Agenda

Hawaii Interagency Council on Homelessness (HICH)
Monday, June 21, 2021
10:00 a.m. to 12:00 p.m.

THIS MEETING WILL BE HELD VIA TELECONFERENCE CALL OR OTHER ALTERNATIVE MEANS OF COMMUNICATION ONLY INCLUDING BOARD MEMBERS, STAFF, DEPUTY ATTORNEYS GENERAL, AND THE PUBLIC.

The Governor’s Twenty-First Supplementary Proclamation dated June 7, 2021, suspended Chapter 92, HRS, public agency meetings and records, to the extent necessary to enable Boards to conduct meetings without any board members or members of the public physically present in the same location. Individuals should submit written testimony no later than 12:00 noon on Friday, June 18, 2021, which will be distributed to council members. You may submit written testimony via e-mail to gov.homelessness@hawaii.gov or by U.S. mail to 415 S. Beretania Street, Rm. 415 Honolulu, HI 96813.

The public and members may participate in the HICH meeting as it happens via MS Teams at Click here to join the meeting (Please click on this link).

Alternatively, the public and members may also participate in the meeting by calling: 1-808-829-4853. When prompted, callers should enter the Conference ID: 890 314 58#. It is requested that meeting participants change the display on their device to show their first and last name to expedite rolcall. Please keep in mind that many devices will display your cellphone number if not changed.

I. Call to Order, Taking of the Roll

II. Overview and Approval of Agenda (Vote)

III. Approval of Minutes (Vote)
   a. Regular Meeting Minutes, March 15, 2021

IV. Public Testimony (One minute per testifier)
a. Public testimony on any agenda item shall be taken at this time.

V. New Business

a. Discussion regarding the Year Two and Year Three evaluations of the Ohana Zone initiative, including updates on efforts related to permanent housing and expanding emergency shelter capacity during the pandemic.

   i. Heather Henderson, Collaborative Quality Consulting

VI. Continuing Business

a. Discussion and possible action regarding revisions to the Hawaii State Framework to Address Homelessness and ten-year strategic plan to address homelessness, including specific strategies, tactics, and metrics and examining the intersection between local initiatives and federal initiatives to address homelessness.

   Discussion will include information from:

   i. Update from Community Development Specialist Emma Grochowsky on fiscal mapping efforts, including an overview of federal, state, and local funding streams to address homelessness.

b. Discussion regarding the use of federal funding to address homelessness through Emergency Solutions Grant and other federal programs related to the pandemic.

   Discussion will include information from:

   i. Executive Director Laura Thielen, Partners in Care – Oahu’s Continuum of Care
   ii. Chair Maude Cumming, Bridging the Gap – Continuum of Care for the balance of state

VII. Permitted Interaction Group

a. Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to review and recommend potential revisions to the ten-year strategic plan to end homelessness, and the Hawaii State Framework to Address Homelessness.

   i. Update on discussions and potential revisions to the ten-year strategic plan.

VIII. General Announcements

A. Chairperson and Staff Reports: April / May / June 2021

   • Accomplishments / Highlights
   • Planned Activities
B. Written Reports from Council Members. The following written updates are provided for the Council’s consideration and review (the full write-ups for each representative will be provided):

- Department of Human Services (DHS) and Homeless Programs Office (HPO)
- Department of Health (DOH)
- Department of Labor & Industrial Relations (DLIR)
- Department of Public Safety (PSD)
- Department of Business, Economic Development, and Tourism (DBEDT)
- Department of Hawaiian Home Lands (DHHL)
- Department of Defense (DOD)
- Office of Hawaiian Affairs (OHA)
- Department of the Attorney General
- Department of Education
- Hawaii State House of Representatives
- Hawaii State Senate
- Hawaii Public Housing Authority
- County of Hawaii
- County of Kauai
- County of Maui
- City & County of Honolulu
- Continuum of Care for Oahu, Partners in Care
- Continuum of Care for Hawaii Island
- Continuum of Care for Maui
- Continuum of Care for Kauai
- U.S. Department of Housing and Urban Development
- U.S. Department of Veteran Affairs
- Faith-based community
- Business community

IX. Executive Session

Pursuant to H.R.S. §92-7(a), the Council may, when deemed necessary, hold an Executive Session on any agenda item without the written public notice if the Executive Session was not anticipated in advance. Any such Executive Session shall be held pursuant to H.R.S. §92-4 and shall be limited to those items described in H.R.S. §92-5(a). Discussions held in Executive Session are closed to the public.

X. Topics for Upcoming Meetings

A. Open for Council Suggestion

XI. Meeting Schedule

The following Council meetings are proposed for the 2021 calendar year:

- Monday, September 20, 2021, 10:00 a.m. to 12:00 p.m.
XII. **Adjourn (Vote)**

A mailing list is maintained for interested persons and agencies to receive this board’s agenda and minutes. Additions, corrections, and deletions to the mailing list may be directed to the Governor’s Coordinator on Homelessness (GCH) at Hawaii State Capitol, 415 S. Beretania St., Room 415, Honolulu, Hawaii 96813; Telephone (808) 586-0193 Fax (808) 586-0019; or e-mail gov.homelessness@hawaii.gov. Agendas and minutes are also available on the internet at [https://homelessness.hawaii.gov/hich/agenda-and-minutes/](https://homelessness.hawaii.gov/hich/agenda-and-minutes/).

If you require special assistance, auxiliary aid and/or service to participate in this event (i.e. sign language interpreter; interpreter for language other than English, or wheelchair accessibility), please contact the GCH at (808) 586-0193 or email your request to [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov) at least three (3) business days prior to the meeting. We will try to obtain the auxiliary aid/service or accommodation, but we cannot guarantee that request will be filled.
Item III a.

HICH Regular Meeting Minutes

(March 15, 2021)
Hawaii Interagency Council on Homelessness (HICH)
MS Teams Virtual Meeting and Teleconference
Monday, March 15, 2021
10:00 a.m. – 12:00 p.m.

Council Attendees:

Mr. Scott Morishige Chair
Mr. Joseph Campos for Director of the Department of Human Services (DHS)
Mr. Harold Brackeen III Administrator of the Homeless Programs Office of DHS
Ms. Yara Sutton for Director of the Department of Health (DOH)
Ms. Allicyn Tasaka for Director of the Department of Labor and Industrial Relations (DLIR)
Mr. Tommy Johnson for Director of the Department of Public Safety (PSD)
Mr. Francis Keeno for Director of the Department of Business, Economic Development and Tourism (DBEDT)
Ms. Cynthia Rezentes for Chair of the Department of Hawaiian Home Lands (DHHL)
Mx Jen Jenkins for Chair of the Office of Hawaiian Affairs
Mr. Bruce Oliveira for Adjutant General of the Department of Defense (DOD)
Ms. Toby Portner for Director of the Department of Education (DOE)
Ms. Melissa Lewis for Department of the Attorney General (AG)
Rep. Ryan Yamane for Hawaii State House of Representatives
Sen. Joy San Buenaventura for Hawaii State Senate
Ms. Lori Tsuchako for Mayor of the County of Maui
Mr. Anton Krucky for Mayor of the City & County of Honolulu
Mr. Adam Roversi for Mayor of the County of Kauai
Ms. Sharon Hirota for Mayor of the County of Hawaii
Mr. Mark Chandler U.S. Department of Housing & Urban Development (HUD), Office of Community Planning & Development
Mr. Hakim Ouansafi Executive Director of the Hawaii Public Housing Authority
Mr. Arthur Minor for Department of Veterans Affairs (VA)
Ms. Brandee Menino Continuum of Care for the County of Hawaii
Ms. Laura Thilen Continuum of Care for the County of Honolulu
Ms. Makana Kamibayashi Continuum of Care for the County of Kauai
Ms. Maude Cumming Continuum of Care for the County of Maui
Mr. Dave Rolf Business Community Representative
Pastor David Kaneshiro Faith-Based Community Representative

Absent: None.

Staff: Mr. Justin Limasa, Homelessness Assistant; Mr. Jason Kasamoto, Homelessness Special Assistant and Public Affairs; Ms. Emma Grochowsky, Homelessness Community Development Specialist; Mr. Jonah Saribay, BSW Practicum Student; Ms. Lili Young, Deputy Attorney General

Special Guests: None.

I. Call to Order. Taking of the Roll. Roll was taken and there was a quorum established with 20 out of 27 members. The meeting was called to order at 10:03 a.m. by the Chair.

Chair Morishige welcomed everyone and thanked the Council and staff for their patience and flexibility. The Chair reviewed several general housekeeping items related to the virtual teleconference platform. Attendees were asked to keep their device on 'mute' unless speaking, and members were asked to notify staff when leaving the meeting. The Chair explained that voting will be conducted via a general voice vote unless otherwise specified, and members
should vote verbally or using the chat feature. The Chair noted several technical issues with the MS Teams platform and reminded the Council that the meeting will not be recorded.

The Chair thanked the Council for their continued patience throughout the past year, noting that it has been one year since the closure of non-essential businesses at the start of the COVID-19 pandemic. The Chair recognized the work of the Department of Health and other leaders who quickly mobilized testing, isolation and quarantine, and supportive services.

The Chair also recognized GCH staff members and six Social Work practicum students from the Myron B. Thompson School of Social Work.

Mr. Krucky, Ms. Menino, Chair Yamane, and Chair San Buenaventura were recognized at 10:12 a.m. Quorum was updated to reflect 24 out of 27 members present.

II. **Overview and Approval of Agenda.** The Chair presented the agenda for review. Mr. Ouansafi moved and Mr. Krucky seconded to approve the agenda as presented.

The Chair called the question. The motion passed unanimously.

III. **Approval of Minutes.** The Chair reminded members that the December 21, 2020, meeting minutes were available electronically. The Chair provided time for members to review the minutes and asked if there were any additions or corrections.

Mr. Campos moved and Mr. Ouansafi seconded to approve the minutes as presented. Seeing no additions or corrections at this time, the Chair called the question. The motion passed unanimously.

IV. **Public Testimony.** Chair Morishige opened the floor to public testimony. There was none.

V. **New Business.**
   a. Discussion on 2021 legislative priorities and updates on the 2021 session of the Hawaii State Legislature, including specific policies or proposals to address homelessness.

**Presentation by Chair Ryan Yamane, House Committee on Health, Human Services & Homelessness.**

The Hawaii State House has focused on many issues related to the budget, and has been communicating with the Hawaii State Senate to work through several issues related to the Department of Human Services (DHS) and Department of Health (DOH) budgets, including the consolidation of the Med-QUEST Division budget and reworking of certain fees. Chair Yamane noted that a bill to provide free vital records to people experiencing homelessness did not move forward, but DOH has confirmed that they will maintain the no-cost birth certificates for people experiencing homelessness going forward.

Chair Yamane also noted additional measures related to public health, including initiatives to support EMS and to include additional locations for individuals who need stabilization services due to increased health needs.

Chair Morishige thanked Chair Yamane for providing these updates and for working so closely with DOH. Chair Yamane also added that the Hawaii State House has looked into the use of CARES funds to create additional homelessness and behavioral health resources.

Ms. Sutton's attendance was recognized at 10:26 a.m. Quorum was updated to reflect 25 out of 27 members present.
Presentation by Chair Joy San Buenaventura.

Chair San Buenaventura stated that there have not been any budget cuts to the Department of Human Services homelessness core services, although there are still no Grant in Aid (GIA) funds. Chair San Buenaventura has been in discussion with Deputy Director Edward Mersereau with the Department of Health Behavioral Health Administration to remove duplication of services without layoffs and noted there will be a major overhaul within the BHA.

