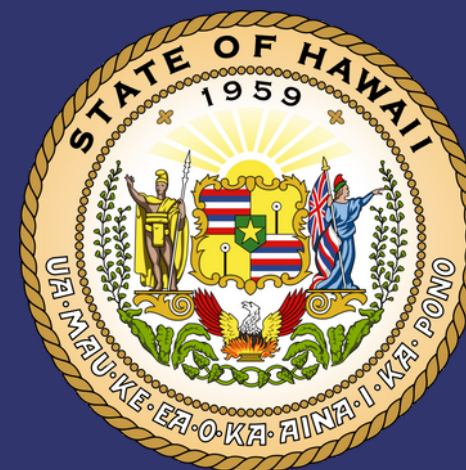




Connecting on **The Road to Home**

MONTHLY WEBINAR SERIES – SEPTEMBER 27, 2021

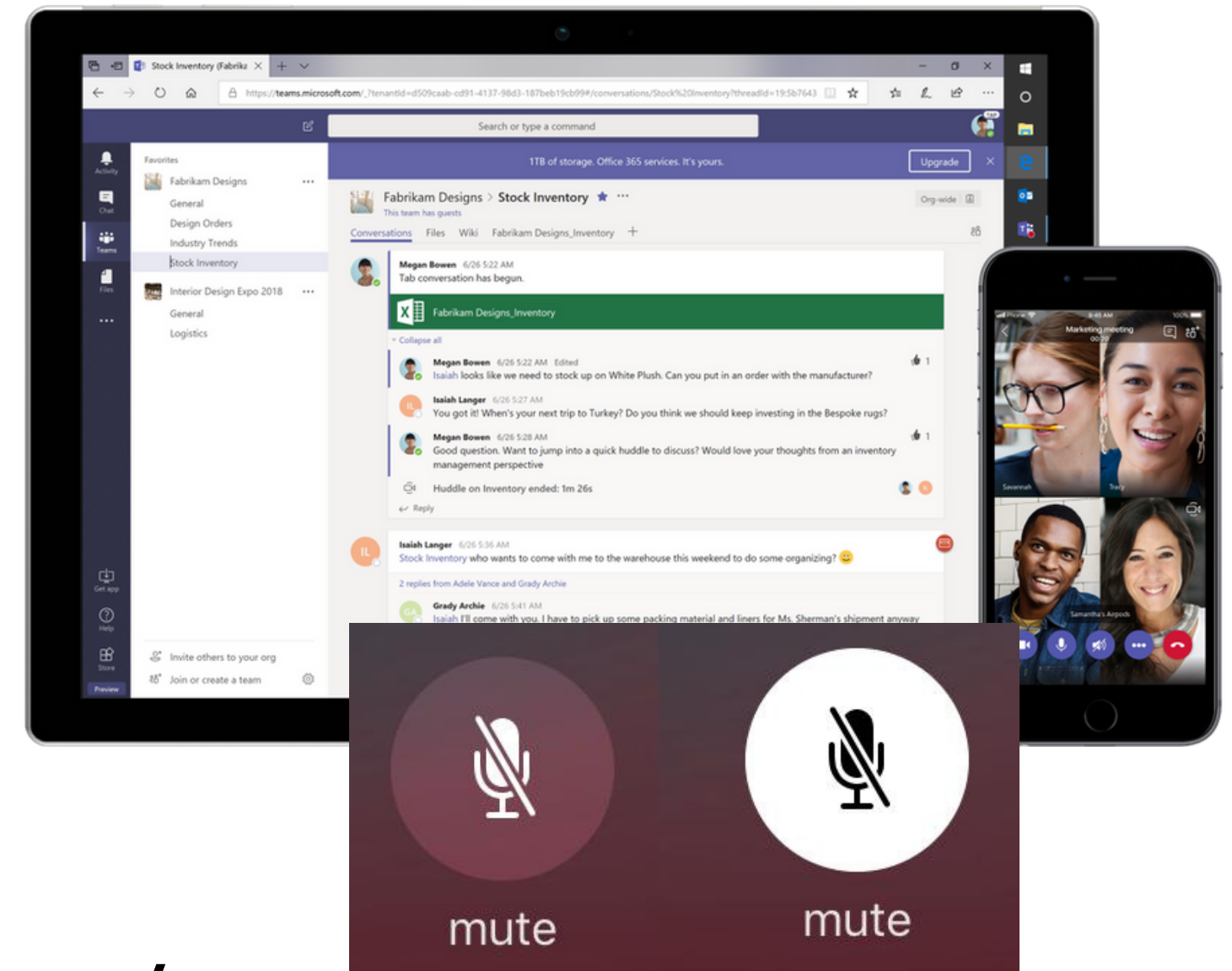


Housekeeping Reminders

**Please Mute Your Microphone.
Enter Questions in the Chat Box.**

A recording of this webinar and copies of the presentation materials will be available online at:

<https://homelessness.hawaii.gov/monthly-webinars/>



General Updates

Oahu Rent & Utility Relief Program Re-opened on September 16th

- For more information or to apply for assistance go to <https://oneoahu.org/renthelp>.
- Please also visit <https://homelessness.hawaii.gov/eviction-moratorium-resources> for information about other rental assistance programs statewide, legal assistance, and information about mediation services.

Continuum of Care Notice of Funding Opportunity (NOFO)

- Partners in Care (PIC) RFP for CoC Competition released on September 13, 2021 with proposals due at 12:00 p.m. (HST) on October 6, 2021. For more information: <https://www.partnersincareoahu.org/fy21-coc-application>.
- Bridging the Gap RFP for CoC Competition released on September 24, 2021 with proposals due at 5:00 p.m. (HST) on October 14, 2021. For more information: https://www.btghawaii.org/media/uploads/fy2021_btg_coc_program_rfp_final_-_9.24.21.pdf.

Statewide Homeless Awareness Conference (November 19, 2021)

- For more information and to register, go to: <https://partnersincareoahu.org/2021-conference>.

State ID and Vital Record Assistance

New Website Link: <https://homelessness.hawaii.gov/id-assistance>

Need a Hawai'i State I.D. but don't have a permanent address?

Facts you need to know about getting an I.D.

