

OFFICE OF THE GOVERNOR  
STATE OF HAWAII  
STATE CAPITOL  
HONOLULU, HAWAII 96813

## Agenda

Hawaii Interagency Council on Homelessness (HICH)  
Monday, December 20, 2021  
10:00 a.m. to 12:00 p.m.

**THIS MEETING WILL BE HELD VIA TELECONFERENCE CALL OR OTHER  
ALTERNATIVE MEANS OF COMMUNICATION ONLY INCLUDING BOARD MEMBERS,  
STAFF, DEPUTY ATTORNEYS GENERAL, AND THE PUBLIC.**

The Governor's emergency proclamation related to the COVID-19 response, dated November 29, 2021, suspended Chapter 92, HRS, public agency meetings and records, to the extent necessary to enable Boards to conduct meetings without any board members or members of the public physically present in the same location. Individuals should submit written testimony no later than 12:00 noon on Friday, December 17, 2021, which will be distributed to council members. You may submit written testimony via e-mail to [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov) or by U.S. mail to 415 S. Beretania Street, Rm. 415 Honolulu, HI 96813.

The public and members may participate in the HICH meeting as it happens via MS Teams at [Click here to join the meeting](#) (Please click on this link).

Alternatively, the public and members may also participate in the meeting by calling: 1-808-829-4853. When prompted, callers should enter the Conference ID: 890 314 58#. It is requested that meeting participants change the display on their device to show their first and last name to expedite rollcall. Please keep in mind that many devices will display your cellphone number if not changed.

- I. Call to Order, Taking of the Roll
- II. Overview and Approval of Agenda (Vote)
- III. Approval of Minutes (Vote)
  - a. Regular Meeting Minutes, September 20, 2021

IV. Public Testimony (One minute per testifier)

- a. Public testimony on any agenda item shall be taken at this time.

V. New Business

- a. Discussion regarding construction of low-income rental housing that utilizes communal dining and hygiene facilities to reduce construction cost, such as the Kamaoku Kauhale program in Kalaeloa, Oahu. This item will include prioritization of such projects for individuals and families transitioning from homelessness, information regarding partnerships with the private sector to facilitate housing construction, as well as partnerships with nonprofit organizations to deliver wraparound social services onsite.

Discussion will include information from:

- i. A presentation by HomeAid Hawaii and United States Veterans Initiative (U.S. Vets) regarding the Kamaoku Kauhale program.
- b. Discussion regarding updates from the Continuum of Care (CoC) regarding the 2022 Point in Time count for unsheltered homeless individuals and advocacy priorities for the 2021 legislative session. This item will include the adoption of 2022 legislative advocacy priorities. **(Vote)**

Discussion will include information from:

- i. A presentation by Partners in Care, the Continuum of Care for Oahu.
- ii. A presentation by Bridging the Gap, the Continuum of Care for Maui, Kauai, and Hawaii
- iii. A presentation by staff of the Governor's Coordinator on Homelessness.

VI. Continuing Business

- a. Discussion and possible action regarding revisions to the Hawaii State Framework to Address Homelessness and ten-year strategic plan to address homelessness, including specific strategies, tactics, and metrics and examining the intersection between local initiatives and federal initiatives to address homelessness. This item includes a vote on possible recommendations regarding priorities for federal, state, and local funding relating to homelessness. **(Vote)**

Discussion will include information from:

- i. A presentation by staff of the Governor's Coordinator on Homelessness with updates regarding the fiscal map of federal, state, and local funding streams to address homelessness.
- ii. An overview of the FY 2021 Continuum of Care (CoC) program competition and project priorities for the Continuum of Care.
- iii. A status update regarding the Ohana Zone pilot program.

VII. Permitted Interaction Group

None.

VIII. General Announcements

A. Chairperson and Staff Reports: October / November / December 2021.

- Accomplishments / Highlights
- Planned Activities

B. Written Reports from Council Members. The following written updates are provided for the Council's consideration and review (the full write-ups for each representative will be provided):

- *Department of Human Services (DHS) and Homeless Programs Office (HPO)*
- *Department of Health (DOH)*
- *Department of Labor & Industrial Relations (DLIR)*
- *Department of Public Safety (PSD)*
- *Department of Business, Economic Development, and Tourism (DBEDT)*
- *Department of Hawaiian Home Lands (DHHL)*
- *Department of Defense (DOD)*
- *Office of Hawaiian Affairs (OHA)*
- *Department of the Attorney General*
- *Department of Education*
- *Hawaii State House of Representatives*
- *Hawaii State Senate*
- *Hawaii Public Housing Authority*
- *County of Hawaii*
- *County of Kauai*
- *County of Maui*
- *City & County of Honolulu*
- *Continuum of Care for Oahu, Partners in Care*
- *Continuum of Care for Hawaii Island*
- *Continuum of Care for Maui*
- *Continuum of Care for Kauai*
- *U.S. Department of Housing and Urban Development*
- *U.S. Department of Veteran Affairs*
- *Faith-based community*
- *Business community*

IX. Executive Session

Pursuant to H.R.S. §92-7(a), the Council may, when deemed necessary, hold an Executive Session on any agenda item without the written public notice if the Executive Session was not

anticipated in advance. Any such Executive Session shall be held pursuant to H.R.S. §92-4 and shall be limited to those items described in H.R.S. §92-5(a). Discussions held in Executive Session are closed to the public.

X. Topics for Upcoming Meetings

A. Open for Council Suggestion

XI. Meeting Schedule

The following Council meetings are proposed for the 2021 calendar year:

- Monday, March 21, 2022, 10:00 a.m. to 12:00 p.m.
- Monday, June 20, 2022, 10:00 a.m. to 12:00 p.m.
- Monday, September 19, 2022, 10:00 a.m. to 12:00 p.m.
- Monday, December 19, 2022, 10:00 a.m. to 12:00 p.m.

XII. Adjourn (Vote)

A mailing list is maintained for interested persons and agencies to receive this board's agenda and minutes. Additions, corrections, and deletions to the mailing list may be directed to the Governor's Coordinator on Homelessness (GCH) at Hawaii State Capitol, 415 S. Beretania St., Room 415, Honolulu, Hawaii 96813; Telephone (808) 586-0193 Fax (808) 586-0019; or e-mail [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov). Agendas and minutes are also available on the internet at <https://homelessness.hawaii.gov/hich/agenda-and-minutes/>

If you require special assistance, auxiliary aid and/or service to participate in this event (i.e. sign language interpreter; interpreter for language other than English, or wheelchair accessibility), please contact the GCH at (808) 586-0193 or email your request to [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov) at least three (3) business days prior to the meeting. We will try to obtain the auxiliary aid/service or accommodation, but we cannot guarantee that request will be filled.

Item III.

Approval of Minutes:  
September 20, 2021 Meeting

## **Hawaii Interagency Council on Homelessness (HICH)**

MS Teams Virtual Meeting and Teleconference

Monday, September 20, 2021

10:00 a.m. – 12:00 p.m.

### Council Attendees:

Mr. Scott Morishige	Chair
Ms. Lila King for	Director of the Department of Human Services (DHS)
Mr. Harold Brackeen III	Administrator of the Homeless Programs Office of DHS
Ms. Allicyn Tasaka for	Director of the Department of Labor and Industrial Relations (DLIR)
Mr. Tommy Johnson for	Director of the Department of Public Safety (PSD)
Mr. Francis Keeno for	Director of the Department of Business, Economic Development and Tourism (DBEDT)
Ms. Cynthia Rezentes for	Chair of the Department of Hawaiian Home Lands (DHHL)
Brigadier Gen. Bruce Oliveira	Department of Defense (DOD)
Ms. Brianna Levy for	Director of the Department of Education (DOE)
Ms. Melissa Lewis for	Department of the Attorney General (AG)
Rep. Ryan Yamane for	Hawaii State House of Representatives
Sen. Joy San Buenaventura for	Hawaii State Senate
Ms. Lori Tuhako for	Mayor of the County of Maui
Ms. Ailina Laborte for	Mayor of the City & County of Honolulu
Ms. Ashton Varner for	Mayor of the County of Kauai
Mr. Mark Chandler	U.S. Department of Housing & Urban Development (HUD)
	Office of Community Planning & Development
Mr. Arthur Minor	Department of Veterans Affairs (VA)
Mr. Hakim Ouansafi	Executive Director of the Hawaii Public Housing Authority
Ms. Brandee Menino	Continuum of Care for the County of Hawaii
Ms. Laura Thielen	Continuum of Care for the County of Honolulu
Ms. Makana Kamibayashi	Continuum of Care for the County of Kauai
Ms. Maude Cumming	Continuum of Care for the County of Maui
Mr. Dave Rolf	Business Community Representative
Pastor David Kaneshiro	Faith-Based Community Representative

### Absent:

Department of Health (DOH); Office of Hawaiian Affairs (OHA)

### Staff:

Mr. Justin Limasa, Homelessness Assistant; Mr. Jason Kasamoto, Homelessness Special Assistant and Public Affairs; Ms. Emma Grochowsky, Homelessness Community Development Specialist; Ms. Erin Yamashiro, Deputy Attorney General; Ms. Anya Schumacher, Social Work Student; Ms. Haunani Reid, Social Work Student; Ms. Jenivy Teruo, Social Work Student; Ms. Tehya Nichols, Social Work Student

### Special Guests:

Ms. Katy Miller (United States Interagency Council on Homelessness); Ms. Judy Mohr-Peterson (DHS Med-QUEST Division); Ms. Heather Lyons (Corporation for Supportive Housing)

- I. **Call to Order. Taking of the Roll.** Roll was taken and there was a quorum established with 24 out of 27 members. The meeting was called to order at 10:11 a.m. by the Chair.

Chair Morishige welcomed everyone and reviewed several general housekeeping items related to the virtual teleconference platform. Attendees were asked to keep their device on 'mute' unless speaking, and members were asked to notify staff when leaving the meeting. The Chair explained that voting will be conducted via a general voice vote unless otherwise specified, and

members should vote verbally or using the chat feature. The Chair reminded attendees that the meeting will be recorded and will be available at <http://homelessness.hawaii.gov>.

- II. **Overview and Approval of Agenda.** The Chair presented the agenda for review and requested a motion to approve the agenda. Ms. Hirota moved and Ms. Tsuchako seconded to approve the agenda as presented.

The Chair called the question. The motion passed unanimously.

- III. **Approval of Minutes.** The Chair reminded members that the June 21, 2020, meeting minutes were available electronically. The Chair provided time for members to review the minutes and asked if there were any additions or corrections.

Ms. Rezentes moved and Mr. Ouansafi seconded to approve the minutes as presented. Seeing no additions or corrections at this time, the Chair called the question. The motion passed unanimously.

Ms. Menino joined the meeting at 10:15 a.m. Quorum was updated to reflect 25 out of 27 members present.

- IV. **Public Testimony.** Chair Morishige opened the floor to public testimony. There was none.

- V. **New Business.**

- a. **Discussion and update regarding the U.S. Interagency Council on Homelessness (USICH) development of a new federal strategic plan to prevent and end homelessness, including an overview of current federal efforts to increase housing inventory, address racial inequity, and respond to impacts of the COVID-19 pandemic.**

Presentation by Ms. Katy Miller, United States Interagency Council on Homelessness.

USICH is in the process of updating the Federal Strategic Plan to Prevent and End Homelessness. USICH is hosting a series of listening sessions with community stakeholders across the country to inform the plan, which will focus on evidence-based practices (including Housing First), continuation of strategies that are working, emphasis on racial equity, evolving best practices (including lessons learned in the pandemic), and opportunities to address the greater need and aligning with local priorities.

Ms. Miller stated that there have been many changes since the last plan was written, including the COVID-19 pandemic, the greater emerging nexus between housing and health, and the growing number of people experiencing unsheltered homelessness. Ms. Miller noted that 2020 was the first year that there were more people living unsheltered than people living in sheltered situations nationwide. In addition, the impact of racial injustice and inequity, the poorer housing and health outcomes of people of color and highly vulnerable people, and the unprecedented amount of federal funding available for homelessness will all be factored into the new plan. Overall, there is \$1.9T in ARPA funding for housing instability and homelessness, and it is critical that local governments and providers make the best use of this funding.

Ms. Miller stated that HUD and USICH have launched a new national initiative called House America, which calls on tribal leaders, mayors, governors, and other local governments to push for the creation of more affordable housing. Many communities have signed on so far.

*Question and Answer*

Ms. Tshako asked whether USICH's new plan has considered the potential influx of people entering homelessness due to the ending of eviction moratoria across the country, and how other communities are handling this.

- Ms. Miller responded that local governments across the country will be struggling with the challenges of the ending of the eviction moratoria in the months to come. The City of Seattle alone has approximately 60,000 households who are still behind on rent.

Ms. Tshako added that the lack of affordable housing has created another challenge when trying to keep people from losing their homes or helping those who are homeless move into housing.

- Ms. Miller agreed and added that affordable housing, to be effective, must be truly affordable to people experiencing homelessness and accessible to them.

Mr. Roversi asked whether ARPA funds would be able to be used for vertical construction. Kauai County needs more structures, rather than more rental assistance or subsidies.

- Ms. Miller stated that HOME-ARP funds can be used for construction and acquisition, noting that a link to a list of ARPA funding programs is available on the USICH website at <https://www.usich.gov/tools-for-action/a-guide-to-american-rescue-plan-funding-that-impacts-people-experiencing-homelessness>.

The Chair stated that the "village" model of communal housing has become more prevalent in Hawaii and on the West Coast and wondered whether this type of housing would be incorporated into the new Federal Strategic Plan. In addition, the Chair asked whether USICH would be addressing this alternative type of housing.

- Ms. Miller stated that HUD and USICH have maintained that housing must look like housing, and that federally funded housing projects must meet Housing Quality Standards (HQS). Many communities have experimented with this type of housing and have used local or private funds to support these projects.

The Chair asked Ms. Miller to expand on USICH's plans to host listening sessions for community stakeholders, particularly among people with lived expertise of homelessness.

- Ms. Miller stated that USICH has begun the process of setting up a listening session with people with lived expertise on Kauai, and welcomed other partners to reach out if they know of or belong to any groups or coalitions of people with lived expertise. If anyone is unable to participate in a listening session, public feedback is being solicited on the USICH website at <http://usich.gov/fsp>.

## VI. Continuing Business.

- a. **Discussion and possible action regarding revisions to the Hawaii State Framework to Address Homelessness and ten-year strategic plan to address homelessness, including specific strategies, tactics, and metrics and examining the intersection between local initiatives and federal initiatives to address homelessness.**

Presentation by Ms. Judy Mohr-Peterson, Med-QUEST Administrator.

Ms. Mohr-Peterson thanked the Council for the opportunity to share information related to the Medicaid program and housing. Housing has been identified as a social driver of health, and there has been a documented relationship between lack of housing and poor health outcomes



and, likewise, health improvements upon achieving housing stability.

Ms. Mohr-Peterson explained that any use of Medicaid for non-traditional medical services requires a waiver from CMS. In 2019, CMS approved MQD's Section 1115 waiver amendment to provide wraparound tenancy support services for homeless or at-risk households who:

- Have a mental health or substance use disorder need OR
- Have a complex physical health need

Wraparound services may include things like moving costs, utility and rental deposits, but Medicaid must be the "payor of last resort" for these services.

At the state level, MQD has executed new Managed Care Plan contracts that include all Medicaid services for almost all qualified beneficiaries. Contracts were first changed in 2019 and were changed again in July 2021. MQD has issued guidance documents and reporting requirements connected to the Section 1115 waiver.

Ms. Mohr-Peterson noted that all health plans have hired "Housing Supports Coordinator(s)" and have been participating in Continuum of Care meetings and connecting with community-based medical and case management providers. MQD monitors its contracted health plans to provide ongoing support. In the past six months, health plans have begun to increase these services, even before the execution of the newest contracts. From January through August 2021 on Oahu:

- 288 – number of cases referred to CES Case Conferencing by a health plan
- 335 – number of cases where the health plan is involved in getting the household "ready" for housing through CES (Number Next List)
- 740 – number of cases where the health plan is involved in post-referral follow-up for household who have received a housing referral through CES

Ms. Mohr-Peterson added that MQD has emphasized the importance of partnering agencies to apply to become Medicaid providers for the types of wraparound services they provide. A series of provider outreach and training sessions have been held in recent months, especially because of the linguistic, billing, and operational differences between health services and other human services. Once community providers are successfully enrolled as Medicaid providers, the individual health plans can contract with them to provide some of the tenancy support services covered by the Section 1115 waiver amendment.