The Hawaii State Senate has a bill that will remove the Oahu region of hospitals for Hawaii Health Systems Corporation, which will aid in the implementation of the behavioral health plans for Leahi Hospital and Maluhia facility. Additional behavioral health projects in Kaneohe and at the old Kona Courthouse continue to move forward, and Chair San Buenaventura added that the momentum regarding behavioral health from the 2020 legislative session is continuing despite a bleak budget outlook.

Chair San Buenaventura also provided updates on several bills related to behavioral health, including the Assisted Community Treatment overhaul (SB 199 and HB 345, respectively) and involuntary treatment and medication (HB 310). Chair San Buenaventura commented that the revisions to the guardian ad litem may result in a deferral of the bill, and that there are constitutional questions regarding the definition of "imminently dangerous" proposed in HB 310.

Seeing no questions, Chair Morishige thanked Chair San Buenaventura and reminded the Council that anyone interested in advocacy tracking is welcome to attend the joint Partners in Care and Bridging the Gap Advocacy Meetings on Fridays at 3:30 p.m.

Ms. Rezentes left the meeting at 10:26 a.m. Pastor Kaneshiro’s attendance was recognized at 10:29 a.m. Chair Yamane and Chair San Buenaventura left the meeting at 10:30 a.m. Mr. Rolf left the meeting at 10:34 a.m. Quorum was updated to reflect 22 out of 27 members present.

b. Discussion regarding the use of federal funding to address homelessness through supplemental Emergency Solutions Grant Round 2 (ESG-CV2) funding provided from the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

Presentation by Ms. Laura Thielen.

Ms. Thielen acknowledged the work being done across the CoC to pivot efforts to respond to crisis. PVH has been a key partner during every step of the process. Ms. Thielen noted the transition of the Temporary Quarantine and Isolation Center (TQIC) to the Waikiki Beachside – Palekana ‘Eliha, a partnership between the Department of Health, the City & County of Honolulu, and the Hawaii Health & Harm Reduction Center. The facility contains 36 rooms and is structured to maintain security during the isolation and quarantine process. Referrals are available through Hawaii CARES, and transportation and meals are provided. The facility has served 187 residents since October 2020 and 96% of individuals have been transitioned to community resources after completing the program. Ms. Thielen stressed the importance of successfully transitioning individuals from the isolation and quarantine centers and into appropriate resources as quickly as possible and thanked DOH and HHHRC for prioritizing this goal.

Ms. Thielen reviewed the Oahu Continuum of Care’s vaccine recommendations to DOH, including the option of choosing between the single dose or two dose options for vaccines, including all people experiencing homelessness in Tier 1C, and supporting localized vaccination hubs within the community. Ms. Thielen appreciated DOH’s acceptance of the proposed recommendations, resulting in a rapid implementation of a vaccine distribution schedule for the
island of Oahu. Currently, Project Vision Hawaii will be conducting small clinics for people experiencing homelessness on Mondays and Fridays, alternating the focus between urban and rural areas.

The Oahu ESG-CV Investment Plan emphasizes rehousing, prevention, and enhanced sheltering. One of the main projects is the Oahu Housing Now Rapid Rehousing program, which aims to rehouse 300-350 households experiencing homelessness on Oahu. Partners in Care has been awarded as the lead agency for this project, and Housing Solutions Inc. will be administering the rental assistance. Case management services will be provided by Alternative Structures International and Family Promise of Hawaii. The Landlord Engagement Program has been assisting with the acquisition and identification of units, using a new database to track available units and landlords. LEP has identified over 100 units to date. Program participants will be receiving 12 months of rent and utility assistance.

Oahu Housing Now will slow the spread of COVID-19 by providing non-congregate spaces for households to live while they await access to vaccines. During this time, the program will be paying their rent, which allows households to work toward financial self-sufficiency.

The Chair thanked Ms. Thielen for the overview of Oahu's ESG-CV-2 plan and added that partnerships with the private sector have been helpful for supporting aspects of the project. In addition, the Chair noted that many of these programs are utilizing a variety of braided funding sources.

Presentation by Ms. Maude Cumming

The funding allocation for ESG-CV-2 for the neighbor islands was approximately $8M, which was divided by percentage among the counties: Hawaii (40%), Maui (40%), Kauai (20%).

Hawaii island programming will include expansion of street outreach and street medicine teams, expanding and continuing temporary emergency shelters (e.g. Hale Hanakahi through the end of March and Ka Lamaku through the end of August), medical respite, homelessness prevention, and rapid rehousing.

Kauai island will be expanding its limited outreach services, creating a temporary emergency shelter for individuals transitioning into housing, and enhancing homelessness prevention and rapid rehousing efforts.

Maui will also be increasing street outreach and continuing the pallet shelter emergency sheltering program, which focuses on moving people into permanent housing directly from the program. Rapid rehousing and homelessness prevention funds will assist with providing temporary subsidies to households who need support as they transition into permanent housing. Maui intends to pair deep subsidies with time-limited programs to create pathways to housing.

The Chair thanked Ms. Cumming and extended appreciation to Mr. Harold Brackeen III and Mr. Mark Chandler for their support in creating a work plan. The Chair recognized the efforts of CoC leadership to utilize ESG funds to build capacity in each County based on their unique needs.

c. Discussion regarding housing programs to address COVID-19 and the anticipated impact of potential federal funding through the American Rescue Plan Act of 2021.

Presentation by Mr. Benjamin Park.

Mr. Park reviewed the Hawaii Public Housing Authority’s use of CARES funds to support the needs of elderly, disabled, and children in families during COVID-19. HPHA distributed tens of thousands of units of PPE and worked on Emergency Rules to reduce person-to-person contact,
expediting repairs to vacant units, and utilizing HUD waivers to keep households stably housed during the pandemic. In addition, HPHA added free Wi-Fi at ten locations, many of which were in rural areas, to increase access to distance learning and telehealth for residents. The Hawaii State Department of Health Public Health Nurses partnered with HPHA to conduct door-to-door outreach, COVID-19 testing, and education on both Oahu and Hawaii island. HPHA continues to work with DOH, the City & County of Honolulu Department of Community Services Elderly Affairs Division, and many other community partners to bring vaccination clinics to public housing projects.

HPHA has also opened the Section 8 wait list for a "lease in place" preference, which allowed HPHA to enroll 838 families into the program. Typically, only 40 households per month are awarded a Section 8 voucher. HPHA is in the process of opening the Section 8 wait list for "mainstream" vouchers to assist non-elderly persons with disabilities, particularly those who are transitioning out of institutional or other settings, at risk of institutionalization or homelessness, or who are currently homeless or being housed through a permanent supportive housing or rapid rehousing project.

In partnership with HI-EMA, HPHA supported the Aloha Cares Emergency Feeding Program, which distributed approximately 500,000 meals to elderly and disabled households. HPHA is grateful for the dedication of its own staff who continued to provide essential services during the pandemic. Director Ouansafi thanked HPHA's many partners who have supported their staff and residents, which allowed the Department to serve more households in the past year than in years before.

Chair Morishige thanked Director Ouansafi and Mr. Park for their presentation and thanked the various partners, including members of the Oahu Continuum of Care, who provided support to HPHA as they applied for additional Section 8 vouchers.

Ms. Tsuchako asked if COVID-19 testing was available at Maui County public housing properties, and Chair Morishige asked if testing was also available at Kauai properties.

- Director Ouansafi stated that the COVID-19 testing offer was statewide, and Mr. Park added that the testing was based on community needs and requests from the local District Health Offices.

Ms. Rezentes rejoined the meeting at 11:14 a.m. Quorum was updated to reflect 23 out of 27 members present.

Presentation by Ms. Cynthia Rezentes.

Ms. Rezentes provided a brief overview of the additional rental assistance funds available to the Department of Hawaiian Home Lands through the federal government. Approximately $5M will be available through NAHASDA, and may include rental arrears, utilities, and other household expenses related to housing. The Department's rental assistance program has been accepting applications since February 8th and expects to expend its $2.4M from the previous consolidated appropriations act by next month. Approximately 100 households who are not on the DHHL wait list have been instructed to apply for county rental assistance programs when they are available. The upcoming round of assistance will also include assistance for homeowners, which may include mortgage payments, reducing principal balances, facilitating interest rate reductions, insurance and HOA payments, etc. DHHL will be targeting a few of these areas to support due to the limited amount of funding available and the broad categories of assistance that are considered eligible costs. Funding for additional supportive services will also be available. DHHL recognizes the challenges non-profits have raised regarding administering these programs using only a 10 percent administration fee and noted that the next round of funding will permit administrative costs up to 15 percent in some circumstances.
Chair Morishige thanked Ms. Rezentes for the update and added that GCH has had recent discussions with the State’s federal delegation, and they have communicated their praise for DHHL’s efforts to rapidly implement programs for beneficiaries.

Ms. Hirota’s attendance was recognized at 11:34 a.m. Quorum was updated to reflect 24 out of 27 members present.

VI. Continuing Business.

a. Discussion and possible action regarding revisions to the Hawaii State Framework to Address Homelessness and ten-year strategic plan to address homelessness, including specific strategies, tactics, and metrics and examining the intersection between local initiatives and federal initiatives to address homelessness.

Presentation by Ms. Emma Grochowsky.

Ms. Grochowsky briefly reviewed the previous presentation of the Statewide Homeless Services Fiscal Map to the Council, noting that new members of the Council might not be familiar with this material. The purpose of the updated presentation is to capture some of the additional federal funds being allocated toward eviction and homelessness prevention programs.

Ms. Grochowsky summarized several key differences between eviction prevention programs and homelessness prevention programs and shared an overview of federally funded assistance programs related to CARES Act supplemental funding. Ms. Grochowsky noted that the County-level rental and utility assistance programs will be launching in the coming weeks and more information will be available as the details are made public.

VII. Permitted Interaction Group.

a. Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to review and recommend potential revisions to the ten-year strategic plan to end homelessness, and the Hawaii State Framework to Address Homelessness.

Chair Morishige summarized the key recommendations of the Permitted Interaction Group, including:

- Continuing to solicit feedback on development of draft ten-year plan for 2021-2031.
- Aligning efforts of the four counties and the two Continua of Care, while considering new leadership and federal priorities.
- Investing in strengthening the capacity of our housing-focused system.

The Chair added that several recommendations have been adopted by the House COVID-19 Subcommittee on Housing and Homelessness.

b. Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to explore the intersection between homelessness and health and make recommendations to the full council for action.

The Chair informed the Council that this Permitted Interaction Group has been incorporated into Mental Health Task Force convened by Chair Yamane and Department of Health staff and will be phased out.

VIII. General Announcements.

A. Chairperson and Staff Reports: January / February / March 2021
The Chair summarized several key indicators:

- **Count:** 6,458 people (2020 PIT Count)
  - No unsheltered PIT Count in 2021 due to COVID-19, but Continua of Care are looking at other ways to count people experiencing homelessness and accessing homeless programs.

- **Bed Capacity:** 3,744 beds (2020 HIC inventory)
  - Housing Inventory County does not include temporary programs such as the Provisional Outdoor Screening & Triage (POST) that enable short-term stays.
  - Transitional shelter beds have steadily decreased, reflecting a change in federal, state, and county funding and policy.

- **Housing Placements:** 58% (January 2021)
  - Housing placements continued at a high rate even during the pandemic.
  - Rate of housing placement remained level between 2019 and 2020.
  - In January 2021, housing placement rate is 58% statewide.

