



# GOVERNOR'S COORDINATOR ON HOMELESSNESS

MONTHLY WEBINAR SERIES - MAY 24, 2021



Homeless  
Partners in Care



Bridging The Gap

Continuum of Care serving Hawai'i Island, Mau'i & Kaua'i



# GENERAL UPDATES

- ▶ **HOUSEKEEPING REMINDERS**
- ▶ **Partners in Care Updates**
  - Oahu Housing Now and Landlord Engagement Program
    - Over 58 households (195 people) housed over past two months.
- ▶ **Bridging the Gap Updates**
  - Kauai Police Department awards \$500k for one-year housing vouchers.

# PIC General Meeting

- ▶ The General Meeting is held on the 3<sup>rd</sup> Tuesday of the month from 12:00 – 1:30 p.m. via MS Teams.
- ▶ The general membership meeting provides updates to membership about any changes or new information from the Advocacy, Awareness, Board of Directors, Communications, CES Oversight, Planning, and Organizational Development Committees.
- ▶ For more information, contact Sharon Baillie at [sharonb@partnersincareoahu.org](mailto:sharonb@partnersincareoahu.org) or visit <https://partnersincareoahu.org/committees>.



Homeless  
Partners in Care

# BTG Chapter Meetings

## **Kauai Community Alliance (KCA)**

- Chair: Melody Lopez
- Vice Chair: Makana Kamibayashi
- County Rep: Ashton Varner
- Meetings: 2nd Wed of each month, 10am-12pm via Zoom

## **Maui Homeless Alliance (MHA)**

- Chair: Thelma Akita-Kealoha
- Vice Chair: Maude Cumming
- County Rep: David Nakama
- Meetings: 3rd Wed of each month, 12pm-130pm, via BlueJeans

## **Community Alliance Partners (CAP)**

- Co-Chairs: Paul Normann & Brandee Menino
- County Rep: Sharon Hirota
- Meetings: 4th Wed of each month, 9am-1030am via Zoom
- Website: [Community Alliance Partners](#)



# Joint PIC-BTG Advocacy Meeting

- ▶ Held every other Friday from 3:30 – 4:30 p.m.
- ▶ Provides a space for advocates from Oahu, Maui, Hawaii, and Kauai to come together and discuss issues related to housing and homelessness.
- ▶ For more information, contact Cheryl Bellisario at [Cheryl.a.Bellisario@hawaii.gov](mailto:Cheryl.a.Bellisario@hawaii.gov) or visit <http://homelessness.hawaii.gov/main/2021-legislative-priorities/>.



Tyler Neroes, *CARE Hawaii Inc.*

Lois Kim, *CARE Hawaii Inc.*

Sherrie Yamagishi, *CARE Hawaii Inc.*

**This presentation will discuss CARE Hawaii's new homeless outreach program for the Neighbor Islands and provide an update on Crisis Mobile Outreach (CMO).**

Crystal Van Beelen, *Honolulu Department of Emergency Management*

**This presentation will discuss disaster planning and how to prepare for the upcoming hurricane season.**

# Homeless Outreach

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PROVIDED BY CARE HAWAII

## Goal

- Connecting homeless individuals to housing resources and other supportive services

## Target Population

- Unsheltered Homeless Individuals/Families

## Services

- Street Outreach
- Case Management



# Services Areas Include

- Maui County\*\*
- Hawaii County \*\*
- Kauai County \*\*

\*\*Island wide

# Street Outreach Services

- Building relationships with unsheltered people to provide immediate support and referrals to available social services and programs
- Make initial assessment and provide counseling to address urgent needs

# Street Outreach Services Continued

- Providing outreach to unsheltered homeless individuals to connect them with:
  - ▶ emergency shelter
  - ▶ transitional housing
  - ▶ community based services
  - ▶ permanent supportive housing
  - ▶ rapid re-housing

# Case Management Services

- Provide interim case management services include:
  - ▶ Verifying document eligibility
  - ▶ Assisting with obtaining federal, state and local benefits
  - ▶ Assisting with obtaining vital documentation
  - ▶ Assessing for CCS and AMHD eligibility
  - ▶ Providing emergency mental health services and referrals to proper emergency services
  - ▶ Coordinating care with other agencies and funded programs
  - ▶ Providing linkages to IOP for substance abuse
  - ▶ Providing linkages to day treatment for dual diagnosis consumers

# Brief Overview

## Intake

- Completes Intake assessments
- Provide additional support and services

## Readiness

- Complete VI-SPDAT/consent forms
- Continue to engage consumer with services
- Finalize housing documents

## Housing

- Assist with housing referral

# Contact Information

## **Oahu**

Tyler Neroes, Team Lead

Ph: 636-8650

Email: [tyler.neroes@carehawaii.com](mailto:tyler.neroes@carehawaii.com)

875 Waimanu St. Honolulu, HI 96813

## **Kauai**

3501 Rice Street Suite 222C, Lihue, HI,  
96766

## **Hawaii**

Hilo - 891 Ululani St. Hilo HI 96720

Kona - 74-5620 Palani Rd Ste 106 Kailua-  
Kona HI, 96740

## **Maui**

33 N Market St. Ste 302. Wailuku, HI 9679



DEPARTMENT OF EMERGENCY MANAGEMENT  
CITY & COUNTY OF HONOLULU  
MAYOR RICK BLANGIARDI

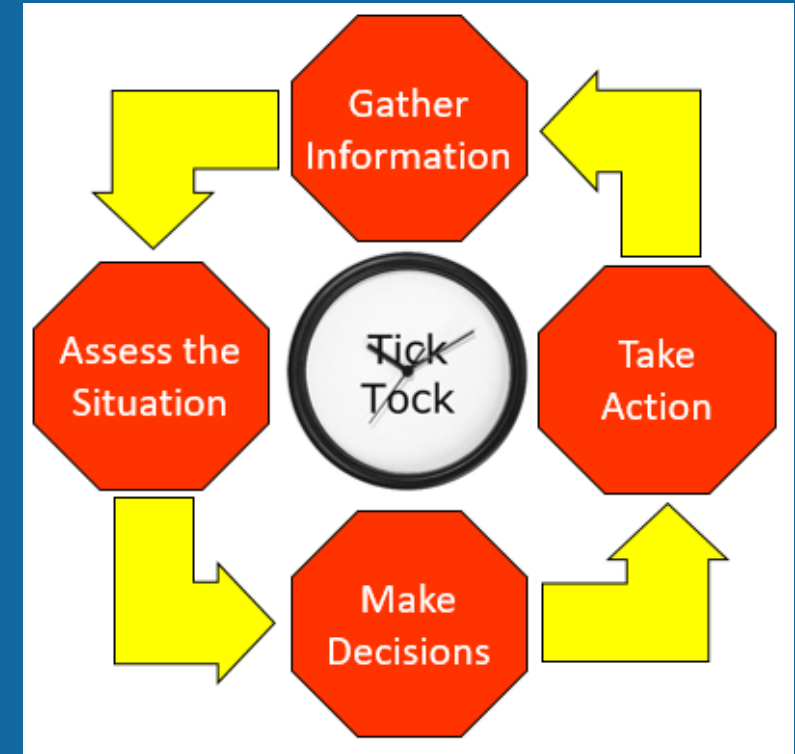
# Disaster Preparedness

Presented by: **Crystal van Beelen**  
Title: **Disaster Preparedness Officer**



## QUICK READINESS ASSESSMENT

- During a disaster, are you confident that you and your family will know what to do?
- If a Tsunami Warning is issued, would you know if you had to evacuate?
- If you had to evacuate, what would be the most important material items to grab?
- Does your organization have an emergency plan?
- Do you know what role you'll be playing in that emergency plan?