- 1 Can I obtain a Hawai'i State I.D. if I am currently unsheltered and do not have an address?**
 - Yes. For homeless individuals, a signed sworn statement from an authorized service provider can be used to verify your primary place of residence.
- 2 Is there a fee to get a Hawai'i State I.D.? What about a Hawai'i birth certificate?**
 - The fee for obtaining an I.D. can be waived for homeless applicants with a letter from an authorized service provider.
 - The Hawai'i Department of Health may waive the fee for homeless applicants requesting a birth or marriage certificate through an authorized service provider.
- 3 Can I still apply for a Hawai'i State I.D. if I lost my Social Security card?**
 - While you are required to have a valid Social Security number, you do not need to show the physical card when applying for a State I.D.
- 4 What can I use for a mailing address?**
 - PO Boxes and General Delivery can be used.
 - Consult with an outreach worker to see if you can use your outreach program's business address to receive mail.
 - With their permission, use the mailing address or PO Box of a trusted family member or friend.
 - Some drop-in centers allow homeless individuals to sign up for mail services at their location.

Are you homeless and seeking help with vital documents?

Legal Aid Society of Hawaii | Oahu: (808) 536-4302
Statewide: 1-800-499-4302

OFFICE OF THE GOVERNOR'S COORDINATOR ON HOMELESSNESS
(808) 586-0193 | GOV.HOMELESSNESS@HAWAII.GOV | [HTTP://HOMELESSNESS.HAWAII.GOV](http://HOMELESSNESS.HAWAII.GOV)
This sheet is intended for general information purposes only.

How can I get help to get an I.D. or other documents?

What if I cannot afford the fee for a State I.D. or Hawaii Birth Certificate?

What if I don't have a Social Security card? How can I get a replacement?

What if I need a replacement I-94?



Anton Krucky

**Executive Director of Housing
Office of the Mayor, City & County of Honolulu**

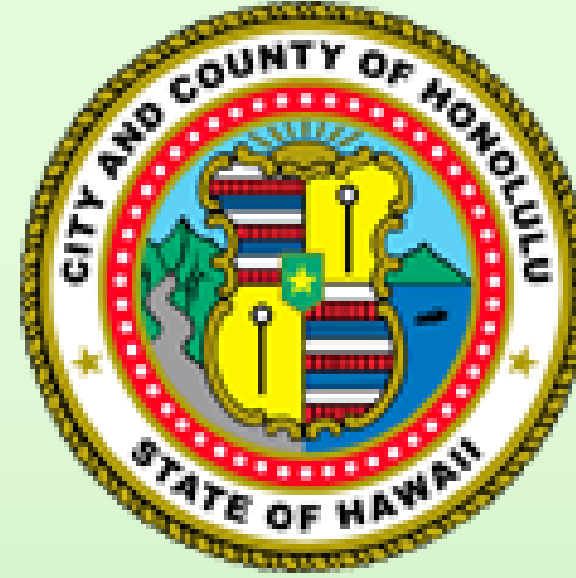
Director Krucky will provide an update on the City and County's new C.O.R.E program, which will respond to homelessness-related calls that do not require law enforcement intervention.



Amy Curtis

**Behavioral Health Administration
Hawaii State Department of Health**

Dr. Curtis will discuss the expansion of 24-hour stabilization services and intensive case management to Hawaii island, especially for individuals who may be eligible for Act 26 intervention, and will highlight AMHD's broader work to better target services for those with very intensive behavioral health needs.

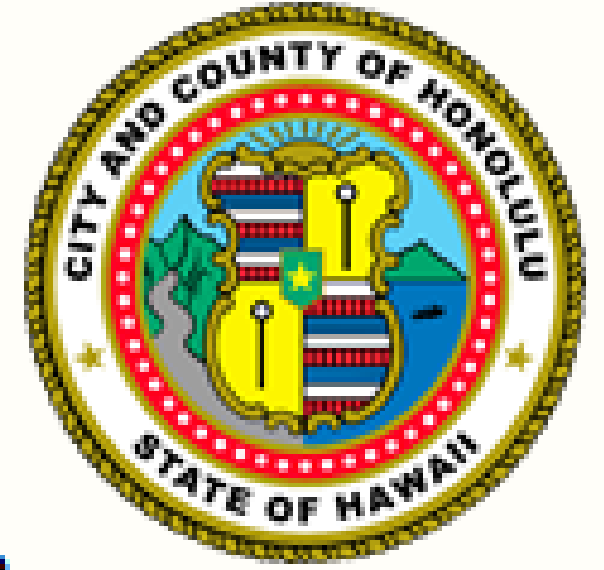


Office of Housing and Homelessness

C.O.R.E

**Crisis Outreach Response &
Engagement**

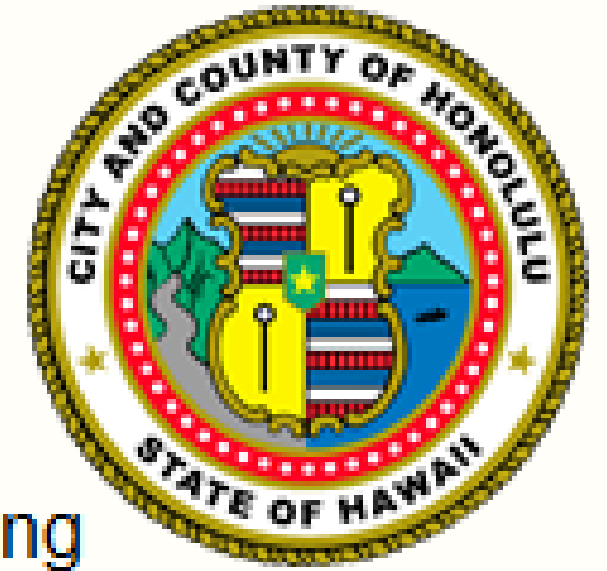
C.O.R.E.



Homelessness is a convergence of health care issues and lack of available affordable housing. Health care issues may include chronic medical conditions, mental health issues and/or alcoholism and drug addiction. It has been clear that Honolulu/Oahu has seen a significant presence of people experiencing various levels of homelessness.

Recognizing there are some types of potential crises that may not be best-addressed by a law enforcement response, C.O.R.E can carry out its central role of crisis, outreach, response, and engagement in situations that are not otherwise presenting with a danger to others or the community.

C.O.R.E.

