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STATE OF HAWAII  
**STATEWIDE OFFICE ON  
HOMELESSNESS & HOUSING SOLUTIONS**

415 South Beretania Street, Room 415  
Honolulu, Hawai'i 96813

Agenda

Hawaii Interagency Council on Homelessness (HICH)  
Monday, November 21, 2022  
10:00 a.m. to 12:00 p.m.

**THIS MEETING WILL BE HOSTED VIRTUALLY ON MICROSOFT TEAMS WITH AN IN-PERSON LOCATION AT THE QUEEN LILIUOKALANI BUILDING, CONFERENCE ROOM 1 (1390 MILLER STREET, HONOLULU, HI 96813).**

**In Person Location: Queen Liliuokalani Building, Conference Room 1 (1390 Miller St. Honolulu, HI 96813)**

**Virtual Option: The public and members may participate in the HICH meeting as it happens via MS Teams at: [Click here to join the meeting](#) (Please click on this link). Alternatively, the public and members may also participate in the meeting by calling 1-808-829-4853 and when prompted enter the Conference ID: 663 540 766#. It is requested that participants who attend virtually change the display on their device to show their first and last name to expedite rollcall. Please keep in mind that many devices will display your cellphone number if not changed.**

Individuals should submit written testimony no later than 12:00 noon on Monday, November 14, 2022, to have your written testimony included in the meeting packet that will be distributed to council members. You may submit written testimony via e-mail to [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov) or by U.S. mail to 415 S. Beretania Street, Room 415 Honolulu, HI 96813.

Meeting packets are made available 48 hours prior to the meeting time at <https://homelessness.hawaii.gov/hich/agenda-and-minutes> or at 415 S. Beretania Street, Room 415 Honolulu, HI 96813.

- I. Call to Order, Taking of the Roll
- II. Overview and Approval of Agenda (Vote)
- III. Approval of Minutes (Vote)
  - a. Regular Meeting Minutes, September 19, 2022

IV. Public Testimony (One minute per testifier)

- a. Public testimony on any agenda item shall be taken at this time.

V. New Business

- a. Discussion regarding Housing First and Community First approaches to ending homelessness, including lessons learned from other communities and from evaluation of local efforts.

Discussion will include information from:

- i. A presentation by HomeAid Hawaii and partners about their recent visit to the Community First! Village in Austin, Texas and the Community First approach.
- ii. A presentation by the Hawaii Housing Affordability Coalition on recent learnings from travel to Finland, and lessons that will inform advocacy related to housing and the Housing First approach.
- iii. A presentation by Anna Pruitt, PhD from the University of Hawaii at Manoa regarding an evaluation for the City & County of Honolulu of the Housing First Increment IV program, including the use of Ohana Zones pilot program funds to support this increment of Housing First.

- b. Discussion regarding advocacy priorities for the 2023 State legislative session and advocacy at the county council level for calendar year 2023. **(Vote)**

Discussion will include information from:

- i. A presentation by the staff of the Statewide Office on Homelessness and Housing Solutions, the Continuum of Care for Oahu, and the Continuum of Care for Maui, Hawaii, and Kauai counties.

Public testimony will also be taken regarding this item (one minute per testifier).

- c. Discussion of the annual Point in Time (PIT) count of people experiencing homelessness that will be conducted by the Continuum of Care in 2023.

Discussion will include information from:

- i. Partners in Care, Oahu's Continuum of Care
- ii. Bridging the Gap, Continuum of Care for the Balance of State

Public testimony will also be taken regarding this item (one minute per testifier).

VI. Continuing Business

- a. Discussion and possible action regarding revisions to the Hawaii State Framework to Address Homelessness and ten-year strategic plan to address homelessness, including specific strategies, tactics, and metrics and examining the intersection between local initiatives and federal initiatives to address homelessness.

Discussion will include information from:

- i. An overview of the ten-year strategic plan by Statewide Office on Homelessness and Housing Solutions (SOHHS) staff.

Public testimony will also be taken regarding this item (one minute per testifier).

VII. Permitted Interaction Group

None.

VIII. General Announcements

A. Chairperson and Staff Reports: October / November 2022

- Accomplishments / Highlights
- Planned Activities

B. Written Reports from Council Members. The following written updates are provided for the Council's consideration and review (the full write-ups for each representative will be provided):

- *Department of Human Services (DHS) and Homeless Programs Office (HPO)*
- *Department of Health (DOH)*
- *Department of Labor & Industrial Relations (DLIR)*
- *Department of Public Safety (PSD)*
- *Department of Business, Economic Development, and Tourism (DBEDT)*
- *Department of Hawaiian Home Lands (DHHL)*
- *Department of Defense (DOD)*
- *Office of Hawaiian Affairs (OHA)*
- *Department of the Attorney General*
- *Department of Education*

- *Hawaii State House of Representatives*
- *Hawaii State Senate*
- *Hawaii Public Housing Authority*
- *County of Hawaii*
- *County of Kauai*
- *County of Maui*
- *City & County of Honolulu*
- *Continuum of Care for Oahu, Partners in Care*
- *Continuum of Care for Hawaii Island*
- *Continuum of Care for Maui*
- *Continuum of Care for Kauai*
- *U.S. Department of Housing and Urban Development*
- *U.S. Department of Veteran Affairs*
- *Faith-based community*
- *Business community*

IX. Executive Session

Pursuant to H.R.S. §92-7(a), the Council may, when deemed necessary, hold an Executive Session on any agenda item without the written public notice if the Executive Session was not anticipated in advance. Any such Executive Session shall be held pursuant to H.R.S. §92-4 and shall be limited to those items described in H.R.S. §92-5(a). Discussions held in Executive Session are closed to the public.

X. Topics for Upcoming Meetings

A. Open for Council Suggestion

XI. Meeting Schedule

The Council will reconvene in 2023 following the appointment of a new Chair.

XII. Adjourn (Vote)

A mailing list is maintained for interested persons and agencies to receive this board's agenda and minutes. Additions, corrections, and deletions to the mailing list may be directed to the Governor's Coordinator on Homelessness (GCH) at Hawaii State Capitol, 415 S. Beretania St., Room 415, Honolulu, Hawaii 96813; Telephone (808) 586-0193 Fax (808) 586-0019; or e-mail [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov). Agendas and minutes are also available on the internet at <https://homelessness.hawaii.gov/hich/agenda-and-minutes/>

If you require special assistance, auxiliary aid and/or service to participate in this event (i.e. sign language interpreter; interpreter for language other than English, or wheelchair accessibility),

please contact the GCH at (808) 586-0193 or email your request to [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov) at least three (3) business days prior to the meeting. We will try to obtain the auxiliary aid/service or accommodation, but we cannot guarantee that request will be filled.

Item III.

Regular Meeting Minutes  
September 19, 2022

## Hawaii Interagency Council on Homelessness (HICH)

Joint In-Person and MS Teams Virtual Meeting and Teleconference

1390 Miller St. Conference Room 1 Honolulu, HI 96813

Monday, September 19, 2022

10:00 a.m. – 12:00 p.m.

### Council Attendees:

|                           |  |
|---------------------------|--|
| Mr. Scott Morishige       | Chair  |
| Ms. Lila King for         | Director of the Department of Human Services (DHS)   |
| Mr. Harold Brackeen III   | Administrator of the Homeless Programs Office of DHS   |
| Mr. Tommy Johnson for     | Director of the Department of Public Safety (PSD)  |
| Mr. Francis Keeno for     | Director of the Department of Business, Economic Development and Tourism (DBEDT)                   |
| Ms. Cynthia Rezentes for  | Chair of the Department of Hawaiian Home Lands (DHHL)  |
| Mr. Capsun Poe for        | Chair of the Office of Hawaiian Affairs (OHA)  |
| Ms. Erin Yamashiro for    | Attorney General (AG)  |
| Ms. Toby Portner for      | Superintendent, Department of Education (DOE)  |
| Director Hakim Ouansafi   | Executive Director, Hawaii Public Housing Authority (HPHA)   |
| Director Lori Tsuhako for | Mayor of the County of Maui  |
| Ms. Ailina Laborte for    | Mayor of the City & County of Honolulu   |
| Ms. Ashton Varner for     | Mayor of the County of Kauai   |
| Ms. Sharon Hirota for     | Mayor of the County of Hawaii  |
| Mr. Mark Chandler         | U.S. Department of Housing & Urban Development (HUD)<br>Office of Community Planning & Development |
| Mr. Art Minor for         | U.S. Department of Veterans Affairs (VA)   |
| Ms. Kristen Alice         | Continuum of Care for the County of Hawaii   |
| Ms. Maude Cumming         | Continuum of Care for the County of Maui   |
| Ms. Makana Kamibayashi    | Continuum of Care for the County of Kauai  |
| Ms. Laura Thielen         | Continuum of Care for the County of Honolulu   |
| Pastor Daniel Kaneshiro   | Faith-based Community Representative   |

### Absent:

Director or designee for Department of Health (DOH); Director or designee for Department of Labor & Industrial Relations (DLIR); Adjutant General or designee for Department of Defense (DoD); Representative from the Hawaii State House of Representatives; Representative from the Hawaii State Senate; Business Community Representative

### Staff:

Mr. Justin Limasa, Homelessness Assistant; Ms. Emma Grochowsky, Homelessness Special Assistant; Ms. Cheryl Bellisario, Homelessness Administrative Assistant; Ms. Lili Young, Deputy Attorney General

### Special Guests:

- I. **Call to Order. Taking of the Roll [0:00].** Roll was taken and there was a quorum established with 19 out of 27 members. The meeting was called to order at 10:13 a.m. by the Chair.

[7:12] Chair Morishige welcomed everyone and reviewed several general housekeeping items related to the joint in-person and virtual teleconference platform. Attendees were asked to keep their device on 'mute' unless speaking, and members were asked to notify staff when leaving the meeting. The Chair reminded speakers to announce themselves before speaking and to use the "raise hand" feature as appropriate. The Chair reminded members that they will be required to have their cameras 'on' for the duration of the meeting. Members and attendees were informed of the in-person meeting location located at 1390 Miller St., Conference Room 1. The Chair reminded attendees that the meeting will be recorded and will be available at <http://homelessness.hawaii.gov>.

- II. **Overview and Approval of Agenda [9:26]**. The Chair presented the agenda for review and requested a motion to approve the agenda.

[10:54] Ms. Tsuhako moved and [11:04] Ms. Rezendes seconded to approve the agenda as presented. [11:08] Seeing no additions or corrections at this time, the Chair called the question. The motion passed unanimously.

- III. **Approval of Minutes [11:27]**. The Chair reminded members that the July 18, 2022, meeting minutes were available electronically. The Chair provided time for members to review the minutes and asked if there were any additions or corrections.

[12:41] Ms. Tsuhako moved and [12:56] Ms. Laborte seconded to approve the minutes as presented. [13:05] Seeing no additions or corrections at this time, the Chair called the question. The motion passed unanimously.

- IV. **Public Testimony [13:18]**. Chair Morishige opened the floor to public testimony on any agenda item and reminded attendees that public testimony will also be accepted after each agenda item under 'New Business' and 'Continuing Business.' There was none.

- V. **New Business [14:07]**.

- a. **Discussion regarding the utilization of Emergency Housing Vouchers (EHVs) statewide, and the impact of EHVs on the homelessness system. [14:15]**

Presentation by Ms. Laura Thielen (Partners in Care, Oahu Continuum of Care) and Ms. Maude Cumming (Bridging the Gap) [14:37].

[14:37] Ms. Thielen provided an update on the status of Oahu Emergency Housing Vouchers. A total of 182 EHVs through the Hawaii Public Housing Authority were made available beginning in October 2021, and another 312 EHVs through the City & County of Honolulu were made available beginning in May 2022. Partners in Care (PIC), representing the Oahu Continuum of Care, is partnering with both Public Housing Authorities (PHAs) to administer the EHVs.

The priority for HPHA EHVs was to implement a move-on strategy for formerly homeless households who had been leased up through another program and still needed ongoing housing assistance payments with fewer intensive services. The City & County of Honolulu is reviewing 10 applications per week.

Ms. Thielen highlighted the challenges with obtaining all required documents for the EHV program, which can be 25 individual pieces of documentation or more. These documents are required by the PHAs and can pose a barrier for people who have lost their documents. PIC has implemented a move-on strategy for appropriate households who are already in permanent supportive housing programs. Identifying scattered-site units for those moving into new units continues to be an ongoing challenge for the PIC Landlord Engagement Program team.

*Question and Answer*

[19:06] Ms. Rezendes asked which documents were the most challenging to obtain.

- [19:13] Ms. Thielen stated that documents such as verification of income and assets, along with vital documents from other states, can be especially difficult. Ms. Thielen also noted that the benefit of acquiring these documents can put households in a better position for other housing programs in the future if they are not selected for the EHV program.



[20:26] The Chair provided additional background information about the creation of the EHV program and required partnerships between the local PHAs and Continua of Care. The Chair also noted that the population of people who are at-risk of homelessness can be a challenge for homeless service providers.

- [21:43] Ms. Thielen added that the at-risk population continues to be a gap because homeless service providers are contracted to work with people experiencing homelessness. For those on the verge of homelessness or housing instability, there may be difficulty connecting with programs designated for people who are literally homeless. In addition, the EHV process can be difficult to navigate without a case manager.

[24:03] The Chair thanked Ms. Thielen and stated that the EHV program has been a learning experience for all parties who were tasked with working together.

[24:53] Ms. Cumming echoed the statements made by Ms. Thielen, clarifying that Bridging the Gap (BTG) elected not to prioritize those who were at-risk of homelessness. BTG is prioritizing literally homeless or recently homeless (i.e. became housed within the last 12 months through CES and able to transition to EHV). Every island has a different percentage of how many literally homeless and recently homeless households they have enrolled in the EHV program. Document readiness is a CoC priority regardless of EHV placement.

Maui County was issued 76 vouchers, with 25 currently leased and 9 pending. Hawaii County was issued 110 vouchers, with 29 currently leased and 26 pending. Kauai County was issued 28 vouchers, with 9 leased and 12 pending. BTG is confident that they will be able to utilize all EHV's before the lease-up deadline of September 30<sup>th</sup>, 2023.

#### *Question and Answer*

[26:51] The Chair asked both presenters to share information about unit inventory and landlord recruitment challenges, especially for units within the Fair Market Rent range.

- [27:26] Ms. Cumming stated that BTG incentivizes landlords with a remediation fund and affirmatively outreaches landlords who may have units available in the future. Unit search continues to remain a challenge due to low inventory count.
- [28:23] Ms. Thielen added that PIC's Landlord Engagement Specialists work together to share information about units that might not work for one program, but could work for another. Identifying vacant units is a challenge that is increasing every day.

[29:01] The Chair asked both presenters to comment on the turnaround time for mandatory unit inspections, noting that the Hawaii Public Housing Authority offered specialized training for PIC staff to assist with unit inspections.

- [29:56] Ms. Thielen confirmed that HPHA offered an opportunity for PIC staff to be trained in the HUD Housing Quality Standards (HQS) unit inspection procedures, which allowed inspections to be accelerated. The City & County of Honolulu conducted all of their own inspections.
- [30:41] Ms. Cumming stated that the neighbor island PHAs did not have an opportunity to train outside staff in the inspection process, but added that remote inspections were helpful.

[31:02] The Chair thanked both CoCs for their dedication and flexibility throughout the EHV process. The Chair displayed Hawaii's EHV utilization on the [HUD EHV Data Dashboard](#), noting that many other communities appear to be experiencing similar lease-up challenges. The Chair noted that understanding the lessons learned from the EHV implementation will be important if HUD continues to issue new vouchers with PHA and CoC partnerships.

[32:44] Mr. Ouansafi stated that the EHV program was a new endeavor for HPHA and came with a different set of requirements. HPHA is grateful to the CoC for their hard work and flexibility throughout the process.

Mr. Johnson's attendance was noted at 10:25 am. Quorum was updated to reflect 20 out of 27 members present. Mr. Chandler joined the meeting at 10:38 a.m. Quorum was updated to reflect 21 out of 27 members present.

**b. Discussion regarding Homelessness Awareness and educational activities planned for Homelessness Awareness Month and Hunger and Homelessness Awareness Week in November 2022. [33:35]**

Presentation by Ms. Cheryl Bellisario (Office on Homelessness & Housing Solutions), Ms. Kristen Alice (HOPE Services Hawaii), Ms. Laura Thielen (Partners in Care, Oahu Continuum of Care), and Ms. Ashton Varner (Kauai County Housing Agency) [33:47].

[34:07] Ms. Bellisario introduced herself, Ms. Kristen Alice, and Ms. Ashton Varner.

[34:57] Ms. Varner recognized Ms. Bellisario for her advocacy coordination and organization throughout the year. Hunger and Homelessness Awareness Week occurs in November, typically the week before Thanksgiving, and the State of Hawaii recognizes the entire month of November as Homeless Awareness Month. In addition, Hawaii island specifically recognizes Hawaii Housing Month.

[36:30] Ms. Alice provided a background on the goals for November's advocacy events, including a call to dispel some of the myths about why people become homeless and who is experiencing homelessness. This came out of local recommendations from Community Alliance Partners members who wanted to focus on local resources and initiatives in the community. In addition, the decision to recognize Hawaii Housing Month is critical because housing is essential to ending homelessness.

