

DAVID Y. IGE  
GOVERNOR

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OFFICE OF THE GOVERNOR  
STATE OF HAWAII  
STATE CAPITOL  
HONOLULU, HAWAII 96813

## Agenda

Hawaii Interagency Council on Homelessness (HICH)

Monday, April 29, 2019

10:00 a.m. to 12:00 p.m.

Honolulu International Airport Conference Facilities

Interisland Terminal Conference Room 3 & 4

300 Rodgers Boulevard

Honolulu, HI 96819

- I. Call to Order, Taking of the Roll
- II. Overview and Approval of Agenda (Vote)
- III. Approval of Minutes (Vote)
  - a. Regular Meeting Minutes, December 17, 2018
- IV. Public Testimony (One minute per testifier)
  - a. Public testimony on any agenda item shall be taken at this time.
- V. New Business
  - a. Discussion regarding data and data systems related to homelessness, including the Homeless Management Information System (HMIS), Coordinated Entry System (CES), By-Name List (BNL), and other available public data related to homeless systems performance. The discussion will include current and future plans to resource and sustain the various data systems related to homelessness. The council may request additional data from the Continuum of Care and other parties as needed. (Vote)  
  
Discussion will include information from:
    - i. Bridging the Gap, Continuum of Care for the islands of Hawaii, Maui, and Kauai.
    - ii. Partners in Care, Continuum of Care for the island of Oahu.

- b. Discussion regarding efforts to address homeless individuals who are frequent users of health and criminal justice programs. The discussion will include an overview of programs to target frequent users of these systems, such as the FUSE Initiative, Law Enforcement Assisted Diversion (LEAD) program, Intensive Case Management (ICM) Pilot, HELP Honolulu, and the Queen's Care Coalition.

Discussion will include information from:

- i. Institute for Human Services regarding their participation in the FUSE initiative.

#### VI. Continuing Business

- a. Discussion regarding legislative advocacy priorities for the 2019 session of the Hawaii State Legislature.
- b. Hawaii State Framework to Address Homelessness and ten-year strategic plan to address homelessness, including specific strategies, tactics, and metrics and examining the intersection between local initiatives and federal initiatives to address homelessness. Discussion will include information from:
  - i. Review of key achievements related to the Hawaii State Framework to Address Homelessness and ten-year strategic plan to address homelessness in Hawaii.

#### VII. Permitted Interaction Group

- a. Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to review and recommend potential revisions to the ten-year strategic plan to end homelessness, and the Hawaii State Framework to Address Homelessness.

#### VIII. General Announcements

##### A. Chairperson and Staff Reports: January / February / March 2019

- Accomplishments / Highlights
- Planned Activities

##### B. Written Reports from Council Members. The following written updates are provided for the Council's consideration and review (the full write-ups for each representative will be provided):

- *Department of Human Services (DHS) and Homeless Programs Office (HPO)*
- *Department of Health (DOH)*
- *Department of Labor & Industrial Relations (DLIR)*
- *Department of Public Safety (PSD)*
- *Department of Business, Economic Development, and Tourism (DBEDT)*

- *Department of Hawaiian Home Lands (DHHL)*
- *Department of Defense (DOD)*
- *Office of Hawaiian Affairs (OHA)*
- *Department of the Attorney General*
- *Department of Education*
- *Hawaii State House of Representatives*
- *Hawaii State Senate*
- *Hawaii Public Housing Authority*
- *County of Hawaii*
- *County of Kauai*
- *County of Maui*
- *City & County of Honolulu*
- *Continuum of Care for Oahu, Partners in Care*
- *Continuum of Care for Hawaii Island*
- *Continuum of Care for Maui*
- *Continuum of Care for Kauai*
- *U.S. Department of Housing and Urban Development*
- *U.S. Department of Veteran Affairs*
- *Faith-based community*
- *Business community*

IX. Executive Session

Pursuant to H.R.S. §92-7(a), the Council may, when deemed necessary, hold an Executive Session on any agenda item without the written public notice if the Executive Session was not anticipated in advance. Any such Executive Session shall be held pursuant to H.R.S. §92-4 and shall be limited to those items described in H.R.S. §92-5(a). Discussions held in Executive Session are closed to the public.

X. Topics for Upcoming Meetings

A. Open for Council Suggestion

XI. Meeting Schedule

The following Council meetings are proposed for the 2019 calendar year:

- Monday, June 17, 2019, 10:00 a.m. to 12:00 p.m.
- Monday, September 16, 2019, 10:00 a.m. to 12:00 p.m.
- Monday, December 16, 2019, 10:00 a.m. to 12:00 p.m.

XII. Adjourn (Vote)

A mailing list is maintained for interested persons and agencies to receive this board's agenda and minutes. Additions, corrections, and deletions to the mailing list may be directed to the Governor's Coordinator on Homelessness (GCH) at Hawaii State Capitol, 415 S. Beretania St., Room 415, Honolulu, Hawaii 96813; Telephone (808) 586-0193 Fax (808)

586-0019; or e-mail [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov) . Agendas and minutes are also available on the internet at <http://humanservices.hawaii.gov/bessd/home/hp/hawaii-interagency-council-on-homelessness-high/high-meeting-agenda-and-minutes/>

If you require special assistance, auxiliary aid and/or service to participate in this event (i.e. sign language interpreter; interpreter for language other than English, or wheelchair accessibility), please contact the GCH at (808) 586-0193 or email your request to [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov) at least three (3) business days prior to the meeting. We will try to obtain the auxiliary aid/service or accommodation, but we cannot guarantee that request will be filled.



Hawaii Interagency Council on Homelessness (HICH)  
Honolulu International Airport Conference Rooms 3 & 4

Monday, December 17, 2018

10:00 a.m. – 12:00 p.m.

Council Attendees:

Mr. Scott Morishige	Chair
Ms. Cathy Betts for	Director of the Department of Human Services (DHS)
Dr. Bruce Anderson	Director of the Department of Health (DOH)
Ms. Allicyn Tasaka for	Director of the Department of Labor & Industrial Relations (DLIR)
Ms. Jodie Maesaka-Hirata for	Director of the Department of Public Safety (PSD)
Mr. Craig Hirai for	Director of the Department of Business, Economic Development, and Tourism (DBEDT)
Mr. Bruce Oliveira for	Adjutant General of the Department of Defense (DOD)
Mr. Russell Suzuki	Attorney General
Sen. Breene Harimoto	Hawaii State Senate
Ms. Sharon Graham for	Mayor of the County of Kauai
Mr. Marc Alexander for	Mayor of the City & County of Honolulu
Mr. David Nakama for	Mayor of the County of Maui
Ms. Sharon Hirota for	Mayor of the County of Hawaii
Mr. Ben Park for	Executive Director of the Hawaii Public Housing Authority (HPHA)
Ms. Brandee Menino	Continuum of Care for the County of Hawaii
Mr. Sam Millington	Continuum of Care for the County of Honolulu
Ms. Crystal Caday-Bargayo	Continuum of Care for the County of Kauai
Ms. Maude Cumming	Continuum of Care for the County of Maui
Ms. Stephanie Kaimana-On	U.S. Department of Housing & Urban Development (HUD), Office of Community Planning & Development
Mr. Andy Taylor	U.S. Department of Veterans Affairs (VA)
Mr. Dave Rolf	Business Community Representative
Mr. Daniel Kaneshiro	Faith-Based Representative

Absent:

Administrator of the Homeless Programs Office of DHS; Chairperson of the Department of Hawaiian Home Lands (DHHL); Chairperson of the Office of Hawaiian Affairs (OHA); Hawaii House of Representatives; Superintendent of the Department of Education (DOE)

Staff:

Mr. Eric Lopez, Homelessness Assistant; Mr. Jason Kasamoto, Homelessness Special Assistant and Public Affairs; Ms. Emma Grochowsky, Homelessness Community Development Specialist; Ms. Andrea Suzuki, Deputy Attorney General

Special Guests:

Ms. Katy Miller, United States Interagency Council on Homelessness; Mr. Gavin Thornton, Hawaii Appleseed Center for Law & Economic Justice

- I. **Call to Order. Taking of the Roll.** Roll taken and there was a quorum established with 16 out of 27 members. The meeting was called to order at 10:01 a.m. by the Chair.

Chair Morishige welcomed everyone and noted that all material was sent out electronically. Council members were asked to sign up at the registration desk if they did not receive handouts in advance of the meeting. Members of the public were also asked to request a copy of materials from staff and were advised that a sign-up list was available to receive a copy of the meeting packet and handouts by e-mail.

The Chair provided a brief overview of the agenda for today's meeting and thanked the council for their continued work and participation. The Chair also welcomed Mr. Sam Millington as the new Executive Director of Partners in Care and noted that Mr. Millington will be the designated representative for the Continuum of Care for the County of Honolulu.

Mr. Andy Taylor arrived at 10:05 a.m. Quorum was revised to reflect 17 out of 27 members present.

- II. **Overview and Approval of Agenda.** The Chair presented the agenda for review and asked for a motion to approve the agenda.

Motion to approve the agenda was made by Mr. Alexander and seconded by Mr. Rolf. The Chair opened the floor for discussion, and seeing none, the Chair called the question. The motion passed unanimously.

- III. **Approval of Minutes.** The Chair reminded members that the September 17, 2018, meeting minutes were included in the members' packets. The Chair provided time for members to review the minutes and asked if there were any additions/corrections. Noting none, the Chair asked for a motion to approve the minutes of the September 17, 2018, Hawaii Interagency Council on Homelessness meeting.

Motion to approve the minutes was made by Mr. Rolf and seconded by Ms. Graham. The Chair called the question. The motion passed unanimously.

Mr. Hirai arrived at 10:07 a.m., and Mr. Russell Suzuki arrived at 10:10 a.m. Quorum was revised to reflect 19 out of 27 members present.

- IV. **Public testimony.** Chair Morishige opened the floor to public testimony. The public was asked to keep testimony limited to no more than one minute.

a. **Ms. Cynthia Rezentes**

Ms. Rezentes expressed concerns surrounding a new project announced in Governor Ige's 'Ohana Zone package. Ms. Rezentes stated that describing the project as "permanent supportive housing" might be misleading to providers and community members because the parcel allocated to this project is currently under a 1-year lease extension with the Department of Hawaiian Home Lands. Ms. Rezentes also stated her concerns about the budgeted cost of the project, which she stated exceeded the annual operating costs of the previous transitional housing projected located on that site. Ms. Rezentes asked the Council to discuss the issue and to clarify the project's characterization as "permanent supportive housing."

Chair Morishige acknowledged Ms. Rezentes's concerns and stated the matter would be discussed with the Department of Human Services. The Chair also stated that the proposed use of the project is consistent with the final lease between the Department of Human Services and the Department of Hawaiian Home Lands.

b. **Mr. David Cannell**

Mr. Cannell described his family's lived experiences of homelessness and expressed his concern that initiatives are not moving quickly enough. Mr. Cannell stated that the cost of unsheltered homelessness is high, and that the State should be open to less expensive options, such as village-style housing, for people who do not want or need expensive housing. Mr. Cannell also prepared handouts related to his testimony.

Chair Morishige thanked Mr. Cannell for his testimony and asked him to provide copies of the handouts to staff for distribution.

**c. Ms. Jo Jordan**

Ms. Jordan remarked on the need for consistency in attendance from both the House and Senate membership and was pleased to see Senator Harimoto in attendance. Ms. Jordan expressed her concerns about the execution of homeless initiatives moving forward, specifically surrounding the transition of the parcel that was returned to the Department of Hawaiian Home Lands and subsequently given a 1-year lease extension for a different project. Ms. Jordan also expressed concerns about the number of homeless projects on the Leeward coast, stating that the Leeward part of Oahu is often targeted for a disproportionate number of facilities serving people who are homeless.

Chair Morishige thanked Ms. Jordan for her testimony and noted that council member Representative Cedric Gates had advocated in previous meetings for additional homeless resources for the Leeward coast due to the rising numbers from the 2018 Point in Time Count.

**V. New Business**

**a. Discussion regarding legislative advocacy priorities for the upcoming 2019 session of the Hawaii State Legislature, including alignment with the Hawaii State Framework to Address Homelessness and the United States Interagency Council on Homelessness strategic plan.**

The Chair introduced Ms. Katy Miller, Regional Coordinator for the United States Interagency Council on Homelessness (USICH).

**Presentation by Ms. Katy Miller, United States Interagency Council on Homelessness.**

Ms. Miller introduced herself and thanked the Council for the opportunity to share updates to the United States Interagency Council on Homelessness strategic plan. Ms. Miller noted that the new plan is called "Home, Together," and reflects the lessons learned from the previous strategic plan.

Ms. Miller explained that the new strategic plan focuses on shared national goals, including ending homelessness for veterans, people who are chronically homeless, families, and unaccompanied youth. However, based on feedback from communities, the new plan does not include defined timelines for ending homelessness for these subpopulations. Instead, USICH recommends that local communities build their own aggressive timelines for addressing homelessness within these subpopulations and should develop and retool their own systemic plans for making homelessness rare, brief, and one-time.

Ms. Miller also noted that the new strategic plan emphasizes the following areas:

- Increasing affordable housing, and linking the creation of affordable housing with homelessness interventions
- Strengthening prevention and diversion programs
- Specific initiatives for unsheltered homelessness
- Addressing rural homelessness
- Career success and economic mobility for people exiting homelessness
- Expertise of people with lived experiences of homelessness, including addressing racial disparities within homeless services

Ms. Miller reviewed the main objectives and strategies of the new strategic plan:

- Ensure homelessness is a rare occurrence
  - Building lasting systems that end homelessness
  - Emphasize prevention and diversion programs
- Ensure homelessness is a brief occurrence
  - Importance of low-barrier shelters and portals of entry



- Strong Coordinated Entry System
  - Creating pathways to permanent housing using a person-centered approach
- Ensure homelessness is a one-time occurrence
  - Connection to adequate services and opportunities, including childcare, education, employment, etc.
- Sustain an end to homelessness
  - Sustain resources at a scale necessary to respond to future needs

Ms. Miller encouraged attendees to visit the USICH website at <http://www.usich.gov> and to sign up for bi-weekly newsletter updates.

#### Discussion and Questions.

Mr. Millington asked whether the USICH strategic plan also included a strong emphasis on educational components, such as GED programs.

- Ms. Miller confirmed that USICH is working closely with the Department of Labor and the Department of Education on strategies to connect people exiting homelessness to both employment and educational opportunities.

Ms. Tasaka asked if USICH is partnering with the American Job Centers nationwide to utilize their existing programming.

- Ms. Miller confirmed, noting that local communities may still be working on strengthening their plans to conform to the updated strategic plans for the Workforce Innovation and Opportunity Act.

Mr. Alexander discussed the dichotomy between promoting homeownership versus rental housing and wondered if there is any discussion at the national level regarding the sense of community created by homeownership.

- Ms. Miller stated that there should be efforts made in both areas, adding that pathways to homeownership are more often observed in rural communities. Ms. Miller noted that homeownership may be an extended path for many households experiencing homelessness in urban areas, and that it is important to have steps that households can take to improve their economic situation.

Dr. Anderson asked about the emphasis on behavioral health services in the federal strategic plan for people experiencing homelessness.

- Ms. Miller affirmed that the federal plan highlights the importance of having adequate access to resources and treatment that are typically funded at the State level. Ms. Miller also noted that these resources should be as low-barrier as possible.

The Chair thanked Ms. Miller for her presentation and continued efforts to support Hawaii's framework to address homelessness. The Chair introduced Mr. Gavin Thornton of the Hawaii Appleseed Center for Law & Economic Justice to discuss upcoming legislative priorities identified by Hawaii's Continua of Care.

