OFFICE OF THE GOVERNOR'S COORDINATOR ON HOMELESSNESS

MONTHLY WEBINAR SERIES - FEBRUARY 22, 2021

General Updates

- Housekeeping Reminders
- PIC Meeting on February 25th at 10 a.m. to discuss PIC vaccine priorities
- Coordinated Outreach Activities
- Legislative Advocacy and Updates
- Crisis Card Resources

Connie Mitchell, Institute for Human Services
Kali French, Institute for Human Services
A brief overview of how Medicaid Expansion provides opportunity for homeless service providers create a stream of new resources for the work they continue to do in a post-COVID environment and help our State leverage federal resources.

Maude Cumming, Family Life Center
David Nakama, Maui County
Experiences and lessons learned from the Maui pallet homes, and updates on Huliau (the Maui dorms project)

Family Life Center
...a Place for Hope

IHS

Homeless Case Management Re-Imagined

IHS, The Institute for Human Services

Limits of Homeless Service System

- People experiencing chronic homelessness are typically extremely poor and vulnerable, with complex medical, mental health and substance use conditions" ("Ending Homelessness, " 2013, P. 1).
- Case Management (CM) is critical to meet complex needs of persons experiencing homelessness.
- MedQuest has expanded funding and programs to keep up with growing homeless population.
- "Despite their severe situations, many chronically homeless people are unable to access disability programs... ("Ending Homelessness, "2013, p. 1-2).