[39:12] Ms. Alice provided an overview of Hawaii Housing Month advocacy campaigns, including:

- Social media awareness regarding affordable housing disparities, including data and roundtable interviews showing the disparity between the average wage earner and the cost of living in Hawaii.
- West Hawaii Luncheon at the Old Kona Airport on November 3<sup>rd</sup>.
- Discussions with members of the Finland delegation who traveled to the Social Housing Festival on November 15<sup>th</sup> and 16<sup>th</sup>, including leaders from Finland who have implemented successful policies to reach "functional zero" for homelessness.

Ms. Alice stressed the importance of offering opportunities to bring people with lived experience and members of the public together to have an open dialogue.

[44:15] Ms. Bellisario provided an overview of events on Maui during the month of November, including:

- Mayor's Proclamation on November 14<sup>th</sup>.
- Sign waving in central and west Maui on November 15<sup>th</sup>.

- Candlelight vigil for those who have passed away while experiencing homelessness on November 16<sup>th</sup>.
- The Patrick Foyle Resource Fair at The Salvation Army on November 17<sup>th</sup>.

[47:09] Ms. Thielen provided an overview of events on Oahu during the month of November, including:

- Sign waving and rally at the Hawaii State Capitol on November 15<sup>th</sup> (tentative).
- Kakaako resource and service fair on November 16<sup>th</sup> (tentative).
- Discussions with members of the Finland delegation from November 16<sup>th</sup> through November 19<sup>th</sup>.
- Homelessness Awareness & Housing Solutions Conference at the Koolau Ballrooms on November 18<sup>th</sup>.

Ms. Thielen reminded attendees that registration for the Homelessness Awareness & Housing Solutions Conference is still open. Other events during the week are free of charge and community stakeholders are encouraged to attend.

[50:06] Ms. Varner provided an overview of events on Kauai during the month of November, including:

- Mayor's Proclamation and recognition of the work of homeless service providers on November 14<sup>th</sup>.
- Sign waving on the County lawn on the afternoon of November 14<sup>th</sup>.
- Project Housing Connect at The Salvation Army in Hanapepe on November 16<sup>th</sup> and at The Salvation Army in Lihue on November 17<sup>th</sup>. In addition to existing homeless service providers, this event attracts some agencies that may not be able to do outreach or free services throughout the year, such as the Humane Society and other local businesses.

[52:56] Ms. Bellisario highlighted the importance of storytelling opportunities and roundtable interviews with stakeholders. Another planned activity is a sign-on letter with media coverage, similar to previous efforts to urge the Hawaii State Legislature to support funding for homeless services and housing. This is increasingly important this year as some funding for homeless services has been replaced by non-renewable American Rescue Plan Act (ARPA) funds. In addition, CoC stakeholders are planning to write editorial pieces for local media.

Mr. Brackeen III left the meeting at 10:53 a.m. Quorum was updated to reflect 20 out of 27 members present. Mr. Brackeen III returned at 10:55 a.m. Quorum was updated to reflect 21 out of 27 members present. Mr. Chandler left the meeting at 11:00 a.m. Quorum was updated to reflect 20 out of 27 members present.

[57:57] The Chair thanked the presenters and noted members who joined and exited the meeting. The Chair reminded members that their cameras must remain 'on' for the duration of the meeting for their attendance to be counted.

Presentation by Chair Morishige (OHHS) [59:00].

The Chair provided an overview of Section 8-23, Hawaii Revised Statutes, which designates the month of November as "Homelessness Awareness Month" to promote public awareness of homelessness as a significant societal, public health and welfare, and public housing shortage problem.

The Chair added that the Statewide Homelessness Awareness & Housing Solutions Conference is on November 18<sup>th</sup> and reminded attendees of the various events planned around the conference. The Chair recognized the work of PIC and the CoC Awareness Chairs who planned the conference.

VI. **Continuing Business [1:01:21].**

- a. **Discussion and possible action regarding revisions to the Hawaii State Framework to Address Homelessness and ten-year strategic plan to address homelessness, including specific strategies, tactics, and metrics and examining the intersection between local initiatives and federal initiatives to address homelessness. [1:01:21]**

The Chair reminded the Council of the revisions to the Ten-Year Strategic Plan to incorporate the three basic levers of change, including focusing on competencies among frontline providers, building leadership capacity, and focusing on organizational drivers.

Presentation by Ms. Emma Grochowsky (Office on Homelessness & Housing Solutions) [1:03:11].

Ms. Grochowsky provided an overview of the FY23 update to the Homeless Services Fiscal Map. The purpose of the fiscal mapping project is to provide an overview of government funding for homeless services, identify trends, gaps, and impacts, and support funder and stakeholder collaboration. The map reflects services and programs that exclusively serve people experiencing homelessness or those who are at imminent risk of homelessness, along with essential administrative functions (e.g. HMIS, CES, etc.).

The FY23 update includes many updated contract amounts, though some amounts were unchanged from the previous year. State and City & County of Honolulu Grant-in-Aid projects for homelessness were also included. In addition, funders were asked to indicate whether American Rescue Plan Act (ARPA) funds were used to replace any gaps in general funds.

The fiscal mapping project yields several system-level observations:

- Funding for permanent housing and shelters remains high. Approximately \$2 of every \$3 in government funding for homeless services is for permanent housing or shelters.
- ARPA has replaced general funds shortfalls for some services. For two State funders who reported ARPA allocations for existing programs, ARPA funds made up approximately one-third of their funding for homeless services.
- Contract funding is only one piece of the puzzle. The value of other types of contributions, including mainstream resources with a homeless preference, buildings and land, in-kind services, and fee-for-service reimbursements (e.g. Medicaid), is difficult to capture.

While every effort is made to capture all known sources of funding for homeless services, data is based on publicly available records and funder disclosures. Capturing accurate funding levels for programs that provide multiple services may be difficult. Funding allocations for any program type are not considered a reflection of the importance or effectiveness of the program.

A demonstration of the FY23 Homeless Services Fiscal Map dashboard was provided. Within the coming days, there will be slight changes to better drill down some funding allocations, particularly for the neighbor islands.

[1:11:31] The Chair thanked Ms. Grochowsky and added that OHHS will do its best to work with any incoming staff during the change of administration to ensure activities like the fiscal mapping project will continue. The Chair added that the focus on ARPA allocations will be very important, especially as the sustainability of programs comes into question.

Presentation by Ms. Emma Grochowsky (Office on Homelessness & Housing Solutions) [1:12:51].

Ms. Grochowsky provided an overview of the findings of the OHHS report on "Non-Traditional Housing for People Exiting Homelessness: Lessons Learned and Best Practices." The report was produced by Harvard Kennedy School fellow Lindsay Apperson, who spent the summer with OHHS. Ms. Grochowsky recognized Ms. Apperson's work on the report and the contributions of developers, property managers, service providers, and government stakeholders who were interviewed.

Non-traditional housing projects surveyed for the report included prefabricated units, modular units, tiny homes, repurposed buildings, and SRO conversions of traditional homes. All 11 projects were exclusively for people exiting homelessness and the report focused on lessons learned from three key phases: development, operations, and services.

Stakeholders engaged in the development process were asked questions related to the planning and construction of units. Developers generally agreed that the use of waivers and exemptions allowed projects to be built faster, saving time and overall cost. However, the use of temporary waivers limits the replicability of projects and may result in some projects being incompatible with other funding sources. The decisions to save costs upfront may result in longer-term costs in the form of maintenance, repair, or replacement.

Property managers were asked about operational costs and activities, including the determination of rent and utility costs. Because most projects served households in the 0-50% AMI range and priced their rent amounts accordingly, rent revenue alone was not sufficient to cover all operating costs. Several projects appreciated the flexibility in tenant selection, accepting referrals from their respective CoC's By-Name List and directly from providers and applicants. This resulted in better tenant recruitment for housing projects with very specific configurations or eligibility requirements. Finally, some project budgets included one-time operational funding that will need to be replaced upon expiration.

All projects offered a level of supportive services to residents. Case management services were essential to ensuring residents had the wraparound services necessary to navigate the transition from homelessness and to problem-solve situations that arise during tenancy. Community-building, especially in congregate settings, is also important to build relationships and help some residents overcome isolation. Similarly to operational funding, some projects will need to identify ongoing sources of funding for services.

The report identifies several key recommendations related to development, operations, and services:

- Emphasize the importance of permanent legislative methods to expedite the development of projects addressing homelessness and affordable housing.
- Prioritizing building with materials readily available locally to minimize supply chain issues and increased costs of repair and maintenance.
- Incentivize developers to consult with the project's target population, community members, property managers, and providers.
- Ensure projects have a source of ongoing operational funding.
- Include a contingency fund in operations or property management contracts to provide a safety net for non-profit property managers.
- Consider partnerships between agencies to share expertise and risk.
- Identify sources of funding to diversify revenue streams for supportive services, such as Medicaid Community Integration Services.
- Continue and expand targeted services for specific subpopulations.

OHHS is thankful to all stakeholders who contributed to this report and will be continuing to present these lessons learned.

[1:28:34] The Chair thanked Ms. Grochowsky and noted that the lessons learned through this project complement other initiatives to advance the development of truly affordable housing for people with very low incomes.

VII. **Permitted Interaction Group. [1:29:11]**

None.

VIII. **General Announcements [1:29:11].**

**A. Chairperson and Staff Reports: August / September 2022 [1:29:28]**

[1:29:28] The Chair highlighted several key focus areas in the past quarter:

- **[1:29:37] Establishment and facilitation of a supportive housing work group.**
  - Staff continue to facilitate a monthly Supportive Housing Work Group meeting for interested stakeholders. The goal for this group is to produce a case statement for the scaling of supportive housing statewide for vulnerable subpopulations. The next meeting is on September 20<sup>th</sup>, 2022. Please contact [cheryl.a.bellisario@hawaii.gov](mailto:cheryl.a.bellisario@hawaii.gov) to be added to the meeting.
- **[1:30:40] Eviction prevention resources updated.**  
<http://homelessness.hawaii.gov/eviction-prevention>
  - The OHHS website has been updated with the latest eviction prevention resources. OHHS is receiving an increased number of inquiries regarding eviction prevention and rental assistance.
- **[1:31:22] Report on non-traditional housing for people exiting homelessness.**
  - The Chair reminded members that the report on non-traditional housing for people exiting homelessness will be available online.
- **[1:31:34] Overview of county-level special funds for housing and homelessness.**  
<http://homelessness.hawaii.gov/wp-content/2022/07/County-funds-slides-June-2022.pdf>
  - OHHS staff are continuing to map out county-level funding streams that can be used for affordable housing and homelessness.

[1:32:11] The Chair summarized the four performance benchmarks used to evaluate the implementation of the Hawaii State Framework to Address Homelessness for the current quarter (as of July 2022). Green color codes beside these metrics indicate a positive change since the last period. Yellow color codes indicate no change since the last period. Red color codes indicate a negative change since the last period.

- **[1:33:51] PIT Count: 5,973 people (2022 PIT Count)**
  - 2022 PIT Count reflects an overall 7.5% decrease statewide and is the lowest count since 2010. Oahu and Maui saw slight decreases, and Hawaii and Kauai saw slight increases.
  - Many of the decreases are driven by decreases in family homelessness and sheltered homelessness.
  - Increases in both CoCs were driven primarily by unsheltered homelessness among single adults and adult-only households.
  - PIT Count trends following the last economic recession resulted in a gradual increase in homelessness of 36% overall. Stakeholders should continue to be mindful of the long-term impacts of the economy on homelessness.

- Some of the efforts that contributed to the eventual decreases in homelessness included increasing housing inventory, either through permanent supportive housing or rapid rehousing, and increasing investments at both the State and federal levels.
- **[1:36:03] Housing Inventory Count: 4,984 beds (2022 HIC inventory)**
  - Since 2015, the composition of the HIC has changed significantly, with large increases in emergency shelter, rapid rehousing, and permanent supportive housing beds. At the same time, there was a reduction in transitional shelter and transitional housing due to changing federal priorities.
  - 2022 includes a category of “other permanent housing,” which includes newer types of permanent housing like the EHV program. At the time that the HIC was completed, the City & County of Honolulu’s allocation of 312 vouchers was not yet completed.
- **[1:37:57] Housing Inventory Count: Changes in Emergency Shelter Beds Over Time (2022 HIC Inventory)**
  - Emergency shelter beds on both Oahu and the neighbor islands increased over time.
- **[1:38:14] Housing Inventory Count: Changes in PSH Beds Over Time (2022 HIC Inventory)**
  - The number of PSH beds over time has also increased, including a significant increase between 2015 and 2016.
  - Increasing the number of PSH beds is critical to addressing people who have both a history of homelessness and disabling medical or behavioral health conditions.
- **[1:38:55] Permanent Housing Placements: 33% exits to PH on Oahu and 46% exits to PH on the neighbor islands (Jan – July 2022)**
  - The percentage of exits to permanent housing has declined since 2020.
  - There are also fewer exits in the system overall. In 2021, the average number of people exiting any homeless program was over 1,200. In 2022, that number has averaged around 850 people per month.
  - Fewer exits to permanent housing may be correlated with a lack of housing inventory and a market flooded with non-homeless households who have been using rental assistance vouchers.
- **[1:41:50] Exits to Permanent Housing by Program Type and County (Jan – July 2022)**
  - Overall, it has been challenging for programs of all types to exit people into permanent housing.
  - One possible explanation for higher rates of exits to permanent housing directly from the streets on the neighbor islands is the lower overall count of shelter beds.
- **[1:42:50] Emergency Shelter Length of Stay (Jan – July 2022)**
  - As of July 2022, the average length of stay in emergency shelters was:
    - 124 days on Oahu
    - 195 days on Maui
    - 130 days on Kauai
    - 98 days on Hawaii island
- **[1:44:37] Transitional Shelter Length of Stay (Jan – July 2022)**
  - As of July 2022, the average length of stay in transitional shelters:
    - 306 days on Oahu
    - N/A days on Maui
    - 262 days on Kauai
    - 593 days on Hawaii island

**B. Written Reports from Council Members [1:44:54].**



The following written updates are provided for the Council's consideration and review (the full write-ups for each representative are included in the meeting packet and meeting slide deck):

- *Department of Human Services (DHS) and Homeless Programs Office (HPO)*
- *Department of Health (DOH)*
- *Department of Labor & Industrial Relations (DLIR)*
- *Department of Business, Economic Development & Tourism (DBEDT)*
- *Department of Public Safety*
- *Department of Hawaiian Home Lands (DHHL)*
- *Department of Defense (DOD)*
- *Office of Hawaiian Affairs (OHA)*
- *Department of the Attorney General*
- *Department of Education*
- *Hawaii State House of Representatives*
- *Hawaii State Senate*
- *Hawaii Public Housing Authority*
- *City & County of Honolulu*
- *County of Kauai*
- *County of Maui*
- *County of Hawaii*
- *Continuum of Care for Hawaii Island*
- *Continuum of Care for Maui*
- *Continuum of Care for Kauai*
- *Continuum of Care for Oahu (Partners in Care)*
- *U.S. Department of Housing and Urban Development*
- *U.S. Department of Veterans Affairs*
- *Faith-based community*
- *Business community*

[1:45:02] The Chair offered Ms. Rezendes an opportunity to provide additional information regarding DHHL's Strategic Plan and other initiatives.

[1:45:27] Ms. Rezendes encouraged attendees to view the strategic plan on DHHL's website at: <http://dhhl.hawaii.gov/wp-content/uploads/2022/08/C-4-Ex-A-Act-279-Prelim-Strategic-Approach-Aug-2022.pdf>. This plan must be submitted to the Legislature by December 2022.

Ms. Rezendes noted that many of these investments will be in infrastructure investments, adding that DHHL has land that cannot be used for housing until the infrastructure needs are met. Developing the necessary infrastructure will help to allow beneficiaries to build their own homes if they are eligible. Other notable challenges include the capacity of existing contractors and vendors to help complete the work within the time allotted. DHHL is partnering with other State organizations to do a planning survey again this year.

[1:50:12] The Chair also noted that an update of DHHL's rent and mortgage relief programs is provided in the packet and that an RFP will be released soon to rehabilitate a Kalaeloa property to be used for beneficiaries experiencing homelessness.

[1:51:29] Ms. Rezendes added that DHHL's data-sharing agreement with BTG has been signed and DHHL will begin working on analyzing their PIT Count data as soon as possible.

[1:52:04] The Chair thanked Ms. Rezendes for her work on the data-sharing agreements and summarized updates from the Department of Veterans Affairs regarding their expanded eligibility for some VA housing programs.



[1:52:25] The Chair summarized updates from the Hawaii State Senate, recognizing the County of Kauai's efforts to build housing for people in the 30-60% AMI range.

[1:52:47] The Chair summarized updates from Community Alliance Partners, highlighting the funding from the Harry & Jeanette Weinberg foundation that allowed CAP to organize in-person professional development trainings with staff from OrgCode Consulting. CAP is also continuing to work on advocacy related to Ordinance 22-26, which allows a percentage of taxes on luxury second homes to be allocated toward housing and homelessness. Most ESG-CV programs are winding down, with the exception of the Ka Lamaku emergency shelter. The County issued an RFP to continue shelter operations through June 2023.