#### Presentation by Mr. Gavin Thornton, Hawaii Appleseed Center for Law & Economic Justice.

Mr. Thornton outlined priorities for homelessness services: Increased funding and improved funding stability.

#### Homelessness Services

- Add \$15 million to the base budget to provide a secure funding source for proven programs
  - **Outreach:** Outreach teams are vital to connect homeless people with services and proven programs like Housing First. For many chronically homeless or mentally ill people, it can take multiple encounters over months or years to build

- trust and move people off the streets.
- **Rapid Rehousing:** It is designed to help individuals and families exit homelessness quickly and return to permanent housing by providing rental stipends, assistance in finding housing, and case management services.
- **Housing First:** Housing First targets chronically homeless individuals and families with disabling conditions. It saves the state about \$59,000 in health care costs per year, a net savings of \$28,000 per client per year after factoring in Housing First program expenses.
- **LEAD:** Law Enforcement Assisted Diversion is a pre-booking diversion program that gives police officers the discretion to redirect low-level offenders to case managers. A pilot project funded by the Legislature in 2017 is showing promise. In 2018, the program was expanded to Maui and Hawaii Island.
- **Family Assessment Center:** Mr. Thornton touted the success of the Family Assessment Center in Kakaako, which housed 54 families it served within 81 days during its first year of operation. The 2018 Legislature appropriated funding for an additional FAC on a neighbor island.

Mr. Thornton detailed the following legislative priority items related to funding for low-income housing and permanent supporting housing:

Low-Income Housing and Permanent Supportive Housing

- \$200 million for low-income rental housing, including \$75 million per year, over the next ten years, dedicated to permanent supportive housing
- Mr. Thornton noted that these amounts should be the new baseline for housing funding, and \$75 million per year should be able to address the current needs of the estimated 1,700 households experiencing chronic homelessness in the State, while saving close to \$3 billion in healthcare and other costs to the public

Rental Assistance and Homelessness Prevention

- \$1.5 million for the Coordinated Statewide Homelessness Initiative (CSHI), which has been attributed to a noticeable decrease in evictions by judges and attorneys
- \$800,000 for a short-term rental assistance pilot program for working families who are having trouble making ends meet, coupled with financial counseling to ensure a steady transition off the program
- \$1.5 million for a kupuna rental assistance program for seniors who are on fixed incomes and can pay 50% of their income toward rent

Mental Health Treatment and Case Management

- Support legislative changes to the Assisted Community Treatment (ACT) Act to make ACT orders more accessible

Discussion and questions.

Chair Morishige asked Mr. Thornton to explain the process followed by Partners in Care to identify these priorities and any collaboration with the neighbor islands.

- Mr. Thornton stated that Partners in Care's Advocacy Committee assembled several focus groups to identify the top legislative priorities for the upcoming session and noted that several partners from the neighbor islands participated in the process. Approximately 20-25 stakeholders gave input during this process. Mr. Thornton hoped to increase attendance at future focus group meetings.

Mr. Rolf asked whether Partners in Care had taken a position on the City & County of Honolulu's Sit/Lie ordinances. Mr. Rolf clarified that he recently met an individual through his church who was experiencing unsheltered homelessness, but the individual did not see his situation as a problem.

- Mr. Thornton stated that while Partners in Care has not testified as an organization on Sit/Lie bans, Partners in Care has published a statement regarding the criminalization

of homelessness. Mr. Thornton remarked many member organizations have strong feelings on both sides of the issue.

Mr. Alexander thanked Mr. Thornton and Partners in Care for their ongoing hard work, and for identifying priorities with overall consensus.

Ms. Cumming asked whether it would make sense to incorporate some of the rental assistance funding requests into existing programs that are already in place, as doing so may be easier for providers who already receive funding from multiple sources and must adhere to each funder's requirements.

- Mr. Thornton clarified that separating these requests may make discussions with legislators easier but was open to discussing further revisions.

Chair Morishige reminded the Council that a vote regarding adopting these legislative priorities is on the agenda and encouraged members to ask any clarifying questions.

Ms. Miller suggested that the low-income and affordable housing advocacy priorities specifically identify housing that is affordable to people exiting homelessness.

Mr. Alexander commented that the City & County of Honolulu's affordable housing programs currently target households at 60% AMI or less.

Mr. Park asked what agency will be administering the shallow subsidy program.

- Mr. Thornton replied that the priorities do not identify a specific agency to administer the program, and that this issue would be determined as proposals go through the legislative process.

Mr. Alexander remarked on the eviction data related to the CSHI program and emphasized the importance of keeping prevention funding separate from the base package of homeless funding for the purposes of data and evaluation.

Ms. Miller shared that the State of New York has experienced success with a prevention program that can pay for past-due rent for families who have received a 3-day Pay or Vacate notice from their landlord, noting that the cost of preventing housing loss is substantially less than assisting families within the homeless service system.

Chair Morishige added that the Department of Human Services is also looking to support families exiting homelessness with ongoing case management for at least six months. Chair Morishige also stated that DHS is considering incorporating the role of the Governor's Coordinator on Homelessness into the Hawaii Interagency Council on Homelessness statute. The position as it currently exists is a special project within DHS, and incorporating the position into statute will add stability, regardless of the person appointed to the position.

Ms. Maesaka-Hirata asked if this meant the position would be converted to a civil service position.

- Chair Morishige stated that the position would not be a civil service position but would be appointed by the Governor in statute as a permanent exempt position.

Mr. Alexander commented that, as someone who has held the position before, he supports the recommendation, and added that doing so would be consistent with similar appointments at the national level.

Ms. Maesaka-Hirata asked for more clarifying information, including where in the Governor's office this position would be placed.

- Chair Morishige clarified that the proposal is to attach the Governor's Coordinator on

Homelessness administratively to DHS, but appointed by and reporting to the Governor. Currently, the position reports to the Director of DHS, but is physically housed within the Office of the Governor.

Dr. Anderson stated that the proposal would be similar to the appointment of other department directors in similar roles.

- Chair Morishige confirmed that the proposed change would be similar to departments such as the Office of Youth Services.

Attorney General Russell Suzuki commented that the proposal should clarify whether the appointment would need to be confirmed by the State Senate.

Chair Morishige entertained a motion to adopt the proposed legislative priorities for the upcoming session of the Hawaii State Legislature, with the inclusion of additional funding for aftercare services when homeless families exit shelter and establishing the Governor's Coordinator on Homelessness in the HICH establishing statute as a permanent exempt position appointed by and reporting to the Governor. Motion was made by Attorney General Russell Suzuki and seconded by Dr. Anderson. The Chair called the question. The motion passed unanimously.

Chair Morishige introduced Mr. Sam Millington to share updates regarding the 2019 Point in Time (PIT) Count for both Oahu and the neighbor islands. Mr. Millington called Ms. Heather Lusk, Vice Chair of Partners in Care, to provide updates to the Council on behalf of Partners in Care.

#### Presentation by Partners in Care and Bridging the Gap.

Ms. Lusk stated that the 2019 Point in Time Count would occur on January 22, 2019 on both Oahu and the neighbor islands. Ms. Lusk acknowledged that there had been some changes to the scheduled dates of the Count and thanked the Council for their patience as some issues were resolved. Volunteers and staff will ask people where they slept on the night of January 22, 2019.

Ms. Lusk stated that there are six regions on Oahu and all are looking for volunteers and donations. Interested parties should sign up on the Partners in Care website at <http://www.partnersincareoahu.org>, even if they plan to sign up directly with a specific provider. Donations of small incentive items, hygiene kits, and gift cards are also welcomed.

Ms. Menino added that the neighbor islands will begin counting on January 23, 2019, while asking about the night of January 22, 2019. Trainings on the neighbor islands are already underway.

Ms. Menino added that there will be an additional question on the PIT survey to ask people if they had become homeless due to a natural disaster. The neighbor islands will also include a GIS mapping component to map the locations where individuals were encountered during the survey.

#### Discussion and questions.

Ms. Maesaka-Hirata asked if work furlough participants might be able to lend volunteer services during the PIT Count. Ms. Maesaka-Hirata added that if the work furlough participants are not able to physically canvass, they might be able to help assemble packets if materials are provided.

- Ms. Lusk thanked Ms. Maesaka-Hirata and will bring up the offer at the upcoming PIT General Meeting and Volunteer Committee Meeting.

Mr. Millington reaffirmed the need to think creatively about attracting volunteers and building the volunteer base for future years and events.

Chair Morishige appreciated the efforts of both Continua of Care in beginning the planning process early.

VI. **Continuing Business**

- a. **Hawaii State Framework to Address Homelessness and ten-year strategic plan to address homelessness, including specific strategies, tactics, and metrics and examining the intersection between local initiatives and federal initiatives to address homelessness.**

The Chair introduced Mr. Dave Rolf to provide feedback from the business community on the previous report prepared by the Hawaii Appleseed Center for Law & Economic Justice on the cost of scaling permanent supportive housing.

Presentation by Mr. Dave Rolf, Business Community Representative.

Mr. Rolf thanked the Chair for the opportunity to provide feedback on the projections made by the Hawaii Appleseed Center for Law & Economic Justice. Mr. Rolf shared some of his background in advertising and in the automotive industry, which is often used to establish other local economic benchmarks.

After discussing with other business partners, Mr. Rolf concurred that the \$380,000 estimate for a single, condominium-style affordable unit is within current market expectations. However, Mr. Rolf shared that the proper use of federal and local tax credits and scalable projects can result in developers only needing to pay around \$100,000 per unit upfront.

Mr. Rolf remarked that perceived “service resistance” among people who are homeless often ends when people are given a home and stressed the importance of identifying gaps in the mathematical calculations before the proposal is presented to legislators.

Discussion and questions.

Mr. Millington asked if the medical cost savings data showed any separation between people who are chronically homeless and people who are unstably housed.

- Chair Morishige responded that the medical cost savings data were taken from the Hawaii Pathways Project (HPP), which served approximately 100 chronically homeless households.
- Mr. Rolf added that either way, the savings should still be significant.

Mr. Rolf remarked on the requested appropriation of \$200 million for affordable rental housing and stated that increasing State spending might be more attractive to federal funders.

Chair Morishige thanked Mr. Rolf for his input and ongoing support of the permanent supportive housing project analysis.

Presentation by Chair Scott Morishige, Governor’s Coordinator on Homelessness.

Chair Morishige described some of the recent strategies implemented by State, City, and non-profit partners to better engage unsheltered and “service resistant” households. Chair Morishige provided handouts to the Council regarding the service and shelter placements from recent coordinated outreach efforts, noting that the numbers of individuals assisted increased as a result of including both free transportation and substance abuse treatment options.

Chair Morishige also explained that the State is distributing a daily shelter vacancy report for both publicly-funded and privately-funded shelters to better assist outreach workers and law enforcement. Mr. Alexander remarked that the collaborative effort has been very beneficial in practice.

Chair Morishige distributed an updated handout of key system achievements during the past quarter. According to available data, there were slight changes to the housing placement rate and the length of stay in homeless programs. The housing placement rate decreased slightly from 54% to 51%, while the average length of stay increased from 164 days to 166 days. While there has been general consistency, additional analysis is needed to determine why the numbers are not trending in the desired direction.

Discussion and questions.

Ms. Cumming asked if there was any way to show retention in services or shelter for people encountered during coordinated outreach efforts.

- Chair Morishige responded that both the City and State are beginning to track retention rates, now that full names of individuals encountered are being collected. Previously, individuals did not always give their full names, which did not allow for accurate data tracking. Recent estimates show that approximately 50% of individuals placed into shelter were exited, but many were placed again the following month.

Mr. Millington wondered if people encountered during these efforts were asked how long they had been in Hawaii, and if increased emergency shelter usage could be due to people recently arriving from other states.

- Mr. Alexander replied that the current HMIS data indicate that upward of 80% of people experiencing homelessness in Hawaii have lived in Hawaii for five or more years. Mr. Alexander stated that, while there may be higher concentrations of new arrivals in certain areas, it is a myth that most people experiencing homelessness have recently arrived from other states.

Ms. Miller added that communities nationwide are experiencing this widespread belief.

**VII. General Announcements**

**A. Chairperson and Staff Reports: October/November/December 2018**

The Chair shared the staff report for the period from October through December 2018 and noted that a copy of the report will be provided. Chair Morishige also asked staff member Ms. Emma Grochowsky to provide a brief update regarding some initiatives to better engage with people experiencing unsheltered homelessness.

Ms. Grochowsky described the Office's efforts to directly engage with people on the streets during outreach events, enforcements, and through in-person requests for assistance. Ms. Grochowsky noted that the Office is interested in learning what services have worked for people and why other services, including shelter or treatment, have not worked, to better inform policy decisions and future program needs.

**B. Written Reports from Council Members.**

The following written updates are provided for the Council's consideration and review (the full write-ups for each representative will be provided):



- *Department of Public Safety (PSD)*
- *Department of Defense (DOD)*
- *County of Kauai*
- *County of Maui*
- *City & County of Honolulu*
- *Department of Human Services, Homeless Programs Office*

Chair Morishige introduced Mr. Daniel Kaneshiro, representing the faith-based community, to provide an oral update on the faith-based community's recent efforts to address homelessness.

Presentation by Mr. Daniel Kaneshiro.

Mr. Kaneshiro presented a short video showcasing The Shelter, a new facility located on the First Assembly of God property in Kahaluu. Mr. Kaneshiro described how the concept developed as a challenge from the Mayor to create more sustainable alternatives to park feedings and other similar activities. The faith-based community shared some of the Mayor's concerns and came together to look for a more permanent solution.

The Shelter can currently house up to eight single females with children, and Mr. Kaneshiro emphasized the spiritual component that is integral to the program's operation. The faith-based community is looking to expand the program as land becomes available.

VIII. **Executive session**

Pursuant to H.R.S. §92-7(a), the Council may, when deemed necessary, hold an Executive Session on any agenda item without the written public notice if the Executive Session was not anticipated in advance. Any such Executive Session shall be held pursuant to H.R.S. §92-4 and shall be limited to those items described in H.R.S. §92-5(a). Discussions held in Executive Session are closed to the public.

The Chair stated that an Executive Session is not necessary at this time.

IX. **Topics for upcoming meetings.**

The Chair asked members to contact his office with additional suggestions for upcoming meetings. The office can be reached at 586-0193 or by e-mail at [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov).

X. **Meeting schedule.**

The following Council meetings are proposed for the 2019 calendar year:

- March 18, 2019, 10 a.m. to noon
- June 17, 2019, 10 a.m. to noon
- September 16, 2019, 10 a.m. to noon
- December 16, 2019, 10 a.m. to noon

XI. **Adjourn.**

Chair Morishige entertained a motion to adjourn. Motion was made by Ms. Cumming and seconded by Ms. Maesaka-Hirata. The Chair called the question. The motion passed unanimously. The meeting was adjourned at 12:07 p.m.

**MINUTES CERTIFICATION**

Minutes prepared by:

\_\_\_\_\_  
Emma Grochowsky  
Homelessness Community Development Specialist

\_\_\_\_\_  
Date

Approved by the Hawaii Interagency Council on Homelessness at their Regular Meeting on December 17, 2018:

☐ As Presented      ☐ As Amended

\_\_\_\_\_  
Scott S. Morishige, MSW  
Chair

\_\_\_\_\_  
Date





# Highlights of Hawaii Interagency Council on Homelessness Staff Activities

## *Report for January to April 2019*

This report summarizes highlights of Hawaii Interagency Council on Homelessness (HICH) staff activities and publications for the months of October through September 2018. Please feel free to share any of this information with your agency leadership and colleagues. For more information, please contact Scott Morishige, Coordinator on Homelessness, at 586-0193 or by e-mail at [scott.s.morishige@hawaii.gov](mailto:scott.s.morishige@hawaii.gov).

