Agenda

Hawaii Interagency Council on Homelessness (HICH)
Monday, March 15, 2021
10:00 a.m. to 12:00 p.m.

THIS MEETING WILL BE HELD VIA TELECONFERENCE CALL OR OTHER ALTERNATIVE MEANS OF COMMUNICATION ONLY INCLUDING BOARD MEMBERS, STAFF, DEPUTY ATTORNEYS GENERAL, AND THE PUBLIC.

The Governor’s Eighteenth Supplementary Proclamation dated February 12, 2021, suspended Chapter 92, HRS, public agency meetings and records, to the extent necessary to enable Boards to conduct meetings without any board members or members of the public physically present in the same location. Individuals should submit written testimony no later than 12:00 noon on Friday, March 12, 2021, which will be distributed to council members. You may submit written testimony via e-mail to gov.homelessness@hawaii.gov or by U.S. mail to 415 S. Beretania Street, Rm. 415 Honolulu, HI 96813.

The public and members may participate in the HICH meeting as it happens via MS Teams at Click here to join the meeting (Please click on this link).

Alternatively, the public and members may also participate in the meeting by calling: 1-808-829-4853. When prompted, callers should enter the Conference ID: 890 314 58#. It is requested that meeting participants change the display on their device to show their first and last name to expedite rolcall. Please keep in mind that many devices will display your cellphone number if not changed.

I. Call to Order, Taking of the Roll

II. Overview and Approval of Agenda (Vote)

III. Approval of Minutes (Vote)

   a. Regular Meeting Minutes, December 21, 2020
IV. **Public Testimony** (One minute per testifier)

a. Public testimony on any agenda item shall be taken at this time.

V. **New Business**

a. Discussion on 2021 legislative priorities and updates on the 2021 session of the Hawaii State Legislature, including specific policies or proposals to address homelessness.

   Discussion will include information from:

   i. Chair Joy San Buenaventura, Senate Committee on Human Services.
   ii. Chair Ryan Yamane, House Committee on Health, Human Services & Homelessness.

b. Discussion regarding the use of federal funding to address homelessness through supplemental Emergency Solutions Grant Round 2 (ESG-CV2) funding provided from the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

   Discussion will include information from:

   i. Executive Director Laura Thielen, Partners in Care – Oahu’s Continuum of Care.
   ii. Chair Maude Cumming, Bridging the Gap – Continuum of Care for the Balance of State.

c. Discussion regarding housing programs to address COVID-19 and the anticipated impact of potential federal funding through the American Rescue Plan Act of 2021.

   Discussion will include information from:

   i. NAHASDA Compliance Specialist Cynthia Rezentes, Department of Hawaiian Home Lands.
   ii. Executive Director Hakim Ouansafi, Hawaii Public Housing Authority

VI. **Continuing Business**

a. Discussion and possible action regarding revisions to the Hawaii State Framework to Address Homelessness and ten-year strategic plan to address homelessness, including specific strategies, tactics, and metrics and examining the intersection between local initiatives and federal initiatives to address homelessness.

   Discussion will include information from:

   i. Update from Community Development Specialist Emma Grochowsky on fiscal mapping efforts, including an overview of federal, state, and local funding streams to address homelessness.
VII. Permitted Interaction Group

a. Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to review and recommend potential revisions to the ten-year strategic plan to end homelessness, and the Hawaii State Framework to Address Homelessness.

i. Update on discussions and potential revisions to the ten-year strategic plan.

b. Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to explore the intersection between homelessness and health, and make recommendations to the full council for action.

VIII. General Announcements

A. Chairperson and Staff Reports: January / February / March 2021

- Accomplishments / Highlights
- Planned Activities

B. Written Reports from Council Members. The following written updates are provided for the Council’s consideration and review (the full write-ups for each representative will be provided):

- Department of Human Services (DHS) and Homeless Programs Office (HPO)
- Department of Health (DOH)
- Department of Labor & Industrial Relations (DLIR)
- Department of Public Safety (PSD)
- Department of Business, Economic Development, and Tourism (DBEDT)
- Department of Hawaiian Home Lands (DHHL)
- Department of Defense (DOD)
- Office of Hawaiian Affairs (OHA)
- Department of the Attorney General
- Department of Education
- Hawaii State House of Representatives
- Hawaii State Senate
- Hawaii Public Housing Authority
- County of Hawaii
- County of Kauai
- County of Maui
- City & County of Honolulu
- Continuum of Care for Oahu, Partners in Care
- Continuum of Care for Hawaii Island
- Continuum of Care for Maui
- Continuum of Care for Kauai
- U.S. Department of Housing and Urban Development
IX. Executive Session

Pursuant to H.R.S. §92-7(a), the Council may, when deemed necessary, hold an Executive Session on any agenda item without the written public notice if the Executive Session was not anticipated in advance. Any such Executive Session shall be held pursuant to H.R.S. §92-4 and shall be limited to those items described in H.R.S. §92-5(a). Discussions held in Executive Session are closed to the public.

X. Topics for Upcoming Meetings

A. Open for Council Suggestion

XI. Meeting Schedule

The following Council meetings are proposed for the 2020 calendar year:

- Monday, June 21, 2021, 10:00 a.m. to 12:00 p.m.
- Monday, September 20, 2021, 10:00 a.m. to 12:00 p.m.
- Monday, December 20, 2021, 10:00 a.m. to 12:00 p.m.

XII. Adjourn (Vote)

A mailing list is maintained for interested persons and agencies to receive this board’s agenda and minutes. Additions, corrections, and deletions to the mailing list may be directed to the Governor’s Coordinator on Homelessness (GCH) at Hawaii State Capitol, 415 S. Beretania St., Room 415, Honolulu, Hawaii 96813; Telephone (808) 586-0193 Fax (808) 586-0019; or e-mail gov.homelessness@hawaii.gov. Agendas and minutes are also available on the internet at https://homelessness.hawaii.gov/hich/agenda-and-minutes/

If you require special assistance, auxiliary aid and/or service to participate in this event (i.e. sign language interpreter; interpreter for language other than English, or wheelchair accessibility), please contact the GCH at (808) 586-0193 or email your request to gov.homelessness@hawaii.gov at least three (3) business days prior to the meeting. We will try to obtain the auxiliary aid/service or accommodation, but we cannot guarantee that request will be filled.
Item III.a.
Regular Meeting Minutes
(December 21, 2020)
Hawaii Interagency Council on Homelessness (HICH)
MS Teams Virtual Meeting and Teleconference
Monday, Dec. 21, 2020
10:00 a.m. – 12:30 p.m.

Council Attendees:

Mr. Scott Morishige Chair
Mr. Joseph Campos for Director of the Department of Human Services (DHS)
Mr. Harold Brackeen III Administrator of the Homeless Programs Office of DHS
Ms. JoAnn Vindimaro for Director of the Department of Labor and Industrial
               Relations (DLIR)
Mr. Tommy Johnson for Director of the Department of Pubic Safety (PSD)
Mr. Dean Minakami for Director of the Department of Business, Economic
Development and Tourism
Ms. Cynthia Rezentes for Director of the Department of Hawaiian Home Lands
(DHHL)
Mx Jen Jenkins for Chairperson of the Office of Hawaiian Affairs
Mr. Bruce Oliveira for Adjutant General of the Department of Defense
(DOD)
Ms. Melissa Lewis for Attorney General
Ms. Toby Portner for Director of the Department of Education (DOE)
Rep. Ryan Yamane for Hawaii State House of Representatives
Sen. Joy San Buenaventura for Hawaii State Senate
Ms. Lori Tsuahako for Mayor of the County of Maui
Mr. Marc Alexander for Mayor of the City & County of Honolulu
Ms. Ashton Varner for Mayor of the County of Kauai
Ms. Sharon Hirota for Mayor of the County of Hawaii
Mr. Brian Johnson U.S. Department of Housing & Urban Development (HUD),
               Office of Community Planning & Development
Mr. Hakim Ousansaf Executive Director of the Hawaii Public Housing Authority
Ms. Brandee Merino Continuum of Care for the County of Hawaii
Ms. Laura Thielen Continuum of Care for the County of Honolulu
Ms. Makana Kamibayashi Continuum of Care for the County of Kauai
Ms. Maude Cumming Continuum of Care for the County of Maui
Pastor Daniel Kaneshiro Faith-Based Representative

Absent: Department of Health (DOH); U.S. Department of Veterans Affairs
               (VA); Business Community Representative

Staff: Mr. Justin Limasa, Homelessness Assistant; Mr. Jason Kasamoto,
       Homelessness Special Assistant and Public Affairs; Ms. Emma
       Grochowsky, Homelessness Community Development Specialist;
       Ms. Angela Gabrielle, MSW Practicum Student; Mr. Jonah Saribay,
       BSW Practicum Student; Ms. Lili Young, Deputy Attorney General

Special Guests: None

I. Call to Order, Taking of the Roll. Roll was taken and there was a quorum established with
21 out of 27 members. The meeting was called to order at 10:01 a.m. by the Chair.

Chair Morishige welcomed everyone and thanked the Council and staff for their patience and
flexibility. The Chair reviewed several general housekeeping items related to the virtual
teleconference platform. Attendees were asked to keep their device on 'mute' unless speaking,
and members were asked to notify staff when leaving the meeting. The Chair explained that
voting will be conducted via a general voice vote unless otherwise specified, and members
should vote verbally or using the chat feature.

The Chair also acknowledged the council’s new members and changes in council membership
for the new year: DHS Deputy Director Joseph Campos, the new designee for DHS Chair Cathy Betts; Rep. Ryan Yamane (primary designee) and Rep. Adrian Tam (alternate designee) of the Hawaii State House of Representatives; Tommy Johnson, the new designee for new Department of Public Safety Director Max Otani; new OHA Chair Carmen Hulu Lindsey, but Jen Jenkins will remain the OHA designee; and new Hawaii Island Mayor Mitch Roth, but Sharon Hirota will continue as the designee.

Chair Morishige also acknowledged and thanked Marc Alexander, executive director of the City & County of Honolulu Office of Housing, who is attending his last meeting as a HICH member.

The Chair also shared that today is the Winter Solstice, the longest night of the year. He also said that today is the 30th annual Homeless Persons Memorial Day and asked that the council observe a moment of silence in memory of homeless individuals who died in 2020.

Mr. Johnson's attendance was recognized at 10:17 a.m. Quorum was updated to reflect 22 out of 27 members present.

II. Overview and Approval of Agenda. The Chair presented the agenda for review and proposed moving Item VIII a. and b. — Updates from the Chair and council members, and Item VI a. — Presentation of federal, state and local funding to immediately follow Item IV — Public Testimony. The Chair’s intent was to provide context for the day’s conversation and provide time for discussion. Mr. Ouansafi moved and Ms. Tshuako seconded to approve the agenda as presented.

The Chair called the question. The motion passed unanimously.

III. Approval of Minutes. The Chair reminded members that the Sept. 21, 2020, meeting minutes were available electronically. The Chair provided time for members to review the minutes and asked if there were any additions or corrections.