[1:54:16] The Chair summarized updates from the County of Kauai, including the County's efforts to continue processing housing voucher applications for multiple programs and using CDBG funds to replace the aging septic system at the Kauai Economic Opportunity emergency shelter. The shelter is now connected to the municipal water system and will be able to increase capacity in the future. Other updates include the creation of mental health flow charts and resources with the help of a summer intern, the use of ARPA funds for one-time outreach support expenses, and a schedule for future housing development.

[1:55:56] Ms. Varner added that the County recently issued a press release detailing the changes to the CRUA rental assistance program, which is now available on their website at: [http://www.kauai.gov/Portals/0/Mayor/PIO/PR\\_2022-09-15Countysrentalutilityassistanceprogramenterstransitionalphase.pdf?ver=2022-09-15-134718-213](http://www.kauai.gov/Portals/0/Mayor/PIO/PR_2022-09-15Countysrentalutilityassistanceprogramenterstransitionalphase.pdf?ver=2022-09-15-134718-213).

[1:56:06] The Chair summarized updates from the County of Maui, including the issuance of an RFP for the Maui County Strategic Homeless Plan.

[1:56:43] Ms. Tshako added that the RFP is now posted.

[1:56:52] The Chair recognized Mr. Johnson's departure and added that Bill 108, permitting the use of vehicles for human habitation at County parking lots, was passed and a site in central Maui has been identified. The County is also working on a medical outreach program using federal funds and is hoping to complete landscaping work at Huliau in the near future.

[1:57:44] The Chair summarized updates from the County of Hawaii. The Office of Housing and Community Development will be presenting its Strategic Roadmap on Homelessness and Housing to the Hawaii County Council tomorrow. Following the presentation, the County plans to issue an RFP with plans to have contracts in place by early 2023. Operations at facilities such as the Keolahou Emergency Shelter and the Ulu Wini Assessment Center are ongoing.

[1:58:39] The Chair summarized updates from the City & County of Honolulu. The City's HONU program recently transitioned to a location near Middle St. and has served a total of 65 individuals since August 5<sup>th</sup>. The City is working to update its action plan to address the needs of individuals and families experiencing homelessness, and the City Council recently approved the continued management of five Special Needs housing projects.

[1:59:33] The Chair summarized updates from Bridging the Gap and Partners in Care (Oahu Continuum of Care). The primary focus of both CoCs has been the Special and Regular NOFO process for HUD CoC funds.

[2:00:08] Ms. Thielen added that PIC's goal is to bring in an additional \$2.5M annually to the Oahu Continuum of Care through the Special NOFO process.

Mr. Johnson and Mr. Minor left the meeting at 12:02 p.m. Quorum was updated to reflect 18 of 27 members present.

**IX. Topics for Upcoming Meetings [2:00:51]**

The Chair asked members to contact his office with additional suggestions for upcoming meetings. The office can be reached at 586-0193 or by e-mail at [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov).

**X. Executive Session [2:01:04]**

Pursuant to H.R.S. §92-7(a), the Council may, when deemed necessary, hold an Executive Session on any agenda item without the written public notice if the Executive Session was not anticipated in advance. Any such Executive Session shall be held pursuant to H.R.S. §92-4 and shall be limited to those items described in H.R.S. §92-5(a). Discussions held in Executive Session are closed to the public.

The Chair stated that an Executive Session is not necessary at this time.

**XI. Meeting Schedule [2:01:10]**

The following Council meetings are proposed for the 2022 calendar year:

- Monday, November 21<sup>st</sup>, 2022, 10:00 a.m. to 12:00 p.m.

The Chair noted that the December meeting has been moved to November 21<sup>st</sup>, 2022 due to the ending of the Chair's term.

**XII. Adjourn [2:01:57]**

Chair Morishige entertained a motion to adjourn.

[2:02:05] Motion was made by Mr. Ouansafi and [2:02:10] seconded by Ms. Tshako.

[2:02:11] The Chair called for the question. The motion passed unanimously. The meeting was adjourned at 12:08 p.m.

**MINUTES CERTIFICATION**

Minutes prepared by:

\_\_\_\_\_  
Emma Grochowsky  
Homelessness Special Assistant

\_\_\_\_\_  
Date

Approved by the Hawaii Interagency Council on Homelessness at their Regular Meeting on November 21, 2022.

[ ] As Presented    [ ] As Amended

\_\_\_\_\_  
Scott S. Morishige, MSW  
Chair

\_\_\_\_\_  
Date

**Item V.a.ii.**

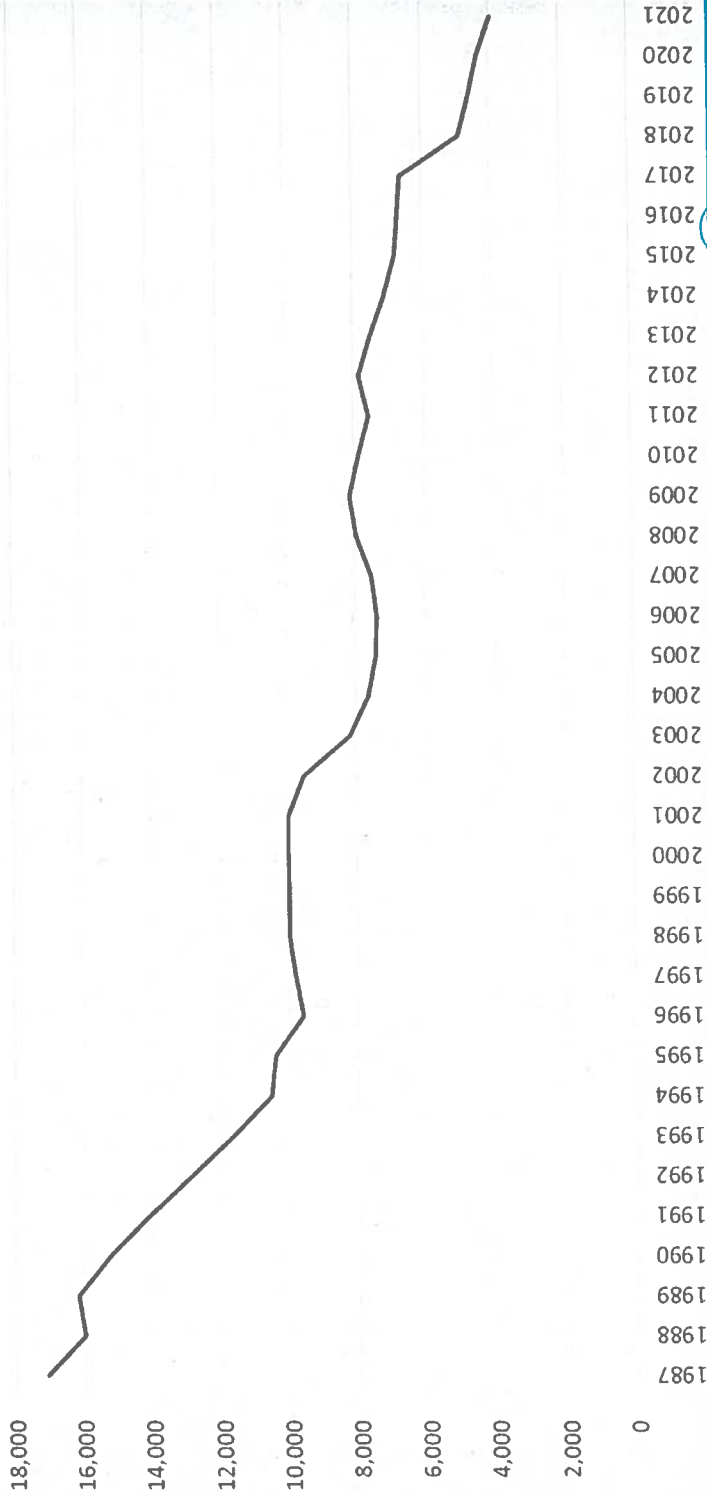
**Presentation by Hawaii Housing  
Affordability Coalition**

# Hawai'i's Delegation to Finland



# Finland's Approach is working

Homelessness in Finland 1987-2021  
(homeless people living alone, families excluded from statistics)

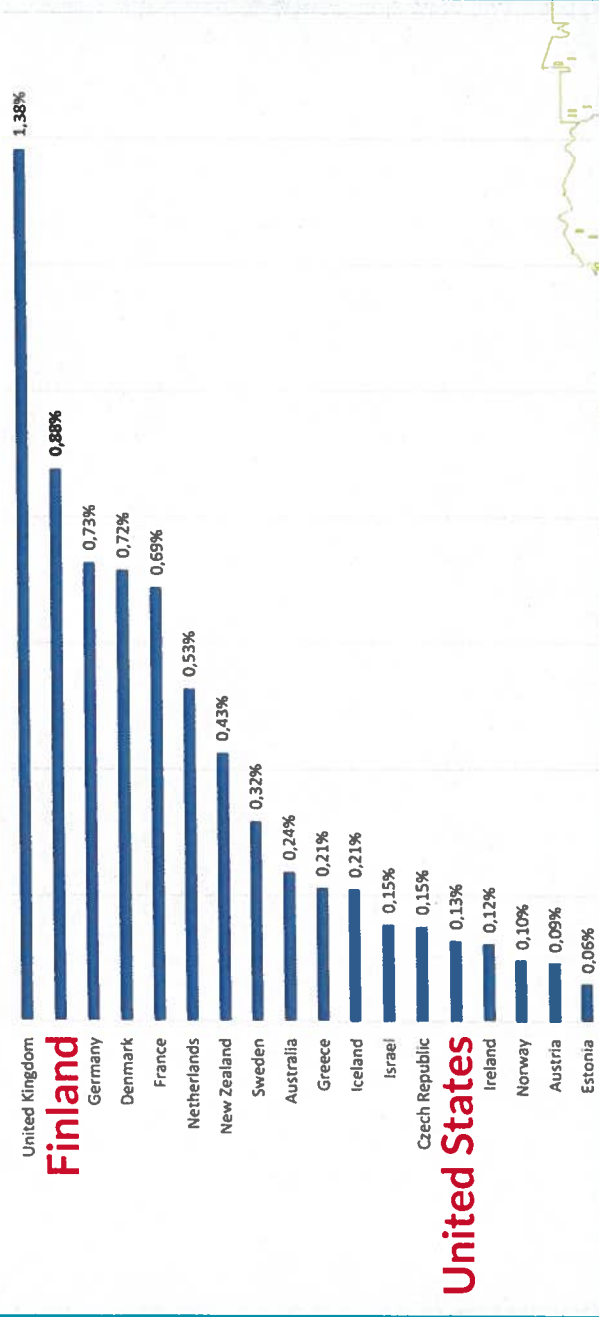




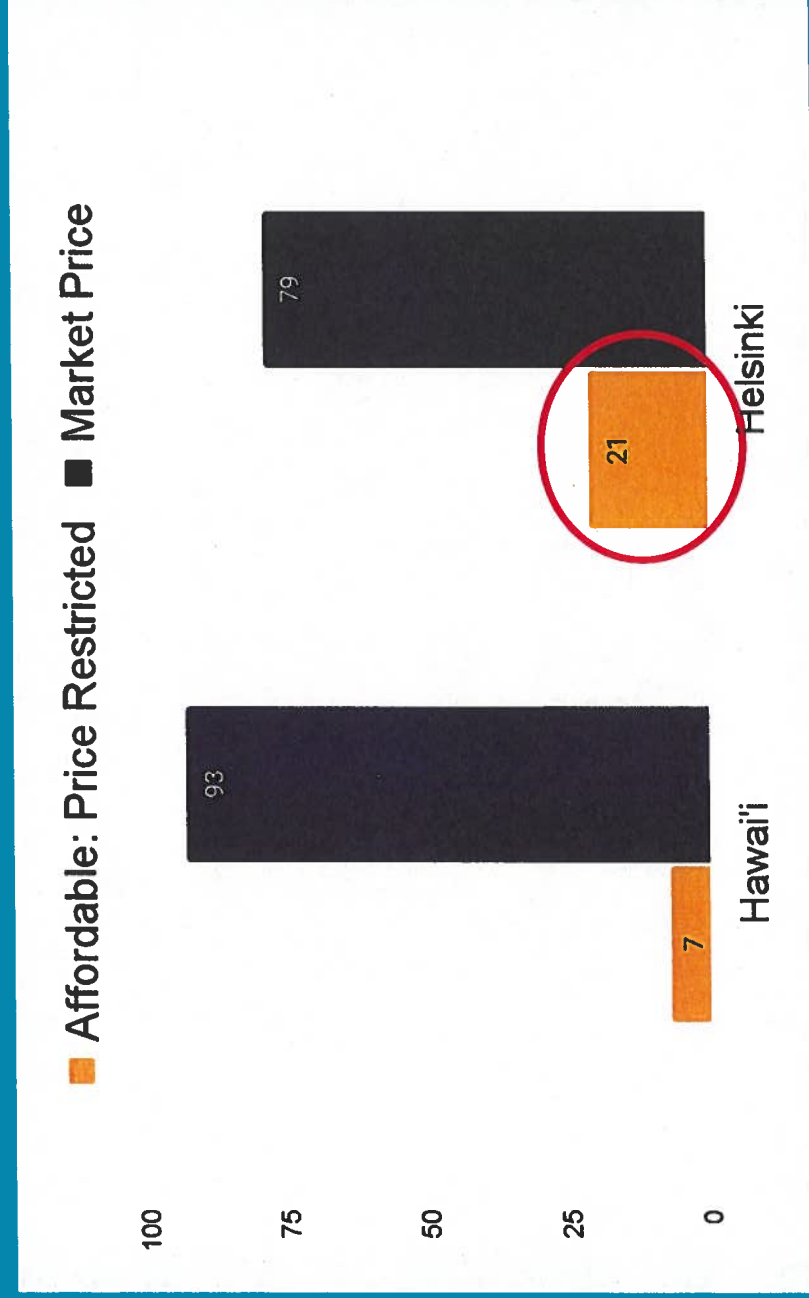
# Ending homelessness does require public investment

## Government Spending on Housing Allowances in OECD as % of GDP (2020 or last year available)

<https://www.oecd.org/housing/data/affordable-housing-database/housing-policies.htm>



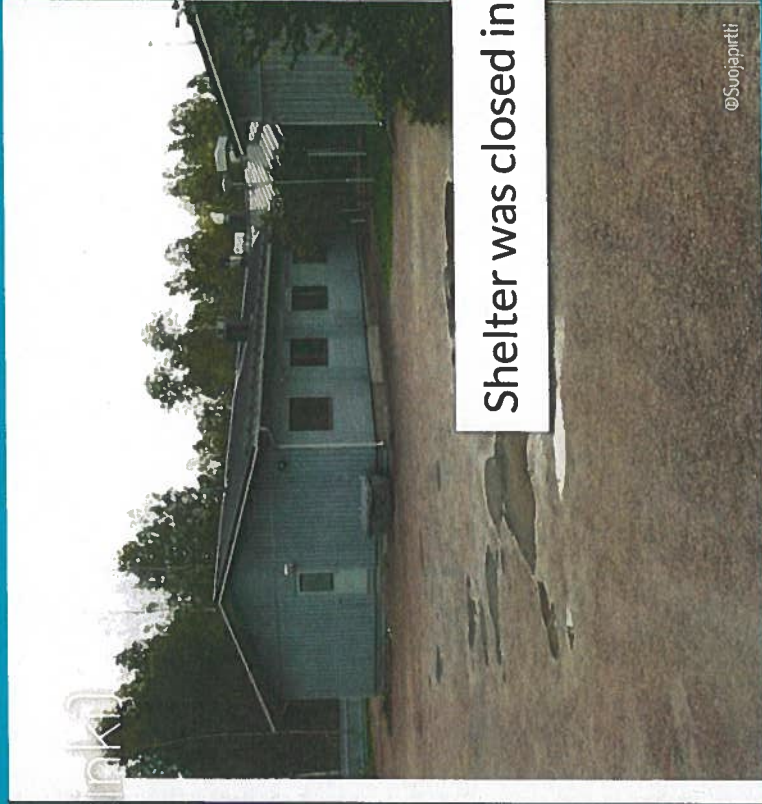
# Hawai'i vs Finland : Affordable Homes vs. Market



# Mindset Shift to Housing as a Human Right



Sahaajankatu (City of Helsinki)  
80 bed places, closed down in 2009.