### Reports and Plans

Staff produced the following documents to illustrate efforts to address homelessness in Hawaii:

- **Hawaii Interagency Council on Homelessness – Systems Performance Benchmarks (March 2019)**  
This document provides an overview of four measures that can be used to evaluate implementation of the State Framework to Address Homelessness and the ten-year strategic plan. The measures include – Count, Capacity, Housing Placement, and Length of Stay. Staff intends to update this document quarterly, and for the document to be reviewed at regular meetings of the council.
- **Older Adults in Homeless Programs (April 2019)**  
This one-page document summarizes the number of individuals experiencing homelessness, aged 51 and older, who utilized homeless services in calendar year 2018. The report includes a breakdown by county, and also highlights the percentage of individuals served in this age group for specific programs (e.g. State Rent Supplement, Permanent Supportive Housing, and Emergency Shelter).
- **Hawaii Interagency Council on Homelessness – Annual Report (December 2018)**  
This document provides an overview of the work of the HICH during the 2018 calendar year, and details plans to implement three new pilot programs established by Act 209, Session Laws of Hawaii 2018 – Ohana Zones, Emergency Department Assessment, and the Medical Respite program. The report is available online at: [https://homelessness.hawaii.gov/wp-content/uploads/2019/03/2019-HRS-346-3819-Act-209-SLH-2018\\_FINAL.pdf](https://homelessness.hawaii.gov/wp-content/uploads/2019/03/2019-HRS-346-3819-Act-209-SLH-2018_FINAL.pdf)
- **Sanctioned Encampments: Perspectives from Hawaii (February 2019)**  
This PowerPoint was presented at the National Alliance to End Homelessness (NAEH) Conference on Solutions for Individual Homeless Adults in San Diego, California. The PowerPoint is available online at: <https://homelessness.hawaii.gov/wp-content/uploads/2019/03/NAEH-Conference-Sanctioned-Encampments-022119-Grochowsky-Emma.pdf>.
- **Permanent Supportive Housing Will Reduce Homelessness (April 2019)**  
This is a column published in the Honolulu Star-Advertiser by the HICH Chair and the City and County of Honolulu's Executive Director of the Office of Housing. The column highlights the State and City's efforts to address Housing First, and highlights data illustrating the effectiveness of Housing First as an intervention (e.g. high retention rates for permanent housing, estimated healthcare cost savings, etc.). The full column is available online at: <https://www.staradvertiser.com/2019/04/09/editorial/island-voices/column-permanent-supportive-housing-will-reduce-homelessness/>.

In addition, the Hawaii Department of Human Services produced its annual report to the Legislature on the State Housing First program:

- **Report in accordance with the provisions of Section 346-378, Hawaii Revised Statutes, on the Housing First program (December 2018)**  
DHS is required to report annually on the: (1) Total number of participants in Housing First programs; (2) Annual cost of the programs; (3) Types of support services offered; and (4) Duration of services required for each participant. The report is available online at: <https://humanservices.hawaii.gov/wp-content/uploads/2019/01/2019-HRS-346-378-Report-Re-Housing-First.pdf>

Staff also provided feedback related to the development of a program status report for the Law Enforcement Assisted Diversion (LEAD) pilot program on Oahu. The report was written and released by the University of Hawaii at Manoa College of Social Sciences.

- **Honolulu's Law Enforcement Assisted Diversion (LEAD) Program Status Report (December 2018)**  
This document provides a status report for the LEAD pilot on Oahu. As of November 30, 2018, 43 individuals had been referred to the pilot through social contact referrals with State and City law enforcement. At referral, 93% of clients reported they were experiencing homelessness and 88% reported interest in receiving housing services. While recent illegal drug use was common among clients at the time of referral (84%), only half of clients (44%) indicated interest in receiving substance use treatment. The full progress report is available online at: [https://docs.wixstatic.com/ugd/4dce6e\\_e87138b322b64dc38b41fc114b58452c.pdf](https://docs.wixstatic.com/ugd/4dce6e_e87138b322b64dc38b41fc114b58452c.pdf).

## Staffing Update

The Governor's Coordinator on Homelessness hired two new staff in March 2019:

- **Justin Limasa, Homelessness Assistant**  
As the new Homelessness Assistant, Justin is responsible for administrative and general office support, including scheduling, addressing constituent concerns, and coordination of travel and office expenses. Justin holds a Bachelor of Arts in Business Administration from the University of Hawaii at West Oahu, and has five years prior experience working in customer service and marketing.
- **Randy Gonce, Administrative Assistant on Homelessness**  
As the new Administrative Assistant, Randy will assist with program planning and outreach, including duties related to staffing the HICH. Randy holds a Masters Degree in Global Leadership in Sustainable Development from Hawaii Pacific University and most recently worked as a researcher and policy advisor at the Hawaii State House of Representatives. Randy is also a U.S. Airforce Veteran, and has previous experience as a Second Language Tutor and Instructor, as well as a community volunteer with the Windward Homeless Alliance, Partners in Care, and the Drug Policy Forum of Hawaii.

In addition, the office is supervising a practicum student from the University of Hawaii School of Social Work:

- **Helena Kama, Bachelor of Social Work Practicum Student**  
Helena is a current student at the University of Hawaii at Manoa pursuing a Bachelors of Social Work degree. She is currently assigned to the Hawaii State Library and the Governor's Coordinator on Homelessness as part of a project to integrate social work services into the main branch of the State Library.

## Travel Reports

Staff traveled to participate in the following events:

- **Hawaii County LEAD Coordination Meeting (January 29, 2019)**  
Community Development Specialist Emma Grochowsky traveled to Hilo, Hawaii to participate in a meeting convened by the Department of Health Alcohol and Drug Abuse Division regarding the establishment of a LEAD pilot program for Hawaii County. The purpose of the meeting was to identify key partners for LEAD in Hawaii County, including the Hawaii County Prosecutor and local police. Other participants in the meeting included Department of Health staff, the Hawaii County Prosecutor, Hawaii Police Department staff, Going Home Hawaii, Big Island Substance Abuse Council, Hope Services Hawaii, and the Hawaii County Homeless Coordinator.
- **NAEH Conference on Solutions for Individual Homeless Adults (February 21-22, 2019)**  
Community Development Specialist Emma Grochowsky participated in the conference and presented as a speaker on a panel relating to Sanctioned Encampments. The conference included a combination of panel discussions, interactive learning sessions, and networking opportunities. Other Hawaii participants in the conference included Marc Alexander from the City & County of Honolulu's Office of Housing, and Heather Lusk from Partners in Care and the Hawaii Health and Harm Reduction Center.

## Ongoing Activities

The HICH Chair and staff continue to support efforts to address homelessness through a variety of activities as follows:

- **Advocacy for expansion of homeless and housing resources.**  
The Chair and staff assisted in organizing a "Housing and Homeless Unity" day at the Hawaii State Capitol on April 1, 2019. The day included participation from over-100 individuals who came out to assist in advocating for housing and homeless priorities, such as sustained investment in the Rental Housing Revolving Fund; sustained funding for core homeless services (e.g. Housing First, Rapid Rehousing, homeless outreach, civil legal services, Family Assessment Center, etc.); and reforms to current mental health laws. In addition, participants circulated a joint letter in support of funding priorities, which was signed by over-90 different organizations, including the Chamber of Commerce of Hawaii, housing developers, homeless service providers, all four counties, both Continuum of Care, and faith-based organizations.
- **Support for HELP Honolulu and other law enforcement related partnerships.**  
The Chair and staff continued to support the strengthening of partnerships between the homeless services system and law enforcement agencies (e.g. County police departments, State Sheriff Division, Division of Conservation and Resource Enforcement, etc.). These partnerships included shelter coordination for the Honolulu Police Department's HELP Honolulu program, which resulted in over-100 individuals placed into shelter on Oahu between January 1, 2019 and March 31, 2019. In addition, other activities included supporting the development of LEAD partnerships and pilot programs in the counties of Kauai, Hawaii, and Maui, as well as active participation in LEAD working group meetings on Oahu. Staff is also coordinating with homeless service providers and the Department of Health to provide additional training to State law enforcement partners related to opioid use, infectious disease, and the MH1 process.

- **Support for partnerships with the healthcare sector.**

The Chair and staff continued support the strengthening of partnerships between the homeless services system and the healthcare sector. These partnerships include regular monthly meetings with the Queen's Care Coalition, as well as meetings with DHS Med-QUEST Division staff tasked with implementation of the 1115 Medicaid waiver amendment for tenancy supports. Staff have also been engaged in active referrals to the Queen's Care Coalition, and assisted with coordination between shelter providers, outreach providers, and the emergency department navigation staff to facilitate better coordination of care.

- **Coordination of homeless outreach and land management/public safety actions.**

The Chair and staff continue work in collaboration with State agencies, county staff and legislators to respond to concerns about unauthorized encampments on public lands. Staff worked closely with the Hawaii Department of Transportation, Department of Hawaiian Home Lands, Department of Land and Natural Resources, and the University of Hawaii to support coordinated outreach and enforcement actions on Oahu and the neighbor islands. In particular, staff facilitated coordination with the counties of Maui, Hawaii, and Kauai to arrange enforcement of unauthorized camping/trespass on State lands in those respective counties.

- **Expanding access to the homeless service system.**

The Chair and staff continued to expand access to the homeless service system through the building of new partnerships, such as partnerships with the Hawaii State Library and the private sector. Specifically, the Chair worked together with the State Librarian and the University of Hawaii School of Social Work to integrate social work services into the main branch of the State library. The social work partnership has been helpful in connecting homeless individuals at the library to shelter, outreach, and other mainstream homeless services. In addition, the Chair and staff participated in an initial meeting between Lowe's, HPD, and service providers to discuss how Lowe's may refer homeless individuals encountered at their store to services.

The Coordinator also regularly receives and responds to correspondence from members of the general public via telephone, e-mail, and letters. In calendar year 2018, the Coordinator's office received over 1,900 separate inquiries related to homelessness.

For more information, please contact the Governor's Coordinator on Homelessness and HICH staff at **(808) 586-0193** or by e-mail at [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov).



# HAWAII INTERAGENCY COUNCIL ON HOMELESSNESS

## SYSTEMS PERFORMANCE BENCHMARKS (DECEMBER 2018)

The following four performance benchmarks are used to evaluate the implementation of the Hawaii State Framework to Address Homelessness and ten-year strategic plan to end homelessness:



**COUNT**  
Number of people experiencing homelessness according to the statewide Point in Time Count.

**6,530 people**  
(2018 Data)



**CAPACITY**  
Number of permanent housing beds for people experiencing homelessness in Hawaii.

**4,469 beds**  
(2018 Data)



**HOUSING PLACEMENTS**  
The percentage of people exiting a homeless program that are placed into permanent housing.

**52% housed**  
(As of March 31, 2019)



**LENGTH OF STAY**  
The average number of days a person is enrolled in a homeless program, such as shelter.

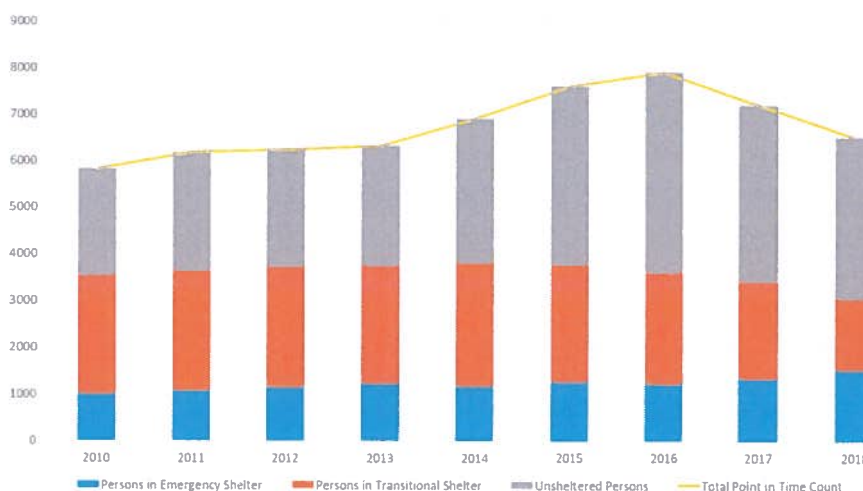
**203 days**  
(As of March 31, 2019)

### COUNT – ESTIMATED NUMBER OF HOMELESS PERSONS IN HAWAII

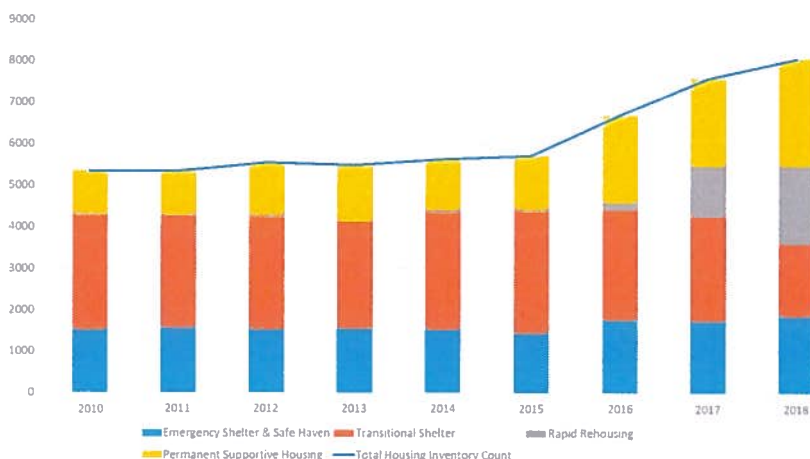
The statewide Point in Time count **decreased by nearly 18% since 2016.**<sup>i</sup>

The number of individuals in transitional shelter has steadily declined since 2014 – from 2,651 to 1,527.<sup>ii</sup> Meanwhile, the number of individuals in emergency shelter has steadily increased during that same period – from 1,162 to 1,528.

The number of unsheltered individuals has decreased slightly since 2016, but still represents over half of individuals (53%) in the count.



### CAPACITY – NUMBER OF BEDS FOR HOMELESS PERSONS



The number of **permanent housing beds for people experiencing homelessness increased 244% since 2014** – from 1,298 to 4,469.<sup>iii</sup>

The overall number of beds in the statewide Housing Inventory Count, including shelter and permanent housing beds, increased over 43% during that same period.

The increased capacity reflects increased levels of state, county, and federal support.

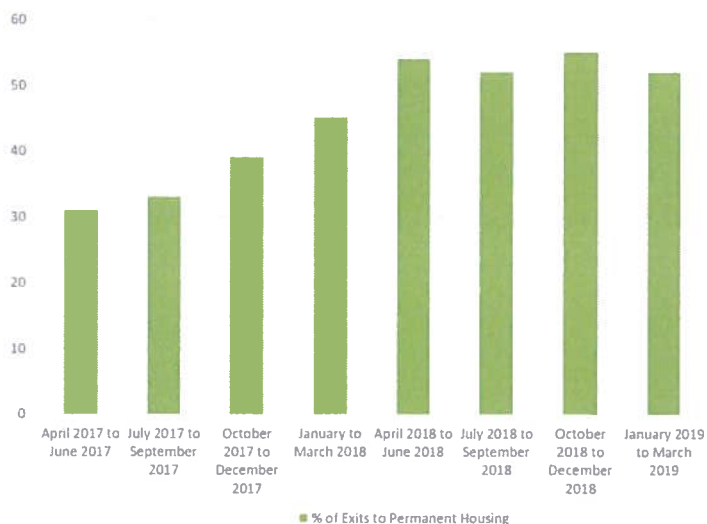


## HOUSING PLACEMENTS – NUMBER OF PEOPLE WHO ARE PERMANENTLY HOUSED

Between January 1, 2019 to March 31, 2019, **52% of individuals exited homeless programs to a permanent housing placement.**<sup>iv</sup>

The total number of individuals exiting to permanent housing between January 1, 2019 to March 31, 2019 was 1,836.

