



Connecting on **The Road to Home**

OLDER ADULTS AND HOUSING RESOURCES
(SEPTEMBER 2022)

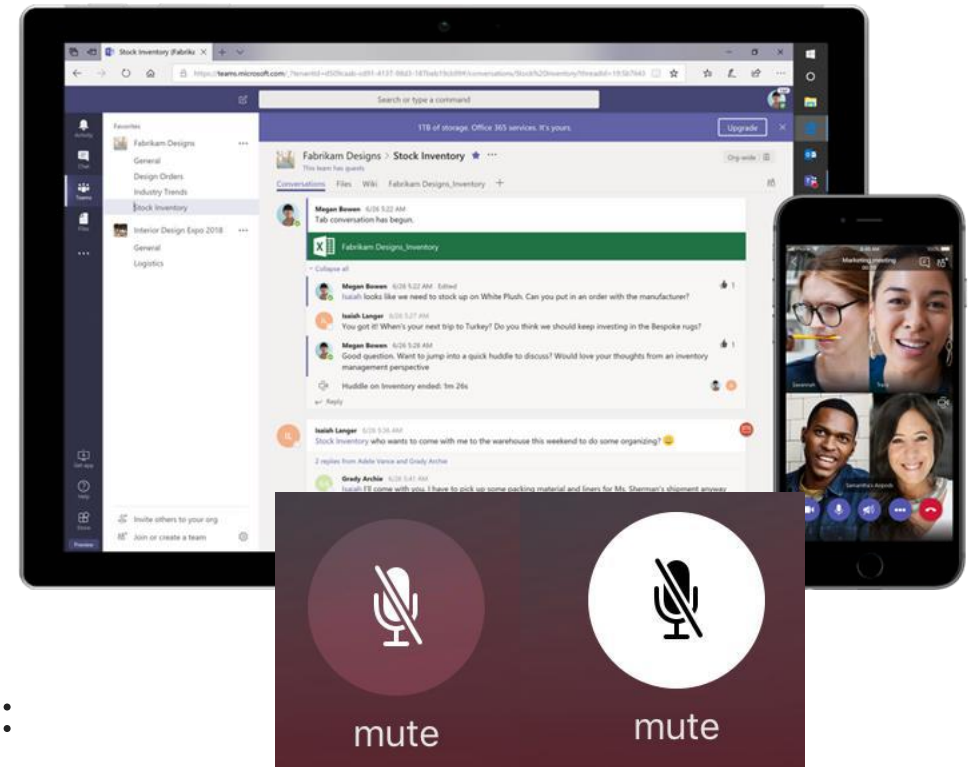


Housekeeping Reminders

**Please Mute Your Microphone.
Enter Questions in the Chat Box
or Raise Your Hand.**

A recording of this webinar and copies of the presentation materials will be available online at:

<https://homelessness.hawaii.gov/monthly-webinars/>



September 2022

Non-Traditional Housing Report

Continuum of Care Updates

Housing Advocacy Updates

Non-Traditional Housing Report



- Survey of 11 projects statewide for people exiting homelessness
- Produced by Lindsay Apperson, MPP candidate and Harvard University's Joint Center for Housing Studies fellow

Available at <http://homelessness.hawaii.gov/advocacy>

September 2022

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"What works well?"

"What should we do differently next time?"

September 2022

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Key Recommendations



Permanent legislative solutions to accelerate the creation of truly affordable housing



Sufficient ongoing operational funding for projects serving extremely low-income households



Truly affordable housing + person-focused supportive services

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Continuum of Care Updates

- Both CoCs have been working hard to acquire and preserve federal funds for homeless services through the CoC NOFO and Special NOFO.
- Partners in Care and Bridging the Gap have posted their FY2022 CoC NOFO Project Rankings on their websites.
- Special NOFO projects for rural and unsheltered homelessness will be posted soon.

September 2022

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Housing Advocacy Updates

Supportive Housing Work Group

- The group continues to meet on the 3rd Tuesdays at 10 a.m. We have had great presentations and discussions around funding, overcoming NIMBYism, and more.
- Please contact cheryl.a.bellisario@hawaii.gov if your agency is interested in participating.

PIC & BTG Joint Advocacy Group

- The group continues to meet on the 4th Fridays at 12 p.m.
- The 2023 Hawaii State Legislative Session is quickly approaching. Please join to help shape statewide advocacy priorities for next year!
- Please contact cheryl.a.bellisario@hawaii.gov if your agency is interested in participating.

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2022 Statewide Homeless Awareness & Housing Solutions Conference

"Welcome Home: Working Together for Our Community"

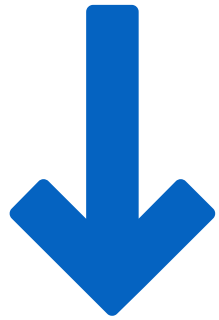
- This year's conference will be held on **Friday, November 18th** from 8:30 a.m. - 4:30 p.m. at the Koolau Ballroom.
- Online registrations are available on Partners in Care's website at <http://partnersincareoahu.org/2022-conf>.
- Additional events are occurring statewide during the week of November 14th.



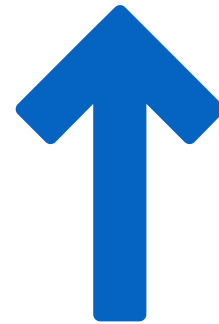
Older Adults and Housing Resources

Over the past decade, the number of Hawaii residents aged 65 and older increased by over 35%.