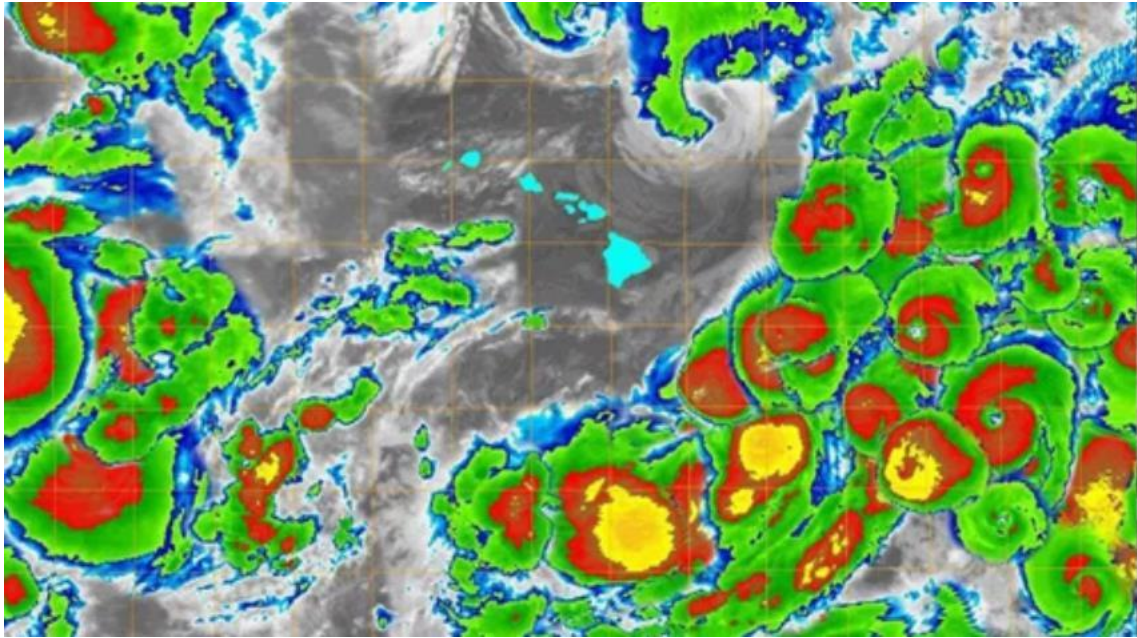


# UNIQUE CHALLENGES: ISOLATION

## Oahu:

- 980,080 residents
- Average of 110,860 daily visitors (2018)
- 2,400 miles to continental US
- Highly dependent on imported goods





# DISASTERS IN HAWAII



EVENT	COST (2020\$)	LIVES	YEAR	LOCATION(S)
Hurricane Iselle	162.0-million	1	2014	Hawaii County
<b>Hurricane Iniki</b>	<b>5.7-billion</b>	3	1992	Kauai/Oahu
Hurricane Iwa	827.0-million	1	1982	Kauai/Oahu
Hurricane Dot	53.3-million	0	1959	Statewide
Tsunami	345.0-million	<b>173</b>	1946	Statewide
Tsunami	210.0-million	<b>61</b>	1960	Statewide
Floods	129.0-million	0	2018	Oahu
Floods	74.-million	0	1988	Oahu
Floods	13.9-million	7	2006	Kauai/Oahu





## UNIQUE CHALLENGES: HURRICANES



A MAJORITY OF OAHU HOMES WERE BUILT  
PRE-2006 INTERNATIONAL BUILDING CODE  
FOR HURRICANE RESISTANCE

The major hazards associated with hurricanes are:

- Storm surge and storm tide
- Heavy rainfall and inland flooding
- High winds



City **WILL** open Hurricane Shelters upon the NWS issuance of a Hurricane Warning

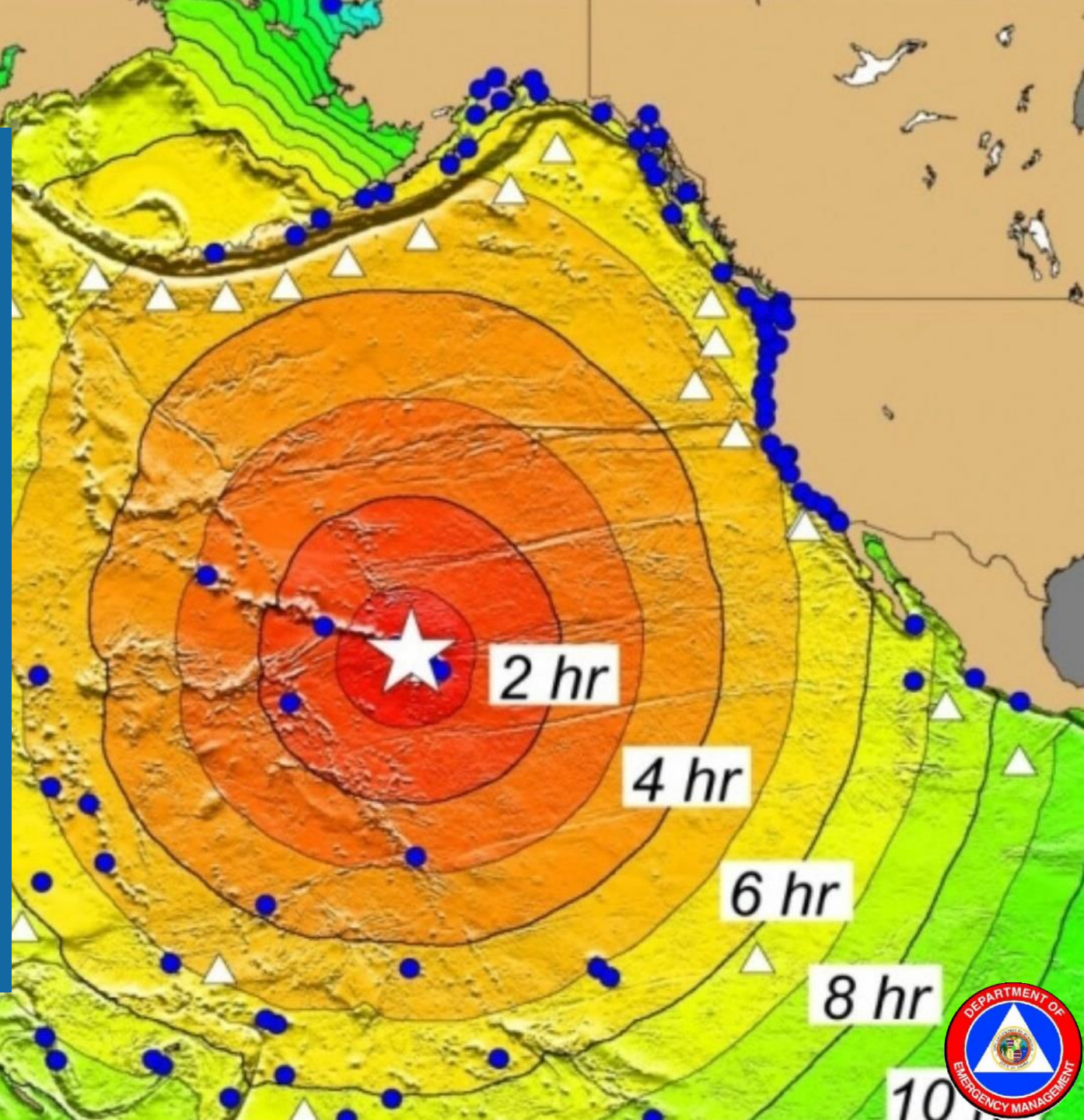
City **MAY** open Shelters upon the NWS issuance of a Tropical Storm Warning



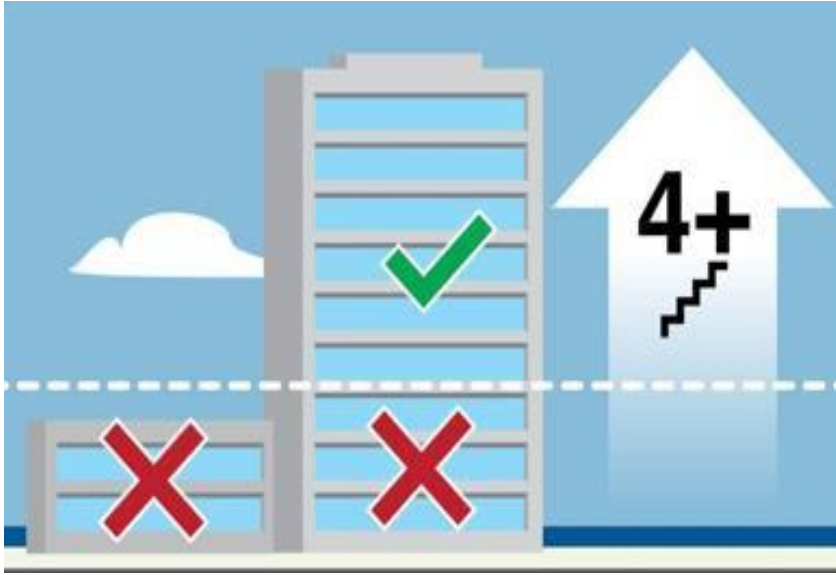
## UNIQUE CHALLENGES: HISTORIC TSUNAMI



- Most deadly natural disaster for Hawaii
- More than 220 deaths since 1946 due to "historic" tsunami events- including six on Oahu
- All shorelines at risk- including waterways leading inland
- Tsunami events can have short lead time for evacuation- **less than four hours** for locally generated and up to 14 for distant events