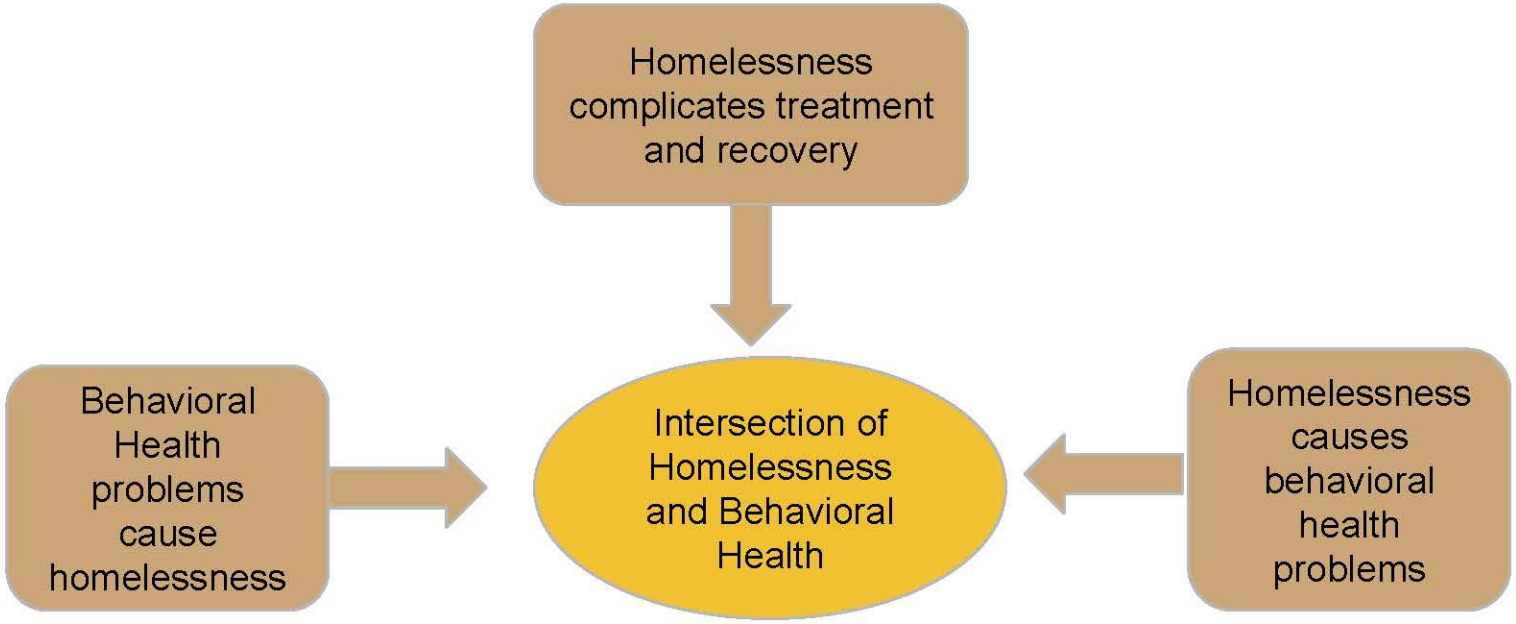
A Problem with Real Solutions

- Problem: Homeless population without access to behavioral health care
- Solution: "Medicaid expansion under the ACA
  - provides a core of set of benefits - including ***behavioral health coverage***.
  - coverage for the expanded eligibility group means an ***influx of Medicaid dollars*** to local service systems, ***creating strategic funding opportunities***

= ENHANCED BENEFIT for homeless persons

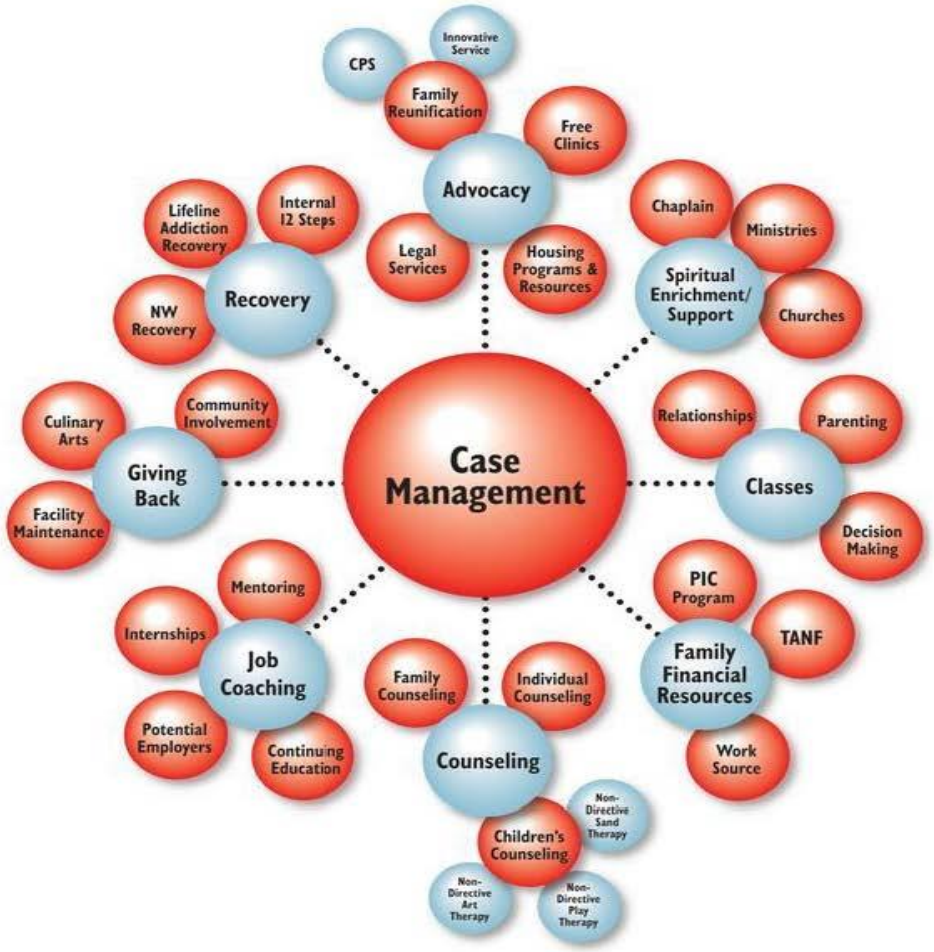
= ADDITIONAL RESOURCE for homeless service providers