Effects of Aging



Income



Health needs

Housing challenges for older adults may include...



- Difficulty affording market rate rent and increases in other essential expenses



- New or increased health care needs



- Isolation from loved ones



- Inability to live independently

The lack of affordable housing and appropriate supportive services may result in older adults falling into homelessness.

September 2022

Older Adults and Housing Resources



Caroline Cadirao
Executive Office on Aging



**Peter Reyes, Agnes Thomas,
and Dani Gella**
Catholic Charities Hawaii



Sharon Adric
Adult Protective Services



*Aging, Housing and
Homelessness
Presentation to the Governor's
Office on Homelessness*

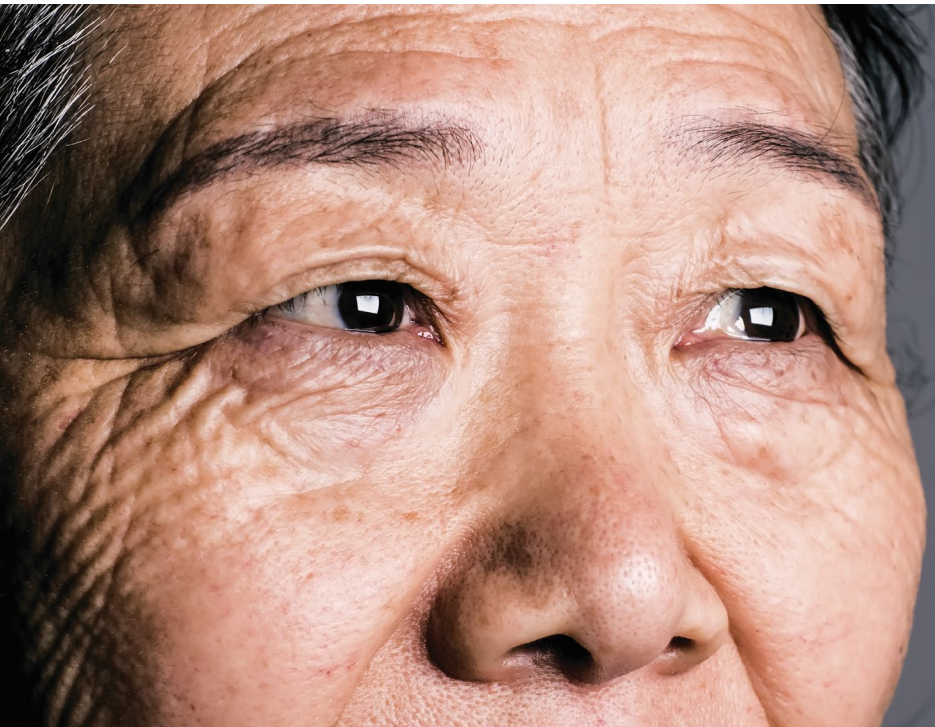
CAROLINE CADIRAO

DIRECTOR

EXECUTIVE OFFICE ON AGING

Vision of Executive Office on Aging

*Hawaii... the best place to
grow older*



Mission

To optimize the health, safety and independence of Hawaii's older adults and people with disabilities. We support kupuna and their caregivers through planning, development, advocacy, and coordination of policies, programs, and services.



Aging Network Services and Supports

- Serves older individuals, 60 years and older, and targets services and supports to older adults of greatest economic and social needs
- Long-term services and supports (LTSS) is defined as the **services and supports** used by individuals with functional limitations and chronic illnesses who need assistance to perform routine daily activities



Aging and Disability Resource Center

- Process to address the needs of individuals using a standardized assessment that is person-centered & holistic
- Provide counseling
- Develop individualized support plans

643-ADRC (2372)

www.hawaiiadrc.org



65+ in Hawaii in 2020

Table 1. Households and population in Hawaii in 2020

	State of Hawaii	Honolulu County	Hawaii County	Maui County	Kauai County
Total households in 2020 (2020 decennial census)	490,267	336,412	73,021	56,122	24,712
Total population in 2020 (2020 decennial census)	1,455,271	1,016,508	200,629	164,836	73,298
Share of population 65 and over in 2020 (DBEDT estimates)	19.0%	18.3%	21.9%	19.2%	21.1%
Population 65 and over in 2020 (DBEDT estimates)	277,200	186,000	44,050	31,650	15,500

Table 2. Population at age 85 and over
(% of the 65-and-over population)