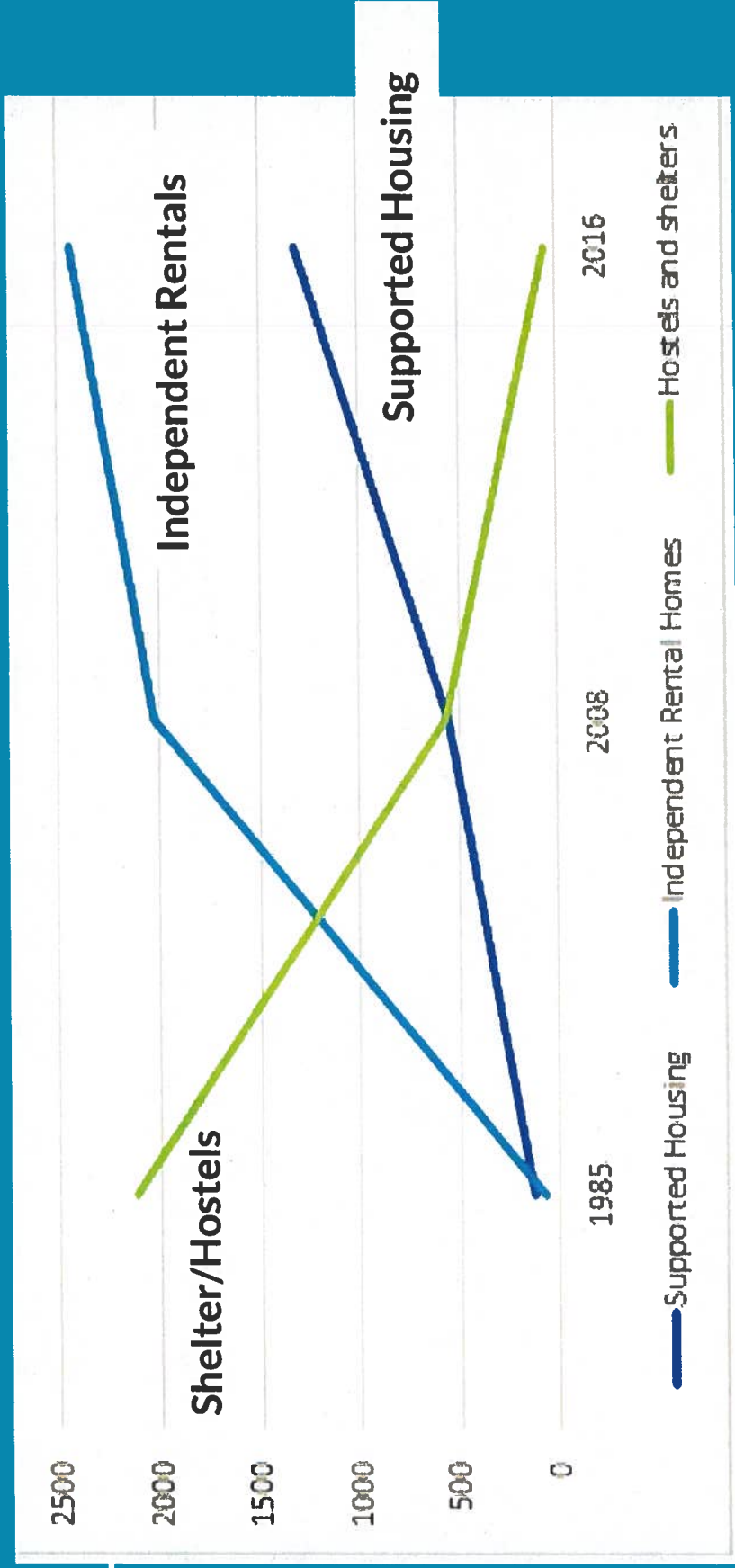
Shelter was closed in 2009

©Suojapirtti

National Programs to Close Shelters. Replace with Permanent Housing



# Transition away from Shelters: 1985-2016

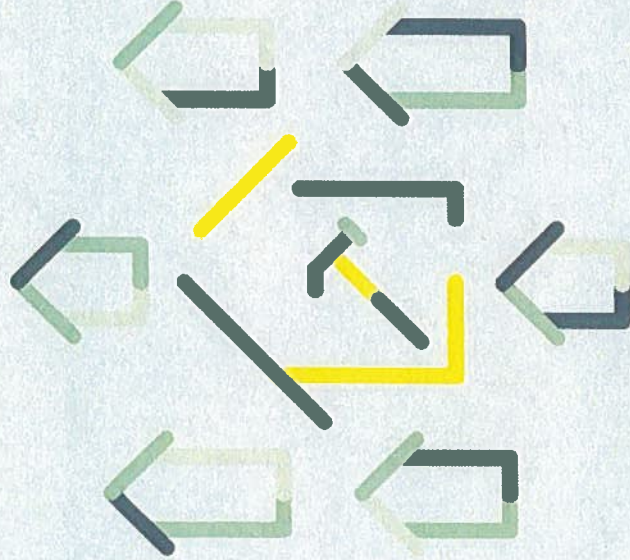


## Finland embraces a systemic approach

The Government is committed to ending homelessness

HOMELESSNESS COMPLETELY  
ERADICATED  
BY 2027

CONTRACTS  
BETWEEN THE  
GOVERNMENT AND  
THE CITIES



INCREASE AFFORDABLE  
HOUSING  
20% -> 35%

HOUSING COUNSELLING  
BECOMES STATUTORY

**Hawai'i can do it too.**

- **\$930M State funding for housing - 2022 Leg Session**
- **Counties Increasing Affordable Housing Fund  
(Maui \$58M, Big Island \$9M, Kauai 1-2% of RPT)**

**We are rowing in the right direction..**

**Item V.b.**

**2023 Advocacy Priorities**



# Looking Ahead to the 2023 State Legislative Session

Presented by:

Bob Wardlaw, PIC Advocacy Chair & Project Vision Hawai'i

Kristen Alice, CAP Advocacy Chair & HOPE Services

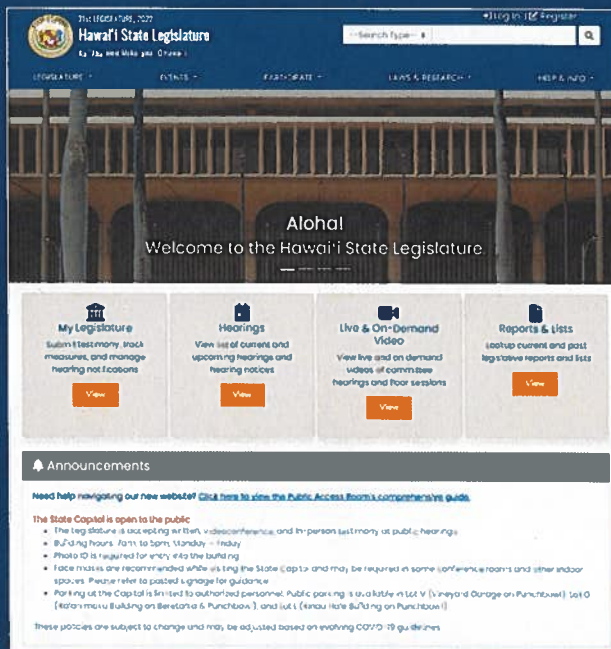
Cheryl Bellisario, Office on Homelessness & Housing Solutions

Hawai'i Interagency Council on Homelessness  
November 21, 2022

1

## The 2023 Hawai'i State Legislative Session is right around the corner!

It is that time of year again to look forward to what general legislative areas the Council will be supporting.



2



1.

Increase housing stock, including supportive housing and non-traditional housing such as Kauhale for people experiencing homelessness

3



2.

Keep people housed & sustain existing services, including maintaining funding for core homeless services

4

3.

1

Provide quality services for vulnerable individuals, including scaling services, increasing access to programs for higher needs populations, and paying workers a living wage

5

Don't forget to show your support for homelessness & housing programs through the sign-on letter to the Legislature by 11/23!

<https://forms.office.com/r/C29SB9CVaE>

Thank you!

6

**Item V.c.**  
**2023 PIT Count**



# 2023 Point In Time Count



**PARTNERS IN CARE**  
OAHU'S CONTINUUM OF CARE

1

## PIT Date

# January 23, 2023

Reflecting where people spent the  
night on January 22<sup>nd</sup>.



2

## Overview of PIT count

- The Point In Time (PIT) is mandated by HUD to be completed biennially.
- The results and quality of the PIT process play a role in federal funding.
- Carried out every January in the last 10 days of the month.
- A snapshot of how many individuals are experiencing homelessness in our community on a single day.
- On the local level, Point-In-Time counts help communities plan services and programs to appropriately address local needs, measure progress in decreasing homelessness, and identify strengths and gaps in a community's current plan.



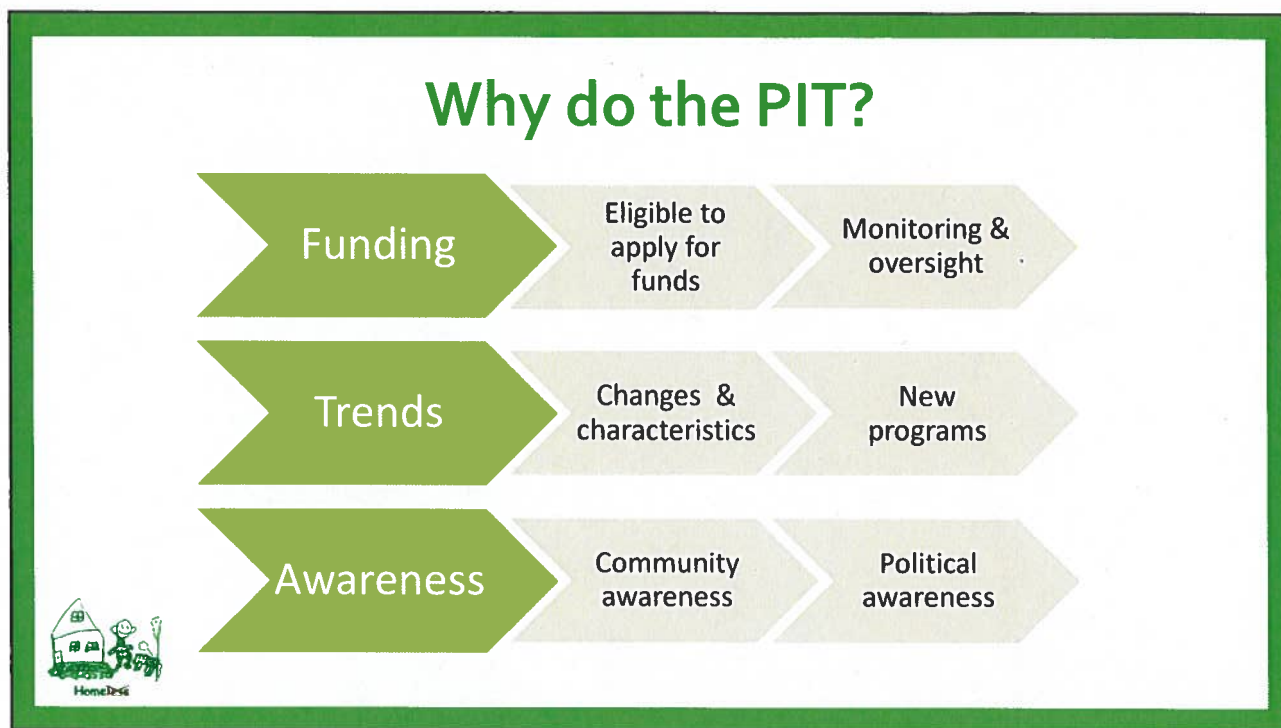
3

## Survey Tool Observation Tool

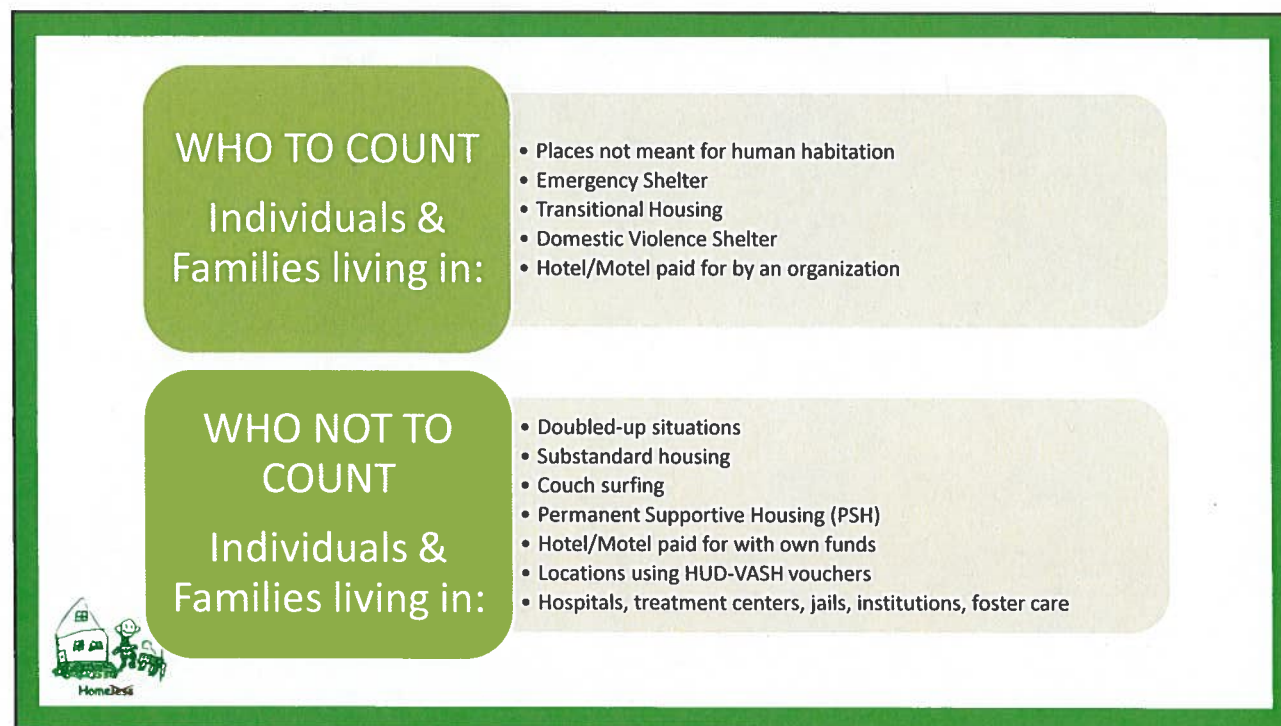
- There are two web-based tools that will be used during the count
  - Observation Tool
    - Basic demographic information
      - Used only if people refuse to complete full survey, they are sleeping or are in an area that is not safe
  - Survey
    - Full survey with about 30 questions that focus on demographics and reasons behind homelessness



4



5



6

## Volunteer Roles

- Planning
- Region Headquarters
- Collect Incentives
- Survey
- Survey Support

Speak with your Region Lead about what role is best for you.



7

## Survey Sample Script

*"Hello, my name is \_\_\_\_\_. Would you be willing to take a few minutes to answer some questions? I am helping our community learn more about people experiencing homelessness. Your privacy will be protected and respected. If questions make you uncomfortable, you do not have to answer them."*



8

## Survey Questions

- Full name & Birthdate
  - This is needed for de-duplication
- Demographics
  - Age, Race, Gender, Sexual Orientation
- Armed Service history
- Length and frequency of homelessness
- Personal information and sensitive questions.



9

## Report

- HUD Report
- Community Report
  - Includes
    - Demographics from Point In Time Count
    - HMIS information reflecting trends, and services over the prior year
    - Information from non traditional sources such as hospitals, jails, treatment centers
    - Deep dives on sub populations
      - Veterans
      - Hawai'ian, Pacific Islander
      - LGBTQ+



10

# QUESTIONS?

Email:

Wallace

[wallace@partnersincareoahu.org](mailto:wallace@partnersincareoahu.org)

Elliot Woods

[elliottw@partnersincareoahu.org](mailto:elliottw@partnersincareoahu.org)

Laura Thielen

[lthielen@auw.org](mailto:lthielen@auw.org)



**Item VIII.a.**

**Chairperson and Staff Reports  
(October-November 2023)**



# Highlights of Hawaii Interagency Council on Homelessness Staff Activities

## *Report for October 2022 thru November 2022*

This report summarizes highlights of Hawaii Interagency Council on Homelessness (HICH) staff activities and publications for the months of **October 2022 to November 2022**. Please feel free to share any of this information with your agency leadership and colleagues. For more information, please contact Scott Morishige, Coordinator on Homelessness, at 808-586-0193 or by e-mail at [scott.s.morishige@hawaii.gov](mailto:scott.s.morishige@hawaii.gov).

### Key Updates

The following are key updates from the past quarter from the Statewide Office on Homelessness and Housing Solutions and the HICH:

- **Webinar on institutional Re-Entry and Housing Needs.** The October 24, 2022 monthly webinar focused on presentations from RYSE regarding jail diversion partnerships for youth, the Going Home Hawaii coalition, and the Beyond Bars program. Presentation materials for the webinar are available at: <https://homelessness.hawaii.gov/wp-content/uploads/2022/10/OHHS-Webinar-October-2022.pdf>.
- **Continuation of Supportive Housing Work Group.** Staff are facilitating a monthly supportive housing work group meeting to build a case statement for the scaling of supportive housing statewide for different sub-populations, including but not limited only to people experiencing homelessness. The group meets monthly on the 3<sup>rd</sup> Tuesday of each month from 10-11 a.m. The final meeting was held on November 15, 2022. Staff are currently preparing a final report and legislative case statement to summarize the work group meetings. For more information, please contact Cheryl Bellisario at [Cheryl.a.bellisario@hawaii.gov](mailto:Cheryl.a.bellisario@hawaii.gov).
- **Ongoing Participation in Hawaii Emergency Management Agency (HI-EMA) Emergency Support Function 6 (ESF-6) for Mass Care (Shelter and Feeding).** HICH staff actively participate in weekly ESF-6 calls and provides updates on efforts in the homelessness system. The ESF-6 calls have served as a valuable resource to ensure a coordinated response in regard to planning for the end of the eviction moratorium, responding to changes in procedure for isolation and quarantine resources, and responding to requests for food and animal assistance during the pandemic.