From April 2018 to March 2019, the percentage of individuals exiting to permanent housing has fluctuated between 52-55%.

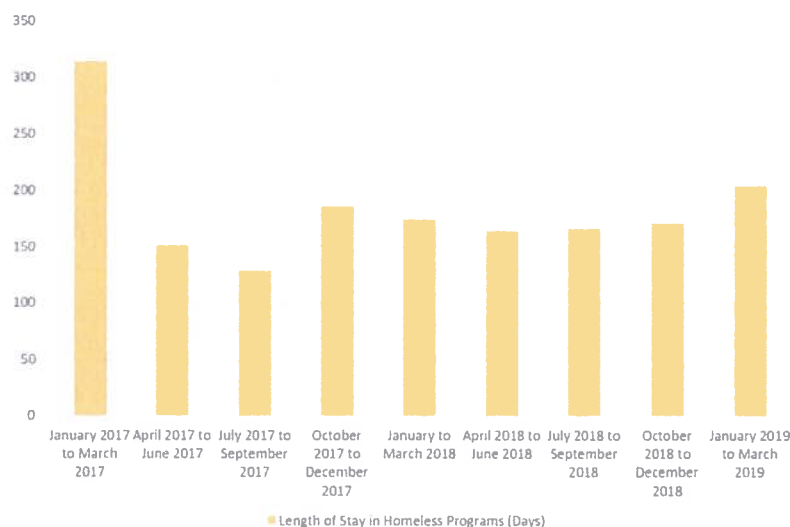


## LENGTH OF STAY – TIME SPENT IN HOMELESS PROGRAMS

Between the fourth quarter of calendar year 2018 and the first quarter of calendar year 2019, the **average length of stay in homeless programs increased from 171 days to 203 days.**<sup>v</sup>

As of March 31, 2019, the average length of stay in emergency shelter is 104 days, and for transitional shelter is 234 days.

Length of stay is a key measure of efficiency within the homeless service system.



## KEY DATA SOURCES

Data for the performance benchmarks are obtained from the following key sources:

**Statewide Point in Time Count.** The count is an unduplicated count of sheltered and unsheltered homeless persons on a single night in January, and is conducted annually. Data is submitted annually to the U.S. Department of Housing and Urban Development.

**Housing Inventory Count.** The count is an inventory of programs that provide beds dedicated to people experiencing homelessness. Data is submitted annually to the U.S. Department of Housing and Urban Development.

**Homeless Management Information System (HMIS).** The HMIS is a local data system used to collect client-level data for programs providing housing and services for people who are experiencing homelessness or at risk of homelessness. Data related to permanent housing placements and length of stay in homeless programs are derived from the HMIS.

For more information, please contact **586-0193** or [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov).

<sup>i</sup> Partners in Care, Oahu's Continuum of Care. (2018). *2018 Combined Statewide Topline Report*. Retrieved from: <http://www.partnersincareoahu.org/point-time-count-oahu>

<sup>ii</sup> U.S. Department of Housing and Urban Development. (2018). *CoC Homeless Populations and Subpopulations Reports*. Retrieved from: <https://www.hudexchange.info/programs/coc/coc-homeless-populations-and-subpopulations-reports>

<sup>iii</sup> U.S. Department of Housing and Urban Development. (2018). *CoC Housing Inventory Count Reports*. Retrieved from: <https://www.hudexchange.info/programs/coc/coc-housing-inventory-count-reports/>

<sup>iv</sup> Hawaii Homeless Programs HMIS. (2018). *HMIS Exit Data Reports*. Retrieved from: <http://www.hawaiihomelessprogramshmis.org/reports-publications/hmis-exit-data-reports/>

<sup>v</sup> Hawaii Homeless Programs HMIS. (2018). *Monthly Monitoring Reports: Census/Timeliness/Length of Stay/Consent*. Retrieved from: <http://www.hawaiihomelessprogramshmis.org/reports-publications/monthly-monitoring-reports-censustimeliness-length-of-stay-consent/>



**Written Updates to the Hawaii Interagency Council on Homelessness**  
**April 29, 2019 – 10:00 a.m. to 12:00 p.m.**  
**(Reports consolidated by the office of the Governor's Coordinator on Homelessness)**

**Department of Public Safety**

- PSD continues to provide LE support during the moving of the homeless.
- Corrections are working to identify all homeless offenders upon entry to connect them with meaningful support services and resources.

**Department of Health**

**LEAD Law Enforcement Assisted Diversion**

- Three LEAD contracts for neighbor Island pilots were executed in February for Maui, Hawaii and Kauai counties. These contracts implement LEAD pilots in each county. Contracted service providers: Maui-Mental Health Kokua (MHK); Hawaii-Big Island Substance Abuse Council (BISAC); Kauai- Women In Need (WIN). Each LEAD Hui seeks to include (at minimum) members from local law enforcement (PD or sheriff), prosecutor's office, a SUD service provider, a MH service provider and a shelter provider. The funding source for LEAD contracts is ACT 209 which includes funding for LEAD services and Ohana Zones.
- All three Huis are currently under development. Maui LEAD Hui met on March 11, Kauai LEAD Hui is scheduled to meet March 27<sup>th</sup>. The Hawaii LEAD Hui meeting is TBA. All three Huis are in the process of completing MOAs with service providers and LOAs with law enforcement and prosecutor's offices.
- LEAD Operational Workgroup continues to meet, last meeting March 11, 2019. Hawaii LEAD Hui members and Maui LEAD Hui members attended.
- Oahu LEAD pilot
  - 54 Total enrolled; 39 active
  - 32: from HELP night outreach
  - 21: from other Social Contact
  - 11: from Enforcements

**Substance Abuse Care System Re-Design**

- Coordinated Addiction Resource Entry System (CARES)
- The department, through the Alcohol and Drug Abuse Division (ADAD) is implementing a coordinated entry system for the substance use disorder continuum of care (SUD COC). The Department's goal is to structure a system that provides a continuum of care to deliver substance use disorder treatment modeled after the American Society of Addiction Medicine (ASAM) criteria for SUD services. The ADAD is developing the Coordinated Addiction Resource Entry System (CARES) coordinated entry system/continuum of care model that will result in better synchronicity to provide SUD care on demand, to those who need it, when they need it, and where they need it.
- The CARES shall provide or coordinate SUD COC services statewide, connecting appropriate service modalities and resources via one web-based management information system. The goal of the ADAD and the CARES system is to better coordinate and "link and sync" the entire continuum of care with other client services in a more comprehensive way, resulting in improved client access to the COC and reducing all barriers to treatment and recovery support services.

### **Department of Health (cont.)**

- A request for proposals was issued in January and the application period ends on March 15, with new service contracts scheduled to start October 1, 2019.

#### **Clean and Sober Registry**

- On March 1, 2019 the ADAD Clean & Sober Registry website went live. ADAD electronically notified public hearing participants and treatment centers under contract of two Clean & Sober Orientations. The initial orientation occurred March 8, 2018 to an on-line audience and at the Kapolei office. This included eight Kapolei participants and three online. The next orientation is scheduled for March 15, 2019. Notices have been broadcasted. Clean & Sober Registry Application link has now been added to the ADAD website. No applications have been completed for submission.

#### **Intensive Case Management Services**

- The AMHD is currently procuring services for the Intensive Case Management High Utilizers program which was developed in May 2014 to respond to AMHD consumers that are high utilizers of multiple systems in the mental health system. Currently, there are 69 consumers that are being served by Community Empowerment Services (CER) that utilize a multidisciplinary treatment team approach. The case manager to consumer ratio is low enough (9 to 1) to ensure daily monitoring of this high need consumer group. The goal of this team is to work with consumers to decrease re-admissions to Hawaii State Hospital, decrease incarceration days, prevent crises which includes the reduction of crises mobile outreach visits, emergency visits, and more. This outpatient treatment team works with the AMHD consumers to increase successful community tenure. The program has capacity to expand the program to 100 consumers.
- The AMHD is currently procuring services for Homeless Intensive Case Management (HICM) has provided services for the past 22 months. The HICM currently has 75 consumers in the program with the capacity to increase. The program continues to provide shelter and housing placement to consumers in the program. AMHD will continue to collaborate with HPD, Straub, Queens and OCCC in efforts to reduce the incidence of Homeless individuals who are frequently arrested and/or subject to multiple emergency room (ER) MH-1 calls. This program has also successfully helped consumers to accept psychiatric medications, substance abuse treatment and help link entitlement resources to consumers. The program has capacity to expand the program to 100 consumers.
- The AMHD homeless outreach providers continues to provide homeless outreach statewide with the contracted providers increasing their staff. The statewide coverage assists with providing homeless outreach in areas that were previously difficult to reach due to limited staff. Homeless outreach case managers have also received training to complete SSI/SSDI applications in the SOAR program to increase the application approval rates. The homeless outreach workers on Oahu are also participating in the Joint Outreach Center in China town with efforts to increase their engagement with homeless individuals. While continuing to link individuals with appropriate services in the community.

#### **Homeless Outreach**

- The AMHD provides statewide group home and independent housing with various levels of care for 693 consumers statewide. level of housing for adults with a serious mental illness or co-occurring disorder. The housing services are 24-hour, 8-16 hour, Semi-Independent and Supported Housing.

### **Department of Health (cont.)**

Housing programs current stats:

- 24 Hour group homes-197
- 8-16 Hour group homes-260
- Semi-Independent group homes- 145
- Support Housing-91

### **County of Hawaii**

Current Initiatives from the County of Hawaii:

- Finalizing Ohana Zone funding for two (2) Emergency Shelter/ Assessment Centers, one in East Hawai'i and one in West Hawai'i.
- Starting the planning work on the design and construction of an Emergency Shelter and Affordable Housing Project in West Hawai'i.
- Working with Project Vision Hawai'i in the implementation of their HieHie Mobile Hygiene Program.
- Continuing work with local churches on Safe Parking program.
- LEAD Program – Law Enforcement Assisted Diversion Program. An innovative program that will give law enforcement officers a non-arrest option when dealing with minor offenses by homeless individuals. Hawai'i County Lead Agency: Big Island Substance Abuse Council.
- Community Court – In response to Resolution introduced by Representative San Buenaventura, working with local Judiciary personnel on the completing feasibility study of opening Community Outreach Courts in Puna and/or Ka'u.
- Working with Community Partners in creating a plan to design and implement a Financial Empowerment Center. This planning provides an opportunity for the County to break down silos, gain a better understanding of existing assets-building programs, identify and fill any gaps in services, while also piloting free-financial counseling services.
- Implementing a FEMA Disaster Case Management Program – connecting survivors to case managers to help with developing a long-term recovery action plan.

### **County of Kauai**

- Anticipating the opening of Hale Kokua, the County's Community services program will be located in this new office. Services include but not limited to Work Wise, Workforce Investment Opportunity Act, Homeless Services, Anti Drug Services, and Elderly Services. Hale Kokua will open on May 1.
- Kauai County social services representative participated in a compassionate movement outreach in a joint effort with the State.
- Kauai Planning Department recognized for Community Planning excellence award for the County's General Plan.

### **County of Maui**

Coordinated Entry System

- Working closely with participating providers and HMIS lead in tightening up the CES automated referral process and related processes.
- Continual management of the CES via case conferencing with partnering agencies with a focus on "warm handoffs" and unassigned clientele.
- Continuing to educate and assist providers who are not yet up to speed with the CES process.

### **County of Maui (cont.)**

- Monitoring of HMIS data for reporting purposes and identifying trends.
- Working closely with the VA toward housing our veteran population.
- Main barriers at this time: Housing/rental inventory, Mental Health and Substance Abuse Treatment for those that obtain housing via the CES.

#### **Compassionate Response (Homeless encampment clean-up efforts)**

- Coordinated Compassionate Response efforts at various locations mainly in Central, South, and West Maui, utilizing various State and County departments along with social service agencies, namely Outreach and Emergency Shelters.
- Coordinating on-going efforts in the clean-up of encampments in County owned parks and various private properties throughout Maui County.
- Performing on-going responses to public complaints regarding homeless "hot spots," which extends to trash/waste clean-up and public safety.
- Engaging with the general public and community groups to educate them regarding the counties plan to end homelessness in Maui County through various media outlets and speaking engagements.
- The Compassionate Responses are on-going. The changes would be to the locale and oftentimes the nature of the affected areas.
- Barriers at this time: Having some of the shelters to lower their barriers for entry and program participation even further. Making shelters a more attractive alternative to being on the street. Also, to increase the involvement of Mental Health and Substance Abuse treatment providers when Compassionate Responses are occurring. Note that these are being discussed and addressed.

#### **Other Matters**

- Point in Time count completed on January 28, 2019. Lead agency, Family Life Center, reported that the count was a success as coverage was widespread.
- For the first time, the PIT count has incorporated Geographical Information System technology to map out the locations of individuals surveyed.
- Ohana Zone proposals for Maui County are being intensely worked on. The sites on the table are: The UH Maui dorms renovation, Mental Health Kokua's safe house renovation/add-on, and possibly a rehab of Ka Hale A Ke Ola units for use in conjunction with the LEAD project.

### **City and County of Honolulu**

HICH updates from the City and County of Honolulu – 8 March 2019

- The Pūnāwai Rest Stop opened January 8, 2019. A City & County of Honolulu project (Department of Community Services), it is managed by Mental Health Kokua. It offers a hygiene center providing free restrooms, showers, and laundry facilities, and is open from daily from 7am to 7pm. Services include: kennels for pets, lockers and storage during use of services, free wi-fi, computers, and mailboxes.
- The latest update on selected City projects for housing/homelessness include:
  - The 40 units of supportive housing at 431 Kuwili Street (above the Pūnāwai Rest Stop) to open by the end of 2019;
  - 1902 Young Street, which will have 30 studio apartments to serve homeless or formerly homeless clients, this will open 4th quarter 2019.