- **Length of Stay:** 179 days
  - Length of stay in emergency shelters fluctuates by island but tends to be longer on Oahu and Hawaii island.
  - The Chair noted that the 3-day length of stay in Kauai emergency shelters is an outlier due to only one reported exit in January 2021.

The GCH office is continuing to host a monthly webinar series to bring homeless and behavioral health service providers together for information sharing and updates. Additional infographics and materials created by Social Work practicum students are also available on the GCH website at [http://homelessness.hawaii.gov](http://homelessness.hawaii.gov).

Mr. Krucky left the meeting at 11:43 a.m. Quorum was updated to reflect 23 out of 27 members present.

**B. Written Reports from Council Members.**

The following written updates are provided for the Council’s consideration and review (the full write-ups for each representative will be provided):

- Department of Human Services, Homeless Programs Office
- Department of Health
- Department of Labor & Industrial Relations
- Department of Public Safety
- Department of Business, Economic Development, and Tourism
- Department of Hawaiian Home Lands
- Department of Defense
- Office of Hawaiian Affairs
- Department of the Attorney General
- Department of Education
- Hawaii State House of Representatives
- Hawaii State Senate
- Hawaii Public Housing Authority
- County of Hawaii
- County of Kauai
- County of Maui
- City & County of Honolulu
- Continuum of Care for Oahu, Partners in Care
- Continuum of Care for Hawaii Island
- Continuum of Care for Maui
- Continuum of Care for Kauai
- U.S. Department of Housing and Urban Development
- U.S. Department of Veteran Affairs
- Faith-based community
- Business community

Mr. Johnson left the meeting at 11:57 a.m. Quorum was updated to reflect 22 out of 27 members present.

IX. Executive Session

Pursuant to H.R.S. §92-7(a), the Council may, when deemed necessary, hold an Executive Session on any agenda item without the written public notice if the Executive Session was not anticipated in advance. Any such Executive Session shall be held pursuant to H.R.S. §92-4 and shall be limited to those items described in H.R.S. §92-5(a). Discussions held in Executive Session are closed to the public.

The Chair stated that an Executive Session is not necessary at this time.

X. Topics for Upcoming Meetings

The Chair asked members to contact his office with additional suggestions for upcoming meetings. The office can be reached at 586-0193 or by e-mail at gov.homelessness@hawaii.gov

XI. Meeting Schedule

The following Council meetings are proposed for the 2021 calendar year:

- Monday, June 21, 2021, 10:00 a.m. to 12:00 p.m.
- Monday, September 20, 2021, 10:00 a.m. to 12:00 p.m.
• Monday, December 20, 2021, 10:00 a.m. to 12:00 p.m.

XII. Adjourn
Chair Morishige entertained a motion to adjourn. Motion was made by Ms. Tsuchako and seconded by Ms. Hirota. The Chair called for the question. The motion passed unanimously. The meeting was adjourned at 11:58 a.m.

MINUTES CERTIFICATION

Minutes prepared by:

Emma Grochowsky
Homelessness Assistant

Approved by the Hawaii Interagency Council on Homelessness at their Regular Meeting on June 21, 2021.

[ ] As Presented  [ ] As Amended

Scott S. Morishige, MSW
Chair
Item V.

Ohana Zone – Year 2 Evaluation
(Collaborative Quality Consulting)

Link to Report:
https://homelessness.hawaii.gov/ohana-zones-evaluation/
PURPOSE OF THE EVALUATION

1. To understand the impact of Housing First and Ohana Zones on improving access to permanent housing
2. To identify what is further required to improve access to permanent housing, and, ultimately, end homelessness in Hawaii
Year One Assessment Informs HICH Priorities

1. Sustain and scale housing focused solutions
2. Build system capacity and strengthen core competencies
3. Strengthen leadership and stakeholder alignment
4. Invest in organizational supports and infrastructure
5. Scale proactive efforts to divert those with higher needs to more appropriate care and prevent those who are imminently at risk of homelessness from entering the system.
Active Implementation Frameworks: Drivers

END HOMELESSNESS IN HAWAII

Improved Outcomes

Effective Permanent Housing Strategies

Performance Assessment

Coaching

Systems Intervention

Training

Facilitative Administration

Selection

Decision Support Data System

Adaptive

Leadership

Technical

Active Implementation Frameworks: Feedback Loops

1. BHHSURG
2. CARES Line
3. County Representatives
4. Continuum of Care
5. GCH – fiscal mapping
6. Outreach meetings
7. State Leaders
COVID Emergency Shelter: Maui

Maui 'Pallet' Shelter

COVID Emergency Shelter: Oahu

Provisional Outdoor Screening and Triage at Keeaumoku
Ohana Zones: Services

1. Hawai‘i LEAD
2. Kaua‘i LEAD
3. Maui LEAD
4. Keolahou Assessment Center - Hawai‘i
5. Hale Hanakahi - Hawai‘i
6. Ka Lamaku - Hawai‘i
7. Uluwini Assessment Center - Hawai‘i
8. Kukuiola Village - Hawai‘i
9. HONU/POST - O‘ahu
10. Villages of Maili - O‘ahu
11. RYSE Youth Access Center - O‘ahu
12. Onelauena Shelter repair - O‘ahu
13. Kumuhonua Shelter repair - O‘ahu

Ohana Zones: Year 1 and 2

- Beds Preserved: 358
- New Beds: 432
- People Served: 3215
- Permanently Housed: 625
Item VI.a.

Update on Fiscal Mapping Efforts
(Emma Grochowsky,
Community Development Specialist)

Link to Presentation:
https://vimeo.com/555846099
WHAT IS A "HOMELESS SERVICE"?

- Homelessness* is an eligibility requirement for participation in the program.
  - Emergency shelters are considered "homeless services" because they exclusively serve people experiencing homelessness.

- Public housing is not considered a "homeless service" because many low-income and asset-limited households, including those who are stably housed, qualify for public housing.

- "Homelessness" is defined by HUD, but generally means:
  - Living in a place not meant for human habitation
  - Living in an emergency shelter or safe haven
  - Fleeing or attempting to flee domestic violence with no other place to go
  - Imminently losing housing within the next 14 days with no other place to go
HOMELESS SERVICES FISCAL MAP OVERVIEW

WHAT IS INCLUDED

HUD
- CONTINUUM OF CARE
- YOUTH HOMELESSNESS DEMONSTRATION PROJECT
- EMERGENCY SOLUTIONS GRANT
- HOUSING OPPORTUNITIES FOR PERSONS WITH AIDS

STATE GENERAL FUNDS
- DEPARTMENT OF HUMAN SERVICES
- OHANA ZONES

COUNTY GENERAL FUNDS

COMING SOON

CARES ACT
- EMERGENCY SOLUTIONS GRANT-CV
- COMMUNITY DEVELOPMENT BLOCK GRANT-CV

AMERICAN RESCUE PLAN ACT
- EMERGENCY HOUSING VOUCHERS
- HOME-ARP

DEPARTMENT OF VETERANS AFFAIRS

PHILANTHROPIC FUNDING
HOMELSS SERVICE CATEGORIES

PREVENTION / DIVERSION
One-time or short-term rental assistance to prevent imminent homelessness or transition into housing

OUTREACH
In-person services to connect people who are unsheltered to housing and other resources

HMIS / CES
Data collection and coordination of housing resources to those who are most vulnerable

EMERGENCY SHELTER
Short-term living arrangements and services, both congregate and non-congregate, for people who are unsheltered (no CES referral required)

TRANSITIONAL SHELTER
Medium-term living arrangements (CES referral required)

RAPID REHOUSING/JOINT TH-RRH
Rental assistance and supportive services (1-3 months up to 24 months)

PERMANENT SUPPORTIVE HOUSING
Long-term rental assistance and supportive services

SUPPORTIVE SERVICES ONLY
Supportive services (e.g. hygiene center, housing search, etc.) for people experiencing homelessness
<table>
<thead>
<tr>
<th>Program Type</th>
<th>Funding</th>
</tr>
</thead>
<tbody>
<tr>
<td>PREVENTION / DIVERSION</td>
<td>$600,000</td>
</tr>
<tr>
<td>OUTREACH</td>
<td>$919,668</td>
</tr>
<tr>
<td>HMIS/CES*</td>
<td>$59,130</td>
</tr>
<tr>
<td>EMERGENCY SHELTER**</td>
<td>$4,033,382</td>
</tr>
<tr>
<td>TRANSITIONAL SHELTER</td>
<td>$1,523,811</td>
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<tr>
<td>RRH / JOINT-TH/RRH</td>
<td>$445,028</td>
</tr>
<tr>
<td>PSH</td>
<td>$2,711,501</td>
</tr>
<tr>
<td>SSO</td>
<td>$280,000</td>
</tr>
</tbody>
</table>

*HMIS/CES is shared between three Neighbor Island Counties

**INCLUDES DOMESTIC VIOLENCE SHELTERS

**MAUI HOMELESS FUNDING**

Program Type

- SSO: 2.6%
- Prevention: 5.7%
- Outreach: 8.7%
- PSH: 25.6%
- RRH: 4.2%
- Transitional Shelter: 14.4%
- Emergency Shelter: 38.1%
HAWAII HOMELESS FUNDING
Program Type

- **Emergency Shelter**: 56.2%
- **Transitional Shelter**: 9%
- **RRH**: 6.7%
- **PSH**: 12.4%
- **HMIS/CES**: 0.4%
- **Outreach**: 7.1%
- **Prevention**: 5.9%
- **SSO**: 2.3%

*HMIS/CES IS SHARED BETWEEN THREE NEIGHBOR ISLAND COUNTIES
**INCLUDES DOMESTIC VIOLENCE SHELTERS

<table>
<thead>
<tr>
<th>Program Type</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevention / Diversion</td>
<td>$783,840</td>
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<tr>
<td>Outreach</td>
<td>$940,000</td>
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<tr>
<td>HMIS/CES*</td>
<td>N/A</td>
</tr>
<tr>
<td>Emergency Shelter**</td>
<td>$7,472,709</td>
</tr>
<tr>
<td>Transitional Shelter</td>
<td>$1,193,002</td>
</tr>
<tr>
<td>RRH / Joint-TH/RRH</td>
<td>$893,743</td>
</tr>
<tr>
<td>PSH</td>
<td>$1,654,484</td>
</tr>
<tr>
<td>SSO</td>
<td>$300,000</td>
</tr>
</tbody>
</table>
Kauai Homeless Funding

Program Type

- Prevention: 3.2%
- HMIS/CES: 1.3%
- Emergency Shelter: 16.3%
- Transitional Shelter: 4.6%
- PSH: 71.4%

*HMIS/CES is shared between three Neighbor Island Counties
**Includes Domestic Violence Shelters
<table>
<thead>
<tr>
<th>PROGRAM TYPE</th>
<th>HUD - COC</th>
<th>HUD - COC YHDP</th>
<th>HUD - ESG</th>
<th>STATE</th>
<th>COUNTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>PREVENTION / DIVERSION</td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>OUTREACH</td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>HMIS/CES</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>EMERGENCY SHELTER</td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>TRANSITIONAL SHELTER</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>RRH/JOINT TH-RRH</td>
<td></td>
<td></td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>PSH</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SSO</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Eligible categories are based on most recent notices of funding availability and/or current programs funded.
KEY TAKEAWAYS

- Government funders are committing substantial resources to permanent supportive housing and emergency shelters on all islands.

- Each county has unique service needs based on geography, number of people experiencing homelessness, and availability of other mainstream resources.

- Understanding each community's investments in homeless services will improve coordination of services and complementary funding opportunities.
Item VI.b.i.