### Reports and Plans

HICH developed the following resources, which are publicly available on the State homelessness initiative website:

- **Policy Brief: Understanding the Impact of American Rescue Plan Act Funding for Homeless Services.** On October 26, 2022, the HICH released a policy brief summarizing the impact of State and Local Fiscal Recovery Funds related to homeless services and making key policy recommendations. The brief is available at: <https://homelessness.hawaii.gov/main/policybrief-aarp/>.



## **HICH Performance Metrics**

In 2018, the HICH voted to adopt regular performance benchmarks to review performance in the homelessness system. There are four primary metrics – (1) Count, (2) Capacity, (3) Housing Placement, and (4) Length of Stay. The performance metrics for this past quarter are attached to this report, and reflects data as of July 2022 (the last full month for which complete data is available). See attached page.

## **Staffing Update**

The Community Development Specialist position is currently vacant. The term for the Chair ends on December 5, 2022.

## **Travel Reports**

Staff traveled to Kauai for activities related to Hunger and Homeless Awareness Week on November 16-17, 2022. Staff supported Project Homeless Connect, visited low-income housing sites on the island, and connected with key stakeholders on island.

## **Ongoing Activities**

The HICH Chair and staff continue to support efforts to address homelessness through a variety of activities as follows:

- **Program development and monitoring of Ohana Zone funded programs.**  
The Chair and staff assisted in supporting efforts related to the program development, monitoring, and implementation of various Ohana Zone funded programs. With the recent passage of Act 235, which appropriated an additional \$15M for the program, the Chair and staff have begun work on contracting with the four counties regarding the use of Ohana Zone funds. The proposed allocation is \$9M for the City & County of Honolulu, and \$2M each for the counties of Maui, Hawaii and Kauai.
- **Facilitation of Monthly Homelessness Funders Group.**  
The Chair and staff facilitate regular monthly meetings of a Homelessness Funders group that convvenes on the third Friday of each month. The funders group includes representatives from the four counties, U.S. Department of Housing and Urban Development, U.S. Department of Veteran Affairs, Oahu CoC, Bridging the Gap (CoC for Balance of State), the Hawaii Department of Health, Hawaii Department of Human Services, and the Office of Youth Services. The last meeting was held in October 2022.
- **Facilitation of State and County Homelessness Coordinator Meetings.**  
The Chair and staff facilitate monthly meetings of State and County homelessness coordinators on the second Friday of each month. The meeting includes coordinators for the four counties, as well as State coordinators for the Office of Hawaiian Affairs, DHHL, DOE, DLNR, and DOT respectively. The last meeting was held in October 2022.
- **Facilitation of Bi-Weekly Outreach Provider Meetings and Monthly Emergency Shelter Meetings.**  
The Chair and staff facilitate bi-weekly meetings of Oahu outreach providers on the second and fourth Thursdays of each month, which also includes a joint meeting with emergency shelters on a monthly basis. Meetings include participation from frontline outreach providers, as well as participation from the VA, DHS, DOH, Oahu CoC, City & County of Honolulu Department of Community Services and Office of Housing, OYS, Hawaii CARES line, HPD, Department of Transportation, and Department of Land & Nautral Resources. It is important to note that the group includes participation from both government funded and community-based outreach (e.g. Hui Aloha and Puuhonua O Waianae). The final outreach and shelter provider meeting for the year was held on November 10, 2022.

- **Facilitation of Bi-Weekly Meetings with Advocacy Committees of the Oahu CoC and Bridging the Gap (CoC for Balance of State).**  
The weekly advocacy meetings convened during the legislative session transitioned to monthly meetings in May 2022. The focus during the legislative interim is to explore County-level advocacy related to housing and homeless issues. The final bi-weekly meeting was held in October 2022.
- **Development and Facilitation of GCH Monthly Webinar Series.**  
HICH staff have developed a monthly GCH webinar series, building off the framework of the BHHSURG weekly webinars. The webinars highlight information and new programs from Oahu, as well as the neighbor islands. For more information regarding the monthly webinar series, visit: <https://homelessness.hawaii.gov/monthly-webinars/>. The final monthly webinar was held in October 2022.
- **Regular participation and membership in CoC chapter meetings in all four counties.**  
The office of the Governor's Coordinator on Homelessness is a member of the CoC chapters on Oahu, Kauai, and Hawaii island, and in the process of seeking membership for the chapter on Maui. The HICH Chair and staff have begun to regular attend monthly chapter meetings to better understand homelessness occurring in all four counties, and to increase understanding of on the ground efforts.
- **Coordination of homeless outreach and land management/public safety actions.**  
The Chair and staff continue work in collaboration with State agencies, county staff and legislators to respond to concerns about unauthorized encampments on public lands. This coordination includes consideration of longer-term strategies, including increasing efficiencies within various State departments. Both DLNR and HDOT are continuing the process of identifying potential lands that may be suitable to support additional shelter or programs for individuals experiencing homelessness to support the longer-term strategic efforts of the council.




The Coordinator also regularly receives and responds to correspondence from members of the general public via telephone, e-mail, and letters. During the reporting period, HICH staff noted a continued increase in correspondence from constituents in all four counties (Honolulu, Maui, Hawaii, and Kauai).

For more information, please contact the Governor's Coordinator on Homelessness and HICH staff at **(808) 586-0193** or by e-mail at [gov.homelessness@hawaii.gov](mailto:gov.homelessness@hawaii.gov).

# HICH Performance Metrics (As of September 30, 2022)

- = Positive change since last period.
- = No change since last period.
- = Negative change since last period.

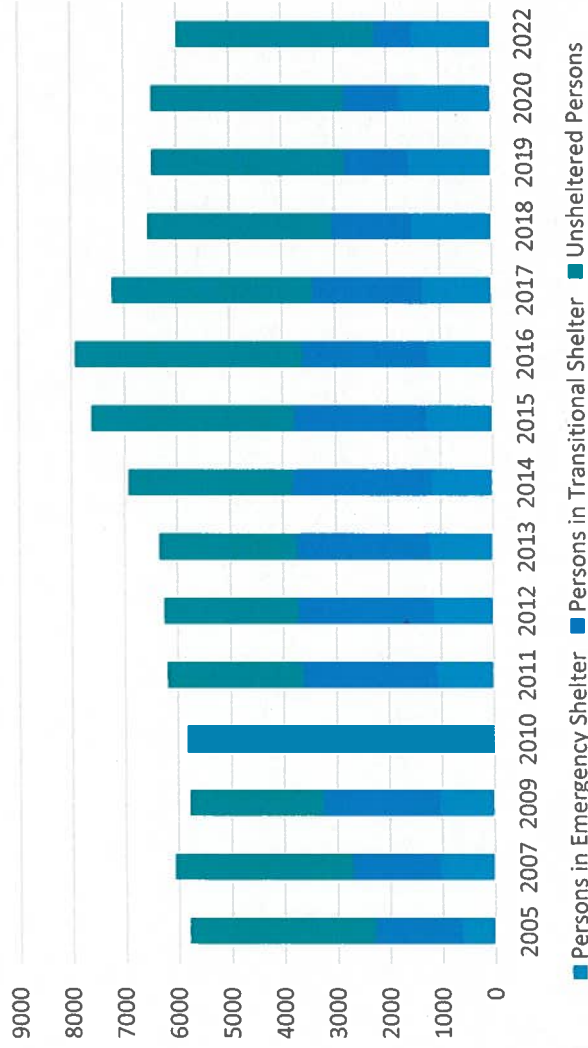
The following four performance benchmarks are used to evaluate the implementation of the Hawaii State Framework to Address Homelessness and ten-year strategic plan to end homelessness:

|   |    |    |   |
|--|---|---|--|
| <b>COUNT</b><br>Number of people experiencing homelessness according to the statewide Point in Time Count.   | <b>CAPACITY</b><br>Number of permanent housing beds for people experiencing homelessness in Hawaii.   | <b>HOUSING PLACEMENTS</b><br>The percentage of people exiting a homeless program that are placed into permanent housing.  | <b>LENGTH OF STAY</b><br>The average number of days a person is enrolled in a homeless program, such as shelter.   |
| <ul style="list-style-type: none"> <li><span style="color: green;">●</span> 5,973 people (2022 PIT Count)</li> <li><span style="color: green;">●</span> OAHU: 3,951 people</li> <li><span style="color: red;">●</span> NI: 2,022 people</li> </ul> | <ul style="list-style-type: none"> <li><span style="color: green;">●</span> 4984 PH Beds (2022 HIC Inventory)</li> <li><span style="color: yellow;">●</span> OAHU: 3687 Beds</li> <li><span style="color: red;">●</span> NI: 1297 Beds</li> </ul> | <ul style="list-style-type: none"> <li><span style="color: red;">●</span> 36% Exits to PH (January 2022 – September 2022)</li> <li><span style="color: yellow;">●</span> OAHU: 33% Exits to PH</li> <li><span style="color: red;">●</span> NI: 45% Exits to PH</li> </ul> | <ul style="list-style-type: none"> <li><span style="color: red;">●</span> 101 days in ES (Oahu)</li> <li><span style="color: green;">●</span> 86 days in ES (Hawaii)</li> <li><span style="color: red;">●</span> 123 days in ES (Kauai)</li> <li><span style="color: green;">●</span> 151 days in ES (Maui)</li> </ul> |

\*For the month of September 2022

# HICH Performance Metrics: PIT Count

2005 – 2022 Point in Time Count



- The 2022 statewide PIT Count was **5,973 individuals** – the lowest statewide count since 2010. This reflected an overall **7.5% decrease** statewide between 2020 and 2022. During the same time period the following changes occurred on the four main islands:

- **OAHU** overall count decreased 11.2% (-497)
- **HAWAII** overall count increased 5% (+40)
- **KAUAI** overall count increased 4.7% (+20)
- **MAUI** overall count decreased 6.5% (-48)

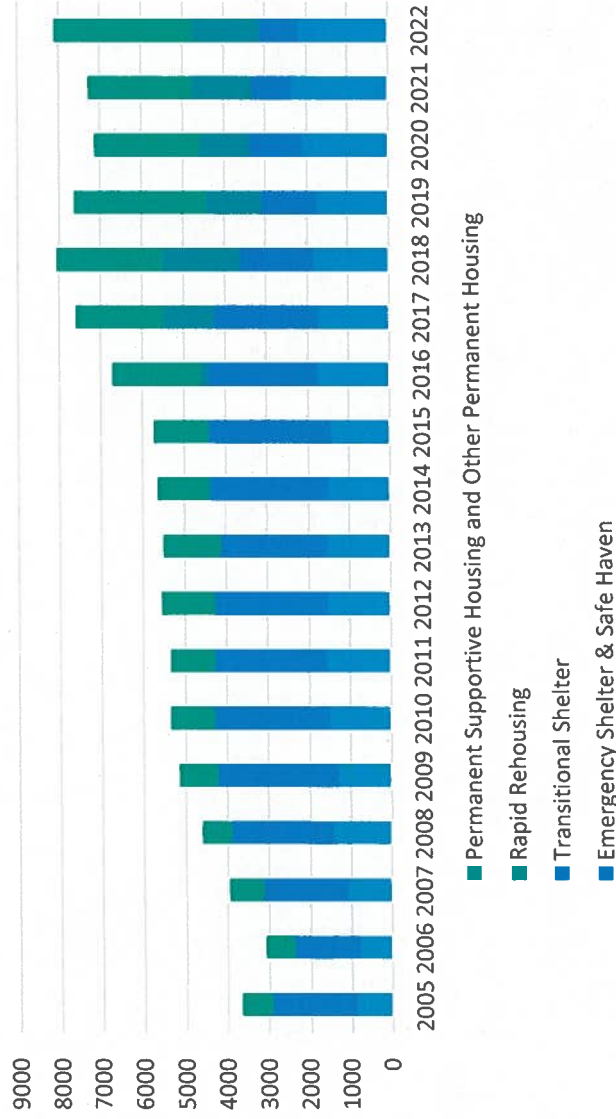
- Decreases were primarily driven by decreases in family homelessness, and in sheltered homelessness.

- Increases were driven by increases in unsheltered homelessness, particularly among adult-only households.

- The PIT count has multiple limitations, including changes in methodology over time, differences in methodology between jurisdictions, time and weather limitations, and reliance on volunteers and observational counts.

# HICH Performance Metrics: Housing Inventory Count

2005-2021 Housing Inventory Count



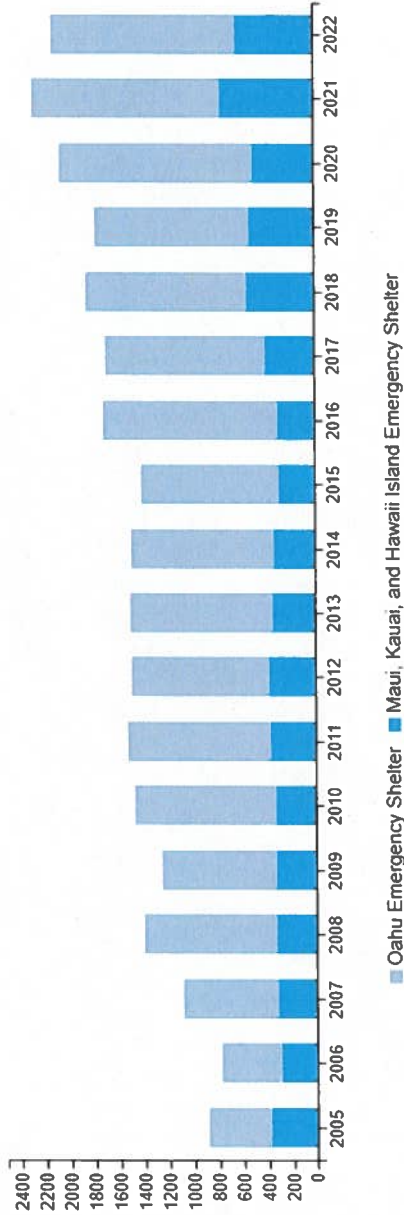
- Since 2015, the composition of beds in the HIC has changed significantly:
  - ES bed inventory increased 52% (+749 beds)
  - TS/TH bed inventory decreased 68% (-1987 beds)
  - RRH inventory increased over 2000% (+1, 558)
  - PSH/OPH inventory increased 158% (+2,067)
- 2022 OPH includes Emergency Housing Vouchers (EHVs) for HPHA, and all counties except Honolulu.
- Trends reflect change in federal, state and local funding and policy.
- TS/TH has in some cases been converted to ES beds.
- Not all OPH inventory is captured in the HIC – there may be additional projects prioritizing homeless individuals not included in this count.

# Housing Inventory Count: Changes in Emergency Shelter Beds Over Time

## EMERGENCY SHELTER INVENTORY

The two Continua of Care track the number of emergency shelter beds and report this data annually to the U.S. Department of Housing and Urban Development as part of the Housing Inventory Count (HIC). Below is a chart that illustrates the number of emergency shelter beds reported each year from 2005 to 2022, and includes a breakdown of beds on Oahu and beds for the neighbor islands (Maui, Kauai, and Hawaii Island).

**Statewide Housing Inventory Count - Emergency Shelter Beds (2005 to 2022). Source: Partners in Care and Bridging the Gap.**



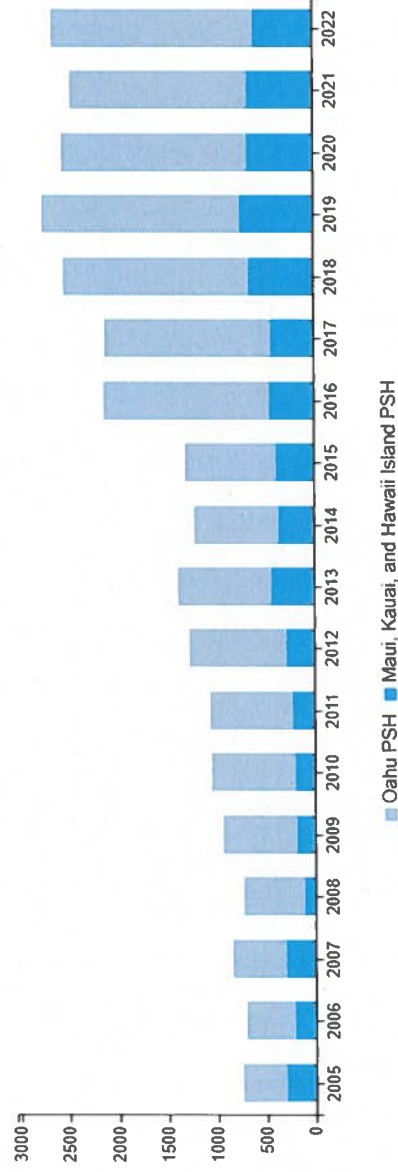


# Housing Inventory Count: Changes in PSH Beds Over Time

## PERMANENT SUPPORTIVE HOUSING INVENTORY

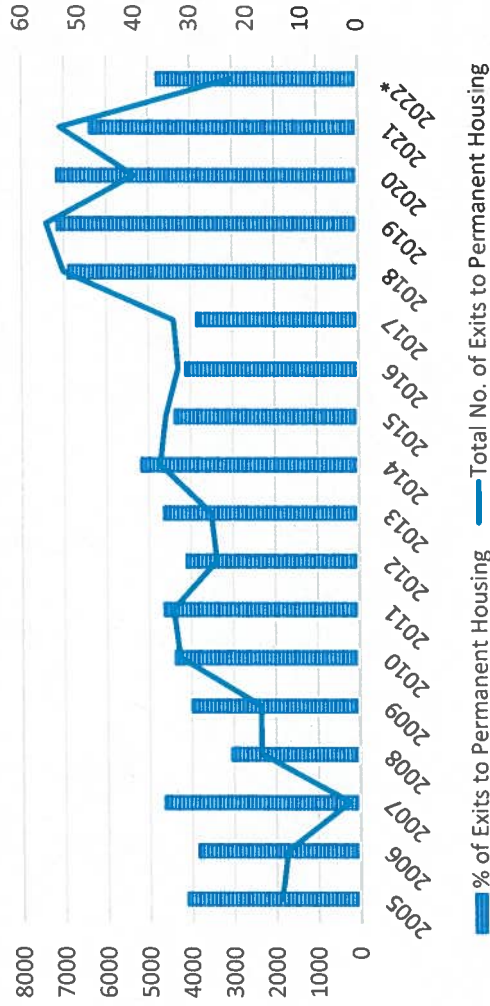
The two Continua of Care track the number of Permanent Supportive Housing (PSH) beds and report this data annually to the U.S. Department of Housing and Urban Development as part of the Housing Inventory Count (HIC). Below is a chart that illustrates the number of PSH beds reported each year from 2005 to 2022, and includes a breakdown of beds on Oahu and beds for the neighbor islands (Maui, Kauai, and Hawaii Island).

