

DAVID Y. IGE
GOVERNOR



LIEUTENANT GOVERNOR S.
OFFICE SCOTT S. MORISHIGE
GOVERNOR'S COORDINATOR
ON HOMELESSNESS

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OFFICE OF THE GOVERNOR
STATE OF HAWAII
STATE CAPITOL
HONOLULU, HAWAII 96813

SCOTT MORISHIGE

- Chair of the Hawaii Interagency Council on Homelessness •
Telephone 808 586-0193

Agenda

Hawaii Interagency Council on Homelessness (HICH)
December 12, 2016
10:00 a.m. to 12:00 p.m.
Honolulu International Airport Conference Facilities
Interisland Terminal Conference Room 3 & 4
300 Rodgers Boulevard
Honolulu, HI 96819

- I. Call to Order, Taking of the Roll
- II. Overview and Approval of Agenda (Vote)
- III. Approval of Minutes (Vote)
 - a. Regular Meeting Minutes, October 17, 2016
- IV. Public Testimony (One minute per testifier)
 - a. Public testimony on any agenda item shall be taken at this time.
- V. Permitted Interaction Group
 - a. Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to review HICH structure and make recommendations.
 - b. Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to review and develop a sustainability plan for the Hawaii Pathways Project (HPP).
- VI. New Business

- a. Discussion and possible action regarding the formation of a working group pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to review and provide support for the 2017 statewide homeless point in time count. **(Vote)**

Discussion will include an overview of the following items:

- Update from Partners in Care and Bridging the Gap
- Review of the 2016 statewide homeless point in time count

- b. Discussion and possible action regarding the adoption of a meeting schedule for calendar year 2017. **(Vote)**

VII. General Announcements

A. Chairperson and Staff Reports: November/December 2016

- Accomplishments / Highlights
- Planned Activities

- B. Pursuant to H.R.S. §346-382(a)(17), the Council requests that the Mayors of the Counties of Hawaii and Kauai designate a representative of the continuum of care programs for their respective counties.

- C. Written Reports from Council Members. The following written updates are provided for the Council's consideration and review (the full write-ups for each representative will be provided):

- *Department of Human Services (DHS)*
- *DHS, Homeless Programs Office (HPO)*
- *Department of Health (DOH)*
- *Department of Public Safety (PSD)*
- *Department of Defense (DOD)*
- *County of Hawaii*
- *County of Maui*
- *U.S. Department of Veterans Affairs (V.A.)*
- *Hawaii Public Housing Authority (HPHA)*
- *Office of Hawaiian Affairs*

- *Partners in Care, Oahu's Continuum of Care*
- *County of Hawaii, Continuum of Care*
- *County of Kauai, Continuum of Care*
- *Business Sector Representative, Mr. Dave Rolf*

VIII. Executive Session

Pursuant to H.R.S. §92-7(a), the Council may, when deemed necessary, hold an Executive Session on any agenda item without the written public notice if the Executive Session was not anticipated in advance. Any such Executive Session shall be held pursuant to H.R.S. §92-4 and shall be limited to those items described in H.R.S. §92-5(a). Discussions held in Executive Session are closed to the public.

IX. Topics for Upcoming Meetings

A. Open for Council Suggestion

X. Meeting Schedule

The Council meeting schedule for calendar year 2017 will be distributed to members following discussion and adoption of agenda item VI. b.

XI. Adjourn (Vote)

Hawaii Interagency Council on Homelessness (HICH)
Honolulu International Airport Conference Rooms 3 & 4
October 17, 2016
10:00 am – 12:00 pm

Council Attendees:

Scott Morishige	Chair
Bridget Holthus for	Director of the Department of Human Services
Harold Brackeen III	Administrator of the Homeless Programs Office
Virginia Pressler	Director of the Department of Health
Linda Chu Takayama	Director of the Department of Labor and Industrial Relations
Renee Sonobe-Hong for	Director of the Department of Public Safety
Kamana'o Mills for	Chairperson of the Hawaiian Homes Commission
Bruce Oliveira for	Adjutant General of the Department of Defense
Douglas Chin	Attorney General
Toby Portner for	Superintendent of the Department of Education
Suzanne Chun Oakland	Hawaii State Senate
Jo Jordan	Hawaii State House of Representatives
Hakim Ouansafi	Executive Director of the Hawaii Public Housing Authority
Jun Yang for	Mayor of the City & County of Honolulu
Clarysse Nunokawa for	Mayor of the County of Hawaii
Kanani Fu for	Mayor of the County of Kauai
Jennifer Stasch	Continuum of Care for the City & County of Honolulu, Partners In Care
Maude Cumming	Continuum of Care for the County of Maui, Bridging the Gap
Brandee Menino	Continuum of Care for the County of Hawaii, Bridging the Gap
Andrew Dahlburg	U.S. Department of Veterans Affairs
Mark Chandler	U.S. Department of Housing and Urban Development, Office of Community Planning and Development
<u>Absent:</u>	Representatives from the Department of Business, Economic, Development & Tourism; Office of Hawaiian Affairs; County of Hawaii; Continuum of Care for the County of Kauai; Faith-based Community; and Business Community.
<u>Staff:</u>	Tamah-Lani Noh, Community Engagement Specialist; Julie Haruki, Homelessness Assistant; Ipo Paia, Administrative Assistant on Homelessness
<u>Special Guests:</u>	Andrea Suzuki, Deputy Attorney General; Piper Ehlen, HomeBase; Matt Olsson, HomeBase; Jason Green-Lowe, HomeBase; Iain De Jong, OrgCode Consulting, Inc.; Nani Medeiros, HomeAid Hawaii

- I. **Call to Order, Taking of the Roll.** Roll taken, quorum established with 15 out of 27 members, and the meeting was called to order at 10:02 a.m. by the Chair.

Chair Morishige introduced the members of his staff – Tamah-Lani Noh, Julie Haruki, and Ipo Paia. The Chair stated that Ms. Paia joined his office on September 1, 2016 and is the primary point of contact for constituent concerns. The staff can be reached by phone at 586-0193 or by e-mail at gov.homelessness@hawaii.gov.

The Chair recognized five special guests: Ms. Piper Ehlen, Mr. Matt Olsson, and Mr. Jason Green-Lowe from HomeBase; Mr. Iain De Jong from OrgCode Consulting; and Ms. Nani Medeiros from HomeAid Hawaii.

The Chair recognized Council member Ms. Clarysse Nunokawa who represents Mayor William Kenoi on the Council and will be departing due to the change in administration.

The Chair recognized Director Pankaj Bhanot and Deputy Director Bridget Holthus who will be representing the Department of Human Services on the council.

At 10:15 a.m. members Mr. Jun Yang, Ms. Toby Portner, and Senator Suzanne Chun Oakland joined the meeting.

- II. **Overview and Approval of Agenda.** The Chair presented the agenda and asked to move item VI. "New Business" out of order, and consider this item prior to discussion on item V. "Permitted Interaction Group Reports."

Motion to approve the agenda with the above noted changes was made by Director Pressler and seconded by Mr. Ouansafi. The Chair opened the floor for discussion, and seeing none the Chair called the question. The motion passed unanimously.

- III. **Approval of Minutes.** The Chair reminded members that the August 29, 2016 meeting minutes were e-mailed to members and that copies of the minutes were included in the members' packets. The Chair provided time for members to review the minutes, and asked if there were any corrections. Motion to approve the minutes was made by Mr. Mills and seconded by Director Pressler. The Chair called the question. The motion passed unanimously.

- IV. **Public testimony.** Chair Morishige opened the floor to public testimony. The public was asked to keep testimony limited to no more than one minute.