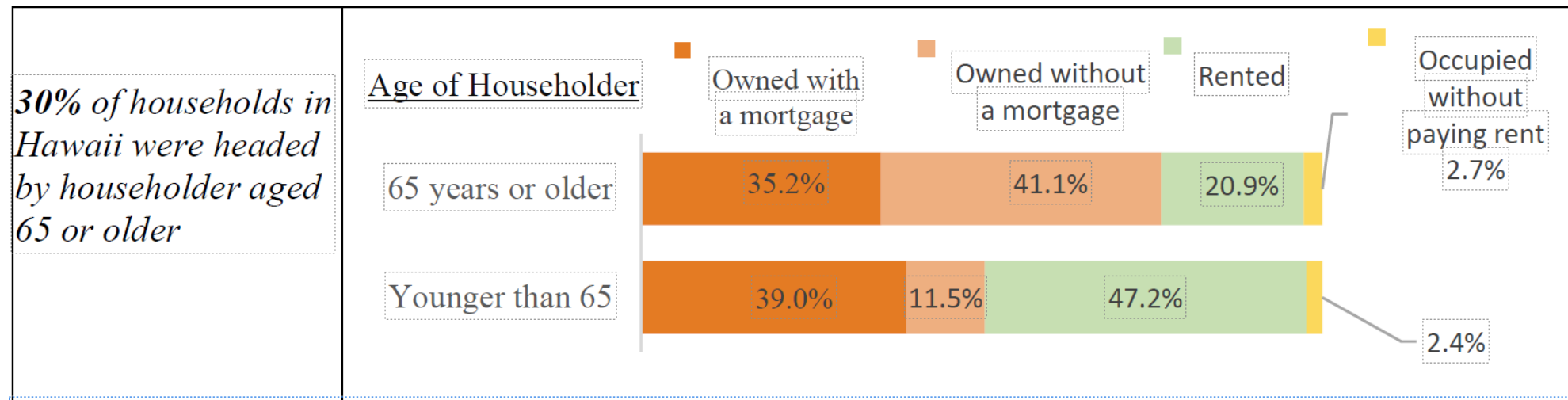
	People 65+	People 85+	% of 85+ among 65+
2010	195,138	30,238	15.5%
2020*	277,200	41,600	15.0%
2030*	349,700	56,300	16.1%
2040*	381,000	94,200	24.7%

* DBEDT estimates or projections

85 Plus and Projections

Homeownership Data 2015-2019

Figure 4. Homeownership by the age of the householder, 2015-2019 average



Source: Author calculation using Public Use Microdata Sample of 2015-2019 American Community Survey

Households living in poverty

8.1 % of those age 65 + live in poverty

18.2% live alone

19.8% live in a non-family household

20.5% rent

28.4% renters living alone

Calls to the ADRC regarding Housing Topics

SFY	2020	2021	2022
Statewide	187	193	300
Kauai	10	20	26
Honolulu	121	47	132
Maui	45	52	92
Hawaii	11	24	50

Average Number of Calls Annual to the ADRC Statewide = 45,000

Assumptions

- Older adult population is growing
- Future older adults may not be ready for their golden years. Greater number may be renting instead of owning their homes.
- Uncertainty with fixed incomes and rents increasing.
- Tendency for future older adults to face homelessness.
- Network saw an increase in calls to the ADRC regarding housing.
 - Coupled with the rent moratorium ending and inflation.



**Areas to
Collaborate**



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Director
Executive Office on Aging

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Community & Senior Services (CSS) Division



CATHOLIC CHARITIES
HAWAII

CSS Programs & Services

- Benefits Enrollment Center
- Housing Assistance Program (HAP)
- Hawaii Circle of Care for Dementia
- Case Management Program (CMP)
- Phone A Friend
- Transportation Services Program
- Lanakila Multi-Purpose Senior Center
- General Immigration Services

What is the Benefits Enrollment Center (BEC)?

Assistance for low income Medicare beneficiaries to apply for five core and other benefit programs.

How BEC Helps

- Assist to apply for five core benefits:
 - Medicare Part D Extra Help (Low-Income Subsidy/LIS)
 - Medicare Savings Programs (MSP)
 - Medicaid
 - Supplemental Nutrition Assistance Program (SNAP)
 - Low-Income Home Energy Assistance Program (LIHEAP)

How BEC Helps

- Other benefits with income restrictions
 - Housing/rent Supplement/Recertification
 - Senior Farmer's Market Program
 - Legal services
 - In-home services
 - Tax relief services
 - Veteran services
 - Other helpful info and resources

BEC Qualifications

- Must be a Medicare beneficiary (by age, 65+, or disability)
- Low income (to qualify for benefit programs that have income restrictions)

How to Access BEC

Call Senior Services Intake Line
527-4777

Housing Assistance Program (HAP)

- Qualifications
- How HAP Helps
- How To Access HAP

HAP Qualifications

To become a participant in HAP:

- Oahu resident
- 60 years old or older
- Be able to live independently

How HAP Helps

- Assists with navigating the senior housing system
 - Assistance with completing applications
 - Guidance regarding staying on senior housing waitlists
- Assist with identifying market unit rentals depending on clients' income
- Referrals to benefits and other resources as needed
- Oahu Housing Guide:
www.catholiccharitieshawaii.org/oahu-housing-guide/

How To Access HAP

- Client may call: 527-4730
- Caseworkers may contact Program Supervisor directly at:
Agnes Thomas: 527-4733 or
agnes.thomas@catholiccharitieshawaii.org

For Info on Other CCH Senior Services

Call Senior Services Intake Line
527-4777

Catholic Charities Hawai'i
State Homeless Emergency Grants
Program (SHEG)

Dani Gella
Program Director

State Homeless Emergency Grants (SHEG) Program

SHEG is an intervention program designed to help Households to quickly exit or prevent Homelessness, return to housing in the community, and avoid future Homelessness.