Statewide Housing Inventory Count - Permanent Supportive Housing Beds (2005 to 2022), Source: Partners in Care and Bridging the Gap.



# HICH Performance Metrics: Permanent Housing Placements












2005-2022 Exits to Permanent Housing



- Percentage of exits to PH overall declined since 2020 – *This decline does not seem to align with an increase in PH beds counted in the HIC during this period.*
- In 2022, there were significantly fewer people exiting from homeless services overall compared to the prior year.
  - 2021: Avg. of 1234 total exits per month
  - 2022: Avg. of 919 total exits per month
- As of September 2022, the % of exits to PH for the current calendar year differs significantly between the CoCs:
  - OAHU: 33% exit to PH
  - NI: 45% exit to PH
- Limited capacity for PSH and other ongoing subsidies, as well as limited overall rental unit inventory may be contributing to lower PH exit rates in 2022.

\*2022 numbers are as of 09/30/2022

# Exits to Permanent Housing (PH) by Program-Type and County (Jan 2022 – Sept 2022)

|                           | Street Outreach  | Emergency Shelter   | Transitional Shelter/Housing  |
|---------------------------|--|---|---|
| Oahu<br>(as of July 2022) | 6.0% <br>(114 exits to PH out of 2,031 total exits) | 21% <br>(567 exits to PH out of 2,760 total exits) | 50% <br>(241 exits to PH out of 482 total exits) |
| Hawaii                    | 21% <br>(63 exits to PH out of 298 total exits)     | 32% <br>(65 exits to PH out of 206 total exits)    | 74% <br>(25 exit to PH out of 34 total exits)    |
| Kauai                     | 20% <br>(32 exits to PH out of 164 total exits)   | 20% <br>(4 exits to PH out of 20 total exits)    | 31% <br>(4 exit to PH out of 13 total exits)   |
| Maui                      | 22% <br>(98 exits to PH out of 448 total exits)   | 42% <br>(124 exits to PH out of 294 total exits) | N/A<br>(No exits in calendar year 2022)   |

# HICHI Performance Metrics: Emergency Shelter LOS

Average Length of Stay in Emergency Shelter

|                          | Oahu     | Maui     | Kauai    | Hawaii Island |
|--------------------------|----------|----------|----------|---------------|
| 2017                     | 103 days | 55 days  | 85 days  | 72 days       |
| 2018                     | 103 days | 110 days | 103 days | 78 days       |
| 2019                     | 108 days | 96 days  | 94 days  | 81 days       |
| 2020                     | 118 days | 94 days  | 73 days  | 100 days      |
| 2021                     | 123 days | 159 days | 103 days | 85 days       |
| 2022<br>(as of 09/30/22) | 89 days  | 184 days | 116 days | 96 days       |

- Goal is 90 days to exit from emergency shelter stay.
- Length of stay may be impacted by limited housing inventory and housing resources.
- Kauai data based on a limited number of exits.

# HICH Performance Metrics: Transitional Shelter LOS

Average Length of Stay in Transitional Shelter

|                                 | Oahu     | Maui     | Kauai    | Hawaii Island |
|---------------------------------|----------|----------|----------|---------------|
| <b>2017</b>                     | 288 days | 110 days | 150 days | 363 days      |
| <b>2018</b>                     | 290 days | 187 days | 226 days | 305 days      |
| <b>2019</b>                     | 299 days | 116 days | 322 days | 322 days      |
| <b>2020</b>                     | 356 days | 182 days | 190 days | 346 days      |
| <b>2021</b>                     | 345 days | N/A      | 166 days | 395 days      |
| <b>2022</b><br>(as of 09/30/22) | 318 days | N/A      | 241 days | 579 days      |

- Goal is 120 days to exit from transitional shelter stay.
- Length of stay fluctuates by island, but tends to be longer on Oahu and Hawaii island.
- Maui data for 2021/2022 is N/A due to no exits from TS/TH during this period.
- Length of stay may be impacted by limited housing inventory and housing resources.

**Item VIII.b.**

**Written Reports from HICH  
Members**



**Written Updates to the Hawaii Interagency Council on Homelessness**  
**November 21, 2022— 10:00 a.m. to 12:00 p.m.**  
**(Reports consolidated by the Office on Homelessness & Housing Solutions)**

**Department of Education (DOE)**

The State of Hawaii - Department of Education's Education for Homeless Children and Youth (EHCY) program has added statewide navigator positions to address three challenging areas of need: Transportation, Early Childhood Education, and Re-engagement of students who have separated or are at risk of separating from school.

As of September 2022, the positions are filled, and the navigators are working to find creative solutions in each area. American Rescue Plan funds, specific to the Homeless Education program (ARP-HCY), enable the team's expansion (<https://drive.google.com/file/d/1vVS1QuPyv3ElszkwXyG1dS22VnFDx5DL/view>).

Finding ways to support families in unstable housing who are doubled up with others due to economic hardship remains a challenge. Nearly 70% of identified students fall into this category. Link: <https://drive.google.com/file/d/1vcBYR9C6XkpUd-hqWG1WEM0JNliG4IQK/view>

**County of Maui**

Emergency Housing Vouchers (EHV): Of the 76 vouchers allocated to Maui County, 61 vouchers have been issued with 27 of those being leased up and the other 20 have been issued vouchers that are seeking units. Providers are working diligently to get this group leased up. As the 2-month expiration date is upon many of those pending lease-up, the providers have been diligently working with their clients to apply for extensions.

On 9/7/22, the Department of Housing and Human Concerns published a Request for Proposals for the development of a comprehensive Maui County Homeless Strategic Plan. The procurement closed on October 28, 2022. The Department received eight (8) proposals and is in the process of scoring each submission. A selection of the awardee should be made prior to the HICH meeting date.

The Wahi Ho'omalulu o Wailuku emergency pallet shelter, which consists of 24, 8x8 pallet units ceased operations on October 31, 2022. The project was being operated by Family Life Center over the past two (2) years. With the valiant efforts of the Family Life Center staff, the success rate (exits to permanent housing) was an impressive 80% plus.

The Maui County Council's proposal of Bill 108 "A Bill for an Ordinance Amending Chapter 10.76 and Section 13.04A.070, Maui County Code, Relating to use of Vehicles for Purposes of Human Habitation at County Parking Lots" was passed and the Mayor signed the bill. A County owned parking lot has been identified in Central Maui, however, the details of the project are still being worked out with the Mayor's Office and the County Council.

The Huliau Ohana Zone project continues to be a success with 45 current household members occupying the 12 - 2 bedroom units. The news of the Legislature refunding the project was much welcomed by the County. The funds will continue to support Property and Case Management services and allow for much needed landscaping.

Written Updates to the HICH

November 21, 2022

Page 2 of 4

The Department of Human Concerns, along with Family Life Center and Malama I Ke Ola Community Health Center is working on a Medical Outreach Program which seeks to partner homeless outreach with a medical provider. The County has applied for Supplemental NOFO funds through the CoC to assist in supporting the project.

### **County of Kauai**

Housing Vouchers: HCV, TBRA, EHV, PBV, Hilina'i

TBRA has 4 leased up and 5 searching.

Emergency Housing Vouchers (EHV, capacity: 28): We have leased up 16 households and have 5 households voucher searching.

### Coronavirus Rental and Utility Assistance (CRUA)

Starting Nov. 1, CRUA began winding down as no further funding is available. In order to stretch the funds and assist those with the most need, changes were implemented. Starting Nov. 1, monthly payment maximums were reduced from \$4500 to \$1500. Starting Dec. 1, eligibility will be limited to households facing imminent eviction, households with combined income at or under 50% AMI, kupuna age 62 or older and domestic violence survivors.

### Upcoming Developments

1. Port Allen: 45 units, breaking ground late 2022
2. Lima Ola:
  - a. 45-unit workforce rental apartment project (ground breaking in October 2022);
  - b. 40-unit Senior housing rental project (ground breaking in October 2022)
  - c. 26-unit Supportive Housing Project modeled after Kealaula (ground breaking December 2022)
  - d. 38 single-family homes (ground breaking first quarter of 2023, RFP out now for development/construction partner, deadline to submit 11/30)
3. Lihue:
  - a. 66 units on Rice Street, late 2022-early 2023
  - b. 96 units across highway from DOW

### Mayor Proclaims November Homelessness Awareness Month

On Tuesday, November 1, Mayor Kawakami proclaimed the entire month of November as Homelessness Awareness Month. The proclamation recognizes the efforts of Kaua'i Community Alliance, the various non-profit organizations that provide a variety of services to the homeless community throughout the year, the concentrated outreach events upcoming on Nov. 16 & 17 and the efforts of the Kaua'i County Housing Agency.

### CDBG Program

Now accepting online applications. Deadline: 12/9 by 4 pm.

The CDBG program aims to develop and improve communities by providing decent and affordable housing, a suitable living environment, and economic opportunities to low-and moderate-income people on Kaua'i.

### **City & County of Honolulu**

Affordable Housing Acquisition: Waikiki Vista

Written Updates to the HICH

November 21, 2022

Page 3 of 4

The City and County of Honolulu's Department of Land Management (DLM) has finalized the \$37.75 million real estate acquisition of the Waikīkī Vista building in Mō'ili'ili, a transaction that will add more than 100 new affordable housing rental units to the City's inventory.

Located at 2241 Kapi'olani Boulevard, the existing building plan includes nine housing floors, each with 12 housing units, plus six floors with classrooms, an auditorium, and administrative, dining, and office spaces. Four floors are dedicated to parking, with each floor boasting 35 parking stalls.

The property has been used as a student housing facility for students, most currently those from Hawai'i Pacific University. Students who are currently occupying the building will be accommodated through the end of the 2022-2023 school year.

Following the end of the 2022-2023 school year, the City's Department of Community Services (DCS) will look to contract the rehabilitation and renovation of the residential portion of the building through a development agreement with an affordable housing developer, who would then rent and manage the building to eligible individuals who are earning 60% and below area median income. More details will be available sometime in early 2023.

#### City and County of Honolulu Grants in Aid Program

Qualified nonprofit organizations can now apply for grants available through the City's Grants in Aid (GIA) program. GIA proposals must be submitted by 2 p.m. HST on November 22, 2022. Last year, more than \$9.2 million in GIA were awarded to 61 nonprofits across O'ahu. Interested agencies may download the Request for Grant Proposals (RGP) from the State of Hawaii's Hawaii Awards & Notices Data System (HANDS) website at <https://hands.ehawaii.gov/hands/opportunities>. Further information is available at <http://bit.ly/honolulugia2024> about the grant application process.

The City is mandated by a Charter Amendment to set aside one-half of one percent of general funds for Grants in Aid for the following two categories:

- **Public Services:** Funds in this category must be used to support qualified public services and programs for the target populations deemed by the city to be most vulnerable, including but not limited to: seniors, persons with disabilities, children, victims of domestic violence, people experiencing homelessness, and those suffering from the effects of substance abuse or poor mental health.
- **Arts, Culture, and Community / Economic Development and the Environment:** Funds in this category must be used to support the sustainable improvement in the well-being and quality of life of local communities, especially low- to moderate income areas. Projects could include but are not limited to: the creation, development and empowerment of community based organizations, providing planning, organizational support, and technical assistance to organizations, supporting financial literacy programs and services, supporting micro-enterprise and business training, and supporting programs that promote cultural or environmental enhancement, protection or awareness.

#### Special Needs Housing

The Honolulu City Council passed a resolution on Wednesday, October 5, 2022, granting approval to Kealahou West O'ahu to manage the City's newest special need housing property in Mākaha that will provide permanent housing opportunities to eligible special needs persons. The property is located near Pōka'i Bay, and was acquired using the City's Affordable Housing fund.

The City and County of Honolulu manages 74 special needs properties across the island of O'ahu through the Department of Community Services' Community Based Development Division.

Rent and Utility Relief Program

The Rental and Utility Relief Program (RURP) portal is now closed to new applications after temporarily reopening for more than a month and accepting 8,000 new applications. Catholic Charities Hawai'i and the Council for Native Hawaiian Advancement are busy processing applications for help on a first-come, first-served basis. No application or recertification is guaranteed funding or 18 months of eligibility.

Renters can contact the organization managing their application for an update. Please note that frequent requests for an update will slow down the processing of all applications.

- Catholic Charities Hawai'i: [rurphelp@catholiccharitieshawaii.org](mailto:rurphelp@catholiccharitieshawaii.org) or (808) 521-4357 option 1, Monday to Friday from 8 a.m. to 4:30 p.m., except on State holidays.
- Council for Native Hawaiian Advancement: [rurp@hawaiiancouncil.org](mailto:rurp@hawaiiancouncil.org) or (808) 596-8155 option 1, Monday to Friday from 9 a.m. to 5:30 p.m., except on State holidays.

Housing stabilization services, including case management, eviction diversion, financial literacy workshops, and job training and placement will be available to eligible RURP households.

Renters who have received an eviction notice are urged to immediately contact The Mediation Center of the Pacific at (808) 521-6767, Monday to Friday from 8 a.m. to 4:30 p.m., except on State holidays.

**Continuum of Care for Oahu, Partners in Care (PIC)**

Please see attached report from Partners in Care.



# PARTNERS IN CARE

*Oahu's Continuum of Care*

*Our mission is to eliminate homelessness through open and inclusive participation and the coordination of integrated responses.*

## Partners In Care – Oahu Continuum of Care

### Executive Director Report to HICH

November 21, 2022

Aloha HICH Members. This report summarizes some of the activities for the Oahu CoC over the last several months and what is coming up in the next several months. Thank you all for the work that you are doing in our community. Laura

#### HUD Notice of Funding Opportunity – Regular NOFO

The Regular HUD Notice of Funding was released in August and submitted at the end of September. The Oahu Continuum of Care requested a total of \$14,268,616.00. Almost \$10 million is going towards Permanent Housing, \$1.3 million for Joint Transitional/Permanent Housing (RRH), and \$2 million for support service programs such as Diversion, HMIS, Planning, Mobile Crisis Outreach. We placed a priority on Permanent Housing and Renewals to ensure that current programs would continue being funded through HUD. There was a very quick turnaround for applications which placed a significant burden on providers, but they did a wonderful job and we appreciate their efforts. Funding through this resource will become available starting in the 2<sup>nd</sup> quarter of 2023. In depth monitoring and evaluation has kicked into gear over the last several months and we will be conducting site visits for all providers over the next year to ensure that all programs are being run in accordance with their contracts and assist programs who may be struggling.

#### Special NOFO

HUD released a special notice of funds available focused on unsheltered homelessness. Again, this funding award is facilitated by the CoC. For this NOFO we applied for \$7,588,944 over a 3 year period. After the initial 3 year grant, this will be added to our annual Regular NOFO application, increasing our overall HUD funding to almost \$17 million. This application was completed in less than a month by providers and we expect access to funds to start in the end of the 1<sup>st</sup> quarter of 2023.

#### Statewide Homelessness Awareness and Housing Solutions Conference

We are very excited about this years conference which is being held on Friday, November 18<sup>th</sup>. We have several delegates from Finland attending and participating in the conference. A new Council will be presenting at our conference that is made up of individuals with lived experience (Oahu Lived Experience Council). We will also have Katy Miller and Jeff Olivet attending and presenting at our conference along with the Mayor and Governor Elect Josh Green. We have also added several special events this year including a showing of a short film on the Hawaii delegations trip to Finland earlier this year as well as special meetings on the Big Island and Oahu. The week will end with a Housing Development focus on Saturday, November 19<sup>th</sup>. European developers and program representatives will be sharing how Finland has been very successful in decreasing homelessness in their country. I will have more of an update at our meeting since this event has not happened at the writing of this report.

#### Mayor's Challenge to End Veteran Homelessness

We have been working closely with Community Solutions and Kaiser Permanente to streamline veteran services and housing here on Oahu. Representatives from Community Solutions will be visiting Oahu in January of 2023 to work with all stakeholders.