Use of federal funding to address homelessness through Emergency Solutions Grant and other federal programs
(Laura Thielen, Partners in Care)
Oahu Housing Now
Presentation to the Hawaii Interagency Council on Homelessness
6-21-2021

PARTNERS IN CARE, Oahu's Continuum of Care
Mission: To eliminate homelessness through open and inclusive participation and the coordination of integrated responses

Partnerships

Funders

Lead Agency & Unit Acquisition

Case Management Programs

hsi HOUSING SOLUTIONS INC.
Rental Assistance

Family Promise of Hawai`i
✓ Slow the spread of COVID-19
  • Housing is the most secure method of social distancing for homeless households
  • 12 months from now, most people will have had access to the vaccine, making it safer

OHN Objectives
✓ House people and improve rental history
  • No evictions for nonpayment of rent while on a 12-month lease
  • 12 months to reduce rent burden through increasing earned income or identifying opportunities to increase household income

O‘ahu Housing Now
Housing is healthcare! The CARES ACT funded program, O‘ahu Housing Now (OHN), plans to rehouse 300-350 households currently experiencing homelessness, and provide these households with housing rental assistance for 12 full months. OHN will accomplish this through a novel Rapid Rehousing (RRH) approach integrating a vast network of providers, funders, and community stakeholders. During this time, OHN has two main objectives: slow the spread of COVID-19 in the community and...

<table>
<thead>
<tr>
<th>Housing Goals</th>
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<tbody>
<tr>
<td>Number of Households Housed</td>
</tr>
<tr>
<td>79</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Number of Households Housed or with Active Entitlements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Only Household</td>
</tr>
<tr>
<td>-----------------------</td>
</tr>
<tr>
<td>Enrolled Active Housing</td>
</tr>
<tr>
<td>Number of Households Housed</td>
</tr>
</tbody>
</table>
### Next Steps

- **Build 250 Home Kits**
- **Locate 250+ Units**
- **Engage Landlords**
- **Housing Fair**
- **Build Capacit**
- **Case Manage Current and New Clients**
- **Move On Strategy**
- **300+ Households Housed and Stable!!!**

**Questions?**

**Thank you!**
Item VI.b.ii.
Use of federal funding to address homelessness through Emergency Solutions Grant and other federal programs (Maude Cumming, Bridging the Gap)

Link to Online Dashboards on ESG-CV: https://www.btghawaii.org/esg-cv/
Item VIII. A.

Chairperson and Staff Reports and
HICH Performance Metrics (June 2021)
Highlights of Hawaii Interagency Council on Homelessness Staff Activities
Report for April 2021 to June 2021

This report summarizes highlights of Hawaii Interagency Council on Homelessness (HICH) staff activities and publications for the months of April 2021 through June 2021. Please feel free to share any of this information with your agency leadership and colleagues. For more information, please contact Scott Morishige, Coordinator on Homelessness, at 586-0193 or by e-mail at scott.s.morishige@hawaii.gov.

Key Updates Regarding COVID-19 Response and Homelessness.
The following are key updates from the past quarter relating to the pandemic response:

- **Continue to support ongoing outreach efforts to provide COVID-19 testing in homeless encampments on Oahu.**
  HICH staff regularly participate in weekly Strategic Localized Outreach Meetings convened by the Oahu CoC. Through these meetings, HICH staff suggested outreach and COVID-19 testing in area that previously did not have access to testing, such as at Sand Island Beach Park, Kahe Point on the Leeward Coast, Diamond Head cliffs, and the Nimitz Bike Path in Mapuna. Based on staff suggestions, PIC and its members conducted outreach and testing in these areas, and coordinated these efforts with other related services, including pet services and maternal health/mid-wifery services.

- **Convened a statewide training for DOH Public Health Nurses on homelessness resources and coordination.**
  On June 10, 2021, HICH staff conducted a training for PHNs statewide on issues related to homelessness, and how to access homeless resources including outreach, emergency shelter, and housing programs. The goal of this training is to improve coordination of health-related services, and to identify opportunities for increased collaboration between PHNs and homelessness service providers.

- **Convened Meeting with the State and County Public Housing Authorities (PHAs) and Continua of Care (CoCs) with HUD technical assistance providers regarding general information and planning related to Emergency Housing Vouchers (EHVs).**
  On May 12, 2021, HICH staff convened a meeting with staff from the PHAs for Hawaii County, Kauai County, Hawaii County, City & County of Honolulu, Hawaii Public Housing Authority, and HUD technical assistance provider Darlene Mathews to provide general information and answer questions related to Emergency Housing Vouchers (EHVs) available through the American Rescue Plan Act (ARPA).

- **Gathered and distributed Personal Protective Equipment (PPE) to keep providers safe.**
  In collaboration with DOH and DHS, staff continued to collect donations of PPE (e.g. masks, gloves, sanitizer, etc.) through the BHHSURG Community Resilience Hubs, and distributed these items to homeless service providers – including outreach and emergency shelter programs – statewide.

- **Participation in Hawaii Emergency Management Agency (HI-EMA) Emergency Support Function 6 (ESF-6) for Mass Care (Shelter and Feeding).**
  HICH staff actively participate in weekly ESF-6 calls and provides updates on efforts in the homelessness system.
Reports and Plans
HICH staff produced the following documents to illustrate efforts to address homelessness in Hawaii:

- **Statewide Homeless Services Fiscal Map.**
  A fiscal map was produced for the December 2020 regular meeting of the HICH. HICH staff have continued to flesh out the fiscal map, and in May 2021 produced an online video detailing details of the fiscal map by county geographic regions. The purpose of the map is to (1) compile system-level data across funding sources and program types; (2) identify service gaps, overlap, and areas of opportunity; and (3) recognize time-limited funding streams and projected impact on the homelessness system. The fiscal map is a ‘living document,’ and will be continuously updated to reflect new funding. Staff plan to connect with the philanthropic community to also ‘map’ philanthropic funding related to homelessness in a similar manner. The statewide fiscal map is online at: [http://homelessness.hawaii.gov/hich/hich-reports/](http://homelessness.hawaii.gov/hich/hich-reports/).

The following report was commissioned by the Department of Human Services and released for public distribution:

- **‘Housing First’ and Ohana Zone Implementation Progress Report.**
  This report was completed by Collaborative Quality Consulting and reflects Year Two of the Ohana Zone initiative. The purpose of the evaluation is (1) To understand the impact of Housing First and Ohana Zones on improving access to permanent housing; and (2) To identify what is further required to improve access to permanent housing and, ultimately, end homelessness in Hawaii. The report includes an overview of specific Ohana Zone projects, as well as the use of an Active Implementation Framework to make recommendations for systems changes. In Years One and Two, the evaluation determined that Ohana Zones projects collectively preserved 358 beds for homeless programs, added 432 new beds to address homelessness, served 3,215 people experiencing homelessness, and permanently housed 625 individuals. The full report is online at: [https://homelessness.hawaii.gov/wp-content/uploads/2021/04/2020-HF-and-OZ-Year-2-Progress-Report.pdf](https://homelessness.hawaii.gov/wp-content/uploads/2021/04/2020-HF-and-OZ-Year-2-Progress-Report.pdf).

**HICH Performance Metrics**
In 2018, the HiCH voted to adopt regular performance benchmarks to review performance in the homelessness system. There are four primary metrics — (1) Count, (2) Capacity, (3) Housing Placement, and (4) Length of Stay. The performance metrics for this past quarter are attached to this report, and reflects data as of May 2021 (the last full month for which complete data is available).

**Staffing Update**
The Governor’s Coordinator on Homelessness had no staffing updates during the reporting period.

The Chair currently supervises one social work practicum student from the University of Hawaii at Manoa, Thompson School of Social Work and Public Health and one policy intern from the University of Southern California.

**Travel Reports**
There was no travel that took place during this reporting period.

**Ongoing Activities**
The HICH Chair and staff continue to support efforts to address homelessness through a variety of activities as follows:
• **Program development and monitoring of Ohana Zone funded programs.**
  The Chair and staff assisted in supporting efforts related to the program development, monitoring, and implementation of various Ohana Zone funded programs. These efforts included attending meetings related to the Homeless Outreach and Navigation for Unsheltered Persons (HONU) program, modification of contract terms for the Honolulu Permanent Supportive Housing (PSH) program, attending monthly conference calls with the Department of Health related to neighbor island LEAD expansion, and discussions with the Hawaii Housing and Finance Development Corporation (HHFDC) and counties related to Ohana Zone funded housing programs on Hawaii Island, Maui, and Kauai. The County of Maui’s Huliau program opened in early April 2021, and the City & County of Honolulu’s HONU program expanded to a second site in Central Oahu in May 2021. Staff are also working with the City & County of Honolulu and the Office of the Lt. Governor to add a new Ohana Zone permanent housing site in Kalaeloa on Oahu that is anticipated to open in Fall 2021. Additional information regarding the Ohana Zone pilot is online at: [http://homelessness.hawaii.gov/ohana-zones/](http://homelessness.hawaii.gov/ohana-zones/).

• **Facilitation of Monthly Homelessness Funders Group.**
  The Chair and staff facilitate regular monthly meetings of a Homelessness Funders group that convenes on the third Friday of each month. The funders group includes representatives from the four counties, U.S. Department of Housing and Urban Development, U.S. Department of Veteran Affairs, Oahu CoC, Bridging the Gap (CoC for Balance of State), the Hawaii Department of Health, Hawaii Department of Human Services, and the Office of Youth Services.

• **Facilitation of State and County Homelessness Coordinator Meetings.**
  The Chair and staff facilitate monthly meetings of State and County homelessness coordinators on the second Friday of each month. The meeting includes coordinators for the four counties, as well as State coordinators for the Office of Hawaiian Affairs, DHHL, DOE, DLNR, and DOT respectively.

• **Facilitation of Bi-Weekly Outreach Provider Meetings and Monthly Emergency Shelter Meetings.**
  The Chair and staff facilitate bi-weekly meetings of Oahu outreach providers on the second and fourth Thursdays of each month, which also includes a joint meeting with emergency shelters on a monthly basis. Meetings include participation from frontline outreach providers, as well as participation from the VA, DHS, DOH, Oahu CoC, City & County of Honolulu Department of Community Services and Office of Housing, OYS, Hawaii CARES line, HPD, Department of Transportation, and Department of Land & Natural Resources. It is important to note that the group includes participation from both government funded and community-based outreach (e.g. Hui Aloha and Puuhonua O Waianae). Recent meetings have included updates on the opening of Section 8 Housing Choice Voucher wait lists with HPHA and the City & County of Honolulu, as well as highlighting new outreach programs such as The Radical Hale and Hui O Hauula. The bi-weekly meetings have also led to the development of a new partnership in the Waikiki area of Oahu to include a Waikiki-specific hui of homeless outreach providers, the Waikiki Business Improvement District Association, and the Honolulu Police Department.

• **Facilitation of Bi-Weekly Meetings with Advocacy Committees of the Oahu CoC and Bridging the Gap (CoC for Balance of State).**
  The weekly advocacy meetings convened during the legislative session transitioned to bi-weekly meetings beginning in May 2021. The purpose of these meetings during the legislative interim is focused on increasing awareness of issues related to housing discrimination and the development of a campaign to increase landlord engagement statewide. The focus of these meetings emerged from advocacy priorities identified by the group during the 2021 legislative session. As a result of these bi-weekly meetings, presentations on landlord engagement have recently been conducted for a variety of
stakeholders including Faith Action Community Equity (FACE), Hawaiian Civic Clubs, Interfaith Communities in Action and Hui Laulima. Additional presentations are scheduled for the next month with the Rotary Clubs, Lions Clubs, and the Social Concerns Committee of the Honpa Hongwanji Mission of Hawaii. The landlord engagement presentation to FACE can be found here: https://vimeo.com/user120488861.

