

Oahu Outreach Provider Meeting
October 14th, 2021

Call to Order

- Without going into specific stories, there have been so many examples just in the past couple weeks of different providers working together to help highly vulnerable individuals, particularly with severe health needs.

Government Agency Updates

- DHS Homeless Programs Office – no updates
- City & County of Honolulu, Mayor’s Office of Housing & Homelessness
 - C.O.R.E. may be doing a soft launch this weekend to get the staff familiar with the program and areas to be served.
 - The City is hoping to identify a few set-aside beds at the Punawai Rest Stop 3rd floor (medical respite) and the Sand Island Treatment Center.
- Hawaii CARES
 - As previously shared, Hawaii CARES is no longer the point of contact for Oahu ISOQ. Please continue to call 2-1-1 as of October 1st.
 - Since transitioning the ISOQ triage service, Hawaii CARES has been able to streamline the process of stabilization bed referrals. On Oahu, Hawaii CARES can offer placement to the Palekana Ekolu, which has 8 beds.
 - Stabilization bed referrals can be made for the same day if space is available. However, beds cannot be held ahead of time so providers would need to call on the day that the client is ready for stabilization placement.
- DHS Med-QUEST Division
 - MQD will be doing a HOKU training for providers soon. For those who think they have applied to be a Medicaid provider and are having difficulties or have not heard anything, please call or text Madi at (808) 285-0996.
- DHS Social Services Division
 - SSD is still working to resolve some of the issues with their housing vouchers for young people who were in extended foster care (18-21). Local HUD, HPHA and the County PHAs, and GCH have been helpful in trying to troubleshoot these issues and, thankfully, HUD has continued the assistance to extended foster care youth who have been assigned these vouchers.
 - Youth housing vouchers are currently available on Oahu and the Big Island. New applications are currently on hold until the extended foster care issues are resolved. Please contact Lynne Kazama at lkazama@dhs.hawaii.gov with any questions.
- DOH Adult Mental Health Division
 - As a reminder, please call 2-1-1 for Oahu ISOQ referrals instead of Hawaii CARES.

Resources, Reminders, and Events

Partners in Care/CoC Updates

- The updated HMIS data standards have taken effect as of October 1st. Please reach out to the PIC HMIS Team with any questions.
- PIC and the region leads are still moving forward with an unsheltered PIT Count in January.
- EHV's have now been opened up to those in RRH, in addition to those in PSH. Please continue to get your clients document-ready and review the EHV Assessment on the PIC website if you need a refresher on the criteria.
 - The goal for this round of EHV's is to identify those who need very minimal ongoing support and can remain stable on the program.
 - Most common documentation issues for EHV's so far to be aware of:
 - Bank Statements (complete 3 mos. including all pages)
 - Birth Certificates, - Social security cards with any/all names
 - Change of Name (LOE)
 - Explanation of deposits if applicable (If they will be receiving on a regular basis)
 - LOE of legal marriage/separation & financial connection between spouses/ex-spouse
 - Disability forms (multiple household - one form for each disabled family members), filled out by medical professional
 - Pay Stubs (3 mos consecutive; no gaps between pay periods) & letter from employer verifying rate/salary, full time/part time, unemployment if applicable (award letter); LOE if not applicable

Chinatown JOC Services Schedule

- The Chinatown JOC schedule has been updated and includes a wide array of medical services provided by the HOME Project:

Services Offered	Days/Times
Medical Health Care	<ul style="list-style-type: none"> ● Monday, Wednesday, Friday afternoons 1:00 p.m. – 5:00 p.m.
Mental Health (Psychiatry)	<ul style="list-style-type: none"> ● Wednesday evenings 5:00 p.m. – 8:00 p.m. ● Saturday mornings 8:00 a.m. – 12:00 p.m.
Patient Advocacy, Guidance, and Education	<ul style="list-style-type: none"> ● Tuesday and Thursday afternoons 1:00 p.m. – 5:00 p.m.
Eye Health (Ophthalmology)	<ul style="list-style-type: none"> ● 1st Monday evening 5:00 p.m. – 8:00 p.m.
Women’s Health	<ul style="list-style-type: none"> ● 3rd Monday evening 5:00 p.m. – 8:00 p.m.
Skin Health (Dermatology)	<ul style="list-style-type: none"> ● 4th Monday evening 5:00 p.m. – 8:00 p.m.