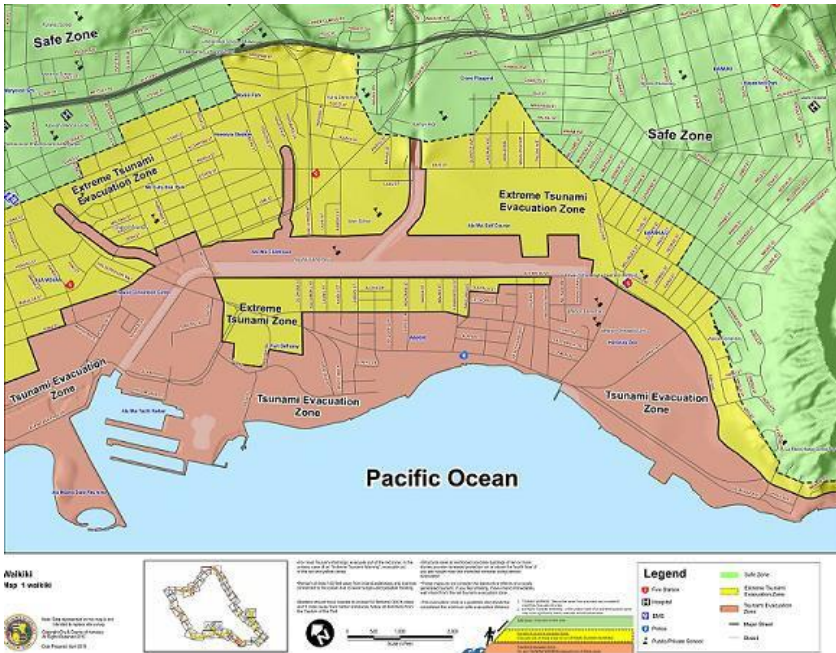




# TSUNAMI EVACUATION

## Vertical Evacuation

- ❖ If you are in a tsunami inundation zone in a building that is TEN stories or taller, you can safely evacuate to the FOURTH floor or higher.



## Inland Evacuation

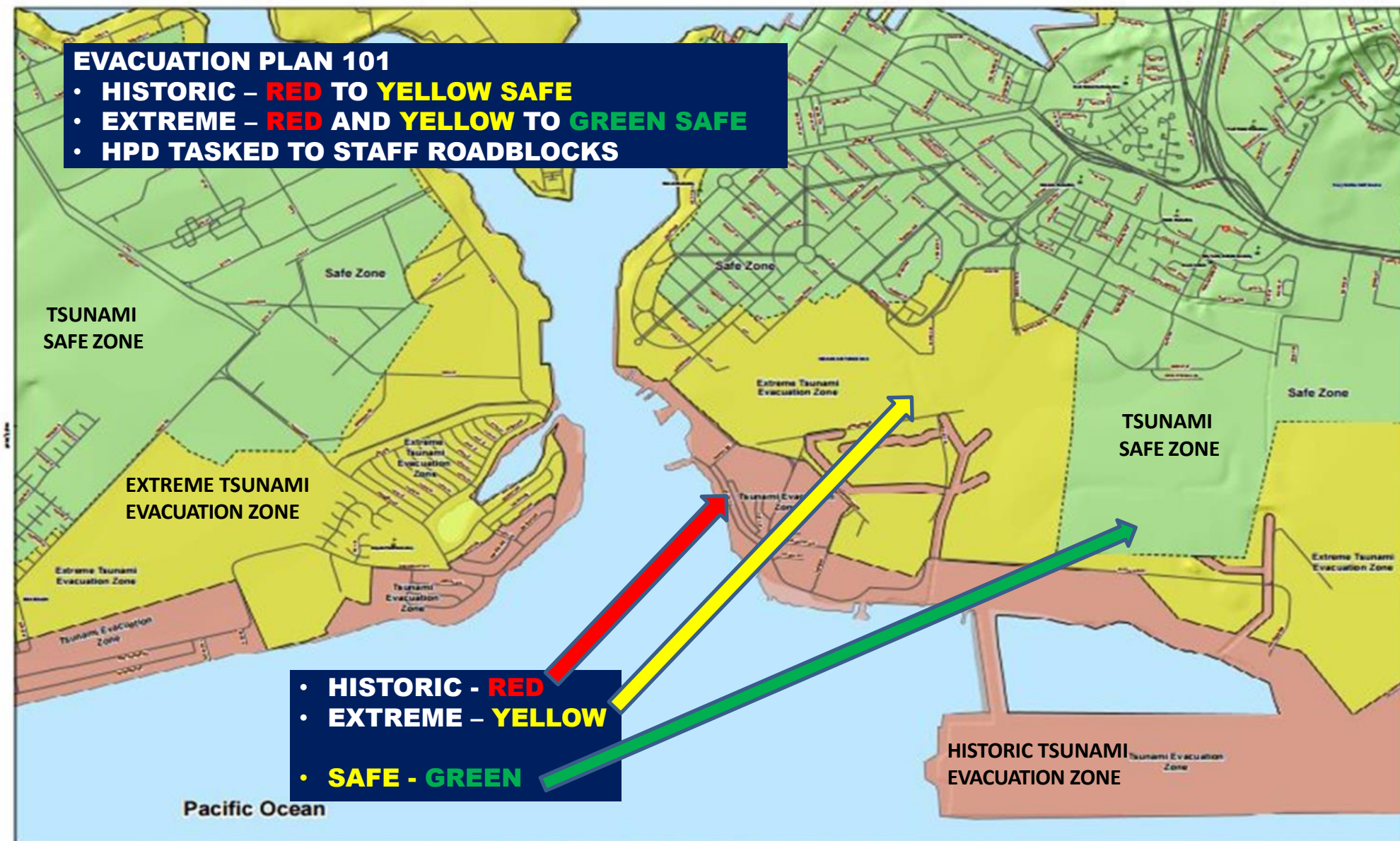
- ❖ If you are in a tsunami zone and cannot vertically evacuate, pre-plan a route to a safe zone area.

City will NOT open any Shelters upon the PTWC issuance of a Tsunami Warning



## EVACUATION PLAN 101

- HISTORIC – RED TO YELLOW SAFE
- EXTREME – RED AND YELLOW TO GREEN SAFE
- HPD TASKED TO STAFF ROADBLOCKS

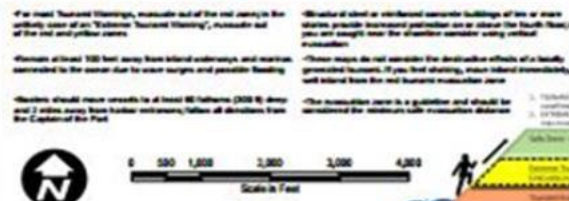
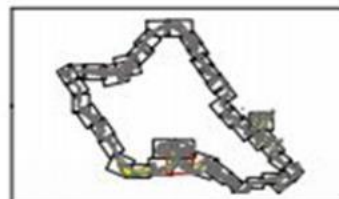


- HISTORIC - RED
- EXTREME - YELLOW
- SAFE - GREEN

Ewa Beach to Airport  
Map 18 Inset 2



Note: Data represented on this map is not intended to replace the survey. Copyright City & County of Honolulu. All Rights Reserved 2016. Date Prepared: April 2016



### Legend

- Fire Station
- Hospital
- EMS
- Police
- Public/Private School
- Safe Zone
- Extreme Tsunami Evacuation Zone
- Tsunami Evacuation Zone
- Major Street
- Street





## TWO TSUNAMI EVACUATION ZONES

- **HISTORIC - RED**
- **EXTREME - YELLOW**

•For most Tsunami Warnings, evacuate out of the red zone; in the unlikely case of an "Extreme Tsunami Warning", evacuate out of the red and yellow zones