SHEG Qualifications

- Must be homeless or at-risk of homelessness with a verification of housing status.
- Have a household income that does not exceed 50% of the Area Median Income (AMI)
- Must demonstrate self-sufficiency and ability to make future payments

2022 Area Median Income

FY 2022 Income Limit Summary			Household gross income NOT including SNAP.							
50% AMI			Persons in Family							
Income Limit Area	Median Income	Income Limit Category	1	2	3	4	5	6	7	8
Hawaii County	\$91,600	Very Low 50%	\$33,350	\$38,100	\$42,850	\$47,600	\$51,450	\$55,250	\$59,050	\$62,850
Honolulu County	\$113,300	Very Low 50%	\$45,750	\$52,250	\$58,800	\$65,300	\$70,550	\$75,750	\$81,000	\$86,200
Kauai County	\$107,000	Very Low 50%	\$39,900	\$45,600	\$51,300	\$57,000	\$61,600	\$66,150	\$70,700	\$75,250
Maui County	\$101,100	Very Low 50%	\$39,950	\$45,650	\$51,350	\$57,050	\$61,650	\$66,200	\$70,750	\$75,350

How SHEG Helps

- Rental security deposit
- First month's rent
- Past due rent
- Utility deposit
- Utility arrears
- Medical expenses (must be tied to housing)
- Housing access and retention
- Housing Stabilization and follow up services

How To Access SHEG

- Oahu: (808)521-4357
- Hawaii: (808)961-7050
- Maui: (808)873-4673
- Kauai: (808) 241-4673

Case workers may contact me directly at:
danielle.gella@catholiccharitieshawaii.org



CATHOLIC CHARITIES HAWAII

Maui Emergency Rental Assistance (MERA) Program

General Eligibility



- Households at or below 80% of the area median income
- Household has experienced hardship from COVID-19
- At least one person demonstrates a risk of experiencing homelessness or housing instability:
 - ❖ A past due utility or rent notice or an eviction notice
 - ❖ Unsafe or unhealthy living conditions
 - ❖ Other evidence of such risk as determined by the County

Eligible expenses

- Rent/utility bills back to March 13, 2020
- Prospective payments for approved applications can be considered if there is funding and the household shows future hardship and housing instability
- Help for up to 12 months of payments
 - Potential for additional months. Please ask the agency you are working with.

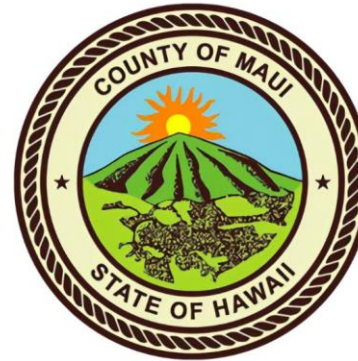


RENTERS ONLY

How to apply:
mauicounty.gov/MauiRentHelp

Call: 808-873-4673 or 808-521-4357

One application per household. One lease equals one household. Landlords and property managers can apply on behalf of the renter with renter's consent



CATHOLIC CHARITIES
HAWAII

MAHALO



CATHOLIC CHARITIES
HAWAII



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
Adult Protective and Community
Services

MANDATED REPORTER TRAINING

What Today's Training Will Cover

- ✓ What is APS
- ✓ APS Goals
- ✓ Capacity
- ✓ Who is a Vulnerable Adult
- ✓ Types of Abuse
- ✓ Abuse Definitions
- ✓ Investigation Process
- ✓ APS and Police Interface
- ✓ Mandated Reporters
- ✓ Making an APS Report

What is Adult Protective and Community Services (APS)?

- ✓ APS receives and investigates reports of abuse to vulnerable adults
- ✓ APS provides short-term services to protect the health, safety and welfare of vulnerable adults who have been abused, neglected, or financially exploited

APS Goals

Safety:

Remedy the abuse, neglect, and/or exploitation of a vulnerable adult

Stabilize:

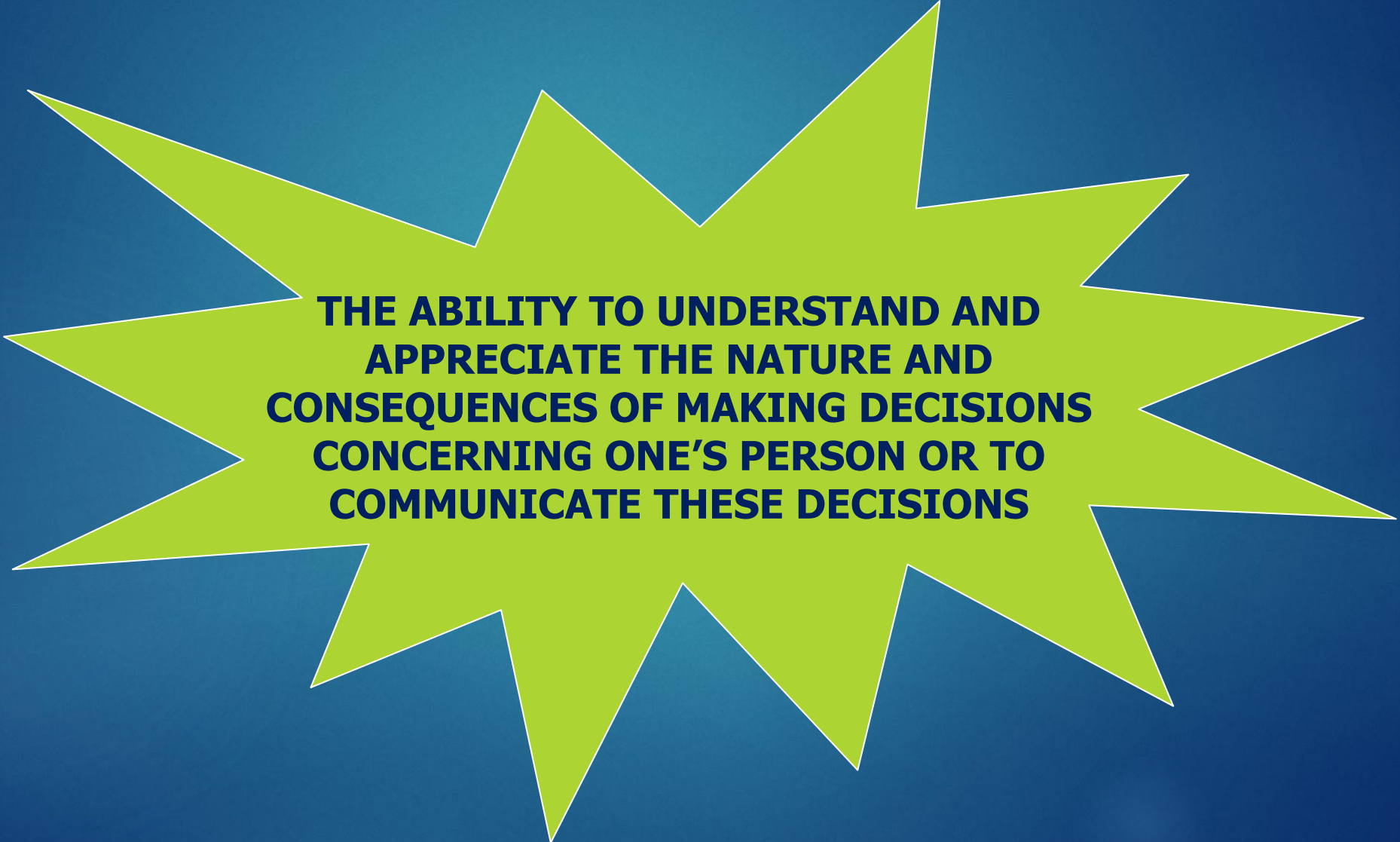
the situation through counseling and/or support services