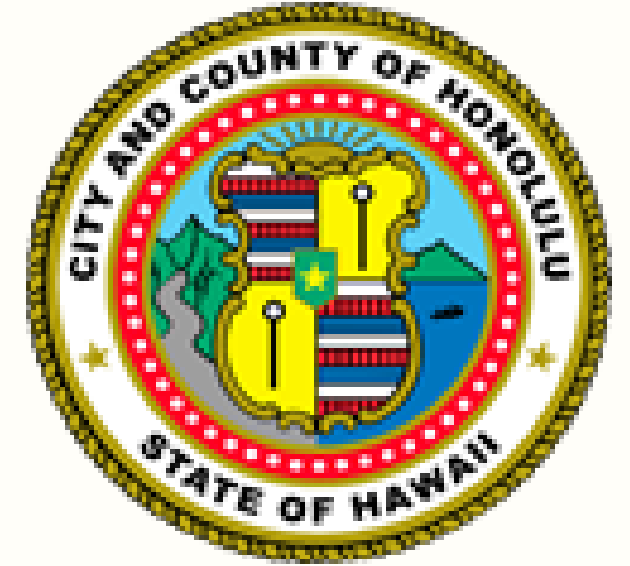


RESPONDING TO THE NEEDS:

The range of responses to health related needs, shelter options, and housing access is complex and diverse. In all cases, the homeless individual plays a key role, as the decision to become sheltered, housed or in treatment lies with them. In many cases, enlisting police and emergency services for situations that are not necessarily criminal in nature, have drawn resources away from actual incidents requiring law enforcement intervention. That being said, the policy oversight is within the Department of Housing and Homelessness. The program will be managed and housed in the Honolulu Emergency Services Department (HESD).

At the center of defining the City's approach to individuals experiencing a crisis and living on the street, is the deep consensus to embrace the person with respect, care, and dignity. This agreement is in the interest of effective planning, collaboration and coordination. With the aspiration of reducing a substantial encumbrance on law enforcement, C.O.R.E. was born.

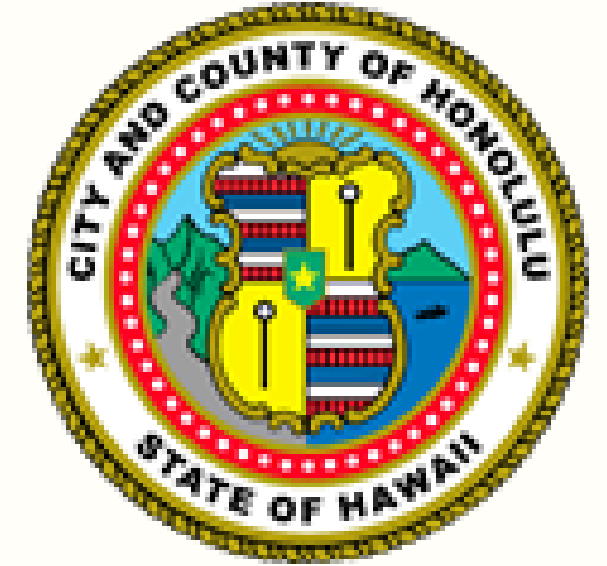
C.O.R.E



Moving Forward:

The Honolulu Emergency Services Department will adopt the C.O.R.E. program as one of its many divisions. The C.O.R.E. program will be stationed in Iwilei at the Health Services building, next to the Punawai Rest Stop. Initially, teams will consist of trained healthcare, mental health or human services professionals and will respond in an ambulance-style vehicle to assist an individual in need, primarily an unsheltered person.

C.O.R.E



The Process:

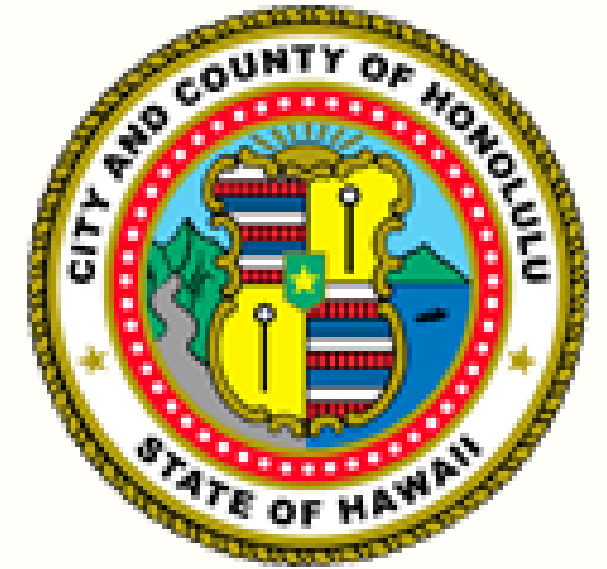
Calls will come into the 911 Communication Center. The call will either be transferred to HPD or EMS.

C.O.R.E. will be dispatched to the location of the individual in need. During the engagement, the team will determine appropriate care and services. If warranted, a referral to a stabilization agency will be made for follow up care. There will also be a direct line to C.O.R.E. for the public.

The new program plans to save police efforts and funding, allowing the officers to respond to calls of a criminal or serious nature.

C.O.R.E. also plans to see a reduction in EMS response calls that direct individuals to emergency rooms for minor medical care.

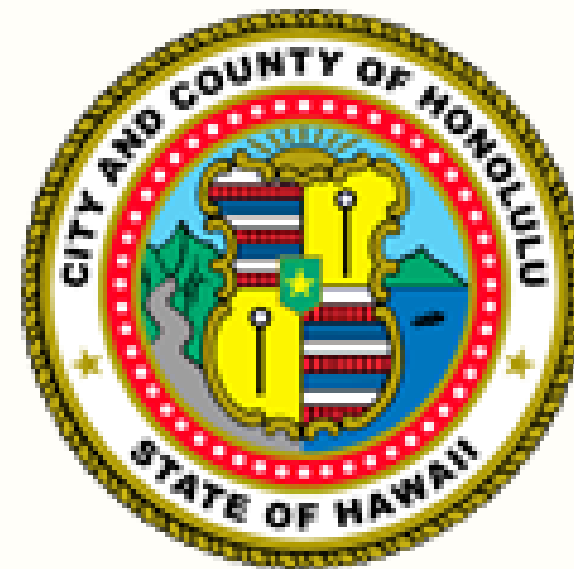
C.O.R.E.