Behavioral Health and Chronic Homelessness



Wanted: Wrap-Around Continuous Care

- Case Management
- Outreach - Housing Navigation
- Critical Time Interventions
- Assertive community treatment
- Supported employment
- Housing Support Services
- Integrated Dual Diagnosis Treatment
- Medication Management



73%

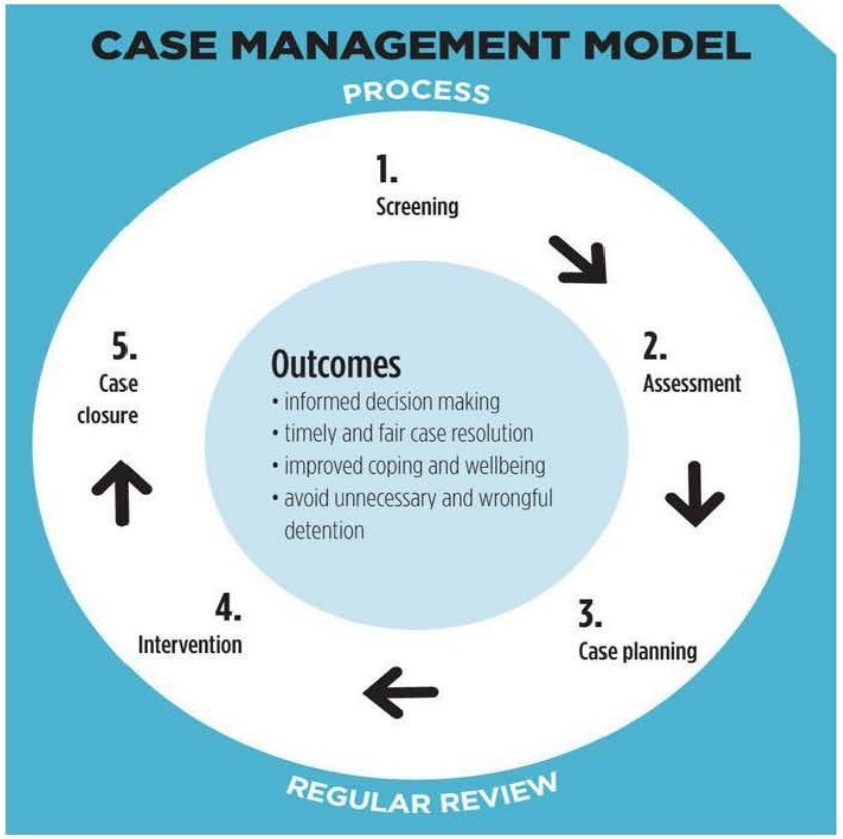
Of homeless individuals have unmet Mental health needs. Consequently, homelessness should be regarded as a significant and increasing threat to public health, which should be addressed *(The Unmet Healthcare Needs of Homeless Adults, 2010)*

Benefits of Case Management for Homelessness

- Coordinating & accessing services needed by homeless persons
- Readies a person for housing
- Promotes housing stability
- Improves overall health and wellness
- Facilitates recovery, becoming part of the community again

Standard Case Management (SCM) for Homeless

- Usually at shelters, outreach
- Coordination of and linkage to services to meet assessed needs
- Goal: Housing, link to services system to provide for ongoing supportive care

