Oahu Outreach-Emergency Shelter Provider Meeting November 18th, 2021

Call to Order

- Our success story this week is the upcoming opening of the <u>Kamaoku Kauhale</u> tiny home project in Kalaeloa. Kamaoku will provide permanent housing to 36 single adults in a community village model. The project is a true collaboration between Lt. Governor Green and State agencies, the City & County of Honolulu, and generous partners from HomeAid Hawaii and the private sector. We want to recognize the behind-the-scenes efforts of the DHS Homeless Programs Office and the City's Department of Community Services, both of whom are supporting some of the startup and ongoing costs of the project.
- December meetings will return to the normal schedule on the 2nd and 4th Thursdays. The next meeting will be December 9th.

Government Updates

- HPO
 - HPO recognizes that the Kauhale project demonstrates how much collaboration that is necessary to bring housing programs online.
 - DeeDee will be reaching out to contracted outreach agencies to get an updated canvassing schedule. HPO will be monitoring these schedules to ensure all contracted areas are being served.

Presentations and Announcements

→ Hawaii CARES – Stabilization Beds (see attached slides)

- Hawaii CARES has been working to better streamline and integrate their services, now that ISO/Q has been transitioned to Aloha United Way.
- Stabilization bed services are one of the crisis services that can be coordinated through Hawaii
 CARES. The beds are intended to provide short-term behavioral health stabilization services for
 adults in crisis. See attached slides for a detailed description of eligibility.
- Stabilization is voluntary and individuals must not be an imminent safety risk to CMO workers or site staff. CMOs may assist in contacting law enforcement or initiating the MH process for those who are a danger to themselves or others.
- There are 8 stabilization beds at this time and capacity varies, but they have had capacity when needed over the past few weeks.
- Individuals referred to stabilization beds will be assisted in reconnecting to their case managers.

→ Thanksgiving meals

- There will not be a sit-down Thanksgiving meal hosted by The Salvation Army this year. They will be doing drive-thru meal pick-ups and distributions to select providers/locations.
- YO! will be distributing donated meals next Wednesday in the Waikiki area, from 5:30 p.m. until all plates are distributed.

→ Achieve Zero outreach tracking tool

• We hope to have Achieve Zero on our next call to share more about their new outreach tracking tool that is intended to create a more streamlined feedback loop with third parties, such as legislators and community members, who submit requests for outreach assistance.

Provider Updates

- Hale Kipa and YO!
 - YO! will be distributing donated meals next Wednesday in the Waikiki area, from 5:30 p.m. until all plates are distributed.
- HHHRC
 - New outreach email address is SHOP@hhhrc.org.
- IHS
- Shelters are open, and vaccinations are required. Free testing is available at Sumner for new admissions.
- IHS is working with KWO on the upcoming HONU location at Keaau Beach Park.
- IHS is hosting a holiday service fair at the Kaneohe Civic Center downstairs on Thursday,
 December 16th from 10 a.m. 2 p.m.

KWO

- Onelauena does not have vaccination requirements but weekly testing is offered through the Color program.
- Outreach is ongoing as usual.
- MHK and Punawai Rest Stop
 - Punawai Rest Stop is open daily, with appointments available from 7:15 a.m. 10:30 p.m.
 - Haircuts are now being offered on Wednesdays and Fridays.
 - Community Outreach Court provides services on a regular basis.
 - TruConnect (subsidized cell phones) is also coming regularly on Tuesdays.
- The Radical Hale
 - The Radical Hale is now a 501(c)(3) registered non-profit organization and has gotten some funding! Hoping to ramp up more of their programs soon.
- Legal Aid
 - LASH has expanded to include an additional outreach staff member.
 - LASH continues to assist clients with obtaining vital documents and noticed that duplicate State IDs were being reissued for fewer than 8 years. This is due to the duplicate/replacement ID being an exact replicate of the original ID that was issued, so it doesn't restart the clock for the expiration date.
- RYSE
 - RYSE is partnering with Health Mothers Healthy Babies to provide basic medical services onsite.
 - There are a couple female and minor beds available at the RYSE campus.
- CCH
 - FAC will be starting Color COVID testing this week. Vaccination is not required.
- Gregory House
 - Vaccinations are not required, but weekly testing is mandatory if unvaccinated.
- U.S. VETS Waianae

• LASH is on-site every week now and WCC is expanding classes available to residents.

• Waikiki Health

- Keolahou intake is still the same. Vaccinations are offered on Mondays through the clinic.
- There is a long wait list for Keolahou and many of the current residents have pets. This can cause some confusion and extra challenges for staff to navigate but pets are still being accepted.

• Revive + Refresh

 Laundry truck is operating in addition to shower trailers. They are continuing to service the HONU and other locations like Waikiki.

HPD

- HONU capacity has been pretty consistent lately. Apologies to the provider community for any confusion or short notice regarding the transition of the HONU suburban site. The Oneula Beach Park HONU site is in the process of transitioning to another location. Keeau has been identified and there have been several community meetings to answer questions and address concerns.
- HPD regularly receives inquiries about potentially missing homeless individuals from friends and relatives, and is looking for a streamlined way to share information with providers.
 - Laura at PIC will be the primary contact point for HPD to send referrals.

Happy Thanksgiving and thank you to all of our providers for the work you to end homelessness every day!