Metrics and Evaluation

- Unique Individuals Served
- Calls for Service
- Follow-ups and Referrals, Types of Referrals, Placements
- Number Treated in Place
- Number Transported to Shelter/Housing/Medical Facilities
- Direct Mental Health/Substance Use Placement

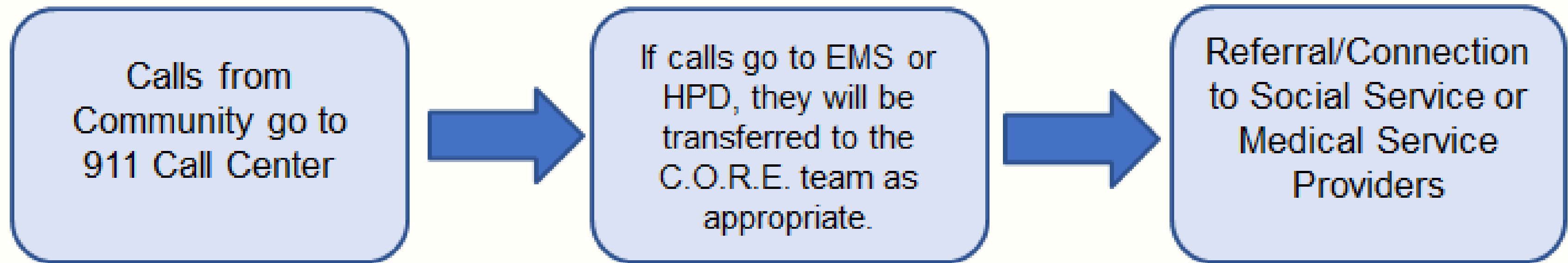
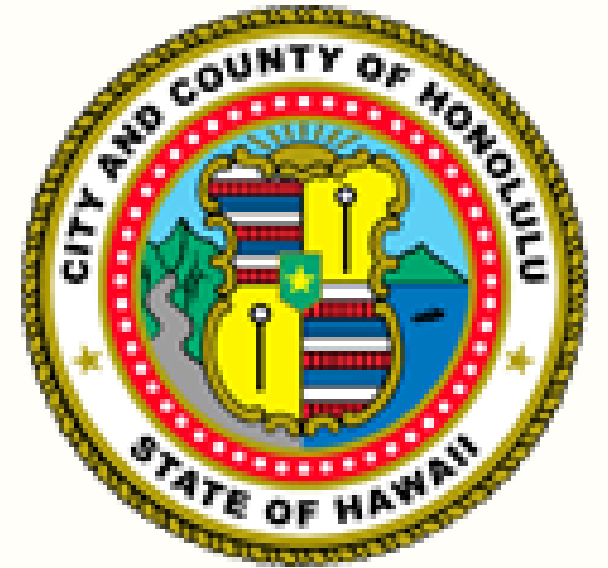
C.O.R.E



Staffing:

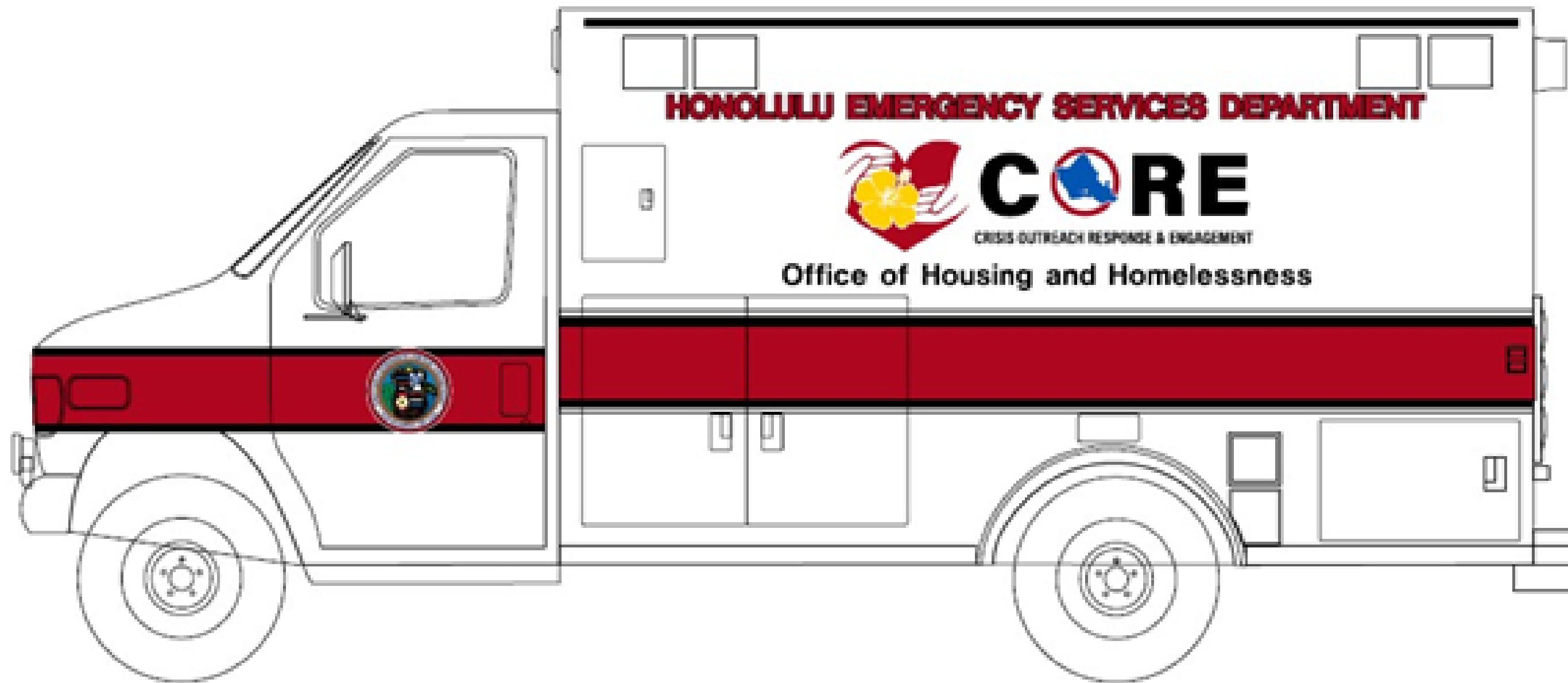
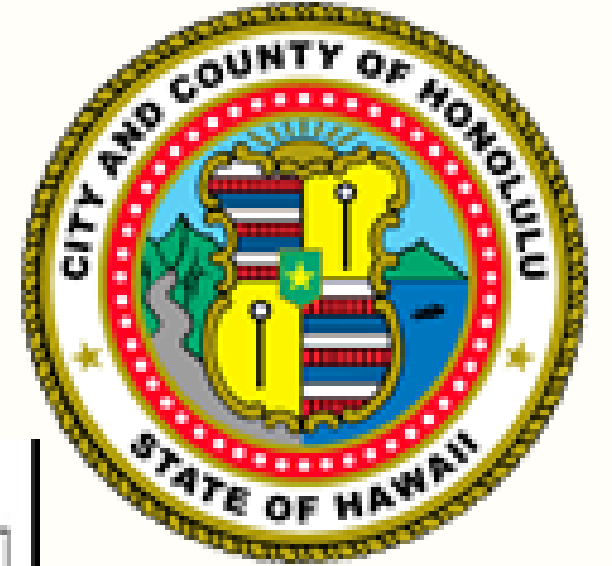
- Six nurse practitioners
- Each vehicle could house two EMTs with one nurse practitioner.

