

Oahu Outreach-Emergency Shelter Provider Meeting
April 22nd, 2021

Call to Order/Client Success Stories

- Announcement was made to inform participants that this meeting would be recorded to ensure those who were unable to attend the rescheduled time are able to access the presentations.
- Recording: <https://vimeo.com/541887575>

Government Agency Updates

- To ensure maximum time for presentations, government partners were asked to provide updates or announcements in the chat.

Presentations and Discussion

- PalsNPets <https://palsnpets.org/> - Iliana Belinc
 - Mission to facilitate entrance to shelter for pet-owners. Also address any emergencies that may occur in the transition. Train and educate individuals on pet care, laws, etc. Pets often are a barrier to shelter, so we are working to address this. Help prior to shelter entrance as well as during their shelter stay.
 - Happy to meet on Oahu this Monday, Tuesday, and Wednesday. Will have staff beginning programs & services on Oahu.
 - Emma: Originated out of California, looking to have a local footprint.
 - Contact info: iliana@palsnpets.org 562-334-6282

- City & County Department of Transportation Services (TheBus) – Robert Torres and Dre Kalili
 - C+C is transitioning to the HOLO card instead of paper bus passes, starting July 1. Have street teams out there to get info out, getting word out through social media and news.
 - People can still use cash to ride the bus, can get a one-way fare. For annual disability bus pass, will also be converted to HOLO as well --- not by July 1, but will find solutions and transition everyone over.
 - Connie: If we have old one way voucher bus cards, can we still use them?
 - Robert: Yes, will use until we convert them over to a limited use type of card.
 - Dre Kalili: Ordinance just enacted - new fare capping policies. Daily cap (\$5.50), monthly cap (\$70), and annual cap (\$770). All same fares as before. Rather than upfronting the entire cost of a monthly or annual bus pass, riders can pay as they go and their Holo card will stop charging them after they hit the cap.
 - Robert: Can load online; can also load \$ at retail networks (Times, Foodland, 7-11, Satellite City Halls) Can now order Holo cards.
 - Loading card: www.holocard.net or calling 1-808-768-HOLO(4656) or TheBus Pass Office and City Satellite Offices plus any of the stores in the retail network

- Shelter of Wisdom – Carolina Jesus
 - Only funding through private donations; all volunteers.
 - We rent houses in the community, provide all items in home; do all repairs for the LLs. Men's shelter service. No on-site staff, so the men keep an eye on each other. No TV or internet. We have great budget shortfalls, but do not solicit, all private donations. Provides time while waiting for housing referral etc. set up. Help the men to navigate

services, help them through substance abuse treatment, help with reentry into the community from prison, etc.

- When people get housing referral, we help them get it set up, furnished, etc.
- Shelter of Wisdom has a proven model that works --- you can do the same too, we can help you get started.
- Carolina # to call or text: (808)383-9498

- Puuhonua O Waianae - Twinkle Borge
 - Been doing outreach for the last 5 years, we are one of the latest encampment in Hawaii. Our outreach people come from the village. No funding provided to us to provide outreach.
 - Goal: How can we help; what kind of help are you looking for?
 - Lots of work with Waianae Comp, coordinate a lot with them for those who need medical and other services.
 - Some agencies we connect with if we do outreach in town. Also help those with animals, those who need treatment. We are coming up with better solutions for people. Lots of people become houseless in the areas where they grew up or have ties, need to figure out solutions for everyone's circumstances.
 - Can contact us and come visit: twinkle.borge@gmail.com

- City & County Department of Emergency Management – Crystal van Beelen (video recording begins around 29:40)
 - Unique challenges
 - Being isolated and highly dependent on imported goods
 - Evacuation
 - Disasters --- hurricanes, tsunami, floods
 - Hurricanes --- season June through November (but can happen at any time)
 - We normally have about 5 days before may pass through the islands
 - Tsunamis
 - Most deadly natural disaster for Hawaii b/c can have very short lead time
 - Warn the warning goes off, we need to make sure that people know what to do
 - Regular tsunami v. extreme tsunami (extreme may affect further inland) --- Important to know what zone you are in -- can type in address or area on C+C DEM website to see what evacuation area you live in.
 - Evacuation
 - Vertical evacuation --- above the 10th floor or a building
 - Note: high-rise buildings (e.g. hotels) are exempt from liability when providing emergency evacuation to members of the public who have nowhere else to evacuate
 - Inland evacuation
 - Shelters are typically not used for tsunami evacuation, so those in the tsunami zone are advised to go to anywhere inland
 - Floods
 - Can come on pretty quickly
 - For unsheltered residents, we get really worried, outreach needs to make people under bridges, on beaches, etc. about this to stay safe. Can happen in an instance.
 - Outreach & Shelter support

- Need help in relaying alerts.
- DEM sends activation request to PIC, which then activates network to notify. Partners can distribute DEM pre-scripted alert messages; coordinate people at established meeting points for pick up to shelter; escort people; serve as liaison.
- We are working on formalizing agreements with Governor's office for this process.
- You won't be able to respond properly if you and your family aren't prepared. Need to be 2 weeks prepared.
- If your home or building built after 1994, it will have a more protection to withstand hurricanes.
- HNL Info app to get immediate info on any weather warnings.
- Contact info: 808-723-8956 cvanbeelen@honolulu.gov

Provider Updates

- Providers were asked to share any updates or announcements in the chat.