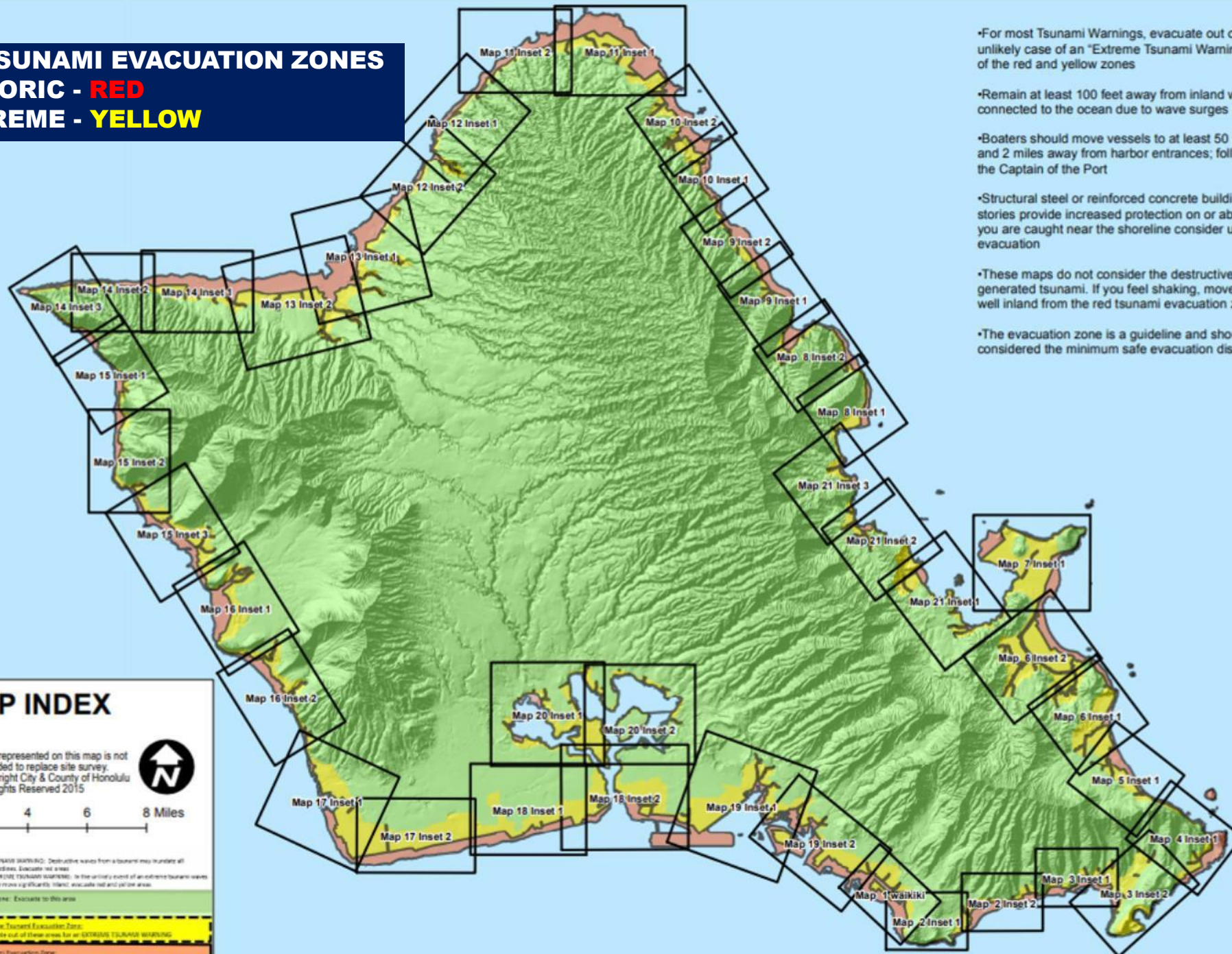
•Remain at least 100 feet away from inland waterways and marinas connected to the ocean due to wave surges and possible flooding

•Boaters should move vessels to at least 50 fathoms (300 ft) deep and 2 miles away from harbor entrances; follow all directions from the Captain of the Port

•Structural steel or reinforced concrete buildings of ten or more stories provide increased protection on or above the fourth floor; if you are caught near the shoreline consider using vertical evacuation

•These maps do not consider the destructive effects of a locally generated tsunami. If you feel shaking, move inland immediately, well inland from the red tsunami evacuation zone

•The evacuation zone is a guideline and should be considered the minimum safe evacuation distance



### MAP INDEX



Note: Data represented on this map is not intended to replace site survey.  
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0 2 4 6 8 Miles

1. TSUNAMI WARNING: Destructive waves from a tsunami may inundate all coastlines. Evacuate red areas.
2. EXTREME TSUNAMI WARNING: In the unlikely event of an extreme tsunami, waves may move significantly inland; evacuate red and yellow areas.

Safe Zone: Evacuate to this area

Extreme Tsunami Evacuation Zone:  
Evacuate out of these areas for an EXTREME TSUNAMI WARNING

Tsunami Evacuation Zone:  
For any TSUNAMI WARNING evacuate out of these areas





•The evacuation zone is a guideline and should be considered the minimum safe evacuation distance

•These maps do not consider the destructive effects of a locally generated tsunami. If you feel shaking, move inland immediately, well inland from the red tsunami evacuation zone

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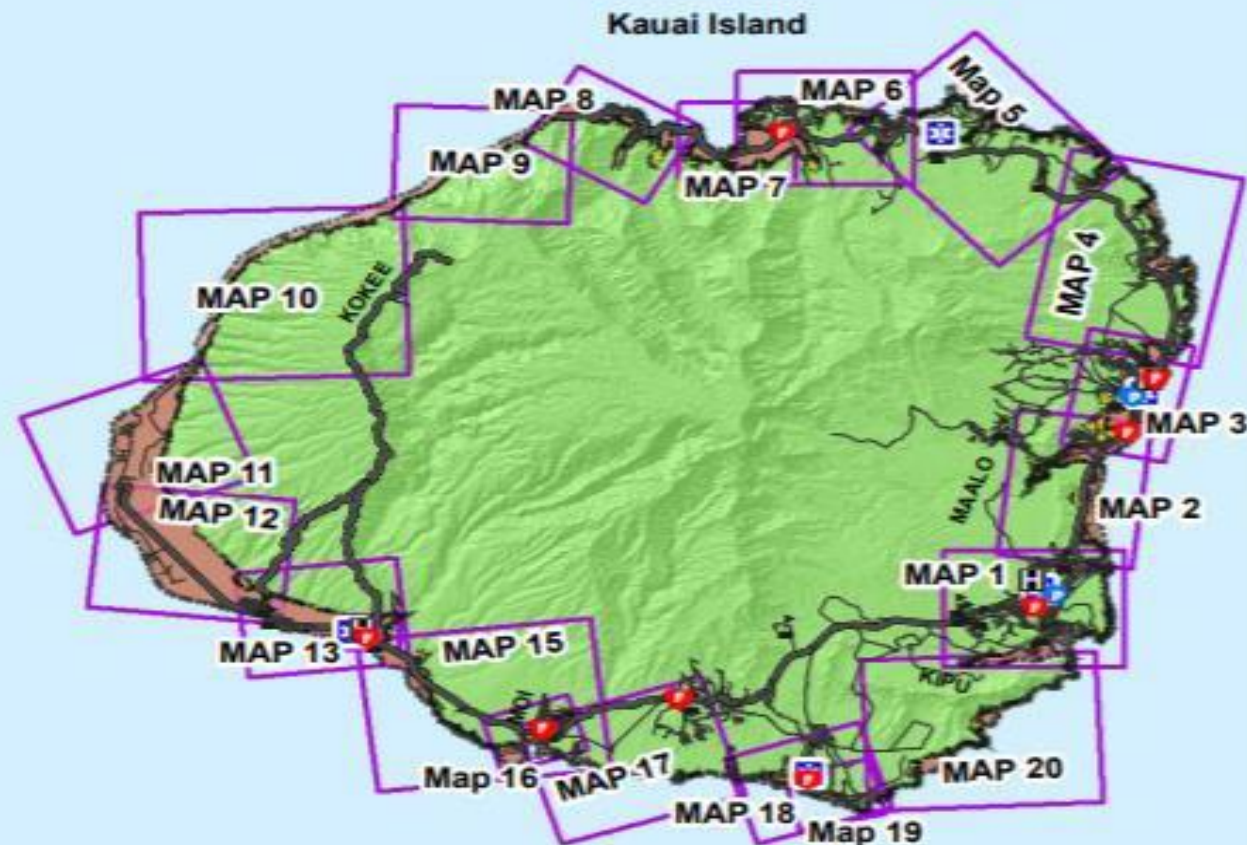
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•For most Tsunami Warnings, evacuate out of the red zone; in the unlikely case of an "Extreme Tsunami Warning", evacuate out of the red and yellow zones

Evacuation zones and recommended actions are based on estimated inundation limits using available historical data. These zones were developed using updated scientific techniques and technology, and were produced in conjunction with County Public Safety officials.