C.O.R.E. Response



C.O.R.E. will respond to citizens, businesses, or agencies who call 911 (HPD or EMS) dispatch or a non-emergency line. The program is meant to respond to a person with an immediate need. If someone who is homeless is stable, regular outreach from providers such as IHS, Achieve Zero, Kealahou West Oahu, Hawaii Health and Harm Reduction Center, etc. will be called.

C.O.R.E.



Mahalo



Act 26 and Bed Stabilization Updates

September 27, 2021

Amy Curtis, Ph.D., M.P.H., Administrator
Adult Mental Health Division
Behavioral Health Administration
Department of Health

Outline

AMHD Services

Mental Illness and Justice Involvement

Act 26 Data, Processes, and Outcomes

- 404s
- Act 26 Oahu Pilot Outcomes
- BI

Bed Stabilization (BI)

Role of Peer Specialists

AMHD Services



AMHD Service Array

Least Intensive

Most Intensive

Outreach and Linkages	Recovery Services	Outpatient and Integrated Care	Group Home & Residential Services	Intensive Community-Based Support	Comprehensive Crisis Services	Inpatient Hospitalization
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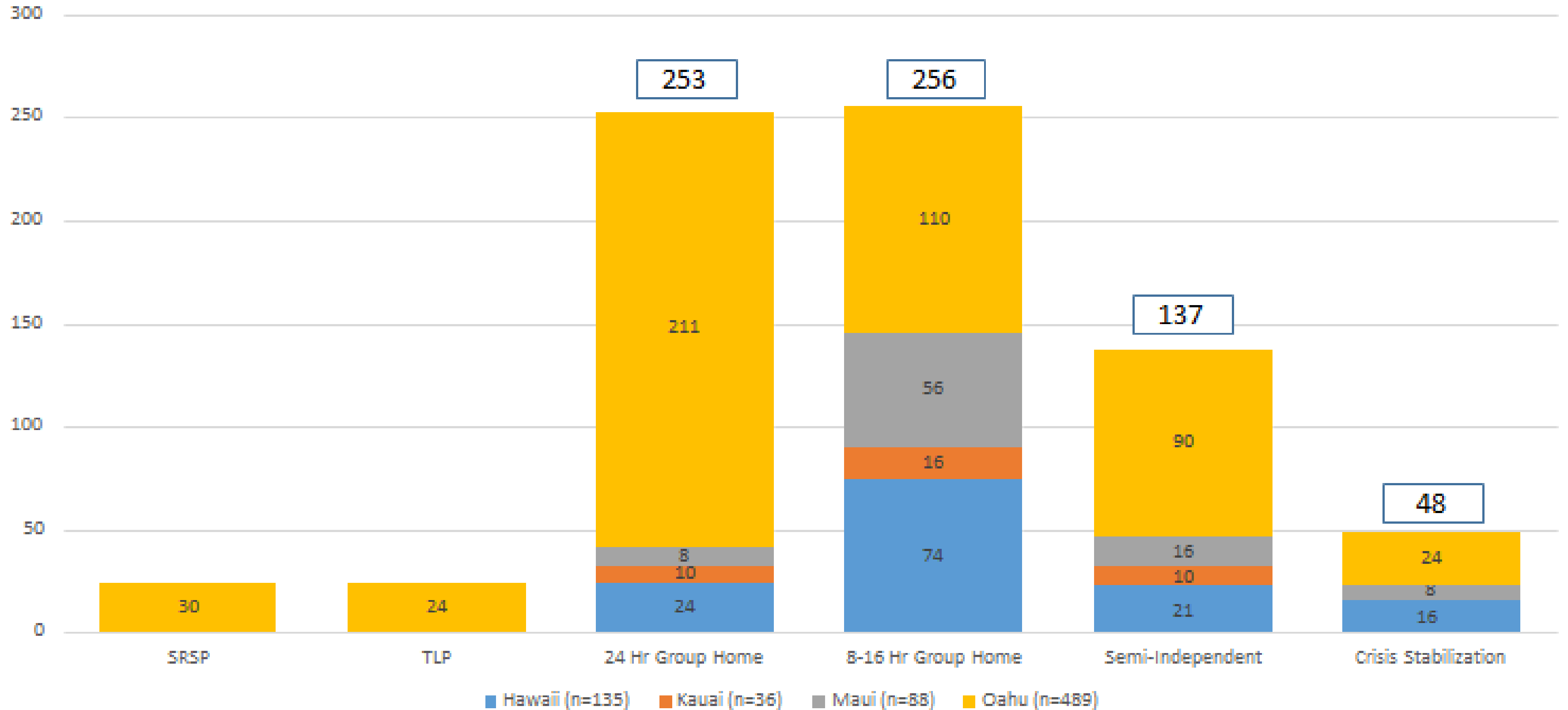
← **Case Management (avail to all AMHD consumers; required for forensic consumers)** →