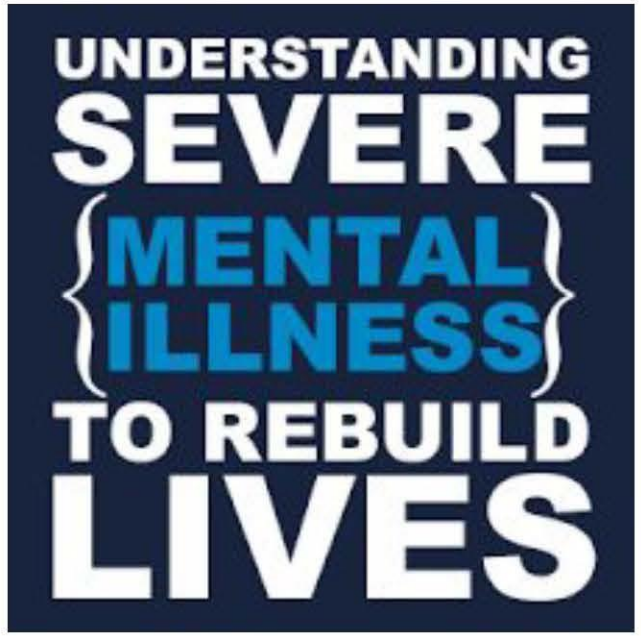


Homeless Intensive Case Management (ICM)

- Typically targeted to individuals with high needs/ high system utilization
- When client requires more intensive services
- more frequent client contact
- smaller individual caseloads than SCM.

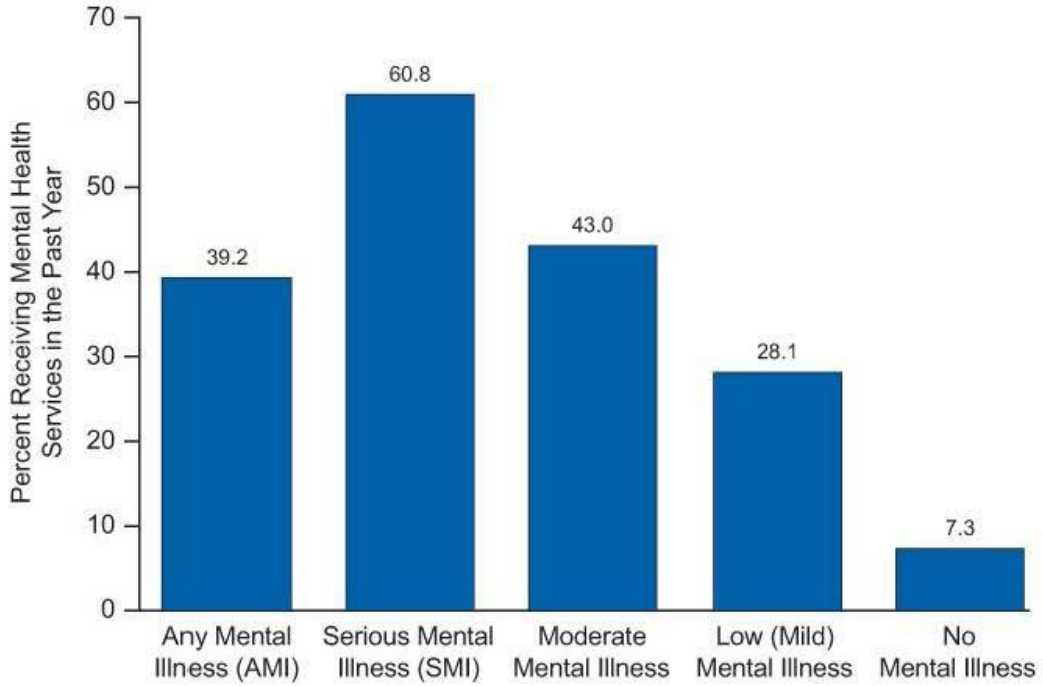
Assertive Community Treatment (ACT)

- Closely related to ICM; however,
- Responsibility for providing services shared by a multidisciplinary team
- Accessible 24 hours a day, 7 days a week.