- a. **Mr. Michael Peacock, Hawaii Vet to Vet.**

Mr. Peacock testified in support of peer recovery services. He noted that he has been homeless for five years, and attributed his transition to housing as a result of efforts by Mr. Dahlburg and the U.S. Department of Veterans Affairs (VA). Mr. Peacock stated that his organization has been working with the Department of Health, Adult Mental Health Division to support the Peer Support curriculum used by the VA. Mr. Peacock expressed his organization's willingness to prepare individuals in the community for peer specialist training.

b. **Ms. Heather Lusk, The CHOW Project.**

Ms. Lusk testified in regards to the Law Enforcement Assisted Diversion (LEAD) project, which is a pre-booking diversion pilot program developed with the community to address low-level drug and prostitution crimes. LEAD has been successfully implemented in Seattle and other communities, and there have been a series of local discussions involving participation from Partners in Care and other homeless service providers. Ms. Lusk testified for the need to replicate the LEAD project locally.

V. **New Business.**

a. **Discussion and possible action regarding the adoption of a resolution requesting the Hawaii State Legislature, City and County Councils, and Hawaii's Continuum of Care to utilize the Hawaii State Framework to Address Homelessness to guide the formulation of policies and programming to address homelessness.**

Chair Morishige provided background information regarding this action item. On August 29, 2016, the council adopted the Hawaii State Framework to Address Homelessness. The framework was developed with the input of service providers, government agencies, funders, and other key stakeholders. During conversations about the framework with stakeholders, it was suggested that the framework be shared not only with the general community, but specifically with legislative bodies – including the state legislature and county councils – so that policy could better align between the legislative and executive branches. Specifically, a key element of the state framework is the concept of a coordinated entry system that focuses on permanent housing as the end goal for homeless persons. To assist the council members in their deliberations, the Chair invited special guests Ms. Ehlen, Mr. Olsson, and Mr. Green-Lowe from HomeBase, as well as Mr. De Jong from OrgCode Consulting to share information about local efforts related to the development of a coordinated entry system, and what is needed to sustain these efforts.

The presentation by HomeBase and OrgCode Consulting, Inc. will be followed by a presentation from representatives of the Continuum of Care relating to the 2016 Continuum of Care program competition and priorities, and their alignment with the State Framework to Address Homelessness.

Presentation by HomeBase (Ms. Piper Ehlen, Mr. Matt Olsson, and Mr. Jason Green-Lowe) and OrgCode Consulting, Inc. (Mr. Iain De Jong).

Ms. Ehlen began by introducing herself and her colleagues. She noted that HomeBase is a technical assistance provider contracted by the U.S. Department of Housing and Urban Development (HUD). The focus of her organization's technical assistance efforts in Hawaii is the development of a coordinated entry system, and how coordinated entry will assist in local efforts to address homelessness. Ms. Ehlen also introduced Mr. De Jong from OrgCode

Consulting, Inc. and explained that he would begin the presentation by reviewing key principles related to coordinated entry.

Mr. De Jong explained that a key challenge in addressing homelessness is that there often is no coordinated approach for matching the right person/family to the right resource in the right order. Generally, case managers have had to work around the system, not through the existing system in order to achieve results for their clients. Coordinated entry is an approach intended to better connect the emergency side of the homeless service delivery system to the solution side.

As part of the coordinated entry process, a community needs to establish priorities for allocation of housing resources, and must have a transparent process and requirements for how to access these resources. In addition, the community should agree upon a common assessment tool – in Hawaii, this tool is the Vulnerability Index Service Prioritization Decision Assistance Tool (VI-SPDAT).

Mr. De Jong emphasized that, while a coordinated entry system is important, the system alone will not address all affordable housing access issues in the community and should not be expected to resolve pressure points in the system (e.g. lack of services, discharge planning, etc.).

Finally, Mr. DeJong identified key issues that will need to be addressed in developing Hawaii's coordinated entry system: (1) the system should be statewide; (2) Capacity of the HMIS should be evaluated; (3) the relationship between Compact of Free Association (COFA) migration issues and homelessness should be further explored; (4) A system should be put in place for inter-jurisdictional leadership between the CoCs, counties, and state; and (5) a sustainable source of funding for coordinated entry needs to be identified.

Ms. Ehlen then continued the presentation by reviewing past and current efforts to develop a coordinated entry system in Hawaii. Specifically, she highlighted efforts to design coordinated entry for homeless veterans, as well as the selection of the Vulnerability Index Service Prioritization Decision Assistance Tool (VI-SPDAT) as the common assessment tool for all homeless populations. In addition, Ms. Ehlen noted that Hawaii has also piloted a case conferencing process on the island of Oahu to facilitate coordinated entry for unsheltered persons, and that both Partners in Care and Bridging the Gap have adopted formal policy and procedures for coordinated entry.

Ms. Ehlen explained that over the next several months, HomeBase will be working together with other technical assistance providers – such as OrgCode – to fully implement coordinated entry on a statewide basis. Other technical assistance providers that will be involved in this effort include TAC, ICF, and Community Solutions. To facilitate coordination, HomeBase and other technical assistance partners regularly participate in a monthly call to share information and coordinate roles and responsibilities.

10:40 a.m. – Ms. Nunokawa and Ms. Menino joined the meeting.

Presentation by representatives of the Continua of Care (Jennifer Stasch, Partners in Care and Maude Cumming, Family Life Center)

Ms. Stasch introduced herself as Director of Partners in Care (PIC), Oahu's Continuum of Care. Ms. Stasch provided information regarding PIC's application for federal homeless funding, and stated that the application emphasized permanent housing, and specifically increasing permanent housing options for the chronically homeless.

Ms. Cumming also introduced herself as the outgoing Chair of Bridging the Gap (BTG), the Continuum of Care for the Balance of State. Ms. Cumming stated that BTG's application for federal funding also emphasized permanent housing. In addition, Ms. Cumming stated that BTG made the difficult decision to prioritize permanent housing programs over other programs, such as supportive services. Ms. Cumming added that BTG's membership includes participation from the Counties of Maui, Hawaii, and Kauai to ensure that BTG funding aligns with funding priorities at the County level.

Ms. Stasch and Ms. Cumming both stated that the funding priorities of PIC and BTG respectively appear in alignment with the State Framework to Address Homelessness.

Discussion.

Director Pressler asked a question regarding the sharing of data sharing. Specifically, in regards to the possibility of data matching between the Homeless Management Information System (HMIS) and healthcare data sets.

Ms. Ehlen responded that the State has begun to look at ways to move towards data matching as a result of technical assistance received through the Innovation Accelerator Program (IAP). Ms. Ehlen noted that the use of data and the HMIS play a key role in implementation of a fully functioning coordinated entry system.

Senator Chun Oakland asked if a listing of affordable housing units could be included as part of the coordinated entry system. Senator Chun Oakland emphasized the need to focus on homelessness prevention, in addition to directly addressing homelessness. She also noted that vacation rentals, and the impact on affordable housing inventory should also be considered.

Ms. Ehlen responded that the State's Coordinated Statewide Homeless Initiative (CSHI) contract with Aloha United Way includes the development of a landlord listing, as well as the use of a homeless assessment tool to both address homelessness directly as well as prevention.

Mr. Yang stated that it is important to focus on front end coordination, and agreed with Senator Chun Oakland on the need to identify affordable housing units. Mr.

Yang asked when would conversations begin with the Hawaii Housing Finance and Development Corporation (HHFDC) regarding the prioritization of affordable rental units for specific populations, such as homeless veterans.

Ms. Ehlen responded that the coordinated entry system is a means in which to direct homeless persons entering the system to the appropriate level of services to meet their need. She added that coordinated entry is not a “silver bullet,” and that the coordinated entry process will need to acknowledge Hawaii’s limited stock of housing inventory.

Chair Morishige emphasized again that the CSHI contract with Aloha United Way does include the development of a statewide listing of landlords with available inventory. In addition, Governor Ige has set a housing production goal of 10,000 new housing units by 2020, which includes the involvement of HHFDC, HPHA, the Hawaii Community Development Authority, and the Department of Hawaiian Homelands. While the coordinated entry system is intended to streamline the delivery of homeless services, the State’s broader framework to address homelessness does include an emphasis on affordable housing development.