Homeless outreach Eligibility determination	Clubhouse Peer coaching Peer specialist Shelter+care (homeless) Supported employment Supported education Representative payee	Outpt psychotherapy Medication management Day treatment Intensive Outpt Hosp Living Well Hawai'i	Specialized residential services population Expanded adult res care home Therapeutic Living Program 24 hr group home 8-16 hr group home Semi-independent housing Supported housing	Intensive CM (ICM+): -High utilizers -Homeless	24/7 CARES line Crisis Mobile Outreach Crisis Support Mgmt Crisis Stabilization beds Licensed Crisis Res Serv ICM+ based model Disaster services Mental health emergency worker (MHEW)	Hawai'i State Hospital Community hospitals
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Forensic Services:

Jail-based clinical services • Court-ordered forensic evaluations • Jail diversion • Mental Health Court • Fitness restoration • Conditional Release Exit Support and Transition Program

AMHD Residential/Housing Services (N=748 beds)



Mental Illness and Justice Involvement



The Mental Health—Criminal Justice Challenge

The rate of **serious mental illness** is **four to six times higher** in jail than in the general population*

Arrested **more often**...

More stressed during incarcerated...

Incarcerated longer...

Not a pathway for **access** to treatment...

More likely to “fail” community supervision...

Cycle: back before the bench...

* 14.5% of men and 31% of women in jails Vera Institute of Justice, Council of State Governments Justice Center.

How are we spending our resources?

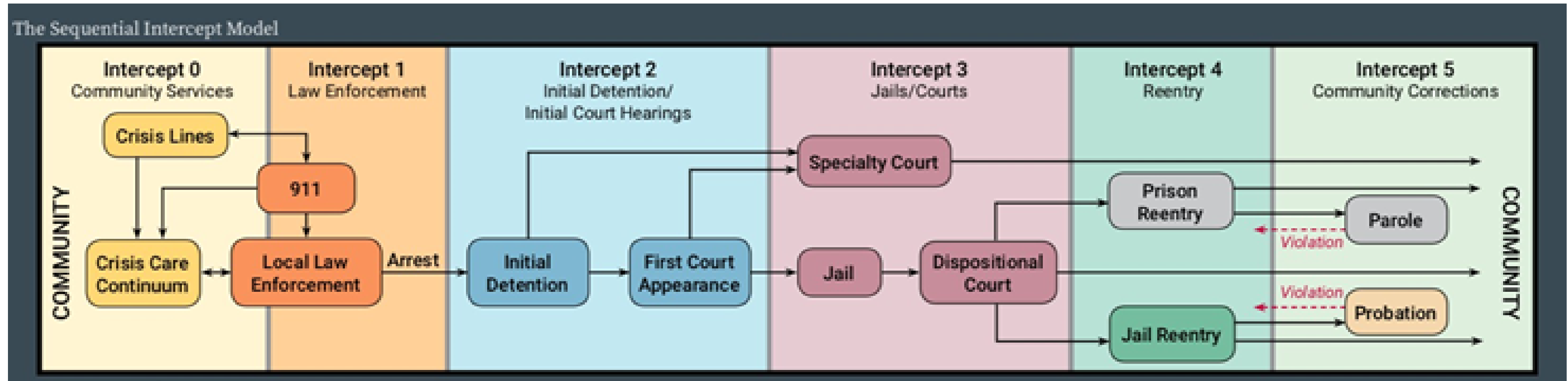
Housing an inmate with mental illness in jail costs \$31,000 annually, while community mental health services cost about \$10,000 (NAMI 2015)

The annual cost of technical violations while on community supervision is \$2.8 billion and people with mental health conditions are 38% more likely to experience a revocation while on community supervision

Each year more than 2 million people with serious mental illness are booked into jail (NAMI 2015)

More than 91,000 competency evaluations were conducted in 2019; researchers also estimate that about half of these evaluations were for people charged with misdemeanors

The Sequential Intercept Model



Policy Research Associates (with NIMH grant support) 2005-2018

1. Strategic planning tool
2. Blueprint for a justice informed mental health system
3. Promotes community-based strategies to reduce the involvement of people with mental illness in the criminal justice system and decriminalize mental illness

Act 26 Data, Processes, and Outcomes



Act 26

- Became law fall 2020
- Allows those with petty nonviolent misdemeanors where fitness to stand trial is a concern to have an expedited fitness review (if court-based clinician is available) within 2 days and court date within 2 days after that
 - If fitness is an outstanding issue sent to custody of the director of DOH for 7 days
 - During stay with DOH, fitness evaluation is re-evaluated
 - if now fit, return to court
 - If remain unfit, charges are dropped and:
 - can have civil commitment if danger to themselves or others
 - if civil commitment is not appropriate, is discharged with linkage to case management and treatment as willing to accept