**City and County of Honolulu (cont.)**

- The Citron property has been acquired and is under renovation. We anticipate the completion of 30 units targeting women and young children by the end of 2019.
- The selected developer for the Aiea Sugar Mill for Senior Housing project (approximately 140 units) will be announced shortly.
- The RFP for Kapolei lots 6 and 7 (approximately 1,000 units) was recently released.
- Other properties/projects in various stages of progress also include: Varona Village (approximately 92 units), West Loch (final phase; approximately 300 units), Halewaiolu Senior Housing (approximately 150 units), and the old Montgomery Motors site on Iwilei.
- All of these construction projects are under the City Department of Land Management, except for Pūnāwai.
- The second phase of Kahauiki Village ([www.kahauiki.org](http://www.kahauiki.org)) has commenced. This public-private permanent housing partnership under the leadership of Duane Kurisu, in partnership with the state and city, will have 144 units with approximately 600 persons when completed, targeting families from homeless programs.
- Accessory Dwelling Units update as of 12/31/18: 546 (+53 awaiting pickup) building permits have been approved, and 199 units have received certificates of occupancy.
- The topline Oahu 2019 Homeless Point-in-Time Count data was released at the end of February. The total number of sheltered and unsheltered homeless persons for 2019 is 4,311, which is a decline of 184 persons or 4%, over 2018 (total = 4,495). The sheltered homeless population declined by 440 persons (19%) to 1,910 (2018 = 2,350). Unsheltered homelessness increased by 256 persons (12%) to 2,401 (2018 = 2,145). We look forward to receiving additional point-in-time data on key subpopulations, including children, veterans, and those suffering from mental illness, addiction, and chronic homelessness. We distributed widely both the topline summary by Partners in Care and our own "Preliminary Observations" – see additional attachment.
- The targeted interagency outreach efforts organized by HELP Honolulu (Housing, Efficiency, Long-term, Partnerships), started in April, have continued. Community partners have included Hawaii Health & Harm Reduction Center, Kalihi Palama Health Center, IHS, RYSE, Legal Aid, State Homeless Programs Office, Governor's Coordinator on Homelessness, Action with Aloha, Salvation Army, Mental Health Kokua, C. Peraro Consulting, HPD, TheBus, and the Mayor's Office of Housing. From April 2017 to February 2019, the outreach efforts have yielded over 230 people moved into various shelters, in addition to others who were admitted to detox and other medical services.
- The City and County of Honolulu, in partnership with What Works Cities – a Bloomberg Philanthropies initiative – launched Honolulu Dashboard on February 19, 2019. The dashboard includes four specific dashboards addressing homelessness and three addressing housing. See [www.honolulu.gov/dashboard](http://www.honolulu.gov/dashboard).
- For the month of January 2018, the number of homeless veterans reported in the Homeless Management Information System was 354. During 2018, 448 veterans were moved into permanent housing, 93% of the target to house 480 homeless veterans in 2018, and approximately a 10% increase over the previous year.
- We are happy to report that as of December 31, 2018, the Oahu homeless services system was able to move 4,349 persons into permanent housing during the year, reaching 94% of our goal of 4,620 persons, and an average of 362 clients per month. This is a 47% increase in the monthly exits to permanent housing in comparison with the exit rate of 246 clients per month for available data during 2017. - Marc Alexander, Executive Director of the Mayor's Office of Housing

### **Continuum of Care – Honolulu**

#### **Overview of Selected Partners in Care Activities: January-February 2019**

- Oahu Point in Time Count: More than seven hundred volunteers, many from our service provider community, participated in the planning stages, the actual census/survey process, and with data entry. Topline results for this *snapshot* survey revealed a 4% decrease in the combined homeless sheltered and unsheltered populations; a 19% decrease in the sheltered population; and a 12% increase in the unsheltered population.
- Partners in Care, Med-Quest, and the five major health plans met in a “mini-summit” to discuss how to partner more effectively in ways that addressed the needs of all parties. Discussions centered around the use of the Homeless Management Information System (HMIS) as well as data provided through the CES process. Separate discussions are ongoing between Partners in Care and hospitals, with special focus on homeless who are utilizing the emergency rooms.
- Partners in Care, the Office of Hawaiian Affairs, and Liliuokalani Trust executed a tri-part MOU and are in the process of establishing a strong, collaborative relationship focusing on data and research designed to provide a better understanding of the *size and shape* of homelessness within the Native Hawaiian community.
- As part of a rigorous due diligence evaluation process, Partners in Care is assessing the strengths and weaknesses of its current HMIS vendor. This process includes an HMIS user survey, one-on-one discussions with select users, contacting experts in the field, research and dialogue with other Continuum of Care across the US to learn from their experiences, and engaging a consultant to conduct a thorough analysis of both the vendor’s strengths and weaknesses as well as Partner in Care’s strengths and weaknesses in managing the system
- Advocacy efforts during the current Legislative Session have focused on supporting several key objectives, including:
  - Providing robust and long-term, stabilized funding for a range of programs/initiatives that have proven successful in addressing challenging issues related to homelessness:
    - Outreach
    - Rapid Rehousing
    - Housing First
    - Law Enforcement Assisted Diversion (LEAD)
    - Family Assessment Center
    - The Coordinated Statewide Homelessness Initiative (CSHI).
  - Providing significant funding in support of low-income housing, including a \$75 million *carve-out* for Permanent Supportive Housing targeting the chronic homeless population.
  - Efforts to improve the Assisted Community Treatment Act in order to address more effectively challenges associated with individuals affected by severe mental illness.

### **Department of Human Services (DHS), Homeless Programs Office (HPO)**

- HPO currently has 8 staff members
- HPO is currently working to fill 3 vacant positions, 1-Office Assistant, and 2-Program Specialists
- HPO continues to monitor contracts. Monitoring efforts continue to help and support providers with recent changes in the homeless service provision model from “housing readiness” to Housing First.
- DHS/HPO with Bridging the Gap (BTG) Board and U.S. Department of Housing and Urban Development (HUD) approval changed CoC grant recipients from DHS/HPO to each applicable provider. BTG CoC Providers are now direct grantees of HUD, rather than sub-recipients of DHS/HPO.

### **Department of Human Services Homeless Programs Office (cont.)**

- HPO continues the process of revising Administrative Rules to align with current contracted services and Act 234 (2016).
- HPO is in the process of completing procurement activities for Homeless Shelters. HPO posted the Request for Proposals (RFP) for Homeless Shelters on January 18, 2019 with a submittal due date of February 20, 2019. The Homeless Shelter RFP is closed. RFP can be found at the following link: <https://hands.ehawaii.gov/hands/opportunities/opportunity-details/16685>
- HPO posted the RFP for Family Assessment Centers on February 22, 2019, with a submittal due date of March 25, 2019. RFP can be found at the following link: <https://hands.ehawaii.gov/hands/opportunities/opportunity-details/16919>
- HPO is currently working on a RFP for the Coordinated Statewide Homeless Initiative (CSHI). This RFP will be issued in spring 2019 with a contract start date before June 30, 2019.

### **Department of Hawaiian Home Lands (DHHL)**

- DHHL is exploring finalizing an RFP to consider using NAHASDA funds for rental/housing assistance beyond the current application of using the monies for renovations of current homes or build of new homes for those who qualify to access NAHASDA funds.
- DHHL does not have a definitive date yet for when the RFP will be announced.

### **Office of Hawaiian Affairs (OHA)**

- Partners in Care, Lili'uokalani Trust and OHA entered into an MOU at the end of January 2019 to share homeless point-in-time count data. Through this agreement, PIC is sharing the PIT raw data sets with OHA and LT in order for us to jointly produce a 2-4 page educational brief providing greater detail on Native Hawaiians experiencing homelessness. At this point, the 2019 PIT unsheltered dataset has been shared with us and we are currently conducting data quality and vetting assessment. We will be receiving the 2019 PIT sheltered dataset shortly. The Brief will be completed and disseminated after the full report is released by PIC.
- In the 2020-21 biennium, there will be a community grant focused toward education programs and services for homeless youth. However, as for funding, in the 2018-19 biennium, we have not provided any funding a focus on homelessness, specifically.
- We do provide funding to the following organizations that provide activities/services to assist beneficiaries (funding targeted toward, but not limited to Native Hawaiians) in obtaining rental housing or homeownership or otherwise may impact homeless or low-income communities:
  - Housing Grants

Hawaiian Community Assets	\$235,000.00 a year, 2 yrs, total \$470,000.00
Nanakuli Housing	\$159,000.00. a year, 2 yrs, total \$318,000.00
Habitat for Humanity Maui	\$60,000.00 a year, 2 yrs, total \$120,000.00
EPIC Ohana (foster youth 14-25)	\$46,000.00 a year, 2 yrs, total \$92,000.00
Services: First three, Provide: Financial and Homeownership education, 1:1 counseling, IDA Cash Matches(either directly or through a contractual service).	
The last grantee, has specific requirement for Foster youth.	
  - Income Grants

YWCA	\$140,000.00 a year, 2 yrs, total \$280,000.00
Services: helps Native Hawaiian ex-offenders and other low income women establish economic security by providing: learning opportunities related to employment, financial literacy and work/life balance.	

### **Office of Hawaiian Affairs (cont.)**

- RFP Contract
  - Helping Hands - Punawai program      \$830,000.00 a year, 2 yrs, total \$1,660,000.00
  - Services: Emergency funding which can include, security deposits, rental due to emergency circumstances etc. They also contract with Catholic Charities on the neighbor islands and have a component with Hawaiian Community Assets that provide IDA Cash savings as well.
- Kulia Grants
  - Honolulu Habitat for Humanity      \$40,717.00, 1 year only
  - Services: Education services and home restoration programs to low income Native Hawaiian families to improve Housing stability and conditions, and increase homeownership.
  - Partners in Development      \$100,000.00 1 year only
  - Services: Provide family education programming and outreach to homeless/at risk Native Hawaiian families with young children (age 0-5) to improve health and school readiness.

### **Department of Education (DOE)**

- The Department of Education served a total of 3,102 students experienced homelessness in School Year 2017-2018, which represented 1.7% of total school enrollment. In School Year 2018-2019, this number is estimated to have increased to 3,478 students experiencing homelessness (as of April 15, 2019), which represents 1.9% of total school enrollment.
- Of the total number of homeless students estimated to be enrolled in School Year 2018-2019, 77% are on Oahu, 8% in Maui County, 9% in Hawaii County, and 6% in Kauai County.
- The DOE currently employs homeless community liaisons on the following islands:
  - Oahu: 8
  - Hawaii County: 2
  - Maui County: 2
  - Kauai County: 0.5 FTE (recruitment for a full-time position is active)

### **Hawaii Appleseed Center for Law and Economic Justice**

Bills for each of the HICH-adopted priorities are up for discussion in conference committee--essentially the final stage of the legislative process. This includes:

#### **SB 471 - Homelessness services funding**

- We've been told that the draft under consideration includes funding for Housing First, Rapid Rehousing, Family Assessment Centers, and Homeless Outreach and Civil Legal Services at levels below the cumulative total hoped for in the HICH legislative agenda, but in line with appropriations last year so that services will not be cut.
- \$5m is being added for "stored property and debris removal services."
- The proposed kupuna long-term rental assistance pilot program and the short-term rental assistance program for families pilot are both likely out of the running.
- Law Enforcement Assisted Diversion (LEAD) funding is not included in the bill, but is being funded through other means.
- \$1.5m for the Rent Supplement program is being considered--not part of the HICH agenda, but securing such funding would be a big win and closely align with the HICH priorities.
- Coordinated Statewide Homeless Initiative (CSHI) seems unlikely to get funded



### **Hawaii Appleseed Center for Law and Economic Justice (cont.)**

#### **HB 1312 - Housing development subsidies**

- During session, legislators had been expressing concerns that Rental Housing Revolving Fund (RHRF) appropriations were not being used quickly enough (a misconception that funds were being disbursed after 8-10 years, when in reality, 75+ percent are disbursed within 2-3 years), but after supplying the legislature with data on the issue, the concern appears to be resolved. However, it seems unlikely that the legislature will repeat their \$200m appropriation to the RHRF from last year.
- The \$75m earmarked for Permanent Supportive Housing (PSH) that was part of the HICH agenda is also unlikely to occur. During session, developers raised concerns that a subsidy to develop the PSH units (the proposed purpose of the \$75m) would not get used without being coupled with a ongoing rent subsidy guaranteed for a period of 15+ years. There currently does not exist sufficient amounts of guaranteed ongoing rent subsidy to support PSH unit develop of the scale contemplated, so we will need to figure out a strategy over the interim. In the meantime, Partners In Care has suggested to legislators that \$20m for PSH is viable given interest among social service providers and the availability of existing Housing First vouchers. The concept of focusing on PSH has gained traction over the course of the session, but whether affordable housing development subsidies will be earmarked for PSH is uncertain.

#### **Mental Health - SB 1124**

- Requires the administrator or attending physician to assess whether an assisted community treatment plan is indicated and to make certain arrangements if so indicated. Specifies the role of the AG for petitions of involuntary hospitalizations and assisted community treatments. Amends the criteria for assisted community treatment. Makes conforming amendments. Appropriates funds.
- This bill has not had any major opposition, but it does require an appropriation of approximately \$300K. We do not have a good indication of whether it will pass.
- SB 567
- Requires the administrator or attending physician to assess whether an assisted community treatment plan is indicated and to make certain arrangements if so indicated. Requires and appropriates funds the AG to assist with the petition for assisted community treatment and related court proceeding. Requires DOH to convene a Mental Health Emergencies Task Force.
- The bill was amended to address opposition from Department of Health, and it now appears that the bill has no major opposition, but it may require an appropriation of approximately \$300K. We do not have a good indication of whether it will pass.

#### **HB 999 - Governor's Coordinator on Homelessness Civil Service Exemption**

- This bill is awaiting appointment of Senate conferees before it can be considered by conference committee.

### **Queen's Care Coalition**

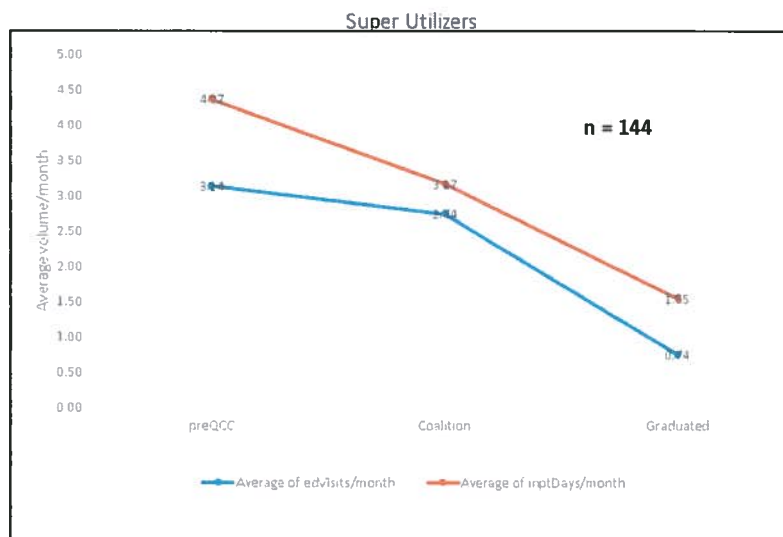
#### **Super Utilizer Navigation Program Data 2018**

- Staff: 5 patient community navigators, social worker, Medical director, RN
- Criteria: Patients with 15 or more Queen's Emergency Department (QED) visits within a quarter, three Queen's Medical Center admissions within a quarter, or a total of 15 days hospitalized at Queen's Medical Center in a quarter. In addition to meeting utilization criteria, patients must have identified social determinants of health needs.