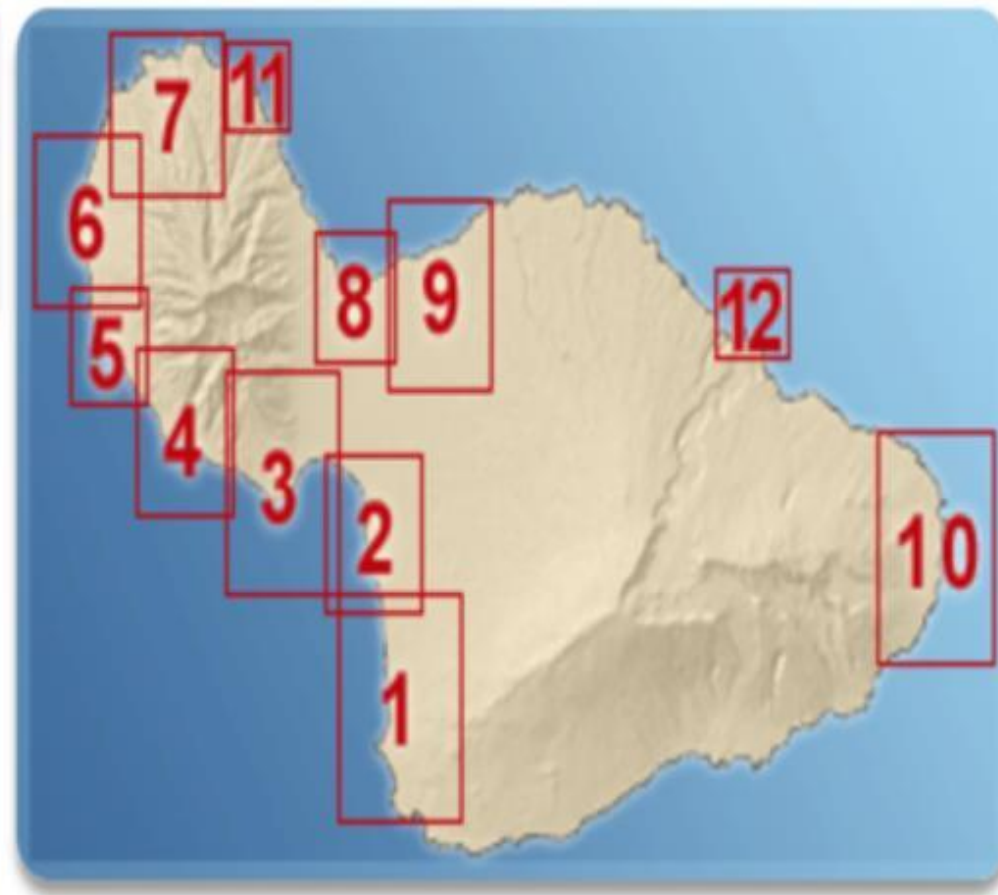
# This PDF contains printer friendly Tsunami Evacuation Zone maps. (Letter size 8 1/2 " x 11")



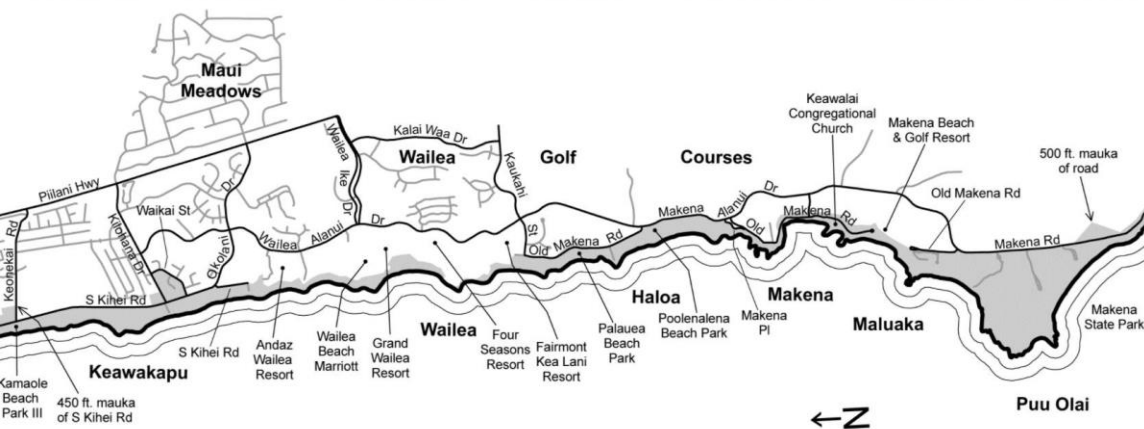
## Legend

- |  |                |  |                                 |
|--|----------------|--|---------------------------------|
|  | Fire Station   |  | Safe Zone                       |
|  | Hospital       |  | Extreme Tsunami Evacuation Zone |
|  | EMS            |  | Tsunami Evacuation Layer        |
|  | Police Station |  | Street                          |
|  | Schools        |  | Major Street                    |
|  |                |  | Tsunami Map Areas               |
|  |                |  | Coastline                       |





