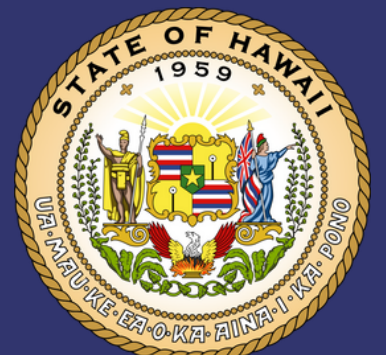




# Connecting on **The Road to Home**

OCTOBER 25, 2021 – 12:00 P.M. TO 1:00 P.M. HST



October 2021

# National Domestic Violence Awareness Month



## Kayla Keehu-Alexander & Jennifer Pecher

She will offer a short presentation on the new process for isolation/quarantine intake at AUW, and how community members can use this program.



## Robert Boyack & Nanci Kreidman

They will discuss the implementation of Coordinated Entry for DV; and DVAC's experience in implementing housing programs such as the Hale Maluhia program.



## Jennifer Carter & Billie-Kay Yokoyama

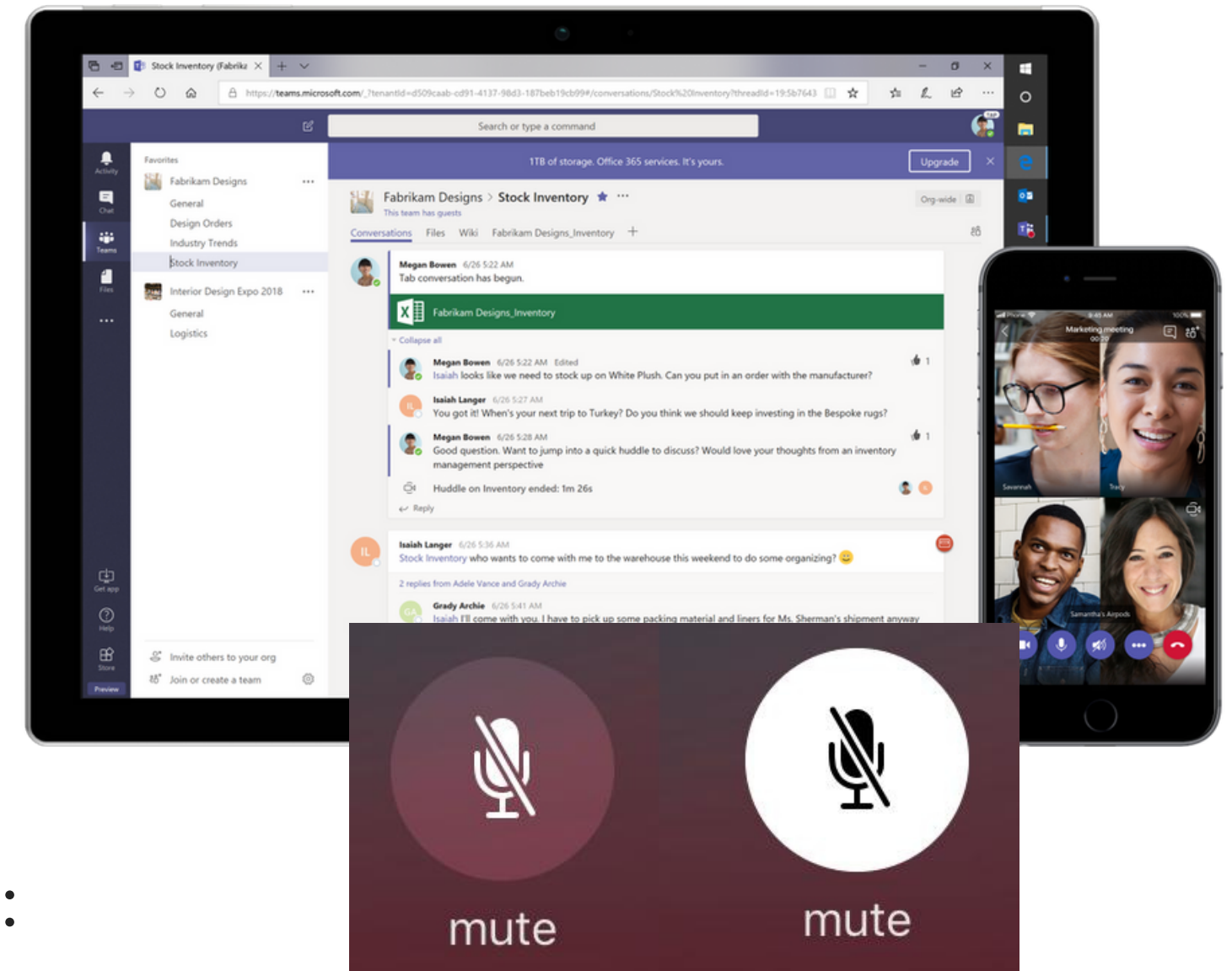
They will discuss YWCA Kaua'i's DV programs and the implementation of Coordinated Entry for DV.

# Housekeeping Reminders

**Please Mute Your Microphone.  
Enter Questions in the Chat Box  
or Raise Your Hand.**

A recording of this webinar and copies of the presentation materials will be available online at:

**<https://homelessness.hawaii.gov/monthly-webinars/>**



# General Updates

## Emergency Rental Assistance (ERA) still available in all four counties

- For more information, go to: <https://homelessness.hawaii.gov/eviction-moratorium-resources> for information about rental assistance programs statewide, legal assistance, and information about mediation services.

## Micronesian Minister's Uut – First Community Engagement Webinar (Oct. 26th, 10 a.m.)

- Live streamed on the Kokua Kalihi Valley Comprehensive Family Services Facebook Page at: <https://facebook.com/KiokuaKalihiValleyCFS>
- An educational event for renters made by and for the Micronesian community regarding rent and utility relief and rental mediation, includes recap and Q&A in Chuukese, Kosraean, and Pohnpeian.

## AUW Webinar: Rental Housing Assistance in Hawaii (Oct. 27th, 2–3:30 p.m.)

- Please register at the following link: [https://us02web.zoom.us/webinar/register/WN\\_izj-ir6IRxm3v6rpR3E1sg](https://us02web.zoom.us/webinar/register/WN_izj-ir6IRxm3v6rpR3E1sg)
- Featuring speakers from GCH, Partners in Care Oahu Housing Now, HOPE Services, and YWCA Kauai

## Statewide Homeless Awareness Conference (Nov. 19th, 9 a.m. – 4 p.m.)

- For more information and to register, go to: <https://partnersincareoahu.org/2021-conference>.



# ACCEPTING HOUSING VOUCHERS CAN...

**Positively affect Landlords**

"If somebody comes up who has Section 8 housing, it's just a benefit. It really is. It's stability... They take that opportunity and they give back to the landlord by taking care of the home. "



# DENYING APPLICATIONS TO VOUCHER HOLDERS CAN...

**Perpetuate Homelessness**

"For three months being homeless we waited for a house...There's no Section 8 available. And that's where the homeless part really hurt because you have the funding, you have the voucher, but you have no home."