Mr. Campos moved and Mr. Alexander seconded to approve the minutes as presented. Seeing no additions or corrections at this time, the Chair called the question. The motion passed unanimously.

IV. Public Testimony. Chair Morishige opened the floor to public testimony. There was none.

V. General Announcements

A. Chairperson and Staff Reports: October / November / December 2020

The Chair shared the staff report for the period from October through December 2020 and noted that a copy of the full report is included in the meeting packet. The Chair provided updates from the U.S. Interagency Council on Homelessness concerning housing assistance and the eviction moratorium as related to the $900 billion pandemic relief plan:

- The CDC’s eviction moratorium has been extended until Jan. 31, 2021. Note that Gov. David Ige’s most recent emergency proclamation has extended Hawaii’s eviction moratorium until Feb. 14, 2021.
- Eligible renters would be able to receive assistance with rent and utility payments, unpaid rent or utility bills that have accumulated since the beginning of the pandemic, and other housing expenses incurred due to the pandemic. A household may also receive up to 12 months of assistance, but may receive an additional three months of assistance if it is necessary to ensure that the household remain stably housed and funds are available. The Chair notes that the pandemic relief funds will be released through the Department of the Treasury and not through HUD.
Renters can apply for assistance with entities that state and local grantees select to administer the program. Once a renter qualifies, the administering entity would send the payment directly to the landlord. However, the Chair notes that some Hawaii landlords have refused these payments, so if a landlord declines the assistance, a renter may instead receive a payment directly from the administering entity to make rental payments to their landlord themselves. Landlords can also apply for rental assistance, but must notify the tenant that assistance is being provided on their behalf and obtain the tenant’s consent.

Eligible households are defined as renter households who: (1) have a household income not more than 80 percent of the area median income (AMI); (2) have one or more household members who can demonstrate a risk of experiencing homelessness or housing instability; and (3) have one or more household members who qualify for unemployment benefits or experienced financial hardship due, directly or indirectly, to the pandemic. Assistance would be prioritized for renter households that do not exceed 50 percent of AMI as well as renter households who are currently unemployed and have been unemployed for 90 days. In determining household income, the administering entity must consider the household’s income for 2020 or the household’s monthly income at the time of application for assistance, which must be recertified every three months if the household is receiving ongoing rental assistance.

The Department of Treasury will distribute funds to states and localities using the same formula used to distribute Coronavirus Relief Funds. Small states will receive a minimum of $200 million in emergency rental assistance. Localities with populations over 200,000 people may request to receive their allocation of emergency rental assistance directly. Under the program, the District of Columbia is treated as a state. The Chair also notes that $800 million would be set aside for Native Americans, Alaska Natives, and Native Hawaiians.

Out of the $900 billion, the Chair’s understanding is that $25 billion is set aside for rental assistance.

Chair Morishige also shared the progress of the four performance benchmarks used to evaluate the implementation of the Hawaii State Framework to Address Homelessness and 10-year strategic plan to end homelessness:

- **Count:** 6,458 people
  - Overall statewide reductions between 2016 and 2019, and rate remains flat between 2019 and 2020
  - PIT Count data mirrors trends in other data sets
  - Increase in emergency shelter numbers and decline in transitional shelter numbers reflects trends in funding and policy
  - Analysis of Oahu unsheltered numbers indicates majority is short-term and self-resolves
  - Between 2019 and 2016, there was a 37 percent increase in statewide homelessness — an additional 2,139 people. We anticipate a similar gradual increase on a greater scale over the next several years
  - Numbers of “doubled-up” students in DOE data has increased nearly 40 percent between 2016 and 2020
  - Between July and December 2020, the number of adults behind on rent or mortgage who anticipate eviction or foreclosure in next two months increased from 14,596 (16.4%) to 45,994 (44.1%) — one of the highest rates nationally

- **Bed Capacity:** 3,744 beds
  - The Housing Inventory Count shows a dramatic increase in PSH and RR beds between 2017 and 2019. More than 200 percent increase in number of permanent housing beds
  - Also a recent increase in emergency shelter beds
• Does not include programs like the Provisional Outdoor Screening & Triage (POST) program that enable short-term stays
  • Transitional shelter has steadily decreased
  • Trends reflect change in federal, state and local funding and policy

  • Housing Placements: As of October 2020, the statewide number is 55 percent
    • The rate of placements have remained high, despite the pandemic
    • In 2020, the rates of placement have been higher on the Neighbor Islands compared with Oahu
    • In general, service utilization in 2020 is about 14 percent less than 2019

  • Length of Stay: 152 days, as of October 2020. Has fluctuated
    • It’s a work in progress, and may be affected by limited housing inventory and housing resources

The Chair highlighted several additional updates from the Chair’s Office, including the following:

• Continuing to focus on outreach efforts, especially for those on state lands. Using By-Name List for encampments on state land to track movement between state properties

• Circulating daily shelter vacancies to providers, but also to state agencies that manage land and state law enforcement so they know in real time where there are openings

• Working with Partners in Care to link outreach to mobile COVID-19 testing and flu shot distribution

• Link with behavioral health services for those with severe mental illness through DOH and integration with Hawaii CARES Line

• Focusing on community engagement and training to increase public awareness of homelessness and build capacity among providers and government partners. Some examples of this include the 2020 Statewide Homeless Awareness Virtual Conference, which was a collaboration among the GCH Office and the four counties, particularly the City & County of Honolulu; and a recent training with outreach partners to help security guards and private downtown businesses to better link with outreach.

• Continued implementation of Ohana Zone programs statewide, including updates on the POST, Kealaula at Pua Loke, Huliu (former Maui dorms) and Kukuola Village. We now have programs in each county that have served 3,116 individuals as of Nov. 30, 2020, including 625 placed into permanent housing. Also, 432 new beds/units have been added and 358 beds have been preserved.

• Worked on development of draft 10-year plan for 2021-2031, which integrates feedback from efforts to implement current plan, as well as efforts from early Ohana Zone evaluation to build a housing-focused system. More details will be provided when the Permitted Interaction Group offers updates.

Pastor Kaneshiro’s attendance was recognized at 10:43 a.m. Quorum was updated to reflect 23 out of 27 members present.

B. Written Reports from Council Members.
The following written updates are provided for the Council's consideration and review (the full write-ups for each representative will be provided):

- Department of Human Services, Homeless Programs Office
- Department of Health
- Department of Labor & Industrial Relations
- Department of Public Safety
- Department of Business, Economic Development, and Tourism
- Department of Hawaiian Home Lands
- Department of Defense
- Office of Hawaiian Affairs
- Department of the Attorney General
- Department of Education
- Hawaii State House of Representatives
- Hawaii State Senate
- Hawaii Public Housing Authority
- County of Hawaii
- County of Kauai
- County of Maui
- City & County of Honolulu
- Continuum of Care for Oahu, Partners in Care
- Continuum of Care for Hawaii Island
- Continuum of Care for Maui
- Continuum of Care for Kauai
- U.S. Department of Housing and Urban Development
- U.S. Department of Veteran Affairs
- Faith-based community
- Business community

The Chair highlighted several notable updates from Council members:
• **Department of Business, Economic Development, and Tourism** – Updates on financing were provided for the Huliau, Kealaula (Pua Loke) and Kukuiola projects, as well as State Rent Relief & Housing Assistance.

• **Department of Defense** – Task Force Medical team continues to support the City’s POST project at Keelihui Lagoon, assisting with medical support and meal delivery. Partnership with City and HPD is expected to continue into 2021.

• **Office of Hawaiian Affairs** — Provided an update on its various grant programs. Further details will come during OHA’s presentation later in the meeting.

• **County of Hawaii** – Mayor Mitch Roth took office on Dec. 7, 2020, and homeless coordinator Sharon Hirota will remain in that role, but her position was transferred to the Office of Housing & Community Development. The County provided updates on renovations to Keolahou Emergency Shelter & Assessment Center, and development work at Kukuiola. The County also gave updates on programs brought online to address COVID-19, and it is expected to try to extend these programs into 2021.

Ms. Hirota said that the County was able to add an additional $1 million to the Rent & Mortgage Assistance Program, and that the contractor is trying to ensure payments by the end of the year.

• **County of Kauai** – Five County beach parks are currently permitting indefinite camping for people experiencing homelessness. However, the County informed individuals on Friday that Lydgate Park was at capacity and no new permits would be issued for that park. Also, the County has been conducting coordinated outreach through the Second Annual Kauai Housing Connect event, and the Kauai Police Department is partnering with Kauai Community Alliance and Ms. Varner’s office.

Ms. Varner added that the Kauai Housing Connect took place on Nov. 16, 17 and 20, with a break on Nov. 18-19 for the Statewide Homeless Awareness Virtual Conference. Households at Kealaula have also begun getting social services through Women in Need, and two households at Kealaula have been able to reunite with their children.

• **County of Maui** – the County has been working to improve Coordinated Entry System (CES) efficiency. Compassionate Responses have been suspended since February because of COVID-19 and CDC guidelines. The County’s Wahi Hoopai O Wailuku pallet shelter program has been operating since May, but is expected to close in March 2021. Family Life Center took over operations in November and helped nine individuals get into permanent housing.

Ms. Tsuhako added that the County is starting to put together homeless services for Molokai, and is working to extend services in a culturally and socially acceptable manner.

• **City & County of Honolulu** – Mr. Alexander shared highlights of the Mayor’s Challenge and the POST program. He added that uploads of all presentations and videos from the Statewide Homeless Veterans Conference will be completed by Tuesday, Dec. 22, and expressed his gratitude to the conference’s partners.
Mr. Alexander also shared the final Office of Housing report, which touches on the overall impact of programs, increase in housing production and progress in other areas. He credited the progress to the spirit of cooperation among various entities and the shared vision, as well as a strong focus on housing and supports.

Ms. Rezentes' attendance was recognized at 10:58 a.m. Quorum was updated to reflect 24 out of 27 members present.

Chair Morishige noted that he received an additional written report from the Department of Labor and Industrial Relations with an update from its Office of Community Services: A grant-in-aid was awarded in 2019 to Dynamic Community Solutions for Puuhoaua o Waianae, and OCS is working with grantee on required documents to process the grant.

VI. Continuing Business
a. A presentation by GCH staff, including an overview of federal, state and local funding streams to address homelessness.

Presentation by Emma Grochowsky, Community Development Specialist in the Office of the Governor’s Coordinator on Homelessness.

The Chair introduced Emma Grochowsky, representing the Governor’s Coordinator on Homelessness. Ms. Grochowsky expressed gratitude to those who helped provide information for the fiscal map.

Ms. Grochowsky explained the purposes for creating the fiscal map: to compile system-level data across funding sources and program types; identify service gaps, overlap and areas of opportunity; and recognize time-limited funding streams and projected impact on system. The current focus is Core Homeless Programs, meaning programs that exclusively service those who meet HUD’s definition of homeless or those at risk of becoming homeless; programs under contract and/or operating during FY21; recurring funding sources; and government funder-reported data as of Dec. 18, 2020.