Motion to adopt a resolution requesting the Hawaii State Legislature, City and County Councils, and Hawaii’s Continua of Care to utilize the Hawaii State Framework to Address Homelessness to guide the formulation of policies and programming to address homelessness. (Vote)

Mr. Mills made the motion.

Director Ouansafi suggested an amendment to ask that the resolution emphasize the importance of homelessness prevention. Senator Chun Oakland noted that she agreed with this suggestion.

Chair Morishige called for discussion on the motion. Mr. Yang raised a point of clarification that the motion had not been seconded.

The Chair consulted with Deputy Attorney General Suzuki. Deputy Attorney General Suzuki clarified that the Chair could call for a second or the motion could be withdrawn, and a friendly amendment could be made to add the emphasis on homelessness prevention.

Mr. Mills withdrew his original motion, and made a new motion to include an emphasis on homelessness prevention in the resolution. Senator Chun Oakland seconded.

Chair Morishige called the question. There was no discussion. The motion passed with 20 members voting in the affirmative and Representative Jordan abstaining.

b. Discussion regarding private sector efforts to address homelessness.

Chair Morishige explained that private sector partnerships are a critical component of the State's efforts to address homelessness. The Chair has invited Ms. Nani Medeiros, Executive Director of HomeAid Hawaii, to share information about her organization and how it engages the private sector to assist in addressing homelessness locally.

Presentation by Ms. Nani Medeiros, Executive Director, HomeAid Hawaii.

Ms. Medeiros introduced herself, and stated that she is an active member of the Board of Directors of HPHA and the Institute for Human Services (I.H.S.). She added that the issue of homelessness is a personal one for her, and that she has family members that have personally experienced homelessness.

Ms. Medeiros shared information regarding HomeAid Hawaii, which is a program that engages private industry to assist with repair and maintenance for homeless shelter facilities. HomeAid is also actively involved in education and advocacy efforts related to housing and homelessness, and regularly participates in community forums and other events.

Ms. Medeiros circulated HomeAid Hawaii's Annual Report and provided examples of three recent projects, which included Tutu Bert's House, the renovation of the Hale Kipa Youth Drop-in Center, and roof repair at the Next Step shelter.

Finally, Ms. Medeiros noted that the Hawaii Chapter of HomeAid is one of 18 chapters nationwide. HomeAid has a number of upcoming projects planned for 2017, which include I.H.S. roof repair, renovations at Mental Health Kokua, and a mobile hygiene center project.

Discussion.

Ms. Borja asked that HomeAid contact Partners in Care to collaborate, if the primary purpose of HomeAid is to address homelessness.

Ms. Medeiros thanked Ms. Borja for her suggestion. She added that, through partnership with building contractors, HomeAid is able to achieve a 90% cost-savings for non-profit homeless providers.

Senator Chun Oakland asked if HomeAid would be able to partner with the Department of Public Safety or DHS, Division of Vocational Rehabilitation (DVR), and utilize individuals coming out of prison as laborers for upcoming construction projects. She noted that for the past five administrations, she has asked if the Department of Public Safety can focus on employment opportunities for people exiting prison. She provided a recent example of homeless individuals in the Chinatown area who have received training in power washing and started their own private business.

Ms. Medeiros replied that HomeAid can only utilize licensed contractors.

VI. Permitted Interaction Group Reports

A. Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to review HICH structure and make recommendations.

Chair Morishige provided an update from the permitted interaction group, which met on September 21, 2016. The meeting was attended by Chair Morishige, Representative Jordan, Ms. Stasch, Ms. Cumming, Ms. Reimann, Ms. Lila King (on behalf of DHS Director Pankaj Bhanot), and staff member Ms. Noh. Senator Chun Oakland was unable to attend the meeting. A summary of the group discussion and minutes is included in Council members' meeting packet.

Discussion.

There was no further discussion on this item.

B. Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to review and develop a sustainability plan for the Hawaii Pathways Project (HPP).

Chair Morishige provided an update from the permitted interaction group, which met on September 29, 2016. The meeting was attended by Chair Morishige, Mr. Edward Mersereau (on behalf of DOH Director Ginny Pressler), Ms. Stasch, Ms. Cumming, and staff member Ms. Noh. Ms. Judy Mohr Peterson (on behalf of DHS Director Pankaj Bhanot) was unable to attend the meeting. A summary of the group discussion and minutes is included in Council members' meeting packet.

Discussion.

Mr. Yang asked if the Hawaii Pathways Project clients could utilize the coordinated entry system to obtain housing. Mr. Yang noted that CoC permanent housing (formerly known as "Shelter Plus Care") providers have resources, but it is unclear how we can encourage these providers to participate.

Chair Morishige and Ms. Stasch responded that it is important for the Hawaii Pathways Project and others to work together with PIC as part of the coordinated entry process.

VII. General Announcements

A. Chairperson and staff reports: September/October 2016 Status Report.

The Chair referred to a handout entitled "Highlights of Hawaii Interagency Council on Homelessness Staff Activities, Monthly Report for September and October 2016."

The Chair noted that the Governor's emergency proclamation to address homelessness will expire on October 19, 2016. He stated that this will be the final extension of the

emergency proclamation, and it is necessary for the state to move forward with a longer-term strategy to address homelessness.

The Chair also noted the opening of the Family Assessment Center in Kakaako as another key highlight. The FAC was at full capacity in less than two weeks following its opening.

B. Pursuant to HRS §346-382(a)(17), the Council requests that the Mayor of the Counties of Hawaii and Kauai designate a representative of the continuum of care programs for their respective counties.

The Chair stated that there are currently two vacant seats on the council, and requested the Mayors of the Counties of Hawaii and Kauai to designate a representative of the continuum of care programs for their respective counties to fill these two vacant seats.

C. Written Reports from Council Members.

The Chair noted that written reports have been provided by members of the council.

Mr. Brackeen III noted that DHS will be releasing new Requests for Proposals (RFPs) for homeless services, including shelter, outreach, housing first, and rapid re-housing. Interested applicants should refer to the State Procurement Office website for more information.

VIII. **Executive Session.** The Chair explained that a new item to the agenda was added to allow the council to enter into executive session if needed. The Chair stated that there is no reason to enter into executive session at this time.

IX. **Topics for Upcoming Meetings.** The Chair asked the members if there were any additional suggestions for topics for the upcoming meeting. There was no further discussion.

X. **Meeting Schedule.** The Chair reminded members that the next meeting is scheduled for Monday, December 12, 2016. Both meetings will be held from 10:00 a.m. to 12:00 p.m. at the Honolulu International Airport in the Interisland Terminal, Conference Rooms 3 & 4.

XI. **Adjourn.** Chair Morishige entertained a motion to adjourn. Motion to adjourn was made by Director Pressler and seconded by Director Ouansafi. The Chair called the question. The motion passed unanimously. The meeting was adjourned at 11:59 a.m.