MQD continues to strategize to reduce duplication of services and ensure that MQD services are filling critical gaps in the community. The Department will continue its work to support homeless service providers through the Medicaid provider enrollment process and will continue to update the guidance based on information received from CMS. An evaluation of the waiver services is required by CMS and is currently underway.

The Chair thanked Ms. Mohr-Peterson for the Department's ongoing work to implement the Section 1115 waiver amendment to support homeless and at-risk households. The Chair also thanked Partners in Care and the Oahu Coordinated Entry System team, who have been instrumental in fostering a relationship between homeless service providers and the health plans on Oahu.

Ms. Mohr-Peterson also thanked the Corporation for Supportive Housing (CSH) for their work to document the need for more types of supportive housing related to the application for the Section 1115 waiver amendment. The Chair added that CSH has provided very helpful technical assistance to Hawaii over the years, and is currently providing a series of technical consulting centered around housing needs for criminal justice-involved households. CSH has also been working with the Harry and Jeanette Weinberg Foundation to better inform and direct philanthropic funding for supportive housing needs.

Presentation by Ms. Heather Lyons, Corporation for Supportive Housing.

Ms. Lyons introduced CSH as a national-level organization that provides both technical assistance and consulting, as well as lending services for supportive housing. CSH is currently supporting justice-related issues and philanthropic funding priorities with the Harry and Jeanette Weinberg Foundation.

CSH's Supportive Housing Needs tool was designed to document the needs for many types of supportive housing, not just those related to homelessness. Ms. Lyons shared CSH's Supportive Housing Needs maps, which have been updated in 2020:

- 3,888\* supportive housing units needed statewide
  - 1,429 chronically homeless
  - 621 older adults
  - 560 leaving correctional facilities
  - 428 homeless
  - 408 foster care/CWS youth and unaccompanied TAY
  - 158 substance use disorder
  - 72\*\* mental health

\*Ms. Lyons noted that these numbers are likely an undercount because the need is based on public, point-in-time data.

\*\*One explanation for this very likely undercount is that SAMHSA doesn't capture group homes, emergency psychiatric beds, or beds reserved for people with co-occurring disorders.

The Chair added that the CSH maps referenced in Ms. Lyons's presentation are available at [https://public.tableau.com/shared/GDPRYGH3F?:display\\_count=y&origin=viz\\_share\\_link&embed=y](https://public.tableau.com/shared/GDPRYGH3F?:display_count=y&origin=viz_share_link&embed=y). CSH also has information on how the information was gathered, which can be accessed at <https://www.csh.org/supportive-housing-101/data/>.

The Chair remarked that housing must be placed in different systems to prevent people from falling into homelessness, and that leveraging other funding sources is critical to ensure successful delivery of services. One recent example of this is the DHS Child Welfare Services Division's participation in the Oahu and Neighbor Island CoC groups to identify areas where CWS resources can be used to support CWS-involved youth.

*Question and Answer*

Ms. Tsuhako stated that the Maui County community, and perhaps other rural communities, might benefit from a capacity-building discussion, particularly around offering supportive services in a manner that is consistent with the requirements for other competitive federal funding sources. Ms. Tsuhako noted that some communities do not currently have some of the partnerships in place, but are interested in building them.

- Ms. Lyons acknowledged this need across communities and stated that the Coordinated Entry System is usually used to identify those who are more acute and the resources that can support them. In addition, communities may need to look across sectors for other supportive services and partnerships.
- b. **Discussion regarding the use of federal funding to address homelessness through Emergency Solutions Grant and other federal programs related to the pandemic.**

Presentation by Ms. Laura Thielen, Partners in Care.

Ms. Thielen provided a brief update on the Hawaii Public Housing Authority's (HPHA) allocation of Emergency Housing Vouchers (EHVs) for Oahu. There are a total of 182 HPHA vouchers for Oahu, and an additional 312 vouchers will be available from the City & County of Honolulu in early 2022.

The Oahu CoC has proposed a move-on strategy for those who are stably housed in PSH programs and no longer require the high level of wraparound services available through those programs. When those households are transitioned to EHVs, their PSH vouchers will be available to new households who need intensive wraparound supportive services. Ms. Thielen thanked the Hawaii Public Housing Authority (HPHA), especially Director Ouansafi and Ms. Sarah Beamer for their leadership and partnership.

Ms. Thielen explained the service delivery model for EHVs, which has been designed to move households through the process as quickly as possible. The timeline for beginning the process has been pushed back slightly, but the first batch of referrals has been sent to HPHA and PIC has hired staff to support this program. Ms. Thielen thanked Mr. Wu with HUD for his work to ensure the availability of HQS inspection training for EHV staff.

The Chair recognized the work of Ms. Thielen and the PIC CES Team, particularly Ms. Morgan Esarey. They have worked tirelessly over the past several months to establish the EHV program for Oahu and have been working with both HPHA and the City & County of Honolulu to establish the procedures for the EHV partnership.

Presentation by Ms. Lori Tsuhako, Ms. Sharon Hirota, and Ms. Ashton Varner, Bridging the Gap.

Due to technical difficulties with Ms. Cumming's connection, the presentation was conducted by Ms. Tsuhako, Ms. Hirota, and Ms. Varner.

Ms. Hirota explained that the neighbor island counties have received 110 EHVs for Hawaii County, 76 for Maui County, and 28 for Kauai County. No new households may be added after September 30, 2022. All vouchers not being used as of September 30, 2023 will be recaptured by HUD. EHVs must be used to assist households who are homeless, at-risk of homelessness, fleeing domestic violence or trafficking, or who are recently homeless or part of a move-on strategy.

County CES Conveners will collect applications and required documents, which will be forwarded to Ka Mana O Na Helu (Collaborative Applicant and HMIS Lead), who will review the packet and approve for submission to the PHA. BTG has approved the following prioritization:

- Priority 1 – recently homeless and for whom providing rental assistance will prevent homelessness or housing instability. BTG will begin with households in RRH programs and will transition to PSH programs if vouchers are still available.
- Priority 2 – homeless but do not need high level of services
- Priority 3 – fleeing domestic violence or trafficking
- Priority 4 – at-risk of homelessness

Ms. Hirota explained that all households must be referred through CES and must have their information in HMIS. Once eligibility has been determined, the CoC will track data and results in HMIS. Ms. Hirota noted that all partners are going through this process for the first time and are continuously learning.

Ms. Varner added that Kauai County has allocated 10 vouchers for “recently homeless,” which have been allocated to Family Life Center and Catholic Charities Hawaii. The remaining 18 vouchers will be for literally homeless households. EHV’s come with service fees and the County and its partners are working to determine how the potential \$3,500 per EHV will be used.

Ms. Tsuhako stated that 9 applications have been sent to KMNH for approval in Maui County so far, and all 9 will be issued a voucher. KMNH created a new HMIS program to track EHV placements. So far, there has not been a definite plan about using the administrative funds attached to the vouchers, but the County’s intent is to share the fees with the non-profit agencies who are doing the case management and housing placement work.

The Chair thanked the County Coordinators from Bridging the Gap, the local chapter leadership, and Ka Mana O Na Helu for their joint efforts to implement the EHV program.

VII. **Permitted Interaction Group.**

- a. **Report and discussion of the permitted interaction group established pursuant to Hawaii Revised Statutes (H.R.S.) §92-2.5 to review and recommend potential revisions to the ten-year strategic plan to end homelessness, and the Hawaii State Framework to Address Homelessness.**

The Permitted Interaction Group continues to meet on a regular basis.

VIII. **General Announcements.**

**A. Chairperson and Staff Reports: July / August / September 2021**

The Chair noted that a full report is available in the membership packet, and highlighted several key focus areas in the past quarter:

- **COVID-19 Vaccination and Testing Resources**  
<http://homelessness.hawaii.gov/covid>
  - GCH staff have worked with DOH share information about Operation: Expanded Testing, which offers free, self-administered testing to K-8 schools and to congregate living facilities (including homeless shelters).
  - The Chair has encouraged homeless service providers to consider all options available to expand ongoing COVID-19 testing and vaccinations to guests and staff.
- **Identification and Vital Documents Resources**  
<http://homelessness.hawaii.gov/id-assistance/>
  - DHS HPO contracts the Legal Aid Society of Hawaii to offer free Civil Legal Services to people experiencing homelessness.
  - The Chair recognized Representative Yamane for working with DOH to get fee waivers embedded as an ongoing practice for homeless people seeking vital documents (e.g. Hawaii birth certificate or marriage certificate).
- **Eviction Prevention Resources**  
<http://homelessness.hawaii.gov/eviction-moratorium-resources/>
  - GCH staff have worked with both CoCs to compile a list of resources for people who may be facing eviction, many of whom may be facing housing instability for the first time.
  - In addition, GCH staff have worked with providers such as the Legal Aid Society of Hawaii to share information about the impact of Act 57 upon the ending of the State’s eviction moratorium.

- **Landlord Engagement**

- GCH staff have been meeting with various community groups and advocates to emphasize the need for landlord engagement and partnership efforts. This is especially important as CoCs work to implement the EHV program and as households seek assistance from other sources, such as the federal Emergency Rental Assistance Program (ERAP).

The Chair summarized the four performance benchmarks used to evaluate the implementation of the Hawaii State Framework to Address Homelessness for the current quarter (as of September 2021):

- **Count:** 6,458 people (2020 PIT Count), 1,398 people (2021 PIT Count – Sheltered Only)
  - There has been no change since last quarter.
  - Both CoCs have been working on 2022 PIT Count planning.
- **Bed Capacity:** 3,964 beds (2021 HIC inventory)
  - A detailed breakdown of HIC trends is available in the membership packet.
- **Housing Placements:** 50% statewide (as of July 2021)
  - Between January to July 2021, the neighbor island PH exit rate is 58%, compared to the Oahu PH exit rate of 48%.
  - The PH placement rate may be a factor of housing supply issues, particularly on Oahu, which impact providers' abilities to find suitable placements for clients.
- **Length of Stay:** 210 days (as of May 2021)
  - As of July 2021, the average length of stay in emergency shelters was:
    - 123 days on Oahu
    - 154 days on Oahu
    - 44 days on Kauai
    - 91 days on Hawaii island
  - As of July 2021, the average length of stay in transitional shelters:
    - 382 days on Oahu
    - 397 days on Maui
    - 158 days on Kauai
    - 487 days on Hawaii island
  - Length of stay may be impacted by limited housing inventory and housing resources.

The complete packet has been provided to members and will be available online at <http://homelessness.hawaii.gov>.

## **B. Written Reports from Council Members.**

The following written updates are provided for the Council's consideration and review (the full write-ups for each representative are included in the meeting packet and meeting slide deck):

- *Department of Public Safety*
- *Department of Veteran Affairs*
- *Hawaii State Legislature*
- *Department of Hawaiian Home Lands*
- *Hawaii Public Housing Authority*
- *City & County of Honolulu*

- *County of Kauai*
- *Kauai Community Alliance*

**IX. Executive Session**

Pursuant to H.R.S. §92-7(a), the Council may, when deemed necessary, hold an Executive Session on any agenda item without the written public notice if the Executive Session was not anticipated in advance. Any such Executive Session shall be held pursuant to H.R.S. §92-4 and shall be limited to those items described in H.R.S. §92-5(a). Discussions held in Executive Session are closed to the public.

The Chair stated that an Executive Session is not necessary at this time.

**X. Topics for Upcoming Meetings**

The Chair asked members to contact his office with additional suggestions for upcoming meetings. The office can be reached at 586-0193 or by e-mail at [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov).

**XI. Meeting Schedule**

The following Council meetings are proposed for the 2021 calendar year:

- Monday, December 20, 2021, 10:00 a.m. to 12:00 p.m.

The Chair noted that future meetings may be held in person, in accordance with the end of the Emergency Proclamation.

**XII. Adjourn**

Chair Morishige entertained a motion to adjourn. Motion was made by Ms. Tsuhako and seconded by Ms. Hirota. The Chair called for the question. The motion passed unanimously. The meeting was adjourned at 11:50 a.m.

**MINUTES CERTIFICATION**

Minutes prepared by:

\_\_\_\_\_  
Emma Grochowsky  
Homelessness Community Development Specialist

\_\_\_\_\_  
Date

Approved by the Hawaii Interagency Council on Homelessness at their Regular Meeting on December 20, 2021.

[ ] As Presented      [ ] As Amended


\_\_\_\_\_  
Scott S. Morishige, MSW  
Chair

\_\_\_\_\_  
Date

Item V.b.

Point in Time Count Update:  
Bridging the Gap






**B.T.G.**  
Bridging The Gap

Continuum of care of

- \* Hawai'i Island
- \* Maui
- \* Kauai


**POINT IN TIME COUNT METHODOLOGY**  
MAUDE CUMMING



1

**PIT COUNT IS A HUD REQUIREMENT**

- Under Section 578.7 of the CoC Program interim rule, CoCs must plan and conduct, at least biennially, a Point-in-Time Count of homeless persons within the geographic area.
- Section 578.3 of the CoC Program interim rule defines Point-in-Time Count as a "count of sheltered and unsheltered homeless persons carried out on one night in the last 10 calendar days of January or at such other time as required by HUD."
- CoCs are required to conduct a PIT count at least biennially during the last 10 days of January.



2



## WHO MUST BE COUNTED?

Sheltered	Unsheltered
<ul style="list-style-type: none"> <li>• CoCs must count all individuals or families who meet the criteria in paragraph (1)(ii) of the homeless definition in 24 CFR 578.3.</li> <li>• Individuals and families "living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements" on the night designated for the count.</li> <li>• CoCs should report on people based on where they are sleeping on the night of the count, as opposed to the program they are enrolled in.</li> </ul>	<ul style="list-style-type: none"> <li>• CoCs must count all individuals or families who meet the criteria in paragraph (1)(i) of the homeless definition in 24 CFR 578.3.</li> <li>• Individuals and families "with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground" on the night designated for the count.</li> </ul>

3

# B.T.G.

Bridging The Gap

Continuum of care of

- Hawai'i Island
- Maui
- Kauai

## WHO MUST NOT BE COUNTED?

Individuals and families residing in the following locations on the night of the count are prohibited from being included in the sheltered or unsheltered PIT count:

- Persons residing in PSH programs, including persons housed using HUD Veterans Affairs Supportive Housing (VASH) vouchers.
- Persons residing in Other Public Housing (OPH) housing, including persons in a Grant Per Diem (GPD) Transition in Place (TIP) project on the night of the count.
- Persons counted in any location not listed on the Housing Inventory Count (HIC)-(e.g., staying in projects with beds/units not dedicated for persons who are homeless).
- Persons temporarily staying with family or friends (i.e., "doubled-up" or "couch surfing").
- Persons residing in housing they rent or own (i.e., permanent housing), including persons residing in rental housing with assistance from a Rapid Re-Housing (RRH) project on the night of the count.
- Persons residing in institutions (e.g., jails, juvenile correction facilities, foster care, hospital beds, detox centers).

4

## POPULATION DATA

CoCs must provide demographic data for both sheltered and unsheltered persons according to the following three household types:

- A. *Persons in households with at least one adult and one child. This category includes households with one adult and at least one child under age 18.*
- B. *Persons in households without children. This category includes single adults, adult couples with no children, and groups of adults (including adult parents with their adult children).*
- C. *Persons in households with only children. This category includes persons under age 18, including children in one-child households, adolescent parents (under age 18) and their children, adolescent siblings, or other household configurations composed only of children.*

CoCs must report the total number of persons and households, by age category, for each household type, per below.