Ms. Grochowsky shared that the data are from federal, state and county sources, and updates will be made as they become available. Ms. Grochowsky also reminded everyone that the numbers are tallied based on the source of the funding, not by the entity, department or nonprofit provider that is administering the funds.

Ms. Grochowsky shared the amounts of funding by county and noted that the Neighbor Islands and Statewide numbers are not cumulative, because they represent specific programs that serve these areas.

Ms. Grochowsky shared a color-coded graph that shows the core program types by funding source: Prevention/diversion, outreach, HMIS/CES, emergency shelter, transitional shelter, rapid rehousing/joint transitional housing and rapid rehousing, permanent supportive housing, and supportive services only. A key takeaway was that some programs are almost entirely dependent on one funding source — such as HMIS/CES (federal) and transitional shelter (state) — and changes to that funding could have a big impact, especially if there are no substitute funding sources.

Ms. Grochowsky also shared a Homeless System Map Overview, which was developed by Partners in Care and HUD technical assistance. Generally, people move from the left side (prevention and diversion or outreach), then are triaged for housing and other services, and then can be referred to a number of programs. Also, at any point, a person can exit the system if they can self-resolve. An overlay of the system map showed what funding is available for each program. Overall, Ms. Grochowsky noted that the overlay showed that a lot of funds go to
permanent supportive housing and permanent housing programs, as well as the emergency shelter system. Hopefully, we can also go back and map the number of beds or units and individuals served.

Ms. Grochowsky outlined the next steps, which include additional funding sources, details of the population served, trends over time and administration costs (funders and service providers). Especially with the influx of COVID-related federal funding coming in and because of strict deadlines on using this money, it'll be important for the administering entities to have the bandwidth to get these funds out to those who need them.

The Chair thanked Ms. Grochowsky. He emphasized for the council that a large chunk of the funding comes from the state and that’s important, especially because we’re in a period where general fund allocations will be affected greatly. The Chair also noted that a big chunk of funding goes to permanent housing, which reflects the goals of our system.

The Chair asked if there were any questions for Ms. Grochowsky or any feedback on the fiscal mapping effort. Mr. Brackeen acknowledged the looming difficulties with state funding, but challenged providers to look for additional funding from outside sources, such as the philanthropic community, and for providers to tap into their creativity and relationships to tap into this assistance. The Chair thanked Mr. Brackeen and said that the next step is working with the philanthropic community to map some of those investments.

The Chair once again asked if there were further questions. There were none.

VII. New Business
a. Discussion regarding efforts by the Department of Hawaiian Home Lands (DHHL) and Office of Hawaiian Affairs (OHA) to address the needs of Native Hawaiians experiencing homelessness.

Presentation by Ms. Cynthia Rezentes.

Ms. Rezentes updated the Council on the status of the Department’s Rental Assistance Program (DRAP), administered by Aloha United Way. The program initially launched in May 2020 to assist Native Hawaiian beneficiaries on the homestead waitlist as of December 31, 2018 with temporary rental assistance. Participants continue to pay up to 30% of their monthly income toward rent, while the program assists with the balance.

Ms. Rezentes noted several key modifications to the program since its inception:
- Assistance is now also available to individuals with undivided or “paper” leases.
- Beginning in August 2020, assistance is available for up to 12 months.
- The phone number to call is 543-2219. Applicants are requested not to call Aloha United Way’s 2-1-1 line for information about DRAP.

Presentation by Jenifer Jenkins.

Jenifer Jenkins provided an overview of the Office of Hawaiian Affairs’ current programs and partnerships related to COVID-19 assistance, economic impact, and health. Further details regarding OHA’s grants were provided to members in the written updates to the Council.

OHA’s 2021 legislative package includes a measure to all for the expungement of convictions related to homelessness, provided that the offenses are non-violent and the individual has completed all terms required by the Court. OHA believes this will increase housing and employment equity for Native Hawaiians, who are disproportionately impacted by homelessness and the barriers created by criminal convictions related to homelessness.
Discussion and Questions.

Ms. Hirota asked whether DHHL’s DRAP resources are available to the neighbor islands, and whether DHHL intends to pursue a Memorandum of Agreement with Bridging the Gap, similar to the Memorandum of Agreement with Partners in Care.

- Ms. Rezentes replied that DHHL has not pursued a Memorandum of Agreement with Bridging the Gap yet, but intends to do a similar analysis of beneficiaries who are enrolled in neighbor island homeless programs. Ms. Rezentes added that the DRAP assistance is statewide.

Mr. Alexander asked Jen Jenkins about OHA’s position regarding community complaints about sidewalk obstruction and other homeless-related concerns, especially when resources, such as a 24-hour safe shelter option on Oahu, are available. Mr. Alexander further asked about how to appropriately balance public health and safety with efforts to reduce barriers for people experiencing homelessness.

- Jen Jenkins responded that the intent of OHA’s bill is to promote access to housing and employment for people who have a criminal record due to being cited and/or arrested for homeless-related offenses, and that this will help to address the problem of people struggling to exit homelessness due to criminal record barriers. Ultimately, getting people into housing is the most important way to address the problem on both sides.

b. Discussion regarding updates from the Continua of Care (CoC) regarding the 2021 Point in Time count for unsheltered homeless individuals, FY 2020 CoC Program Competition, and advocacy priorities for the 2021 legislative session. This item will include the adoption of 2021 legislative advocacy priorities. (Vote)

Presentation by Ms. Laura Thielen.

Ms. Thielen reminded the Council that Partners in Care will not be conducting an in-person unsheltered Point in Time Count in 2021, although the count of individuals in shelters will take place. HUD has not yet issued a final statement on the availability of a FY 2020 Continuum of Care Notice of Funding Availability. PIC is hoping for a truncated version of the NOFA or a one-year extension of existing awards.

PIC’s priority is the $4.5M consolidated permanent supportive housing grant. The current contract with HUD expires at the end of March 2021. Other PIC CoC contracts are in place through May 2021 or later. PIC will continue to track the status of the CoC NOFA and other updates from HUD.

Presentation by Ms. Brandee Menino.

Ms. Menino reaffirmed the issues raised by Partners in Care regarding the 2021 unsheltered Point in Time Count and the FY 2020 Continuum of Care Notice of Funding Availability. Bridging the Gap will be working on an exemption request to HUD for the unsheltered portion of the 2021 Point in Time Count. In addition to sustaining current social service agency budgets, Bridging the Gap remains concerned about State hiring freezes and the impact on the Department of Human Services Homeless Programs Office, which serves as the pass-through agency for BTG’s allocation of certain federal funds, such as ESG and HOPWA, in addition to administering State-funded homeless programs.

The Chair added that Hawaii’s U.S. Interagency Council on Homelessness representative, Ms. Katy Miller, shared that every community in her district has requested a waiver of the unsheltered portion of the 2021 Point in Time Count.
Presentation by Chair Morishige.

The Chair shared a summary of 2021 Legislative Priorities identified by all presenters, including: source of income discrimination, expungement of non-violent homeless criminal offenses, sustaining funding for $10.8M in core homeless services that are not currently funded beyond June 30, 2021, and sustained funding for the Rental Housing Revolving Fund, Dwelling Unit Revolving Fund, and other affordable housing projects.

Discussion and Questions.

The Chair opened the floor to questions from the Council.

Representative Yamane asked whether the Governor will be filing the vacant positions within the Homeless Programs Office, and whether the $10.8M for core homeless programs is in the Governor’s proposed budget and if so, whether those line items would be subject to the ten percent departmental reductions. If the $10.8M for core homeless services is not in the budget, Representative Yamane requested an explanation.

- The Chair thanked Representative Yamane and stated that it is the Chair’s understanding that the Department of Human Services has requested for permission to fill certain positions, and the request is still pending with the Department of Budget & Finance. The Chair does not believe that B&F considers the programs identified in the $10.8M figure to be a part of the executive budget, therefore the ten percent reduction would not apply. DHS is drafting a separate bill to request funding for those items for FY 2022 and FY 2023.

At the Chair’s request, Representative Yamane asked if there is a commitment from the Governor to not apply the ten percent departmental restrictions to the $10.8M programs and is he going to release those monies when it’s established by the leg

- The Chair believes that homeless programs and other non-discretionary programs are currently exempt from the ten percent, acknowledging that the economic situation is constantly evolving. The Department is trying to look at reductions in other areas to avoid reductions to services for this population.

Representative Yamane thanked the Chair and shared his concern regarding the ability of the Department to sustain the $10.8M for homeless programs, noting that the Department will need to identify reductions within its own budget to make up the difference. Representative Yamane suggested that potential Medicaid savings could help to free up funds, but requested the Department’s help to identify areas to restrict in order to fund the requested $10.8M. These considerations would be necessary to aid in the movement of the proposed bill during the 2021 Legislative Session.

- The Chair thanked Representative Yamane for his willingness to be transparent about the State’s budget situation, noting that it is critical for the Council to understand and be aware that the availability of General Funds cannot be guaranteed.

Mr. Alexander stated that the current situation is an opportunity for providers to unite their advocacy efforts to protect critical, life-saving services, and recognized that 112 homeless individuals have died in 2020.

- The Chair thanked Mr. Alexander for his contributions.
Senator San Buenaventura supported Representative Yamane’s comments, clarifying that it is the Department of Human Services budget that is responsible for these programs. Senator San Buenaventura does not believe there will be any more Ohana Zone funds in the foreseeable future, adding that the extension granted by Act 128, SLH 2019 only provided additional time to expend the funds. Departments should prioritize their requests to ensure that budget cuts will have the least possible impact.

- The Chair thanked Senator San Buenaventura for sharing her comments with the Council, and assured that the Chair’s office has been working closely with Director Betts on homeless priorities within the Department’s budget.

Mr. Ouansafi added that there are many services and programs offered by other Departments, such as the Hawaii Public Housing Authority, that prevent families from becoming homeless and are an important part of the discussion about the State budget.

- The Chair recognized Mr. Ouansafi’s comments.

Seeing no further questions, the Chair requested a motion to adopt the 2021 Legislative Priorities as presented to the Council. A motion was made by Ms. Menino, and was seconded by Mr. Alexander. The Chair called for further discussion, and seeing none, the Chair called the question. The motion passed unanimously.

The Chair noted comments made by the Council’s Legislative members for the official record.

c. Discussion regarding the adoption of a communications plan to increase awareness of the homeless issue and council activities, including the adoption of a logo for the HICH.

Presentation by Mr. Jason Kasamoto, Mr. Justin Limasa, and Mr. Jonah Saribay

Mr. Kasamoto summarized the Council’s statutory mandate as outlined in HRS § 346-381 (b) (8). The proposed communications objectives include:

- Promoting and increasing awareness of the HICH and its role as a statewide homelessness planning and policy development entity.
- Promoting and increasing awareness of homeless programs and services, including activities of the Continua of Care (CoCs).
- Sharing information regarding the Council’s strategy and framework to address homelessness.

