

**Oahu Outreach Provider Meeting**  
**November 4<sup>th</sup>, 2021**

Call to Order

- Agenda items for this meeting will be shifted around to allow sufficient time for discussion topics and information sharing.
- November meetings will be shifted to the 1<sup>st</sup> and 3<sup>rd</sup> Thursdays to work around the holiday schedule:
  - Outreach: November 4<sup>th</sup> (today)
  - Outreach and Emergency Shelters: November 18<sup>th</sup>

Discussion and Provider Updates

➔ **City & County of Honolulu Home Iso/Q Food and Services Program (see attached handout)**

- The City's new Home Iso/Q Food and Services Program provides food/essential item delivery and wraparound services to COVID+ households who are isolating or quarantining at home and lack the resources to obtain their own food or essential items. This includes unsheltered people who are isolating in their encampment.
- The program is currently only taking referrals from FQHCs, DOH contact tracers, and homeless service providers. Homeless service providers would apply on behalf of their clients and make arrangements with the City's vendor, St. Francis, to coordinate the food box delivery.
  - Link for qualified providers to complete online intake form: <http://tfaforms.com/4939025>.
- Questions about the program can be directed to Aviela Weltman at [aviela.weltman@honolulu.gov](mailto:aviela.weltman@honolulu.gov) or via phone at (808) 723-8884 or (808) 798-9530.

➔ **HPD D1 CPT Chinatown Night Outreach Schedule**

- HPD D1 CPT has established their Chinatown nighttime outreach schedule for November. Outreach providers are welcome to join, and providers who can offer medical services and/or vaccinations are in high demand.
- If you are interested in partnering with HPD D1 CPT, please reach out to Sgt. Tamasaka. at [stamasaka@honolulu.gov](mailto:stamasaka@honolulu.gov) or GCH can assist in connecting you.
- November nighttime outreach schedule (4:30 p.m. – 9:30 p.m.)
  - Friday, November 5<sup>th</sup>
  - Friday, November 12<sup>th</sup>
  - Tuesday, November 16<sup>th</sup> (HHHRC confirmed to participate)
  - Tuesday, November 23<sup>rd</sup>
  - Monday, November 29<sup>th</sup>

➔ **DHS Processing Center Updates (see attached handout)**

- DHS Processing Centers (SNAP, GA, TANF) have been experiencing a high call volume, especially now that recertifications and phone interviews are being conducted. Some providers have reached out because their clients are having a hard time getting through to the Processing Centers, especially if they do not have regular access to a phone.
- DHS has shared a list of the email addresses for each of the Processing Centers in an effort to assist providers and clients.

- DHS suggests using a standard subject line such as **“Contact on Client’s Behalf”** or something similar so staff can easily identify the email.
  - If a provider is contacting DHS on a client’s behalf, DHS will attempt to reach out to the client.
  - If a provider is requesting information from DHS about a client or to relay a message to the client, they are encouraged to include a copy of the signed DHS consent form: <https://health.hawaii.gov/bhhsurg/files/2020/09/DHS-1465-consent-to-release.pdf>

➔ **Youth-Focused Programs (see attached handout)**

- DOE – YES outreach and Homeless Liaisons
  - DOE’s main motivation is to provide children with educational stability.
  - YES outreach continues and liaisons are in the community more often. They are engaging with families who are keeping their kids home from school and helping to connect them to needed supports.
- GCH – student intern project re: minors and consent to services
  - GCH’s Social Work practicum students are working on research related to different services that unaccompanied minors may access or receive, such as medical care, shelter, education, and more.
- Guide on the Side (GotS) Programs – HHHRC, RYSE, and Hale Kipa
  - GotS is a program type that is currently funded through YHDP. The program intends to connect unsheltered young people 18-24 to services and programs that help them achieve their goals, and is not restricted to just housing.
  - Each agency has a specialty:
    - HHHRC’s primary target population is LGB&T youth.
    - RYSE collaborates with We Are Oceania, Partners in Development, and Kupa Aina to help build capacity for culturally competent services that reflect the population RYSE is seeing on the streets.
    - Hale Kipa collaborates with Waikiki Health and Epic Ohana to enhance services for youth who are beginning to “age out” of youth-specific programs, focusing especially on youth aging out of foster care and pregnant/parenting youth.

Government/Funder Updates

- RYSE
  - The shelter has some openings for females, but there is still a waitlist for male beds.
  - RYSE is also seeking insights from anyone on the ability for unaccompanied minors to consent to vaccinations.
- PIC
  - Please see attached flyer for their 4<sup>th</sup> Oahu Housing Now Donation Drive: [November 6th Flyer OHN.pdf\(Review\)- Adobe Document Cloud](#). There are two donation sites this weekend.
  - PIC is also accepting online donations through their Target registry: <https://www.target.com/gift-registry/gift/partners-in-care-oahu>.

- GCH student intern Tehya has been working to organize an ongoing donation drive to support OHN residents through the Spalding Boys & Girls Club. They are accepting donations M-F 11 a.m. – 5 p.m. through November 10<sup>th</sup>.
- PVH
  - The agency has put together a form to potentially offer vaccinations to unaccompanied minors, but this is a case-specific basis and they would need assistance from a case manager. Please contact PVH directly if an unaccompanied minor is seeking vaccination.
  - Please continue to contact PVH if your agency or clients need vaccinations.