**A. Persons in households with at least one adult and one child:**

- (1) *The number of children under age 18;*
- (2) *The number of young adults ages 18 to 24; and*
- (3) *The number of adults over age 24.*

**B. Persons in households without children:**

- (1) *The number of young adults ages 18 to 24; and*
- (2) *The number of adults over age 24*

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5

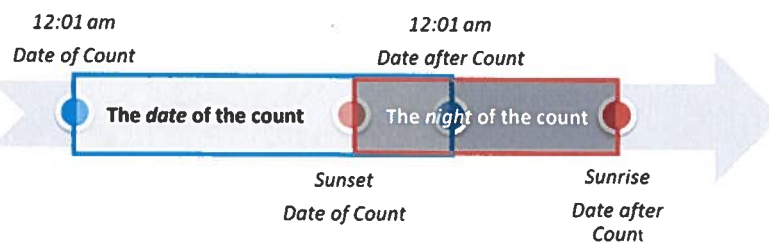
## TIMING OF THE COUNT

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HUD requires that CoCs identify the date on which the count was conducted; however, the term 'night' signifies a single period of time from sunset to sunrise, which spans two actual dates. The 'night of the count' begins at sunset on the date of the count and ends at sunrise on the following day, as shown in the illustration below.



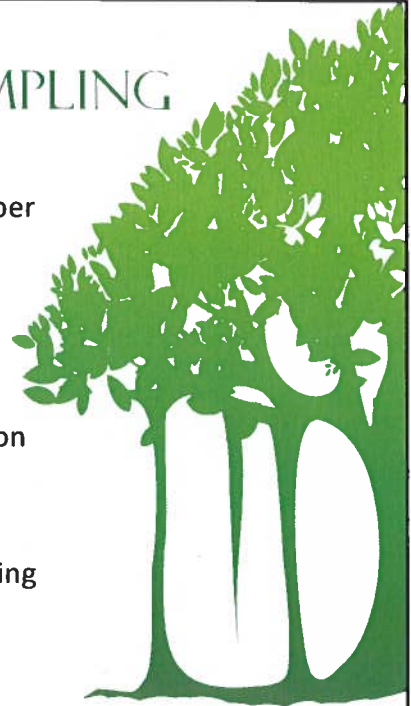
6

## PIT APPROACH: CENSUS VS. SAMPLING

HUD requires CoCs to collect reliable data on the total number and characteristics of all people (i.e., sheltered and unsheltered) residing in the CoCs' geographic area who are homeless on a single night and report these data to HUD.

CoCs often do not have complete data on everyone who is homeless and so must estimate some data. Therefore, HUD allows CoCs to use multiple approaches to complete their count, including a census approach, sample, or a combination of census and sampling approaches.

It is important for CoCs to closely examine their local circumstances, including resources, capacity, and other reporting needs, to determine whether a census or a sampling approach is appropriate for each aspect of their PIT count.



7

### CENSUS VS. SAMPLING

Census

VS

Sampling

Census	Sampling
<p>A census count is an enumeration of all homeless people or a distinct subset of homeless people (e.g., households with adults and children) in CoCs. This counting approach provides a direct and complete count of all people and their characteristics, does not require any estimates, and can be used as a benchmark for future PIT counts. A census count should incorporate the entire CoCs' geography. However, it can be difficult and resource intensive to canvass, count, and survey all homeless persons in the CoCs.</p>	<p>Sampling is a partial enumeration of the entire homeless population (or a subset of the homeless population) and can be more feasible for some CoCs or for certain required data (e.g., substance use disorder). CoCs may sample a smaller group of homeless people that are selected from the larger homeless population or a subset (e.g., homeless youth) and use it to estimate the number and characteristics of the entire homeless population or a subset within the CoCs. CoCs may also sample by counting homeless people located in certain geographic regions within the CoCs and then use this information to estimate the overall homeless population. Sampling can provide an accurate measure of the CoCs' homeless population if it is done correctly, including an appropriate sample size.</p>

8



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## BTG'S APPROACH

1. Census method- drives accuracy and reliability
2. Participants are asked: "Where did you sleep on the night of January 23<sup>rd</sup>?"
3. Rather than just a 1-day count- we use a six-day period (every day through January 29<sup>th</sup>), which includes unsheltered canvassing on the actual night of the count
4. Utilizing this approach allows outreach personnel to recanvass the same area at different times of the day to ensure that unsheltered homeless are not missed.
5. Although volunteers are utilized to support the count, the vast majority of BTG's canvassing efforts over the five-day period are conducted by experienced outreach personnel familiar with both the consumers and the local geographic areas.
6. Methodology has been used for BTG since 2009 and drives consistent reporting making year over year assessments more reliable.

[View the 2020 BTG Point in Time Count](#)



9

## HOUSING INVENTORY COUNT (HIC)

### HIC

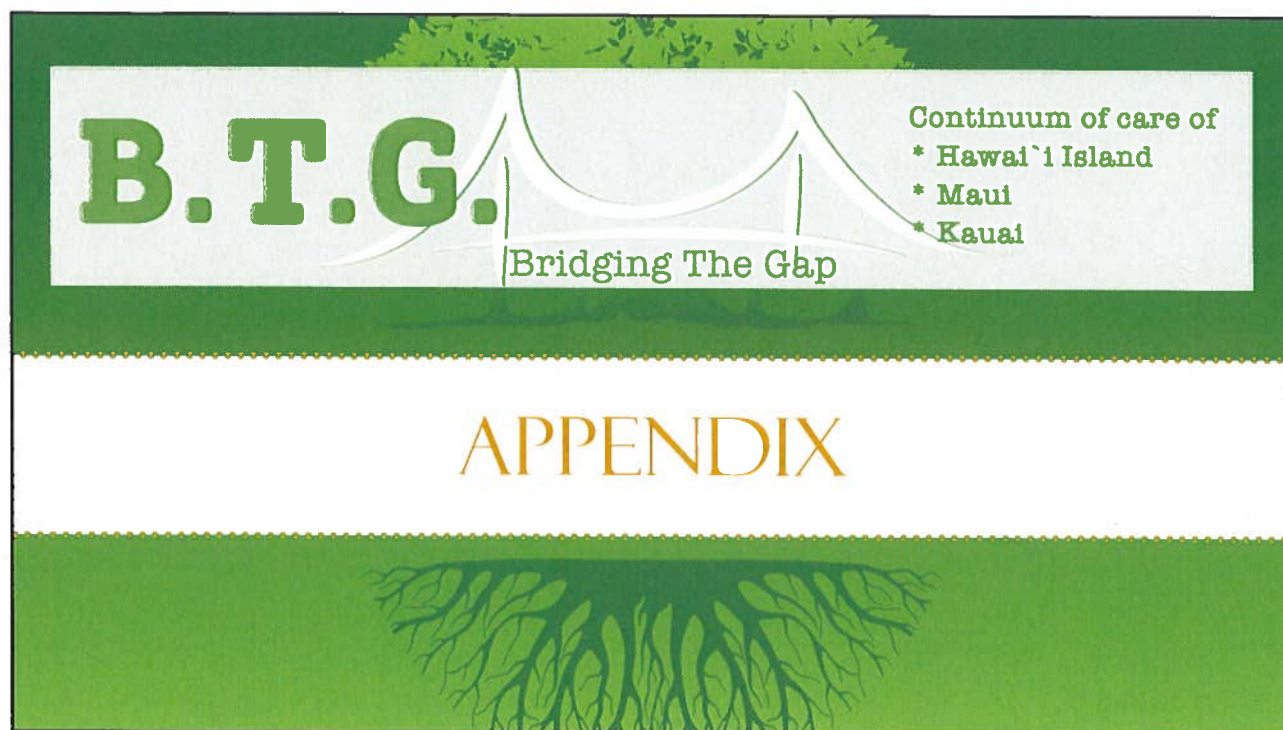
- A generalized assessment of homeless bed capacity capturing all the available beds across the entire CoC.
- Self-reported based on work plans submitted.
- ES/TH Beds are sometimes counted from projections of full utilization (a unit that can house a family of 6- you may only house a family of 3 making the other 3 bed unusable).
- Accounts for PSH which are usually already at capacity.



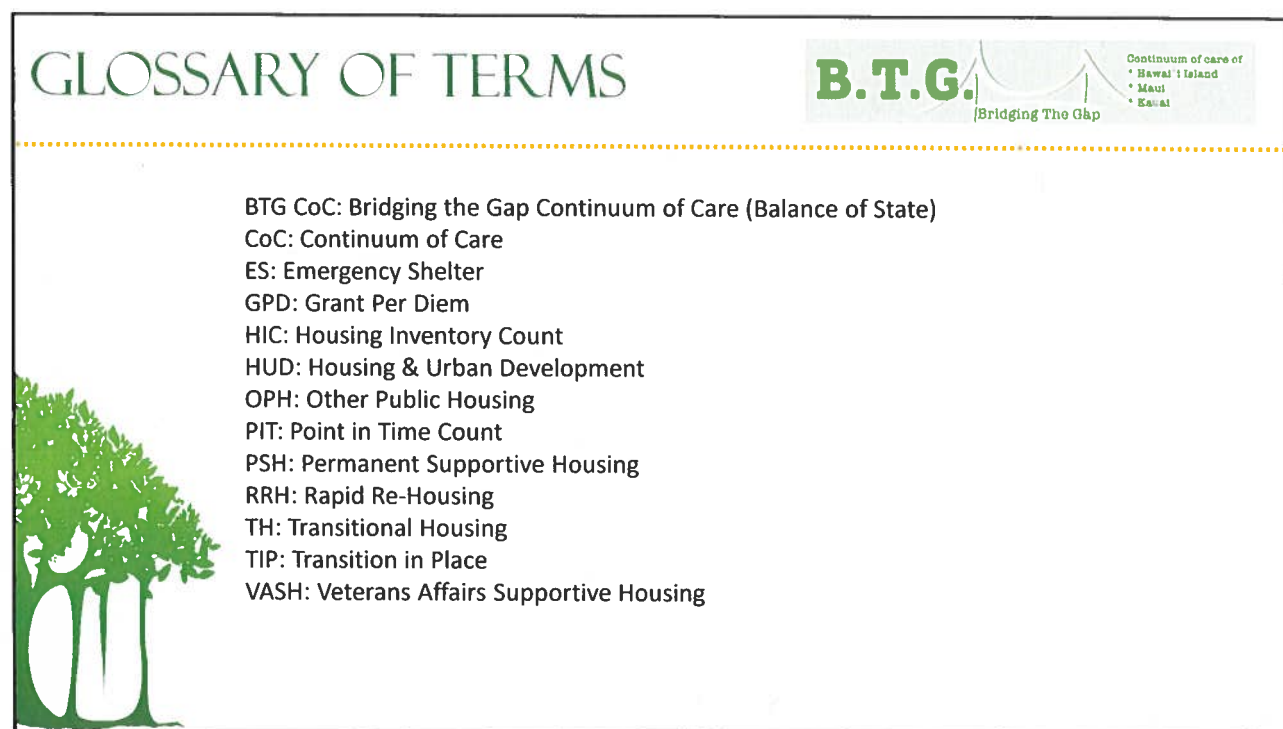
[View the 2020 BTG Housing Inventory Count](#)

\* See glossary of terms for acronym definitions

10



11



12

## SAMPLE SURVEY- PART 1



Survey ID: \_\_\_\_\_

Rev 1/2/20

USE THIS FORM IF THE CLIENT IS SINGLE (Unaccompanied)  
2020 MAUI COUNTY Homeless Point-In-Time Count Survey

Interviewer's Name: \_\_\_\_\_ Agency/Group: \_\_\_\_\_

Site of Interview (Actual Location): \_\_\_\_\_ Date: \_\_\_\_\_

Site of Interview Geolocation: \_\_\_\_\_ " \_\_\_\_\_ ' \_\_\_\_\_ " N \_\_\_\_\_ " \_\_\_\_\_ ' \_\_\_\_\_ " W

What are the best places and times to find you? \_\_\_\_\_

**"Are you living alone or with others?"**(If living unsheltered with others, including a child under 18, use HOUSEHOLD form)**"Where did you sleep this past SUNDAY, January 26<sup>th</sup>?"**

SPECIFIC LOCATION - If answer is a sheltered location (e.g. house, shelter, hospital, jail), END SURVEY.

**"What area of the island did you sleep?"**

Enter a Region # (1-6)

1. First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

2. Date of Birth: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ OR if DOB refused, Age: \_\_\_\_\_

3. Client Phone Number: \_\_\_\_\_

4. Gender: ☐ Male ☐ Transgender ☐ Unknown/Refused  
☐ Female ☐ Gender Non-Conforming (i.e. not exclusively male or female)5. Do you identify as Hispanic/Latino (ethnicity)? ☐ Yes ☐ No ☐ Unknown ☐ Refused

6. What Races do you identify with? (CLIENT MAY SELECT MORE THAN ONE)

<input type="checkbox"/> American Indian/Alaska Native	<input type="checkbox"/> Japanese	<input type="checkbox"/> Native Hawaiian	<input type="checkbox"/> Tongan
<input type="checkbox"/> Asian	<input type="checkbox"/> Korean	<input type="checkbox"/> Other	<input type="checkbox"/> Vietnamese
<input type="checkbox"/> Black	<input type="checkbox"/> Marshallese	<input type="checkbox"/> Other Asian	<input type="checkbox"/> White
<input type="checkbox"/> Chinese	<input type="checkbox"/> Micronesian	<input type="checkbox"/> Other Pacific Islander	<input type="checkbox"/> Unknown
<input type="checkbox"/> Filipino	<input type="checkbox"/> Multiple Races	<input type="checkbox"/> Samoan	<input type="checkbox"/> Refused

13

## SAMPLE SURVEY PART 2

7. Have you served on active duty in the Armed Forces of the United States?

☐ Yes ☐ No ☐ Unknown ☐ Refused

IF NO, SKIP to Question #9

8. Were you called up to active duty, as a National Guard member or Reservist?

☐ Yes ☐ No ☐ Unknown ☐ Refused

9. How long have you been continuously homeless this time?

☐ Less than 1 year ☐ 1 year or longer ☐ Unknown ☐ Refused

10. How many times have you been homeless in the past 3 years?

☐ 1-3 times ☐ 4 or more times ☐ Unknown ☐ Refused

If "4 or more times" is checked, have these episodes combined for one year or more of homelessness?

☐ Yes ☐ No ☐ Unknown ☐ Refused

11. Were you on the street, beach, park, or in an emergency shelter each time?

☐ Yes ☐ No ☐ Unknown ☐ Refused

12. Do you have a mental health disability that limits your ability to work or perform activities of daily living?

☐ Yes ☐ No ☐ Unknown ☐ Refused

13. Do you have an alcohol or drug problem that limits your ability to work or perform activities of daily living?

☐ Yes ☐ No ☐ Unknown ☐ Refused14. Are you currently living with HIV/AIDS? ☐ Yes ☐ No ☐ Unknown ☐ Refused15. Do you have a physical, developmental, or other disability that limits your ability to work or perform activities of daily living? ☐ Yes ☐ No ☐ Unknown ☐ Refused

Description of Person if they Refused to be Surveyed:

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# METHODOLOGY EXCEPTION

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 • Kauai

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 • Kauai

October 30, 2019

Mr. Mark A. Chandler, Director  
 Office of Community Planning and Development  
 U.S. Department of Housing and Urban Development  
 Honolulu Field Office  
 1132 Bishop Street, Suite 1400  
 Honolulu, Hawaii 96813

RE: Request for Point In Time Count Date Exception

Dear Mr. Chandler:

The Neighbor Islands Continuum of Care, Bridging the Gap (BTG), respectfully requests HUD's approval for a PIT count date exception for its upcoming 2020 Unsheltered PIT count. This formal request is in response to your email dated Friday, October 18, 2019 apprising BTG of the need to gain an exception in writing from HUD to continue with the methodology it has employed dating back to 2009. Rationale as to why the exception is being requested along with additional background related to the current methodology is presented below. Per your request, Mr. William Snow has also been copied on this correspondence.

15

# METHODOLOGY EXCEPTION

BTG has elected to conduct an annual PIT count since 2009, underscoring the importance of this key data point to the CoC in determining how homelessness is changing from year to year and the effectiveness of the homeless services system on the Neighbor Islands. Increasing the frequency of the unsheltered count from the previous biennial HUD requirement was essential to the CoC in developing the count's accuracy and increasing the skill and capacity of the local communities in conducting a reliable one-day estimate of homelessness.

