## Oahu Outreach Provider Meeting February 11<sup>th</sup>, 2021

#### Call to Order

- We will begin meetings going forward with successful outreach stories and collaborations. Providers are encouraged to share their client success stories with the group.
- From GCH office: DLNR staff encountered a woman who had been flagged by her CM as
  "missing" in HMIS. We were able to contact the CM who posted the alert to connect her back to
  her client, who did not have a phone and had relocated outside of the CM's normal service area.
  Through DLNR and GCH staff, the CM was able to get in touch with the client by phone and
  initiate the process to apply for Hale Mauliola. CM will continue to assist client with document
  readiness and will coordinate with CES.

## Government Agency and CoC Updates

- HPO no announcements
- PIC a strategic outreach event is scheduled for February 22<sup>nd</sup> at the Nimitz Bike Path (near Hawaii Food Bank). We will have providers from KPHC, Project Vision Hawaii, Humane Society, MI-Home Project, RYSE, and YO!
- Mayor's Office of Housing DCS and the City are doing a cleanup of the Pearl Harbor Bike Path area and are hoping to coordinate an outreach/resource event in that area in the next few weeks. More information will be forthcoming. The Navy is scheduled to do a cleanup of the area under their jurisdiction next week.
- City & County DCS no announcements
- HPD continuing to restructure the HONU after bad weather last week. HELP team is hoping to do
  more outreach once additional staff are on board. If any providers are interested in connecting with
  their district's Community Policing Team, please reach out to Officer Alan Ibrao and he can connect
  you.
- DOH no announcements
- Hawaii CARES DOH is aware that some treatment providers are requiring either a negative COVID-19 test or mandatory quarantine period prior to entry. If a person experiencing homelessness is seeking admission to a residential program and cannot meet the quarantine requirements, Hawaii CARES may be able to place the individual in a quarantine hotel/facility at the request of the provider. Confirmation of program participation may be required. Hawaii CARES may also be able to extend this offer to shelters if space is available.
  - Complete intake form online: <a href="https://bhhsurgprod.powerappsportals.us/">https://bhhsurgprod.powerappsportals.us/</a> or call 832-3100.
- OHA mahalo to all who have supported OHA's two expungement bills. We are continuing to monitor the Senate version (SB 391) that is moving forward and appreciate the support.

### **Discussion and Presentations**

- Legislation updates (GCH)
  - HB1215 not yet scheduled needs to be scheduled by early next week to be able to continue. DOH fee waivers for Hawaii birth certificates for any homeless individuals expires at end of this year --- this bill would extend the fee waivers for three additional years.
  - SB1127 has hearing 2/16 to fill General Assistance budget shortfall for this fiscal year. A lot
    of individuals rely on GA for basic necessities.

https://www.capitol.hawaii.gov/measure indiv.aspx?billtype=SB&billnumber=1127&year=2021

• H4 – Punawai Clinic and Medical Respite

- H4 431 Kuwili Street, C+C owned building
- Reopened Punawai medical respite program turned two of the rooms into clinic on 2nd level into interim clinic. On third level, working on construction
- H4hawaii.org website has specifics on admission, referral form can answer a lot of questions that people may have
- We are only going up to 8 people (currently have 6) most admissions coming posthospitalization
- Challenges, working to fine-tune
- B/c of COVID, trying to limit individuals going in and out of clinic trying to provide safe environment
- All H4 staff 100% vaccinated
- 18 bed unit with 2 interim clinics only open for medical respite right now
- Right now H4 will not accept any COVID positive patients. State already has quarantine center set up. If been exposed or have underlying conditions --- it is up to our admission committee - they make the decisions.
- We are very intentional on who we are admitting now.
- Length of time can stay in medical respite program -- comes down to the medical needs, each patient is different. During their stay here, we will figure out their other social needs.
   Try not to have anyone here more than 60 days, based on C+C contract.

### • PIC – Oahu Housing Now and Document Readiness

- Tasked with expediting work process for providers to connect to documentation for clients
- Planning to house 300 families. 109 appear to be document ready.
- New caseworkers, working to make sure everyone knows where can go for ID assistance.
- All providers upload any IDs for clients in HMIS so ready and easier.
- Kiko: Originally had 8 slots, now 5 on Tuesdays and 5 on Thursday, 10 total per week --- now almost booked up for March. For expediting process for ID, have to have BC, SS card, 2 proofs of residency. May not be a way to expedite. RYSE had scheduled one particular day per month to reserve for their clients -- other providers can let us know if this would be helpful.
- Connie: SS cards still an issue
- Anton: If we have a whole bunch of beds, let me know the demand -- maybe create a special two days to try to get a whole bunch done at once. Need to know what is the demand.
- Scott: of the 300 potential households for Oahu Housing Now, only about one-third are document ready. C+C may risk underspending.
- Anton: If Darrell can send me about where the units are, how many need docs, that would be helpful.
- Connie: I wonder if they can cut ahead of others to get docs.
- Scott: For HI BCs, reached out about expediting this process. If any estimates on demand side for BCs, would be helpful to provide to DOH.
- Darrell: Haven't come to decision on prioritization on those doc ready. We likely can get inventory on units from LEP.
- Emma: SS card issue hardest of docs to obtain. There are alternatives If client gets 1099 from SS benefits, also W-2 if working. People that have already gotten ID in the past, there is a possibility that the docs are in the system -- maybe C+C system can figure out a way to check on this instead of having to go around collecting all of these other docs before ID. It is impossible to tell how many people would be in this situation. Not sure if there is a way to

do this - but C+C system may have had these other docs scanned into the system in the past --- doesn't fix everything, but can help at least with obtaining the ID.

• Anton: Will look into this.

# **Provider Updates**

• For next meeting, share plans/ideas about vaccination education/outreach for homeless individuals.