### Queen's Care Coalition (cont.)

- Navigator case load: 10
  - Average length of navigation services: 78 (Program model is 30-90 days with some case-by-case exceptions)
  - Patients served in 2018: 144
  - Homeless or residing in emergency shelter at entrance: 117 (81%)
    - Outcome at discharge from program
      - Received Permanent Supportive Housing Vouchers through CES: 15
      - Referred to transitional housing programs through CES: 4
      - Housed in boarding home/rooms by QCC: 12
      - Reunited with family for housing: 2
      - Reconnected with family and returned to mainland: 9
      - Substance abuse inpatient treatment: 2
      - Deceased: 13
      - Received hospice services: 5

### ER/Hospital Utilization Data



#### Assumptions:

- Intervention Period: December 2017- December 2018
- Used 3 months Pre, 3 months intervention and 3 months Post
- QMC Punchbowl and West ED and hospital only

### EMS Utilization Decreased

- Data provided by City EMS for 29 high utilizers with Care Coalition intervention shows:
  - For the 4 months prior to Queen's Navigation = 327 total EMS transports with average of 11 per patient
  - For the 4 months post Queen's Navigation = 70 total EMS transports with average of 2 per patient
  - Net decrease of 257 transports (82%)
  - Average cost per EMS transport = \$1,100
  - Savings for these 29 patients on EMS use = \$282,700

### Total Cost of Care Data

- A preliminary financial impact analysis was completed on 18 HMSA Quest patients who received Care Coalition navigation showing a savings of \$431,744.98 to the payor.
- Super Utilizer Navigation Program Data 2019
  - Patients served: 36

**Queen's Care Coalition (cont.)**

- Reconnected with family and returned to mainland: 1
- Received Permanent Supportive Housing Vouchers through CES: 2 (though neither housed yet)
- Housed in boarding home/rooms by QCC: 6
- Currently in medical respite: 3
- Housed in clean & sober housing by QCC: 2

<b>Pre- Intervention</b>	<b>Post- Intervention</b>	
\$ 2,390	\$ 3,564	(\$1,173.82)
\$ 28,475	\$ 7,205	\$21,270.12
\$ 92,550	\$ 23,067	\$69,483.06
\$ 10,751	\$ 12,711	(\$1,959.55)
\$ 29,728	\$ 9,883	\$19,845.47
\$ 247,303	\$ 158,829	\$88,474.06
\$ 9,381	\$ 5,443	\$3,937.95
\$ 4,189	\$ 32,025	(\$27,835.95)
\$ 55,603	\$ 8,451	\$47,151.98
\$ 43,202	\$ 34,388	\$8,814.67
\$ 33,032	\$ 12,408	\$20,624.21
\$ 18,864	\$ 1,318	\$17,545.50
\$ 110,259	\$ 50,524	\$59,735.08
\$ 116,345	\$ 196,350	(\$80,004.99)
\$ 38,517	\$ 33,752	\$4,765.62
\$ 120,304	\$ 5,141	\$115,163.12
\$ 47,243	\$ 16,540	\$30,703.38
\$ 60,133	\$ 24,928	\$35,205.07
	<b>Total:</b>	<b>\$431,744.98</b>

**Assumptions:**

- Intervention Period:  
December 2017-  
September 2018
- Used 6 months Pre and  
compared to 6 months  
Post intervention
- Intervention month  
counted in the "Pre"  
intervention utilization
- For patients with <6  
Post intervention  
months, compared  
same period pre/post

**Ke Ku`una Na`au Navigation Program (Data 2018)**

- Staff: 5 patient community navigators, social worker, Medical director, RN
- Criteria: Native Hawaiian patients admitted to QMC who are at risk of readmission due to biopsychosocial needs.
- Navigator case load: 10
  - Patient served in 2018: 132
  - Homeless or residing in emergency shelter at entrance: 78 (59%)
    - Outcome at discharge from program
    - Received Permanent Supportive Housing Vouchers through CES: 11

### Queen's Care Coalition (cont.)

- Referred to transitional housing programs through CES: 4
- Housed in boarding home/rooms by QCC: 6
- Reunited with friends/family for housing: 10
- Foster home: 1

#### General High Utilizer Data (not necessarily followed by Queen's Care Coalition)

- 1,312 unique patients had 3+ QED (Punchbowl and West Oahu) visits in a quarter (1/1/19-3/31/19)
- 270 (20%) are identified as homeless in our electronic medical record system (note: this is under representative as our mechanism for flagging homelessness is currently underutilized)
  - Average age: 40 years old
  - 28% are 51-61 years old
  - 21% are 62+ years old
  - 74% have Medicaid primary or secondary

### The Shelter

- All 9 Domes Occupied
- First family moved in December 8, 2018
- Ninth family moved in February 26, 2019
- 6 out of 9 families from the Windward side of Oahu
- Program combines spiritual and practical training
- Families from various religious backgrounds
- Resident population
  - 9 Single Moms
  - 3 Infants under 1 year old
  - 8 Toddlers 1-5 years old
  - 2 Elementary 6-9 years old
  - 3 10+ years old
- Lessons being learned on how to work with women from various backgrounds
- Realizing that affordable childcare is critical component of helping homeless moms
- Jobs that pay more than minimum wage is also part of success model
- Department of Education very helpful in providing educational support

#### 3rd Annual Faith Summit on Homelessness 2019 - Saturday, May 4, 2019

- About the Faith Summit
  - People of faith across Hawaii hunger to find ways to more effectively serve homeless people and put them on a path toward health and wholeness.
  - IHS' 3rd Annual Faith Summit on Homelessness, themed, "Empowering Ministries to Inspire Impactful Change" invites attendees to take a fresh look at how we see our brothers and sisters living with homelessness. Are they a problem to be solved or are they valued members of our community with gifts and talents like anyone else? What does it mean to truly "help" persons in a meaningful and lasting way?
  - Panelists and keynote speakers will inspire you to take a deeper look when it comes to seeing houseless people as folks who are gifted, talented or even able to lead.
  - Event Information: Registration: \$40.00 per person & includes continental breakfast, lunch, a special keynote presentation, and access to 10 different breakout workshops on a variety of topics (see descriptions below).

### **The Shelter (cont.)**

#### **Conference Workshops**

- Keynote: Leaders Not Clients - Cultivating a Movement to End Poverty
- Discerning Gifts for Homeless Ministry to Deliver Care that Works
- Toxic Charity/When Helping Hurts: Focusing Charity for Better Results
- Limits of Grace: Balancing Compassion with Call to Responsibility
- Radical Hospitality: Churches, Community Groups and Service Providers Partner to Offer a One Stop Shop
- Biblical Best Practices for Caring
- Getting Up Close and Personal: Supporting a Homeless Ohana Zone
- The Sacred Power of Work
- Speaking Up for Themselves: Engaging the Voice of Homeless Persons in Advocacy
- Family Promise: A Way to Connect Meaningfully

#### **Hawaii Public Housing Authority**

- On March 21, 2019, the Hawaii Public Housing Authority's Board of Directors approved the final draft of the Five-Year and Annual Public Housing Agency (PHA) Plan and authorized the Executive Director to submit the Five-Year and Annual PHA Plan to the U.S. Department of Housing and Urban Development (HUD).
- The goals and objectives included in the HPHA's Annual PHA Plan utilizes the Hawaii Housing Policy Study which serves as the basis for housing strategies also detailed in the State's Consolidated Plan. Housing strategies are coordinated between various housing agencies in the State (e.g., HPHA, HHFDC, and DHHL) to strategically address Hawaii's housing needs. The Annual PHA Plan is the culmination of approximately 7 months of planning meetings with public housing residents, the Resident Advisory Board, and the general public. The HPHA held a public hearing to gather comments on the proposed draft on all islands on March 5, 2019 at 6pm.
- The Five-Year and Annual PHA Plan is the vehicle through which the HPHA requests federal funds for the low income public housing and section 8 housing choice voucher programs. They can both be viewed here:  
<http://www.hpha.hawaii.gov/housingplans/2019HPHAPlan/phaplan19.html>
- The HPHA Section 8 and Federal Public Housing programs have preferences, but they are lumped into groups and they all carry equal weight.
- The HPHA processes applications based on having a preference but does not specifically list what preference is associated with each family.

#### **Federal Public Housing – 17-2028-34**

1. Involuntarily displaced
2. Victims of domestic violence who are participating in a program with case management through a domestic violence shelter, program, or clearinghouse
3. Homeless persons who are participating in a federally or state funded homeless transitional shelter or program, and who are in compliance with a social service plan

#### **Section 8 – 15-185-25**

##### **First Priority**

1. Involuntarily displaced
2. Victims of domestic violence
3. Homeless

### **Hawaii Public Housing Authority (cont.)**

#### **Second Priority**

1. Living in substandard housing
2. Paying more than fifty percent of annual income for rent

#### **Third Priority**

1. Working families and those unable to work because of age or disability
  2. Veterans and veterans' surviving spouse
  3. Residents who live or work in the jurisdiction (by county)
  4. Victims of reprisals or hate crimes
- The State Rent Supplement Program does not have a "homeless" preference. But in response to Governor Ige's Emergency Proclamation in 2016, the HPHA worked with the Governor's Coordinator on Homelessness, Catholic Charities Hawaii, Housing Solutions Inc., Next Step Shelter – Waikiki Health, Family Promise, Waianae Coast Comprehensive Health Center, Ohana Ola Kahumana – Alternative Structures International, Onemalu – Holomua Na Ohana, Honolulu Community Action Program, Going Home Plus, The Salvation Army, U.S. Veteran's Initiative, YWCA (Kauai), Family Life Center (Maui), and Kahale A Ke Ola (Maui) to combat the homeless crisis. During this emergency period, the HPHA assisted 87 homeless families in attaining housing.
  - All Family Members
    - All Family Members Age Breakdown
    - 1 Unspecified DOB
    - 229 is the number of MINORS
    - 774 Individuals from 382 Families

There are two (2) bills that directly affect the HPHA:

- SB 1303 Part III - Excludes lands set aside by the Governor to the Hawaii Public Housing Authority and lands to which Hawaii Public Housing Authority holds title from the definition of public lands in section 171-2, Hawaii Revised Statutes. Requires prior legislative approval for the sale of lands to which the Hawaii Public Housing Authority holds title.
- SB 1395 – Appropriates funds for the State Rent Supplement Program.

### **Hawaii State Department of Defense**

#### **Progress since last report:**

- Hawaii Army National Guard reported no homeless families (no change).
- Hawaii Air National Guard reported no homeless families (no change)
- Youth Challenge Academy reported two homeless families (increase of 1 from last report).
- State Department of Defense reported no homeless civilian employees (no change)
- State Office of Veterans' Services (OVS)
  - VSC Coordinator provided outreach to Statewide Veterans Year to Date Total: 21,045
  - Veteran Homeless concerns are referred to the Veterans Affairs Office.
  - Hawaii Emergency Management Agency
  - HI-EMA is in the process of coordinating an initial meeting with various state stakeholders to discuss how we can collectively partner to address the unique support needs of homeless residents in public shelters opened during emergencies or disasters. The focus will be on how the state can help coordinate support to counties on these issues, as counties are ultimately in charge of sheltering and evacuation decisions. The initial meeting is intended to be a small group of stakeholders that includes state agencies with homeless services

### **Hawaii State Department of Defense (cont.)**

programs, NGOs experienced in supporting the homeless population and NGOs experienced in emergency response. The agenda will include discussion of key issues and lessons learned from recent incidents and the identification of additional stakeholders and strategies to engage as we try to improve readiness for future events. We are currently working on scheduling the initial meeting, which will occur in late April or May.

- Plans: Continue to identify and support veteran and civilian homeless concerns in the State Department of Defense and the State of Hawaii.
  - Work with the Hawaii Office of Veterans' Services to support homeless programs related to veterans.
  - Coordinate with youth outreach programs to identify homeless 16-18 year olds that would benefit from the Hawaii National Guard Youth Challenge Program.
  - Participate in Homeless Veterans Task Force meetings
- Concerns: No concerns currently.

### **Representative John Mizuno and Representative Cedric Gates**

#### **Homelessness / Housing:**

- HB257 HD2 SD1- Authorizes the use of private lands for the ohana zones pilot program. Provides additional time for the implementation of the ohana zones pilot program to June 30, 2023. Extends the emergency department homelessness assessment pilot program and the medical respite pilot program to June 30, 2020. Effective 7/1/2030. (SD1)
- HB713 HD1 SD1 - Establishes a three-year Homeless Employment Grant Program that provides homeless individuals with work opportunities and connects them with service providers. Requires the Department of Human Services to submit a report to the Legislature prior to the 2020 Regular Session. Appropriates funds. Takes effect 1/1/2059. (SD1)
- HB908 HD2 SD1 - Allocates and appropriates funds from transient accommodations tax revenues to the Hawaii Tourism Authority to implement initiatives, in conjunction with the Hawaii Lodging and Tourism Association and the governor's coordinator on homelessness, to address homelessness in tourist and resort areas. Requires the Hawaii Tourism Authority to report to the Legislature. Effective 7/1/2099. (SD1)
- HB1417 HD1 SD1 - Requires the Department of Human Services to use an integrated and multigenerational approach to delivering human services to reduce the incidence of intergenerational poverty and dependence on public benefits. Effective 7/1/2050. (SD1)
- SB398 SD1 HD1 -Requires DHS and the State Procurement Office to establish and implement a training program on government procurement and other procedures to nonprofit organizations that offer homeless outreach services or manage homeless housing programs in rural areas of the State. Appropriates funds. (SB398 HD1)
- SB470 HD1 -Authorizes the use of private lands for the Ohana Zones Pilot Program. Extends the Ohana Zones Pilot Program to June 30, 2022. Extends the Emergency Department Homelessness Assessment Pilot Program and the Medical Respite Pilot Program to June 30, 2020. (SB470 HD1)
- HCR96 - Urging the City and County of Honolulu to work with State in developing strategies to aid the homeless and reduce the number of homeless individuals in Waipahu.
- HCR36 - Urging the Governor's Coordinator on Homelessness and the City and County of Honolulu to come together and prioritize their homelessness efforts in the area surrounding the Hawai'i children's discovery center by convening a task force.

**Representative John Mizuno and Representative Cedric Gates (cont.)**

- HB477 HD1 SD1 - Establishes a Homeownership Housing Revolving Fund within HHFDC to provide loans to nonprofit housing development organizations and community development financial institutions for the development of affordable homeownership housing projects under a self-help housing program. Establishes the qualified nonprofit housing trust program to authorize HHFDC to provide loans to qualified nonprofit housing trusts and nonprofit community development financial institutions to develop affordable housing units. Makes an appropriation into and out of the qualified nonprofit housing trust revolving fund. Effective 1/1/2050. (SD1)
- SB1131 SD2 HD2 - Increases the number of Ohana Zone sites. Includes private property owned by non-profit organizations under a public-private partnership as potential Ohana Zone locations. Requires additional information in the reports to the Legislature. Extends the time to implement the Ohana Zones Pilot Program. Appropriates funds. (SB1131 HD2)
- SB471 SD2 HD1 - Appropriates funds to homeless programs, including outreach, rapid re-housing, housing first, family assessment centers, and diversion programs and the coordinated statewide homelessness initiative. Establishes a long-term rental assistance pilot program for individuals over sixty years old. (SB471 HD1)
- HB439 HD2 SD1 - Exempts lands set aside by the governor to the Hawaii housing finance and development corporation for the primary purpose of developing affordable housing from classification as public land subject to DLNR management. Requires lands set aside by the governor to the Hawaii housing finance development corporation for the primary purpose of developing affordable housing to be subject to legislative approval prior to the sale or gift of those lands. Takes effect 7/1/2050. (SD1)
- HB543 HD1 SD1 - Directs the Hawaii Housing Finance and Development Corporation to initiate negotiations and exercise its power of eminent domain to acquire the Front Street Apartments affordable housing project on Maui. Extends the deadline to complete the Leialii affordable housing project on Maui. Effective 7/1/2075. (SD1)
- HB699 HD1 SD2 - Allows the Hawaii Public Housing Authority (HPHA) to evict a tenant convicted of a felony committed during the term of the tenancy and related to the HPHA's property or funds or its employees and their property. Effective 7/1/2075. (SD2)
- HB820 HD1 SD1 - Part I: Prohibits any law, ordinance, or rule from imposing an inclusionary zoning requirement on housing offered exclusively for sale in perpetuity to buyers who are residents of the State, are owner-occupants, and do not own any other real property. Part II: Establishes the ALOHA homes program to develop low-cost homes on state-owned and county-owned land in urban redevelopment sites to be sold in leasehold by HHFDC to qualified residents. Exempts certain land from the definition of public lands. Effective 7/1/2050. (SD1)
- HB1312 HD1 SD1 - Authorizes the issuance of general obligation bonds to be appropriated into and out of the rental housing revolving fund. Requires an amount of the funds appropriated out of the rental housing revolving fund to be used to establish permanent supportive housing units for chronically homeless individuals. Effective 1/1/2050. (SD1)
- SB1223 SD2 HD1 - Extends the sunset date of Act 141, Session Laws of Hawaii 2009, as amended, which requires each county to issue affordable housing credits to the Department of Hawaiian Home Lands, until July 1, 2024. Extends the sunset date of Act 98, Session Laws of
- Hawaii 2012, as amended, which requires the counties to issue affordable housing credits for each residential unit, or if allowed under the county's affordable housing program, vacant lot, developed by the Department of Hawaiian Home Lands, until July 1, 2024. (SB1223 HD1)



**Representative John Mizuno and Representative Cedric Gates (cont.)**

- HB1408 HD1 SD2 - Establishes the Office of the Housing Advocate to work with all state agencies that manage land to advocate for solutions to the State's housing shortage, and monitor, comment, and report on the State's production of affordable housing units and the development and implementation of laws, regulations, and policies relating to affordable housing. Effective 1/1/2050. (SD2)
- SB1395 SD1 HD2 - Appropriates funds for the State Rent Supplement Program. (SB1395 HD2)
- SB9 SD1 HD1 - Requires the Hawaii public housing authority to adopt rules without regard to chapter 91, Hawaii Revised Statutes to reimburse Section 8 landlords for repair costs of tenant-caused property damage under certain circumstances. Appropriates funds and establishes a position. (SB9 HD1)
- SB1190 SD2 HD2 - Authorizes HHFDC to enter into 99-year leases for residential condominium units developed on state lands. Exempts certain land from the definition of public land. Subjects certain land to the legislative approval requirement for the sale or gift of the lands. (SB1190 HD2)
- HR73 HD1 - Requesting the Department of Land and Natural Resources and the City and County of Honolulu to conspicuously post clearly legible signs at each public park or beach within the area of Oahu bounded by Kalaeloa and Makaha that display the telephone numbers or hotline numbers of any county or state agency that provides assistance to homeless persons.
- HR89 - Urging the City and County of Honolulu to work with state in developing strategies to provide assistance to the homeless and reduce the number of homeless individuals in Waipahu.
- SR114 - Encouraging the Hawaii Housing Finance and Development Corporation to reevaluate the rental assistance program.
- SCR147 - Encouraging the Hawaii Housing Finance and Development Corporation to reevaluate the rental assistance program.

