

Oahu Outreach Provider Meeting
February 10th, 2022

Call to Order/Client Success Story

- Yesterday, Sheriffs were called to respond to a young woman who was in distress outside the State Capitol. She had just been released from the hospital and was having a hard time explaining what kind of help she needed, except to say that she had family on Maui that could not help her. Sheriffs felt like they hit a dead end with trying to contact her family. Upon learning that she was in the 18-24 age range, we contacted the Youth Crisis Mobile Outreach program and they quickly confirmed that the young person was a guest of one of their housing programs and offered to pick her up. Within 15 minutes, the RYSE van arrived and staff were able to get the young person home safely.

Announcements and Presentations

➔ **Point in Time Count Updates**

- Don't forget to sign up for the Pit Count on March 10th! P
 - Please use this link: <https://www.surveymonkey.com/r/HZWYXFW>.

➔ **DOE Family Housing Navigation Services RFI** (see posting at

<https://hands.ehawaii.gov/hands/opportunities/opportunity-details/20981> and view included PDF)

- DOE is seeking provider input for a future RFP related to statewide housing navigation services for DOE families. This potential program will focus on the wraparound navigation services and will not be able to provide direct financial assistance or rental subsidies to families.
- Providers are asked to think about the following questions and provide feedback to DOE:
 - How much will it cost your agency to provide dedicated navigation services for families identified through DOE?
 - What structure is preferable: Fee for service? Lump payment?
 - What is considered a full caseload?
 - Would it be helpful for DOE to create an intake assessment that aligns with program needs and supplements the VI-SPDAT (or replaces if not applicable)?
 - How would you define diversion services? Prevention services?
 - How will you support families who are doubled up and therefore not eligible for HUD funded resources?
- The RFI meeting is next Tuesday, February 15th from 10:30 – 11:30 a.m. via Zoom (see meeting information on attached PDF). Written feedback can also be emailed to toby.portner@k12.hi.us.

➔ **HONU Updates**

- HONU has successfully placed 627 individuals last year into positive situations, including 50 who went directly into permanent housing. So far, in 2022, 32 individuals have been positively placed from both sites (approximately 85 have come through the program).
- The next location for the suburban HONU site will be the Waipahu Cultural Gardens Park located behind Hawaii's Plantation Village. This is where the HONU first started and the community had asked for the program to return. The Keaau site will break down and move on March 1st.

- The partner agency for Waipahu will be Achieve Zero, who have partnered with the Whitmore HONU.
- The Keehi HONU site will remain in place for now, but HPD and the City are aware that there are other groups with plans for the park, so the discussions will be ongoing.

→ **I.H.S. Program and Shelter Updates**

- I.H.S. still has set-aside appointments on Saturdays with the Kapalama DMV. The next available appointments are in mid-March so please contact I.H.S. right away if your client is document-ready and needs a State ID.
 - This service is open to any homeless outreach providers island wide, but keep in mind that the only DMV location offering this partnership is the Kapalama DMV.
- I.H.S. and Legal Aid still have the partnership with DOH Vital Records to obtain free and expedited Hawaii birth and marriage certificates for those who are unable to apply on their own. Some of the handwritten application forms are difficult to read and may result in DOH rejecting the request if there are misspellings or typos. I.H.S. asks that providers continue to submit the birth certificate application form to vitaldocuments@ihshawaii.org and include the following information in the email:

[BIRTH CERTIFICATE]

Aloha!

I have another client who needs a birth certificate.

- **Client name on Certificate:**
- **DOB:**
- **Place of birth: Island and town/city**
- **Father's name on Certificate:**
- **Mother's name on Certificate (maiden if not married):**

[MARRIAGE CERTIFICATE]

Aloha!

I have another client who needs a marriage certificate.

- **Spouse 1 name:**
- **Spouse 2 name (maiden):**
- **Date of Ceremony:**
- **Place of Ceremony (island and city):**

- Processing times may vary so please send in the requests early. Questions about the birth/marriage certificates or ID appointments can be sent to Castro at castrom@ihshawaii.org or (808) 227-9039.
- I.H.S. Men's Shelter has ramped up capacity to approximately 120 beds again, so there are now more vacancies. Please keep the following criteria in mind when considering referring someone to one of the I.H.S. shelters:
 - Individuals must be asymptomatic and test negative with a rapid antigen test within 48 hours of entry. They may be asked to do a follow-up PCR test.
 - Electric wheelchairs/scooters cannot be charged overnight due to safety issues, but can be charged at the charging station during the day.
 - Individuals cannot be incontinent.
 - Shelters are drug- and alcohol-free. Using substances or alcohol does not mean that people cannot come into the shelter, but their behavior must be acceptable. For safety reasons, individuals who have used substances or alcohol may be asked to leave the Kaaahi shelter because there are children present.
 - Weapons are not allowed.
 - If possible, agencies are asked to complete the referral form so staff can be aware of special needs, medications, etc.
- I.H.S. also operates the Homeless Triage and Transfer (HTAT) program that is designed to stabilize people who want to go into a shelter once they are stable enough. The service area is in urban Honolulu but individuals in other areas may be connected to other programs within the agency. Kaimbrea is the point of contact for this program: kaimbreav@ihshawaii.org or (808) 426-6763.

Provider Updates

- LASH
 - Can assist with local and out-of-state birth certificates or other documents during on-site appointments or via the online intake form.
 - Remember to use the referral code "HMLS" when completing the online form so it gets routed correctly.
 - LASH online intake procedures for birth certificate requests are included on an attached PDF.
- The Radical Hale
 - Have been partnering with the Oahu Mutual Aid Society to ensure continuity of services at Thomas Square.
 - Will connect offline with CORE to inquire about service area questions.
- Revive & Refresh
 - In addition to regularly scheduled areas, R&R was invited to provide shower ministry at Harbor Church at 7 a.m. this Sunday.
- US VETS (GCH)
 - Kamaoku Kauhale still has vacancies and is working on expanding the eligibility criteria. If your client's application was denied due to certain eligibility requirements, such as VI-SPDAT score, you may want to follow up with US VETS if you have not already done so. The

program is still only available to people who are literally homeless, but chronic homelessness is not required.

- Waikiki BID
 - Partnering with LEAD in Waikiki.
- We Are Oceania
 - Please feel free to reach out if any agencies need help with clients from COFA nations.
 - Narruhn_K@weareoceania.org or (808) 594-2305
 - WAO Help Line: (808) 913-1364