#### Point In Time Count

We are starting to plan for our next full Point In Time Count to be conducted in January. We are tentatively planning to conduct the count on January 23<sup>rd</sup> reflecting where people slept on the night of the 22<sup>nd</sup>. We have chosen this date to coincide with the BTG date for their count. We will be using the same methodology for the count, but we may increase

**PARTNERS IN CARE, OAHU'S CONTINUUM OF CARE**

**200 North Vineyard Boulevard • Suite 210 • Honolulu, Hawaii 96817 [www.PartnersinCareOahu.org](http://www.PartnersinCareOahu.org)**



the number of hours that we are counting to enable us to get the best count possible. Our community report will be more expansive than in past years. We are working on integrating annual information from the Homeless Management Information System into the report. This will hopefully give a better picture of the issue of homelessness on Oahu.

**PIC-CoC Consolidated Plan**

We are working on the selection of a facilitator for this process. This plan will be used to help to develop programs based on evidence based best practices. We are looking at starting this process in the 2<sup>nd</sup> quarter of 2023.

**Emergency Housing Vouchers**

**State Vouchers:**

175 - active vouchers

Of the 175:

163 - housed

12 - unsheltered

5 - RFTA submitted

7 unit searching

7 - available vouchers

Of the 7:

3 - referred and finishing collecting docs

4 - open and need referrals

-----  
182

**City Vouchers:**

- 317 households verified as eligible. Of those –
  - 246 households are active referrals (including all who are at stages from waiting for application review by the City PHA through those who have leased up).
  - 68 of those have leased up.
  - 71 households who have been verified as eligible.
  - 5 of those (still need to do a final review) are ready for referral.
  - 66 are still working on collecting their documents before they are ready for referral.

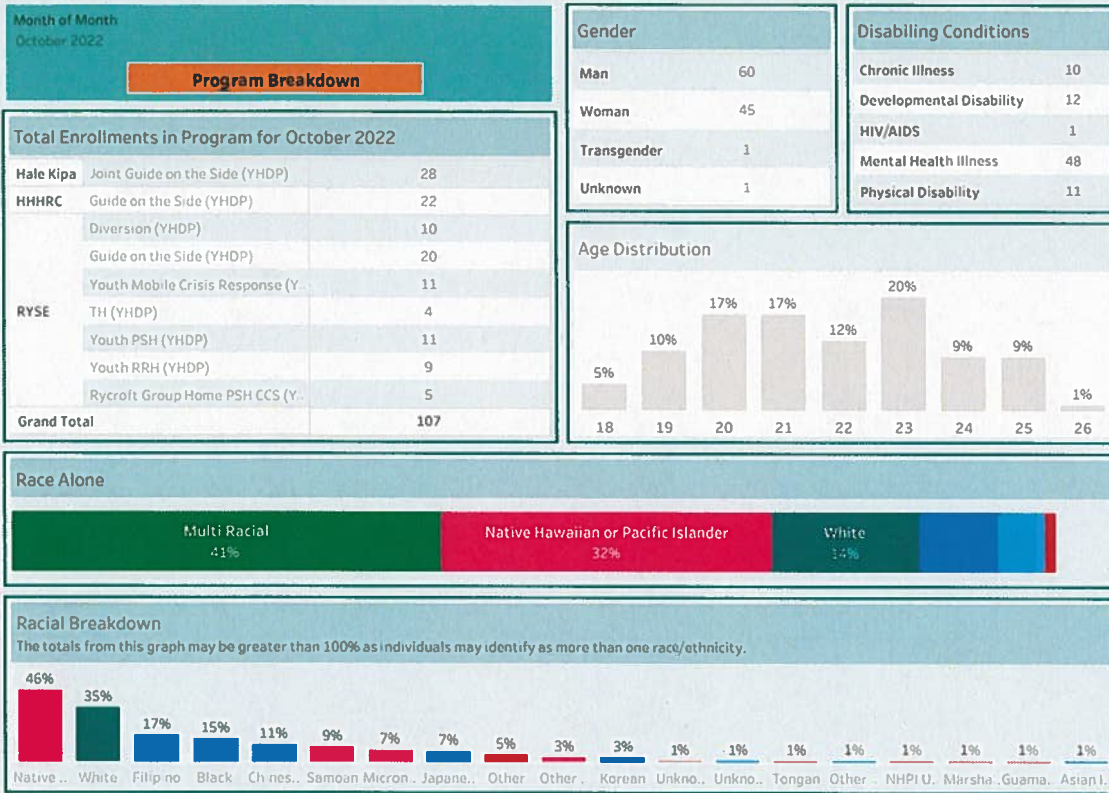
**OAHU HOUSING NOW:**

The OHN program continues on to assist with exit plans for 54 clients. All of these folks are applying for Emergency Housing Vouchers through the State and City. As of the date of this report, 63 participants have already received the EHV voucher and are housed in a Section 8 approved unit through the State EHV program and 13 through the City EHV program. The ultimate goal for OHN was to house through Rapid Re-housing and then move onto more permanent housing so we are very excited that we can continue to support OHN participants.

# Youth Homelessness Demonstration Project

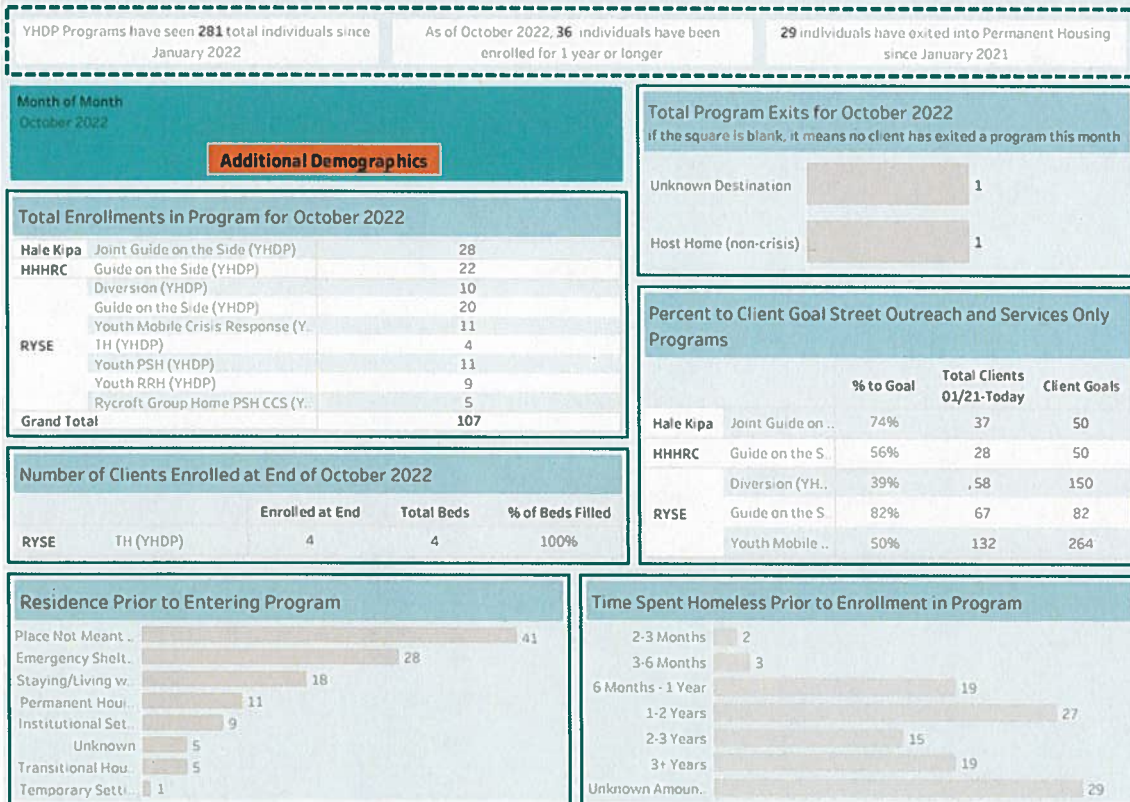
## Youth Homelessness Demonstration Project

This dashboard looks at O'ahu YHDP projects to characterize\* the population served by these program and identify areas in need of additional support. Click on any of the data points (numbers, bars, graphs) to filter the data. To go back to the original dashboard unclick the selected filter. To see more specific program infor.



## Youth Homelessness Demonstration Project

This dashboard looks at O'ahu YHDP projects to characterize\* the population served by these program and identify areas in need of additional support. Click on any of the data points (numbers, bars, graphs) to filter the data. To go back to the original dashboard unclick the selected filter. For more information on demograp



**Number of Clients Enrolled at End of October 2022**

|             | Enrolled at End | Total Beds | % of Beds Filled |      |
|-------------|-----------------|------------|------------------|------|
| <b>RYSE</b> | TH (YHDP)       | 4          | 4                | 100% |

**Residence Prior to Entering Program**

**Time Spent Homeless Prior to Enrollment in Program**

## CES Oversight Dashboard

These dashboards are meant to provide transparent data to homeless service providers and community stakeholders in an effort to inform and improve CES operations and outcomes

CES Time Standards

Intake: 14 Days | Unassignment: 14 Days | To House with Bridge Housing & Transitional Housing: 30 Days | To House with Rapid Re-Housing & Permanent Supportive Housing: 60 Days | To House Veterans within Rapid Re-Housing & Permanent Supportive Housing: 90 Days

Select a Sub-Population, then click on any of the Months, bars and boxes for further filtering!

Sub-Population  
All

More Metrics!

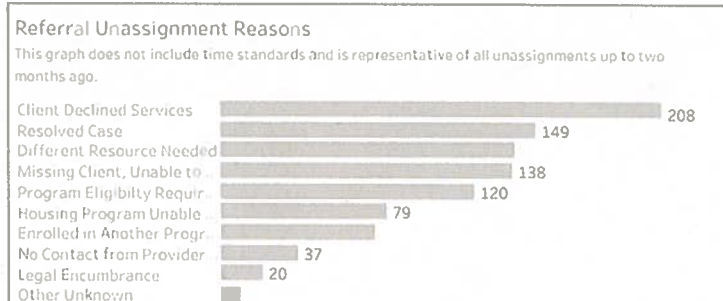
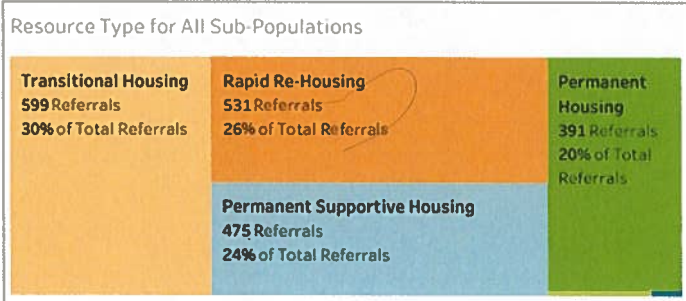
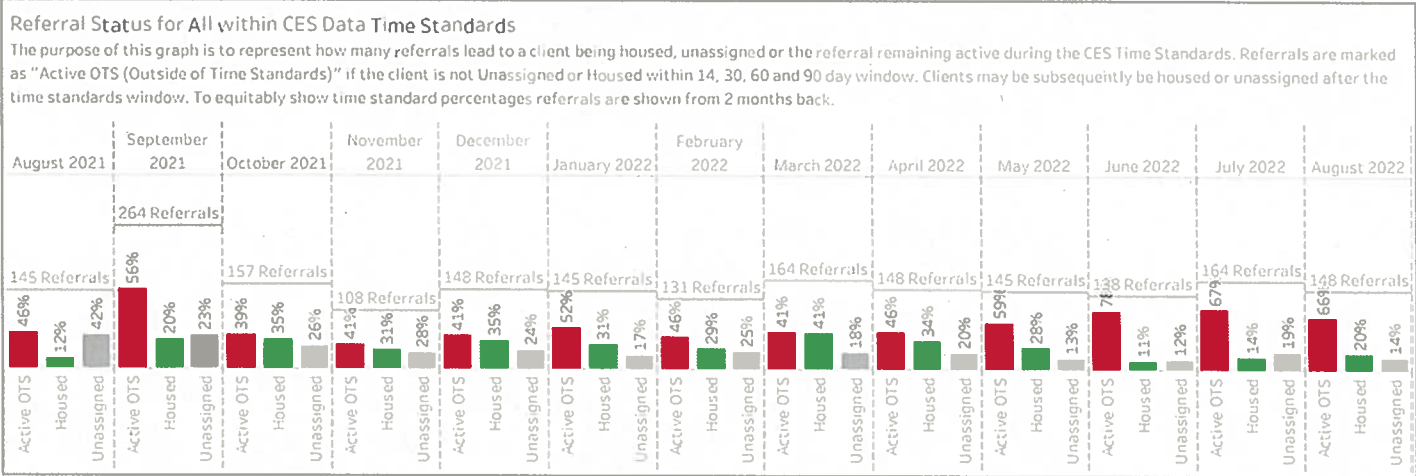
**FROM JANUARY 2021 - TODAY:**

4,007 referrals made

486 referrals remain **Active**

1,455 households **Housed**

2,051 Unassignments



# CES Oversight Dashboard

These dashboards are meant to provide transparent data to homeless service providers and community stakeholders in an effort to inform and improve CES operations and outcomes

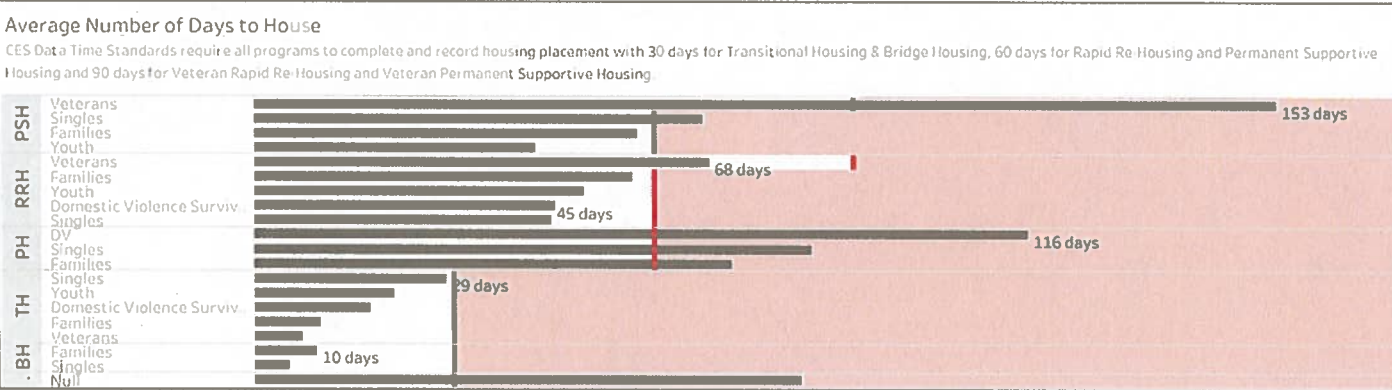
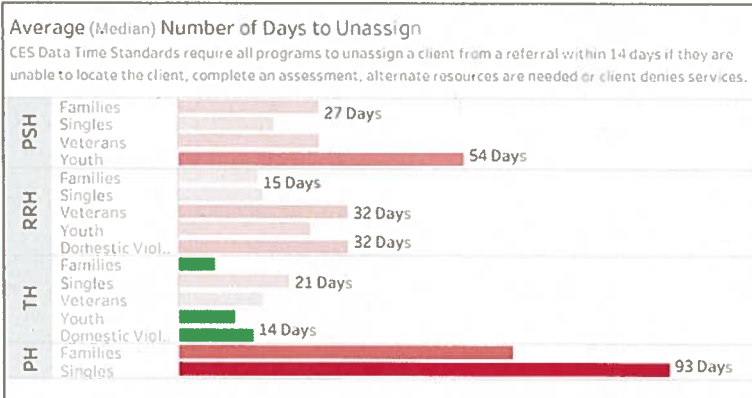
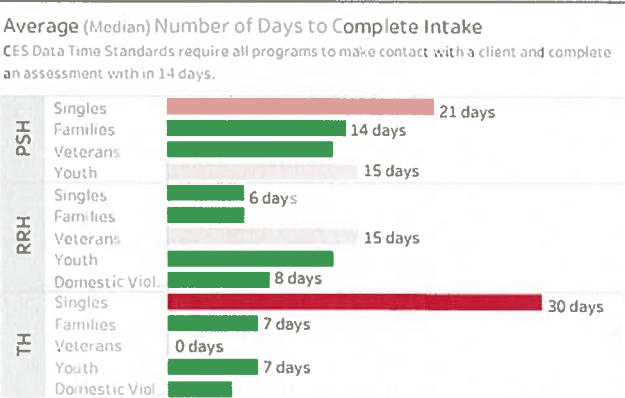
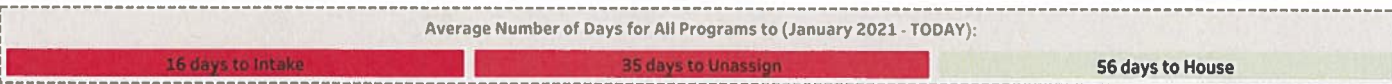
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Select a Month, then click on any of the resource types, bars and boxes for further filtering!