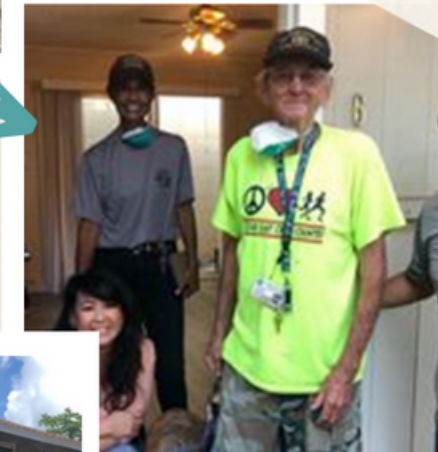


## BECAUSE A LANDLORD STEPPED FORWARD...



A mother and child have a key to their own home and a place where they can feel safe and secure.

A Veteran came off the streets and was provided with an apartment of his own.



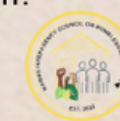
After 10 long years, a woman and her pet dogs no longer have to call the narrow space under a freeway overpass their home.



FOR MORE INFORMATION ON THE NEED FOR MORE LANDLORDS, PLEASE VISIT:  
[HTTPS://HOMELESSNESS.HAWAII.GOV/LANDLORD-ENGAGEMENT/](https://homelessness.hawaii.gov/landlord-engagement/)

OFFICE OF THE GOVERNOR'S COORDINATOR ON HOMELESSNESS

(808) 586-0193 | [GOV.HOMELESSNESS@HAWAII.GOV](mailto:GOV.HOMELESSNESS@HAWAII.GOV) | [HTTP://HOMELESSNESS.HAWAII.GOV](http://homelessness.hawaii.gov)



# Partners in Care Lunch & Learn: DOH Developmental Disabilities Division



- Tuesday, October 26th, 12 to 1 p.m.
- Featuring:
  - Ryan Lee, MD
  - Laine Tokumoto
- Overview of DDD services and support, along with eligibility for these programs.
- For more information, contact Elliot at [elliottw@partnersincareoahu.org](mailto:elliottw@partnersincareoahu.org).



**Aloha United Way**

**CREATING  
CHANGE**



**Aloha United Way**

**COVID-19 Isolation & Quarantine Support Services**  
**Aloha United Way**

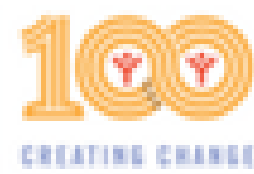
# Our Mission

Aloha United Way brings resources, organizations and people together to advance the health, education and financial stability of every person in our community.





# Aloha United Way's 211 Helpline



Select Language ▼

SEARCH FOR SERVICES | SERVICE PROVIDERS TOOLS | ALOHA UNITED WAY

## ALOHA UNITED WAY 211

Connecting you with the info and resources you need.

Questions about Coronavirus (Covid-19)?

Call 211 or click the button below.

211 is Hawaii's only statewide hotline partnering with the Department of Health.

SEARCH NOW

CALL 2-1-1

Coronavirus  
Information

211

FREE. CONFIDENTIAL. STATEWIDE.

GET CONNECTED.  
GET HELP.

# Isolation & Quarantine Services (IsoQ)

## What the program offers

*IsoQ Services offer the ability to access clean and safe accommodations for those directly impacted by COVID-19.*

- Isolation
- Quarantine
- Limits the spread of COVID-19



# Isolation & Quarantine Services

Who the program serves

- COVID-19 positive individuals
- Individuals exposed to COVID-19

...Who do not have the ability to safely Isolate or Quarantine in their current living situation.