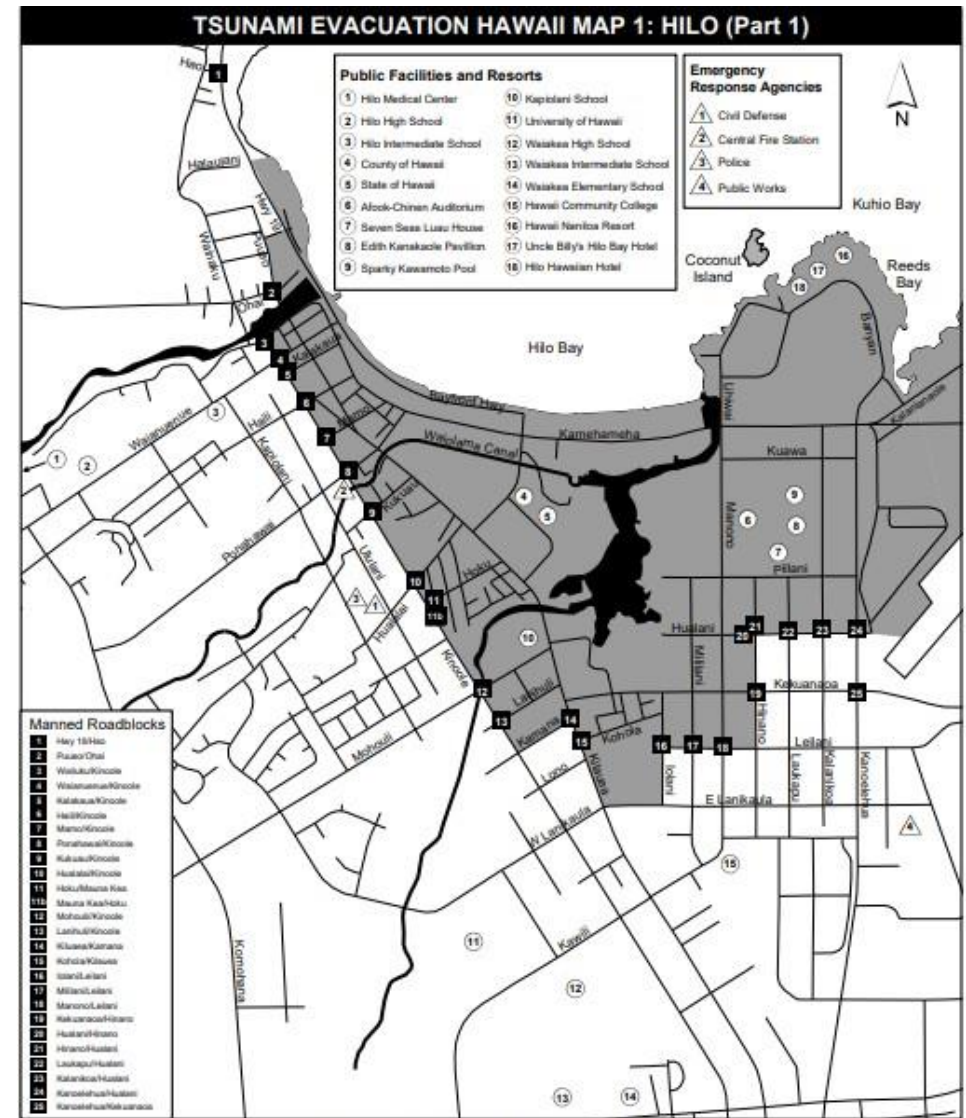
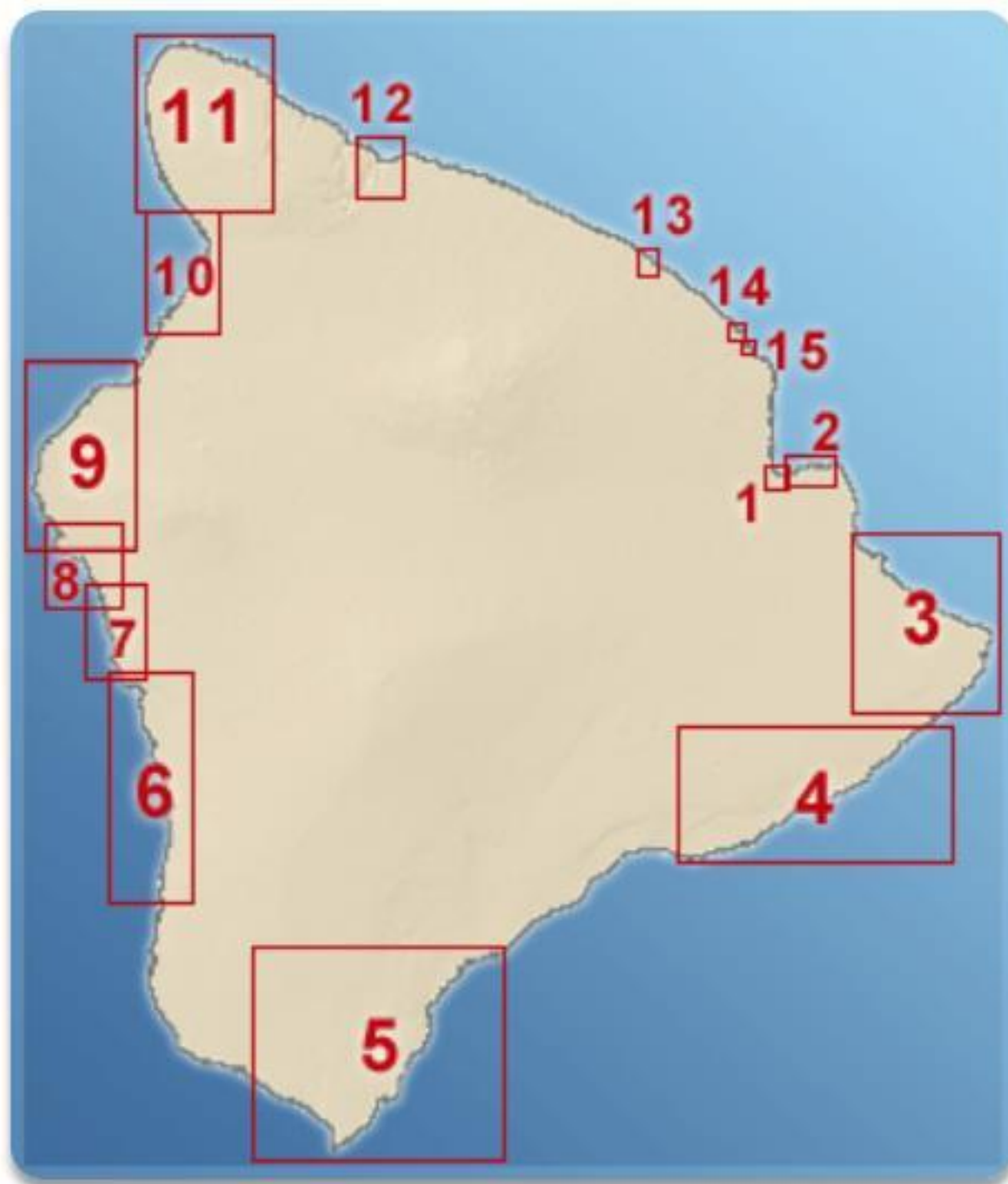
**TSUNAMI EVACUATION MAUI MAP 1: MAKENA TO WALEA TO KAMAOLE BEACH PARK**



**Note**  
When evacuation boundaries are drawn along streets and roadways, they are considered to be safe from wave action.







EVACUATE ALL SHADED AREAS





## UNIQUE CHALLENGES: FLOODS

Major flooding events in Hawaii caused by storms, storm surge, high surf, and tsunamis.

Floods estimated to cause \$13 million in damage per year

Between 1915 and 2000, flooding has:

- Claimed over 140 lives
- Caused over \$200 million of direct and indirect damage

### October 30, 2004 Manoa Flood:

- Over 10" of rain fell in Manoa
- Caused an estimated \$85 million in damage



City MAY open Shelters upon the NWS issuance of a Flash Flood Warning





# Outreach / Shelter Support

- Disaster Preparedness – Self and Family Readiness
- Disaster Alert Messaging – Relaying Alerts
- Evacuation Support –Evacuation Bus Escort
- Shelter Worker – Outreach Liaison at Shelter(s)

## Activation / Coordination

- DEM EOC will send activation request to PIC
- PIC to activate network of partners to support City's notification, evacuation and shelter operations
- Partners who respond may be assigned to:
  - Distribute Pre-Scripted emergency alert messages
  - Coordinate people to established meeting points for evacuation bus pickup to shelter
  - Escort people on evacuation bus to shelter
  - Serve as the Outreach Liaison at the shelter