The methodology of the current annual PIT count employed by BTG is a variant of the HUD-recommended methodology, which suggests the selection of one night in the last ten days of January to measure unsheltered homelessness. In terms of historical context for the unsheltered count, the State of Hawaii received HUD's permission in 2009 to deviate from the conventional one-night unsheltered PIT count methodology and to instead conduct a physical count over a five-day period within the last ten days of January, which includes unsheltered canvassing on the actual night of the count. Over the course of the last eleven years, BTG has continued to refine and implement the unsheltered count using the same general methodology. By using the same methodology and improving upon its execution from year to year, BTG is very confident that the data and reporting presented each year are accurate and can be reasonably compared to prior years' estimates.

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## METHODOLOGY EXCEPTION

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The key methodological difference of the Neighbor Islands unsheltered count requires that all unsheltered persons encountered by field enumerators during the five-day physical count be asked "Where did you sleep this past [Actual Date of the Count]?" While much of the canvassing takes place on the actual date of the count, additional encounters with unsheltered homeless, either at drop-in centers, shelters, or other unsheltered locations are able to augment the count if individuals identify themselves as sleeping in a location deemed unsheltered and within the federal definition of homelessness. Utilizing this approach allows outreach personnel to recanvass the same area at different times of the day to ensure that unsheltered homeless are not missed. BTG is confident in this approach due to the extensive coverage of its experienced outreach service providers on each of the Neighbor Islands, in addition to the high rate of names data collection, which allows for the data to be deduplicated with high confidence.

In addition to the question above, field enumerators ask other unsheltered survey questions that are based largely on criteria established in HUD's *Guide to Counting Unsheltered Homeless*. BTG's unsheltered survey tools used each year are documented in the appendices of the annual PIT count reporting. The surveys collected for unsheltered persons during the canvassing period are then entered in the PIT count module of the HMIS. After all surveys have been entered, the data are extracted, cleaned, unduplicated and analyzed to obtain the final PIT statistics required by HUD and local communities.



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## METHODOLOGY EXCEPTION

Since 2009, BTG has greatly improved both its general outreach services delivery and PIT count execution. The State of Hawaii currently contracts for outreach services on Hawaii Island, Maui, and Kauai. One organization is selected on each of the islands to deliver comprehensive outreach services to all geographic areas. These organizations also serve as the PIT Lead agency for each of the islands each year. By serving as the PIT Leads, these agencies leverage the rapport and trust that has been gained with unsheltered consumers, thereby increasing the validity of the count's results. Although volunteers are utilized to support the count, the vast majority of BTG's canvassing efforts over the five-day period are conducted by experienced outreach personnel familiar with both the consumers and the local geographic areas. Implementing the count in this manner enables BTG to ascertain with confidence whether consumers are truly unsheltered homeless on the night of the count, and to establish extremely high rates of names data collection and subpopulation information, which supports the legitimacy of the final reporting.

The high rate of names data collection achieved by BTG each year while applying the current methodology is paramount to deduplicating within the sheltered and unsheltered components to produce a reliable estimate of one-day homelessness and is used to provide more meaningful analysis to the CoC and outreach providers after the count concludes. BTG



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# METHODOLOGY EXCEPTION

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applies the data collected over the five-day canvassing period to help determine, 1) whether clients continue to appear in the unsheltered counts annually and to aid in the prioritization of housing resources, 2) to bolster outreach services provision and as follow-up to consumers identified during the count in the weeks and months after the count, 3) to aid in understanding coverage rates and gaps in services delivery both during the count and in general outreach services provision, and 4) to corroborate subpopulation information with key stakeholders to improve the accuracy of the final report (e.g. veteran status).

Many of the PIT count procedures and reporting trends that BTG has worked hard to establish have been centered around the current methodology. More information and resources related to this work can be found here:

<https://www.hawaiihomelessprogramshmis.org/reports-publications/hawaii-homeless-point-in-count-reports/>.

Over the years BTG has worked diligently to improve these processes to a point where stakeholders and agencies feel very confident in the procedures and that the reporting is reliable and comparable from year to year. BTG respectfully requests approval to continue with the current methodology and believes that a change to the current processes would have a negative impact on the accuracy and completeness of the unsheltered count and BTG's ability to make informed decisions with respect to unsheltered services delivery.

Moreover, some communities have changed their methodology and execution frequently, making year to year or biennial comparisons difficult and often meaningless. Changes in unsheltered homelessness cannot be attributed to real decreases or increases in the true unsheltered count due to the variability that such changes create.

BTG humbly requests HUD's favorable consideration of this request to maintain the current unsheltered PIT count methodology. If you have any questions, please feel free to contact me via email or phone at [bmenino@hopeserviceshawaii.org](mailto:bmenino@hopeserviceshawaii.org) or (808) 938-3050.



Item V.b.

Point in Time Count Update:  
Partners in Care

# 2022 Point In Time Count



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*Mission: To eliminate homelessness through open and inclusive participation and the coordination of integrated responses*

1

# 2022 Point In Time Count

HUD requires that every Continuum of Care conduct a complete thorough Point In Time Count at least every other year. The Oahu Continuum of Care has chosen to conduct a count every year:

- Ability to see trends more frequently,
- Complete a full data analysis every year,
- Support requests for funding and programs
- More...



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*Mission: To eliminate homelessness through open and inclusive participation and the coordination of integrated responses*

2

## Methodology:

Starting with the 2020 PITC, the Oahu CoChas used a digital app to collect all data for the Point In Time Count.

Partners In Care's uses two digital tools:

- Observation tool
- Survey tool



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3

## Observation Tool:

- Observe from a distance
- Attain race, age, sex,



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4

## Survey Tool:

- Complete an in-depth survey to determine:
  - Length of homelessness
  - Reason for homelessness
  - Physical and health issues
  - Sexual orientation
  - Much more...



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5

## Needs:

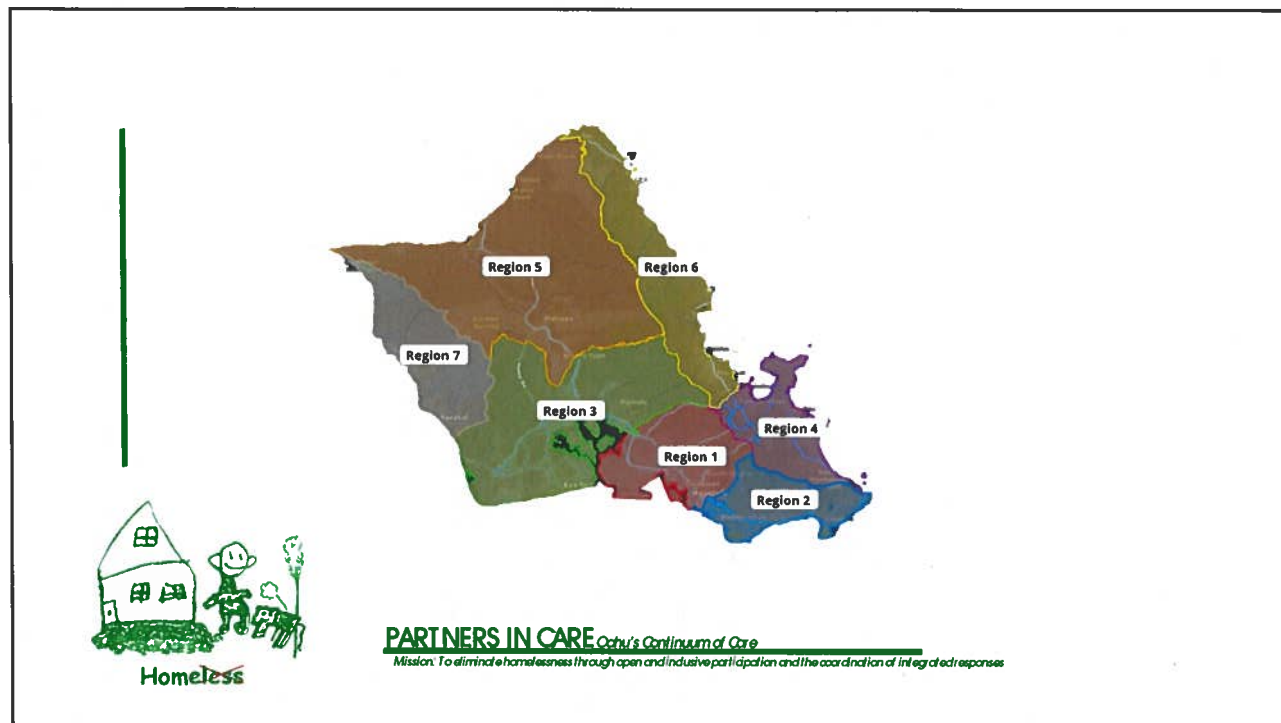
- Volunteers
  - Hoping for 600-700
- Donations
  - Gift cards
  - Snack items (pre-packaged)
  - Feminine hygiene items



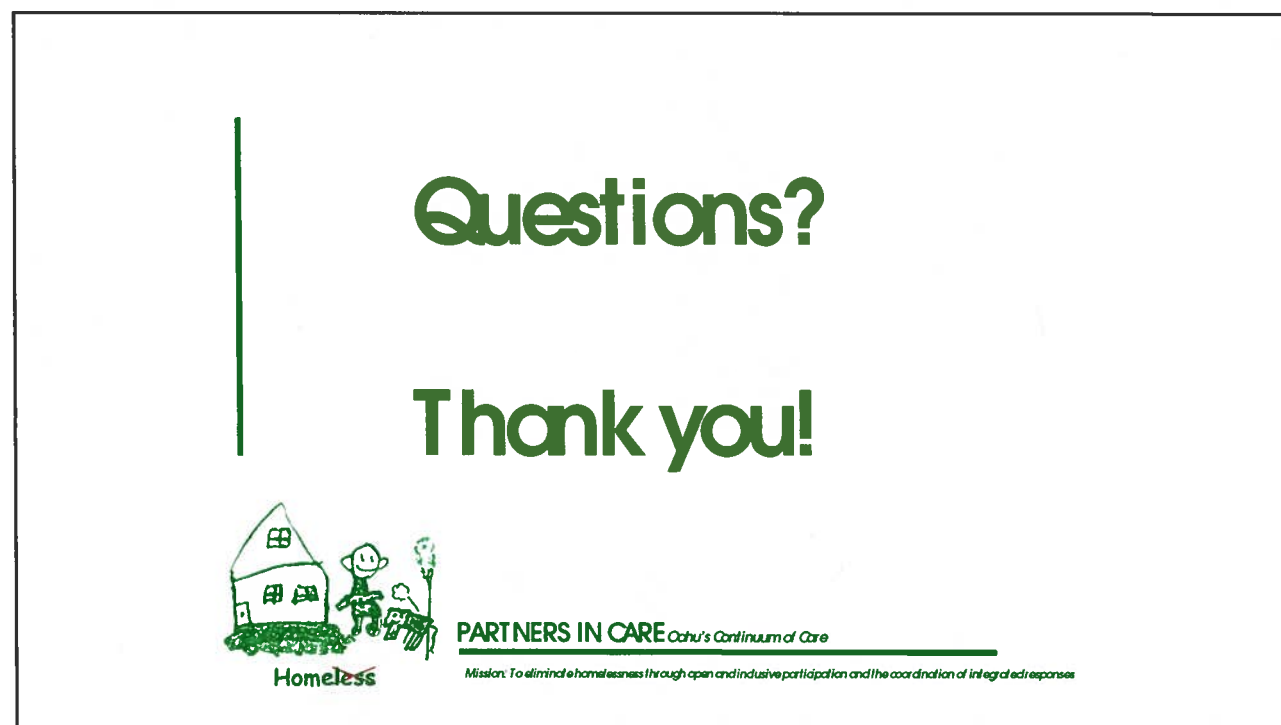
**PARTNERS IN CARE** Oahu's Continuum of Care

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6



7



8

## Item VI.a.

Fiscal Map of federal, state, and local funding streams to address homelessness.

# Homeless Services Fiscal Map - FY22

OFFICE OF THE GOVERNOR'S COORDINATOR ON  
HOMELESSNESS





# Purpose of Fiscal Map

## Overview of government funding

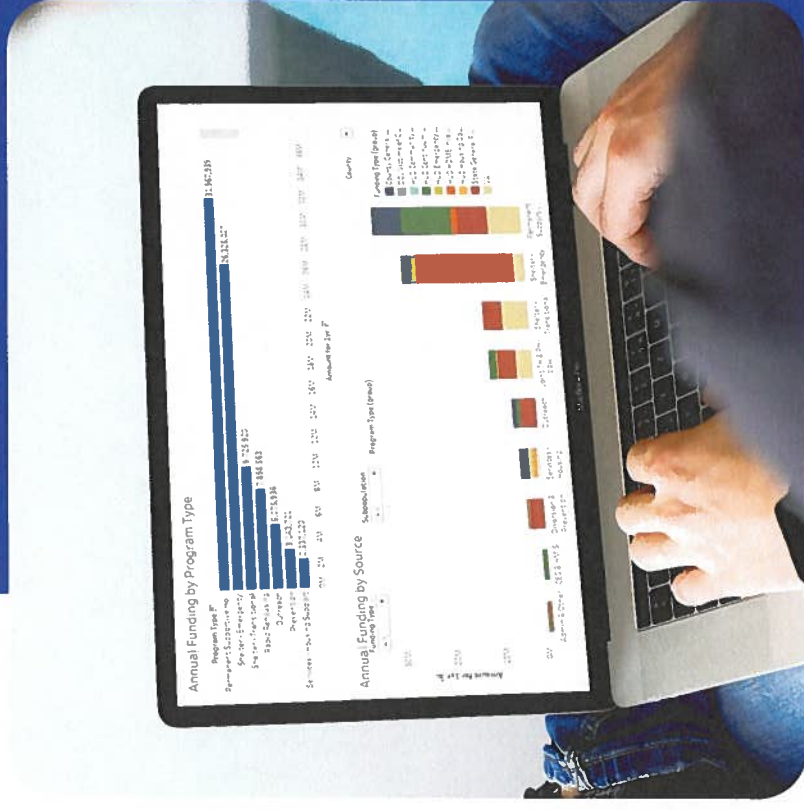
Funders and providers can visualize government investment in various types of homeless services.

## Identify trends, gaps, and impacts

Fiscal information can be compared with other system performance measures to demonstrate the impact of funding.

## Support funder coordination

Funders and providers will have an additional tool to assist in system-level strategic planning.



# Homeless Services

- Programs or facilities that exclusively serve people experiencing homelessness
  - Examples: emergency shelters, street outreach, mobile hygiene trailers, etc.
- Programs designed to prevent imminent homelessness
  - Examples: homelessness prevention
- Does not include public benefits or programs available to people who are not experiencing homelessness



# Additional Notes

- All data reflects the amount funded/contracted for 1 year
  - Multi-year contracts have been adjusted to reflect a single year of funding
- Additional subpopulations are in the process of being identified
- CARES-funded programs (e.g. ESG-CV, CRF, etc.) are NOT included on this map

# Limitations and Next Steps

- Based on available data shared by funders - not completely inclusive of all government funding
- Some programs are contracted to provide multiple services as a part of a single contract
- Challenges with tracking different methods of payment and reimbursement, especially for fee-for-service or per-diem services
- Level of funding is not a direct reflection of program quality, importance, or impact



NOVEMBER 13-21, 2021

<http://homelessness.hawaii.gov/data>

HUNGER & HOMELESSNESS AWARENESS WEEK

[Read More](#)

Item VIII.a.  
Chairperson and Staff Reports  
and  
Systems Performance Metrics



# Highlights of Hawaii Interagency Council on Homelessness Staff Activities

## *Report for October 2021 to December 2021*

This report summarizes highlights of Hawaii Interagency Council on Homelessness (HICH) staff activities and publications for the months of **October 2021 through December 2021**. Please feel free to share any of this information with your agency leadership and colleagues. For more information, please contact Scott Morishige, Coordinator on Homelessness, at 808-586-0193 or by e-mail at [scott.s.morishige@hawaii.gov](mailto:scott.s.morishige@hawaii.gov).