MINUTES CERTIFICATION

Minutes prepared by:

Tamah-Lani Noh
Community Engagement Specialist

Date

Approved by the Hawaii Interagency Council on Homelessness at their Regular Meeting on
December 12, 2016: [] As Presented [] As Amended

Scott S. Morishige, MSW
Chair

Date

DRAFT

2017 POINT IN TIME COUNT OAHU'S CONTINUUM OF CARE



~~Homeless~~

For more information about how to support the 2017 Count, please contact:

Jen Stasch, Director of Partners in Care,
jstasch@auw.org or 543-2282

Or learn more at our website:
www.partersincareoahu.org

Volunteer Opportunities

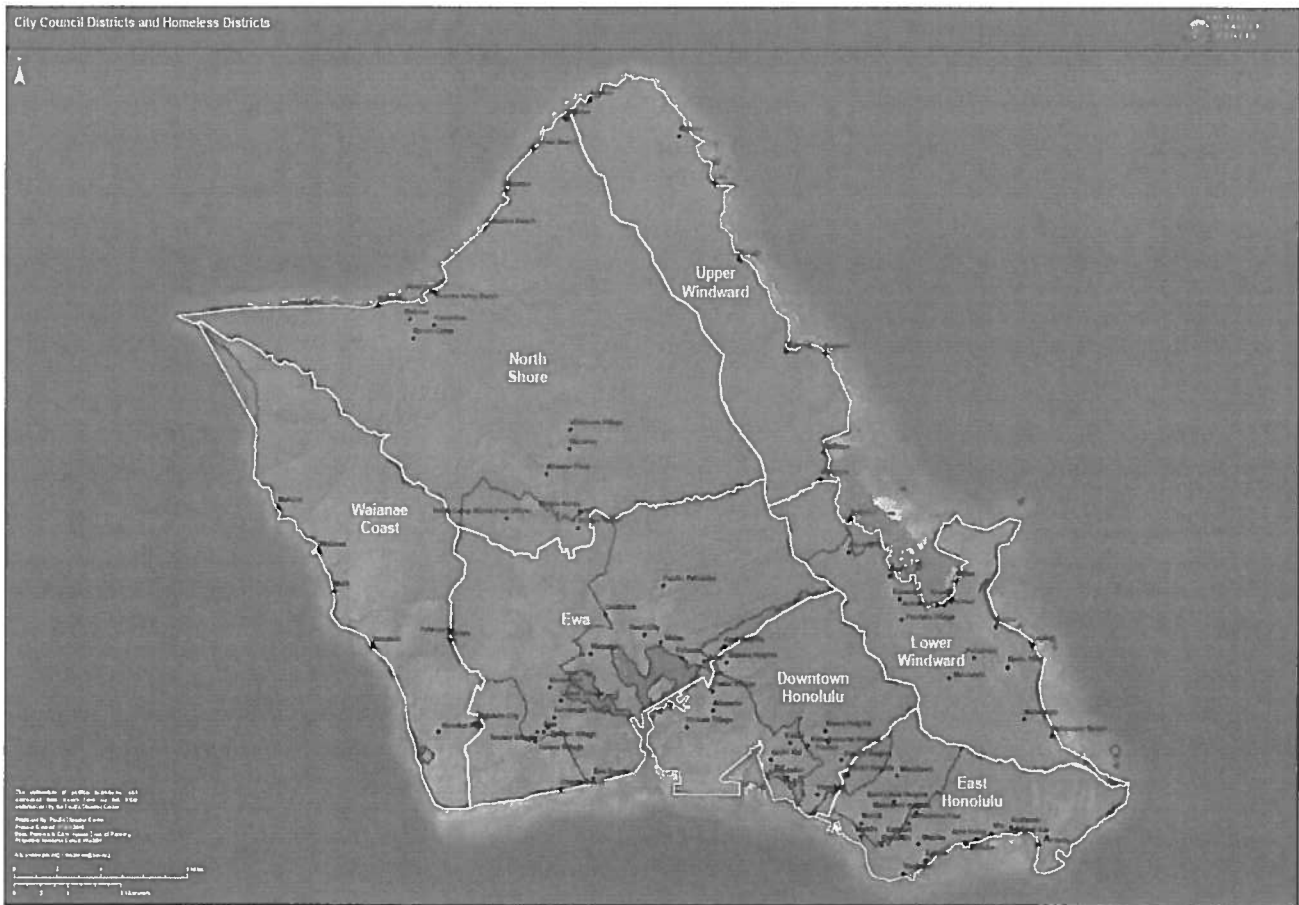
- **Surveyor**
Recommended to have experience working with homeless individuals and families, and mandatory participation in training course.
- **Site Host(s) and Count Support**
Support the count by hosting count event or volunteering at events. Serve at refill stations to keep the count running efficiently. Or host a regional post reception in Feb. or March.
- **Collect Incentives**
Our goal is to provide a gift card or other handout to every homeless individual counted. Lead a campaign to collect incentives for those in need!

January 23, 2017 Count Kick Off

Regional Count of Oahu

PARTNERS IN CARE, c/o Aloha United Way
200 North Vineyard • Suite 700
Honolulu, Hawaii 96817
www.PartnersinCareOahu.org

Oahu Point In Time Regional Map



Seven regions: Downtown Honolulu, East Honolulu, Waianae, Ewa, North Shore, Upper Windward, Lower Windward

Region	Operations Lead	Lead Agency
Downtown Honolulu	Jennifer Tehotu	Kalihi Palama Health Center
East Honolulu	Justin Phillips	Institute For Human Services
Ewa	Macy Sevaaetasi	US Vets
Lower Windward	Jen Stasch	Partners In Care
North Shore	Phil Acosta	ALEA Bridge
Upper Windward	Jen Stasch	Partners In Care
Waianae Coast	Faleupolu Toa	KWO

Highlights of Hawaii Interagency Council on Homelessness Staff Activities

Monthly Report for November and December 2016

This report summarizes highlights of Hawaii Interagency Council on Homelessness (HICH) staff activities and publications for the months of September and October 2016. Please feel free to share any of this information with your agency leadership and colleagues. For more information, please contact Tamah-Lani Noh, Community Engagement Specialist, at tamah-lani.sk.noh@hawaii.gov or (808) 208-5355.

Reports and Plans

The Department of Human Services and the Governor's Coordinator on Homelessness provided a report to the Hawaii Legislature pursuant to Act 124, Session Laws of Hawaii 2016. The report was uploaded to the website for the [Department of Human Services](#):

- [Report to the Twenty-Eighth Hawaii State Legislature 2016 on Homeless Services](#) addresses the status of the current number of homeless persons and families statewide, the level of services currently provided, available information on service outcomes, and a plan for the disbursement of general fund appropriations for homeless services programs. The report also includes a projection for the disbursement of resources required for the 2017-2019 biennium.

In addition, staff have prepared the following written report, which is attached to this update:

- **Homelessness Systems Mapping Report** provides an overview of the systems mapping process, and key priorities identified that are key to addressing homelessness locally. To build upon the initial findings of the systems mapping report, the Governor's Coordinator on Homelessness has convened follow up discussions regarding communications/messaging related to homelessness, and are working together with the Corporation for Supportive Housing (CSH) to develop an implementation plan for the State Framework to Address Homelessness.

Staff are also preparing an annual legislative report on the activities on the Council, which shall be finalized and transmitted prior to December 31, 2016.

Update on the Coordinated Statewide Homeless Initiative (CSHI)

Through a contract with [Aloha United Way](#), the [Coordinated Statewide Homeless Initiative](#) continues to provide assistance to homeless and at-risk households throughout the state. Weekly updates are provided online. As of December 1, 2016:

- **1,069 households** received financial assistance.
- **3,357 persons** were served, including:
 - **1,774 adults** served (53%)
 - **1,583 children** served (47%)
- **780 at-risk households** served (73%)
- **289 homeless households** served (27%)
- **2,915 agency referrals** made by the 2-1-1 call center

In only eight months, the CSHI contract has exceeded its initial projected targets for the number of people served (2900). The current number of persons served represents a 15% increase above initial targets.