**Senator Ruderman and Senator Harimoto**

Still Alive:

- HB 257, HD2, SD1 RELATING TO HOMELESSNESS. Authorizes the use of private lands for the ohana zones pilot program. Provides additional time for the implementation of the ohana zones pilot program to June 30, 2023. Extends the emergency department homelessness assessment pilot program and the medical respite pilot program to June 30, 2020. Effective 7/1/2030.
- HB 713, HD1, SD1 RELATING TO HOMELESSNESS. Establishes a three-year Homeless Employment Grant Program that provides homeless individuals with work opportunities and connects them with service providers. Requires the Department of Human Services to submit a report to the Legislature prior to the 2020 Regular Session. Appropriates funds. Takes effect 1/1/2059.
- HB 820, HD1, SD1 RELATING TO HOUSING. Part I: Prohibits any law, ordinance, or rule from imposing an inclusionary zoning requirement on housing offered exclusively for sale in perpetuity to buyers who are residents of the State, are owner-occupants, and do not own any other real property. Part II: Establishes the ALOHA homes program to develop low-cost homes on state-owned and county-owned land in urban redevelopment sites to be sold in leasehold by HHFDC to qualified residents. Exempts certain land from the definition of public lands. Effective 7/1/2050.
- HB 1312, HD1, SD1 RELATING TO HOUSING. Authorizes the issuance of general obligation bonds to be appropriated into and out of the rental housing revolving fund. Requires an amount of the funds appropriated out of the rental housing revolving fund to be used to establish permanent supportive housing units for chronically homeless individuals. Effective 1/1/2050.

**Senator Ruderman and Senator Harimoto (cont.)**

- SB 398, SD1, HD1 RELATING TO HOMELESSNESS. Requires DHS and the State Procurement Office to establish and implement a training program on government procurement and other procedures to nonprofit organizations that offer homeless outreach services or manage homeless housing programs in rural areas of the State. Appropriates funds.
- SB 470, HD1 RELATING TO HOMELESSNESS. Authorizes the use of private lands for the Ohana Zones Pilot Program. Extends the Ohana Zones Pilot Program to June 30, 2022. Extends the Emergency Department Homelessness Assessment Pilot Program and the Medical Respite Pilot Program to June 30, 2020.
- SB 471, SD2, HD1 RELATING TO HOMELESSNESS. Appropriates funds to homeless programs, including outreach, rapid re-housing, housing first, family assessment centers, and diversion programs and the coordinated statewide homelessness initiative. Establishes a long-term rental assistance pilot program for individuals over sixty years old.
- SB 1020, SD2, HD1 RELATING TO RENTAL ASSISTANCE. Appropriates funds to the Hawaii Public Housing Authority for its Rent Supplement Program to assist families at imminent risk of homelessness due to domestic violence with obtaining and maintaining permanent housing.
- SB 1131, SD2, HD2 RELATING TO OHANA ZONES. Increases the number of Ohana Zone sites. Includes private property owned by non-profit organizations under a public-private partnership as potential Ohana Zone locations. Requires additional information in the reports to the Legislature. Extends the time to implement the Ohana Zones Pilot Program. Appropriates funds.
- SB 1227, HD1 (HB 1417, HD1, SD1) RELATING TO POVERTY. Requires the Department of Human Services to use an integrated and multigenerational approach to delivering human services to reduce the incidence of intergenerational poverty and dependence on public benefits.
- SB 1395, SD1, HD2 RELATING TO HOUSING. Appropriates funds for the State Rent Supplement Program.
- SB 1494, SD2, HD1 RELATING TO HEALTH. Establishes a working group within DOH to evaluate current behavioral health care and related systems and identify steps to promote effective integration to respond to and coordinate care for persons experiencing substance abuse, mental health conditions, and homelessness. Appropriates funds.
- SCR 62, SD1 [Reso] Urging the Governor's Coordinator on Homelessness and the City and County of Honolulu to collaborate and prioritize their homelessness efforts in the area surrounding the Hawaii children's discovery center by convening a task force.

**Dead for the session:**

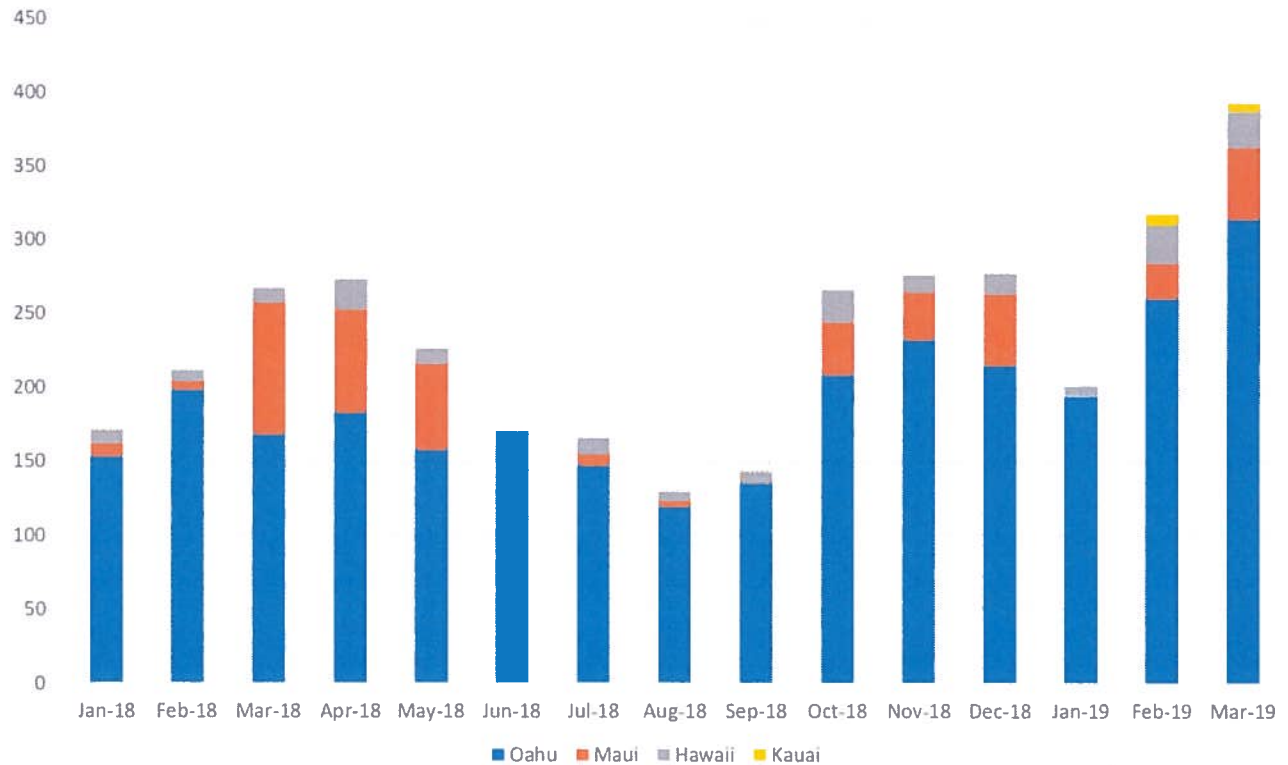
- SB 1, SD2 RELATING TO HOUSING. Establishes the ALOHA homes program under the Hawaii Housing Finance and Development Corporation (HHFDC) to facilitate the development of low-cost homes for sale to Hawaii residents on state-owned and county-owned land near rail stations of the Honolulu rail transit system, to be known as the urban redevelopment district. Establishes guidelines within the urban redevelopment district and provisions related to the sale of leasehold interest of ALOHA homes. Exempts lands to which HHFDC holds title and land set aside or leased to HHFDC from the definition of public lands in section 171 2, HRS, except for purposes of accounting for receipts from ceded lands. Establishes and appropriates funds into and out of the ALOHA homes revolving fund. Authorizes HHFDC to sell the leasehold interest in residential condominium units located on state lands for lease terms of 99 years. Effective 7/1/2050.

**Senator Ruderman and Senator Harimoto (cont.)**

- SB 10, SD1 RELATING TO HOUSING. Establishes the office of the affordable housing advocate to work with all state agencies that manage land to solve the housing shortage, and monitor, comment, and report on the State's production of affordable housing units, the development and implementation of laws, regulations, and policies relating to affordable housing.
- SB 12, SD1, HD1 RELATING TO TEACHER HOUSING. Authorizes the Department of Education to develop and implement a housing voucher program for full-time teachers employed at a hard-to-fill public school, including a public charter school.
- SB 114, SD1, HD1 RELATING TO TEACHER HOUSING. Establishes the teacher home assistance program to be administered by the Hawaii Housing Finance and Development Corporation to provide housing vouchers to full-time teachers employed by the Department of Education, including teachers at public charter schools, who teach at a hard-to-fill school, as determined by the Department of Education, and whose household income does not exceed 80% of the area median income. Appropriates funds.
- SB 230 RELATING TO MINORS. Provides that a minor may consent to emergency shelter if a provider of no cost emergency shelter and services is coordinating with child welfare service.
- SB 387, SD2, HD1 RELATING TO TEACHER RENTAL HOUSING. Authorizes HHFDC to assist DOE in developing teacher housing projects and contract or sponsor with any state department or agency. Appropriates funds for deposit into the Dwelling Unit Revolving Fund. Requires DOE to lease land and contract with private entities for the development, management, maintenance, or revitalization of teacher housing. Permits DOE to lease teacher housing to other eligible tenants if occupancy of teacher housing falls below 95 per cent.
- SB 474, SD2, HD1 RELATING TO THE DEPARTMENT OF HUMAN SERVICES. Appropriates funds for operating expenses for and capital improvement projects of the Department of Human Services.
- SB 483, SD1 RELATING TO HOMELESSNESS. Authorizes the use of private lands for the ohana zones pilot program. Provides additional time for the implementation of the ohana zones pilot program. Extends sunset dates of the Emergency Department Homelessness Assessment and Medical Respite pilot programs of the Department of Human Services to 6/30/2020. Requires reports to the Legislature.
- SB 526, SD2, HD1 RELATING TO HUMAN SERVICES. Appropriates funds for the Department of Human Services to purchase, staff, and operate two mobile outreach services to serve homeless persons; provided that one of the mobile outreach services shall be allocated to the county of Hawaii. Requires matching funds.
- SB 575 RELATING TO THE STATE COORDINATOR ON HOMELESSNESS. Establishes the position of state coordinator on homelessness and requires the state coordinator on homelessness to report directly to the lieutenant governor. Makes an appropriation.
- SB 1031, SD2, HD1 RELATING TO HOMELESSNESS. Establishes the long-term rental assistance pilot program to be administered by the Hawaii Public Housing Authority for individuals over sixty years old who are homeless, or at imminent risk of becoming homeless. Appropriates funds.
- SB 1051, SD1, HD2 RELATING TO HOMELESS INDIVIDUALS WITH SEVERE MENTAL ILLNESS. Requires DHS to establish a task force on the implementation requirements for a pilot program to provide shelter and mental health treatment to certain homeless individuals. Exempts task force from certain provisions of HRS 92 for a limited time. Appropriates funds.
- HB 1554, HD2, SD1 RELATING TO THE DEPARTMENT OF HUMAN SERVICES OPERATING BUDGET. Relates to the Department of Human Services operating budget. Takes effect 7/1/2030.

# VACANCY DATA

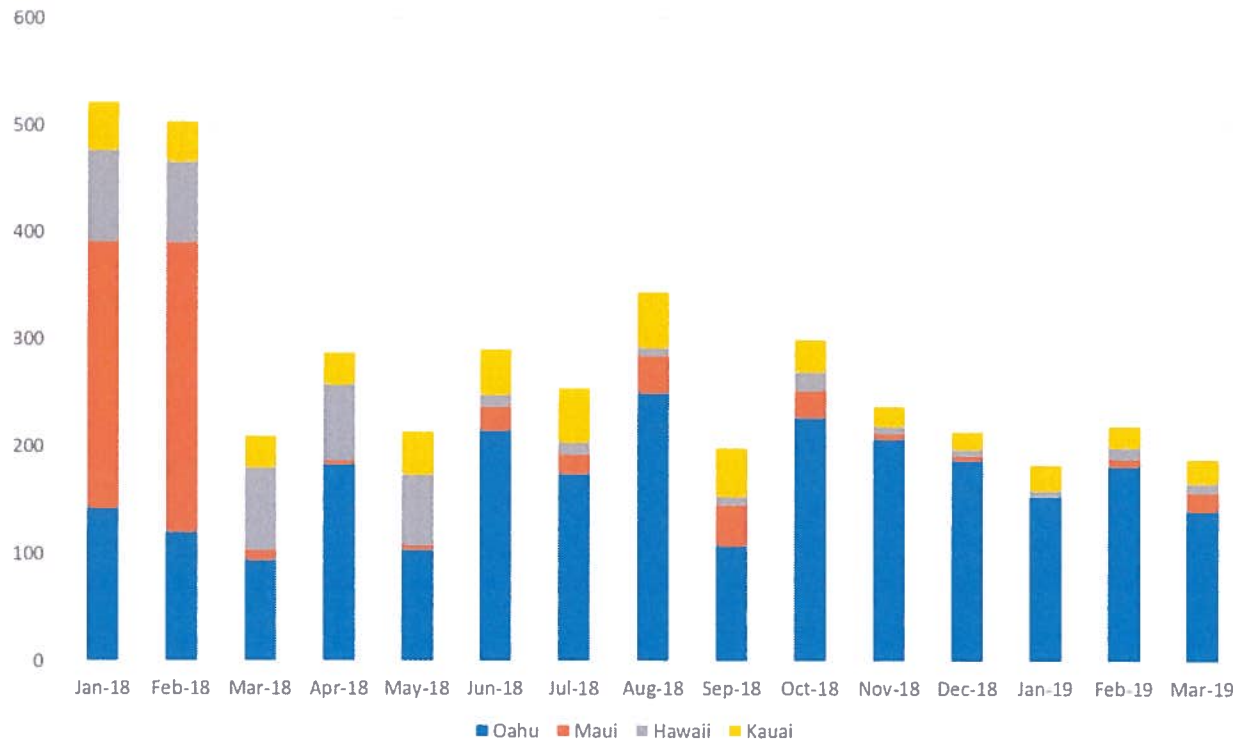
## Emergency Shelter Vacancies (By Island)



	Oahu	Maui	Hawaii	Kauai	TOTAL VACANCIES
January 2018	153	9	9	1	172
February 2018	198	6	8	0	212
March 2018	168	89	10	0	267
April 2018	183	69	21	0	273
May 2018	158	58	10	0	226
June 2018	170	0	1	0	171
July 2018	147	8	11	0	166
August 2018	119	4	7	0	130
September 2018	135	2	6	1	144
October 2018	208	36	22	0	266
November 2018	232	32	12	0	276
December 2018	215	48	14	0	277
January 2019	194	0	7	0	201
February 2019	260	24	26	8	318
March 2019	314	49	24	6	393

NOTE: Data gathered from HMIS Monthly Monitoring Reports available online at <https://www.hawaiihomelessprogramshmis.org/reports-publications/monthly-monitoring-reports-censustimelinesslength-of-stayconsent/>. The data reflects vacancies on the last calendar day of each month, and do not reflect a monthly average.