Respect:

the individual's right to self-determination

Definition of Capacity

Hawaii Revised Statutes Chapter 346-222 defines “capacity” as:



**THE ABILITY TO UNDERSTAND AND
APPRECIATE THE NATURE AND
CONSEQUENCES OF MAKING DECISIONS
CONCERNING ONE’S PERSON OR TO
COMMUNICATE THESE DECISIONS**

Capacity

- ✓ If capacity is at issue, the vulnerable adult must be examined by a psychiatrist or qualified physician (HRS 346-240)
- ✓ The court shall also make a finding concerning the capacity of the vulnerable adult to effectively make decisions concerning personal needs or property (HRS 346-240)

Definition of Vulnerable Adult

1. Age 18 or older, *and*
2. Has a mental, developmental or physical impairment, *and*
3. Is unable to:
 1. Communicate or make responsible decisions to manage person's own care or resources, *or*
 2. Carry out or arrange for essential activities of daily living, *or*
 3. Protect oneself from abuse

Definition of Abuse

Hawaii Revised Statutes Chapter 346-222 defines “abuse” as, any of the following, separately or in combination:

Self-neglect

Physical abuse

Caregiver neglect

Financial Exploitation

Psychological abuse

Sexual abuse

Definition of Self-Neglect



1. The vulnerable adult is unable, due to physical or mental impairment (or both) to perform tasks essential to caring for oneself;
2. Appears to lack understanding or capacity to make or communicate responsible decisions; and
3. Appears to be exposed to an immediate risk of death or serious physical harm