### **Key Updates Regarding COVID-19 Response and Homelessness.**

The following are key updates from the past quarter relating to the pandemic response:

- **Continued participation in federal Operation Expanded Testing (Operation ET) to support homeless shelter and outreach providers.**  
HICH staff continue to work together with the Hawaii Department of Health to connect homeless providers to Operation ET, as well as to directly administer COVID-19 tests through the program at areas such as Keeau Beach Park and Sand Island. An orientation and informational webinar for Operation ET is online at: <http://homelessness.hawaii.gov/covid/>. To sign up for testing through Operation ET, your facility may go to <https://letsendthistogether.com> and click on 'Start Testing Today.'
- **Continue sharing of information to facilitate regular COVID-19 testing, vaccination and access to isolation and quarantine for sheltered and unsheltered homeless individuals on Oahu.**  
HICH staff continues to participate in weekly Strategic Localized Outreach Meetings convened by the Oahu CoC, and bi-weekly frontline outreach provider meetings to share updates related to COVID-19. One strategy to increase access to COVID-19 testing and vaccination is through promoting participation in outreach fairs, such as the upcoming Ka Poe O Kakaako service fair convened by people scheduled for January 12, 2022 from 9 a.m. to 2 p.m. at Kakaako Gateway Parks.
- **Shared information about changes to isolation and quarantine intake and screening process.**  
HICH members and staff conducted a webinar on October 25, 2021 to share information about the transition of isolation and quarantine intake services on Oahu from the Hawaii CARES line to Aloha United Way. A recording of the webinar, as well as presentation materials and responses to questions, are posted online at: <http://homelessness.hawaii.gov/monthly-webinars/>.
- **Development and updates to Homelessness Eviction Moratorium Resources site.**  
HICH staff continue to work with State and County public information officers, as well as nonprofit partners, to share information regarding how individuals can access statewide eviction prevention and mediation services. Staff has developed a series of videos to educate the public about eviction resources, as well as the impact of Act 57, Session Law of Hawaii 2021. The resources include a video in Chuukese regarding upcoming changes to eviction processes on November 6, 2021 and January 6, 2022. The videos and other resources are posted online at: <http://homelessness.hawaii.gov/eviction-moratorium-resources/>. HICH staff also worked with nonprofit partners to schedule two information sessions in late October to share information for Landlords regarding the eviction and mediation process, as well as updates on Emergency Rental Assistance – each session had an attendance of between 50-60 participants.

- **Participation in Hawaii Emergency Management Agency (HI-EMA) Emergency Support Function 6 (ESF-6) for Mass Care (Shelter and Feeding).**

HICH staff actively participate in weekly ESF-6 calls and provides updates on efforts in the homelessness system. The ESF-6 calls have served as a valuable resource to ensure a coordinated response in regard to planning for the end of the eviction moratorium, responding to changes in procedure for isolation and quarantine resources, and responding to requests for food and animal assistance during the pandemic.

## Reports and Plans

HICH developed the following resources, which are publicly available on the State homelessness initiative website:

- **Frequently Asked questions for Minors Experiencing Homelessness or Unstable Housing.**  
Staff and social work interns developed a resource page with FAQs regarding minors experiencing homelessness or housing instability. The page includes information regarding emancipation, the age of majority, the right of minors without parental support to consent to primary care and immunizations, and information about how to enroll an unaccompanied minor in school. The resource page is online at: <http://homelessness.hawaii.gov/main/minors-experiencing-homelessness-or-unstable-housing/>.
- **Landlord Engagement Videos.**  
HICH staff filmed and edited a series of videos to outreach to potential landlords regarding the value of accepting tenants receiving housing assistance and the importance of landlord engagement programs. The videos include interviews with a current landlord, a homeless service provider who is both a housing locator and a landlord, a formerly homeless individual now housed in a Section 8 unit, and a currently homeless individual still actively searching for housing for a Section 8 voucher. The videos can be found at the links below:
  - Interview with landlord Jon Lam: <https://vimeo.com/640199750>
  - Interview with housing locator Matthew Ua: <https://vimeo.com/640227306>
  - Interview with formerly homeless individual: <https://vimeo.com/643321285>
  - Interview with individual searching for housing: <https://vimeo.com/643312494>
- **Prohibiting source of income discrimination can reduce barriers to housing in Hawaii.**  
HICH staff authored a blog post for the Lawyers for Equal Justice website on the topic of source of income discrimination relating to rental housing. The link to the blog post is here: <https://www.hiequaljustice.org/blog>.
- **Commentary: Landlords needed – Help house our community.**  
HICH staff authored an article for the Hawaii Catholic Herald to highlight the need for landlords to participate in programs, such as the Emergency Housing Vouchers (EHVs) and the CARES Act-funded Oahu Housing Now program on Oahu. A link to the article is here: <https://www.hawaiicatholicherald.com/2021/12/08/commentary-landlords-needed-help-house-our-community>.
- **Fiscal Map for federal, state, and local funding related to homelessness.**  
HICH staff worked with members of the homelessness funders hui to develop an interactive dashboard and updated fiscal map, which highlights funding by program-type and by geographic area. The fiscal

map and dashboard are online at: <https://homelessness.hawaii.gov/data>.

## **HICH Performance Metrics**

In 2018, the HICH voted to adopt regular performance benchmarks to review performance in the homelessness system. There are four primary metrics – (1) Count, (2) Capacity, (3) Housing Placement, and (4) Length of Stay. The performance metrics for this past quarter are attached to this report, and reflects data as of July 2021 (the last full month for which complete data is available).

## **Staffing Update**

The Governor's Coordinator on Homelessness had no staffing updates during the reporting period.

The Chair currently supervises five social work practicum student from the University of Hawaii at Manoa, Thompson School of Social Work and Public Health.

## **Travel Reports**

There was no travel that took place during this reporting period.

## **Ongoing Activities**

The HICH Chair and staff continue to support efforts to address homelessness through a variety of activities as follows:

- **Program development and monitoring of Ohana Zone funded programs.**  
The Chair and staff assisted in supporting efforts related to the program development, monitoring, and implementation of various Ohana Zone funded programs. This include the recent addition of a new Ohana Zone project – the Kamaoku Kauhale, which provides up to 39 units of housing for homeless individuals in Kalaheo on Oahu. Additional information regarding the Ohana Zone pilot is online at: <http://homelessness.hawaii.gov/ohana-zones/>.
- **Facilitation of Monthly Homelessness Funders Group.**  
The Chair and staff facilitate regular monthly meetings of a Homelessness Funders group that convnes on the third Friday of each month. The funders group includes representatives from the four counties, U.S. Department of Housing and Urban Development, U.S. Department of Veteran Affairs, Oahu CoC, Bridging the Gap (CoC for Balance of State), the Hawaii Department of Health, Hawaii Department of Human Services, and the Office of Youth Services.
- **Facilitation of State and County Homelessness Coordinator Meetings.**  
The Chair and staff facilitate monthly meetings of State and County homelessness coordinators on the second Friday of each month. The meeting includes coordinators for the four counties, as well as State coordinators for the Office of Hawaiian Affairs, DHHL, DOE, DLNR, and DOT respectively.
- **Facilitation of Bi-Weekly Outreach Provider Meetings and Monthly Emergency Shelter Meetings.**  
The Chair and staff facilitate bi-weekly meetings of Oahu outreach providers on the second and fourth Thursdays of each month, which also includes a joint meeting with emergency shelters on a monthly basis. Meetings include participation from frontline outreach providers, as well as participation from the VA, DHS, DOH, Oahu CoC, City & County of Honolulu Department of Community Services and Office of Housing, OYS, Hawaii CARES line, HPD, Department of Transportation, and Department of Land & Nautral Resources. It is important to note that the group includes participation from both government funded and community-based outreach (e.g. Hui Aloha and Puuhonua O Waianae). Recent meetings

have included updates on the opening of Section 8 Housing Choice Voucher wait lists with HPHA and the City & County of Honolulu, as well as highlighting new outreach programs such as The Radical Hale and Hui O Hauula. Meeting notes and resources for meetings conducted in 2021 are now available online at: <https://homelessness.hawaii.gov/outreach-provider-meetings/>

- **Facilitation of Bi-Weekly Meetings with Advocacy Committees of the Oahu CoC and Bridging the Gap (CoC for Balance of State).**  
The weekly advocacy meetings convened during the legislative session transitioned to bi-weekly meetings beginning in May 2021. The advocacy meetings have identified issues related to application screening fees and source of income discrimination as potential policy issues to explore for potential legislative proposals for the upcoming 2022 legislative session.
- **Development and Facilitation of GCH Monthly Webinar Series.**  
HICH staff have developed a monthly GCH webinar series, building off the framework of the BHHSURG weekly webinars. The webinars highlight information and new programs from Oahu, as well as the neighbor islands. In April, the webinar highlighted faith-based partnerships on Hawaii island, as well as a partnership between Hui Aloha and the Institute for Human Services to bring individuals into shelter as a community, specifically highlighting efforts to address homelessness in Kakaako. In May, the webinar featured disaster planning information from the Honolulu Department of Emergency Management and an update on new outreach services available through Care Hawaii on Maui, Hawaii island, and Kauai. In June, the webinar will feature a presentation from seniors advisors at HUD and the U.S. Interagency Council on Homelessness, as well as examples of community-based partnerships in Waikiki. For more information regarding the monthly webinar series, visit: <https://homelessness.hawaii.gov/monthly-webinars/>.
- **Regular participation and membership in CoC chapter meetings in all four counties.**  
The office of the Governor's Coordinator on Homelessness is a member of the CoC chapters on Oahu, Kauai, and Hawaii island, and in the process of seeking membership for the chapter on Maui. The HICH Chair and staff have begun to regular attend monthly chapter meetings to better understand homelessness occurring in all four counties, and to increase understanding of on the ground efforts.
- **Coordination of homeless outreach and land management/public safety actions.**  
The Chair and staff continue work in collaboration with State agencies, county staff and legislators to respond to concerns about unauthorized encampments on public lands. This coordination includes consideration of longer-term strategies, including increasing efficiencies within various State departments. During the past quarter, DLNR refined its approach to encampments by designating a dedicated conservation officer to work in partnership with the DLNR homelessness coordinator to respond to homelessness concerns on DLNR lands. Both DLNR and HDOT are continuing the process of identifying potential lands that may be suitable to support additional shelter or programs for individuals experiencing homelessness to support the longer-term strategic efforts of the council.

The Coordinator also regularly receives and responds to correspondence from members of the general public via telephone, e-mail, and letters. During the reporting period, HICH staff noted a continued increase in correspondence from constituents in all four counties (Honolulu, Maui, Hawaii, and Kauai).

For more information, please contact the Governor's Coordinator on Homelessness and HICH staff at (808) 586-0193 or by e-mail at [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov).

# HICH Performance Metrics (December 2021)

The following four performance benchmarks are used to evaluate the implementation of the Hawaii State Framework to Address Homelessness and ten-year strategic plan to end homelessness:



## COUNT

Number of people experiencing homelessness according to the statewide Point In Time Count.

**6,458 people**  
(2020 PIT Count)

**1398 people**

(2021 PIT Count – Sheltered Only)



## CAPACITY

Number of permanent housing beds for people experiencing homelessness in Hawaii.

**3964 PH Beds**  
(2021 HIC Inventory)



## HOUSING PLACEMENTS

The percentage of people exiting a homeless program that are placed into permanent housing.

**48% Exits to PH**  
(November 2021)



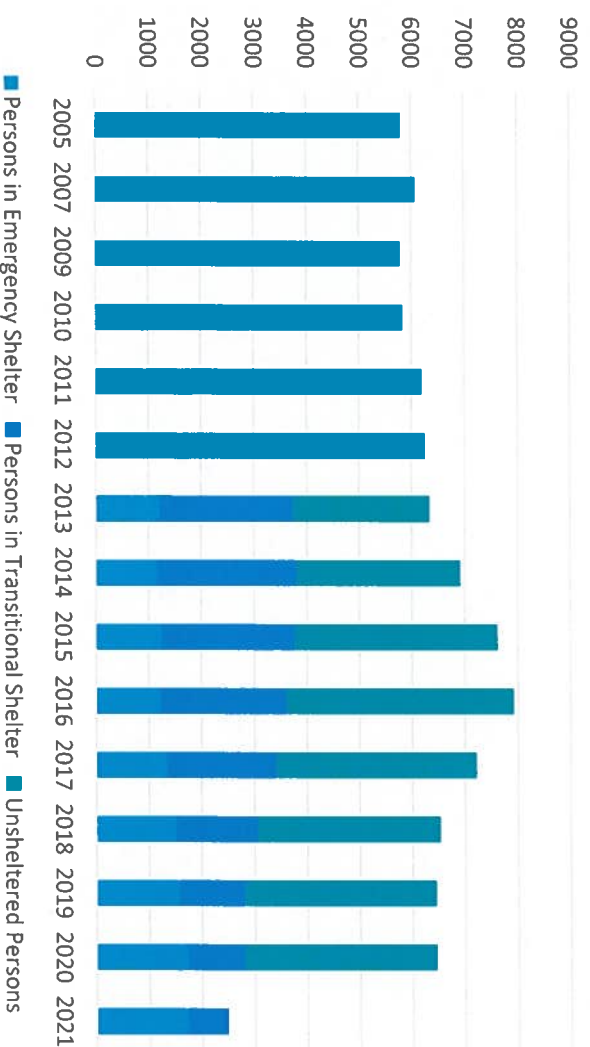
## LENGTH OF STAY

The average number of days a person is enrolled in a homeless program, such as shelter.

**187 days**  
(November 2021)

# HICH Performance Metrics: PIT Count

2005 – 2021 Point in Time Count

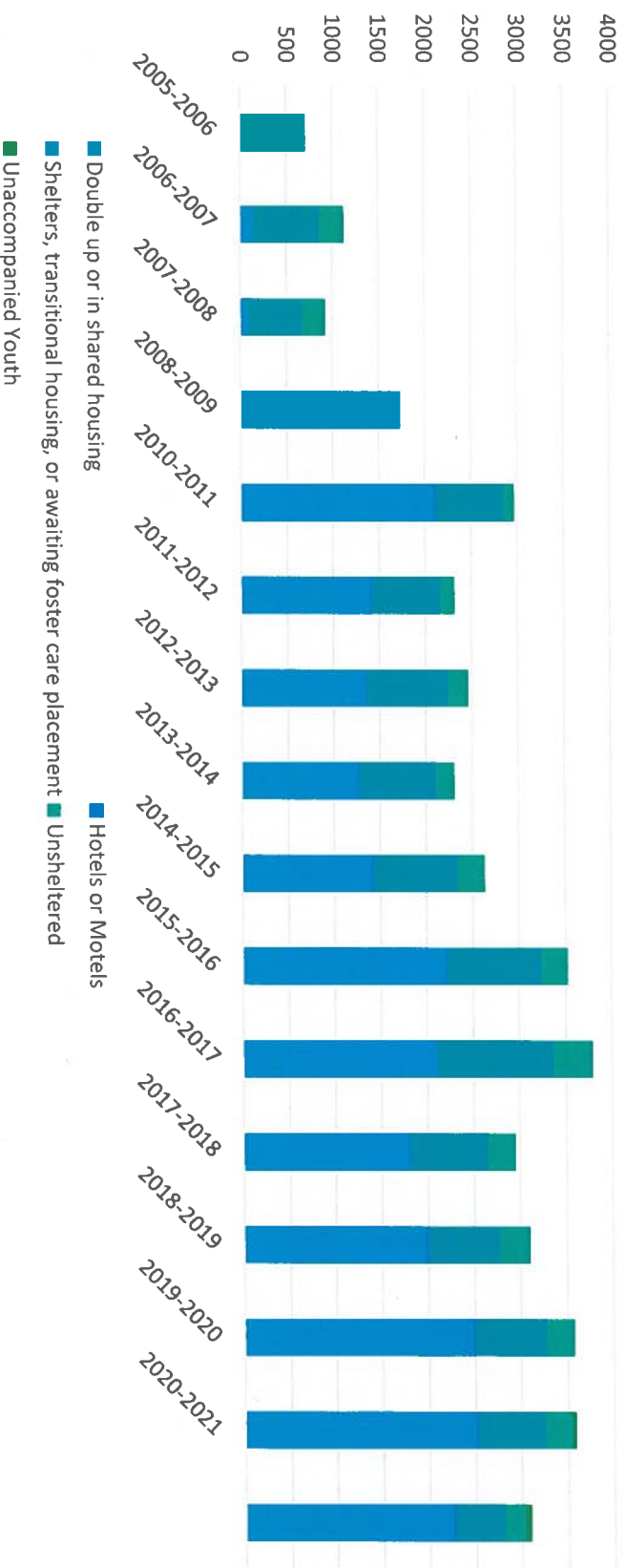


- In 2021, no unsheltered count was conducted due to the COVID-19 pandemic.
- The 2021 **sheltered count** shows an overall decrease of 318 fewer people in shelter compared to the prior year.
  - No. in Emergency Shelter remained flat (a decrease of 1 person).
  - Most of the decrease occurred for persons in transitional shelter.
- On Neighbor Islands, No. in Emergency Shelter increased by 128 compared to prior year.
- Does not reflect people staying in isolation/quarantine, or expansion in emergency shelter capacity through CARES funded projects.