- Guardians & Caregivers
- Household members who have now been exposed



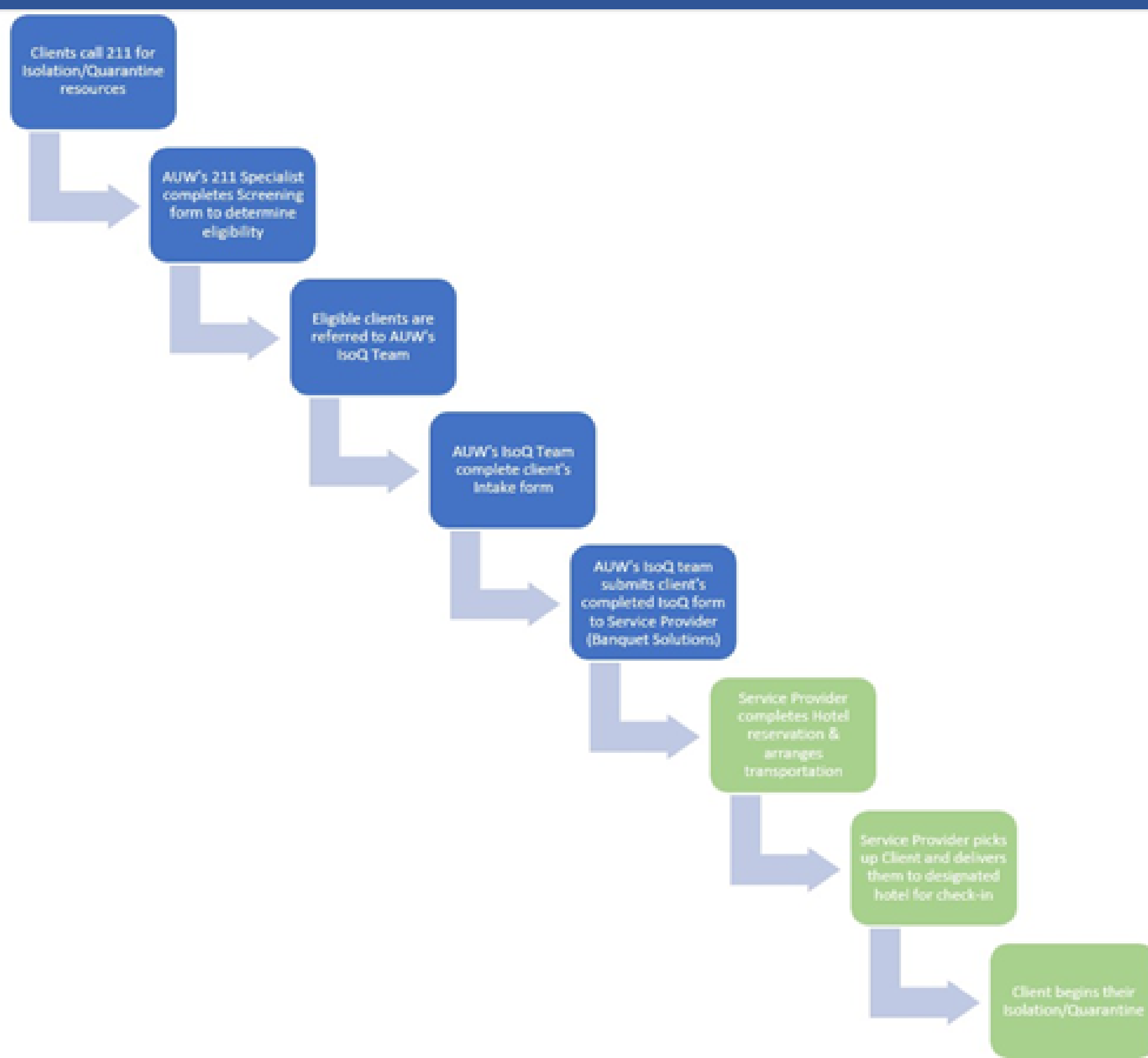
# Isolation & Quarantine Services

Meeting the needs of our community

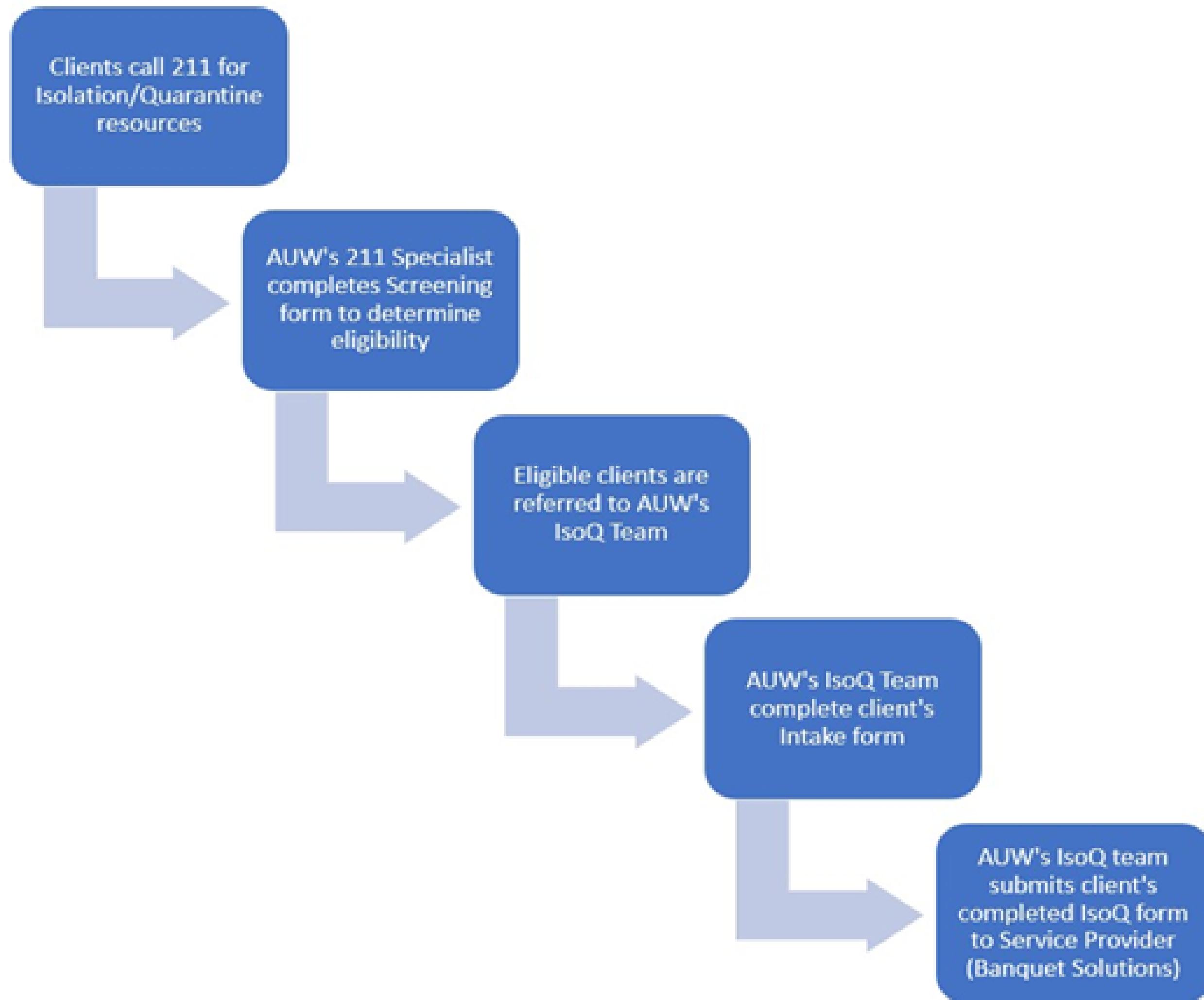
- Greatest impact on those who do not have a safe place to Isolate/Quarantine
  - Houseless/Homeless community
  - Members of large households
    - 10+ persons in one home
    - Shared bedrooms/bathrooms
    - Close proximity to Kūpuna or the immunocompromised
  - Those who live in congregate settings
    - Shelters
    - Sober living homes
    - Transitional Housing
    - Etc.







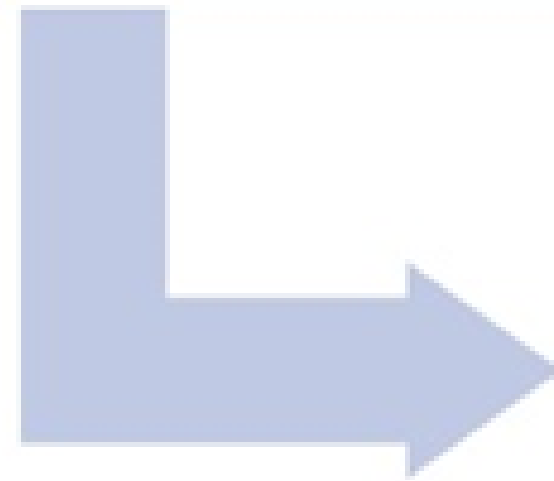
®



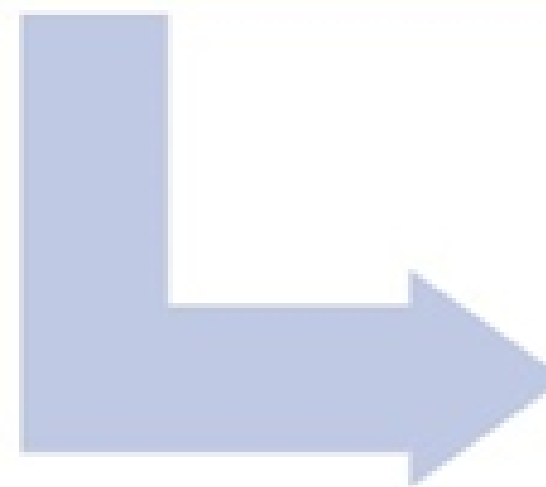
211 Available 7 days/week  
7am-10pm



Service Provider  
completes Hotel  
reservation &  
arranges  
transportation



Service Provider picks  
up Client and delivers  
them to designated  
hotel for check-in



Client begins their  
Isolation/Quarantine



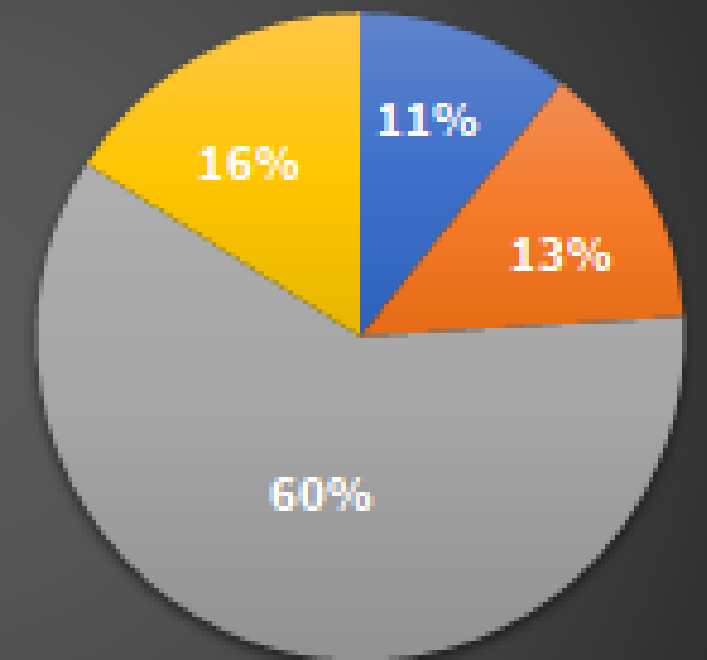
®

# Program Statistics

- Launched on October 1, 2021
- Average processing time: 28 minutes
- Majority of clients calling from Large Households

## Demographics

- Houseless/Homeless
- Congregate Housing
- Large Household
- Other





# Isolation & Quarantine Services

Give us a call!