- **Development and Facilitation of GCH Monthly Webinar Series.**
  HICH staff have developed a monthly GCH webinar series, building off the framework of the BHHSURG weekly webinars. The webinars highlight information and new programs from Oahu, as well as the neighbor islands. In April, the webinar highlighted faith-based partnerships on Hawaii island, as well as a partnership between Hui Aloha and the Institute for Human Services to bring individuals into shelter as a community, specifically highlighting efforts to address homelessness in Kakaako. In May, the webinar featured disaster planning information from the Honolulu Department of Emergency Management and an update on new outreach services available through Care Hawaii on Maui, Hawaii island, and Kauai. In June, the webinar will feature a presentation from seniors advisors at HUD and the U.S. Interagency Council on Homelessness, as well as examples of community-based partnerships in Waikiki. For more information regarding the monthly webinar series, visit: https://homelessness.hawaii.gov/monthly-webinars/.

- **Regular participation and membership in CoC chapter meetings in all four counties.**
  The office of the Governor’s Coordinator on Homelessness is a member of the CoC chapters on Oahu, Kauai, and Hawaii island, and in the process of seeking membership for the chapter on Maui. The HICH Chair and staff have begun to regular attend monthly chapter meetings to better understand homelessness occurring in all four counties, and to increase understanding of on the ground efforts.

- **Coordination of homeless outreach and land management/public safety actions.**
  The Chair and staff continue work in collaboration with State agencies, county staff and legislators to respond to concerns about unauthorized encampments on public lands. This coordination includes consideration of longer-term strategies, including increasing efficiencies within various State departments. During the past quarter, DLNR refined its approach to encampments by designating a dedicated conservation officer to work in partnership with the DLNR homelessness coordinator to respond to homelessness concerns on DLNR lands. In addition, both DLNR and HDOT are in the process of identifying potential lands that may be suitable to support additional shelter or programs for individuals experiencing homelessness to support the longer-term strategic efforts of the council. For further information, a recent panel discussing coordination efforts on State lands is available at: https://www.youtube.com/watch?v=Hz_CskFGBto&t=511s.

The Coordinator also regularly receives and responds to correspondence from members of the general public via telephone, e-mail, and letters. During the reporting period, HICH staff noted an increase in correspondence from constituents in all four counties (Honolulu, Maui, Hawaii, and Kauai).

For more information, please contact the Governor’s Coordinator on Homelessness and HICH staff at (808) 586-0193 or by e-mail at gov.homelessness@hawaii.gov.
HIC Performance Metrics (June 2021)

The following four performance benchmarks are used to evaluate the implementation of the Hawaii State Framework to Address Homelessness and ten-year strategic plan to end homelessness:

**COUNT**
Number of people experiencing homelessness according to the statewide Point in Time Count.

- **6,458 people**
  (2020 PIT Count)

- **1398 people**
  (2021 PIT Count – Sheltered Only)

**CAPACITY**
Number of permanent housing beds for people experiencing homelessness in Hawaii.

- **3964 PH Beds**
  (2021 HIC Inventory)

**HOUSING PLACEMENTS**
The percentage of people exiting a homeless program that are placed into permanent housing.

- **55% Exits to PH**
  (May 2021)

**LENGTH OF STAY**
The average number of days a person is enrolled in a homeless program, such as shelter.

- **210 days**
  (May 2021)
HICH Performance Metrics (June 2021): PIT Count

- In 2021, there was no unsheltered count unconducted due to the COVID-19 pandemic.

- The 2021 sheltered count shows an overall reduction of 318 people in shelter compared to the prior year.
  - No. in Emergency Shelter remained flat.
  - Most of the reduction occurred in transitional shelter.

- On Neighbor Islands, No. in Emergency Shelter increased by 128 compared to prior year.

- Does not reflect people staying in isolation/quarantine, or expansion in emergency shelter capacity through CARES funded projects.
HICH Performance Metrics (June 2021): Housing Inventory Count

- Increase in PSH and RRH beginning in 2016.
  - Between 2020-2021, the total number of permanent housing beds increased – primarily through an increase in RRH beds.

- Increase in emergency shelter beds between 2019-2021 – an increase of 33% (580 beds) statewide.

- Transitional shelter has steadily decreased.

- Trends reflect change in federal, state and local funding and policy.
HICH Performance Metrics (March 2021): Permanent Housing Placements

- Housing placements continued at a high rate during the pandemic.
- Rate of housing placement remained level between 2019 and 2021.
- As of May 2021, housing placement rate is 55% statewide.
- The implementation of new programs like Oahu Housing Now have positive impact on housing placement rates.

*2021 numbers are as of 5/31/2021*
## HICH Performance Metrics (March 2021): Emergency Shelter LOS

### Average Length of Stay in Emergency Shelter

<table>
<thead>
<tr>
<th>Year</th>
<th>Oahu</th>
<th>Maui</th>
<th>Kauai</th>
<th>Hawaii Island</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>103 days</td>
<td>55 days</td>
<td>85 days</td>
<td>72 days</td>
</tr>
<tr>
<td>2018</td>
<td>103 days</td>
<td>110 days</td>
<td>103 days</td>
<td>78 days</td>
</tr>
<tr>
<td>2019</td>
<td>108 days</td>
<td>96 days</td>
<td>94 days</td>
<td>81 days</td>
</tr>
<tr>
<td>2020</td>
<td>118 days</td>
<td>94 days</td>
<td>73 days</td>
<td>100 days</td>
</tr>
<tr>
<td>2021 (as of 5/31/21)</td>
<td>124 days</td>
<td>152 days</td>
<td>24 days</td>
<td>108 days</td>
</tr>
</tbody>
</table>

- **Goal** is 90 days to exit from emergency shelter stay.
- Length of stay may be impacted by limited housing inventory and housing resources.
- Maui data for 2021 may reflect conversion of Transitional beds to Emergency Shelter.
- Kauai data based on a limited number of exits.
HICH Performance Metrics (March 2021): Transitional Shelter LOS

Average Length of Stay in Transitional Shelter

<table>
<thead>
<tr>
<th>Year</th>
<th>Oahu</th>
<th>Maui</th>
<th>Kauai</th>
<th>Hawaii Island</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>288 days</td>
<td>110 days</td>
<td>150 days</td>
<td>363 days</td>
</tr>
<tr>
<td>2018</td>
<td>290 days</td>
<td>187 days</td>
<td>226 days</td>
<td>305 days</td>
</tr>
<tr>
<td>2019</td>
<td>299 days</td>
<td>116 days</td>
<td>322 days</td>
<td>322 days</td>
</tr>
<tr>
<td>2020</td>
<td>356 days</td>
<td>182 days</td>
<td>190 days</td>
<td>346 days</td>
</tr>
<tr>
<td>2021 (as of 5/31/21)</td>
<td>390 days</td>
<td>N/A</td>
<td>170 days</td>
<td>494 days</td>
</tr>
</tbody>
</table>

- Goal is 120 days to exit from transitional shelter stay.
- Length of stay fluctuates by island, but tends to be longer on Oahu and Hawaii island.
- Length of stay may be impacted by limited housing inventory and housing resources.
Item VIII. B.

Written Reports from Council Members
Written Updates to the Hawaii interagency Council on Homelessness
June 21, 2021 - 10:00 a.m. to 12:00 p.m.
(Reports consolidated by the Office of the Governor's Coordinator on Homelessness)

Department of Business, Economic Development, and Tourism (DBEDT)
Please see the attached report by Hawaii Housing Finance and Development Corporation.

Department of Human Services, Homeless Programs Office (HPO)
Highlights/Updates

- HPO currently has 6 staff members.
- HPO currently working to fill 1 vacant position, a Program Specialist who will assist in administering federal programs.
- HPO is in the process of submitting requests to fill remaining 4 vacant positions: 1- Secretary, 3- Program Specialists.
- HPO re-procured the following homeless services in the last 6 months:
  - State Homeless Emergency Grants (SHEG)
  - Housing First (HF)
  - Housing Placement Program (HPP)
  - Homeless Outreach and Civil Legal Services
  - Rapid Re-Housing (RRH)
- HPO is currently working with Providers to execute contracts some of which starts June 15, 2021 and the remaining will start July 1, 2021.
- The competitive procurement process led to changes in Providers for some geographic areas of Homeless Outreach, HPP, and RRH programs. HPO will provide an updated service Provider listing and contact information in the next HICH meeting update.
- HPO has obtained signed HMIS Cooperative Agreements from both Partners in Care and Bridging the Gap which will allow HPO to migrate HPO data from both HMIS to one DHS HPO Statewide database. This will allow HPO to create performance measures and outcome reports, dashboards, and other tools to monitor HPO Providers for contract compliance and performance.
- HPO continues to help and support providers as needed with the current COVID-19 pandemic, including providing guidance from CDC and State DOH.
- HPO continues to explore a variety of trainings to support Homeless Service Providers. Trainings will focus on competencies and strategies to strengthen contract expectations, Housing First approach, and other models essential to the Housing First approach.

Department of Health (DOH)
Project Summary Report:
1. Project Activities
   a. Queens Medical Center began providing Mental Health Emergency Worker (MHEW) services on Dec 31, 2019, MHEW are qualified mental health professional designated by the Department of Health. The MHEW can determine if the individual is suffering from a behavioral illness and is imminently dangerous to themselves or others and can authorize involuntary transportation to a licensed psychiatric facility for further
evaluation, a process known as "MH-1". The current process for MH-1 patients has been to transport individuals experiencing a mental health emergency to a designated psychiatric facility where they receive a psychiatric evaluation and may require involuntary hospitalization. Psychiatric hospitalization is the treatment option of last resort for individuals with acute or chronic serious mental illness who need intensive inpatient care. As of May 2021, Queens Medical Center has received 4764 calls which they have provided assistance for individuals suffering from a behavioral illness and is imminently dangerous to themselves or others.

b. AMHD will provide a certified training scheduled in July 2021 to any interested candidate statewide. AMHD has also received a grant that will allow Peer Specialists to be trained and paid internships. They will be trained to work with homeless individuals, especially those with substance use and mental illnesses. The Peers should be able to work for any agency that would like to have staff that are trained and comfortable assisting the homeless.

c. The AMHD homeless outreach providers continue to provide homeless outreach statewide with the contracted providers increasing their staff. The statewide coverage assists with providing homeless outreach in areas that were previously difficult to reach due to limited staff. Homeless outreach have increased certified SOAR case managers SSI/SSDI applications in the SOAR program to increase the application approval rates. While continuing to link individuals with appropriate services in the community.

d. The AMHD provides statewide group home and independent housing with various levels of care for 693 consumers statewide. Level of housing for adults with a serious mental illness or co-occurring disorder. The housing services are 24-hour, 8-16 hour, Semi-Independent and Supported Housing.

2. Current Housing Activities
   a. Total Bed Capacity in housing programs-701
      i. 24 Hour group homes-205
      ii. 8-16 Hour group homes-260
      iii. Semi-Independent group homes-145
      iv. Support Housing

Department of Education
Please see the attached report from the Department of Education.

State of Hawaii - Senate
This year the legislature took steps to address the increased need caused by the COVID-19 pandemic.