Community Meetings and Conferences Attended

The Governor's Coordinator on Homelessness and staff participated in the following meetings over the past two months:

- **Meeting with Princeton University students (November 1, 2016)** – The Chair and staff met with Masters in Public Affairs students at the Woodrow Wilson school to discuss the challenges that homeless residents of the Compact of Free Association (COFA) nations face in accessing homeless and healthcare services, as well as potential opportunities to more effectively outreach to vulnerable COFA islanders.
- **Meeting with Partners in Care Advocacy Committee Core Team (November 2, 2016)** – The Chair and staff met with representatives of the Partners in Care advocacy committee to discuss legislative priorities related to homelessness for the upcoming biennium.
- **Statewide Homeless Awareness Conference (November 18, 2016)** - The Chair and staff attended the Partners in Care and Bridging the Gap statewide homeless awareness conference at the Kroc Center in Kapolei. The event included a series of breakout sessions regarding homeless services, and provided an opportunity for networking and skills building. Chair Morishige was featured as a keynote speaker for the event, along with council members Ms. Stasch and Mr. Yang.
- **Meetings with Federal partners from HUD, the VA, and the U.S. Interagency Council on Homelessness (November 21-22, 2016)** – Staff coordinated a series of meetings with key federal partners to provide an update on progress in addressing homelessness locally. The meetings included discussion on the potential use of TANF for Rapid Re-Housing, a meeting with key staff from the City and County of Honolulu, an update on progress in addressing veterans homelessness, an update on the Innovation Accelerator Program, and a meeting with Bridging the Gap.
- **Homeless Funders Convening (November 28, 2016)** – The Chair and staff convened a meeting of homeless funding organizations, including the State, City and County of Honolulu, the Continuum of Care, Aloha United Way, and the Hawaii Community Foundation. The initial convening provided an overview of existing alignment, and explored potential opportunities for future collaboration among funders. Three key opportunities for future discussion were identified – Data, Governance, and Messaging.
- **Dialogue with USICH regarding homeless encampments (November 29, 2016)** – The Chair participated in a national phone call to assist the USICH in providing guidance to communities on addressing homeless encampments on public lands. The call featured participation from government representatives in Washington, D.C.; Los Angeles, CA; Seattle, WA; Portland, OR; and San Francisco, CA among others.
- **Veterans Surge Call (December 6, 2016)** – The Chair participated in a national call with representatives from three priority communities addressing veterans homelessness. The Chair and local service providers discussed progress in Hawaii, and additional resources that could support local efforts.

Ongoing Activities

The Governor's Coordinator on Homelessness and HICH staff continue work in collaboration with State agencies, county staff and legislators to respond to concerns about homeless encampments on public lands. In addition, the staff continue efforts to monitor the execution of the Governor's emergency proclamation to address homelessness, and work together with staff from the Department of Health and Department of Human Services to develop and strengthen housing-focused programs to address homelessness statewide.

For more information, please contact the Governor's Coordinator on Homelessness and HICH staff at **(808) 586-0193** or by e-mail at gov.homelessness@hawaii.gov.

Hawai'i State Systems Mapping

Homelessness Systems Mapping Report

HAWAII LEADERSHIP FORUM

December 12, 2016

Hawai'i State Systems Mapping

Homelessness Systems Mapping Report

Systems Mapping: What it is and why we believe in it

Overview: Throughout the state, there are hundreds of committed individuals and organizations working to address homelessness in unique and varied ways. If the work proceeds without communication among stakeholders, there is no clear understanding of the big picture, how the overall system fits together, and where the key leverage points might be in improving the overall system.

The Systems Mapping process has been used worldwide to allow communities to address complex, longstanding issues and to discern structural changes that are needed. The State of Hawai'i, with the guidance of the Hawai'i Leadership Forum, has been convening Systems Mapping sessions to bring together stakeholders from across the state to identify key factors and relationships that create patterns – both good and bad – that impact homelessness. During these sessions, stakeholders have identified how well-meaning efforts can sometimes mute the outcomes of other efforts – or actually make things worse.

In Hawai'i, it has allowed key stakeholders to discern both opportunities and sticking points between homeless services and public systems (such as hospitals, prisons, foster care settings, etc.). This can reveal key services that are lacking (or over-developed) and can also shape future legislation and funding priorities.

Priorities: Through the Systems Mapping process, four mega issues – transcending specific factors associated with homelessness such as behavioral health challenges or substance abuse – were examined as tectonic plates underpinning Hawai'i's state of homelessness. They include the following:

- Access to adequate healthcare
- Quality education for children
- Community engagement
- Perceptions (see below)

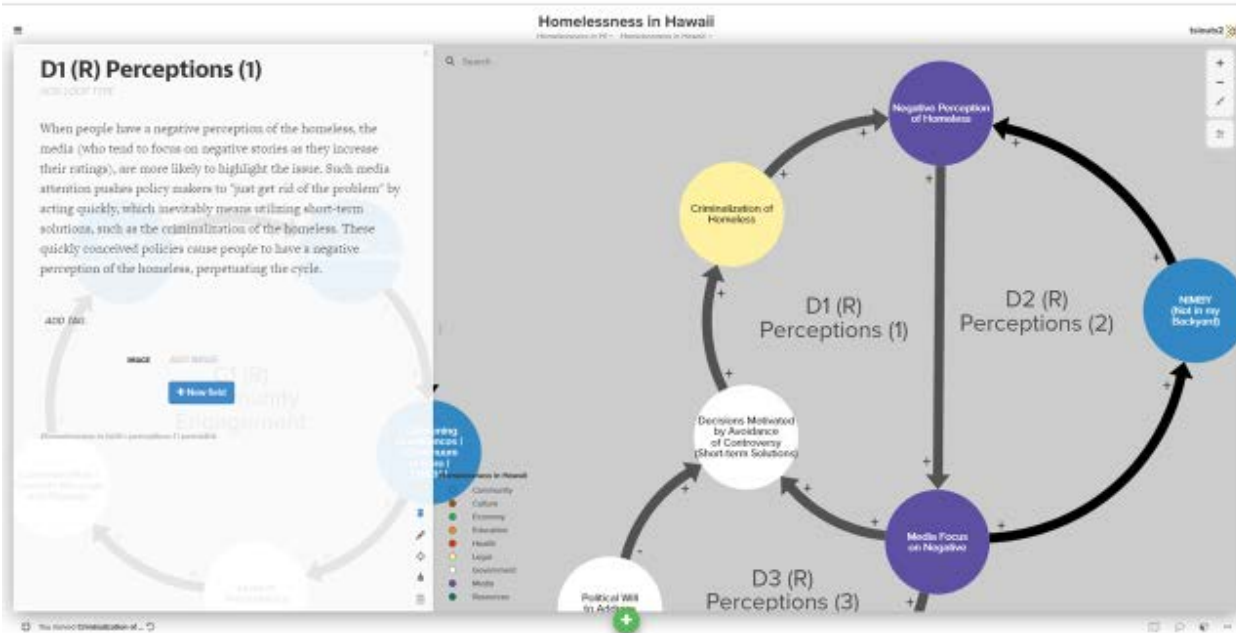
There are an additional 36 themes that have been identified beneath these issues.

Results: The groundwork has been laid. While no perfect homeless response system has ever been identified, Hawai'i has agreed, as a whole, to apply evidence-based practices proven to reduce homelessness. One such practice is Housing First which provides housing to chronically homeless individuals *before* they have addressed other conditions such as substance abuse.