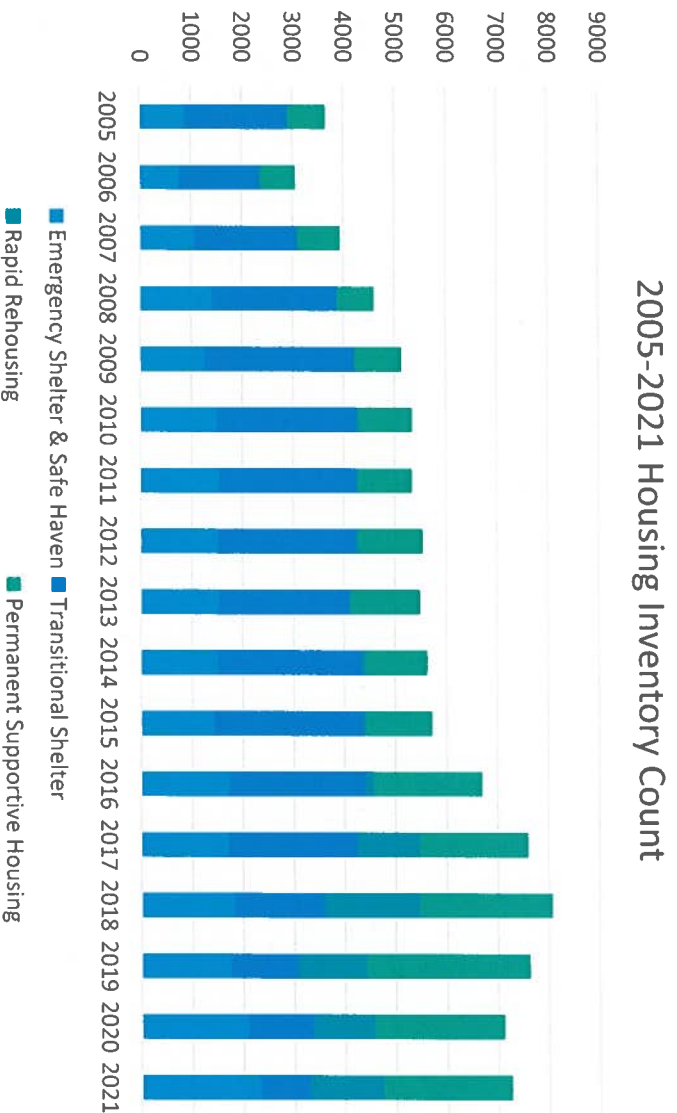
# HICH Performance Metrics: McKinney-Vento Act Count

2005 to 2021 McKinney-Vento Act Count of Doubled Up or Homeless Students



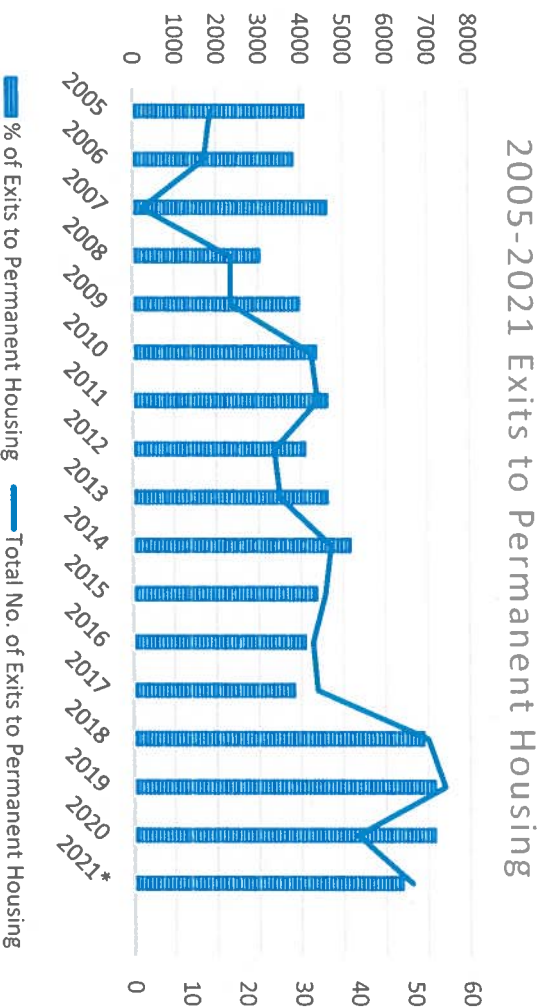
# HICH Performance Metrics:

## Housing Inventory Count



- Increase in PSH and RRH beginning in 2016.
  - Between 2020-2021, the total number of permanent housing beds increased – primarily through an increase in RRH beds.
- Increase in emergency shelter beds between 2019-2021 – an increase of 33% (580 beds) statewide.
- Transitional shelter has steadily decreased.
- Trends reflect change in federal, state and local funding and policy.

# HICH Performance Metrics: Permanent Housing Placements



\*2021 numbers are as of 07/31/2021

- Percentage of exits to PH have declined, although the number of exits to PH has increased.
- As of November 2021, housing placement rate is 48% statewide.
- Between January to July 2021, the Neighbor Island PH Exit Rate is 57% vs. the Oahu PH Exit Rate of 46%.
- Limited capacity for PSH subsidies and overall rental unit inventory may be contributing to lower PH exit rates in 2021.

# HICH Performance Metrics: Emergency Shelter LOS

Average Length of Stay in Emergency Shelter

	Oahu	Maui	Kauai	Hawaii Island
2017	103 days	55 days	85 days	72 days
2018	103 days	110 days	103 days	78 days
2019	108 days	96 days	94 days	81 days
2020	118 days	94 days	73 days	100 days
2021 (as of 11/30/21)	127 days	158 days	112 days	82 days

- Goal is 90 days to exit from emergency shelter stay.
- Length of stay may be impacted by limited housing inventory and housing resources.
- Hawaii County is the only county where length of stay in shelter is below the 90-day goal.
- Kauai data based on a limited number of exits.

# HICH Performance Metrics: Transitional Shelter LOS

Average Length of Stay in Transitional Shelter

	Oahu	Maui	Kauai	Hawaii Island
2017	288 days	110 days	150 days	363 days
2018	290 days	187 days	226 days	305 days
2019	299 days	116 days	322 days	322 days
2020	356 days	182 days	190 days	346 days
2021 (as of 11/30/21)	346 days	N/A	166 days	367 days

- Goal is 120 days to exit from transitional shelter stay.
- Length of stay fluctuates by island, but tends to be longer on Oahu and Hawaii island.
- Length of stay may be impacted by limited housing inventory and housing resources.

**Item VIII.b.**  
**Written Reports**  
**from Council Members**



**Written Updates to the Hawaii Interagency Council on Homelessness**  
**December 20, 2021— 10:00 a.m. to 12:00 p.m.**  
**(Reports consolidated by the Office of the Governor's Coordinator on Homelessness)**

**Hawaii Public Housing Authority (HPHA)**

2022 Legislative Session

- There is preliminary indication that Governor David Y. Ige will authorize the following Supplemental Fiscal Year (FY) 2023 budget decisions that will go to support HPHA's approximately 13,000 families and 40,000 individuals of our State's most disadvantaged populations:
  - o Add \$500,000 in General Funds in addition to the base budget to enable HPHA to fund all State Rent Supplement Program participants at their current authorized reimbursement rate.
  - o Add 6.00 Federal Funded positions for increased support to HPHA's Section 8 Program.
  - o Add \$10,000,000 in Capital Improvement Project Bond Funds for capital repairs at HPHA public housing properties.

HPHA COVID-19 Activities

- Vaccination Clinics

Property	Date
Pomaikai Homes	January 5, 2021
Hale Hookipa	January 14, 2021
Nani Olu	January 14, 2021
Hale Olaloa	January 26, 2021
Pahala	February 2, 2021
Hale Aloha O Puna	February 5, 2021
Hale Hauoli	February 5, 2021
Kalakaua Homes	March 15, 2021
Makua Alii	March 15, 2021
Paoakalani	March 15, 2021
Kamalu	March 18, 2021
Hoolulu	March 18, 2021
Laiola	March 20, 2021
Hale Nana Kai O Kea	March 21, 2021
Home Nani	March 21, 2021
Halia Hale	March 23, 2021
Pumehana	March 24, 2021
Kupuna Home O'Waialua	March 25, 2021
Kalanihuia	March 25, 2021
Punchbowl Homes	March 27, 2021
Makamae	March 27, 2021
Kapaa	April 10, 2021
Kekaha	April 10, 2021
Eleele	April 17, 2021
Port Allen	April 17, 2021
Hui Hanamaulu	April 17, 2021
Kalihi Valley Homes	April 20, 2021
Palolo Valley Homes	April 22, 2021
Puuwai Momi	April 23, 2021

Hale Hoolulu	April 24, 2021
Kalaheo	April 24, 2021
Mayor Wright Homes	April 27, 2021
KPT Low-Rise	April 29, 2021
Kuhio Homes	April 29, 2021
Waimaha Sunflower	May 2, 2021
Kaahumanu Homes	May 4, 2021
Kamehameha Homes	May 4, 2021
Wahiawa Terrace	May 7, 2021
Kauiakalani	May 11, 2021
Koolau Village	May 12, 2021
Hookipa Kahaluu	May 12, 2021
Kaneohe Apartments	May 12, 2021

- Booster Shot Clinics

Property	Date
Paoakalani	November 8, 2021
Makua Alii	November 8, 2021
Kalakaua Homes	November 8, 2021
Hoolulu	November 29, 2021
Kamalu	November 29, 2021
Laiola	November 30, 2021
Kalanihuia	December 1, 2021
Pumehana	December 1, 2021
Punchbowl Homes	December 2, 2021
Kupuna Home O' Waialua	December 7, 2021
Makamae	December 7, 2021
Hale Poai	December 9, 2021
Halia Hale	December 10, 2021

#### HPHA Redevelopment Update

- School Street Elderly Affordable Housing
  - o The HPHA has partnered with nonprofit Retirement Housing Foundation to redevelop HPHA's administrative campus located at 1002 N. School Street for affordable housing. The project will deliver 800 age restricted Senior affordable Housing units over three development phases expected to be completed over an 8 to 10-year development horizon.
  - o Community engagement has been a hallmark of the development effort, culminating in the approval of the project's 201H zoning and entitlement application by the Honolulu City Council on November 5, 2020 as Resolution 20- 251, CD1, FD1. The Resolution granted the project approximately \$9.9 million in fee and other exemptions from statutes, ordinances, charter provisions, and rules relating to planning, zoning, construction standards for subdivision and development pursuant to HRS Sections 46-15.1 and 201H-38.
  - o In addition, the project received \$40 million in appropriation support as part of the Governor's FY 21- 22 Budget. The project has applied for Low Income Housing Tax Credits (LIHTC) under the State's Qualified Allocation Plan administered by the Hawaii Housing Finance and Development Corporation (HHFDC). While the HPHA and its development partner await HHFDC's determination on the allocation of LIHTC, the project team continues to prepare its permit submission to the City and County of Honolulu Department of planning and permitting.

#### Emergency Housing Vouchers

- On May 24, 2021, the HPHA accepted 182 special vouchers under a new U.S. Housing and Urban Development (HUD) tenant-based rental assistance voucher program.
- In order to be eligible for an EHV, an individual or family must meet one of four eligibility categories:
  - o Homeless
  - o At risk of homelessness
  - o Fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking
  - o Recently homeless and for whom providing rental assistance will prevent the family's homelessness or having high risk of housing instability.
- As required by HUD, the HPHA entered into a Memorandum of Agreement with Partners In Care – Oahu Continuum of Care on July 30, 2021.
- As of December 13, 2021, 10 Emergency Housing Vouchers have been leased up and 6 are in search of rental housing.

#### Kama'okū – First State Master-Planned Kauhale

Kama'oku – the State's first master-planned Kauhale for homelessness held its grand opening on November 16, 2021 in Kalaeloa. The HPHA participated in the Kama'okū grand opening ceremony and program. As you may be aware, the HPHA provided the land and some funding to create this micro-community comprised of 37 homes, community farming gardens, an outdoor multi-purpose pavilion, barbecue cabana, storage facility, community kitchen, medical clinic, lounge, community center that provides bathrooms, showers laundry facilities, and open spaces to enjoy the outdoors or allow for future expansion. Special thanks to HomeAid Hawaii for spearheading this effort, DHS Homeless Branch, the Governor's Coordinator on Homelessness, and to U.S. VETS for administering this program.

#### **Department of Hawaiian Home Lands (DHHL)**

Department of Hawaiian Home Lands continues to administer, via CNHA (Council for Native Hawaiian Advancement) programs for Native Hawaiian beneficiaries for rental/utility relief including for arrears and a Mortgage Relief program similar to the rental/utility relief program for homeowners who live and own on Hawaiian Home Lands.

In addition, we keep working towards finalizing the Environmental Review Record and get quotes towards converting a former military officers quarters in Kalaeloa (Yorktown) to provide Transitional Housing for native Hawaiian beneficiaries who are homeless.

#### **Department of Veteran Affairs (VA)**

- VASH has accepted 18 veterans into the VASH expansion program for veterans that are not eligible for VA health care. Of those 18, 5 have been housed.
- VA Emergency housing and Transitional housing continue to work on placing unsheltered veterans into emergency and transitional housing and work on placing them into permanent housing.
- VA continues to work with PIC, BTG, Mayors Challenge Grp, CES, etc on ending veterans homelessness, trouble shooting barriers to housing and continued coordinating and tracking of veteran referrals and placements.

#### **City & County of Honolulu**

##### CORE (Crisis Outreach Response and Engagement)

Here are some updates on the CORE development after its soft launch on October 15, 2021.

The question asked was whether the premise of CORE changed since its planning

- We think that the basic premise for CORE as envisioned by the planning group is mostly intact. A key point was this added service to a 911 response, it was not designed to replace 911 HPD response.
- Important to note that the planning group had members from City Depts.(including HPD), State

(Coordinator's Office on Homelessness and Dept. of Health), Providers, Community leaders and two individuals that had experienced homelessness.

- With the initial launch being delayed by the timing of ARPA dollars, we did a "soft launch" in October.
- As the staff is brought on, we will be working on:
  - A clearer coordinated call method for services
  - Developing an actionable coordinated set of support services from service providers and the State
  - Develop capacity to having beds available on call

CORE was not developed to replace sanitation activities. It was developed to make a difference on a struggling homeless population, especially those having episodes in public, many times due to mental or drug-related issues. It is one piece in the strategy. The public continues to want the City to clean up areas of growing bulky items, non-sanitized or dangerous debris. CORE has the potential to be helpful to our hospitals as well.

The overall strategy is to continue to look at ways to change the decision made on the street or in shelters to engage in a positive journey to self-sufficiency. As that decision is made, analyzing our capacity to address those decisions. Examples are stabilization beds, mental health treatment, drug addiction treatment, shelters, transitional housing including villages and housing with and without services.

### **County of Kauai**

#### Housing Vouchers: HCV, TBRA, EHV, PBV, Hilina'i

Around 650 applications from a variety of voucher programs have been sent out. Emergency Housing Vouchers (EHV, capacity: 28): We have leased up 2 households and have 7 households voucher searching.

#### Kealaula on Pua Loke:

Kauai's Ohana Zone project, Kealaula on Pua Loke, celebrated its year anniversary in November. Thus far, they have served 38 households, representing 96 individuals, 48 of which were keiki. Twelve (12) households, representing 34 individuals have graduated into permanent housing.