The legislature awarded over $31 mil for next 2 successive fiscal years for General Assistance benefits and using federal funds, increased that allotment due to increased need by another $5.7 mil for each year. 2021-2022 and same amount for HMS204 – General Assistance payments.

In addition to operating budget for homeless services which were not cut.

- $5,400,000 in American Rescue Plan funds for fiscal year 2022 for additional funding for General Assistance payments for temporary disabled individuals to maintain the current level of benefits.
- Due to the pandemic, the number of individuals receiving General Assistance benefits increased by 31 percent from February to October of 2020.
- $14,300,000 in American Rescue Plan funds for continued homeless services, including:
  - Housing First Program,
  - Rapid Re-housing Program,
  - Homeless Outreach Services and Civil Legal Services, and
  - Stored Property and Debris Removal Service
**Bills Passed:**
HB345 HD2 SD2, mandates appointment of a guardian ad litem in ACT petition to represent the best interest of the mentally ill individual. To clarify the role of appointed guardians, the measure also eliminates the requirement for the Office of the Public Defender to participate in the proceedings.

HB282 HD1 SD2 CD1, expands the circumstances where a minor may consent to no cost emergency shelter and related services where the provider is coordinating with the Child Welfare Services Branch of the Department of Human Services.

HB541 HD1 SD2 CD1, amends Act 263, Session Laws of Hawaii 2019 (Act 263), to clarify the duties of the working group established to evaluate correct behavioral and related systems, among other matters. Specifies that the duties of the task force include identifying gaps in services; coordinating funding sources; and establishing and identifying outcome measures for behavioral health, substance abuse, and homelessness.

**County of Hawaii**
**Keolahou Emergency Shelter and Assessment Center**
Work is near completion and operations has reopened. Completed renovations included addressing plumbing and electrical concerns, upgrading restroom facilities to include four (4) additional shower space, installation of a laundry facility, participant large storage space, bike racks and kitchen renovations. HOPE Services Hawai’i is the Service Provider. A combination of ‘Ohana Zone and CARES funding was used for the renovation work. ‘Ohana Zone funding pays for the management of the day to day operations.

**Kukuiola Assessment Center and Emergency Shelter**
Work is slated to begin in Summer 2021. The initial Design Build Contract was awarded to Tinguely Development. Phase 1 of the project include completion of an access road, safe overnight parking area, an assessment center, community pavilion with a kitchen, Manager’s Unit and 16 Emergency Shelter units. The total project design includes additional community space, 48 permanent housing units and restroom and shower facilities. The project is funded through various sources including Ohana Zone and Dwelling Unit Revolving Fund. The County is actively working to secure funding for the construction of Phase 1.

Assessment Center at Ulu Wini
The work at the Assessment Center continues, offering the much-needed navigation of resources for families in West Hawai’i. For long-term sustainability, the work performed was included in overall management of the project and included as part of a published request for proposal. The award of a property management contract will be completed by mid-August 2021.

**Response to COVID-19**
In partnership with non-profit providers, implemented the following temporary emergency shelter units for identified unsheltered community members:

- Financial Navigation Program: Funded through a grant from the Cities for Financial Empowerment Fund. The remote, confidential, financial navigation is available at no cost to all community members. The “navigator” connects the community member to resources and referrals that might be helpful. The program is scheduled to end on June 30, 2021.

- Haie Hanakahi: Initially opened in April 2020, under the direction of Neighborhood Place of Puna, provided 24/7 shelter operations for up 32 shelter units in East Hawai’i. Initial program Written Updates to the HICH September 21, 2020 Page 3 of 15 was funded by Department of Health and ended in early July 2020. In mid-August 2020, with CARES-Treasury, the County executed a contract with HOPE Services Hawai’i to provide
24/7 emergency shelter operations for singles and couples. The program closed its operations on June 9, 2021, with all of the households moved to other housing options.

- **Ka Lamaku:** In operations. Provides up to 18 shelter units and case management services in West Hawai‘i. Opened in early July 2020 with funding from the Emergency Solutions Grant and CARES-Treasury. The County continues to work with HOPE Services Hawaii in finding longer-term funding opportunities to continue to provide the much needed shelters and services in West Hawai‘i.

- **CDBG — CV1 Funding:** The County, Office of Housing and Community Development, allocated $300,000.00 to support a Rent Relief Program. HOPE Services Hawaii was selected to manage the program. The program was designed to ensure households are provided with financial assistance to prevent eviction and homelessness.

- **Emergency Solutions Grant — CV 1 and CV 2:** The County continues to work with its partners in the delivery of services and resources funded by the federal grant. New funded partners include Catholic Charities Hawai‘i – Hilo and Care Hawai‘i. Additional information on program outcomes can be found at bghawaii.org.

- **Rent and Mortgage Assistance Program:** Program ended in December 2020. Allocating more than $11.8M in rent, mortgage, and utility assistance to eligible households.

- **Emergency Rental Assistance Program:** Launched on April 12, 2021, the County is on contract with Hawaii Community Lending in the delivery of rental and utility assistance to eligible household. The current contract provides for up to $21M in financial assistance. Initial contract ends in December 2021.

**Financial Empowerment Center**
The County plans to implement the County of Hawai‘i Financial Empowerment Center (FEC) in early summer 2021. The FEC model provides free, professional, one-on-one financial counseling and coaching to residents. With financial support from the Cities for Financial Empowerment Fund, the Hawai‘i Community Foundation and the County, the County sees the FEC as a key public service to support financially vulnerable residents. FECs are family-friendly places where people can access a full range of services to move themselves out of poverty and achieve long-term financial stability. Each FEC will bring together the most effective non-profit and government partners to help participants grow income, build assets, manage debt, and improve credit.

**County of Kauai**
The final County beach park encampment to close is Salt Pond Beach Park on June 30, 2021. It currently has 47 permitted individuals, 31 adults and 16 children. Coordinated outreach was hosted by the Housing Agency on Thursday, June 3 from 7:30 a.m. to 12:30 p.m. with ~9 agencies in attendance.

Applications for Coronavirus Rental and Utility Assistance (CRUA) opened in May 2021 through partnership between County of Kauai Housing Agency and KGEFCU (Kauai Government Employee Federal Credit Union). Applications are found at [www.KauaiRentHelp.com/home/](http://www.KauaiRentHelp.com/home/). Eligible applicants may receive up to $2,000 per month for rent and up to $400 per month for qualifying utilities.

Several in-person application days were available for persons that need extra assistance to fill out their online applications. Masks were required and safe social distancing was practiced.

As of 5/11/21, the program received 538 applications - $1.65 million rental requests, $236,000 utility requests.

In regards to upcoming developments, the Housing Agency has a couple updates.

1. The Pua Loke apartments in Lihue will add 54 units to the island. Tentatively, they are scheduled to lease up one building at a time in July, September and November. Applications are through EAH Housing.
2. Lima Ola in Ele‘ele will add 110 multi-family units including senior living, 40 single-family and be 100% affordable. Estimated date for infrastructure on 1st 150 units is January 2022. Vertical construction is estimated to start in 2022 with a goal of opening in 2023.

Kauai Police Department has partnered with Women In Need (WIN) to run a voucher program specifically for those who have resided in the County beach parks during the Shelter-In-Place program. WIN was awarded $500,000 from KPD and will assist no less than 15 households by providing a one-year housing voucher. WIN is currently in the processing phase collecting documents and working with referring agencies to make contact with clients.

**County of Maui**

**Emergency Housing Vouchers**

- The County of Maui’s PHA and Homeless Division is currently collaborating with the HUD local field office and Bridging the Gap CoC in the planning and rollout of the EHV’s for the County.
- Currently working on the MOU between the PHA and the CoC.
- The County Homeless Division, which is the CES convenor, will be working closely with the PHA and provider agencies in the vetting of possible awardees of the EHV’s.

**Compassionate Responses (Homeless Encampment Clean-Up Efforts)**

- At the request of the County Public Works Department, which is responsible for the maintenance of the waterways throughout the County, an encampment within the Wailuku Stream needed to be cleared for the safety of the inhabitants as well as for flood mitigation purposes. Seven (7) individuals at the site were placed into emergency shelter where at least one (1) has already been placed into permanent housing.

**Ohana Zone Hulau Project**

- The construction/rehab of the four (4) buildings was completed in March 2021 and occupied on April 19, 2021. The twelve (12), two-bedroom units provide permanent housing for formerly homeless families with children. The Ohana Zones funds are providing for the property management (Hale Mahaolu) and tenant case management (Family Life Center).
- The County is looking to building 40-50 apartment units as an expansion to the Hulau Project on an adjacent location. This is currently in the initial planning stage. TBR Hawaii is serving as the consultant and an Environment Assessment is being reviewed. The proposed target population for the expansion may be low income individuals and families.

**Wahi Hoomalu o Wailuku (Pallet emergency shelter)**

- The 23 pallet shelters that were erected in a County park for the purpose of providing emergency sheltering for persons that were considered high risk of contracting covid-19 is still in operation. The case management is being provided by Family Life Center. The success rate for individuals/families being exited to permanent housing is an astonishing 80% plus. This is due to the hard work, focus, and persistence of the team working with the individuals and families placed at the project. This project was scheduled to be terminated at the end of March 2021, however, the Mayor allowed and extension until the end of September 2021.
- Family Life Center is wanting to partner with the County to replicate this model in other parts of the island.

**Kauai Community Alliance**

**Our Mission**

To end homelessness on Kauai through collaborative, coordinated, and effective service delivery in alignment with statewide efforts.

**Our Goals**

1. Build and maintain a community-based process that supports BTG.
2. Develop a full continuum of homeless and housing services.
3. Ensure that homeless persons are treated with dignity and care.
4. Engage in planning and evaluation to maximize the use of all available resources.
5. Advocate for policy changes that promote a comprehensive, long-term approach to solving homelessness.
6. Work collaboratively with other agencies and groups throughout the state of Hawai‘i.
7. Provide public education and awareness of issues relating to homelessness.

**Highlights:**
- Membership increased to 19 members: Adult Mental Health Division, Catholic Charities Hawaii, Child and Family Services, Governors Coordinator on Homelessness, Department of Education, Family Life Center, Hale Opio Kauai, Kauai County Housing Agency, Kauai Economic Opportunity, Malama Pono Health Services, Nourish Kauai, Ohana Christian Fellowship, Project Vision Hawaii, St. Michaels, US Vets, Veterans Affairs, Women In Need, YWCA, Wilcox Hospital, additional 5-7 guest attend regularly i.e. Malama Kauai, Legal Aid Society of Hawaii, Healing Kauai's houseless, DHHL, Governors Liaison, etc.
- CES Brochure completed in April 2021
- DOH and HLH helping to vaccinate homeless
- Safety Zones closing, 1/5 Remaining-Salt Pond to close 6/3/21
- KCA Joint Calendars, help service providers work together
  - Outreach calendar implemented
  - Meal Calendar being developed
- 28 EHV's, working with PHA on MOU
- Project Vision Hawaii Hiehie mobile hygiene/showers up and running
- McKinney-Vento YES Bus up and running
- CES housing programs housed 54 people in first quarter of 2021

**Partners In Care**
Please see attached report from Partners In Care.
What is the YES Project?
The Hawai‘i Department of Education in SY 2020-21 identified 3,099 students in unstable housing across the state (LDS May 2021). Compared to their housed peers, many struggle with regular attendance and full participation in school.

The YES Project works to address this issue with community outreach. Two-way communication between school staff and Community Homeless Concerns Liaisons (CHCL) helps identify students and coordinate delivery of available resources directly to their communities. Outreach bridges home and school, building relationships and increasing access to student supports.