Number of 404 exams Ordered, FY 2019 with NV PM Breakdown

Oahu 453 total 56 NV PM

Maui 52 total 1 NV PM

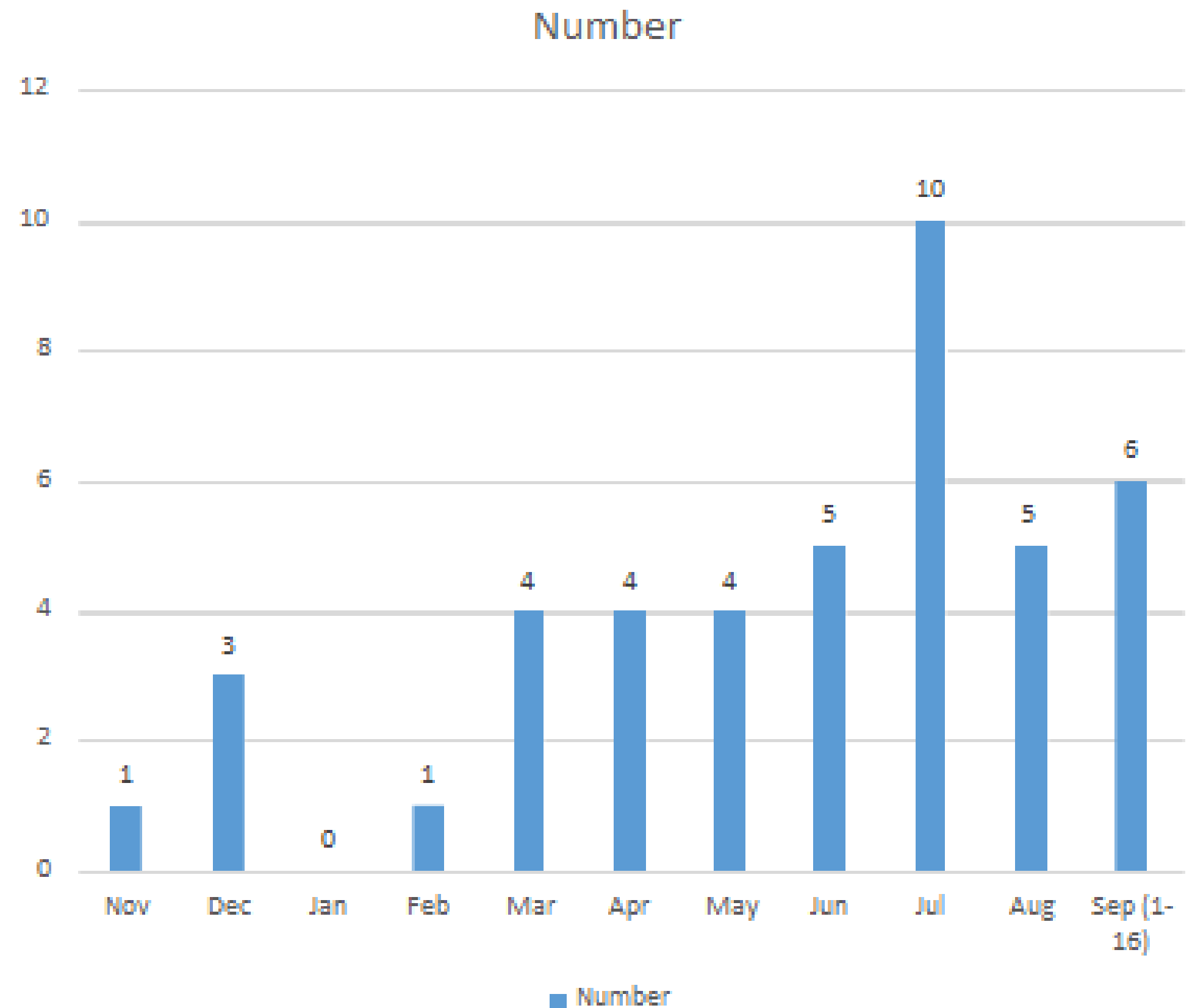
BI 422 total 73 NV PM

Kauai 110 15 NV PM

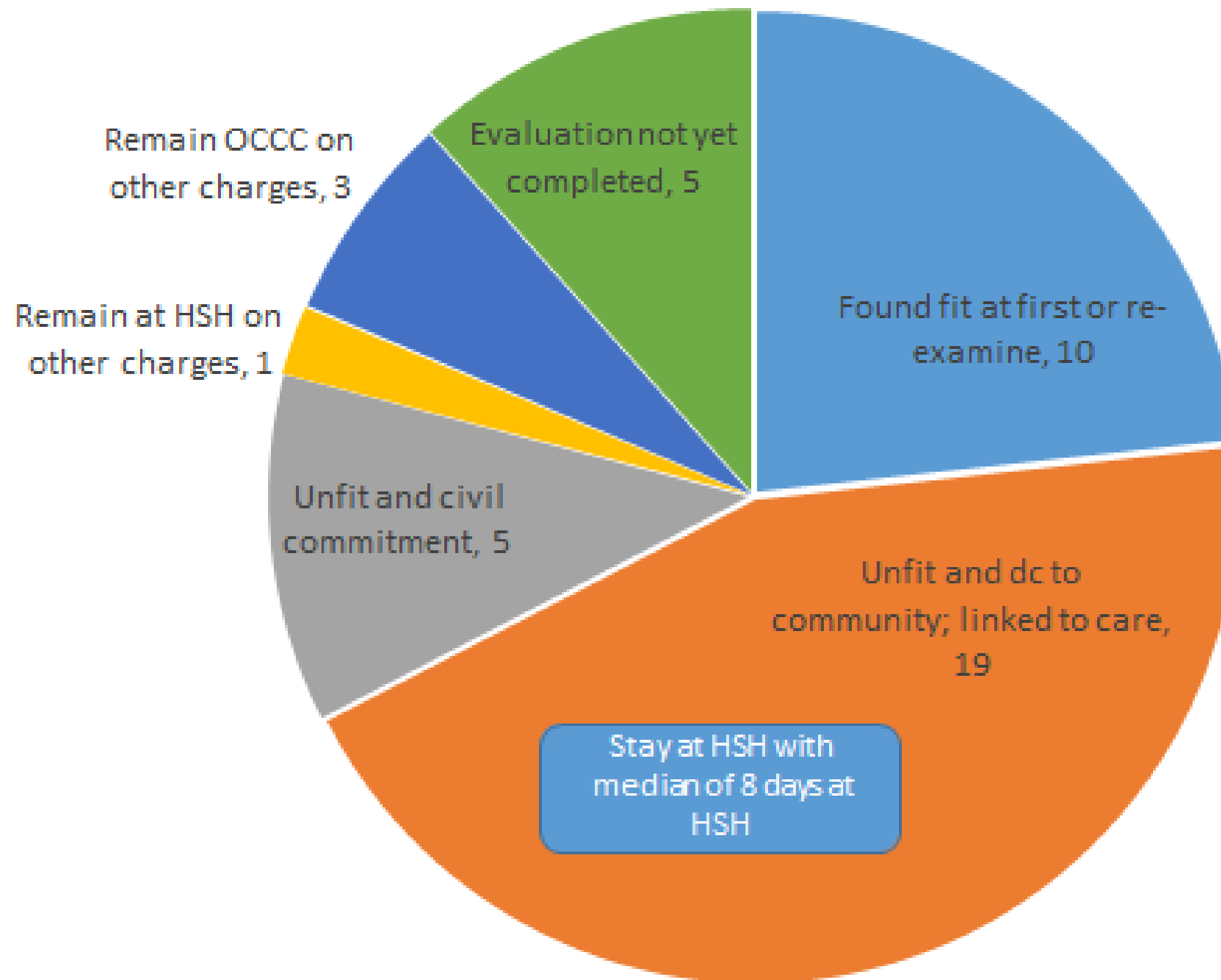
Total 1037 145 NV PM

59 of the 145 were found unfit and sent to HSH; of those, 45% ended up being civilly committed at the end of the 60 days (when "Act 53" timed out)