To better achieve these objectives, the Office of the Governor’s Coordinator on Homelessness, on behalf of the Council, is conducting the following activities:

- Developed a logo for the HICH (credit: Jonah Saribay, BSW candidate and intern)
- Created videos and printed materials for public distribution, including “Talk Story” video segments, program-specific infographics, and written articles and social media posts
- Organized targeted webinars and educational sessions, such as the Behavioral Health and Homelessness Statewide Unified Response Group (BHHSURG) weekly webinar series
- Coordinated no-cost trainings for businesses and partners to better understand outreach and other homeless services

The GCH Office has been leveraging community partnerships by continuing to utilize student interns from the Myron B. Thompson School of Social Work, despite the site-based challenges
presented by COVID-19. GCH also participate in meetings hosted by both CoCs, and regularly partner with other State agencies and other HICH members on communications efforts. Recent partnerships include outreach with Department of Land and Natural Resources staff and homeless service providers to educate encampment residents about upcoming COVID-19 testing, and interviews with Department of Transportation Homeless Coordinator Mr. Jun Yang.

In addition to the usage of social media and webinar platforms to communicate the work of the Council, Mr. Saribay described the creation of a proposed Council logo, utilizing symbolic elements to capture the work of the members of the Council. Mr. Limasa reviewed updates to the GCH website, including daily shelter vacancy counts, outreach provider contact information, and compilation of long-form stories and informal “Talk Story” interviews with local leaders and practitioners. The GCH Office will be continuing the weekly Behavioral Health and Homelessness Statewide Uniform Response Group webinars into a monthly webinar series in 2021.

Discussion and Questions.

The Chair thanked staff for the presentation and requested a motion to adopt the proposed logo for the Hawaii Interagency Council on Homelessness as presented. Motion was made by Mr. Ouansafi, and was seconded by Mr. Johnson. Seeing no further discussion, the Chair called the question. The motion passed unanimously.

VIII. Permitted Interaction Group

a. Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to review and recommend potential revisions to the ten-year strategic plan to end homelessness, and the Hawaii State Framework to Address Homelessness.

The Chair noted that the permitted interaction group met and developed a draft framework for a new ten-year plan, which was included in the meeting packet for members to review. The Chair shared that the plan framework was developed based on recommendations from the Year One Evaluation Report for the “Ohana Zones initiative prepared by evaluator Heather Henderson with Collaborative Quality Consulting. The permitted interaction group will continue to meet prior to the March 2021 meeting and will circulate the draft plan framework to community stakeholders for feedback, with the intention of sharing the plan for review and a possible vote in March 2021.

b. Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to explore the intersection between homelessness and health, and make recommendations to the full council for action.

There are no updates from the permitted interaction group at this time.

IX. Executive Session

Pursuant to H.R.S. §92-7(a), the Council may, when deemed necessary, hold an Executive Session on any agenda item without the written public notice if the Executive Session was not anticipated in advance. Any such Executive Session shall be held pursuant to H.R.S. §92-4 and shall be limited to those items described in H.R.S. §92-5(a). Discussions held in Executive Session are closed to the public.

The Chair stated that an Executive Session is not necessary at this time.

X. Topics for Upcoming Meetings
The Chair asked members to contact his office with additional suggestions for upcoming meetings. The office can be reached at 586-0193 or by e-mail at gov.homelessness@hawaii.gov.

XI. Meeting Schedule

The following Council meetings are proposed for the 2020 calendar year:

- Monday, December 21, 2020, 10 a.m. to noon

XII. Adjourn

Chair Morishige entertained a motion to adjourn. Motion was made by Mr. Alexander and seconded by Mr. Ouansafi. The Chair called for the question. The motion passed unanimously. The meeting was adjourned at 12:28 p.m.

MINUTES CERTIFICATION

Minutes prepared by:

______________________________  ________________________________
Justin Limasa                     Date
Homelessness Assistant

Approved by the Hawaii Interagency Council on Homelessness at their Regular Meeting on September 21, 2020.

[ ] As Presented  [ ] As Amended

______________________________  ________________________________
Scott S. Morishige, MSW           Date
Chair
Item V.b.i.
Presentation from
Partners in Care
Executive Director Laura Thielen
OAHU’S RESPONSE TO COVID-19
A Report to the Hawaii Interagency Council on Homelessness

Laura E. Thielen
Partners In Care
March 15th, 2021

Emergency Response
- Review & Plan

Outreach and Education
- Review and Plan

Testing
- Review and Plan

Vaccination
- Review and Plan

Continued Monitoring
- Review and Plan
PARTNERS IN CARE  Oahu’s Continuum of Care

- Work to alleviate homelessness through open and inclusive participation and the coordination of integrated sponsors

Waikiki Beachside
Pa`iekana `Elima

- Collaboration between City & County of Honolulu, Hawaii Dept. of Health and H3RC
  - City is leaseholder
  - Part of Behavioral Health Administration’s COVID Isolation/Quarantine continuum
  - Stabilization concept
- All referrals are through CARES 832-3100
- Launched in m d-October 2020

HAWAI’I HEALTH
& HARM REDUCTION CENTER
Waikiki Beachside

- Three buildings
- 36 rooms
  - Bunk beds
  - Lanai
  - Secure

COVID-19

**Isolation and Quarantine**

- All referrals through CARES (832-3100)
- Transport available
- 3 meals a day & snacks
- Wellness checks
COVID-19
Isolation and Quarantine

- Support from Waikiki Neighborhood Board
- Sen. Moriwaki and Rep. Tam site visit
- 187 residents since opened end of October
- 4% AMA rate
- No one has gone back to streets (except AMA)
Oahu Stabilization Beds
Through CARES

- Call 832-3100 / 1-800-753-6879
- Still linked to COVID – houseless folks at higher risk and we will arrange test onsite
- Triage and lateral referrals
  - HSH Ekolu 8 beds, higher acuity and med management
  - WB Elima case management beds
- Neighbor Islands sites coming soon!

HAWAII HEALTH
& HARM REDUCTION CENTER

VACCINATION PLAN

Recommendations from Oahu CoC to DOH

| Prioritize one dose Vaccination available to those experiencing homelessness, but allow clients to choose type of vaccine | All those experiencing homelessness will be in tier 1c | Small localized vaccination hubs | When extra doses are available, offer to programs and clients experiencing homelessness |

PARTNERS IN CARE: Oahu’s Continuum of Care
Mission: To eliminate homelessness through open and inclusive participation and the coordination of integrated responses
VACCINATION PLAN

Focus on Rural and Urban sites
Coordinate with programs and outreach providers
Cover all areas of Oahu
Coordinate with City and State Departments
Flexibility

PARTNERS IN CARE: Oahu's Continuum of Care

Mission: To eliminate homelessness through open and inclusive participation and the coordination of integrated responses

What is the ESG-CV Investment Plan?

Rehousing: Rehouse 300-350 households experiencing homelessness through a Rapid Rehousing type project
Prevention: Prevent homelessness for those most at risk of becoming homeless (i.e., those that have been homeless before)
Shelter: Improve the quality of the emergency shelter that we currently have in our community

PARTNERS IN CARE: Oahu's Continuum of Care

Mission: To eliminate homelessness through open and inclusive participation and the coordination of integrated responses
Partnerships

Funders

Lead Agency & Unit Acquisition

Rental Assistance

Case Management Programs

OHN Project Components

Component #1 – Unit Identification
- LEP
- CMs provide Housing Navigation services
- 1 month Security Deposits
- 2-month Landlord incentives

Component #2 – Rental Assistance
- Standard 12 months of rental assistance
- Standard 12 months of utility assistance

Component #3 – Case Management
- 1:20-25 Case load
- Limited housing identification
- CMs provide Housing Stabilization services
- Furniture
- Welcome Kits

Mission: To eliminate homelessness through open and inclusive participation and the coordination of integrated responses
✓ Slow the spread of COVID-19
  • Housing is the most secure method of social distancing for homeless households
  • 12 months from now, most people will have had access to the vaccine, making it safer

✓ House people and improve rental history
  • No evictions for nonpayment of rent while on a 12-month lease
  • 12 months to reduce rent burden through increasing earned income or identifying opportunities to increase household income

Thank You

www.partnersincareoahu.org
laurat@partnersincareoahu.org
(808) 380-9444
Item V.b.ii.
Presentation from
Bridging the Gap
Chair Maude Cumming
CARES ACT - ESG-CV
ROUND 2 FUNDING

Bridging the Gap
Maude Cumming - Chair

NEIGHBOR ISLAND FUNDING ALLOCATION:

$8,466,976
## Initial Funding by Island/Organization

### Kauai:

<table>
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### MAUI:

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### WAHI HOOMALU O WAILUKU - PALLETSHELTER
Item V.b.
Presentation from
Partners in Care
Executive Director Laura Thielen
Item V.c.ii.
Presentation from
Hawaii Public Housing
Authority
Executive Director Hakim Ouansafi
HPHA — COVID-19 — Overview

- On March 4, 2020, Governor David Ige declared an emergency in the State of Hawaii. The U.S. Centers for Disease Control determined and monitored an outbreak of respiratory illness caused by a novel coronavirus that is commonly identified as COVID-19. Additionally, on January 30, 2020, the World Health Organization declared the outbreak of COVID-19 a public health emergency of international concern.

- The Coronavirus Aid, Relief, and Economic Security (CARES) Act provided direct and immediately available funding through the U.S. Department of Housing and Urban Development (HUD) to the Hawaii Public Housing Authority (HPHA) to prevent, prepare for, and respond to the coronavirus, including to maintain normal operations and to take other necessary actions during the period impacted by coronavirus for the Federal Public Housing Program and the Federal Housing Choice Voucher (Section 8) Program.
HPHA – COVID-19 – Public Housing

The HPHA took the following steps in using HUD CARES funds to ensure that the elderly, disabled and children of public housing families could protect themselves and combat COVID-19:

- Distributed tens of thousands of staff-made reusable cloth and commercial face coverings.
- Distributed cleaning supplies and hand sanitizer to families that tested positive.
- Implemented direct deposit for rent payments.
- Implemented Hawaii Administrative Emergency Rules to protect public housing communities.
- Worked expeditiously to focus on repairing vacant units and moved in over 247 families.
- Coordinated with the City and County of Honolulu and the Lt. Governor with “surge testing”.
- Utilized HUD Waivers to delay annual unit inspections to reduce person to person contact.
- Allowed tenants to request interim recertifications due to loss of income.
- Created a new website to provide COVID-19 information to the public: www.hphaishereforyou.org

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HPHA – COVID-19 – Public Housing

- Launched free Wi-Fi at ten sites to encourage distance learning and tele-health:

<table>
<thead>
<tr>
<th>Property</th>
<th>Address</th>
<th>Address</th>
<th># units</th>
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<tr>
<td>Waipahu I</td>
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<td>Waipahu</td>
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<tr>
<td>Waipahu II</td>
<td>94-132 Pupupuhi St.</td>
<td>Waipahu</td>
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<tr>
<td>Punahoe Homes</td>
<td>Lokahi Pl.</td>
<td>Hilo</td>
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<tr>
<td>Kekaha Ha'aheo</td>
<td>8238 Iwipolena Rd.</td>
<td>Kekaha</td>
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<tr>
<td>Elelele Homes</td>
<td>Ahe St.</td>
<td>Kula</td>
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<tr>
<td>David Malo Circle</td>
<td>Mill St.</td>
<td>Lahaina</td>
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</tr>
<tr>
<td>Koolau Village</td>
<td>45-1027 Kamau Pl.</td>
<td>Kaneohe</td>
<td>80</td>
</tr>
<tr>
<td>Kaneohe Apartments</td>
<td>45-507 &amp; 45-513 Pahia Rd.</td>
<td>Kaneohe</td>
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<tr>
<td>Waimanalo Homes</td>
<td>Humuniki St. &amp; Humuna Pl.</td>
<td>Waimanalo</td>
<td>19</td>
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<tr>
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<td>Humuniki St. &amp; Humuna Pl.</td>
<td>Waimanalo</td>
<td>22</td>
</tr>
</tbody>
</table>
HPHA – COVID-19 – Public Housing – Outreach

- The HPHA worked hand-in-hand with the Hawaii State Department of Health Public Health Nurses and the Hawaii National Guard to conduct COVID-19 Outreach events at the Agency’s larger public housing properties.