What does the YES Project provide?
For students in unstable housing, CHCL across the state connect to

**Community-based programming and general outreach in partnership with:**
- Shelters
- Community Centers
- Encampments
- Other outreach providers

**Transition back-to-school support such as:**
- Identification of students
- Provision of supplies, food and bus passes
- Completion of paperwork
- Connection to parents/families
- Early childhood referrals

How does the YES Project work?

- **Kaua‘i**
  - One bus with regular weekly community stops

- **O‘ahu**
  - Two buses providing mobile outreach
    - Islandwide
    - Nānākuli-Wai‘anae supporting kids and families along the coast

- Moloka‘i
  - Working on building collaborative mobile outreach

- Maui
  - Maui liaisons joining existing community outreach teams

- Hawai‘i
  - School-led outreach program concentrated in Ka‘u

Who do I contact to get involved?

Staff from individual schools or complex areas are welcome to join outreach and are encouraged to reach out to their liaison to coordinate. Find more information at bit.ly/yesproject.
FOR INFORMATION

I. SUBJECT

Update on the Construction of the Kahului Emergency Housing Project for Use as an Affordable Family Rental Housing Project Targeting Homeless Families, Located in Kahului, Maui, TMK No.: (2) 3-8-007:117 (portion)

II. FACTS

Project: Kahului Emergency Housing Project
Location: Northwest Corner of Kaahumanu Avenue and Wahinepio Avenue, Kahului, Maui
TMK Nos.: (2) 3-8-007:117 (portion)
Owner(s): County of Maui
Land Area: Approximately 4.045 acres (project); 8.804 acres (property)
Land Use: Urban
Zoning: Park

A. The County owns the fee simple property at the northwest corner of Kaahumanu and Wahinepio Avenues, Kahului, Maui, Hawaii, TMK No. (2) 3-8-007:117, totaling approximately 8.804 acres, as shown on the attached Exhibit A.

B. On December 15, 1980, the County leased approximately 4.045 acres of the property to the University of Hawaii (University) at $1.00/year until December 15, 2035 for student housing for Maui Community College (University Lease).

C. On or about 1981, the University built three 2-story buildings with four 800-square-foot, 2-bedroom, 1-bath units in each building, for a total of 12 units, and a 1-story community building with a laundry facility, as well as 17 parking stalls.

D. The Property had been vacant for approximately 15 years as of April 2019.

E. On December 14, 2018, the Governor issued an Emergency Proclamation to address the unsheltered homeless population, (Proclamation), that suspends compliance with HRS Chapter 103D – Hawaii Public Procurement Code, HRS Chapter 104 – Wages and Hours of Employees on Public Works, and HRS Chapter 343 – Environmental Impact Statements, among other statutes and regulations. Any contracts entered into by reason of the provisions of the Proclamation shall continue but be limited to a period not to exceed 12 months, provided that such contracts may be extended for additional terms, but the total terms with extensions shall not exceed 36 months. The County has utilized the Governor’s Proclamation for the Project.

F. On April 15, 2019, HHFDC’s Board of Directors approved a For Action authorizing: (1) a Memorandum of Understanding (MOU) between the Hawaii Housing Finance and Development Corporation (HHFDC) and the County of Maui (County); (2) County lease to HHFDC; (3) Issuance of a right-of-entry to

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1 An unrecorded amendment to the University Lease was executed on May 23, 2016.
the County; (4) Issuance of a sub-lease to the County; (5) Consent to a sub-
sublease or contract for services by the County; and (6) a budget from the
Dwelling Unit Revolving Fund (DURF) for the renovation or new construction
and leasehold ownership and operation of the Kahului Emergency Housing
Project.

C. On June 7, 2019, HHFDC and the County entered into a MOU to
renovate/refurbish the existing structures for use as an affordable family rental
housing project targeting homeless families on the Property with wrap around
supportive services, parking, and ancillary amenities with a developer/operator
(Service Provider) for the site investigation, planning, design, renovation,
construction, and operation of the Project. This MOU outlined the obligations of
both the County and HHFDC.

III. DISCUSSION

A. The County’s proposal, received by HHFDC on March 22, 2019, was to refurbish
and develop the Project in three phases at a cost of $9,536,500 for Phases I and II.

1. Phase I – Renovation

The first phase involves the renovation/refurbishment of the current
structures on the Property for use as emergency shelter for up to 12
homeless families, including wrap around supportive services. The
community building would be renovated to include laundry, mail room,
and one or two offices to provide meeting spaces for wrap around service
providers.

2. Phase II – Planning and Entitlements

Concurrent with the Phase I renovation, the County has worked to
complete the permitting, planning, and entitlement process for Phase I, as
well as complete a Chapter 343, Hawaii Revised Statutes (HRS),
Environmental Assessment, zoning amendment, and obtain SMA permits
for proposed new construction around existing buildings on the Property.
At the completion of this phase, all permits will be obtained for Phase I
and the planning approvals will be done for the proposed new construction
in Phase III.

3. Phase III – New Construction

At the completion of Phase II Planning and Entitlements, the County will
seek a developer/operator to construct up to an additional fifty (50)
affordable units on the Property. HHFDC’s involvement does not extend
to Phase III of the project.

B. On May 8, 2020, the MOU was amended to extend the natural expiration date by
twelve (12) months. The natural expiration date was henceforth to be June 6, 2021
with one (1) remaining option to extend.

C. In June 2020, Maui County procured and executed contracts with the Architect,
Building Contractor, and Consultant for permitting and entitlements.
Aloha HICH Members. This report summarizes some of the activities for the Oahu CoC over the last several months.

**Point In Time Count/PIT Count Point In Time Count 2021**
In January of 2021, a sheltered Point In Time Count was conducted. No unsheltered count was conducted due to COVID complications. We are anticipating a full sheltered/unsheltered count for January of 2022. Preparations are already taking place. The Sheltered 2021 Count does show a decrease in the numbers of those within our shelters. This is in large part because of CDC guidelines during the COVID pandemic.

**2021 Shelter Point in Time Count**
On January 25, 2021 the Oahu Sheltered Point in Time (PIT) Count was conducted for all Emergency Shelter, Safe Haven and Transitional Housing Programs across the island. The following information looks at the demographics and characteristics of these individuals. The dashboard is interactive, click on any text or bar to see how metrics may change due to the selected filter. To remove the filter re-click on the filter that is selected. To see more demographic information click on the ‘Additional Demographics’ button.

<table>
<thead>
<tr>
<th></th>
<th>1,853 Individuals</th>
<th>1,065 Households</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Shelter</td>
<td>758 Individuals</td>
<td>758 Households</td>
</tr>
<tr>
<td>Transitional Housing</td>
<td>640 Individuals</td>
<td>280 Households</td>
</tr>
<tr>
<td>Safe Haven</td>
<td>28 Individuals</td>
<td>28 Households</td>
</tr>
</tbody>
</table>

**Race/Ethnicity**

- Native Hawaiian or Other Pacific Islander: 47%
- Multi Racial: 36%
- Asian: 8%

**Race/Ethnicity Breakdown**
This graph represents race/ethnicity alone or in combination of a multi-racial background. Unknown Asian and Unknown Native Hawaiian or Other Pacific Islander (NHPI) means that an individual stated to be of Asian or NHPI decent but did not specify a specific ethnicity.

**Household Type**

<table>
<thead>
<tr>
<th>Household Type</th>
<th>Number of Individuals</th>
<th>Number of Households</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Only Household</td>
<td>627</td>
<td>584</td>
</tr>
<tr>
<td>Adult(s) with Minor Child(ren)</td>
<td>926</td>
<td>237</td>
</tr>
<tr>
<td>Unaccompanied Minor</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>

**Average Days Spent in Program as of January 25, 2021**
This graph looks at how long individuals have spent in Shelter as of the day of the Count. Native Hawaiian is separated from Non-Native Hawaiian as they account for the largest race/ethnicity percentage of the PIT Count population.

<table>
<thead>
<tr>
<th>Program Type</th>
<th>Average Days</th>
</tr>
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<tbody>
<tr>
<td>Emergency Shelter (ES)</td>
<td>218</td>
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<tr>
<td>Safe Haven (SH)</td>
<td>141</td>
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<tr>
<td>Transitional Housing (TH)</td>
<td>260</td>
</tr>
<tr>
<td>Unaccompanied Minor</td>
<td>433</td>
</tr>
</tbody>
</table>

PARTNERS IN CARE, OAHU’S CONTINUUM OF CARE
200 North Vineyard Boulevard • Suite 210 • Honolulu, Hawaii 96817 www.PartnersinCareOahu.org
2021 Shelter Point in Time Count - Additional Demographics

On January 25, 2021 the O‘ahu Sheltered Point in Time (PIT) Count was conducted for all Emergency Shelter, Safe Haven and Transitional Housing Programs across the island. The dashboard is interactive. Click on any text or bar to see how metrics may change due to the selected filter. To remove the filter re-click on the filter that is selected. To return to the main dashboard click on the ‘Return to Main Dashboard’.

**1,853** Individuals | **1,065** Households

**Emergency Shelter**
1,185 Individuals | 758 Households

**Transitional Housing**
640 Individuals | 280 Households

**Safe Haven**
28 Individuals | 28 Households

Race/Ethnicity

- **Native Hawaiian or Other Pacific Islander**: 47%
- **Multi Racial**: 36%
- **Asian**: 8%

<table>
<thead>
<tr>
<th>Gender</th>
<th>Number of Individuals</th>
<th>Percent of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Man</td>
<td>839</td>
<td>54%</td>
</tr>
<tr>
<td>Woman</td>
<td>705</td>
<td>45%</td>
</tr>
<tr>
<td>Transgender</td>
<td>9</td>
<td>1%</td>
</tr>
<tr>
<td>Unknown</td>
<td>2</td>
<td>0%</td>
</tr>
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</table>

Age Breakdown of Population

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Number</th>
</tr>
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<tbody>
<tr>
<td>Under 14</td>
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</tr>
<tr>
<td>15-24</td>
<td>208</td>
</tr>
<tr>
<td>25-34</td>
<td>321</td>
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<tr>
<td>35-44</td>
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<td>65-74</td>
<td>172</td>
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<tr>
<td>75+</td>
<td>142</td>
</tr>
<tr>
<td>Unknown</td>
<td>91</td>
</tr>
<tr>
<td>Total</td>
<td>20</td>
</tr>
</tbody>
</table>

Average Stay by Program & Household Type

<table>
<thead>
<tr>
<th>Program &amp; Household Type</th>
<th>Average Stay</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Only Household</td>
<td>216</td>
</tr>
<tr>
<td>Adult(s) with Child(ren)</td>
<td>172</td>
</tr>
<tr>
<td>Unaccompanied Minor</td>
<td>12</td>
</tr>
</tbody>
</table>

Family Size

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8

Youth Homelessness Demonstration Project –
All of our youth program are underway and working well. We have completed our YHDP Planning grant and are starting to monitor all YHDP programs along with our regular CoC funded programs.

HUD Notice of Funds Available –
The 2021 NOFA has not been released yet, but we expect it in the next several weeks. We also have 1 program whose funds will be re-allocated within the next several weeks. This is a Joint Transitional Housing/Rapid Re-Housing project. Whichever program receives this re-allocation will be responsible for applying for renewal funds in the 2021 competition.

Landlord Engagement Program –
We now have a total of 6 Landlord Engagement Specialists. 2 are funded by Kaiser Permanente and focus on Veterans, 1 is funded by the Castle Foundation and focus’ on the Windward side and then 3 for any sub population and area.
PIC – Partners In Care’s new Board of Directors have been selected and will meet at the end of March for the first time. This will enable the current Board of Directors for the CoC to focus on program planning and advocacy rather than working on the development of the 501c3. There will be a lot of coordination between the entities to ensure continuity.