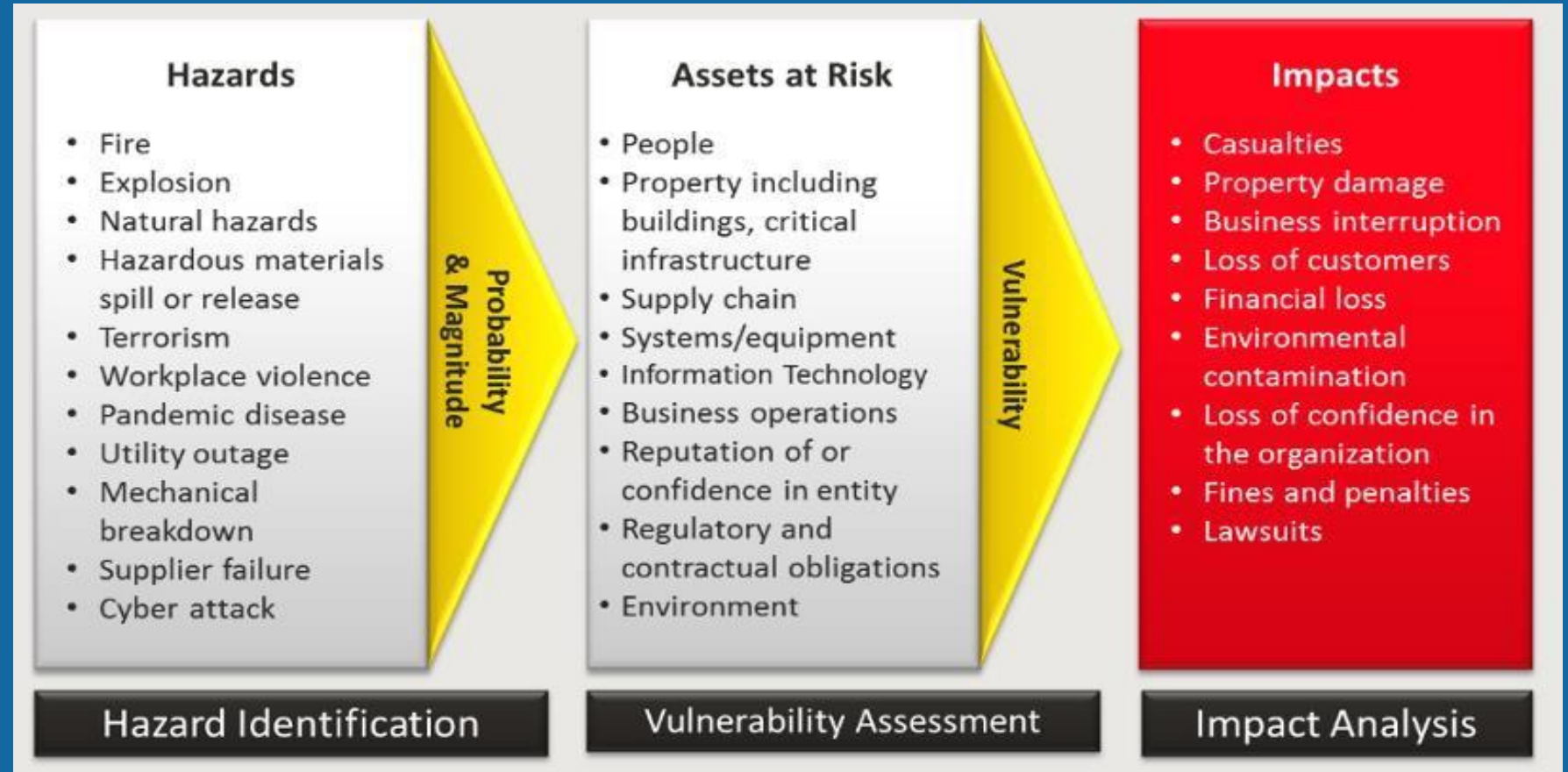


WHERE DO I START?



# MAKE AN EMERGENCY OPERATIONS PLAN

- Identify potential hazards
- Assess vulnerabilities
- Analyze impacts to your business



# HOW TO START THE PLAN

Take an assessment: [www.readyrating.org](http://www.readyrating.org)

Visit the following websites for emergency plan templates, checklists and exercises

[www.ready.gov/business](http://www.ready.gov/business)

[www.ready.gov/campus](http://www.ready.gov/campus)

Just remember when developing your plan – it will take at least 14 days before any help, support or services become available.





# ARE YOU 2 WEEKS READY?

## BUILD KITS

Have Go Bags ready for work, each family member, pets, & a vehicle safety kit too.



Personal Preparedness

## PLAN TO BE ON YOUR OWN FOR AT LEAST 2 WEEKS

Water (1 gal. per person/day)  
Food (Non-perishable)  
First Aid Kit  
Medical Equipment  
Medications  
NOAA Alert Radio  
Extra Batteries

Flashlight  
Can Opener  
Tools  
Warm Clothes  
Sturdy Shoes  
Personal Hygiene Items  
Toilet Paper

Pet Supplies  
Fire Extinguisher  
Glasses/Eye Care  
Cash  
Identification  
Important Documents  
Comfort/Entertainment



## PLAN FOR YOUR FAMILY

- Make sure your family is disaster prepared at home.
- Disasters and emergencies can occur at anytime.
- You could be away from home, at work or even off island.
- Your family will feel much more safe and secure in your absence.



# WHAT CAN YOU DO?



**Make a Plan**



**Build a Kit**



**Stay Informed**





## #1 MAKE A PLAN

- **Know your hazards!** What can affect you? (hurricane, tsunami, flood, what else?)
- Do you need to evacuate for any of the above?
- How will you keep in touch with your family?
- Do you have an off-island contact?
- How will you reunite with your family?
- What special considerations do you need to take into account (pets, keiki, kupuna, disabilities and other access and functional needs)?
- Does your insurance cover the hazards that affect you?



# COVID-19 Considerations for Evacuation Sheltering

## REVIEW



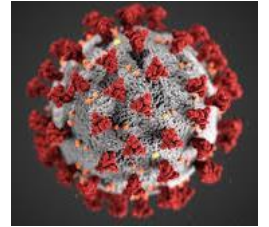
Review your family plan for where you will stay during a hurricane or other disaster.

## CHOOSE



If an evacuation shelter is your only safe option, be prepared to take additional steps to prevent the spread of illness at the shelter.

## PREPARE



Take cleaning items with you like soap, hand sanitizer, disinfecting wipes, or general household cleaning supplies to disinfect surfaces you may need to touch regularly. Bring 2-3 cloth face coverings per person and detergent to wash them regularly.



# DISASTER PREPAREDNESS RESOURCES



Department of Emergency Management  
<http://www.honolulu.gov/dem>



Hawaii Emergency Management Agency  
<https://dod.hawaii.gov/hiema/>



One Oahu – COVID-19 Information  
<https://www.oneoahu.org/>



<https://www.mauicounty.gov/70/Emergency-Management-Agency>

<https://www.kauai.gov/KEMA>



<https://www.hawaiicounty.gov/departments/civil-defense>



## Hurricanes



- When was your house built?
- Have you retrofitted?
- Do you live in a coastal inundation zone?
- Do you have a refuge space?

## Tsunamis



- Do you live in a Tsunami Evacuation Zone (TEZ) or Extreme Tsunami Evacuation Zone (XTEZ)?
- Do you live on the 4<sup>th</sup> floor or higher in a building that is higher than 10 floors?

## Flash Floods



- Is your home in a low-lying area?
- Is your home or neighborhood prone to flooding?

## CONTACT AND COMMUNICATIONS

Selecting an out-of-state family or friend as a “check-in-contact” person for everyone to call (it may be easier to call long-distance)



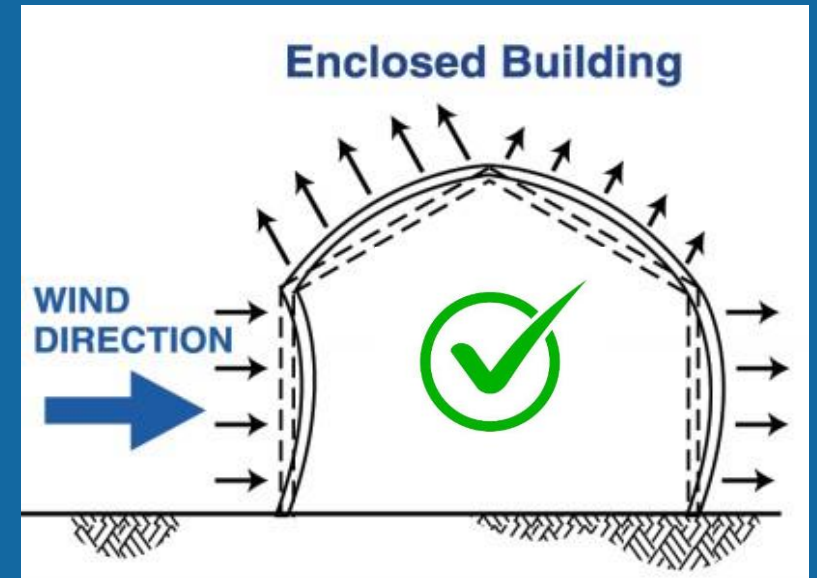
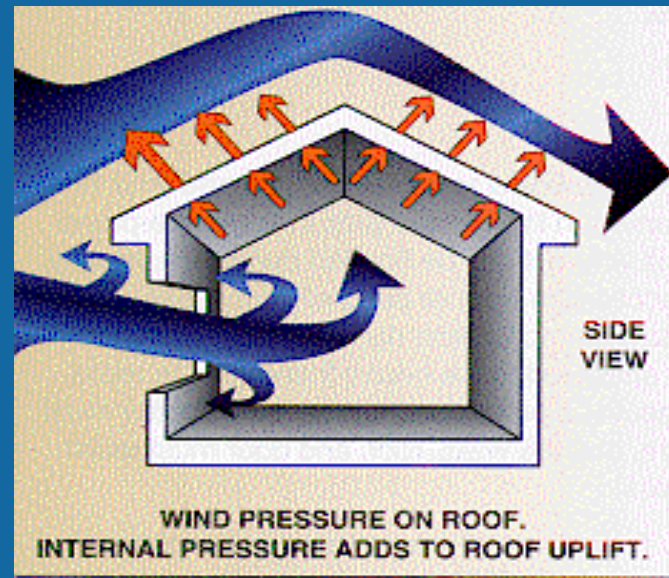
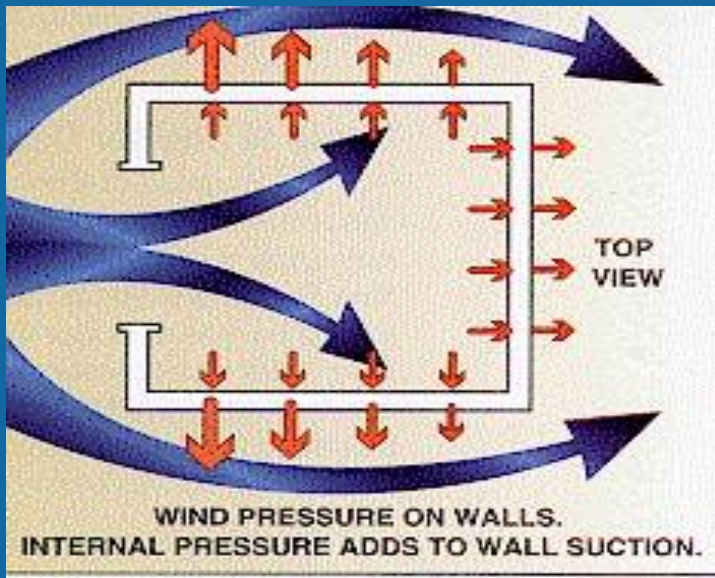