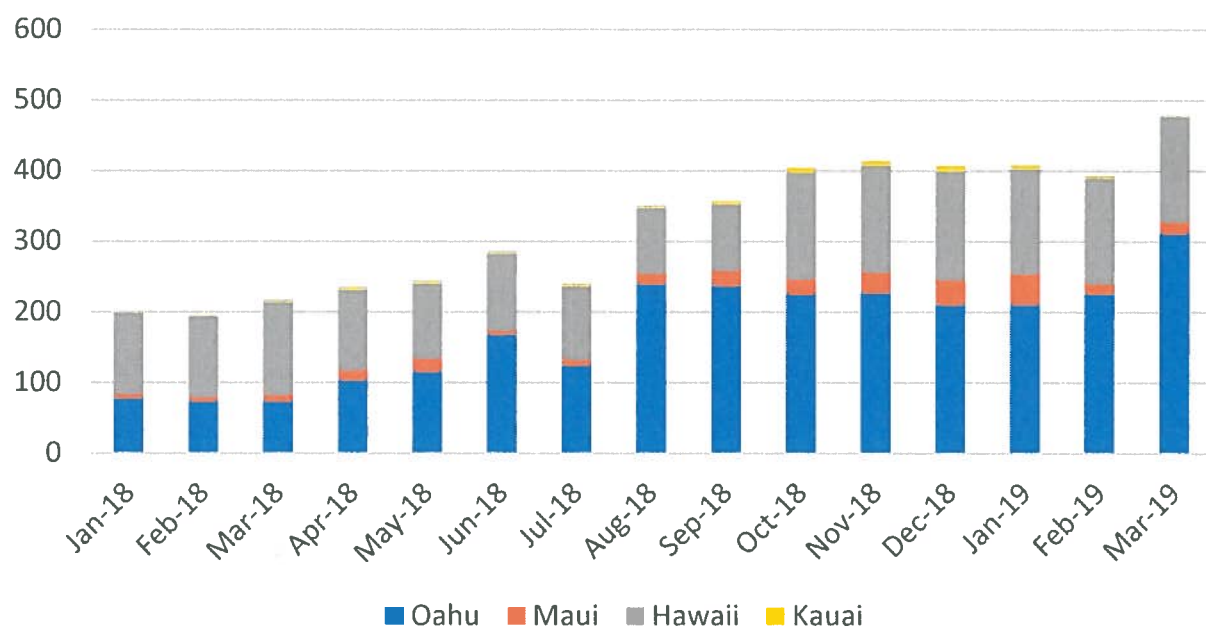
### Transitional Shelter Vacancies (By Island)



	Oahu	Maui	Hawaii	Kauai	TOTAL VACANCIES
January 2018	142	249	86	45	522
February 2018	120	270	76	38	504
March 2018	94	9	77	30	210
April 2018	183	4	71	30	288
May 2018	103	5	66	40	214
June 2018	215	22	11	43	291
July 2018	175	18	11	51	255
August 2018	250	35	7	52	344
September 2018	107	38	8	46	199
October 2018	227	25	18	30	300
November 2018	207	6	6	19	238
December 2018	187	5	6	16	214
January 2019	153	0	6	24	183
February 2019	182	7	10	21	220
March 2019	140	17	9	23	189

NOTE: Data gathered from HMIS Monthly Monitoring Reports available online at <https://www.hawaiihomelessprogramshmis.org/reports-publications/monthly-monitoring-reports-censustimelinesslength-of-stayconsent/>. The data reflects vacancies on the last calendar day of each month, and do not reflect a monthly average.

## Permanent Supportive Housing Vacancies (By Island)



	Oahu	Maui	Hawaii	Kauai	TOTAL VACANCIES
January 2018	76	7	115	3	201
February 2018	72	7	114	3	196
March 2018	72	10	131	4	217
April 2018	102	15	114	4	235
May 2018	114	19	107	4	244
June 2018	167	6	109	4	286
July 2018	123	9	104	4	240
August 2018	238	16	93	4	351
September 2018	236	22	94	5	357
October 2018	224	22	151	7	404
November 2018	226	30	151	7	414
December 2018	209	36	154	8	407
January 2019	209	44	149	6	408
February 2019	225	15	149	4	393
March 2019	310	17	150	3	480

NOTE: Data gathered from HMIS Monthly Monitoring Reports available online at <https://www.hawaiihomelessprogramshmis.org/reports-publications/monthly-monitoring-reports-censustimelinesslength-of-stayconsent/>. The data reflects vacancies on the last calendar day of each month, and do not reflect a monthly average.

# Healthcare Data



## Queen's Care Coalition

### Super Utilizer and Ke Ku`una Na`au Native Hawaiian Navigation Programs Data

#### Super Utilizer Navigation Program Data 2018

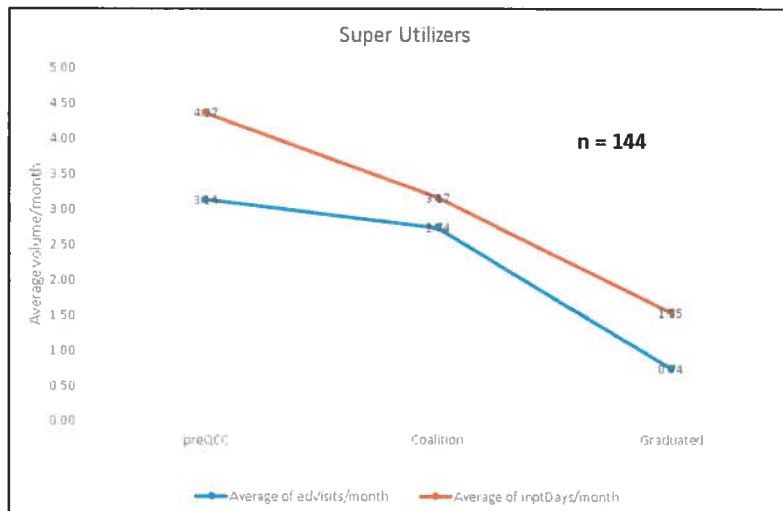
Staff: 5 patient community navigators, social worker, Medical director, RN

Criteria: Patients with 15 or more Queen's Emergency Department (QED) visits within a quarter, three Queen's Medical Center admissions within a quarter, or a total of 15 days hospitalized at Queen's Medical Center in a quarter. In addition to meeting utilization criteria, patients must have identified social determinants of health needs.

Navigator case load: 10

- Average length of navigation services: 78 (Program model is 30-90 days with some case-by-case exceptions)
- Patients served in 2018: 144
- Homeless or residing in emergency shelter at entrance: 117 (81%)
  - Outcome at discharge from program
    - Received Permanent Supportive Housing Vouchers through CES: 15
    - Referred to transitional housing programs through CES: 4
    - Housed in boarding home/rooms by QCC: 12
    - Reunited with family for housing: 2
    - Reconnected with family and returned to mainland: 9
    - Substance abuse inpatient treatment: 2
    - Deceased: 13
    - Received hospice services: 5

#### ER/Hospital Utilization Data



#### Assumptions:

- Intervention Period: December 2017- December 2018
- Used 3 months Pre, 3 months intervention and 3 months Post
- QMC Punchbowl and West ED and hospital only

#### EMS Utilization Decreased

Data provided by City EMS for 29 high utilizers with Care Coalition intervention shows:

- For the 4 months prior to Queen's Navigation = 327 total EMS transports with average of 11 per patient
- For the 4 months post Queen's Navigation = 70 total EMS transports with average of 2 per patient
- Net decrease of 257 transports (82%)
- Average cost per EMS transport = \$1,100
- Savings for these 29 patients on EMS use = \$282,700

#### Total Cost of Care Data

A preliminary financial impact analysis was completed on 18 HMSA Quest patients who received Care Coalition navigation showing a savings of \$431,744.98 to the payor.

Pre- Intervention	Post- Intervention	
\$ 2,390	\$ 3,564	(\$1,173.82)
\$ 28,475	\$ 7,205	\$21,270.12
\$ 92,550	\$ 23,067	\$69,483.06
\$ 10,751	\$ 12,711	(\$1,959.55)
\$ 29,728	\$ 9,883	\$19,845.47
\$ 247,303	\$ 158,829	\$88,474.06
\$ 9,381	\$ 5,443	\$3,937.95
\$ 4,189	\$ 32,025	(\$27,835.95)
\$ 55,603	\$ 8,451	\$47,151.98
\$ 43,202	\$ 34,388	\$8,814.67
\$ 33,032	\$ 12,408	\$20,624.21
\$ 18,864	\$ 1,318	\$17,545.50
\$ 110,259	\$ 50,524	\$59,735.08
\$ 116,345	\$ 196,350	(\$80,004.99)
\$ 38,517	\$ 33,752	\$4,765.62
\$ 120,304	\$ 5,141	\$115,163.12
\$ 47,243	\$ 16,540	\$30,703.38
\$ 60,133	\$ 24,928	\$35,205.07
	Total:	\$431,744.98

#### Assumptions:

- Intervention Period: December 2017- September 2018
- Used 6 months Pre and compared to 6 months Post intervention
- Intervention month counted in the "Pre" intervention utilization
- For patients with <6 Post intervention months, compared same period pre/post

#### Super Utilizer Navigation Program Data 2019

- Patients served: 36
- Reconnected with family and returned to mainland: 1
- Received Permanent Supportive Housing Vouchers through CES: 2 (though neither housed yet)
- Housed in boarding home/rooms by QCC: 6
- Currently in medical respite: 3
- Housed in clean & sober housing by QCC: 2

#### Ke Ku`una Na`au Navigation Program Data 2018

Staff: 5 patient community navigators, social worker, Medical director, RN

Criteria: Native Hawaiian patients admitted to QMC who are at risk of readmission due to biopsychosocial needs.

Navigator case load: 10

- Patient served in 2018: 132
- Homeless or residing in emergency shelter at entrance: 78 (59%)
  - Outcome at discharge from program
    - Received Permanent Supportive Housing Vouchers through CES: 11
    - Referred to transitional housing programs through CES: 4
    - Housed in boarding home/rooms by QCC: 6
    - Reunited with friends/family for housing: 10
    - Foster home: 1

**General High Utilizer Data** (not necessarily followed by Queen's Care Coalition)

1,312 unique patients had 3+ QED (Punchbowl and West Oahu) visits in a quarter (1/1/19-3/31/19)

- 270 (20%) are identified as homeless in our electronic medical record system (note: this is under representative as our mechanism for flagging homelessness is currently underutilized)
  - Average age: 40 years old
  - 28% are 51-61 years old
  - 21% are 62+ years old
  - 74% have Medicaid primary or secondary

# Law Enforcement Data

## Law Enforcement Assisted Diversion (LEAD) – Honolulu Pilot (as of April 26, 2019)

### TOTAL NUMBER OF REFERRALS (SINCE APRIL 2018):

- 50 individuals referred to the program
  - 36 active referrals

### SOURCE OF REFERRALS

- 26 - Honolulu Police Department / HELP coordinated outreach
- 20 - Department of Public Safety / Sheriff Division
- 2 - Community Outreach Court
- 2 - Miscellaneous

### SERVICES REQUESTED

- |                                   |  |
|-----------------------------------|--|
| • 91% - Case Management           | • 54% - Emergency Shelter              |
| • 88% - Housing                   | • 54% - Food/Clothing                  |
| • 72% - Transportation Assistance | • 49% - Health Care                    |
| • 70% - Help Obtaining ID         | • 44% - Substance Use Treatment        |
| • 63% - Mental Health Counseling  | • 33% - Employment Assistance          |
| • 61% - Public Benefits           | • 28% - Narcan, Syringe Exchange, etc. |
| • 58% - Legal Assistance          | • 23% - Education/Vocational Training  |

### SERVICES RECEIVING (AT POINT OF INTAKE)

- |  |  |
|--|--|
| • 44% - Health Care                    | • 7% - Housing                         |
| • 23% - Public Benefits                | • 7% - Food/Clothing                   |
| • 12% - Mental Health Counseling       | • 2% - Substance Use Treatment         |
| • 12% - Emergency Shelter              | • 2% - Educational/Vocational Training |
| • 12% - Narcan, Syringe Exchange, etc. | • 0% - Legal Assistance                |
| • 9% - Transportation Assistance       | • 0% - Employment Assistance           |
| • 9% - Case Management                 |  |

### HOUSING STATUS AT TIME OF REFERRAL

- 93% - Experiencing homelessness

### SUBSTANCE USE AT TIME OF REFERRAL

- 84% - Reported using illegal substances in the last six months.

### Calendar Year 2018 – HELP Honolulu Statistics

	Jan	Feb	March	April	May	June	July*	Aug	Sept	Oct	Nov	Dec	TOTAL
Persons Identified							212	26	14	31	19	24	326
Meaningful Interactions							450	212	121	207	76	51	117
Transported to Shelter							78	50	0	18	20	12	178
Indirectly Sheltered							3	5	0	1	1	1	11
Officers Trained							43	0	36	9	0	0	88
Mental / Physical Assists							0	0	0	1	2	1	4

\*The data for the first six months of the year is included with the data for July 2018.

## Calendar Year 2019 – HELP Honolulu Statistics

[illegible]

# EDUCATION DATA



Hawaii - Homeless Students in Public Schools (Primary and Secondary)

Source: [https://nces.ed.gov/programs/digest/current\\_tables.asp](https://nces.ed.gov/programs/digest/current_tables.asp)

School Year	Total Number of Homeless Students	Homeless Students as a % of total School Enrollment	Doubled up or shared housing	Hotels or Motels	Shelters, transitional housing, or awaiting foster care placement	Unsheltered
2017-2018	3102	1.7	1,974	27	767	333
2016-2017	2958	1.6	1794	16	843	298
2015-2016	3790	2.1	2,108	5	1247	430
2014-2015	3526	1.9	2204	14	1021	287
2013-2014	2634	1.4	1400	32	904	298
2012-2013	2312	1.3	1256	16	837	203
2011-2012	2465	1.3	1334	17	888	226
2010-2011	2320	1.3	1408	16	741	155
2009-2010	2966	1.6	2096	29	728	115
2008-2009	1739	0.978	1047	2	597	93
2007-2008	925	0.519	81	0	594	250
2006-2007	1132	0.632	144	3	718	267
2005-2006	908	0.501	19	0	532	156