



CATHOLIC CHARITIES HAWAII

# Emergency Rental Assistance Programs

Jillian Okamoto, Division Administrator  
Housing Assistance and Referral Programs

Information provided in this presentation is for informational purposes and subject to change.

Please do your part in reviewing the FAQs for your county as changes can happen as often as weekly.



## GENERAL ELIGIBILITY



- Households at or below 80% of the area median income
- Household has experienced hardship from COVID-19
- At least one person demonstrates a risk of experiencing homelessness or housing instability:
  - ❖ A past due utility or rent notice or an eviction notice
  - ❖ Unsafe or unhealthy living conditions
  - ❖ Other evidence of such risk as determined by the County

## ELIGIBLE EXPENSES

- Rent/utility bills back to March 13, 2020
- Prospective payments for approved applications can be considered if there is funding and the household shows future hardship and housing instability
- Help for up to 12 months of payments
  - Potential for additional months. Please ask the agency you are working with.



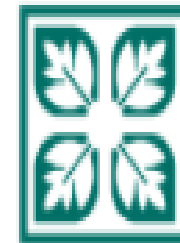
# CITY AND COUNTY OF HONOLULU RENTAL AND UTILITY RELIEF PROGRAM – OAHU RENTERS ONLY

How to apply: [oneoahu.org/renthelp](https://oneoahu.org/renthelp)

One application per household. One lease equals one household. Landlords and property managers can apply on behalf of the renter with renter's consent

If the program is paused, please sign up for reopening notification email

FAQ and how to apply webinar are on the webpage



CATHOLIC CHARITIES  
HAWAII



COUNCIL for  
NATIVE HAWAIIAN  
ADVANCEMENT

# LANGUAGE ASSISTANCE

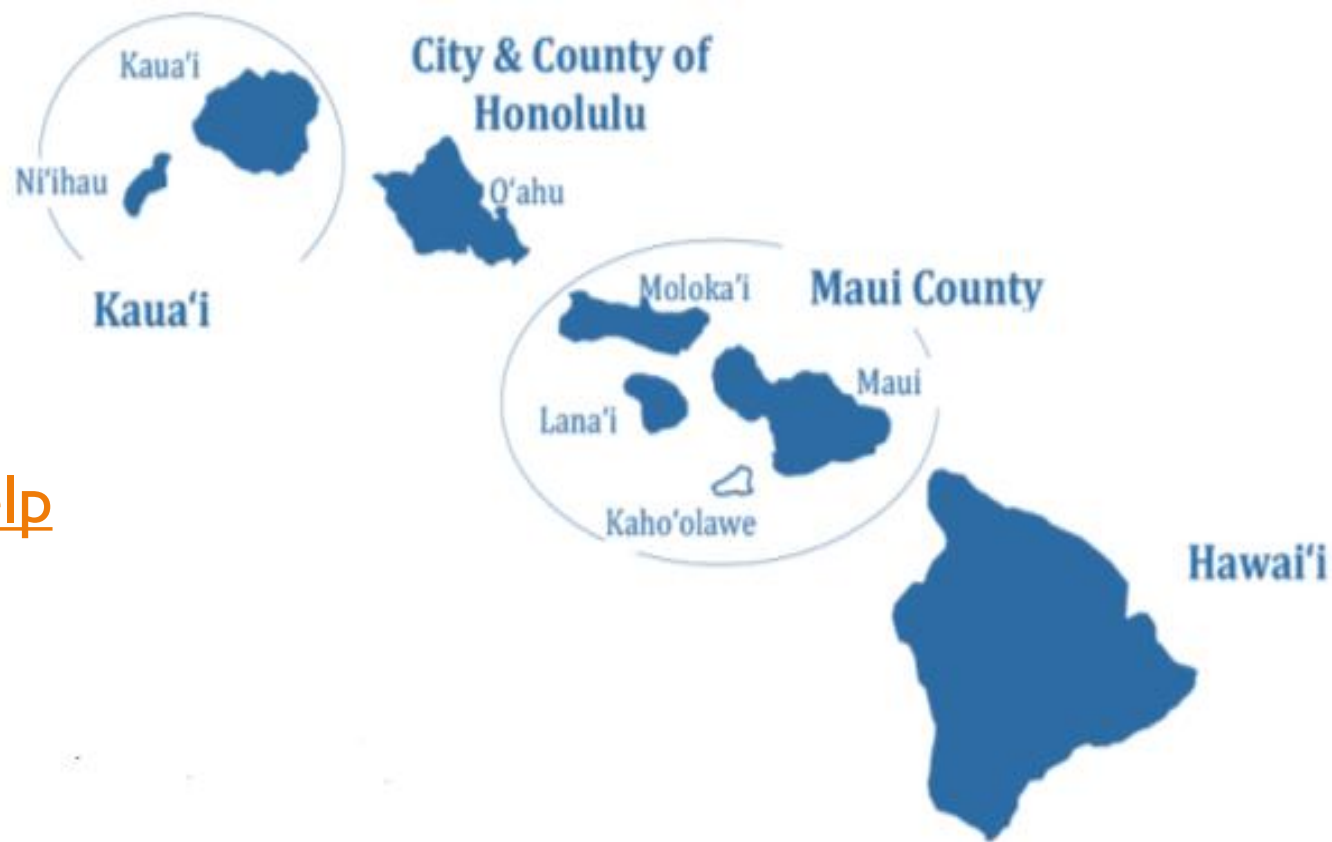
We have the following languages available through our in house staff and partners. Interpreter services are coordinated as needed.

- Cantonese
- Mandarin
- Chuukese
- Marshallese
- French
- Pohnpeian
- Ilokano
- Samoan
- Japanese
- Spanish
- Korean
- Tagalog
- Kosrae



## RENT HELP ON OTHER ISLANDS/COUNTIES

- **Hawai'i County:** Visit [HawaiiCountyERAP.org](http://HawaiiCountyERAP.org)
- **Kaua'i County:** Visit [kauairenthelp.com](http://kauairenthelp.com) or contact [rent@kgefcu.org](mailto:rent@kgefcu.org)
- **Maui County:** Visit [mauicounty.gov/MauiRentHelp](http://mauicounty.gov/MauiRentHelp)
  - Catholic Charities Hawaii helps administer for Maui County



# HELP US HELP YOU



- Patience - an application takes time to process
- Accuracy of information
  - Example: name, address, email or phone number has a typo
    - Agencies will have no way of contacting applicant for follow up
- Double check your document uploads to ensure they are not: blurry, dark/have shadows, picture of the correct document and not of your pet
- Consistently check your emails, missed calls and voicemail
  - Sometimes emails go to your spam or junk folders
  - Please set up your voicemail if you have not already and do not let it get full





Maldives