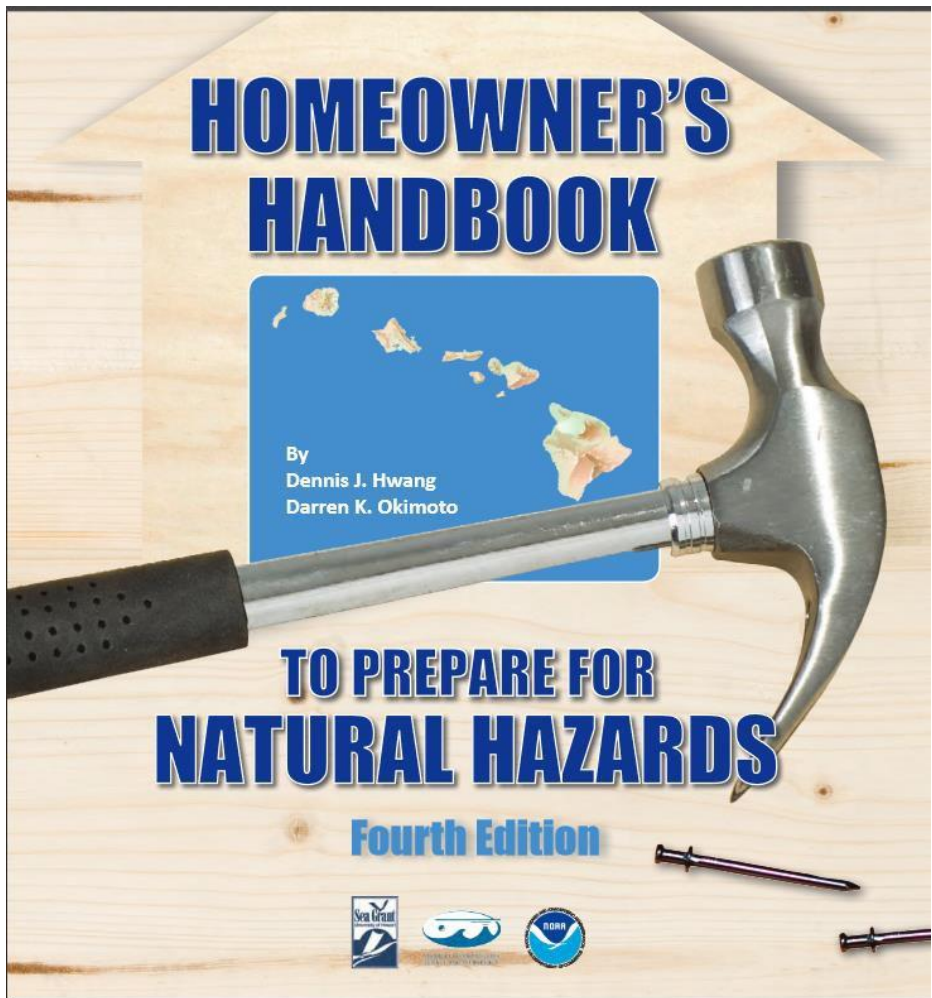
## Other Considerations - Preparing Your Home



MYTH: Leaving a door/window open opposite to wind... MYTH:  
Taping my windows will protect me and my home...



**DON'T DO IT!**



## Homeowners Handbook to Prepare for Natural Hazards

- ❖ **Recognize** the hazards that can affect you and your family and what you must do to ensure their safety.
- ❖ **Understand** the importance of emergency supplies and evacuation planning.
- ❖ **Learn** how your home can be your emergency shelter and learn how to build a **FEMA Residential Safe Room**.



<https://seagrant.soest.hawaii.edu/homeowners-handbook-to-prepare-for-natural-hazards/>



## #2 BUILD A KIT

- Based on your plan and needs, make sure you specialize your kit for your family!
- Enough supplies for 14-days
- Food, water, first aid kit and other essentials
- Toiletries, bedding, clothes
- Important documents & cash
- Pet food and supplies

# PLAN AND PREPARE NOW FOR THE NEXT DISASTER

**Make Your 14-Day Disaster Supply Kit (minimum of 14 days for each person)**

☐ **Water** One gallon of water per person per day for drinking and sanitation.

☐ **Food** Non-perishable food that does not require cooking. Survival foods such as peanut butter, protein shakes, dried fruits, & nuts. Infant Formula & food for special needs.

☐ **Utensils** Plates, utensils and a manual can opener.

☐ **Radio** Battery powered or hand crank radio with NOAA Weather alert.

☐ **Flashlight** with extra batteries.

☐ **Cell phone** and solar charger.

☐ **Whistle** Important for signaling for help. A whistle carries much farther than the human voice and uses less energy than yelling.

☐ **Dust mask** Helps to filter contaminated air.

**LEARN**  
Educate yourself on disasters that can affect you and your family.

**PLAN**  
Create and practice a family disaster plan. Designate a secondary meeting place and an off-island contact.

**Individual, Family and Business Disaster Planning**  
Disaster planning is everyone's responsibility. Carefully review this information and take the time today to discuss & plan preparedness strategies with family, friends, neighbors and co-workers.

☐ **Sanitation** Moist towelettes, heavy-duty garbage bags with ties, hand sanitizer, toilet paper, baking soda/kitty litter to absorb odors, and gloves for personal sanitation.

☐ **Tools** Wrench or pliers to turn off utilities, basic tool kit, duct tape.

☐ **Important documents and cash** Carry vital papers in a waterproof container.

☐ **Maps** Local area maps.


☐ **Medical** Prescription medications, glasses/contact lenses, medical devices, and a first aid kit.



☐ **Pets** Pet food and extra water.

☐ **Hygiene** Feminine products, personal hygiene items, diapers, incontinence supplies.

☐ **Pictures** Carry a photograph of you, your family & friends to help locate each other if you are separated.

☐ **HNL Info** Use HNLinfo to stay informed about emergencies, weather advisories, traffic bulletins, and much more via SMS or Email.



  
**Department of  
Emergency Management  
City and County of Honolulu**  
Rick Caldwell, Mayor  
650 South King Street  
Honolulu, HI 96813  
(808) 723-8960  
Fax (808) 524-3439  
www.honolulu.gov/dem  
dem@honolulu.gov





[illegible]



## #3 STAY INFORMED

### Emergency Notification Alert Redundancy

1. Wireless Emergency Alerts (WEA) on Smart Phones- make sure this is on.
2. Outdoor Warning Siren System
3. Emergency Alert System (EAS) – Local TV and Radio
4. NOAA FM / AM Weather Radio
5. County Alerts:
  - Oahu: HNL Info App
  - Kauai: MyConnect
  - Maui: Maka'ala Everbridge
  - Hawaii: Blackboard Connect



# MAHALO!



## DEPARTMENT OF EMERGENCY MANAGEMENT



Crystal van Beelen Disaster  
Preparedness Officer

Department of Emergency  
Management 808-723-8956

[cvanbeelen@honolulu.gov](mailto:cvanbeelen@honolulu.gov)

<http://www.honolulu.gov/dem>



# LET'S CONNECT

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