- Teams of nurses, doctors, guard members and interpreters canvass the properties and talk to residents and hand out flyers in English and other translated languages to educate the community about the COVID-19 virus.

- Mainly educational in nature, the teams show people how they can stay safe and healthy, but also test anyone in the household that has flu-like symptoms. Below is a list of COVID-19 Outreach events on the island of Oahu and the island of Hawaii that covered 23 properties and over 2,400 units:

### Oahu

- Kalihi Valley Homes May 15, 2020
- Palolo Valley Homes May 28, 2020
- Mayor Wright Homes June 9, 2020
- KPT Low-Rise June 24, 2020
- Kuho Kuhio Homes June 24, 2020
- Kauhale Nani July 9, 2020
- Wahiawa Terrace July 9, 2020
- Kamehameha Homes July 20, 2020
- Kaahumanu Homes July 20, 2020
- Nanakuli Homes July 24, 2020
- Maili I & II July 24, 2020
- Kauikalani July 24, 2020
- Waimaha Sunflower July 24, 2020
- Puuwai Momi September 4, 2020
HPHA – COVID-19 – Public Housing – Outreach

Hawaii Island

- Lanakila Homes  August 26, 2020
- Lokahi  September 4, 2020
- Punahele Homes  September 4, 2020
- Hale Olaoa  September 23, 2020
- Pomaikai Homes  September 30, 2020
- Kahale Kahaluu  October 28, 2020
- Ke Kumu 'Ekolu  October 29, 2020
- Ke Kumu Elua  October 29, 2020

HPHA – COVID-19 – Public Housing Vaccination Coordination

- The HPHA is working with the State Department of Health, State Executive Office on Aging, City and County of Honolulu Department of Community Services Elderly Affairs Division, American Association of Retired Persons (AARP), Hawaii Public Health Institute, Project Vision, Hawaii Pacific Health Medical Group, Kaiser Permanente, Queens Medical Center, 5 Minute Pharmacy, Pharmacare, Times Pharmacy, Papa Ola Lokahi, Kamehameha Schools, and other non-profit groups to conduct COVID-19 vaccination clinics at our public housing properties.

- The elderly and disabled tenants will be addressed first, with the hopes of conducting vaccination clinics at all HPHA properties when the State Department of Health provides authorization. Teams of nurses, doctors, volunteers, and interpreters will canvass the properties to sign up and register HPHA tenants to get vaccinated and return in 3-4 weeks to administer a second vaccination clinic.
HPHA – COVID-19 – Public Housing Vaccination Coordination

Below is a list of COVID-19 vaccination clinics that have been tentatively scheduled:

March 16, 2021
AMP 34 (Kalakaua Homes, Makua Alii, Paokalani)

March 18, 2021
Kamalu and Ho‘olulu (Waipahu)

March 20, 2021
La‘iola (Wahiawa)

HPHA – COVID-19 – Section 8 – “Lease In Place”

- The HPHA Board of Directors adopted, and Governor David Y. Ige approved, Hawaii Administrative Emergency Rules to allow for immediate interim rent adjustments due to loss of income, increased the payment standard, provide exemptions from late fees, and to select applicants through a lottery system for the Section 8 program.

- The HPHA also established a new preference for families to “Lease in Place” and opened the Section 8 waitlist with a goal to provide 750 families with a Section 8 voucher. The HPHA held numerous “drive thru” events where eligible families could drop off their application documents to a Specialist who did an initial review and was successful in enrolling **838** families into the Section 8 program.
HPHA – COVID-19 – Section 8 – “Mainstream”

- The Section 8 Mainstream program provides funding to assist non-elderly persons with disabilities, particularly those who are transitioning out of institutional or other separated settings; at serious risk of institutionalization; currently experiencing homelessness; previously experienced homelessness and currently a client in a permanent supportive housing or rapid rehousing project; or at risk of becoming homeless.

- This program helps to further the goals of the Americans with Disabilities Act by helping persons with disabilities live in the most integrated setting. The program also encourages partnerships with health and human service agencies with a demonstrated capacity to coordinate voluntary services and supports to enable individuals to live independently in the community.

- The HPHA established a new preference for families with a member who has a disability and is at least eighteen but not yet sixty-two.

HPHA – COVID-19 – Section 8 – “Mainstream”

The waiting list open for applicants to apply for the Section 8 Mainstream program on:

March 22, 2021 – March 26, 2021

The advertisement and online training power point presentation can be found at:

www.hphaishereforyou.org
HPHA – COVID-19 – Aloha Cares Emergency Feeding Program

- The Hawaii State Emergency Management Agency (HIEMA) reached out to the HPHA a month before FEMA funds were to lapse, and after HIEMA was unsuccessful in securing a State Department or nonprofit to assist with short notice.

- The HPHA agreed and helped to keep the funds in Hawaii resulting in feeding approximately half a million meals to the elderly and disabled. The HPHA is grateful for the smooth transition of the feeding program to a nonprofit.

HPHA – COVID-19 – Public Servants

- At the heart of the HPHA, I am proud and inspired by the way the HPHA's public servants have risen to the challenge brought by COVID-19 through flexibility, resilience, courage and caring hearts. Our hard-working public servants never stopped working to continue to serve our most disadvantaged families than we have in past years, with additional health and safety protocols, and their commitment to providing permanent housing to those in need makes all the difference.
Item VI.a.

Update on Fiscal Mapping Efforts

Community Development Specialist Emma Grochowsky
Statewide Homeless Services Fiscal Map

UPDATE: MARCH 15, 2021 HIGH REGULAR MEETING

Purpose of Statewide Fiscal Map

- Compile system-level data across funding sources and program types
- Identify service gaps, overlap, and areas of opportunity
- Recognize time-limited funding streams and projected impact on system
Core Homeless Programs

- Programs exclusively serving people experiencing homelessness or people who are at-risk of homelessness
  - Literal or at-risk homelessness (HUD definition) is a requirement for participation in the program
  - Does not include public benefit programs, public housing, or other programs for which homelessness is not an eligibility requirement

- Programs under contract and/or operating during FY21
  - Funding may be from an earlier FY (e.g. HUD CoC funds)

- Recurring funding sources
  - Generally, these funding sources are available on an ongoing basis
  - Does not include pilot projects or one-time funding allocations that have not been extended

- Government funder-reported data as of December 18th, 2020
  - Subcontracts or memoranda of agreement between providers may not be reflected

Core Homeless Program Contracts by Source
(As of December 2020)

<table>
<thead>
<tr>
<th>Source</th>
<th>Contract Amounts</th>
</tr>
</thead>
<tbody>
<tr>
<td>County</td>
<td>$62,882,552.00</td>
</tr>
<tr>
<td>State</td>
<td>$33,322,600.00</td>
</tr>
<tr>
<td>Federal (HUD)*</td>
<td>$14,937,546.00</td>
</tr>
</tbody>
</table>

*Federal/funding sources other than the U.S. Department of Housing and Urban Development (HUD) will be indicated as they become available.
Core Homeless Program Contracts by Region (As of December 2020)

- **HONOLULU**: $44,100,961
- **MAUI**: $5,470,339
- **HAWAII**: $6,602,950
- **KAUA‘I**: $1,179,051

**NEIGHBOR ISLANDS**: $699,129

**STATEWIDE**: $4,661,210

**TOTAL REPORTED**: $62,713,640

*These amounts are specific program contracts serving the entire state or the counties of Kauai, Maui, and Hawaii.*

---

Core Program Types by Funding Source (As of December 2020)
EVICTON AND HOMELESSNESS PREVENTION PROGRAMS

EVICTON PREVENTION

Target demographic may not be required to meet HUD’s homeless/at-risk of homelessness definitions

For COVID-19 eviction prevention, income limits are generally higher (80% AMI – 100% AMI)

For COVID-19 eviction prevention, generally must demonstrate loss of income due to COVID-19

May include mortgage and HOA assistance

HOMELESSNESS PREVENTION

Eligibility subject to HUD homeless/at-risk of homelessness definitions (waivers may apply)

Lower income limits (30% AMI – 50% AMI)

May not need to demonstrate direct financial impact due to COVID-19

Generally more restrictions on eligible costs and required activities, outcome measures, etc.

COVID-19 EVICTON PREVENTION PROGRAMS - 2021

Funding source: U.S. Department of Labor, Community Services Block Grant (CARES Supplement)

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Total Amount Available</th>
<th>Rental assistance?</th>
<th>Mortgage Assistance?</th>
<th>Utility Assistance?</th>
<th>County</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Honolulu Community Action Program</td>
<td>$2,640,352</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Honolulu</td>
<td></td>
</tr>
<tr>
<td>Hawaii County Economic Opportunity Council</td>
<td>$1,080,603</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Honolulu</td>
<td></td>
</tr>
<tr>
<td>Maui Economic Opportunity</td>
<td>$415,172</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Maui</td>
<td></td>
</tr>
<tr>
<td>Kauai Economic Opportunity</td>
<td>$63,873</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>Kauai</td>
<td></td>
</tr>
</tbody>
</table>
### COVID-19 HOMELESSNESS PREVENTION PROGRAMS

