

**Oahu Outreach Provider Meeting**  
**January 13<sup>th</sup>, 2022**

Call to Order/Client Success Story

- Last week, HDOT encountered a man on the streets who was recently evicted. He applied and qualified for rental assistance through the City's Rent and Utility Relief Program, but the landlord refused to accept it and he was evicted. The man was eligible for prospective rental assistance but needed help finding a new place to live. We contacted PIC and the LEP team was happy to offer assistance with the housing search process. This is one example of homeless service providers stepping up when other systems break down and people fall through the cracks.

Announcements and Presentations

➔ **Point in Time Count Updates**

- Due to current COVID-19 levels, the 2022 Point in Time Count will be postponed until the second week of March. To receive updates or to volunteer, please use this link:  
<https://www.surveymonkey.com/r/HZWYXFW>.
- Both the unsheltered and sheltered counts will occur in March, so please make sure all records are up to date.
- Contact Elliot at [elliottw@partnersincareoahu.org](mailto:elliottw@partnersincareoahu.org) with any questions.

➔ **H3RC Stabilization Beds at Waikiki Beachside** (see attached materials)

- H3RC is operating stabilization beds at the Waikiki Beachside as a part of the AMHD stabilization continuum. Stabilization beds provide short term (3-14 days) stays for behavioral health stabilization for people who are homeless or at-risk of homelessness.
- Stabilization beds are not appropriate for people with active suicidal/homicidal ideation, those who need med management, those who cannot do ADLs or climb stairs, or those who are not voluntarily seeking stabilization.
- All referrals are coordinated through Hawaii CARES at (808) 832-3100. There is the capacity for 24-hour referrals and intakes.
- Hawaii CARES can refer individuals in crisis to other stabilization beds in their portfolio, such as LCRS and Palekana Ekolū, depending on level of need. Individuals with a higher level of need may need to be referred to LCRS.
- Hawaii CARES cannot reserve beds in advance, but can do same-day holds. Exceptions to the 14-day time limit will be rare.
- Pets are not allowed at Waikiki Beachside due to property restrictions. However, smoking is allowed if people agree to smoke on their lanai.

➔ **Hawaii CARES Updates**

- Sasha Meyers and Greg Martin are the new Hawaii CARES supervisors.
- DOH's Ku Makani counseling service has been discontinued. For those who want to have a longer conversation, Hawaii CARES can transfer callers to a mainland service.

➔ **UnitedHealthcare Justice Program – Michelle Fei**

- UHC has created a new position/program to build better linkages between the justice system and community care, including access to benefits, housing, etc. This will hopefully include in-reach into institutions.
- UHC is the only Medicaid plan in Hawaii to launch this program. However, people may not need to be UHC members in order to access services initially, as many people lose their Medicaid benefits when incarcerated and need to reapply.
- UHC's care coordinators may be the direct points of contact for individuals in the program.

### Provider Updates

- Achieve Zero
  - Have noticed an increase in unsheltered homelessness, especially families with children in Region 3. Many of the people seem to have been impacted by COVID-19, lost their jobs or had UIB run out, and ran out of money to pay rent.
- HHHRC
  - Have been noticing an uptick in homeless individuals. Also seeing households with City Section 8 vouchers having a difficult time finding a unit, leading to more time on the street.
    - For those who have City Section 8 vouchers and are having a hard time finding housing or think they may need more time, contact landlord specialist Brian Minatoya at [Brian.Minatoya@Honolulu.gov](mailto:Brian.Minatoya@Honolulu.gov).
- KPOK
  - Noticing an increase in sweeps, particularly around Sand Island.
- HONU
  - Thank you to all the partners who assist at both of our sites, including IHS, KWO, River of Life, Revive + Refresh, RYSE, and more. Everything is running normally at both sites.
- LASH
  - Office will be closed on January 17<sup>th</sup>. Allison is the new outreach team member.
- Punawai Rest Stop
  - Have seen an increase in the need for services. Trying to work actively with HMIS to reduce duplication of services.
- CORE
  - Still settling into their role and surveying the area.
- The Radical Hale
  - Noticing an uptick in the Thomas Square area, up to around 20-30 individuals from around 10 previously. Have also connected with H3RC team in the area.
    - There is another group (Oahu Mutual Aid Society) that conducts outreach in Thomas Square on the weekends.
- Revive + Refresh
  - Continuing to provide laundry services at the HONU on Wednesdays and Thursdays in Waikiki.