- Free COVID-19 testing is also being provided by the Hawaii National Guard weekdays from approximately 8:30 a.m. – 3:30 p.m. (break for lunch).

Economic Impact Payments

- For those who did not receive their stimulus payments, tomorrow (October 15th) is the deadline to use the IRS non-filer tool. People can still file afterward, but they would have to do the complete tax return filing.

Discussion/Future Agenda Topics

➔ **Has your agency encountered people who have been recently homeless due to eviction or threat of eviction?**

- Art – VA has been seeing an increase in calls from individuals with eviction hearings approaching, looking for resources because they have received an eviction notice. Many of them aren't already receiving any other types of assistance, but we are referring them to emergency rental assistance and other potential help. A lot of these people are new to our homeless program services.
- Janet – LASH hasn't received the number of calls that we forecasted receiving, but please urge people to connect with Legal Aid to better understand the process and information they need to know.
- Lee – RYSE hasn't seen a difference really for our population.
- Emma – LASH has been able to breakdown by zip code about eviction notices and mediation, also shows who doesn't show up to mediation, which may have a higher percentage of evictions. Higher percentage areas:
 - Ewa Beach
 - Leeward Coast
 - Waipahu
 - Waikiki
 - Kalihi/Kapalama
 - Some parts of Honolulu
- Dani – Waimanalo Health Center has been helping on the Windward side, helping people move into another place or get connected with rental or mortgage assistance if behind on their payments. We are not seeing a high amount of evictions on the Windward side, especially in Waimanalo. We are here for those who need help to get their security deposit and first month's rent as well.
 - Danielle Arias' direct # at Waimanalo Health Center: 954-7126
- Art – some people just feel very uncomfortable in their current situations with their landlords once receiving the notice, so some lean toward the direction of giving up, even staying in a shelter or in their car instead.
- Laura – there will be a COVID-related question on the 2022 PIT Count, but likely won't go too in-depth.
- Emma – on November 6th, as per Act 57, any renters who are 2+ months behind on their rent could be subject to court actions through the court. Trying to work together with landlords to encourage them to help tenants as much as possible to help both landlords and tenants to stay stable.
- Anton – City DCS has some extra relief money, if someone has received an eviction notice. This is in addition to the ERA program. To trigger it, the individual would have to receive an eviction notice. This is through ESG-CV prevention funds.
- Emma – reminder to continue to urge people to participate in mediation if they receive an eviction notice.

Provider Updates

- Revive & Refresh
 - We have been going to Ewa Beach on two days per week, in coordination with HPD. Still going to HONU Keehi Lagoon and Waikiki.
- RYSE
 - We now have regular shelter beds for 14-17 y/o, we currently have three spots left. These are regular shelter beds, but we do have one room available for COVID isolation if the need arises.
 - RYSE outreach office: 888-5212
 - RYSE Mobile Crisis Outreach: 861-6606
 - Will have a pop-up next Wednesday in the Iwilei area, with Project Vision and Legal Aid. Either in the Ross parking lot or in the general vicinity of the Punawai Reststop.
 - RYSE, HHHRC, and others go out to Waianae to provide outreach - there is a massive need out in that area. The vast majority of those we have talked to there don't know what a VI-SPDAT is or housing assessments. Areas that need help: Sewers, Pokai Bay, Guardrails (Maili), Nanakuli gas station area.
 - Leinaala: We see the same as well. We continue to do outreach along the Coast, focus our efforts where there are a lot of people. We have seen increases in homeless individuals, there are a lot of hidden homeless as well. We along with KWO have been doing VI-SPDATs, but people may not be aware of the exact term.
 - Lee: I show people an assessment, but they still don't recognize it and don't recall doing it.