211

Available 7 days/week  
7am-10pm Daily

IsoQ Team

Available 7 days/week  
7am-10pm Mon-Fri  
11am-7pm Saturday & Sunday

# Mahalo!



# Any Questions?



# Child & Family SERVICE

A private nonprofit serving Hawai'i since 1899

**DV CES**



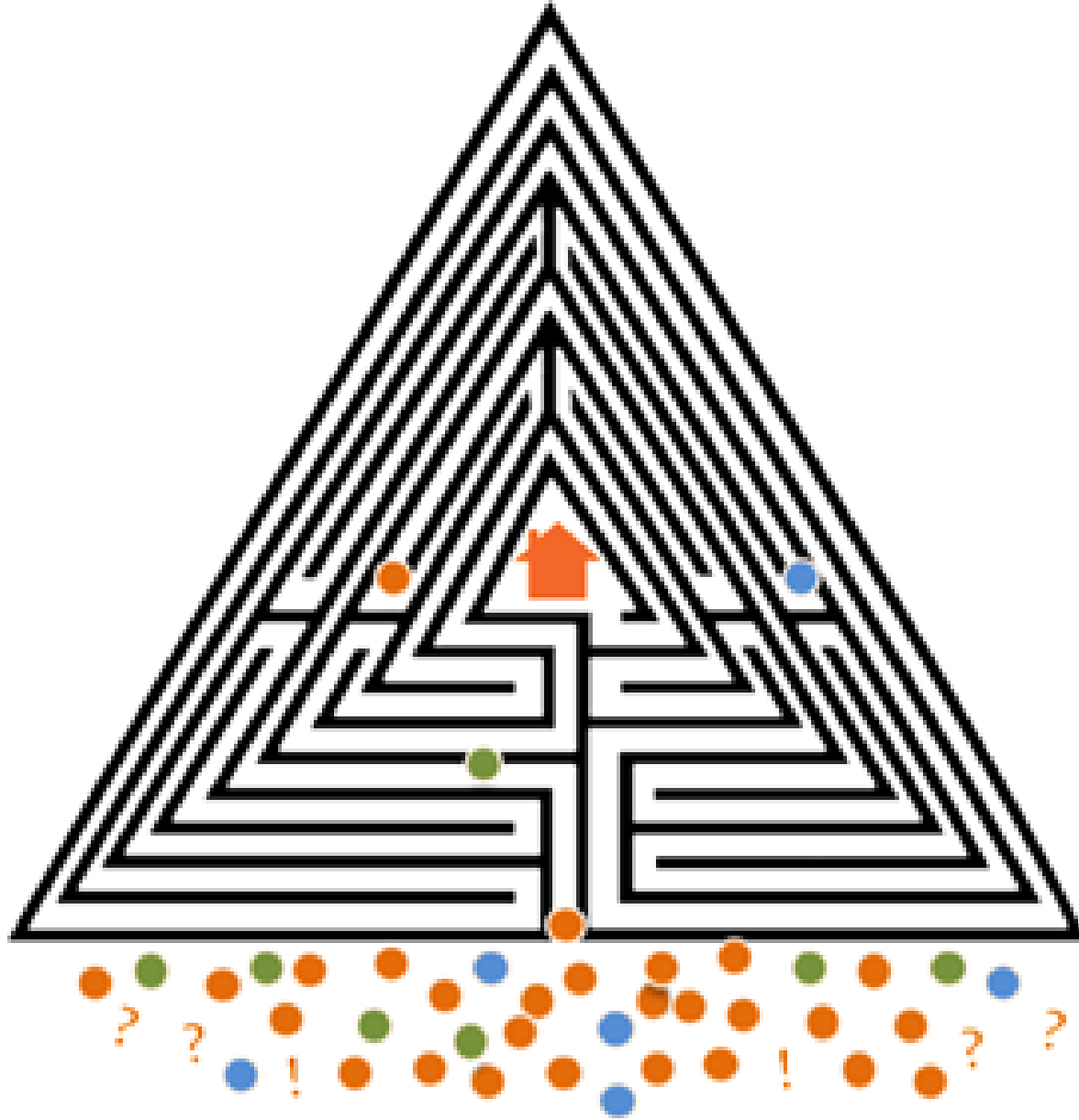
# What is Coordinated Entry (CES)?

HUD requires each Continuum of Care (CoC) to establish and operate a “centralized or coordinated assessment system” (referred to as “coordinated entry”) with the goal of increasing the efficiency of local crisis response systems and improving fairness and ease of access to resources.

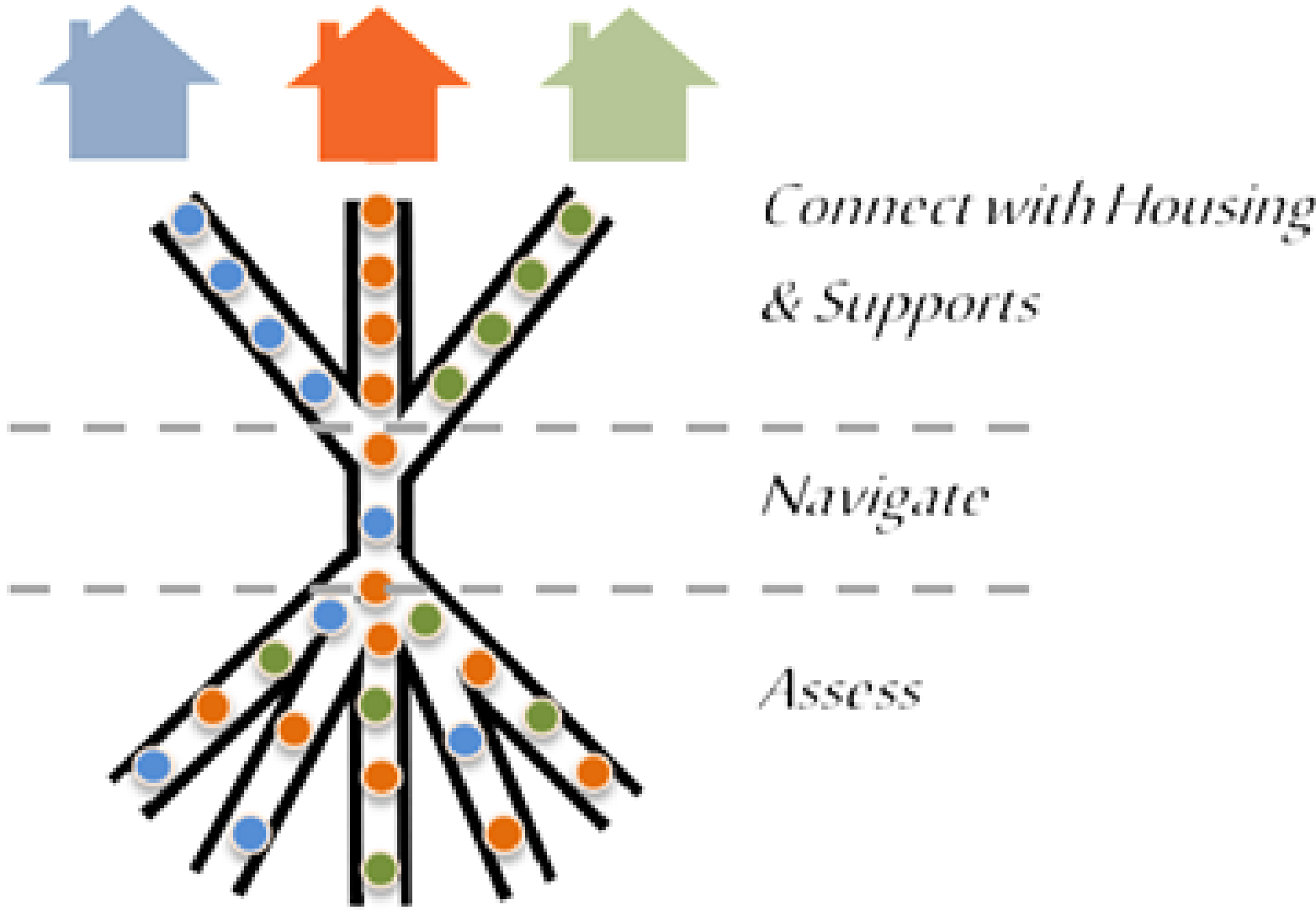
Coordinated Entry processes are intended to help communities prioritize people who are most in need of assistance. They also provide information to CoCs and other stakeholders about service needs and gaps to help communities strategically allocate their current resources and identify the need for additional resources.