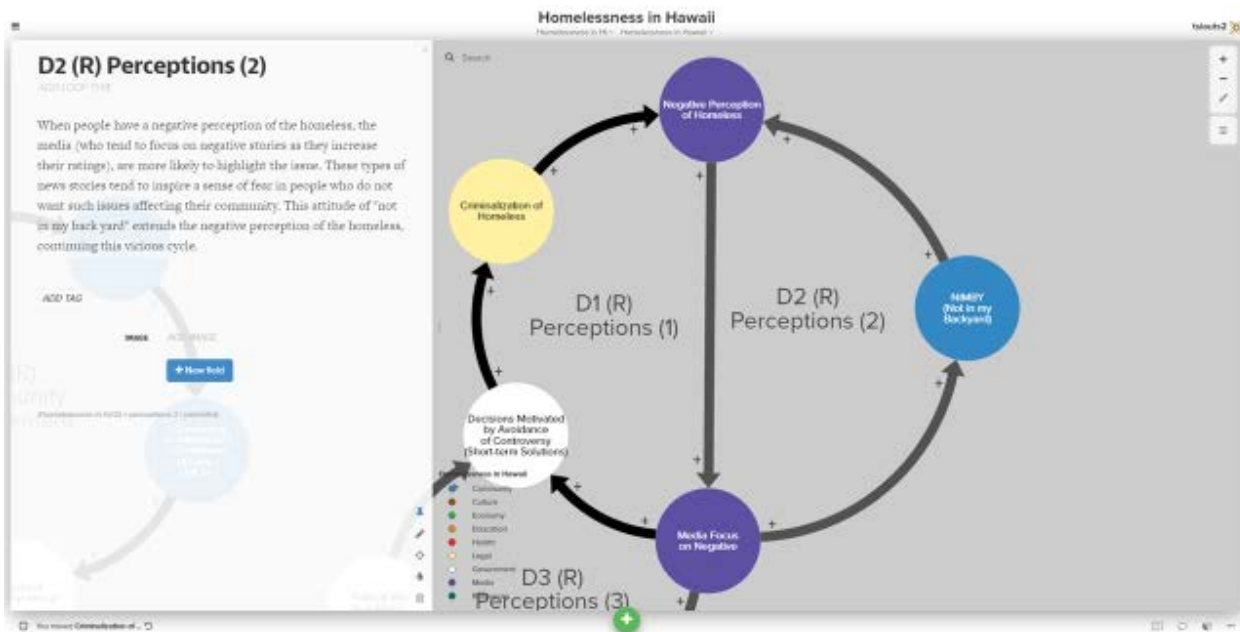
The Hawai'i State Framework to Address Homelessness has identified a Housing First response to homelessness. The framework has been officially adopted by the statewide authority on homelessness, the Hawai'i Interagency Council on Homelessness (HICH) and is being fleshed out through Hawai'i's Continuums of Care.

Systems Maps 1-2: Perception

Reinforcing Loop 1 and 2: Negative perception of homelessness



When a negative perception about homelessness exists in a community, the news media will cover it more closely. Generally speaking, news organizations have an incentive to report on controversy and conflict in order to boost their ratings. This, in combination with the fact that homelessness is a highly visual and divisive, generates heightened coverage. Heightened media attention can stoke public fears,

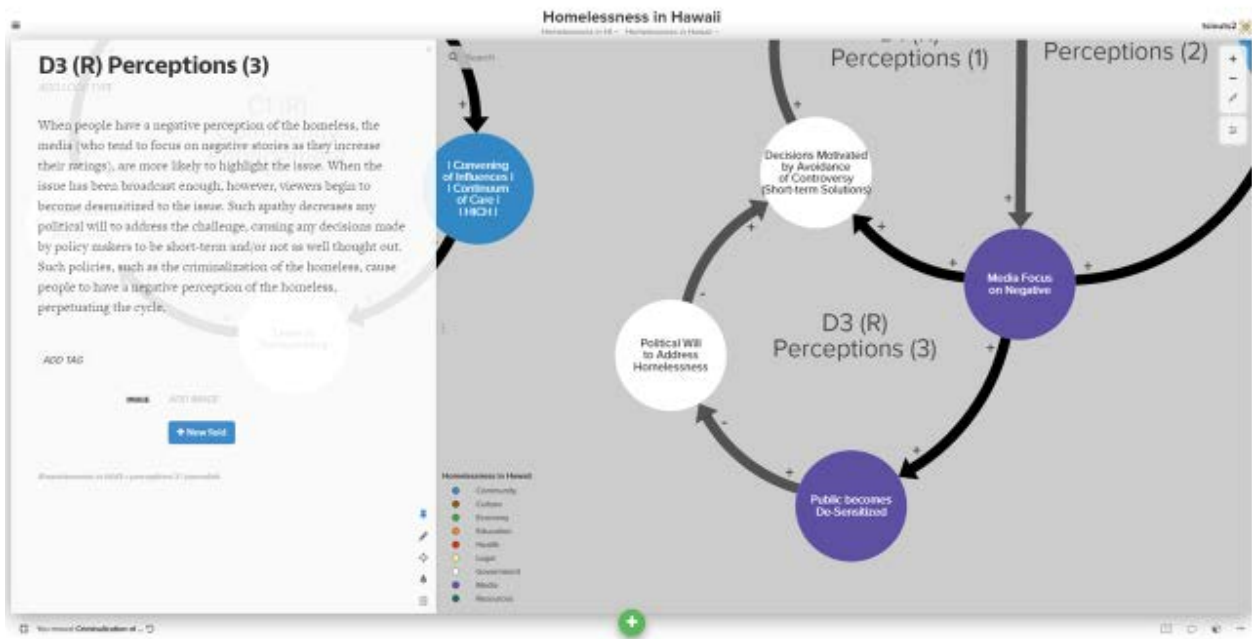


create public animosity, and push policymakers to “just get rid of the problem” quickly. Short-term, knee-jerk reactions can then result in the criminalization of homelessness, which pushes people from place to place, but doesn’t solve the problem. This, in turn, perpetuates homelessness, further upsetting the general public, policymakers, and people experiencing homelessness, which leads to further media coverage.

By following the arrows, one can trace the loop as it splits into two parts – one for the general public and one for policymakers.

Reinforcing Loop 3: Negative perception of homelessness

A third loop starts at the same place, negative media focus. In this case, the heightened coverage fatigues and desensitizes the public. The resulting apathy decreases the necessary political will to enact meaningful change, and, again, can lead to poor policy which is quickly enacted without considering the long-term ramifications of such actions. The lack of collaborative, evidence-based policy allows homelessness to continue and further perpetuates the initial negative sentiment against homelessness.



Written Updates to the Hawaii Interagency Council on Homelessness

December 12, 2016 – 10:00 a.m. to 12:00 p.m.
(Reports consolidated by the Office on Homelessness)

Department of Human Services (DHS) Update

(Please refer to attached written updates Department of Human Services (DHS))

DHS – Homeless Programs Office (HPO)

As requested please see HPO summary of key points and highlights below:

1. HPO continues to operate with 8 staff members.
2. HPO continues to have 3 vacant positions; 1 Program Specialist V and 2 Program Specialists IV
 - a. HPO currently working to hire to fill vacancies
3. HPO posted the following RFPs:
 - a. State Homeless Shelter Program
 - b. State Homeless Outreach Program
 - c. State Homeless Emergency Grants (SHEG) Program
 - d. State Housing Placement Program (HPP)
4. HPO will post the following RFP's in the next month:
 - a. State Rapid Re-Housing Program (RRH)
 - b. State Housing First Program Oahu
 - c. State Housing First Program Neighbor Islands
5. HPO in the process of revising Admin Rules to align with RFP's, future contract services, and SB2559
6. HPO continues to work with the U.S. Department of Veteran Affairs (V.A.) regarding HUD VASH program and data collection in HMIS

Department of Health

(Please refer to attached written updates Department of Health)

Department of Public Safety

The department has been working steadily on Reentry Office to:

1. Identify areas of improvement for our furlough programs.
2. Monitor those on GPS closely.
3. Monitor close to max out.

Intake services Centers are closely working with the court on cases of non-financial bail issues.