Self-Neglect



Self-Neglect





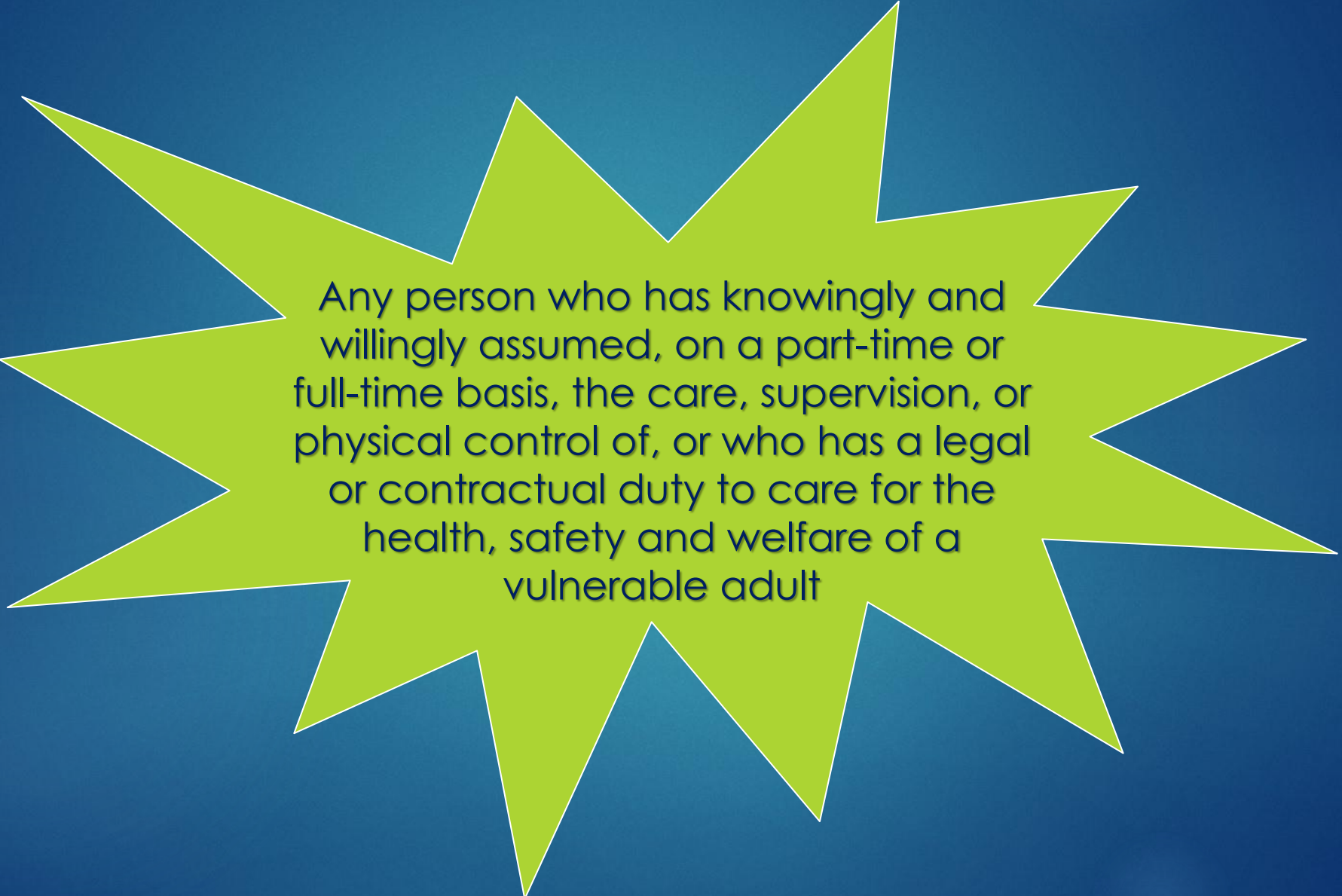
Definition of Physical Abuse

Non-accidental infliction of physical or bodily injury, pain, or impairment, including but not limited to:

- ✓ Hitting
- ✓ Slapping
- ✓ Causing burns or bruises
- ✓ Poisoning
- ✓ Improper physical restraints



Definition of a Caregiver



Any person who has knowingly and willingly assumed, on a part-time or full-time basis, the care, supervision, or physical control of, or who has a legal or contractual duty to care for the health, safety and welfare of a vulnerable adult

Examples of Caregivers

- ✓ Primary caregiver
- ✓ Adult residential care-home (ARCH) operator
- ✓ Adult day-care program
- ✓ Family member
- ✓ Power of attorney/durable power of attorney
- ✓ Legal guardian
- ✓ Health-care facility

Definition of Caregiver Neglect

Failure of a caregiver to exercise that degree of care for a vulnerable adult that **a reasonable person with the responsibility of a caregiver would exercise** within the scope of the caregiver's assumed legal or contractual duties, including but not limited to:



Definition of Caregiver Neglect

1. Assist with personal hygiene
2. Protect the vulnerable adult from abandonment
3. Provide in a timely manner necessary food, shelter or clothing
4. Provide in a timely manner necessary health care, access to healthcare, prescribed medication, psychological care, physical care, or supervision
5. Protect the vulnerable adult from dangerous, harmful or detrimental drugs
6. Protect the vulnerable adult from health and safety hazards
7. Protect the vulnerable adult from abuse by third parties

Definition of Financial Exploitation

Breach of a fiduciary duty , such as:

- ✓ Misuse of a power of attorney or the misuse of guardianship privileges resulting in the unauthorized appropriation, sale, or transfer of property
- ✓ The unauthorized taking of personal assets