# Without CES

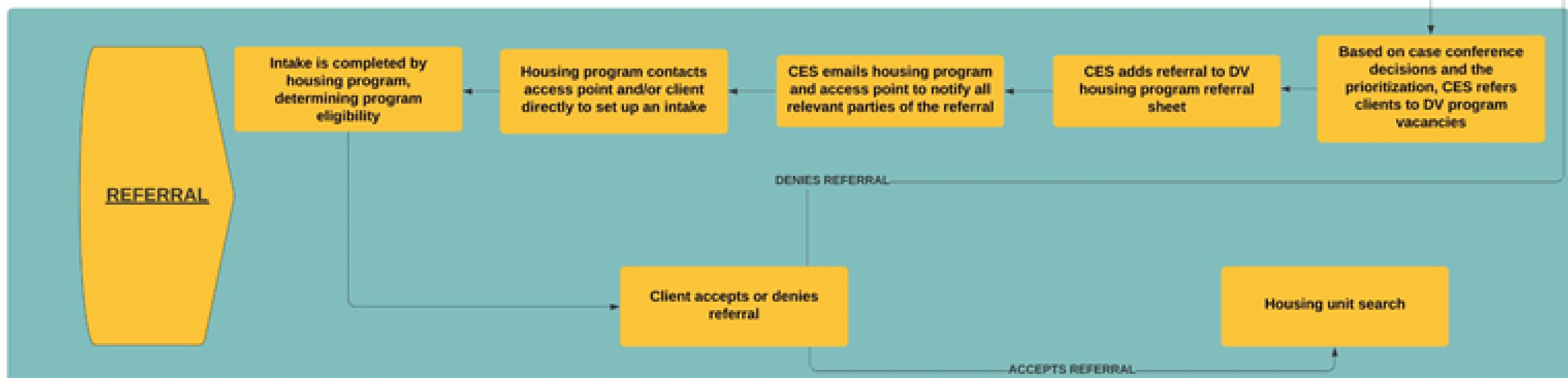
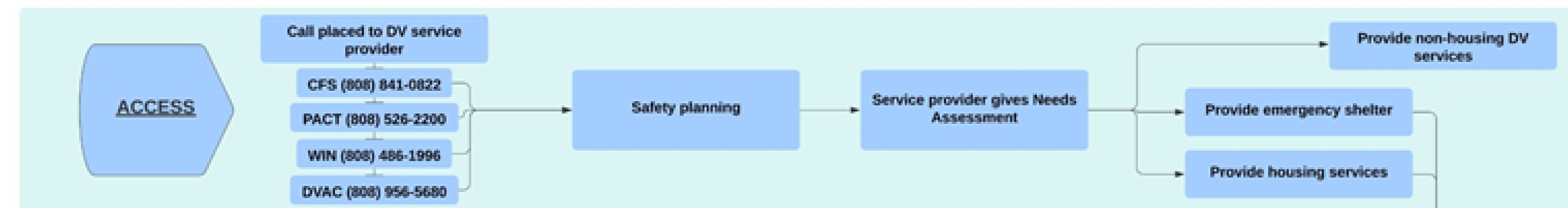


# With CES



# How does DV CES differ from mainstream CES?

- Homeless Domestic Violence victims require a different level of security/confidentiality
  - No PII used
- Smaller population
- Less resources available for DV-specific clients



# DV-specific Access Points

1. DVAC (Domestic Violence Action Center)

<https://domesticviolenceactioncenter.org/>

(808) 956-5680

1. PACT (Parents and Children Together)

<https://pacthawaii.org/>

(808) 526-2200

1. CFS (Child & Family Service)

<https://www.childandfamilyservice.org/oahu/>

(808) 841-0822

1. WIN (Women in Need)

<https://www.winhi.org/>

(808) 486-1996

# Assessment

## VI-SPDAT

The Vulnerability Index - Service Prioritization Decision Assessment Tool

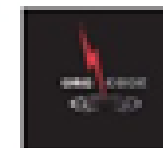
Vulnerability Index -  
Service Prioritization Decision Assistance Tool  
(VI-SPDAT)

Prescreen Triage Tool for Families

AMERICAN VERSION 2.0

©2009 Urgoode Consulting Inc. and Community Solutions. All rights reserved.  
1 (800) 775-0470 [info@urgoode.com](mailto:info@urgoode.com) [wwwurgoode.com](http://wwwurgoode.com)

COMMUNITY  
SOLUTIONS



The VI-SPDAT is administered to both singles and families to determine risk and prioritization when providing services to homeless and at-risk of homelessness persons.