Department of Business Economic Development and Tourism
(Please refer to written attachment for HCDA)

Department of Defense

The department reports the following updates:

1. **Progress since last report:** Homeless within the State Department of Defense.
 1. Hawaii Army National Guard reported one homeless family (decrease of one). Referred to OVS.
 2. Hawaii Air National Guard reported no homeless families (decrease of one). Referred to OVS.
 3. Youth Challenge Academy reported one homeless family (no change).
 4. State Office of Veteran Services provided outreach to homeless veterans:
 - Oahu veterans (5 Contacts)
 - Molokai veterans (0 Contacts)
 - Lanai veterans (3 Contacts)
 - Hawaii Island veterans (15 Contacts)
 - Maui veterans (11 Contacts)
 - Kauai veterans (2 Contacts)
 - FY Total 534
2. **Plans:** Continue to identify and support homeless concerns in the State Department of Defense.
 1. Work with the Hawaii Office of Veterans' Services to support homeless programs related to veterans.
 - The State Office of Veterans Services (OVS) supports homeless Veterans by accomplishing outreach visits and by co-sponsoring Homeless Stand Down Events.
 - OVS Dir participated in an After Action Review of the Maui Stand Down on Oahu.
 - Attended Homeless Outreach in West Hawaii. (150 in attendance)
 2. Coordinate with youth outreach programs to identify homeless 16-18 year olds that would benefit from the Hawaii National Guard Youth Challenge Program.
 3. Participate in Homeless Veterans Task Force meetings.
3. **Problems:** No concerns at this time.

Office of Hawaiian Affairs

OHA programmatic grants solicitation is currently under way, with applications due by December 16. We encourage all interested to apply for funding for programs that may fall under any of our six strategic priority areas, which include Housing and Employment services. Please visit www.oha.org/grants for more information.

Hawaii Public Housing Authority

The Hawaii Public Housing Authority continues to issue rental assistance for homeless families under the Special Rent Supplement program. To date, 42 families have been placed into housing and approximately 49 additional families have been determined eligible and are in housing search. The HPHA also opened the waiting list for the regular Rent Supplement program which is open to all low income individuals and families, including those who are homeless.

Over the last month, the HPHA also leased up an additional 6 homeless vets under the Veterans Affairs Supportive Housing Program increasing current lease up to 423 homeless veterans statewide.

Partners in Care – Oahu Continuum of Care

Partners in Care Update:

1. Point In Time Count: January 23, 2017
 - a. Providing a briefing at HICH
 - b. Working on a strategic media plan for support for the 2017 PIT count.
 - c. Working with outreach providers in 7 regions to establish a volunteer team to ensure a more accurate count for 2017. The count determines our federal funding so we really need to do this right.
 - d. First Youth count which will establish a baseline.
2. Youth Homeless Demonstration Project (YHDP)
 - a. New initiative designed to reduce the number of youth experiencing homelessness.
 - b. HUD released a Notice of Funding Availability and will select up to ten communities for this demonstration project.
 - c. Submitted application that was done collaboratively with numerous youth providers.

Kauai Community Alliance

Currently Kauai Community Alliance (KCA) participated in local events for Homeless Awareness week (November 14-18, 2016). A Candlelight Vigil was held on Monday, November 14 at Lihue United Church of Christ with approximately 50 people in attendance including the Mayor, Council woman Jo Ann Yukimura, and KCA member agencies. Dinner was provided to everyone following the vigil.

KCA Initiative:

KCA is currently focusing their efforts on Coordinated Entry System. The first of a series of workshops was held on November 10, to begin the roll out process. Subsequent workshops are scheduled for

December 14th and 15th, as well as April and June dates to be determined. Agencies are working on stream lining their process and utilizing the VI_SPDAT and SPDAT tools. County representatives are assisting with gathering all bed counts for each agencies, and will assist in convening the Coordinated Entry meeting in order to be transparent.

KCA Annual Upcoming Training:

Point in Time Count is tentatively scheduled for January 22, 2017. Homeless Programs Office will provide training to each island, Kauai is scheduled for training on January 18th. KCA members and volunteers will go out to different areas of the island and do a physical count the week of January 23.

County of Hawaii

The County of Hawaii report includes the following:

1. On Tuesday, November 29, Mayor Billy Kenoi and the County of Hawaii celebrated the completion of the latest housing project – Hale Kikaha at The Friendly Place (Micro Units). This project will house 23 of our most vulnerable population; those who are chronically homeless. Kikaha means to soar. The iwa bird Hale Kikaha’s logo represents striving for and seizing opportunities. It represents our hope for and commitment to the residents of Hale Kikaha.
2. Collaborating with the Faith-Based community. Faith-Based Summits on Family Homelessness were held in East and West Hawaii. The East Hawaii Summit was held on October 5 and the West Hawaii Summit on November 15. Almost 400 participants from the faith-based community, government and social service sector gathered to learn about family homelessness. They talked about how they could work together to address Family Homelessness through housing, the Family Promise Model, an Emergency Housing Fund, Furniture Ministry, Repair/Build Homes, Welcome Baskets, and Advocacy.

Bridging the Gap

(Please refer to attached written updates Bridging the Gap)

County of Maui

The County of Maui shares the following written updates:

- Maui County Council’s Policy and Intergovernmental Affairs Committee convened once again on November 22, to review five proposed ordinances relating to anti-nuisance laws. The proposed ordinances addressed 1) lying down on public sidewalks; 2) taking and abandonment of shopping carts; 3) defecating and urinating in or on public places; 4) liquor in municipal parking lots and other public areas; and 5) aggressive panhandling. Three of the five proposed ordinances were passed out of committee and committee deferred action to the remaining two, which are the prohibition of lying down on public sidewalks and liquor in public areas.
- The Department of Personnel Service has opened and closed recruitment for the Department of Housing and Human Concerns’ Homeless Program Division’s Coordinator and Specialist. Once Minimum qualifications are reviewed and testing is done, a list will be generated for interviews. We are hopeful that the new Homeless Program Division will be in place early 2017.

Written Updates to the HICH

December 12, 2016

Page 5 of 5

- Maui Homeless Alliance, a chapter in our CoC's Bridging the Gap (BTG), will be having two days of training on the Coordinated Entry System and Housing First Model by OrgCode's CEO, Iain De Jong.

Veterans Affairs

Building has begun at Barbers point on a new 50 unit building which should be completed in a year. The Homeless Veterans Task Force continues to meet on a monthly basis.

DAVID Y. IGE
GOVERNOR



PANKAJ BHANOT
DIRECTOR

BRIDGET HOLTHUS
DEPUTY DIRECTOR

STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

P. O. Box 339
Honolulu, Hawai'i 96809-0339

Hawaii Interagency Council on Homelessness
Program Updates
December 12, 2016

1. In November, DHS provided a *Report on Homeless Services* to the Legislature pursuant to Act 124, Session Laws of Hawaii 2016. The report addresses the status of the current number of homeless individuals and families statewide, the level of services currently provided, and available information on service outcomes; a plan for the disbursement of a general fund appropriation for homeless services programs, including expected benchmarks on program outcomes, how benchmarks were determined, and how and when outcomes will be monitored and evaluated; and a projection of the disbursement of resources required for the 2017-2019 biennium.
2. In November, the DHS Homeless Programs Office posted RFPs for the Homeless Outreach Program, Homeless Shelter Program, and Homeless Emergency Grants Program. RFPs for Housing First and Rapid Re-Housing will be posted in December.
3. The DHS Adult Protective Community Services Branch (APCSB) responds to allegations of abuse and neglect of "vulnerable" homeless adults (meeting the statutory criteria of "vulnerability") and other allegations warranting crisis response intervention by Adult Protective Services. For more information, contact APCSB Administrator Elliot Kano at ekano@dhs.hawaii.gov.

November 28, 2016

Adult Mental Health Division Homelessness Initiatives

- The Adult Mental Health Division (AMHD) homeless outreach providers have served 4,567 consumers as of October 31, 2016 statewide.
- The AMHD continues its efforts in homeless outreach and will increase homeless outreach workers with all contracted providers in 2017.
- The AMHD provides Crisis Support Management (CSM) which offers time-limited support and intervention services to individuals who are in crisis and not linked with services or who do not have a Division-assigned case manager. Services assist individuals in returning to a pre-crisis state and gaining access to necessary services. Servicing islands Oahu, Maui, Molokai, Lanai, Kauai, Hawaii
- The AMHD continues to partner with the Medicaid Innovation Accelerator Program (IAP) This program brought technical assistance from national experts to help stakeholders in public housing, Medicaid and behavioral health come together and redesign and implement plans to cover gaps in services. The technical assistance ended in September, however the Hawai'i team continues to meet monthly in efforts to continue the progression of using evidence-based national best practices and improve existing programs like Housing First and supporting wrap-around services.
- The AMHD continues to provide supported housing for 150 consumers statewide.
- The AMHD continues to provide 24 hour, 8-16 hr, semi-independent group homes for 796 consumers statewide.