#### Hunger & Homelessness Awareness Week:

Mayor & Council proclamations: On November 15, 2021, Mayor Kawakami and the Kauai County Council issued separate proclamations recognizing Hunger and Homelessness Awareness Week, expressing gratitude to non-profit and community members who aid this part of the community and declaring hunger and homelessness a priority to local government.

- County Video: The County of Kauai created a video highlighting its efforts to address homelessness including Kealaula on Pua Loke, housing vouchers and the Hiehie mobile shower trailer. The 6-minute video can be found on County of Kauai's YouTube channel.
- Project Housing Connect: Kauai Community Alliance hosted Kauai's 3<sup>rd</sup> Project Housing Connect. This year, it took place at Salvation Army Lihue on Thursday, November 18 from 10am-1 pm. Around 15 providers attended and 31 households participated.
- Food Drive: KCHA & the County's Agency on Elderly Affairs partnered on a canned food drive from Nov. 17-30 benefitting Salvation Army Hanapepe.

#### Lunch & Learns:

Through ARP funds, KCHA homeless coordinator has begun hosting Lunch & Learns and trainings for service providers and community members. Since September's HICH meeting, presenters have included Legal Aid, KCHA vouchers, Narcan training (in-person and virtual) and a USICH listening session regarding their Federal Strategic Plan.

Through this program, nearly 50 folks have been trained on how to use Narcan nasal spray to combat opioid overdose, including providers, councilmembers, Mayor's office and community members.

#### Pua Loke Apartments, Lihue:

54 new units. Only one vacancy remaining. Applications are still accepted and placed on the waitlist.

Coronavirus Rental and Utility Assistance (CRUA):

Applications are open at [www.KauaiRentHelp.com/home/](http://www.KauaiRentHelp.com/home/). Eligible applicants may receive up to \$4,500 per month for rent as well as any amount for qualifying utilities.

Recipients do not have to have a rental agreement yet. If they qualify, they can receive a promissory note from KGEFCU to present to potential landlords. This program can also assist with rental deposits, turning on utilities and rent up to the first 3 months with proof of financial loss due to COVID. Assistance can be applied to back rent as well as future rent.

CRUA now has a public dashboard which can be viewed by clicking "Program Statistics" – it takes a minute to load. "Complete" means the applications were approved and checks have gone out. "Approved" means the application was approved and the checks will go out shortly and "Pending Approval" means they are being processed. As of 12/10/21, CRUA has received 2131 applications for a total of \$13.6M in rent payments and \$563K in utility assistance. To date, just under \$13.3 million has been distributed or approved for distribution.

**County of Maui**

Emergency Housing Vouchers

- The County of Maui Homeless Division, the Section 8 Office, BTG, KMNH, and various Service Providers are continuing the work of processing the 76 Emergency Housing Vouchers allotted to Maui County.
- As of 12/13/21, fifteen (15) vouchers have been issued. Four (4) of the 15 have been housed.
- Per the providers, the challenges with the population served is locating and being in communication with the clientele which is prolonging the process of approving and finalizing their vouchers.

Ohana Zone Huliau Project

- The OZ Huliau Affordable Rental permanent housing project continues to be a success.
- Since it's opening in March, 2021, 12 families comprising of 46 individual household members have been served in this project. To date, there have been no evictions. Credit goes to the contracted Property and Case Management services provided to the participants.
- There is still on-going discussion for an expansion to this permanent housing project as the existing site on unused land.

Wahi Hoomalu O Wailuku (Pallet Homes Emergency Shelter)

- The 23 pallet shelters that were erected in a County park for the purpose of providing emergency sheltering for persons that were considered high risk of contracting covid-19 is still in operation.
- Now that the project has moved away from covid-19 purposes, most of the residents were relocated there from the clean-up of a large encampment. Family Life Center continues to operate the project with a high success rate of placing individuals and families into permanent housing.
- This project reflects the effectiveness of a County and private service provider relationship.

**County of Hawaii**

Keolahou Emergency Shelter and Assessment Center

Under the management of HOPE Services Hawaii, the Keolahou Emergency Shelter and Assessment Center continue its operations – offering opportunities for single men to seek shelter and case management services. The Center is open 24/7, 7 days a week. Renovation work on the site has been completed. The County will continue to work with its partners in expanding capacity and the delivery of services.

Kukuiola Assessment Center and Emergency Shelter

Pre-development work continues. The project is funded through various sources including County CIP funding, State's Ohana Zone and the potentially the State's Dwelling Unit Revolving Fund.

Assessment Center at Ulu Wini

The work at the Assessment Center continues, offering the much-needed navigation of resources for families in West Hawai'i. The project was initially funded through Ohana Zone and CARES Act. In mid August, the scope of work performed by the staff FAC was incorporated into a multi-year Property Management contract awarded to Hawaii Affordable Properties. This incorporation will ensure a longer term sustainability of the work. With recently changes in personnel, the County continues to work with its partner to build capacity and the delivery of services.

Response to COVID-19

In partnership with non-profit providers, implemented the following temporary emergency shelter units for identified unsheltered community members:

- **Emergency Rental Assistance Program:** Launched on April 12, 2021, the County is on contract with Hawaii Community Lending in the delivery of rental and utility assistance to eligible household. HCL is on contract with 6 on-island community-based organizations who are responsible for the processing of received application. As of November 30, 2021, the program has distributed over \$9M to over 1,300 unique. HCL is working with on-island non-profit organization to deliver housing stability services that include housing navigator, legal services, mediation services, community outreach services and a call center.
- **Landlord Mediation Program** – As required by Act 57, which was signed into law by Governor Ige in late July 2021, the County implemented the program to provide free mediation program to households who are served eviction notices.
- **Homeowner Assistance Program** – The County launched its program on November 16, 2021. The County's contractor, Hawaii Community Lending continues to work with service providers to ensure assistance is readily available to eligible households

**Continuum of Care for Oahu, Partners in Care**

Please see attached report from Partners in Care.



## PARTNERS IN CARE

*Oahu's Continuum of Care*

*Our mission is to eliminate homelessness through open and inclusive participation and the coordination of integrated responses.*

### Partners In Care – Oahu Continuum of Care

#### Executive Director Report to HICH

December 20<sup>th</sup>, 2021

Aloha HICH Members. This report summarizes some of the activities for the Oahu CoC over the last several months and what is coming up in the next several months. Thank you all for the work that you are doing in our community. We look forward to being in the same room some time in the near future. Aloha, Laura

#### HUD Notice of Funds Available –

The Collaborative Application for HUD funds was completed on November 16<sup>th</sup> and sent to HUD. There are some possible cuts that we are expecting of current programs due to a late submission of some grants. There are also several new programs that we look forward to starting next year. PIC is working diligently with all providers to make sure that the potential cuts to some programs will not affect those in permanent housing programs. Our hope is that we will hear from HUD before the end of the year regarding the possible cuts or bonus funds that we applied for. We are already beginning to plan for next year's competition. We will be making a few changes to our process since Emergency Vouchers are now available and we will also be working with providers to encourage more applications for permanent supportive housing.

1	Parents And Children Together	Hale Ola	Renewal New	Joint TH & PH-RRH
YHDP	Residential Youth Services & Empowerment	PSH	Renewal New	PH
1	Partners In Care	HI-501 HMIS FY2021	Renewal	HMIS
YHDP	Partners In Care	HI-501 Youth CES FY2021	Renewal New	SSO
1	Partners In Care	HI-501 CES FY2021	Renewal	SSO
YHDP	Residential Youth Services & Empowerment	Guide on the Side	Renewal New	SSO
YHDP	Partners In Care	HI-501 Youth HMIS FY2021	Renewal New	HMIS
YHDP	Hawaii Health & Harm Reduction Center	HHHRC Guide on the Side	Renewal New	SSO
1	Steadfast Housing Development Corporation	2021 PH Ohana	Renewal	PH
YHDP	Hale Kipa, Inc.	Guide on the Side Collaborative	Renewal New	SSO
1	Child and Family Service	Coordinated Entry Project FY2021	Renewal New	SSO
1	Alternative Structures International	Family PSH Leeward Oahu Year 6	Renewal	PH
YHDP	Residential Youth Services & Empowerment	Mobile Crisis Response	Renewal New	SSO
1	Child and Family Service	DV	Renewal New	Joint TH & PH-RRH
1	Steadfast Housing Development Corporation	Ekolu Group Homes 2021	Renewal	PH

PARTNERS IN CARE, OAHU'S CONTINUUM OF CARE

200 North Vineyard Boulevard • Suite 210 • Honolulu, Hawaii 96817 [www.PartnersinCareOahu.org](http://www.PartnersinCareOahu.org)

1	Gregory House Programs	Anuenue Pathway to Housing	Renewal New	Joint TH & PH-RRH
YHDP	Residential Youth Services & Empowerment	Diversion	Renewal New	SSO
YHDP	Residential Youth Services & Empowerment	TH/RRH	Renewal New	Joint TH & PH-RRH
1	Steadfast Housing Development Corporation	Headway House 2021	Renewal	PH
1	Women In Need	WIN Housing Domestic Violence Survivors with Comfort Pets	Renewal New	Joint TH & PH-RRH
1	Mental Health Kokua	Safe Haven	Renewal	PH
1	Mental Health Kokua	Permanent Supportive Housing	Renewal	PH
1/2	Aloha United Way	CONSOLIDATED PH 2021	Renewal	PH
NR	Alternative Structures International	Youth Housing Collaborative Y5	Renewal	PH
	Partners In Care	HI-501 CoC Planning FY2021		
	Did Not Submit a Renewal	Amount Requested Per Grant Type		
	Renewal	\$8,570,256.50		
	Renewal New	\$947,491.50		
	New or Expansion	\$2,183,609.00		
	DV Bonus	\$300,000.00		
	YHDP Renewal New *not included in Tier System	\$1,848,066.00		
	Planning - Do Not Score *not included in ARD or Received totals	\$12,946,863.00		

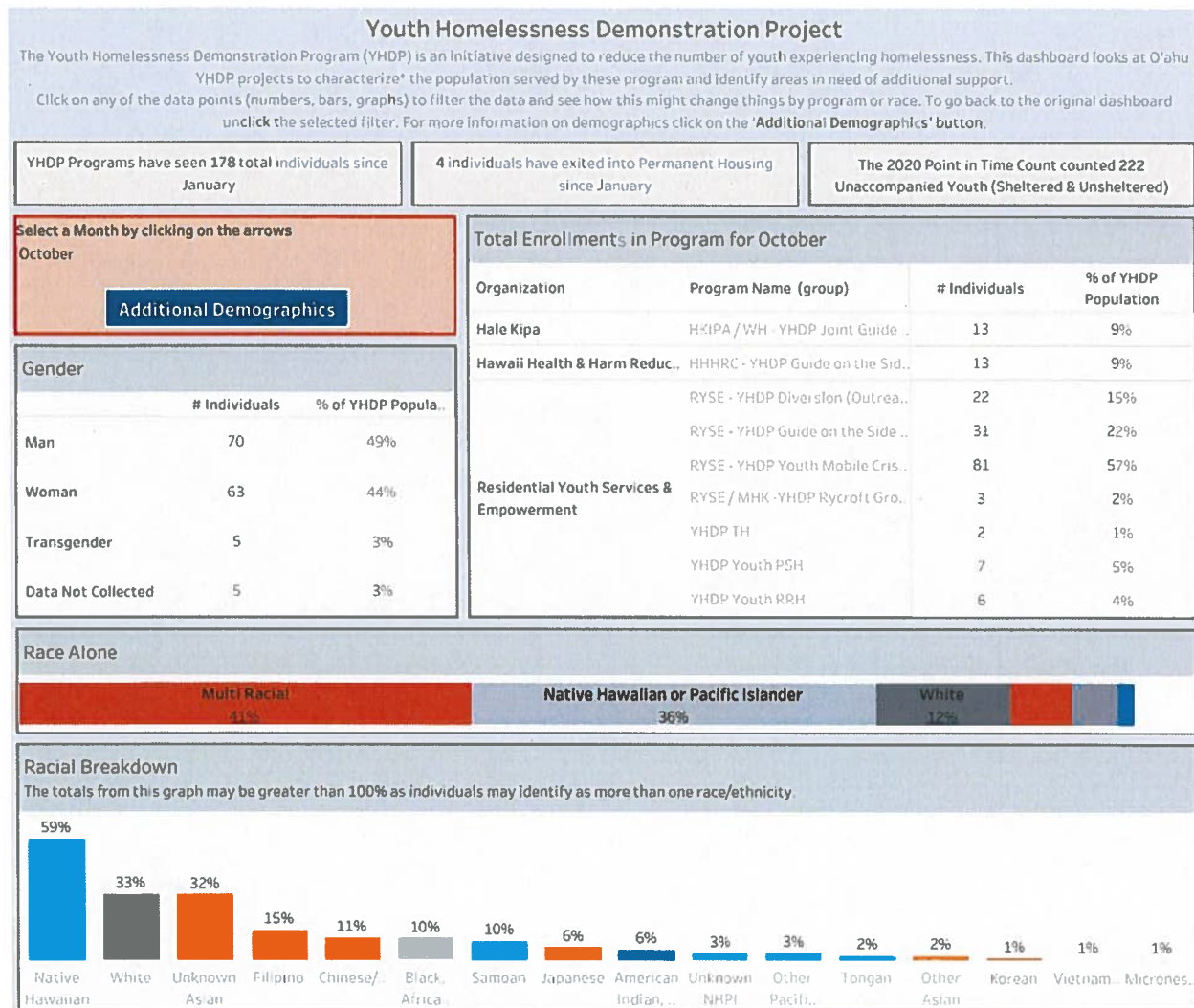
Monies Available		Monies Awarded	
Received	\$12,946,863.00	Tier 1*	\$10,142,099.00
ARD	\$11,990,165.00	Straddles Tier 1 and Tier 2	\$5,219,667
		Tier 2*	\$1,846,066
Tier 1	\$10,142,099.00	Reallocated	\$599,508
Tier 2	\$1,848,066.00	YHDP	\$1,848,066.00
CoC Bonus	\$599,508.00	New	\$599,508.00
DV Bonus	\$1,071,065.00	CoC Bonus*	\$599,508
		DV Bonus*	\$995,242.00
Total Eligible	\$13,660,738.00	Requesting*	\$13,582,915.00

