



**THE QUEEN'S
HEALTH SYSTEMS**

FOR IMMEDIATE RELEASE

March 16, 2020

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**THE QUEEN'S HEALTH SYSTEMS PROVIDES UPDATES ON
COVID-19 RESPONSE**

HONOLULU – The Queen's Health Systems is announcing several updates to the operations of its 4 hospitals and other facilities around the state effective today:

VISITOR POLICY:

The Queen's Medical Center Punchbowl:

- *2 visitors per patient are welcome
- *Visiting hours are daily from 10:00 a.m.-6:00 p.m.
- *Children under 12 years old are not allowed unless receiving care as a patient

The Queen's Medical Center - West O'ahu:

- *2 visitors per patient are welcome
- *Children under 12 years old are not allowed unless receiving care as a patient
- *Access Points: Main lobby, Emergency Department visitor entrance

Molokai General Hospital:

- *2 visitors per patient are welcome
- *Children under 12 years old are not allowed unless receiving care as a patient

Queen's North Hawaii Community Hospital:

- *1 visitor per patient allowed in the hospital
- *Children under 12 years old are not allowed unless receiving care as a patient
- *Access Points: Front lobby 5:00 a.m.-8:30 p.m., Emergency Department (after hours)

**Visitors who exhibit flu-like symptoms will not be allowed on inpatient areas.
You are encouraged to check with the individual units for any special instructions on visitor policies.



TESTING LOCATIONS:

- *The Queen's Medical Center-Punchbowl
- *The Queen's Medical Center-West Oahu
- *Molokai General Hospital
- *Queen's North Hawaii Community Hospital
- *Queen's Health Care Centers
 - Kapolei
 - Mililani
- *Queen's Island Urgent Care
 - Kakaako
 - Kapahulu
 - Pearl Kai
 - Hawaii Kai

*****Only people with flu-like symptoms should visit these locations. Those who are healthy and not feeling ill should not come to these facilities for COVID-19 testing. A physician's order is also needed to get tested.***

TRIAGE TENTS (PUNCHBOWL & WEST O'AHU):

Hours of operation for the triage tents at both our Punchbowl and West O'ahu facilities are 10:00 a.m.-6:00 p.m.

****Hours are subject to change***

*****Only people with flu-like symptoms should visit these locations. Those who are healthy and not feeling ill should not come to these facilities for COVID-19 testing. A physician's order is also needed to get tested.***

INFOLINE:

The Queen's Health Systems continues to operate a COVID-19 infoline. The phone number is 808-691-2619 and is open 24/7. You can talk to a registered nurse and get your medical-related questions answered.



COVID-19 WEBSITE:

Queen's has set up a website dedicated to providing updates about our services and other important information. The website address is: www.queens.org/covid19.

Our highest priority at The Queen's Health Systems is the safety and well-being of our patients, visitors, physicians, and staff.

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The Queen's Health Systems (QHS) is a nonprofit corporation established in 1985 to provide expanded health care capabilities to the people of Hawaii and the Pacific Basin. It is Hawaii's preeminent family of health care-related companies, and has more than 7,000 employees and more than 1,500 affiliated physicians and providers in its statewide network. QHS consists of The Queen's Medical Center (Hawaii's oldest hospital founded in 1859), The Queen's Medical Center – West O'ahu, Molokai General Hospital, Queen's North Hawaii Community Hospital, The Queen's Health Care Centers, Queen Emma Land Company, Queen's Development Corporation, Queen's Insurance Exchange, Queen's Clinically Integrated Physician Network, and Queen's 'Akoakoa, and has ownership interests in CareResource Hawaii, Hamamatsu/Queen's PET Imaging Center, and Diagnostic Laboratory Services.