## Children

- How many children under the age of 18 are currently with you? \_\_\_\_\_ ☐ Refused
- How many children under the age of 18 are not currently with your family, but you have reason to believe they will be joining you when you get housed? \_\_\_\_\_ ☐ Refused
- IF HOUSEHOLD INCLUDES A FEMALE:** Is any member of the family currently pregnant? ☐ Y ☐ N ☐ Refused
- Please provide a list of children's names and ages:

First Name	Last Name	Age	Date of Birth
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

**IF THERE IS A SINGLE PARENT WITH 2+ CHILDREN, AND/OR A CHILD AGED 11 OR YOUNGER, AND/OR A CURRENT PREGNANCY, THEN SCORE 1 FOR FAMILY SIZE.**

**IF THERE ARE TWO PARENTS WITH 3+ CHILDREN, AND/OR A CHILD AGED 6 OR YOUNGER, AND/OR A CURRENT PREGNANCY, THEN SCORE 1 FOR FAMILY SIZE.**

SCORE: \_\_\_\_\_

## A. History of Housing and Homelessness

- Where do you and your family sleep most frequently? (check one)
  - ☐ Shelters
  - ☐ Transitional Housing
  - ☐ Safe Haven
  - ☐ Outdoors
  - ☐ Other (specify): \_\_\_\_\_
  - ☐ Refused

**IF THE PERSON ANSWERS ANYTHING OTHER THAN "SHELTER", "TRANSITIONAL HOUSING", OR "SAFE HAVEN", THEN SCORE 1.**

SCORE: \_\_\_\_\_

- How long has it been since you and your family lived in permanent stable housing? \_\_\_\_\_ ☐ Refused
- In the last three years, how many times have you and your family been homeless? \_\_\_\_\_ ☐ Refused

**IF THE FAMILY HAS EXPERIENCED 1 OR MORE CONSECUTIVE YEARS OF HOMELESSNESS, AND/OR 4+ EPISODES OF HOMELESSNESS, THEN SCORE 1.**

SCORE: \_\_\_\_\_

## C. Socialization & Daily Functioning

- Is there any person, past landlord, business, bookie, dealer, or government group like the IRS that thinks you or anyone in your family owe them money? ☐ Y ☐ N ☐ Refused
- Do you or anyone in your family get any money from the government, a pension, an inheritance, working under the table, a regular job, or anything like that? ☐ Y ☐ N ☐ Refused

**IF "YES" TO QUESTION 14 OR "NO" TO QUESTION 15, THEN SCORE 1 FOR MONEY MANAGEMENT.**

SCORE: \_\_\_\_\_

- Does everyone in your family have planned activities, other than just surviving, that make them feel happy and fulfilled? ☐ Y ☐ N ☐ Refused

**IF "NO," THEN SCORE 1 FOR MEANINGFUL DAILY ACTIVITY.**

SCORE: \_\_\_\_\_

- Is everyone in your family currently able to take care of basic needs like bathing, changing clothes, using a restroom, getting food and clean water and other things like that? ☐ Y ☐ N ☐ Refused

**IF "NO," THEN SCORE 1 FOR SELF-CARE.**

SCORE: \_\_\_\_\_

- Is your family's current homelessness in any way caused by a relationship that broke down, an unhealthy or abusive relationship, or because other family or friends caused your family to become evicted? ☐ Y ☐ N ☐ Refused

**IF "YES," THEN SCORE 1 FOR SOCIAL RELATIONSHIPS.**

SCORE: \_\_\_\_\_

## D. Wellness

- Has your family ever had to leave an apartment, shelter program, or other place you were staying because of the physical health of you or anyone in your family? ☐ Y ☐ N ☐ Refused
- Do you or anyone in your family have any chronic health issues with your liver, kidneys, stomach, lungs or heart? ☐ Y ☐ N ☐ Refused
- If there was space available in a program that specifically assists people that live with HIV or AIDS, would that be of interest to you or anyone in your family? ☐ Y ☐ N ☐ Refused
- Does anyone in your family have any physical disabilities that would limit the type of housing you could access, or would make it hard to live independently because you'd need help? ☐ Y ☐ N ☐ Refused
- When someone in your family is sick or not feeling well, does your family avoid getting medical help? ☐ Y ☐ N ☐ Refused

**IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR PHYSICAL HEALTH.**

SCORE: \_\_\_\_\_

24. Has drinking or drug use by you or anyone in your family led your family to being kicked out of an apartment or program where you were staying in the past? ☐ Y ☐ N ☐ Refused

25. Will drinking or drug use make it difficult for your family to stay housed or afford your housing? ☐ Y ☐ N ☐ Refused

IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR SUBSTANCE USE.

SCORE:

26. Has your family ever had trouble maintaining your housing, or been kicked out of an apartment, shelter program or other place you were staying, because of:

a) A mental health issue or concern? ☐ Y ☐ N ☐ Refused

b) A past head injury? ☐ Y ☐ N ☐ Refused

c) A learning disability, developmental disability, or other impairment? ☐ Y ☐ N ☐ Refused

27. Do you or anyone in your family have any mental health or brain issues that would make it hard for your family to live independently because help would be needed? ☐ Y ☐ N ☐ Refused

IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR MENTAL HEALTH.

SCORE:

28. IF THE FAMILY SCORED 1 EACH FOR PHYSICAL HEALTH, SUBSTANCE USE, AND MENTAL HEALTH: Does any single member of your household have a medical condition, mental health concerns, and experience with problematic substance use? ☐ Y ☐ N ☐ N/A or Refused

IF "YES", SCORE 1 FOR TRI-MORBIDITY.

SCORE:

29. Are there any medications that a doctor said you or anyone in your family should be taking that, for whatever reason, they are not taking? ☐ Y ☐ N ☐ Refused

30. Are there any medications like painkillers that you or anyone in your family don't take the way the doctor prescribed or where they sell the medication? ☐ Y ☐ N ☐ Refused

IF "YES" TO ANY OF THE ABOVE, SCORE 1 FOR MEDICATIONS.

SCORE:

31. YES OR NO: Has your family's current period of homelessness been caused by an experience of emotional, physical, psychological, sexual, or other type of abuse, or by any other trauma you or anyone in your family have experienced? ☐ Y ☐ N ☐ Refused

IF "YES", SCORE 1 FOR ABUSE AND TRAUMA.

SCORE:

## Scoring Summary

DOMAIN	SUBTOTAL	RESULTS
PRE-SURVEY	/2	<b>Score:</b> <b>Recommendation:</b> 0-3 no housing intervention 4-8 an assessment for Rapid Re-Housing 9+ an assessment for Permanent Supportive Housing/Housing First
A. HISTORY OF HOUSING & HOMELESSNESS	/2	
B. RISKS	/4	
C. SOCIALIZATION & DAILY FUNCTIONS	/4	
D. WELLNESS	/6	
E. FAMILY UNIT	/4	
<b>GRAND TOTAL:</b>	<b>/22</b>	

## Follow-Up Questions

On a regular day, where is it easiest to find you and what time of day is easiest to do so?	place: _____ time: ____ : ____ or _____
Is there a phone number and/or email where someone can safely get in touch with you or leave you a message?	phone: (____) _____ - _____ email: _____
Ok, now I'd like to take your picture so that it is easier to find you and confirm your identity in the future. May I do so?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Refused

Communities are encouraged to think of additional questions that may be relevant to the programs being operated or your specific local context. This may include questions related to:

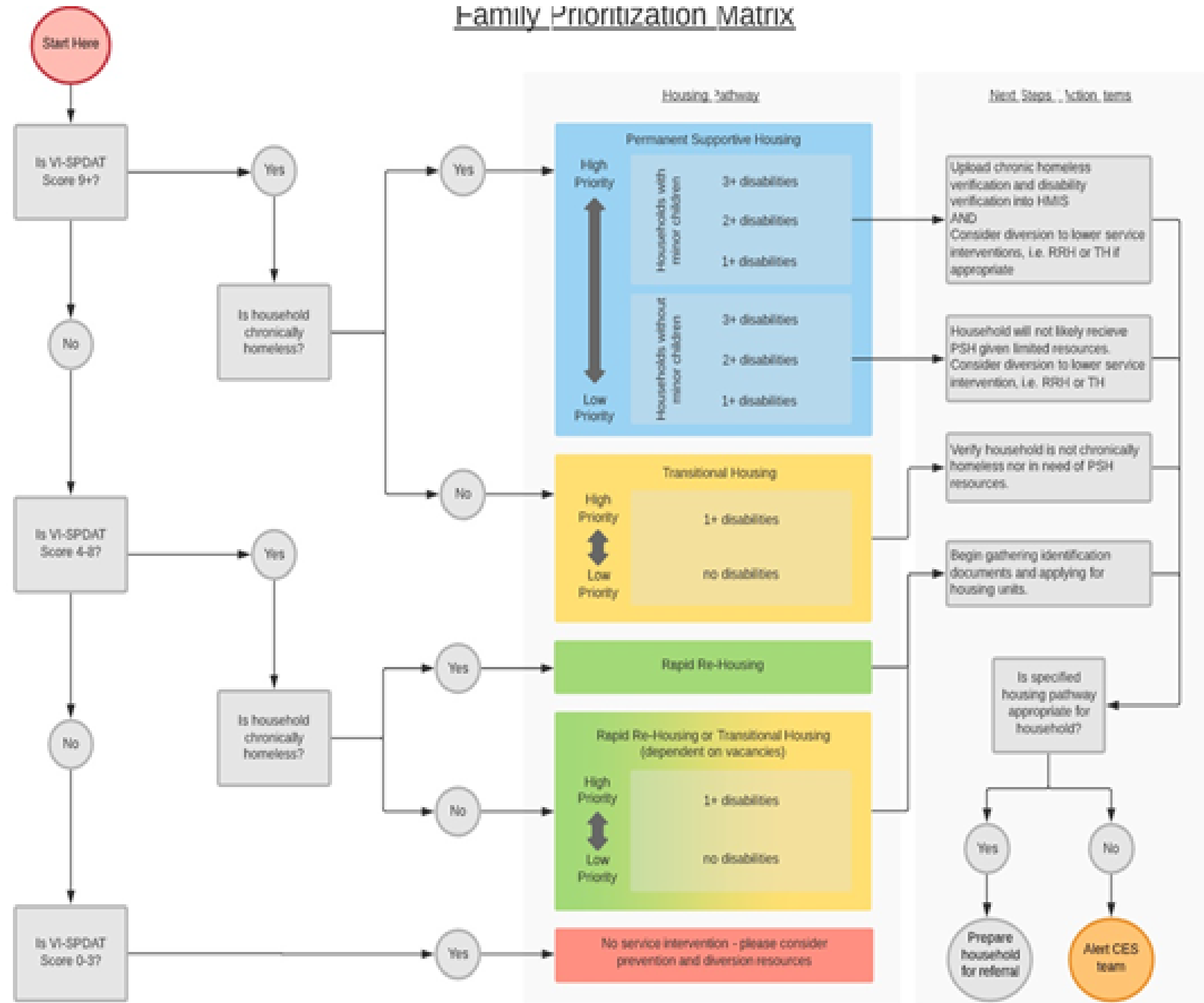
- military service and nature of discharge
- aging out of care
- mobility issues
- legal status in country
- income and source of it
- current restrictions on where a person can legally reside
- children that may reside with the adult at some point in the future
- safety planning



# Prioritization

- PIC's Prioritization Matrix & PIC's Policies and Procedures (<https://www.partnersincareoahu.org/>)
- Three main components needed for prioritization:
  - VI-SPDAT score
  - Chronicity
  - Disabling Conditions

Family Prioritization Matrix



<b>Intervention:</b> Where a vacancy occurs in the following program types...	<b>Single Adults Prioritization:</b> ...Participants will be matched to the vacancy per the following criteria. An individual must meet all elements within a Priority Category and no individual failing in a later Priority Category should be referred for the vacancy prior to eligible persons in prior Categories.	<b>Family Prioritization:</b> ...Families will be matched to the vacancy per the following criteria. A family must meet all elements within a Priority Category and after chronically homeless families with minor children are served in advance of chronically homeless adult only families, no households failing in a later Priority Category should be referred for the vacancy prior to eligible persons in prior Categories.	<b>Youth and TAY Prioritization:</b> ...Youth and TAY will be matched to the vacancy per the following criteria. Youth and TAY must meet all elements within a Priority Category and no youth or TAY failing in a later Priority Category should be referred for the vacancy prior to eligible persons in prior Categories.
<b>Permanent Supportive Housing</b>	<b>Priority Category 1:</b> VI-SPDAT Score Range: 17-11 Chronic Homelessness Tri-Morbidity: <ul style="list-style-type: none"><li>Mental Health;</li><li>Physical Health (e.g., HIV/AIDS); and,</li><li>Substance Use</li></ul>	<b>Priority Category 1:</b> VI-SPDAT Score Range: 22-9 Chronic Homelessness Tri-Morbidity: <ul style="list-style-type: none"><li>Mental Health;</li><li>Physical Health (e.g., HIV/AIDS); and,</li><li>Substance Use</li></ul>	<b>Priority Category 1:</b> VI-SPDAT Score Range: 17-9 Tri-Morbidity: <ul style="list-style-type: none"><li>Mental Health;</li><li>Physical Health (e.g., HIV/AIDS); and,</li><li>Substance Use</li></ul> (May add strengths-based factors upon completion of assessment)
	<b>Priority Category 2:</b> VI-SPDAT Score Range: 17-11 Chronic Homelessness 2+ HUD Disabling Conditions: <ul style="list-style-type: none"><li>Mental Health;</li><li>Physical Health (e.g., HIV/AIDS);</li><li>Substance Use; and/or</li><li>Developmental Disability or Cognitive Impairment</li></ul>	<b>Priority Category 2:</b> VI-SPDAT Score Range: 22-9 Chronic Homelessness 2+ HUD Disabling Conditions: <ul style="list-style-type: none"><li>Mental Health;</li><li>Physical Health (e.g., HIV/AIDS);</li><li>Substance Use; and/or</li><li>Developmental Disability or Cognitive Impairment</li></ul>	<b>Priority Category 2:</b> VI-SPDAT Score Range: 17-9 2+ HUD Disabling Conditions: <ul style="list-style-type: none"><li>Mental Health;</li><li>Physical Health (e.g., HIV/AIDS);</li><li>Substance Use; and/or</li><li>Developmental Disability or Cognitive Impairment</li></ul> (May add strengths-based factors upon completion of assessment)

# Pre-Referral Process

- Case Conferencing
  - Advocating for clients
  - Prioritizing down
  - Discussing/resolving barriers
  - Asking questions
  - Clarifying clients' situations
- Ohana Conferences
- Comment thread communication

# Referral Process

1. A Housing Program reports a vacancy or an availability of funds to CES
2. CES identifies which client is next in line, taking into consideration information from the BNL
3. CES reflects the new referral on the Housing Program's Referral Sheet and consequently sends out an email to all involved parties to alert them
4. Contact information for every person is included in the CES email, so all parties are connected

ONLY CES can make a referral to a CES resource.

# Post-Referral Process

Things to note:

It is the responsibility of the REFERRING PROVIDER to connect their client with the Housing Program.

The housing search or moving process is a collaborative process.

If it is determined that a referral is not appropriate for the client, the client will be unassigned and put back on the list to receive different services in the future.