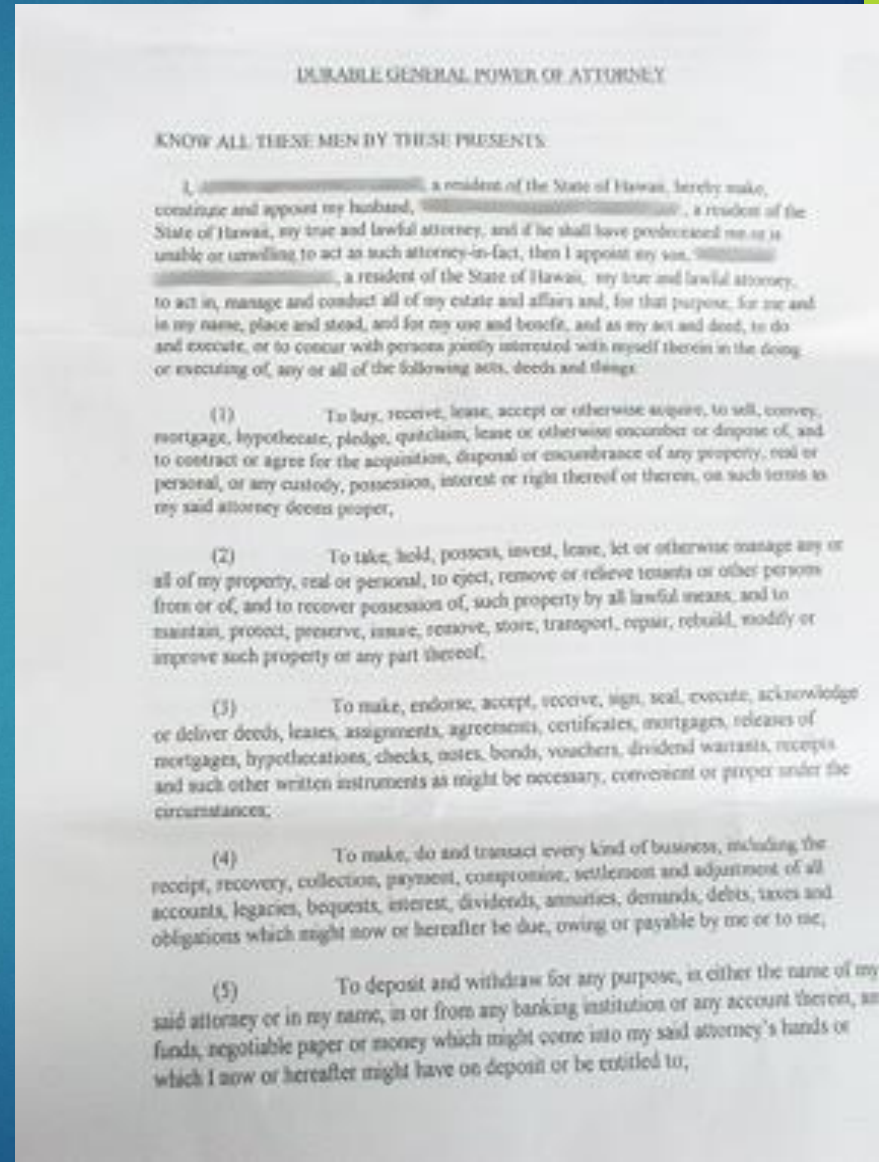


Honolulu- A Hawaii Kai woman was convicted of first degree theft and two counts of money laundering after she was accused of stealing more than \$600,000 from an 85 year old woman, according to prosecutors

(Hawaii News Now website, April 2013)

Financial Exploitation

In June 2007, Act 94 was enacted into law (HRS 412), whereby financial institutions are mandated to file a report with APS of suspected financial exploitation of an elder **who is 62 years of age or older**

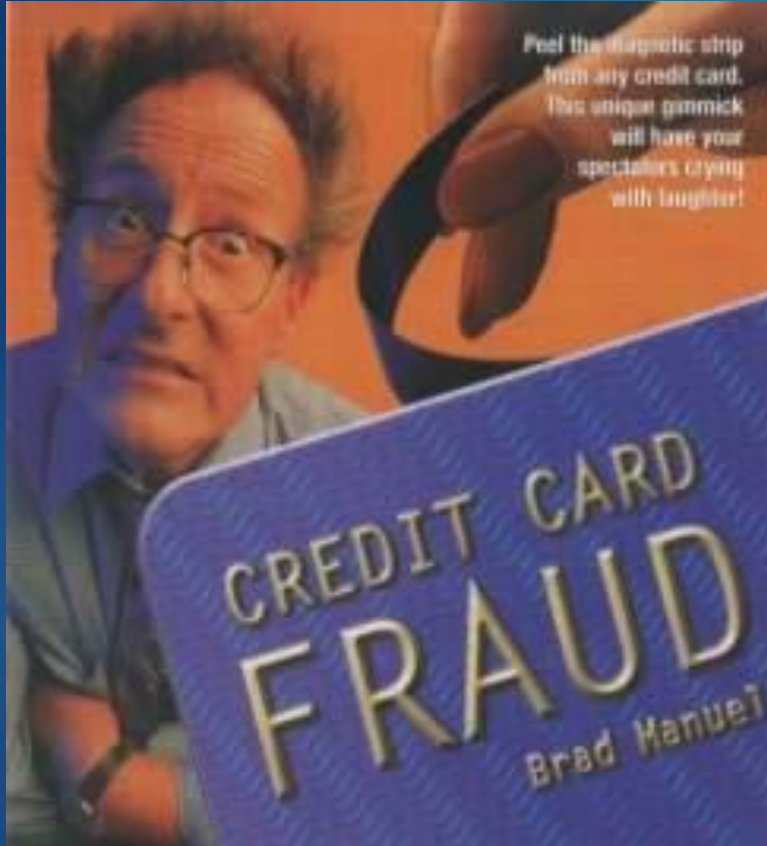


Changes to HRS 412



On June 27, 2013, the Governor signed Act 216, which now mandated financial institutions to report suspected financial abuse of an elder to the Department of Human Services (APS) *and* the appropriate County Police Department

Financial Exploitation



- ✓ The misappropriation or misuse of moneys, belonging to the vulnerable adult, from a personal or joint account
- ✓ The failure to effectively use a vulnerable adult's income and assets for the necessities required for the person's support and maintenance, by a person with a duty to expend income and assets on behalf of the vulnerable adult for such purposes



Definition of Psychological Abuse

The infliction of mental or emotional distress
by use of:

- ✓ Threats
- ✓ Insults
- ✓ Harassment
- ✓ Humiliation
- ✓ Provocation
- ✓ Intimidation
- ✓ Or other means that profoundly confuse or frighten a vulnerable adult



Definition of Sexual Abuse

Non-consensual sexual contact or conduct caused by another person, including, but not limited to:

- ✓ Sexual assault
- ✓ Molestation
- ✓ Sexual fondling
- ✓ Incest
- ✓ Prostitution
- ✓ Or pornographic photographing, filming or depiction

Investigation Process

- ✓ Assigned to a social worker, nurse, assistant, and auditor (for financial cases)
- ✓ Unannounced visits; will attempt to go more than once. Speak to the victim and perpetrator separately
- ✓ Ensure safety, stability, right to self-determination
- ✓ Order for immediate protection (OIP)
- ✓ Legal Guardianship (for vulnerable adult who lacks capacity)

