

# HONU

## Homeless Outreach & Navigation for the Unsheltered

HONU is a short-term, low-barrier navigation center for households experiencing homelessness. HONU prioritizes households unable to access other shelter options due to capacity limitations, referral after regular intake hours, etc. HONU will provide individuals with a housing plan that will outline various temporary and permanent options. Outreach workers and community partners should continue to use existing shelter and housing referral options *before* requesting a referral to HONU.

### SCREENING GUIDELINES

All referrals must be able and willing to comply with the following guidelines:

- Must be willing to be navigated to an emergency shelter facilitated by HONU staff. Options other than emergency shelter will be explored, providing that the timeline for execution does not subject the client to an extended stay in the semi-outdoor environment. Participants may be navigated by a referring caseworker, providing that the worker has an existing plan of action regarding shelter/housing options.
- Must be able to meet activities of daily living (ADLs) in a semi-outdoor environment
- Must be willing to comply with pet guidelines. Up to two “controlled” pets are allowed. Shelter options for pet owners are limited, and clients will be offered the option of surrendering pets to appropriate animal rescue agencies to increase shelter options.
- Must not be experiencing a behavioral health crisis.
- Must not be experiencing a medical emergency or medical conditions which will affect their ability to perform ADL’s
- Must be willing to comply with on-site rules regarding behavior and contraband.

### REFERRAL PROCESS

- When an individual meets the screening criteria, the referring party may call (808) 768-4668 to access the phone screening process.
- The client must be present with referring party and willing to speak with the intake worker. The intake worker will verify that the client meets screening guidelines.
- Upon acceptance of the client(s), HONU staff may provide transportation if there is no other option. The referring party is expected to remain with the client until transport arrives. Transportation time of arrival may vary as the HONU driver provides service island-wide and may be servicing other clients at the time.

\*It is recommended that clients not arrive at the site before screening (walk-in/drop-off) to prevent client displacement should the HONU not be the appropriate option at the time.