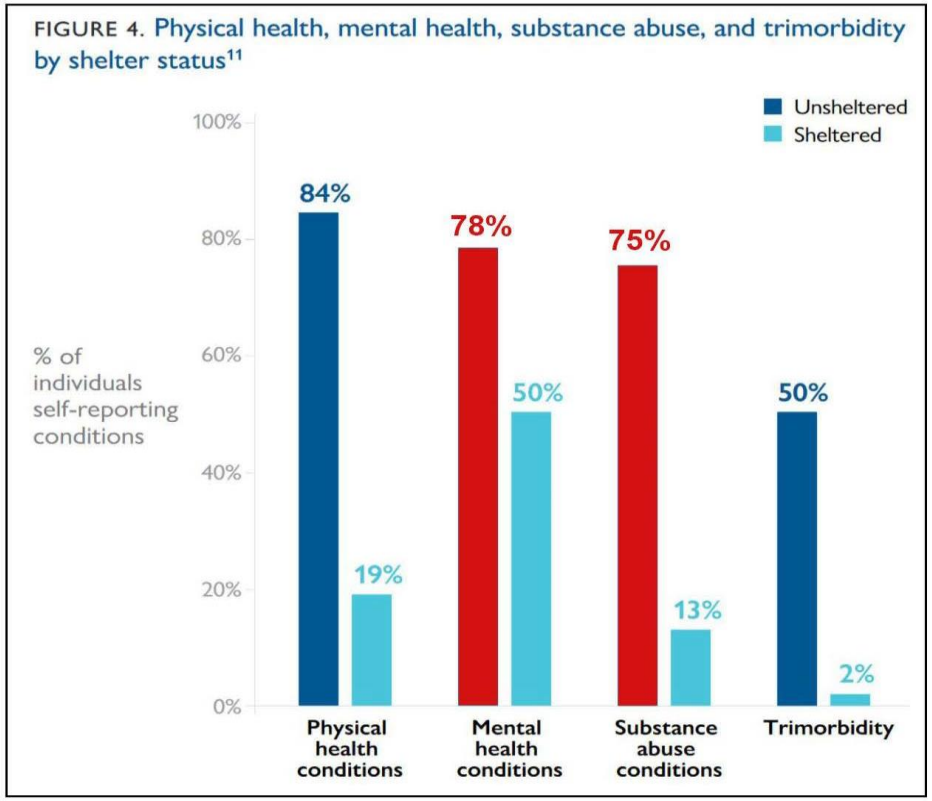
Critical Time Intervention (CTI)

- Intensive time-limited case management to enhance continuity of care by bridging gap between services and strengthening clients' social support, provider network.
- Designed to be deployed at critical moments in the lives of clients, for instance, when a person is about to make a ***transition from shelter to independent housing***



Including Nurse and Psychiatry in your Programs

- Benefits
- Thorough Evaluation and Diagnosis
- Linkage to BH Case Management (1157)
- Billing MQD for Psych Services
- Referrals to appropriate LOC (1147)
- Medication management (IM, med prompting)



Applying the appropriate Case Management Models for Homeless, improves cost-effectiveness of services

Credentialing with MedQuest and Medicare

Increase In Enrollment By County (5/11/2020 vs. 5/10/2019)

County	2019	2020	% Change
Honolulu	199,742	210,055	5.16%
Maui	40,405	43,366	7.33%
Hawai'i	70,289	73,986	5.26%
Kaua'i	19,266	20,920	8.59%
Statewide	**329,702**	**348,327**	**5.65%**

- Receive reimbursement for the services YOU provide
- Cover your psychiatry cost
- Opportunities with insurance companies:
  - Stabilization Beds
  - Case Management
  - Substance Abuse Detox & Treatment
  - Medical Respite

Final point

Behavioral Health Case Management and Psychiatry can improve outcomes and diversify Homeless Service Providers' streams of Revenue

Mahalo!

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WAHI HO'OMALU O WAILUKU Emergency Shelter

- Opened in May 2020. Scheduled to close at the end of March 2021.
- For homeless individuals and/or families that were high risk in contracting COVID-19. Elderly and/or those with pre-existing medical conditions.
- Funded by the CARES act and Maui County.
- No cost to the participants.