Police Involvement

- ✓ Per HRS 346-229, Right of Entry: APS may request the assistance of a police officer for a warrantless entry to ascertain the vulnerable adult's welfare
- ✓ APS will report to police or the Department of the Attorney General, and Medicaid Fraud Control Unit, when APS suspects that a crime has been committed



Mandated Reporters

State law requires certain professionals to report vulnerable adult abuse (HRS Chapter 346, Part X)

All personnel in:


- ✓ Social Services
- ✓ Law Enforcement
- ✓ Health care
- ✓ Medical Examiners or Coroners

Protection from Liability



- ✓ Anyone making a report of abuse or neglect shall have immunity from civil or criminal liability.
- ✓ Any individual who assumes a duty or responsibility pursuant to the law shall have immunity from civil liability for acts or omissions performed within the scope of the individual's duty or responsibility

Failure to Report



A mandated reporter who knowingly fails to report, or who willfully prevents another person from reporting shall be guilty of a petty misdemeanor

All reports are confidential

When to Report



Abuse or neglect must be reported promptly to APS by mandated reporters when, in the performance of their professional or official duties, they know or have a reason to believe that a vulnerable adult has incurred abuse or is in danger of abuse if immediate action is not taken

How to File A Report

Call: Department of Human Services
Adult Protective and Community Services (APS)

APS Reporting Line:

808-832-5115

Fax: 808-832-5391

Monday-Friday 7:45-4:30 pm

Leave a message after hours

Information Needed

- ✓ Date of incident, type of harm, any injuries
- ✓ Victim's name, address, contact number
- ✓ Perpetrator's name, contact information
- ✓ Description of the situation
- ✓ Victim's physical, medical, mental health status
- ✓ Names of physicians, service providers
- ✓ Any other information that may be helpful

The written report must be completed and sent to APS after an oral report is made

State of Hawaii DEPARTMENT OF HUMAN SERVICES		Social Services Division Adult Protective & Community Services Branch	
CONFIDENTIAL			
REPORT FORM FOR SUSPECTED ABUSE AND NEGLECT OF VULNERABLE ADULTS			
<p>In accordance with HRS §346-224, to file a report of abuse, neglect, and/or exploitation of vulnerable adults, please:</p> <ol style="list-style-type: none">1. Review available records and fill this form as completely as possible. Please type or print legibly. Use <u>Y</u> for Yes, <u>N</u> for No, or as specified. If requested information is not known, use <u>U</u> for Unknown. If not applicable, use <u>N/A</u> for Not Applicable.2. Immediately call the Adult Protective Services (APS) Intake Reporting Line in your county to report your findings. Refer to the last page of this form for contact information.3. FAX, e-mail, or mail this form with comments to APS immediately <u>after</u> verbally reporting to the intake worker. <p>If you are a mandated reporter, submission of this form fulfills your statutory obligation under Hawaii Revised Statutes (HRS) §346-224 requiring a written report as well as an oral report.</p>			
REPORTER INFORMATION			
<input type="checkbox"/> Check if you are a Mandated Reporter <input type="checkbox"/> Check if anonymity is requested			
Name / Agency / Title (as applicable):			
Address:		Phone Number:	
		Is this a direct number? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Relationship to alleged victim:			
TYPE OF HARM (check all that apply)			
<input type="checkbox"/> Physical Abuse		<input type="checkbox"/> Sexual Abuse	
<input type="checkbox"/> Psychological Abuse		<input type="checkbox"/> Self Neglect	
		<input type="checkbox"/> Caregiver Neglect	
		<input type="checkbox"/> Financial Exploitation	
Date of Incident:		Location: <input type="checkbox"/> Home <input type="checkbox"/> Care/Foster Home <input type="checkbox"/> Nursing Facility <input type="checkbox"/> Hospital <input type="checkbox"/> Other:	
VULNERABLE ADULT INFORMATION			
Name (Last, First, M.I.):		Date of Birth:	Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female
Home Address (Including apartment / unit number):		Phone Numbers (Home / Cellular / Other):	
Living Arrangement (i.e., Lives alone, with family, spouse, caregiver, etc.):			
Present Location (If different from above, i.e. care home, with other family, etc.):			
Ethnicity:		Primary Language Spoken, if known:	
Communicates verbally? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown		Interpreter needed? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown	
Disabilities seen (i.e., physical, medical, or behavioral conditions, vulnerability of the adult):			
<input type="checkbox"/> Mobility impairment		<input type="checkbox"/> Hearing or vision impairment	
<input type="checkbox"/> Medical condition		<input type="checkbox"/> Frail or appears ill	
		<input type="checkbox"/> Other (specify):	

Form DHS 1640,
entitled “Report Form
for Suspected Abuse
and Neglect of
Vulnerable Adults”
can be found on the
DHS website

www.dhs.hawaii.gov

Q&A

You have

Questions

We have

Answers



Stay In Touch

If you have any questions regarding the webinars, or have suggestions for future topics, please contact our office.

Justin Limasa

GCH Homelessness Assistant

808-586-0193

gov.homelessness@hawaii.gov





2022 Schedule

- Monday, October 24th

Remember to register for the Statewide Homelessness Awareness & Housing Solutions Conference on November 18th!



Connecting on **The Road to Home**

NEXT INSTALLMENT

OCT

MONTH

24

DAY

2022

YEAR

12:00 P.M. TO 1:00 P.M.