# DV CES Contact Info:

Robert Boyack

[rboyack@cfs-hawaii.org](mailto:rboyack@cfs-hawaii.org)

(808) 543-8443

# Domestic Violence Action Center

**HALE  
MALUHIA**

Nanci Kreidman, M.A.





Through Hale Maluhia, survivors are provided housing and support services tailored to their needs to help them move forward on their journey to safety, stability, and security – away from violence.

Such services include:

- Advocacy
- Legal Representation
- Therapy Sessions
- Health and Wellness Initiatives
- Support Groups & Childcare
- Career Development
- Financial Literacy Classes



# ADVOCACY

- 3 out of the 20 clients at Hale Maluhia are working.
- The remaining clients rely on financial assistance/food stamps to subsist.
- Residents receive assistance in daily needs that are not covered by food stamps such as hygiene products, cleaning supplies, laundry detergent, diapers, wipes, and sometimes food
- Hale accepts donations from the community.

# LEGAL REPRESENTATION

DVAC is currently providing legal services/representation for the following number of residents at Hale Maluhia:

- Divorce: 5
- Paternity: 1
- Immigration: 2
- Temporary Restraining Order (TRO): 3
- Consult on Divorce, Paternity, and Immigration: 4



# THERAPY

14 of the 20 survivors at Hale Maluhia are seeking therapy services from their own choice of therapist (some are through Parents and Children Together and Child and Family Services).

3 teenagers at Hale Maluhia are actively participating in counseling services from PACT

3 kids are also participating in services with PACT



# HEALTH & WELLNESS INITIATIVES

## HEALTH

- There are 4 residents with no medical insurance as they are waiting for their immigration issues to be resolved. Those who are insured may have barriers such as transportation, lack of money to pay the co-pay, childcare issues, severe PTSD to leave home, etc.
- Niu Healthcare has offered DVAC clients (and their kids) medical health services through unlimited virtual telehealth visits and in-person appointments (if necessary). The co-pay & monthly membership fee is free of charge for 90 days.
- The City & County had funded 3 raised beds for gardening among the residents

## WELLNESS

- The City & County funded the 3 raised beds for gardening at Hale Maluhia as gardening helps in the healing process for survivors.
- It's a goal to have Zumba classes for residents, but it is currently shelved due to COVID.
- Advocates are on-site 5 days a week (M-F) to assist residents

# SUPPORT GROUPS

**Teen Alert Program**  
conducted support groups for the teens when in-person classes were suspended due to COVID.

**Pulama I Ka 'Ohana** also conducted a support group among the COFA residents of Hale. Mothers were taught domestic violence awareness and how to improve their parenting skills.

One on one meetings are also offered for those residents who do not yet feel secure in a support group setting.

## CHILDCARE

DVAC pays for childcare while some clients attend their court hearing(s) online, intake with their lawyers, doctor's appointment, online classes, etc.

- When childcare is unavailable, the DVAC advocate will provide this service.

# CAREER DEVELOPMENT & LITERACY CLASSES

## CAREER DEVELOPMENT

- 3 residents were referred to the YWCA's RISE program – a program for women for employment; 1 graduated, 1 is actively participating, and 1 was referred to the dress for success for an outfit to be used in employment interview.

## LITERACY

- 4 clients are enrolled in online literacy class
- 2 were assisted in enrolling in a GED class
- 1 resident is a full-time college student and with the assistance of her advocate, received a \$5,000 scholarship from the Women's Independence Scholarship Program.





# QUESTIONS & ANSWERS

## Connect with Us!

**Phone:** 808-534-0040

**Website:** [domesticviolenceactioncenter.org](http://domesticviolenceactioncenter.org)

**Email:** [dvac@stoptheviolence.org](mailto:dvac@stoptheviolence.org)

**Facebook:** [facebook.com/domesticviolenceactioncenter](https://facebook.com/domesticviolenceactioncenter)

**Instagram:** [@domesticviolenceactioncenter](https://www.instagram.com/domesticviolenceactioncenter)

# YWCA of Kaua'i

Presented by: Billie-Kay Yokoyama

# Our Mission

**The YWCA of Kauai is dedicated to eliminating racism, empowering women and promoting peace, justice, freedom and dignity for all.**

## Population Served

Any individual or family experiencing domestic violence, family violence, sexual assault; who are seeking emergency shelter, counseling, advocacy, support, and resources.

# Programs Offered

- Crisis Services
  - 24 hour Crisis Hotline for Domestic Violence and Sexual Assault
  - 24 hour Crisis Workers available to meet face to face or by telephone to provide support, information, and advocacy
- Family Violence Shelter
- Education and Prevention Services
- LGBTQ Services
- Sexual Assault/Abuse Treatment Program
- Sexual Offender Treatment Program - both adult and youth
- Youth Sexual Behavior Problems
- Youth Teen Services

How to access services

**Call our Hotline or Chat**

**Domestic Violence/ Sexual Assault**

**(808) 245-6362**

**Resource Connect**

**[www.ywcakauai.org](http://www.ywcakauai.org)**

**(Chat Now)**

# Family Violence Shelter

- Confidential location to ensure the safety of our residents
- 17 bed facility
- Serving both singles and families
- Length of stay determined on a case by case basis
- Shelter Services
  - General Advocacy
  - Case Management
  - Housing Specialist
  - Shelter Therapist
  - Support Groups - adults and children
  - Children's Services
  - Temporary Restraining Order (TRO) Advocate



# YWCA Housing Services

Case Management - an intake is conducted to assess what resources each household needs.

- Benefits - SNAP, Temporary Assistance for Needy Families (TANF), SSI/SSDI
- Financial - finding a source of income (benefits and/or employment), budgeting, and credit repair.
- Housing - locating, applying, and obtaining safe affordable housing. Additional support is provided once they obtain housing.
- Resources - connection to additional community resources (childcare, legal aid, etc.)

# Process For Clients

- Housing Intake: General Housing Information, History, and Financial Status
- BTG (Bridging The Gap) - Questionnaire -a community-wide commitment to the goals of preventing and ending homelessness by quickly re-housing homeless households while minimizing trauma and dislocation.
- VI-SPADAT (Vulnerability Index Service Prioritization Decision Assistance Tool) Questionnaire that examines Factors of current vulnerability and future housing stability.
- CES ( Coordinated Entry System) effectively connect individuals and families at-risk of homelessness or experiencing homelessness to appropriate services and housing interventions to secure permanent and stable housing.
- HMIS (Homeless Management Information System) countywide software program that is designed to capture client-level information over time on the characteristics and service needs of individuals at-risk of and experiencing homelessness
- TBRA (Tenant Based Rental Assistance) Application to be on Waitlist.
- HUD- Section 8 ( Housing Urban Development) Application to be on waitlist.
- CRUA (Coronavirus Rental Utility Assistance) Application for assistance in present rent/future rent or utility assistance.
- Apply for Affordable Housing. (Low-Income Apartments)

Questions, comments, additional thoughts?

Mahalo for your time!

[billie@ywcakauai.org](mailto:billie@ywcakauai.org)

# Stay In Touch

If you have any questions regarding the webinars, or have suggestions for future topics, please contact our office.

**Jason Kasamoto**

GCH Special Assistant

808-208-3712

[gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov).



# Connecting on **The Road to Home**

NEXT INSTALLMENT

**NOV**

MONTH

**22**

DAY

**2021**

YEAR

12:00 P.M. TO 1:00 P.M.