Number of Act 26 Cases by Month



Number of Act 26 Cases by Outcome (N=41)

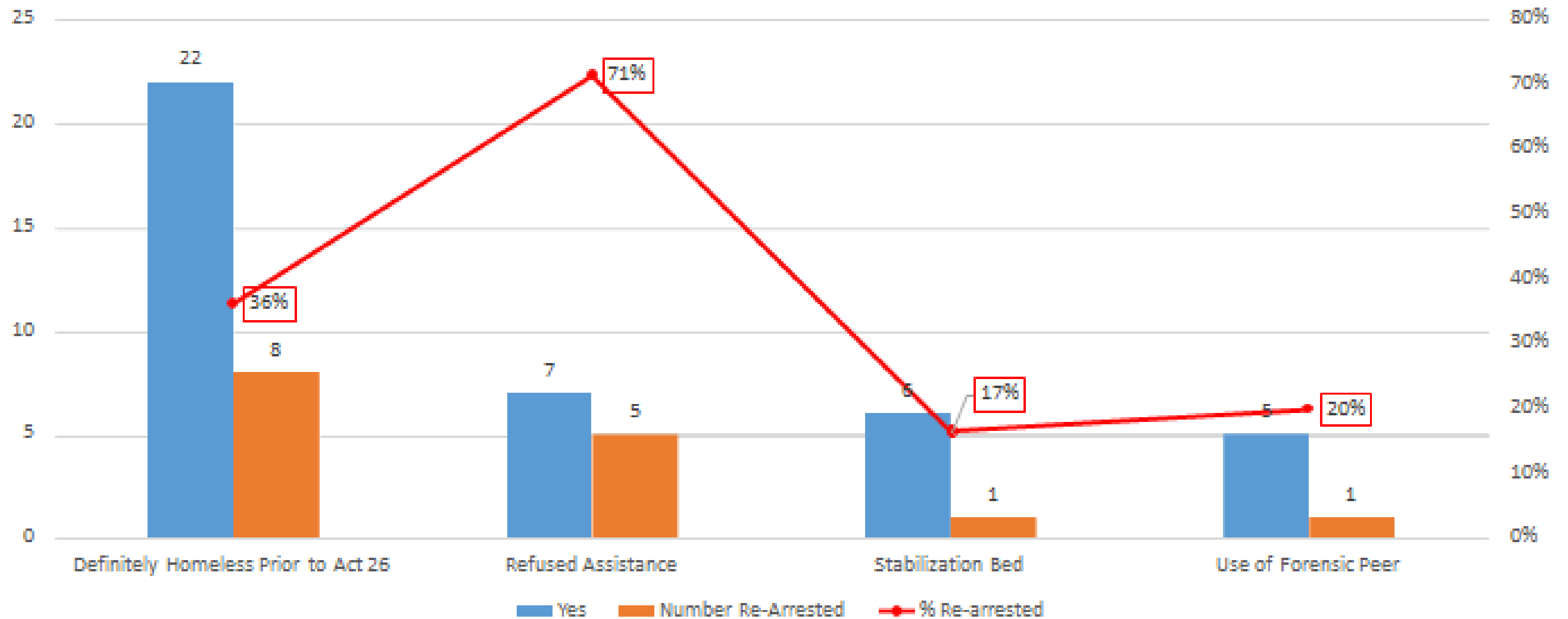


9 re-arrests total of unfit:

- Only 1 that has been admitted to a stabilization bed after HSH
- Only 1 where a forensic peer was utilized

22 of 41 (54%) were known to be homeless prior to arrest

Use of Services, & Re-Arrests of Those Found to be Unfit



Public Health Impact

- 10 (53% of total) individuals found unfit and released to community **were able to avoid incarceration, have not been re-arrested, instead were evaluated and linked to services**
- **Only 1 of those linked to stabilization bed or forensic peer has been re-arrested**

Resource Impact

- **OCCC has saved approx. \$325,215** due to less inmate stays while waiting for fitness evaluation
- For 22 individuals alone that were discharged to community (n=20) or found to be fit (n=2), **HSH has saved \$1,268,696** compared to usual 60-day court-ordered stay while waiting for 2nd fitness evaluation
- For 43 first fitness evaluations, **thousands of dollars and over 300 hours of CEB staff time saved**
- We estimate **over 120 hours of ACSB time saved** due to no need for record collection

Role of Peer Specialists and Bed Stabilization on BI



Forensic Peer Specialists

- We currently have 19 qualified certified peer specialist linked to AMHD that qualified to enter the Forensic Peer Specialist training
- 10 of 19 just completed forensic peer specialist training
 - 1 from BI, 1 from Maui, 8 from Oahu
 - Training is intensive over the span of 2 weeks/ 40 hours.
 - Provider is nationally recognized by SAMHSA for their EBP training
- Next Training is being planned for Spring 2022

Bed Stabilization on BI

Short term bed stabilization: 3-14 days

Kona side – near Kona Hospital

Uses intensive case management

Someone on-site 24/7

Referred by calling CARES line

Crisis mobile outreach teams can transport

Opened Aug 30th

What Services Are Available on BI for Act 26 Defendants Released to the Community?

Assessment and treatment

Case management

Homeless outreach and less than severe mental illness homeless outreach

Intensive case management

Palekana Elua

Stabilization beds

Forensic peer specialists (Training completed 9/24/21)

Summary and Discussion



Summary

AMHD Services being expanded: stabilization beds and forensic peer specialists

For those with MI and justice involvement:

- For those who are fit, jail diversion can be used
- Act 26 provides pathway for those with mental illness who are not fit and charged with nonviolent PM

Act 26 Pilot in Oahu demonstrates promising outcomes

- Less time waiting for fitness evaluation while incarcerated or in community prior to linkage to mental health services
- Linkages to needed mental health services
- Saves state money and staff time
- Uses bed stabilization and forensic peer specialists in programming

Let's Connect!

If you have any questions regarding the webinars, or have suggestions for future topics, please contact our office

Jason Kasamoto
GCH Special Assistant
808-208-3712
gov.homelessness@hawaii.gov





Connecting on **The Road to Home**

THANK YOU FOR ATTENDING