Month, Year Referral was Assigned:  
All

**More Metrics!**





# HMIS Data Reports/Dashboards

## Program Exit Information:

<https://www.partnersincareoahu.org/about-hmis>

### O'ahu HMIS Inflow - Outflow Dashboard

This dashboard looks at overall trends within the HMIS system. Not all individuals in HMIS are currently experiencing homelessness, some are in housed but in housing programs. You can find term definitions when hovering over the metrics on the dashboard.

Select Mon. October 2022

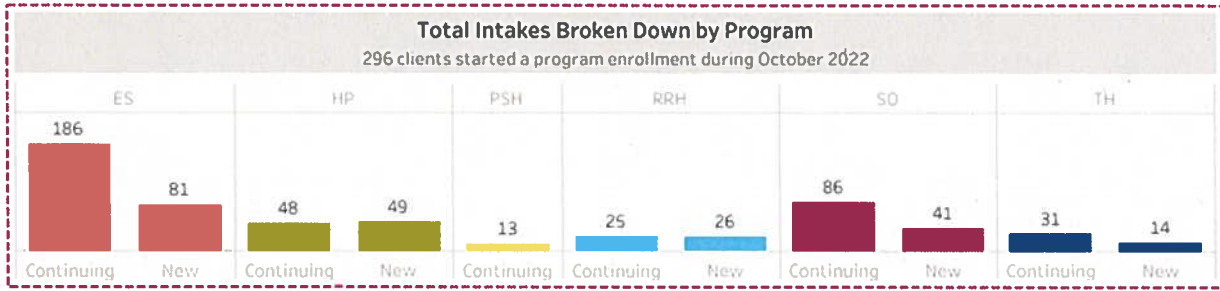
**5,701 clients** were enrolled in a program during October 2022  
(4,180 Adults & 1,517 Children)

**Demographics**

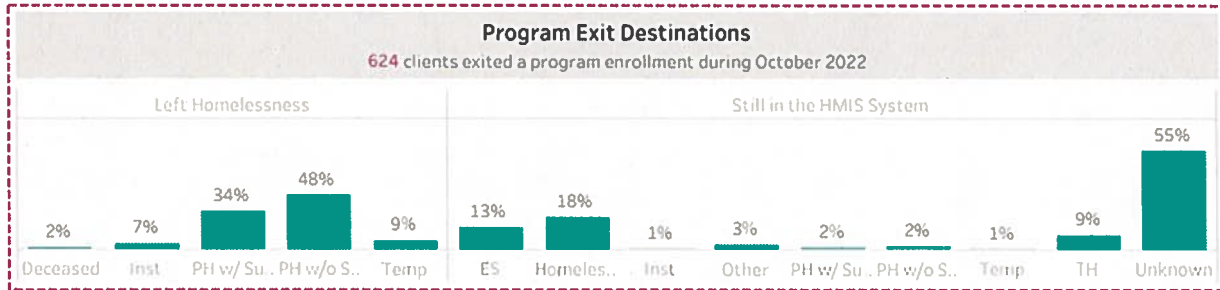
**Grand Totals at Start and End of month** reflect the total number of individuals currently enrolled in an HMIS program at the first and last day of the month. A client may exit a program but not necessarily exit homelessness. Due to this there will be a difference between program totals and Net Change in HMIS System.

**Program Totals at October 01, 2022.** *A client may be enrolled in multiple programs. Grand totals reflect a unduplicated count of clients.*

|                                     | ES           | HP           | PSH          | RRH        | SO         | TH         | Grand Total  |
|-------------------------------------|--------------|--------------|--------------|------------|------------|------------|--------------|
| Currently Experiencing Homelessness | 1,063        | 0            | 132          | 274        | 836        | 541        | 2,718        |
| Currently Housed                    | 0            | 1,050        | 1,062        | 471        | 0          | 0          | 2,555        |
| <b>Grand Total</b>                  | <b>1,063</b> | <b>1,050</b> | <b>1,193</b> | <b>738</b> | <b>836</b> | <b>541</b> | <b>5,256</b> |



- ▲ +204 New Clients Entered the HMIS System
- ▲ +0 Clients Returned to Homelessness
- ▼ -257 Clients Left Homelessness
- ▼ -53 Clients Net Change in HMIS System



**Program Totals at End of October 31, 2022.** *A client may be enrolled in multiple programs. Grand totals reflect a unduplicated count of clients.*

|                                     | ES           | HP           | PSH          | RRH        | SO         | TH         | Grand Total  |
|-------------------------------------|--------------|--------------|--------------|------------|------------|------------|--------------|
| Currently Experiencing Homelessness | 1,081        | 0            | 140          | 295        | 746        | 522        | 2,647        |
| Currently Housed                    | 0            | 1,075        | 1,051        | 476        | 0          | 0          | 2,576        |
| <b>Grand Total</b>                  | <b>1,081</b> | <b>1,075</b> | <b>1,190</b> | <b>763</b> | <b>746</b> | <b>522</b> | <b>5,203</b> |

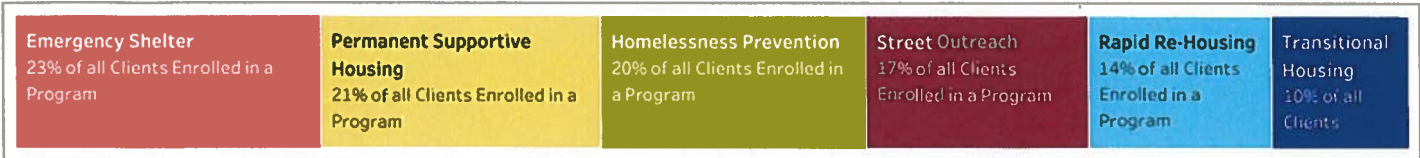
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Select Month:  
October 2022

5,701 clients were enrolled in a program during October 2022  
(4,180 Adults & 1,517 Children)

Inflow/Outflow



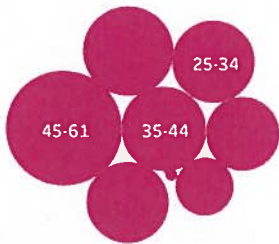
### Years Spent in Hawai'i

The Hawai'i Specific Assessment is only completed by the Head of Household, therefore not all individuals have completed this assessment. These numbers are for individuals who completed an assessment within the past 12 months. Individuals may be shown for multiple months as their enrollments progress.

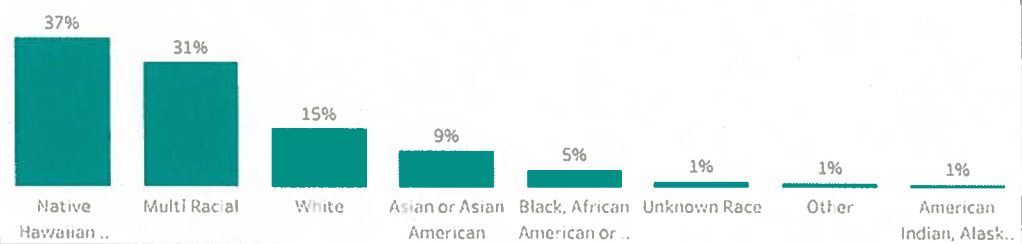
| Years Spent in Ha.. | ES  | HP  | PSH | RRH | SO  | TH  | Grand Total |
|---------------------|-----|-----|-----|-----|-----|-----|-------------|
| Less Than 1 Year    | 44  | 5   | 1   | 7   | 5   | 9   | 71          |
| 1-5 Years           | 74  | 25  | 26  | 44  | 19  | 23  | 204         |
| 6-10 Years          | 51  | 35  | 56  | 26  | 14  | 20  | 199         |
| 11+ Years           | 466 | 271 | 809 | 247 | 441 | 191 | 2,368       |
| Grand Total         | 635 | 336 | 892 | 324 | 479 | 243 | 2,833       |

84% of Clients have lived in Hawai'i for 10 years or longer

### Age Range of Clients



### Race of Clients



### Percent of Clients with a Disability

All answers are self-reported at the start of a program enrollment and only includes adults above the age of 18.

|   |  |   |  |               |
|---|--|---|--|---------------|
| <b>66%</b> of individuals have a Mental Illness | <b>50%</b> of individuals have a Chronic Illness | <b>44%</b> of individuals have a Substance Use Disorder | <b>36%</b> of individuals have a Physical Disability | <b>16%</b> of |
|---|--|---|--|---------------|

### Household Type

|                                 |     |
|---------------------------------|-----|
| Single Adult                    | 43% |
| Adult(s) with Minor Child(ren)  | 45% |
| Adult Only Household            | 8%  |
| Unaccompanied Youth             | 3%  |
| Parenting Youth Family          | 2%  |
| Single Person of Unknown Age    | 0%  |
| Unaccompanied Minor             | 0%  |
| Household with a Person of Un.. | 0%  |



# HMIS Monitoring

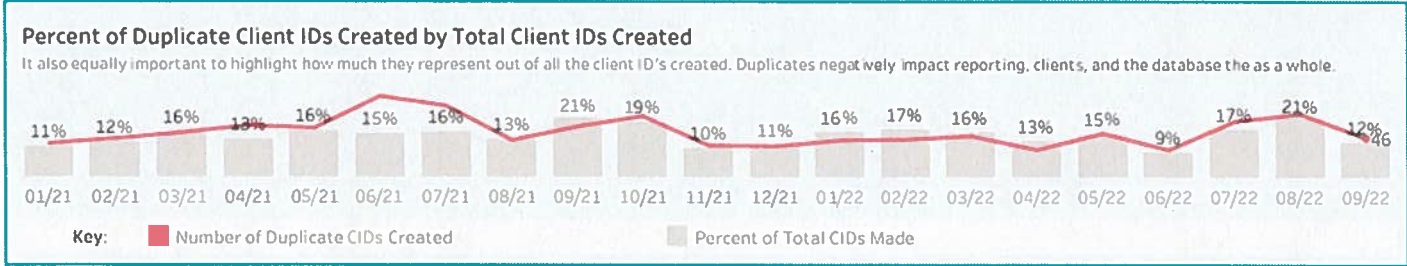
## 2022 HMIS Data Monitoring Dashboard

This dashboard serves to highlight data timeliness and data quality by organization. This dashboard is not and should not be used as a measure of the quality of care and services provided to clients. This dashboard simply highlights data metrics as they are entered into HMIS. To view more metrics click on the "More Metrics" button.

Month, Year of Month.  
September 2022

7,629 Individuals (6,993 Enrollments) were enrolled in a HMIS Program or VI-SPDAT during September 2022

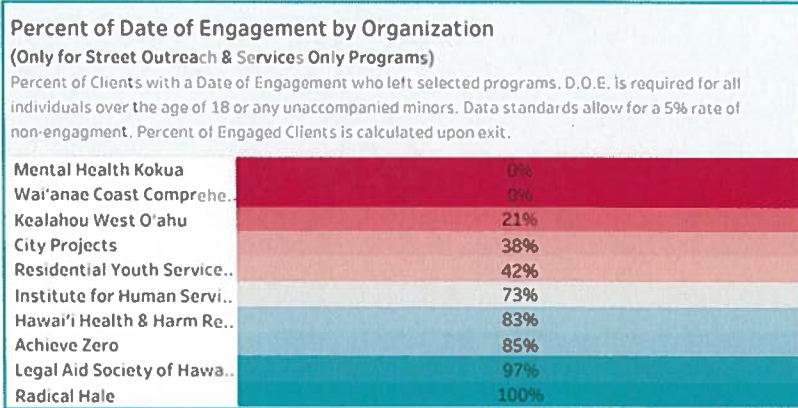
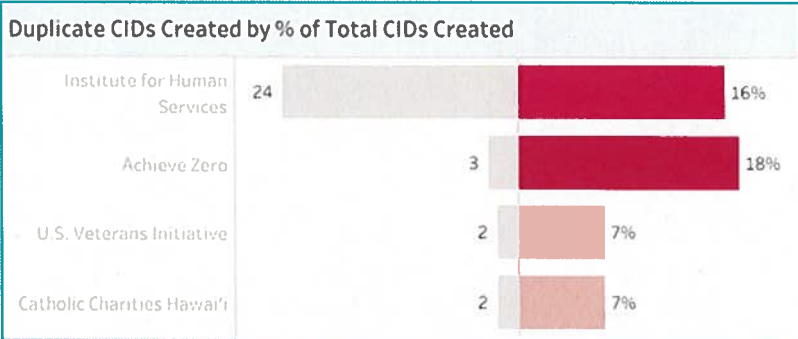
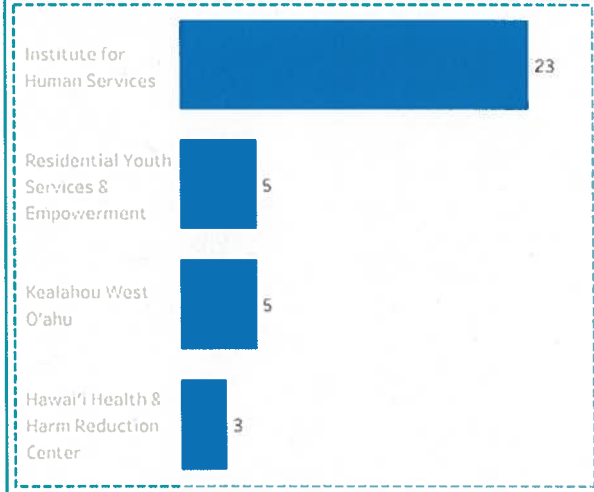
**Timeliness Metrics**



### Open VI-SPDATs Needing to be Exited

These enrollments represent VI-SPDATs that are Open yet, the client has been housed or their case has been resolved. All VI-SPDATs should be exited when the client has found housing and/or their case has been resolved. Graph will only show programs with 3 or more Open VIs that need to be exited.

**57 VI-SPDATs from 47 organizations need to be exited**



## 2022 HMIS Data Monitoring Dashboard

This dashboard serves to highlight data timeliness and data quality by organization. This dashboard is not and should not be used as a measure of the quality of care and services provided to clients. This dashboard simply highlights data metrics as they are entered into HMIS. To view more metrics click on the "More Metrics" button.

Month, Year  
 (click the drop down to select a month)  
 August 2022

**More Metrics!**

### CoC Overall Data Entry Timeliness

Average number of days it takes providers to enter enrollments into HMIS during the month of None. Data standards require organizations to enter data within 72hrs.  
 \* Timeliness will be analysed 2 months back from the current month as this allows for the most accurate analysis of timeliness records.

4 days

### CoC Overall Data Exit Timeliness

Average number of days it takes providers to exit enrollments from HMIS during the month of None. Data standards require organizations to enter data within 72hrs.  
 \* Timeliness will be analysed 2 months back from the current month as this allows for the most accurate analysis of timeliness records.

4 days

### Data Entry Timeliness by Organization

|   |        |
|---|--------|
| Achieve Zero                            | 1 days |
| Alternative Structures International    | 0 days |
| Catholic Charities Hawai'i              | 1 days |
| City Projects                           | 2 days |
| Community Empowerment Resources         | 0 days |
| Gregory House Programs                  | 1 days |
| Hawai'i Health & Harm Reduction Center  | 1 days |
| Institute for Human Services, Inc.      | 1 days |
| Kalihi Palama Health Center             | 3 days |
| Kealahou West O'ahu                     | 6 days |
| Kinai 'Eha                              | 1 days |
| Legal Aid Society of Hawai'i            | 0 days |
| Mana Pono Holomua                       | 0 days |
| Mental Health Kokua                     | 1 days |
| Residential Youth Services & Empower..  | 3 days |
| The Salvation Army                      | 1 days |
| The Shelter                             | 1 days |
| U.S. Veterans Initiative                | 1 days |
| VI-SPDAT (whole CoC)                    | 1 days |
| Wai'anae Coast Comprehensive Health C.. | 1 days |
| Waikiki Health                          | 8 days |
| Women In Need                           | 1 days |

### Data Exit Timeliness by Organization

|   |         |
|---|---------|
| Achieve Zero                            | 0 days  |
| Alternative Structures International    | 1 days  |
| Catholic Charities Hawai'i              | 0 days  |
| City Projects                           | 1 days  |
| Community Empowerment Resources         | 0 days  |
| Family Promise Hawai'i                  | 0 days  |
| Gregory House Programs                  | 0 days  |
| Hale Kipa                               | 0 days  |
| Hawai'i Health & Harm Reduction Center  | 0 days  |
| Hawai'i Homeless Healthcare Hui (H4)    | 0 days  |
| Institute for Human Services, Inc.      | 0 days  |
| Kalihi Palama Health Center             | 1 days  |
| Kealahou West O'ahu                     | 1 days  |
| Legal Aid Society of Hawai'i            | 0 days  |
| Mental Health Kokua                     | 12 days |
| O'ahu Housing Now                       | 23 days |
| Residential Youth Services & Empower..  | 0 days  |
| Shelter of Wisdom                       | 0 days  |
| Steadfast Housing Development Corpor..  | 1 days  |
| The Shelter                             | 17 days |
| U.S. Veterans Initiative                | 4 days  |
| VI-SPDAT (whole CoC)                    | 0 days  |
| Wai'anae Coast Comprehensive Health C.. | 0 days  |
| Waikiki Health                          | 0 days  |
| Women In Need                           | 0 days  |
| Work Hawai'i                            | 0 days  |