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Program/Agency Name</th>
<th>Amount</th>
<th>County</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>ESG-CV-1</td>
<td>Family Promise of Hawaii</td>
<td>$164,548</td>
<td>Honolulu</td>
<td></td>
</tr>
<tr>
<td>ESG-CV-1</td>
<td>The Salvation Army</td>
<td>$285,128</td>
<td>Honolulu</td>
<td></td>
</tr>
<tr>
<td>ESG-CV-1</td>
<td>Institute for Human Services</td>
<td>$310,528</td>
<td>Honolulu</td>
<td>Might have expended all funds</td>
</tr>
<tr>
<td>HOPWA-CV-1</td>
<td>Gregory House Programs</td>
<td>$76,114</td>
<td>Honolulu</td>
<td>Must be eligible for HIV/AIDS services</td>
</tr>
<tr>
<td>CDBG-CV-1</td>
<td>TEAM Work Hawaii</td>
<td>$1,000,000</td>
<td>Honolulu</td>
<td>Specifically targeting recently unemployed and early released detainees</td>
</tr>
<tr>
<td>ESG-CV-1</td>
<td>Family Life Center</td>
<td>$451,552</td>
<td>Maui</td>
<td></td>
</tr>
<tr>
<td>ESG-CV-1</td>
<td>HOPE Services</td>
<td>$36,914</td>
<td>Hawaii</td>
<td></td>
</tr>
<tr>
<td>CDBG-CV-1</td>
<td>HOPE Services</td>
<td>$300,800</td>
<td>Hawai'i</td>
<td></td>
</tr>
<tr>
<td>ESG-CV-1</td>
<td>Catholic Charities Hawaii</td>
<td>$51,015</td>
<td>Kauai</td>
<td></td>
</tr>
</tbody>
</table>

### COVID-19 HOMELESSNESS PREVENTION PROGRAMS

<table>
<thead>
<tr>
<th>Funding Source</th>
<th>Program/Agency Name</th>
<th>Amount</th>
<th>County</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>ESG-CV-1</td>
<td>Family Life Center</td>
<td>$92,801</td>
<td>Kauai</td>
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</tr>
<tr>
<td>ESG-CV-2</td>
<td>Catholic Charities Hawaii</td>
<td>$600,000</td>
<td>Hawai'i</td>
<td></td>
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<tr>
<td>ESG-CV-2</td>
<td>Catholic Charities Hawaii</td>
<td>$348,000</td>
<td>Kauai</td>
<td></td>
</tr>
<tr>
<td>ESG-CV-2</td>
<td>Catholic Charities Hawaii</td>
<td>$300,000</td>
<td>Maui</td>
<td></td>
</tr>
<tr>
<td>ESG-CV-2</td>
<td>Family Life Center</td>
<td>$150,000</td>
<td>Kauai</td>
<td></td>
</tr>
<tr>
<td>ESG-CV-2</td>
<td>Family Life Center</td>
<td>$518,541</td>
<td>Maui</td>
<td></td>
</tr>
<tr>
<td>ESG-CV-2</td>
<td>HOPE Services</td>
<td>$251,479</td>
<td>Hawai'i</td>
<td></td>
</tr>
<tr>
<td>ESG-CV-2</td>
<td>YMCA</td>
<td>$31,915</td>
<td>Kauai</td>
<td></td>
</tr>
<tr>
<td>ESG-CV-2</td>
<td>Department of Community Services</td>
<td>$1,146,140</td>
<td>Honolulu</td>
<td></td>
</tr>
</tbody>
</table>
Item VIII.b.
Written Reports from Council Members
Written Updates to the Hawaii Interagency Council on Homelessness
March 15, 2021—10:00 a.m. to 12:00 p.m.
(Reports consolidated by the Office of the Governor’s Coordinator on Homelessness)

Department of Public Safety (PSD)
PSD continues to work with DOH on referrals to the Cares program and with our other partners on a variety of issues. As part of PSD’s reentry efforts, we recently entered into a Memorandum of Agreement (MOA) with the Department of Transportation on issuance of State ID Cards to inmates being released into the community.

We are also currently working with City and County of Honolulu’s Department of Customer Service on completing a similar MOA that would allow the C&C to process applications for State ID Cards for inmates being released and for PSD to obtain and securely store the ID cards to issue them to inmates as part of the release process. The importance of transitioning offenders having State issued ID card cannot be overstated as they need valid identification in order to look for and gain employment, rent an apartment, start utility services, etc.

Department of Health (DOH)
Project Activities

- The Hawaii State Department of Health’s Behavioral Health Administration (BHA) launched a crisis stabilization bed program in December 2020 on Oahu. The Stabilization Beds provide access to 24/7 crisis stabilization assistance by experienced and skilled staff. Stabilization beds provides the assistance needed to individuals in the community seeking help with their mental health, co-occurring or substance abuse disorders, that are not at the acuity of hospitalization. Individuals receive nursing services (minor wound care, vital sign monitoring, diet/nutrition, wellness and medication management), housing placement, linkage to benefits and entitlements such as (SNAP, SSI/SSD and general assistance). As individuals are discharged from the program, they will receive therapeutic interventions, linkage to primary care providers, case management and other supportive services to increase their success in the community. Individual rooms are provided, daily meals, hygiene products and clothing if needed. Individuals can be admitted into these centers by calling our Hawaii CARES line — including for law enforcement, hospital ERs, providers, and individuals seeking assistance. They should be able to be admitted within a very short time frame (e.g., less than an hour.)

- AMHD completed the first Virtual Hawaii Peer Specialist training. 10 neighbor island individuals successfully completed the course. Another certified training will be scheduled this summer to any interested candidate statewide. AMHD has also received a grant that will allow Peer Specialists to be trained and paid internships. They will be trained to work with homeless individuals, especially those with substance use and mental illnesses. The Peers should be able to work for any agency that would like to have staff that are trained and comfortable assisting the homeless.

- Queens Medical Center began providing Mental Health Emergency Worker (MHEW) services on Dec 31, 2019. MHEW are qualified mental health professional designated by the Department of Health. The MHEW can determine if the individual is suffering from a behavioral illness and is imminently dangerous to themselves or others and can authorize involuntary transportation to
The COVID grants are intended to support Native Hawaiians economically or physically impacted by COVID, with necessary technology, household goods, food, or health care related costs.

The ‘Ohana and Community Based Programs grant are intended to strengthen Native Hawaiian well-being, including physical, spiritual, mental, and emotional health, with mental, physical or substance abuse intervention or prevention, counseling services, youth program, parenting education, etc.

OHA will be re-releasing our emergency financial assistance grant soon which provides funds for mortgage, rent, rent deposit and utility payments.

For more information please visit our OHA Grants Page at http://www.oha.org/grants

**County of Kauai**

In February, the County of Kauai announced plans to discontinue its Shelter in Place camping permit program through a phased transition starting in late March.

The last days of the Shelter in Place camping permit program are scheduled as follows:

- ‘Anini and Anahola Beach Parks – March 31, 2021;
- Lucy Wright Beach Park – April 30, 2021;
- Lydgate Beach Park – May 31, 2021; and

In addition to the daily outreach efforts of various non-profits, the Kaua‘i County Housing Agency’s homeless coordinator has organized homeless outreach events across the island. These outreach events will be focused on housing, social service programs and medical services only. These events are not intended to accept donated items which individuals will need to move with them when the Shelter in Place program discontinues.

The county’s outreach events were scheduled as follows, with some service providers beginning their outreach efforts around 7:30 a.m.:

- ‘Anini Beach Park: Monday, March 8, 10 a.m. to 12:30 p.m.;
- Lucy Wright Beach Park: Thursday, April 8, 10 a.m. to 12:30 p.m.;
- Lydgate Beach Park: Tuesday, May 4, 10 a.m. to 12:30 p.m.; and
- Salt Pond Beach Park: Thursday, June 3, 10 a.m. to 12:30 p.m.

Vaccine distribution for the homeless has begun through a partnership between Department of Health, Ho‘ola Lahui and Malama Pono Health Services.

The County will partner with local non-profit(s) to provide an Emergency Rental Assistance Program to the community using $22,000,000. The Program is intended to provide financial assistance to eligible households, including the payment of rent, rental arrears, utilities and home energy costs, utilities and home energy costs arrears, and other expenses related to housing incurred due to the COVID-19 outbreak as defined by the Secretary of the Treasury. The RFP ended Wednesday, 3/10/21, and agency selection is anticipated by 3/19/21.
County of Maui
COORDINATED ENTRY SYSTEM
- Continually working and problem solving with the participating agencies to address individuals and families that are not being referred via the CES automated system for a variety of reasons. Holding Case Conferences to address these types of matters.
- Mental Health Kokua Maui has recently taken a more active role in the CES. Staff has been trained to administer VI-SPDATS to be an access point and to navigate the HMIS.

COMPASSIONATE RESPONSES (Homeless encampment clean-up efforts)
- There were several areas in West Maui that were addressed in February 2021, namely a cemetery near the Mala Wharf in Lahaina. Individuals has set up structures directly upon the gravesites, desecrating the property. Two weeks prior to the clean-up, outreach made numerous encounters with the individuals, offering services and shelter. Reports that a couple of families that were displaced were entered into emergency shelter.

OTHER MATTERS:
- The Huliau Ohana Zone project (former UH Maui College dorms) is very near the completion of construction. The 12, 2 bedroom units built for permanent housing for homeless families is set for occupancy in early April 2021. Hale Mahaolu will be providing the property management and the Family Life Center will provide case management to the residents of the project.
- In response to the COVID-19 pandemic, the County purchased and erected 23 pallet tiny home units which were placed at the Waiale Community Park in early May 2020. The project, named Wahi Hoomalu O Wailuku, was to address the homeless population that are at high risk of contracting and being physically affected by the COVID-19 virus. This would include the elderly and/or individuals with pre-existing health conditions that would make them highly susceptible to the disease. The Homeless Division was tasked with the daily operations of the project to ensure that all participants were afforded a safe and sanitary place to reside while mitigating the risk of acquiring COVID-19. The Family Life Center took over operations of the project in early November and has already permanently housed 9 individuals, which is the ultimate goal of the project. The project was scheduled to terminate at the end of March 2021, however, there is consideration to extend the program. Family Life Center and the County of Maui are partnering to possibly replicate the project in different areas within the County of Maui. These projects would be short term emergency shelters with a very strong focus on moving participants into permanent housing, a model which has proven successful in the Wahi Hoomalu O Wailuku project.

Continuum of Care for Oahu, Partners in Care
Please see attached report from Partners in Care.
PIC Executive Director Report to HICH
March 15th, 2021

Aloha Hawaii Interagency Council on Homelessness Members.

As we enter the second quarter of 2021, there is a lot more hope on the horizon. The Oahu homeless service system has begun to dispense vaccinations to those experiencing homelessness on Oahu. By the writing of this report, we have had multiple pop up vaccination hubs at Punawai Restop, IHS Men’s Shelter, Auntie Blanche’s property in Waimanalo, Pu’uhonua O Wai‘anae and Onelauena. Other clinics are scheduled throughout the next several weeks and will include outreach across the island. Providers met with DOH several weeks ago to request that all those experiencing homelessness would be placed in Tier 1c, that both the 1 shot Janssen, Johnson & Johnson vaccine as well as the Moderna 2 shot vaccine be available to clients and that small, localized vaccination hubs be created to meet the needs of those experiencing homelessness. Thanks goes to the Department of Health as well as Project Vision for all their work to get us to this point. The numbers of those getting covid in the homeless community has been relatively small and we hope that will continue past the vaccination stage of this pandemic. Service providers have also been able to access vaccination clinics through health centers and the Windward Health Center Vaccination Hub.