Program Exit Information:
PIC’s HMIS team has new dashboards showing the program data information on our website. We have current information as well as 2020 information. We do have some problems with programs not exiting clients from programs in a timely manner. Those programs have been alerted to this issue as it affects their timeliness standards and may impact their grants.

April 2021 HMIS Program Exits

Click on any of the bars, boxes or text to see how it filters the other diagrams. To unselect any applied filters click on the highlighted filter.

All clients who have an enrollment exited from HMIS have an exit assessment. The HMIS Program Exits dashboard is de-duplicated. To see the Client Demographics breakdown of those currently enrolled and exited click on the “Client Demographics” button.

Total Exits from Programs

- Emergency Shelter (ES): 302
- Homelessness Prevention: 143
- Street Outreach: 123
- Transitional Housing (TH): 78
- Rapid Re-Housing (RRH): 67
- Permanent Supportive Housing: 20
- Services Only: 20
- Safe Haven (SH): 10

Exit to:

- Permanent Housing: 322
- Homeless: 192
- Other: 133

Exit Breakdown

<table>
<thead>
<tr>
<th>Exit Type</th>
<th>Count</th>
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</thead>
<tbody>
<tr>
<td>Return</td>
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<tr>
<td>No Other Data</td>
<td>110</td>
</tr>
<tr>
<td>Other Data Sub.</td>
<td>101</td>
</tr>
<tr>
<td>Not gen.</td>
<td>87</td>
</tr>
<tr>
<td>Emergency</td>
<td>53</td>
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<tr>
<td>Trans Other Fren</td>
<td>42</td>
</tr>
<tr>
<td>Fren Peri</td>
<td>39</td>
</tr>
<tr>
<td>Host</td>
<td>27</td>
</tr>
<tr>
<td>VASH</td>
<td>26</td>
</tr>
<tr>
<td>Ho Sub</td>
<td>21</td>
</tr>
<tr>
<td>Sub</td>
<td>12</td>
</tr>
<tr>
<td>Sub</td>
<td>10</td>
</tr>
<tr>
<td>Hot</td>
<td>10</td>
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Average Days Spent in Program Prior to Exit

- Permanent Supportive Housing: 1,746 days
- Transitional Housing (TH): 322 days
- Street Outreach: 184 days
- Services Only: 167 days
- Safe Haven (SH): 160 days
- Rapid Re-Housing (RRH): 136 days
- Homelessness Prevention: 127 days
- Emergency Shelter (ES): 87 days

Household Type

- Adult Only Household: 363
- Adult(s) with Minor Child: 342
- Parenting Youth: 32
- Unaccompanied Youth: 33
- Unaccompanied Minor: 2

Emergency Housing Vouchers –
The City and County of Honolulu has accepted 312 EHV from the American Rescue Plan and the Hawaii State HPHA has accepted 182 plus an additional 150. We are working with both entities to determine prioritization of the vouchers and the process moving forward. All referrals for these vouchers will be going through the Coordinated Entry System.
OAHU HOUSING
The Oahu Housing Now is off to a great start. We have already reached over 25% of our goal in the first 2 months of the program. More than 79 households have been housed with almost 200 individuals have been housed. Our emphasis for our next Housing Fair will be unsheltered individuals and families. Our goal is 300 households in units by September 1st, 2021. All households will have 12 months worth of rental and utility assistance. We are working on a media campaign to engage more landlords. Additional incentives for landlords are being used to encourage their involvement.

O‘ahu Housing Now
Housing is Healthcare! The CARES ACT funded program, O‘ahu Housing Now (OHN), plans to rehouse 300-350 households currently experiencing homelessness, and provide these households with housing rental assistance for 12 full months. OHN will accomplish this through a novel Rapid Rehousing (RRH) approach integrating a vast network of providers, funders, and community stakeholders. During this time, OHN has two main objectives: slow the spread of COVID-19 in the community and i..
Timing Goals
All OHN clients are referred through the Coordinated Entry System (CES). After referral clients are enrolled into the OHN program.

- Adult Only Household
  - Avg. Days To Enrollment: 6
  - Avg. Enrollment to Housed: 20
- Family with Minor Children
  - Avg. Days To Enrollment: 6
  - Avg. Enrollment to Housed: 16
- Single Adult
  - Avg. Days To Enrollment: 6
  - Avg. Enrollment to Housed: 14
- Grand Total
  - Avg. Days To Enrollment: 6
  - Avg. Enrollment to Housed: 16

Household Demographics
Understanding the demographics of the clients we serve play an integral role in ensuring racial equity and that the OHN program accurately reflects the population that we are serving.

Native Hawaiian is separated from Pacific Islander (Samoan, Tongan, Marshallese, Micronesian, etc) to ensure equitable rehousing efforts considering the disproportionate impact of homelessness among Native Hawaiians on O'ahu.

Race of Enrolled OHN Population
*This is ONLY the race of the Head of Household* Enrolled clients indicates those who are currently enrolled and awaiting housing and those who have been housed.

Race of Housed OHN Population
*This is ONLY the race of the Head of Household* This graph looks at the racial breakdown of those individuals who have been successfully housed through the OHN program.

Thank you all for the work that you are doing in our community. We look forward to being in the same room some time in the near future. Aloha, Laura
FOR INFORMATION

I. SUBJECT
Update on the Construction of the Kahului Emergency Housing Project for Use as an Affordable Family Rental Housing Project Targeting Homeless Families, Located in Kahului, Maui, TMK No.: (2) 3-8-007:117 (portion)

II. FACTS

Project: Kahului Emergency Housing Project
Location: Northwest Corner of Kaahumanu Avenue and Wahinepio Avenue, Kahului, Maui
TMK Nos.: (2) 3-8-007:117 (portion)
Owner(s): County of Maui
Land Area: Approximately 4.045 acres (project); 8.804 acres (property)
Land Use: Urban
Zoning: Park

A. The County owns the fee simple property at the northwest corner of Kaahumanu and Wahinepio Avenues, Kahului, Maui, Hawaii, TMK No. (2) 3-8-007:117, totaling approximately 8.804 acres, as shown on the attached Exhibit A.

B. On December 15, 1980, the County leased approximately 4.045 acres of the property to the University of Hawaii (University) at $1.00/year until December 15, 2035 for student housing for Maui Community College (University Lease).

C. On or about 1981, the University built three 2-story buildings with four 800-square-foot, 2-bedroom, 1-bath units in each building, for a total of 12 units, and a 1-story community building with a laundry facility, as well as 17 parking stalls.

D. The Property had been vacant for approximately 15 years as of April 2019.

E. On December 14, 2018, the Governor issued an Emergency Proclamation to address the unsheltered homeless population, (Proclamation), that suspends compliance with HRS Chapter 103D – Hawaii Public Procurement Code, HRS Chapter 104 – Wages and Hours of Employees on Public Works, and HRS Chapter 343 – Environmental Impact Statements, among other statutes and regulations. Any contracts entered into by reason of the provisions of the Proclamation shall continue but be limited to a period not to exceed 12 months, provided that such contracts may be extended for additional terms, but the total terms with extensions shall not exceed 36 months. The County has utilized the Governor’s Proclamation for the Project.

F. On April 15, 2019, HHFDC’s Board of Directors approved a For Action authorizing: (1) a Memorandum of Understanding (MOU) between the Hawaii Housing Finance and Development Corporation (HHFDC) and the County of Maui (County); (2) County lease to HHFDC; (3) Issuance of a right-of-entry to

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1 An unrecorded amendment to the University Lease was executed on May 23, 2016.
the County; (4) Issuance of a sub-lease to the County; (5) Consent to a sub-sublease or contract for services by the County; and (6) a budget from the Dwelling Unit Revolving Fund (DURF) for the renovation or new construction and leasehold ownership and operation of the Kahului Emergency Housing Project.

G. On June 7, 2019, HIFDC and the County entered into a MOU to renovate/refurbish the existing structures for use as an affordable family rental housing project targeting homeless families on the Property with wrap around supportive services, parking, and ancillary amenities with a developer/operator (Service Provider) for the site investigation, planning, design, renovation, construction, and operation of the Project. This MOU outlined the obligations of both the County and HIFDC.

III. DISCUSSION

A. The County’s proposal, received by HIFDC on March 22, 2019, was to refurbish and develop the Project in three phases at a cost of $9,536,500 for Phases I and II.

1. Phase I – Renovation

   The first phase involves the renovation/refurbishment of the current structures on the Property for use as emergency shelter for up to 12 homeless families, including wrap around supportive services. The community building would be renovated to include laundry, mail room, and one or two offices to provide meeting spaces for wrap around service providers.

2. Phase II – Planning and Entitlements

   Concurrent with the Phase I renovation, the County has worked to complete the permitting, planning, and entitlement process for Phase I, as well as complete a Chapter 343, Hawaii Revised Statutes (HRS), Environmental Assessment, zoning amendment, and obtain SMA permits for proposed new construction around existing buildings on the Property. At the completion of this phase, all permits will be obtained for Phase I and the planning approvals will be done for the proposed new construction in Phase III.

3. Phase III – New Construction

   At the completion of Phase II Planning and Entitlements, the County will seek a developer/operator to construct up to an additional fifty (50) affordable units on the Property. HIFDC’s involvement does not extend to Phase III of the project.

B. On May 8, 2020, the MOU was amended to extend the natural expiration date by twelve (12) months. The natural expiration date was henceforth to be June 6, 2021 with one (1) remaining option to extend.

C. In June 2020, Maui County procured and executed contracts with the Architect, Building Contractor, and Consultant for permitting and entitlements.
E. On August 20, 2020, HHFDC and Maui County entered into a lease for the 4.045-acre portion of the Property for the purposes of developing the Project.

F. On September 8, 2020, the corresponding right-of-entry was entered into by HHFDC and Maui County.

G. In April 2021, renovation neared completion and the property management company contracted by Maui County took over management of the buildings. On April 19, 2021, five (5) families were selected to occupy the property. Maui County utilized the existing Certificate of Occupancy for the project.

H. On May 4, 2021, a sublease and Declaration of Land Use Restrictive Covenants were executed by HHFDC and Maui County.

I. HHFDC staff to execute the second amendment to the MOU to extend the natural expiration date by an additional twelve (12) months. The natural expiration of the MOU shall be June 6, 2022, with no remaining options to extend.

J. Encumbered DURF funds are expected to be fully expended for the renovation and entitlement process of Phase I and Phase II by September 2021.

Attachments:

Exhibit A – Location Map for the project study area

Exhibit B – Kahului Emergency Housing Project PowerPoint

Prepared by: Albert Palmer, Housing Development Specialist

Theresa Dean, Housing Development Specialist

Reviewed by: Randy N.T. Chu, Development Section Chief

Dean Minakami, Development Branch Chief

For Information – June 10, 2021
Legislature appropriated $5M out of DURF for Ph. 1 & 2.

Phase 1: Renovate the existing dilapidated dorm structures for use as an affordable family rental housing project.

Phase 2: Pre-development work for Phase 3.

Phase 3: Construct additional new units (not on HRFDC Project).

Targeting Homeless Families.

Governor's 2018 Emergency Proclamation for...
Exhibit 8

Renovation Ongoing

Site Photos – December 2020
Exhibit B

Renovation Ongoing

Site Photos — December 2020
Complete Renovation Substantially – Site Photos – March 2021