

**Oahu Outreach Provider Meeting
May 13th, 2021**

Call to Order/Client Success Stories

- Due to a full agenda, we will resume client stories at the next meeting. Oahu Housing Now has made tremendous progress toward its goal of housing 300 households, and we hope that there will be even more success stories soon to come.

Government Agency Updates

- Homeless Programs Office – Harold Brackeen III
 - Recent procurement for outreach --- awards and non-awards have been announced. We contract with 4 orgs for 4 different areas. 2 of the existing providers will not be contracted with HPO going forward.
 - Achieve Zero (formerly known as ALEA Bridge) has been awarded the Central Oahu region, taking over for U.S. VETS.
 - H3RC has been awarded for the Downtown Honolulu and Upper Windward regions, taking over for KPHC.
 - There are other providers on the call that will continue in their own communities in addition to these HPO contracted providers for each district.
 - HPO is working closely with all providers to ensure continuity of services and a smooth transition. Please reach out with any questions or concerns.

Presentations and Discussion

- Disability Advocates of Hawaii – Anber Little
 - Services
 - SSD/SSDI claims on all levels, including appeals and hearing representation
 - Teach about the Homeless Eradication program for SS recipients
 - We educate about various disability programs
 - We communicate to act as client's voice; submit evidence to ALJs
 - We advocate for clients for their claims, represent clients
 - We are able to refer out to additional resources and doctors
 - We are licensed and approved contractors and advocates under the SSA law and federal regulations
 - We can meet the clients in the community
 - Current projects include:
 - Homeless prevention project
 - Hygiene project
 - Cardinal Village
 - Heaven's Haven (in development)
 - For SSA, we would get paid a portion of the client's backpay as per SSA regulations; but other services such as housing assistance is all pro-bono services.
 - We can get clients through the SSA. An org can also contact us directly and we can go out into the community.
 - Contact info:
 - Office phone: 808-622-3737
 - Office fax: 808-621-6623
 - Facebook: Disability Advocates of Hawaii
 - Instagram: disabilityadvocateshi

- Email: Disabilityadvocateshi@gmail.com
 - Website: Disabilityadvocatescenter.com
- Oahu Housing Now – Laura Thielen, Berta Maldonado, Morgan Esarey
 - OHN has housed over 37 households in the past month (over 100+ people total)!
 - OHN conducted a housing surge last week at several locations, including I.H.S., ASI, and Onelauena. We were hoping to get a minimum of 50 households enrolled, and ended up with 76 enrollments. The team is moving 15 households in this week already.
 - 40 or 50 other households qualify but did not come to the housing fair, mostly unsheltered households. **We need provider help to get people in for enrollment** --- need to figure out why they didn't come to fair and get them to us to get them into housing. We have the opportunity to get another 200+ households housed ahead of September.
 - **If your clients are unsheltered --- please come to our strategic outreach meeting next week Wednesday at 1pm to find these unsheltered people who have already been referred but we don't know where they are.** Want to get as many of these names out to outreach to find these people.
 - Re: document readiness and requirements: We have SOME LLs that allow people to move in without all docs, BUT need to work to get docs ASAP. We need homeless verification letters that are current (within 30 days of them getting referred). We need to get the health plans to get involved to have as much reach as possible to get to these people. Get into contact with clients that are or will be referred to OHN, get them doc ready. Outreach providers need to help in this project.
 - OHN needs a lease and W-9 to provide financial assistance to a landlord. And we need to know there is no other ESG subsidies tied to the unit.
 - **For HMIS approved agencies, we will be sending you out a full list of people who are unsheltered that have outstanding referrals to OHN. If you have information about these clients, please let us and CES team as much info as possible.** If anyone on this list has already been housed, please let OHN know. We need to move quickly to ensure the program can assist as many households as possible.

Q&A

- If a provider has a client who is in the appropriate VI-SPDAT range and is document ready, can we share their name with OHN to facilitate a referral?
 - As much as possible, please make sure that they have been appropriately assessed and entered into HMIS. That way, their name should come up on the BNL as OHN goes through it.
- How can clients obtain copies of their DHS award letters?
 - OHN CMs have a consent form for clients to sign that will allow them to request documents from DHS.
- Is there a priority for families with children?
 - OHN has almost reached the bottom of the BNL for families at this point. Referrals so far have been evenly split between the singles and families BNL.
- Are there any exclusionary criteria? What if someone is chronically homeless?
 - If you feel like a VISPDAT score is not appropriate for someone, across the board, try to work to update ASAP. OHN is not referring chronically homeless households at this time, but if someone ends up being chronically homeless when they come in, CES needs to know so they can ensure they don't lose their chronicity.

- How is CES balancing referrals between OHN and other RRH programs?
 - OHN is a bit different because chronically homeless households are not being referred. Nothing is changing with the other RRH or PSH referrals. There will be more opportunities to prioritize households that usually may not be prioritized.

Provider Updates

- Achieve Zero (formerly ALEA Bridge) – Nicky Winter
 - Rebranding to Achieve Zero, will phase out ALEA Bridge name slowly. All phone #s same, but emails will change
 - nwinter@achievezero.org
 - We were awarded HPO contract for regions 3 & 5.
 - Will do more formal discussion on rebrand at PIC meeting.
 - Please follow our social media platforms under our new name.
 - Subcontract through HIS at HONU Whitmore
 - Started accepting intakes as of Tuesday morning
 - Will working with the community, community members willing to volunteer - Achieve Zero will coordinate, let us know if any groups want to assist
- Legal Aid Society of Hawaii – Janet Kelly
 - Been working on expediting process for fee waivers for homeless BCs as service will sunset soon. Will continue this service. Expedited process --- Legal Aid & IHS will do BCs online for all homeless providers. If you have submitted packets to DOH recently, it will be sent back to provider requesting go through Legal Aid or HIS. Quick return --- about 1 week to get BC instead of 5+ weeks through the paper process. We will keep you updated on this process.
 - Connie: With public safety, IHS will also be working with people who are incarcerated, waiting on MOU to be able to do this.

Discussion

- Brainstorming ideas for Market City encampments at the request of City Councilmembers, State Representatives, and HPD
 - Connie: When working with significant encampments, we develop more focused service fairs, with a lot of data gathering beforehand. Would welcome coordinating with RYSE & H3RC. Need to coordinate these efforts.
 - Aura: KPOK is thinking of doing another service fair, maybe we can coordinate together.
 - Lee: We talk about this area a lot, happy to coordinate service fair. As far as the youth population over there --- when you involve HPD, it is sort of like an adversarial relationship.
 - Scott: HPD wasn't thinking to be directly involved. This is coming from many different stakeholders --- Market City management, Rep. Sayama, Councilmember Say, etc. May be helpful to understand better who is in the area to understand who is connected to what services, etc.
 - Connie: Seems like there has been an evolution of who is there. May be a good time to reassess.
 - Scott: We can share the list of names that DOT/DLNR collected from individuals on State property in the past.
 - Lee: If you involved HPD enforcement people, it brings an adversarial space there.

- Connie: I was referencing CPT.
- Scott: CPT is the one that reached out b/c they are concerned that regular HPD patrol will get more aggressive in this area.
- Castro: Any schedule?
 - Scott: I don't think they will schedule, I think will be just more aggressive patrol. CPT D7 is only 2 guys now. Will connect.
- H3RC & Legal Aid would be happy to join service fair as well.