Point In Time Count/PIT Count

Point In Time Count 2021- I reported at our last meeting that we were not going to participate in an unsheltered Point In Time Count due to covid. A waiver was approved by HUD. We did conduct the sheltered count and will be sharing that information with this committee as soon as it is complete. We also conducted surveys in the University system, substance abuse treatment centers and the hospital system. Reports on these surveys will also be shared when complete. These special counts will not be reported to HUD but will give us a good indication of the need in those systems.

Youth Homelessness Demonstration Project – All projects within the YHDP have been started and have been moving along quickly. Mobile Crisis Teams, Guide on the Side, and Rapid Re-housing projects have been working tirelessly with the youth over the last several months and we will be evaluating their progress on a quarterly basis over the 2 year grant.

HUD Notice of Funds Available – The 2020 NOFA was cancelled by HUD and it has renewed all projects that were awarded in the 2019 NOFA cycle. Providers were happy to not have to deal with the NOFA during the pandemic. While we are assisting HUD with the renewal contracts, we are also preparing for the 2021 NOFA competition. Our monitoring and evaluation program has begun and will be part of the 2021 NOFA.

Landlord Engagement Program – After the end of our first year of this program, we were notified by the City that we would be extending our contract and adding 2 new LEP Specialists to the program. We have also been awarded a veteran specific LEP grant by Kaiser Permanente that has 2 LEP Specialists. This team will work exclusively with Veterans to make our goal of functional zero for Chronically Homeless Veterans on Oahu by the end of 2021. We are also in the
works of receiving a grant from the Harold K. Castle Foundation for an additional LEP Specialist who will work to build up the unit and landlord connections on the Windward side of Oahu. This LEP Specialist will be working with a new project spearheaded by the Castle Foundation called the Windward Action Team. The Landlord Engagement program has the capability of dramatically changing the homeless service system through the streamlining of unit acquisition and landlord engagement. Almost all homeless service programs refer clients to the LEP program who in turn has dozens of units available to them and landlords who are willing to work with our team.

**CARES Funding** – I will be sharing a powerpoint presentation on the CARES funding and specifically on the Oahu Housing Now Project that has started over the last few weeks. This is a dynamic program that has been spearheaded by Jocelyn Doane and her team at the Department of Community Services. The basics of the program will hopefully have long lasting positive effects on the homeless service system on Oahu. We have created a collaborative hiring process as well as a furniture and Care Kit for families and individuals moving into housing. We have partnered with Family Promise Hawaii and ASI who will be providing case management services to the more than 300 households who we will be housing over the next 6 months. All clients will have access to 12 months of rental assistance and case management services. Housing Solutions Inc. will be providing the rental payments directly to landlords and the Landlord Engagement Program will be in charge of unit acquisition. We have developed a database in partnership with LocaleIQ that will have all available units available online to case managers so that they can go house hunting with clients through this database before they visit the unit in person. This will increase the choices for households and it will decrease the time case managers currently waste looking for units. If this database proves to be successful, we will make it available to the entire homeless service system. We have partnered with furniture distributors, hotels, Re-Use Hawaii and others to attain furniture and the Rotarians of Oahu have begun work on home kits for each household. We are still having some trouble finding new beds or nearly new beds. This is a tough item since we do not want to move bedbugs into new units. Any suggestions are appreciated. We are also looking for short term warehouse space for our furniture and kits. Currently we have 3 storage units that are completely full along with my garage and one of our LEP Specialists garage. Any suggestions on free, bug free storage space is much appreciated. We are also working with multiple foundations to assist with up front costs so that our partners do not have to wait for reimbursement from the city to pay for costs. The city has been a great partner in brainstorming this issue and we are also working closely with the City to make sure that our payment requests are accurate and do not require corrections which leads to delays in payment. This program is set to expire in September 2022 so we have a lot of work to do in the next year and a half.

**PIC** – Partners In Care’s new Board of Directors have been selected and will meet at the end of March for the first time. This will enable the current Board of Directors for the CoC to focus on program planning and advocacy rather than working on the development of the 501c3. There will be a lot of coordination between the entities to ensure continuity.

Thank you all for the work that you are doing in our community. We look forward to being in the same room some time in the near future. Aloha, Laura
Total Exits from HMIS

All clients who have an enrollment exited from HMIS and have a final survey administered. These exits do not or cannot be grouped into 5 major categories: Permanent Housing, Return to Homelessness, Dual Portal (In-Services, Treatment Fac. Vols., etc.), and Other (described, data not collected, client refused to disclose etc).

Permanent Housing Exits
There are many ways to enter Permanent Housing. This graph breaks down how clients entered into Permanent Housing.

Exit Destination by Household and Sub-Population

Total Persons Served in HMIS

This is inclusive of those in shelters with active enrollments in HMIS and those who have exited enrollment. This total is deduplicated.
Item VIII.a.
Chairperson & Staff Report
HICH Performance Data
Highlights of Hawaii Interagency Council on Homelessness Staff Activities
Report for January 2021 to March 2021

This report summarizes highlights of Hawaii Interagency Council on Homelessness (HICH) staff activities and publications for the months of January 2021 through March 2021. Please feel free to share any of this information with your agency leadership and colleagues. For more information, please contact Scott Morishige, Coordinator on Homelessness, at 586-0193 or by e-mail at scott.s.morishige@hawaii.gov.

Key Updates Regarding COVID-19 Response and Homelessness.
The following are key updates from the past quarter relating to the pandemic response:

- **Convened Partners in Care and Bridging the Gap to get input on vaccination distribution plans for individuals experiencing homelessness.**
  Partners in Care led a discussion within the Oahu Continuum of Care (CoC) regarding members’ thoughts on vaccine distribution for homeless individuals. HICH staff worked together with Partners in Care, and expanded the discussion to include advocates from the Hawaii State Coalition Against Domestic Violence (HSCADV), Hawaii Youth Services Network (HYSN), and Bridging the Gap (CoC for the Balance of State). Following these discussions, PIC sent a letter reflecting the collective input of all groups to the Hawaii Department of Health.

- **Support ongoing outreach efforts to provide COVID-19 testing in homeless encampments on Oahu.**
  HICH staff regularly participate in weekly Strategic Localized Outreach Meetings convened by the Oahu CoC. Through these meetings, HICH staff suggested outreach and COVID-19 testing in area that previously did not have access to testing, such as at Sand Island Beach Park, Kahe Point on the Leeward Coast, Diamond Head cliffs, and the Nimitz Bike Path in Mapunapuna. Based on staff suggestions, PIC and its members conducted outreach and testing in these areas, and coordinated these efforts with other related services, including pet services and maternal health/mid-wifery services.

- **Convened Meeting with the Counties and DHHL regarding eviction prevention assistance from the federal government.**
  On January 29, 2021, HICH staff convened a meeting with staff from Hawaii County, Maui County, Kauai County, City & County of Honolulu, and DHHL regarding the $200M in eviction prevention assistance available through the second federal stimulus package. The meeting focused on questions regarding coordination to identify individuals who had previously received federal assistance for eviction prevention to avoid duplication of payment, coordination of questions submitted to the U.S. Treasury regarding the assistance, as well as the timing of rollout among the various agencies.

- **Gathered and distributed Personal Protective Equipment (PPE) to keep providers safe.**
  In collaboration with DOH and DHS, staff collected donations of PPE (e.g. masks, gloves, sanitizer, etc.) through the BHHSURG Community Resilience Hubs, and distributed these items to homeless service providers — including outreach and emergency shelter programs — statewide.

- **Participation in Hawaii Emergency Management Agency (HI-EMA) Emergency Support Function 6 (ESF-6) for Mass Care (Shelter and Feeding).**
  HICH staff actively participate in weekly ESF-6 calls and provides updates on efforts in the homelessness system.
Reports and Plans

HICH staff produced the following documents to illustrate efforts to address homelessness in Hawaii:

  This report summarizes the efforts of HICH, provides an overview of available data related to homelessness, identifies promising strategies to address homelessness, and makes recommendations to sustain effective efforts. In addition, this report summarizes a number of initiatives in reducing the number of people experiencing homelessness and increasing the number of homeless people connected to permanent housing. The report can be viewed online at: https://homelessness.hawaii.gov/wp-content/uploads/2021/01/FINAL_section-346-381-Part-I-Act-209-2018_GCH-signed.pdf.

- **Statewide Homeless Services Fiscal Map.**
  A fiscal map was produced for the December 2020 regular meeting of the HICH. The purpose of the map is to (1) compile system-level data across funding sources and program types; (2) identify service gaps, overlap, and areas of opportunity; and (3) recognize time-limited funding streams and projected impact on the homelessness system. In January 2021, HICH staff produced a sub-set of the larger fiscal map, which isolated funding streams for eviction and homelessness prevention programs. The fiscal map is a ‘living document,’ and as additional resources become available, HICH staff will continue to update the fiscal map. The statewide fiscal map is online at: http://homelessness.hawaii.gov/hich/hich-reports/.

- **Infographic Series for Homelessness Advocates on Navigating the Legislative Process.**
  HICH staff and social work students have developed a series of infographics to assist advocates and community members to better navigate the Hawaii State Legislature and the Capitol website. The infographics are distributed through social media, and are available online at: http://homelessness.hawaii.gov/main/2021-legislative-priorities/.

The following additional reports on homelessness were produced by the Department of Human Services (DHS), Homeless Programs Office:

- **Legislative Report in Accordance with the Provisions of Section 346-378, Hawaii Revised Statutes, Related to Housing First.**
  This annual report is mandated by statute, and includes: (1) Total number of participants in housing first programs; (2) Annual costs of these programs; (3) Types of support services offered; and (4) Duration of services required for each participant. According to the report, the current inventory of permanent supportive housing (PSH) units available statewide, include 1,831 PSH units on Oahu; 688 VASH vouchers on Oahu; 452 City-funded Housing First beds on Oahu; 530 PSH units on the Neighbor Islands; and 219 VASH vouchers on the neighbor islands. The report is online at: https://humanservices.hawaii.gov/wp-content/uploads/2021/01/FINAL_Section-346-378_Housing-First-signed-2.pdf.

- **Legislative Report in Accordance with the Provisions of Act 69, Session Laws of Hawaii 2020, Related to the Emergency Department Pilot and Medical Respite Pilot Programs.**
  This report is mandated by Act 69, SLH 2020, which amongst other things, amended Act 128, SLH 2019, as it amended Act 209, SLH 2018, that established the Emergency Department Homelessness Assessment Pilot and Medical Respite Pilot Program. The report summarizes the efficacy of emergency department and medical respite intervention in mitigating the number of unnecessary emergency department visits by patients experiencing homelessness or patients at risk of experiencing
homelessness, and includes findings and recommendations related to the pilots. The pilot programs have since ended, and the report recommends that a healthcare entity with relevant subject matter expertise provide oversight and assume future contracts of this nature if any. The report is online at: https://humanservices.hawaii.gov/wp-content/uploads/2021/01/FINAL_AcT-69-2020-Emer-Dept-and-Med-RespIte-Pilots-signed-4.pdf.

HICH Performance Metrics
In 2018, the HICH voted to adopt regular performance benchmarks to review performance in the homelessness system. There are four primary metrics – (1) Count, (2) Capacity, (3) Housing Placement, and (4) Length of Stay. The performance metrics for this past quarter are attached to this report, and reflects data as of January 2021 (the last full month for which complete data is available).