Infrastructure Needed

- 23 pallet shelters erected in a County Ballpark, which was closed to the public for this project.
- Exclusive use of the existing park bathroom.
- Use of Ka Hale A Ke Ola's mobile hygiene unit, which supplied 3 showers and a washer/dryer unit.
- Electricity routed to each pallet unit and the mobile hygiene unit from the park bathroom.
- Pumping of the hygiene unit.

Infrastructure Needed

- **24 hour security.**
- **Dinners provided to participants.**

Wahi Ho’omalu O Wailuku Emergency Shelter

Pallet

Pallet
17
Pallet

Basic costs

- **Pallet home unit: Approximately $7,000 shipped.**
- **24/7 security: Approximately $25,000 per month.**
- **Pumping of grey wastewater from the MHU: $3,000 per month.**
- **Estimate of meals (1 per day): $3,000 per month.**

Basic costs

- Family Life Center is providing the Case Management and Housing Services – assumed management in October 2020
- Focused on exiting the individuals and families to Permanent Housing outcomes
- Full SPDAT administered to all households

Results

- 18 households enrolled
- 9 households exited
  - 7 households exited to permanent housing (78% of exits)
  - 2 households exited to incarceration and long term hospitalization

Exit plan by 3/31/21

- **2 – Group home/treatment**
- **7 – permanent housing**

Ohana Zones Huliau Project

RIDGID

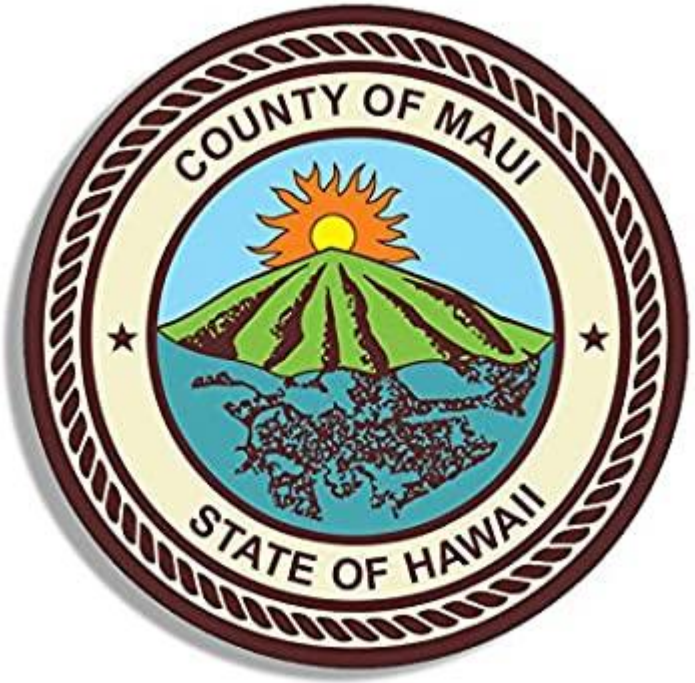
Ohana Zones Huliau Affordable Rental Project

- Renovation of the former UH Maui College dormitories.
- Permanent Housing for 12 homeless families.
- 4 Buildings on Property
  - Three apartment buildings with four, 2-bedroom/1 bath units in each.
  - One multi-purpose community building (laundry, recreation, office space, mailboxes)
- Projected Completion Date: Late March 2021

What made the Huliau Project come to fruition:

- **$5,000,000 from the State Legislature in DURF for construction.**
- **$874,000 in Ohana Zone funding from the State Legislature in 2018 for Case Management and Property Management.**
- **Partnering with HHFDC and the University of Hawai'i who collaborated closely with the County of Maui.**
- **GCH and his team for administering the OZ funds, along with their support and guidance.**

MAHALO!



LET'S CONNECT

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