HAWAII PATHWAYS PROJECT (HPP)

November 18, 2016

CURRENT PROJECT STATUS

1. Transition Actions



- No Cost Extension awarded: *Notice of Award received September 9/14/2016. Extension dates: 9/30/2016-9/29/2017, Project Service Team funded until March 29, 2017. Administration and coordinator to continue until September 29, 2017. Budget \$971,389*
- *Contract modification to extend current contract period with Helping Hands Hawaii (HHH) to September 29, 2017, submitted to ASO and AG as of October 24, 2017. Contacted AG November 15, 2017, contract mod currently at AG.*
- *Catholic Charities Hawaii (CCH) staff has been modified. Rona Fukumoto will continue to work with HHH in transitioning clients to non-HPP resources and establish new staff for vocational and housing support.*
- *CCH and HHH have collaborated with Safe Haven and Pauahi Hale and now have 12 permanent housing units for Hawaii Pathways Project clients. Client transition process for these clients now underway. Process should be concluded throughout December 2016.*
- *The Governor's Coordinator on Homelessness has informed HPP and HHH that the Mayor's Office of Housing has commit 20 units from Winston Hale (another City-owned building assisted through the emergency proclamation) to additional unsheltered Pathways clients. HHH is gathering required information for placement.*
- *HICH, HPP, MedQuest division (MQD), AMHD, and Hawaii Public Housing Authority (HPHA) continue to collaborate on the statewide plan for homelessness:
-MQD is modifying its 1115 waiver to define Tenancy Support Services and the target population, in order for providers to be able to properly bill for such services.*
- *HHH is developing collaboration with community networks to begin transitioning HPP clients to alternate case management services in order to create a long term (4 month) warm hand off in support of a smooth transition to these alternate, long-term case management services. This collaboration is tentatively scheduled to begin throughout*
- *HPP has contracted for the Policy Consultant position. HPP has contracted with Corporation for Supportive Housing, CSH. CSH has previously provided technical support through IAP to MQD.*
- *HHH and HPP Coordinator have completed the contract with Dr. Sam Tsemberis, founder of Housing First, Inc. The first video teleconference was conducted on November 14, 2016. Dr. Tsemberis is scheduling a visit to the island in January, exact date TBD. HHH is also coordinating with HICH regarding the visit.*



2. Permanent Housing



- 66: Total placed
- 60: Total Housed; includes those with **neutral exits** (03-deceased in housing; 01-transitioned to care home)
- 56: Total housed currently

**By end of CY 2016, HPP projects placing an additional 30 clients into Permanent Supportive Housing, as a result of collaborative efforts between HPP, HHH, CCH, The Governor's Coordinator on Homelessness, and the Mayor's Housing Office.*

3. Vouchers



- 75 vouchers total provided by 7 sources (State, City, Shelter Plus, HUDVASH, U.S. Vets, Gregory House)
- 63 of those have been accounted for, as in a there is a name linked to that voucher
- 13 of the 63 are in the process of housing placement or rapid rehousing
- 12 are in the balance, no name linked to the voucher
- 03 awaiting referral by the VA through HUD VASH program
- 09 awaiting referral by US Vets program
- 73 of the 136 are awaiting a "flexible" housing voucher



DEPARTMENT OF
HOUSING AND HUMAN CONCERNS
COUNTY OF MAUI

ALAN M. ARAKAWA
Mayor

CAROL K. REIMANN
Director

JAN SHISHIDO
Deputy Director

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MEMORANDUM

TO: Tamah-Lani Noh, Hawaii Interagency Council on Homelessness

FROM: Jan Shishido, Deputy Director *Jan Shishido*
County of Maui – Department of Housing and Human Concerns

DATE: December 2, 2016

SUBJECT: Maui County Update Report for December 12, 2016 HICH Meeting

The following is Maui County's update:

- Maui County Council's Policy and Intergovernmental Affairs Committee convened once again on November 22, to review five proposed ordinances relating to anti-nuisance laws. The proposed ordinances addressed 1) lying down on public sidewalks; 2) taking and abandonment of shopping carts; 3) defecating and urinating in or on public places; 4) liquor in municipal parking lots and other public areas; and 5) aggressive panhandling. Three of the five proposed ordinances were passed out of committee and committee deferred action to the remaining two, which are the prohibition of lying down on public sidewalks and liquor in public areas.
- The Department of Personnel Service has opened and closed recruitment for the Department of Housing and Human Concerns' Homeless Program Division's Coordinator and Specialist. Once minimum qualifications are reviewed and testing is done, a list will be generated for interviews. We are hopeful that the new Homeless Program Division will be in place early 2017.
- Maui Homeless Alliance, a chapter in our CoC's Bridging the Gap (BTG), will be having two days of training on the Coordinated Entry System and Housing First Model by OrgCode's CEO, Iain DeJong.

Bridging the Gap Update Report

November 28, 2016

Intentional focus to build our capacity in developing and implementing BTG's CES Systems

- From Dec 8 -15, 2016: BTG will be working with OrgCode on each island for two days for the following training topics: VI-SPDAT training, Diversion, Coordinated Entry and Prioritization, Thinking and Acting like a system of services and supports, and Improving our Continuum of Care System Performance. Descriptions for each topic is described below.

Thinking & Acting Like a System of Services and Supports	Outlines the core elements of a system approach to ending homelessness, how different parts of the system need to relate to each other, and how different populations within homelessness need different services. This is done under the banner of "Housing First" with core service requirements providing the underpinning to the system's approach to ending homelessness.
VI-SPDAT	Training on where the VI-SPDAT came from, what it does and does not do, how best to administer it, and what to do with the information.
Diversion	Training on how to go about helping individuals and families stay out of shelters when there are safe and appropriate alternatives to being in shelter.
Coordinated Entry & Prioritization	Training on how to coordinate entry into programs for youth, adults and families. Participants will learn how to best go about preparing their "by name" lists, and how to go about prioritizing access to housing and supports based upon the household's acuity level, HUD's priorities, and local priorities.
Measuring Performance & Making Program Adjustments	In order to measure whether or not programs are working the way they are intended to be working, there must be measurement on a regular basis. The point of this training will be to identify which data points are necessary to look at, when, and how to interpret the findings.

- Development of Coordinated Entry System for Families began on each island with the Technical Assistance of OrgCode Consulting. We are currently gathering program eligibility and exclusionary criteria for each community provider agency who will participate in the CES system for families on each island. Follow up meetings scheduled for the week of December 7 with OrgCode Consulting on each island. Kick off event and implementation of CES for families to begin February 2017. This effort is being led by HousingASAP network providers and has been inclusive of all homeless family serving organizations on each island.
- Intentions to continue supporting the work of CES systems development and implementation in 2017 including possible service delivery training on Maui, Kauai and the Big Island with OrgCode.

Homeless Point in Time Count 2017

Preparing for Homeless Point in Time Count 2017. HPIT count survey training and CaseWorthy data entry training is scheduled for early to mid January 2017. Count will be conducted the week of January 23, 2017 with the question, where did you sleep on January 22? Minor adjustments will be made to the survey. Added a data field for the homeless individuals' contact number so that outreach providers have the necessary information to follow up post HPIT surveying.

Respectfully Submitted, Brandee Menino – BTG Chair