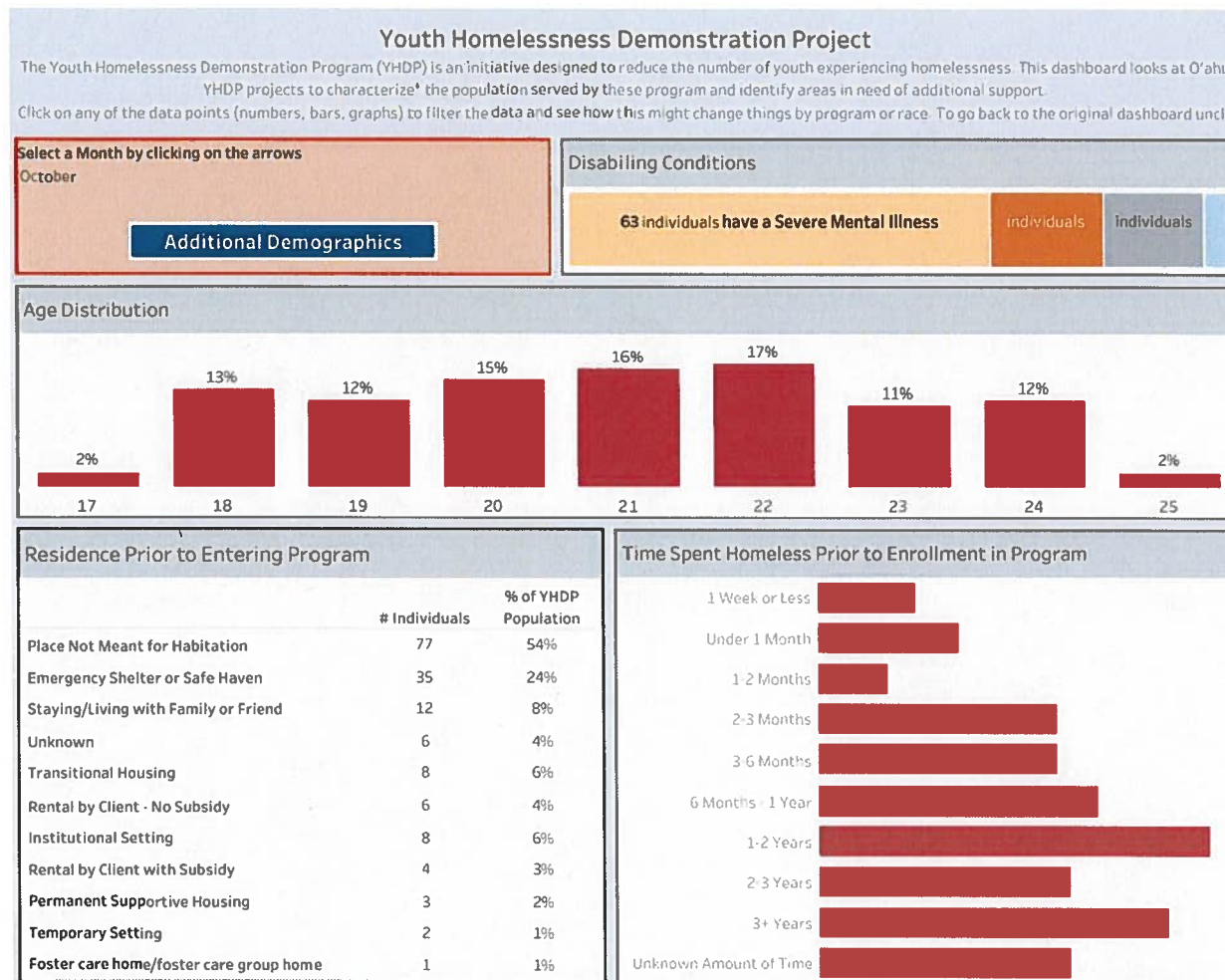
### Point In Time Count/PIT Count Point In Time Count 2021

We are proceeding with the preparation for the 2022 PITC. We will be conducting the count on the morning of January 27<sup>th</sup> reflecting where folks spent the night on the 26<sup>th</sup>. We need volunteers for this full count. People can go to our website to volunteer and find out more information: <https://www.partnersincareoahu.org/pit>

### Youth Homelessness Demonstration Project –

The YHDP continues to work with a large group of youth. Since January 178 youth have been served by YHDP programs (through October). Although the data is from the beginning of the year, several programs were still ramping up in the first few months of the programs, so we hope to see more services provided moving forward.





#### Landlord Engagement Program –

Since the beginning of our LEP program (November 2019) we have assisted more than 1,000 individuals find permanent housing in our community. While it continues to be a challenge to find landlords and units, we are up for the challenge. Most recently we have begun working with different groups around the island to share our program and to share the benefits that are available for a variety of subsidized programs. We have met with the Realtors Association, Lions Clubs and Rotary Clubs and Neighborhood Boards. We are working closely with Scott Morishige's office on these outreach efforts. currently have 3 regular LEP Specialists, 2 who focus on Veterans, 1 that focuses on the Windward side of Oahu and we are in the process of hiring 2 specific to EHV and 2 specific to OHN. Although they will pool all of their resources and landlord partnerships, they will be slightly different due to their funding sources. Currently we have City, State and Philanthropic groups funding this program.

#### PIC-CoC Strategic Planning

We have started a Strategic Planning process for the Oahu CoC and this will last over the next several months. We look forward to robust conversations regarding the direction of the CoC, all of its committees and its' goals over the next several years.

#### 2021 Annual Statewide Homeless Awareness Conference

Our 2021 Virtual Annual Conference was a great success with more than 400 attendees. We hope to have a live version of the Conference soon, but we will continue to work on providing remote/virtual access to include as many community members as possible.

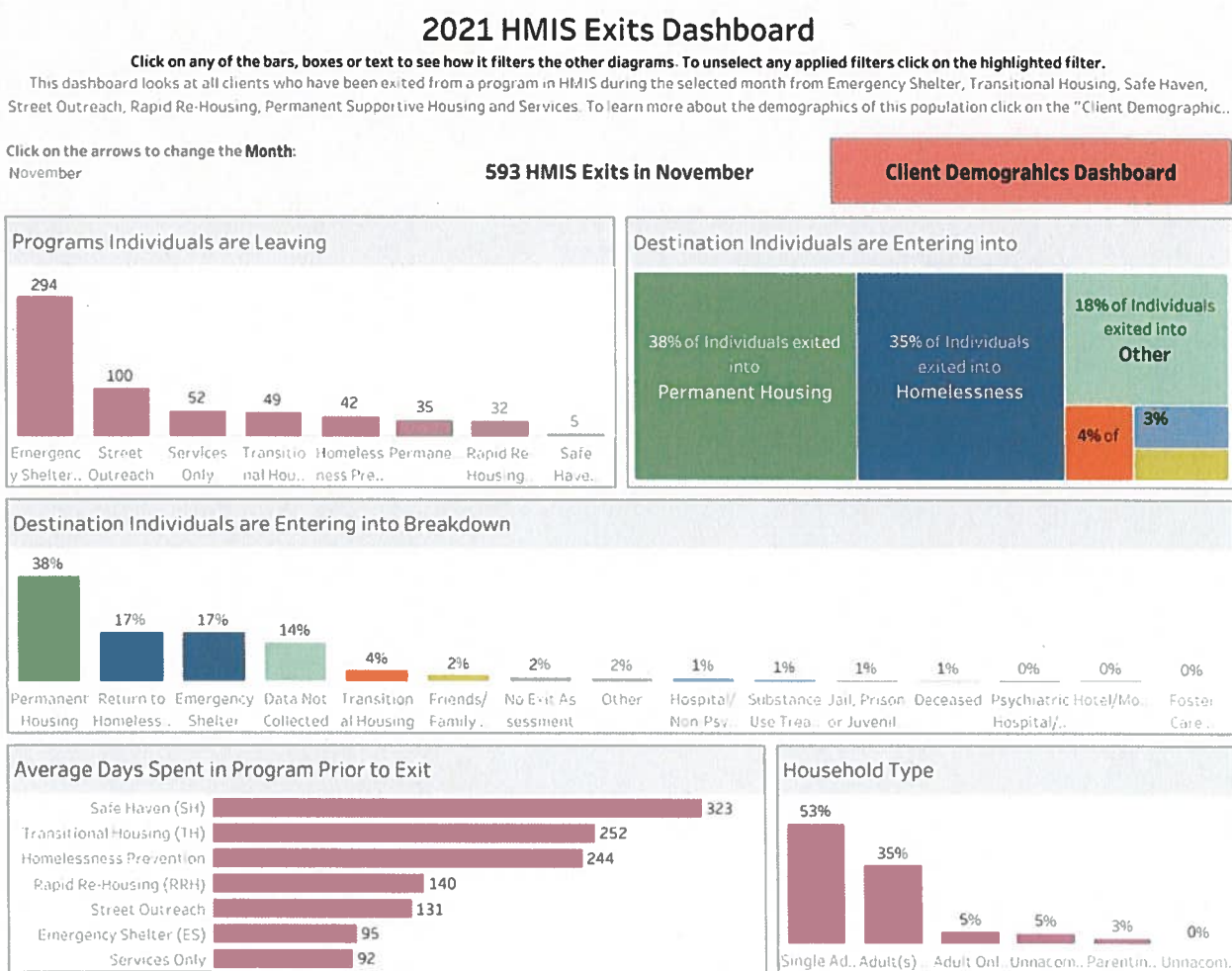


**Emergency Housing Vouchers –**  
 25 vouchers issued, out of those 20 leases have been signed, 15 have been approved and working on securing a unit. 37 additional referrals who are collecting documents and working on process.

**HMIS Data Reports/Dashboards**

**Program Exit Information:**

Below are the dashboards reflecting data from November. Our new HMIS Exit Dashboard takes a deep dive into exit information within our system. We continue to strive to learn from what the data tells us. Please take some time to review all of our dashboards which are updated on a monthly basis. All of these dashboards are available on our website <https://www.partnersincareoahu.org/about-hmis>



## 2021 HMIS Exits Demographics Dashboard

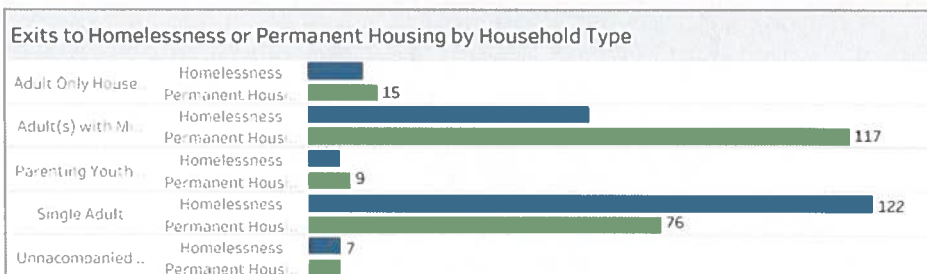
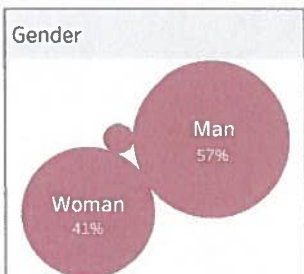
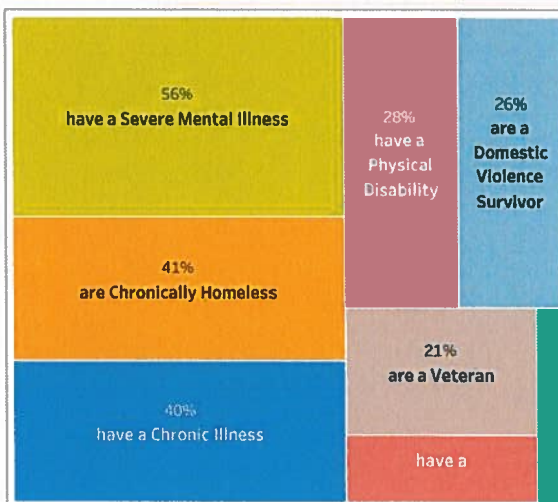
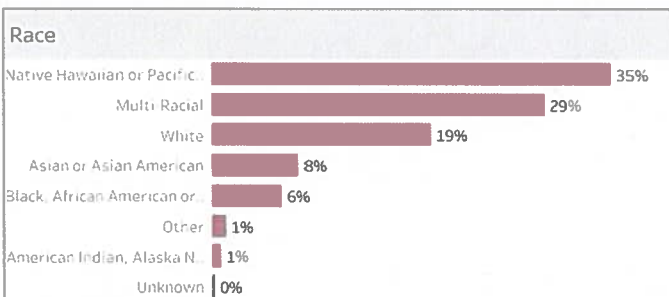
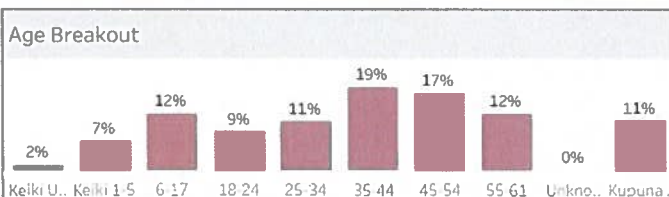
Click on any of the bars, boxes or text to see how it filters the other diagrams. To unselect any applied filters click on the highlighted filter.

This dashboard looks at all clients who have been exited from a program in HMIS during the selected month from Emergency Shelter, Transitional Housing, Safe Haven, Street Outreach, Rapid Re-Housing, Permanent Supportive Housing and Services. To see the HMIS Exit Breakdown click on the "Return to Exits Dashboard" Button.

Click on the arrows to change the Month:  
November

593 HMIS Exits in November

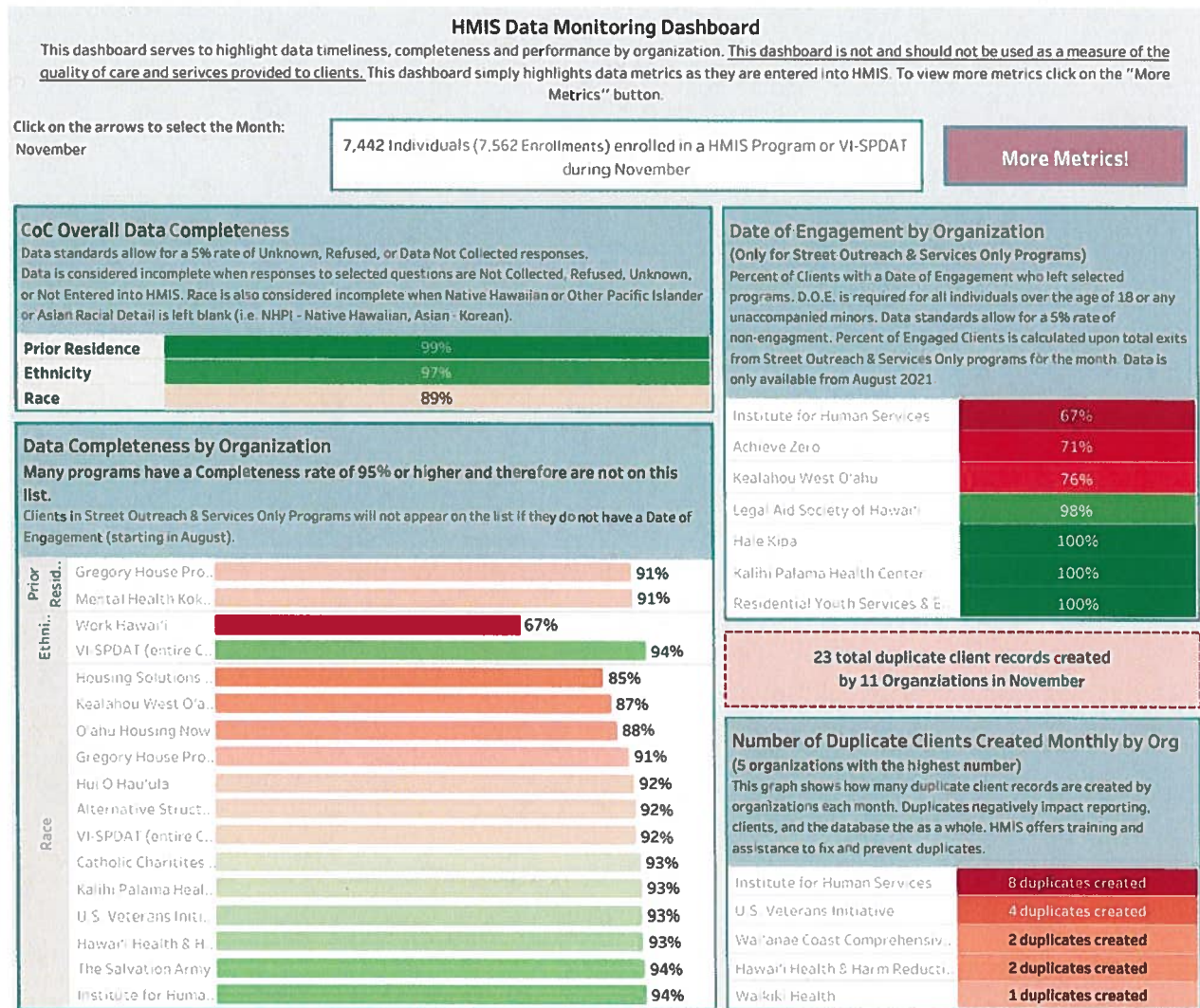
[Return to Exits Dashboard](#)



### HMIS Monitoring

We continue to work with providers to improve their data input so that our whole system is better. Programs who need assistance are provided with extra training and meetings that help to encourage input into the system without making the burden more severe on our providers. Our HMIS policies and procedures have been updated and approved by the CoC.





## OAHU HOUSING –

We are in the final stages of this program. We have housed 256 households which equates to 662 individuals. We have about 40 households to go to meet our goal, but we are encountering a few issues. Some of those who are left to be housed in OHN have criminal backgrounds or have been difficult to house for various other reasons. As a CoC, we continue to find it difficult to house individuals with mental health and criminal histories. This programs funding will end September 2022 although we hope there can be an extension of a new similar program moving forward.