Staffing Update
The Governor’s Coordinator on Homelessness recently filled the Administrative Assistant on Homelessness position in January 2021. It should be noted that Act 9, SLH 2020, established two new unfunded Community Development Specialist positions to assist with homeless coordination in the Director’s office of DHS.

The Chair also supervises six social work practicum students from the University of Hawaii at Manoa, Thompson School of Social Work and Public Health (five BSW students, and one MSW student).

Travel Reports
There was no travel that took place during this reporting period.

Ongoing Activities
The HICH Chair and staff continue to support efforts to address homelessness through a variety of activities as follows:

- **Program development and monitoring of Ohana Zone funded programs.**
  The Chair and staff assisted in supporting efforts related to the program development, monitoring, and implementation of various Ohana Zone funded programs. These efforts included attending meetings related to the Homeless Outreach and Navigation for Unsheltered Persons (HOUN) program, modification of contract terms for the Honolulu Permanent Supportive Housing (PSH) program, attending monthly conference calls with the Department of Health related to neighbor island LEAD expansion, and discussions with the Hawaii Housing and Finance Development Corporation (HHFDC) and counties related to Ohana Zone funded housing programs on Hawaii Island, Maui, and Kauai. Staff anticipate that Maui County’s Hulaiu program will open in early April 2021, and are continuing monitoring of the Kukuiola project in Hawaii County. In addition, the HOUN program on Oahu is expected to expand to a new location in Central Oahu in April 2021. Additional information regarding the Ohana Zone pilot is online at: http://homelessness.hawaii.gov/ohana-zones/.

- **Facilitation of Monthly Homelessness Funders Group.**
  The Chair and staff facilitate regular monthly meetings of a Homelessness Funders group that convenes on the third Friday of each month. The funders group includes representatives from the four counties, U.S. Department of Housing and Urban Development, U.S. Department of Veteran Affairs, Oahu CoC, Bridging the Gap (CoC for Balance of State), the Hawaii Department of Health, Hawaii Department of Human Services, and the Office of Youth Services. Recent discussions have included a review of the homelessness fiscal map, as well as how to expand the mapping to include philanthropic resources.
Facilitation of State and County Homelessness Coordinator Meetings.
The Chair and staff facilitate monthly meetings of State and County homelessness coordinators on the second Friday of each month. The meeting includes coordinators for the four counties, as well as State coordinators for the Office of Hawaiian Affairs, DHHL, DOE, DLNR, and DOT respectively.

Facilitation of Bi-Weekly Outreach Provider Meetings and Monthly Emergency Shelter Meetings.
The Chair and staff facilitate bi-weekly meetings of Oahu outreach providers on the second and fourth Thursdays of each month, which also includes a joint meeting with emergency shelters on a monthly basis. Meetings include participation from frontline outreach providers, as well as participation from the VA, DHS, DOH, Oahu CoC, City & County of Honolulu Department of Community Services and Office of Housing, OYS, Hawaii CARES line, HPD, Department of Transportation, and Department of Land & Natural Resources. It is important to note that the group includes participation from both government funded and community-based outreach (e.g. Hui Aloha and Puuhonua O Waianae). Recent meetings have included facilitation of partnerships between HPD and outreach providers in different geographic regions, including HPD Districts 3, 6, and 7.

Facilitation of Weekly Meetings with Advocacy Committees of the Oahu CoC and Bridging the Gap (CoC for Balance of State).
HICH staff facilitates weekly meetings every Friday with advocacy committees of the two CoCs. The purpose of the meeting is to facilitate broader discussion on legislative priorities adopted by the HICH, as well as other legislative items relevant to homelessness and housing. Recent meetings have included discussion regarding legislative proposals to scale affordable housing, and working to ensure feedback from stakeholders such as OHA and DHHL in these discussions. In 2021, meetings have also included a focus on getting input from DHS Child Welfare Services and youth service providers on increasing access to emergency shelter for unaccompanied minor children.

Participate in Monthly Behavioral Health and Homelessness Statewide Unified Response Group (BHHSURG) coordination meetings.
The BHHSURG was established in March 2020 to better coordinate services between the HICH, DOH, and DHS. The effort is led by the DOH Behavioral Health Administration (BHA), and includes regular participation from the City & County of Honolulu and HICH staff. Through the BHHSURG, HICH staff receive regular information and updates regarding vaccination distribution, COVID-19 testing, and plans for isolation and quarantine facilities.

Develop and Facilitate GCH Monthly Webinar Series.
HICH staff have developed a monthly GCH webinar series, building off the framework of the BHHSURG weekly webinars. The webinars highlight information and new programs from Oahu, as well as the neighbor islands. In January, the webinar highlighted COVID-19 vaccination efforts. In February, the webinar included updates on the Institute for Human Services behavioral health programs, as well as two housing efforts presented by Maui County and Family Life Center.

Regular participation and membership in CoC chapter meetings in all four counties.
The office of the Governor's Coordinator on Homelessness is a member of the CoC chapters on Oahu, Kauai, and Hawaii island, and in the process of seeking membership for the chapter on Maui. The HICH Chair and staff have begun to regular attend monthly chapter meetings to better understand homelessness occurring in all four counties, and to increase understanding of on the ground efforts.

Coordination of homeless outreach and land management/public safety actions.
The Chair and staff continue work in collaboration with State agencies, county staff and legislators to respond to concerns about unauthorized encampments on public lands. This coordination includes consideration of longer-term strategies to increase community activation of an area, such as through the development of an urban forestry program at DLNR’s Fort Ruger Trail. In addition, coordination includes connecting homeless individuals in encampments on State lands to COVID-19 testing and vaccinations, including recent outreaches at Sand Island, Diamond Head, and Kahe Point. In addition, law enforcement and land management contact HICH staff if needing to connect homeless individuals to services, including behavioral health supports. For example, an individual at Sand Island was connected by HICH staff and DLNR homeless coordinator to Homelessness Intensive Case Management (HICM) through DOH Adult Mental Health Division. Additionally, an individual at the Nimitz Viaduct with seven emotional support animals was connected by DOT homeless coordinator to the Partners in Care Landlord Engagement Program, which was able to find a landlord that could accommodate the individual and all seven animals. For further information, a recent panel discussing coordination efforts on State lands is available at: https://www.youtube.com/watch?v=Hz_CskFGTo&t=511s.

The Coordinator also regularly receives and responds to correspondence from members of the general public via telephone, e-mail, and letters. During the reporting period, HICH staff noted an increase in correspondence from constituents on Hawaii Island and Maui.

For more information, please contact the Governor’s Coordinator on Homelessness and HICH staff at (808) 586-0193 or by e-mail at gov.homelessness@hawaii.gov.
HICCH Performance Metrics (March 2021)

The following four performance benchmarks are used to evaluate the implementation of the Hawaii State Framework to Address Homelessness and ten-year strategic plan to end homelessness:

- **COUNT**: Number of people experiencing homelessness according to the statewide Point in Time Count.
  - **6,458 people** (2020 PIT Count)

- **CAPACITY**: Number of permanent housing beds for people experiencing homelessness in Hawaii.
  - **3,744 beds** (2020 HCRC inventory)

- **HOUSING PLACEMENTS**: The percentage of people exiting a homeless program that are placed into permanent housing.
  - **58%** (January 2021)

- **LENGTH OF STAY**: The average number of days a person is enrolled in a homeless program, such as shelter.
  - **179 days** (January 2021)

HICCH Performance Metrics (March 2021): PIT Count

  - Numbers on Maui, Hawaii and Oahu lower compared to 2016.
  - Numbers on Kauai relatively flat.

- PIT data mirrors trends in other data sets.

- Numbers in emergency shelter and transitional shelter reflect trends in funding and policy.

- Analysis of Oahu unsheltered numbers indicates majority is short-term and self-resolves.
HICH Performance Metrics (March 2021): Housing Inventory Count

- Increase in PSH and RRH beginning in 2016.
  - Over past two years, numbers have decreased slightly
  - Does not include housing not specifically targeted for homeless individuals or projects not reported to HUD.
- Increase in emergency shelter beds between 2019-2020.
- Does not include programs like the Provisional Outdoor Screening & Triage (POST) that enable short-term stays.
- Transitional shelter has steadily decreased.
- Trends reflect change in federal, state and local funding and policy.

HICH Performance Metrics (March 2021): Permanent Housing Placements

- Housing placements continued at a high rate during the pandemic.
- Rate of housing placement remained level between 2019 and 2020.
- Rate of placement continues to be higher on neighbor islands compared to Oahu.
- In January 2021, housing placement rate is 58% statewide.
### HICH Performance Metrics (March 2021): Emergency Shelter LOS

**Average Length of Stay in Emergency Shelter**

<table>
<thead>
<tr>
<th></th>
<th>Oahu</th>
<th>Maui</th>
<th>Kauai</th>
<th>Hawaii Island</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>103 days</td>
<td>55 days</td>
<td>85 days</td>
<td>72 days</td>
</tr>
<tr>
<td>2018</td>
<td>103 days</td>
<td>110 days</td>
<td>103 days</td>
<td>78 days</td>
</tr>
<tr>
<td>2019</td>
<td>108 days</td>
<td>96 days</td>
<td>94 days</td>
<td>81 days</td>
</tr>
<tr>
<td>2020</td>
<td>118 days</td>
<td>94 days</td>
<td>73 days</td>
<td>100 days</td>
</tr>
<tr>
<td>2021 (Jan only)</td>
<td>127 days</td>
<td>94 days</td>
<td>3 days*</td>
<td>65 days</td>
</tr>
</tbody>
</table>

- Goal is 90 days to exit from emergency shelter stay.
- Length of stay fluctuates by island, but tends to be longer on Oahu vs. Neighbor Islands.
- Length of stay may be impacted by limited housing inventory and housing resources.
- *Kauai data based on 1 exit in Jan 2021.

### HICH Performance Metrics (March 2021): Transitional Shelter LOS

**Average Length of Stay in Transitional Shelter**

<table>
<thead>
<tr>
<th></th>
<th>Oahu</th>
<th>Maui</th>
<th>Kauai</th>
<th>Hawaii Island</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>288 days</td>
<td>110 days</td>
<td>150 days</td>
<td>363 days</td>
</tr>
<tr>
<td>2018</td>
<td>290 days</td>
<td>187 days</td>
<td>226 days</td>
<td>305 days</td>
</tr>
<tr>
<td>2019</td>
<td>299 days</td>
<td>116 days</td>
<td>322 days</td>
<td>322 days</td>
</tr>
<tr>
<td>2020</td>
<td>356 days</td>
<td>182 days</td>
<td>190 days</td>
<td>346 days</td>
</tr>
<tr>
<td>2021 (Jan only)</td>
<td>538 days</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

- Goal is 120 days to exit from transitional shelter stay.
- Length of stay fluctuates by island, but tends to be longer on Oahu and Hawaii Island.
- Length of stay may be impacted by limited housing inventory and housing resources.